

Improving money management skills in workplaces

We are supporting employees of our business customers to improve their money management skills and savings through our flagship MoneyMinded program.

Employees of Freshmax, a marketing and distribution company and ANZ New Zealand client recently participated in the program.

Karen Wardle, Freshmax Human Resource Manager, commented "Staff were buzzing after the sessions and it certainly created a lot of discussion back at the office. The benefits were clear: being aware of what you're spending and making yourself accountable for your spending".

We deliver MoneyMinded to ANZ business customer employees in many locations in which we conduct business. In 2013 this has included Esso in Papua New Guinea, Hastings in Papua New Guinea and the Solomon Islands, Freshmax in New Zealand, Telecom in the Cook Islands and the public service in Fiji.

MoneyMinded is estimated to have been delivered to over 240,000 people in 17 countries across Asia Pacific. It is the most widely used adult financial education program in Australia. Over 6,000 facilitators have been trained to deliver it.

More information:

• Learn more about MoneyMinded

Features

- Inclusion in ANZ and the community
- DJSI recognition for our workplace and financial

inclusion programs

Inclusion in ANZ and the community



Australian anti-homophobia campaigner Jason Ball has participated in an employee forum on Lesbian, Gay, Bisexual, Transgender and Intersex (LGBTI) inclusion.

The session aimed to build awareness and understanding of the LGBTI community, customer base and the work we are doing to create a more inclusive environment for our LGBTI employees.

"Our business operates in 33 countries and building a deep culture of respect for all people and communities will be fundamental to our success. Our focus on LGBTI inclusion is about respecting and valuing people" said Nigel Williams Executive Management Board and Corporate Responsibility and Diversity Committee member. Nigel is also Executive Sponsor of the ANZ Pride Network.

A video collaboration between ANZ, public health not for profit organisation beyondblue and Jason Ball was previewed at the session. The clip aims to extend the impact of Jason's work to eradicate homophobic language and behaviour in sport and society.

beyondblue is one of ANZ Australia's 22 Workplace Giving partners. Through our Workplace Giving scheme employees donate to charities and causes they value using their pre-tax salary. All donations are matched by ANZ. Similar ANZ workplace giving programs are in place in New Zealand, Fiji and India.

More information:

- Hear more about <u>Jason Ball's journey as a LGBTI</u> inclusion campaigner
 - Learn more about Pride in Diversity

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DJSI recognition for our workplace and financial inclusion



Our work to create a diverse, inclusive and highly engaged workforce and to deliver financial literacy programs has been recognised in the annual Dow Jones Sustainability Index (DJSI).

DJSI is the most widely accepted global assessment of how companies approach their social, economic and environmental responsibilities.

In its assessment, DJSI said that ANZ "pursues a comprehensive approach to talent attraction and retention, developing programs for training and recruitment of traditionally marginalized groups. ANZ also leverages its presence in developing nations ... to support the growth of rural industry, and delivers financial literacy programs throughout Australia/New Zealand and Asia-Pacific. MoneyMinded, a program focused on building people's money management skills, has seen around 200,000* individuals participating since it began ten years ago."

DJSI examines business management practices such as corporate governance, risk management, customer relations, brand management, human resources, corporate community investment, climate change mitigation and environmental performance.

*Figure as at June 2013.

More information:

• DJSI Report (PDF 96kB)

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