## Ordering a Property Profile Report or valuation

At ANZ we take our leading position on valuations seriously. As part of our commitment to backing brokers, we're dedicated to maintaining a simple and flexible process to help you during your sales conversations and after you've submitted your customer's application.

## 1. During sales conversations, take advantage of ANZ's exclusive, free Property Profile Reports

You can now provide your customers with an estimated price range on a property - upfront, instantly, free of charge - straight from the ANZ Valuation System.

ANZ's exclusive Property Profile Report provides accurate, rich information about the property and surrounds so you can `wow' customers with valuable insights during the very first conversation.

Ordering a report is easy - all you need to know is in the Quick Reference Guide, available on the ANZ broker portal > Valuations.

Order one for your property today and see the value it could add to your customer meetings.

## 2. Once you've submitted an application, order a valuation online

We let you manage the process on behalf of your customer by ordering a valuation online through the ANZ Valuations System

You can enter and submit valuation orders to approved valuers directly online. The system will prompt you for an application number.

The system automatically applies ANZ Valuation policy & determines the correct valuation type - modelled estimate, kerbside valuation or full valuation. *Did you know that in many cases, a modelled estimate will return a value higher than a full valuation?* 

Online valuation tracking is available through the system

You can receive email notifications upon completion of the valuation orders

You can forward any supporting documentation directly to the allocated valuer to make the process faster for your customer

You can print and save completed valuation reports (please note the Valuation Report must be submitted following the application).

## **Questions?**

Call ANZ Broker Enquiries on 1800 812 785 or speak to your Business Development Manager