



ANZ Bank (Vietnam) Limited.

Head Office: 7th Floor, 13 Hai Ba Trung street, Hoan Kiem District, Hanoi
Phone (+84.4) 3938 6901 | Fax (+84.4) 3938 6930

Transaction Center: GF, 14 Le Thai To street, Hoan Kiem District, Hanoi
Phone (+84.4) 3825 8190 | Fax (+84.4) 3825 8188/9

Ho Chi Minh City Branch: 11th floor, 39 Le Duan, District 1, Ho Chi Minh City
Phone (+84.8) 38272926 | Fax (+84.8) 38223449

www.anz.com/vietnam

Call Center Toll free 24/7: 1800 1559

Commercial Banking Call Center Toll free: 1800 58 58 38

PHONE BANKING PASSWORD REGISTRATION

At ANZ Bank, we're always trying to improve the service and products that we offer our customers. That's why we're introducing ANZ Vietnam Commercial Banking **Call Centre** services to cater for general enquiries from Commercial Banking customers concerning the following information:

- Product & Service consultancy
- ANZ Transactive assistance
- Account Information
- Campaigns and promotion
- Customer feedback resolution
- General banking information

To take advantage of this new service and to ensure that your private banking details and information, whether for an individual or company, are suitably secured before releasing them over the telephone, all you need to do is to register a password with the bank.

Your secret password will then enable you easy access to your account information by calling our toll free number **1800 58 58 38**.

Please complete the form below with your preferred password and then sign it and return the original to us. The password should contain a minimum of four (04) and maximum of ten (10) alphanumeric characters.

Should you have any further questions or require any additional information, please do not hesitate to contact your Relationship Manager.

I/We authorize the Bank to provide information on my/our account number over the telephone to any person who quotes the below password:

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Account numbers:

Account Name:

Customer Authorized Signature:

(Please seal if you maintain a corporate account)

Date: _____