



Frequently-Asked Questions

ANZ Visa payWave and MasterCard PayPass™-Enabled Credit Cards

1. What are Visa payWave and MasterCard PayPass?

Visa payWave and MasterCard PayPass are new contactless methods of payment that does not require your signature authorization for payments.

Simply wave your contactless-enabled credit card in front of a secured reader and you are on your way. Visa and MasterCard contactless transactions are for purchases below S\$100. For transactions above S\$100, simply sign for you purchases.

2. Why is ANZ introducing contactless features on ANZ Credit Cards?

We want to offer customers a quick and convenient way to pay at merchants accepting Visa or MasterCard contactless-enabled cards.

3. How do I use the contactless feature on my card?

Step 1: Look for the contactless symbol at the point of sale.

Step 2: When you are ready to pay, hold your card over the reader at close range (less than 4 cm from where the contactless logo appears).

Step 3: Once the reader confirms that your transaction is approved, you are ready to go! No signature or PIN required, and you can choose to have a receipt printed.

4. Will contactless be widely accepted at merchants?

You can use Visa payWave and MasterCard PayPass at over 12,000 acceptance points that are equipped to accept payments via Visa payWave and MasterCard PayPass technology.

Some of the merchants accepting payments through Visa payWave and MasterCard PayPass include:

Supermarkets

- Market Place
- Cold Storage
- Giant
- NTUC Fairprice

Shopping

- G2000
- Popular Book Company
- BHG
- Bata Shoes
- Challenger

Dining

- Sakae Sushi
- Popeyes Louisiana Kitchen
- Coffee Bean
- StarBucks

- Crystal Jade My Bread
- Subway
- Ajisen

Leisure and Entertainment

- Cathay Cineplexes
- Golden Village
- Shaw Theatres

5. Which ANZ Credit Cards are enhanced with contactless-enabled function?

All ANZ Credit Cards embossed with effect from 23 July 2015 will be enhanced with the contactless-enabled function.

6. I do not wish to hold a contactless-enabled credit card. Can I opt for a EMV CHIP card instead?

We regret to inform you that we will no longer issue EMV CHIP cards effective 23 July 2015 and only contactless-enabled cards will be issued.