

broker's guide: interest rates at ANZ

We would like to assure all our broker partners of our commitment to providing our customers with competitive interest rates, innovative products and flexible options that give customers confidence and control over their finances. Part of this commitment is developing great offers. We're also committed to being a safe and secure bank and playing a key role in the financial health of our customers, the economy, the banking system and the broking industry.

We want to continue to support you and your business. That's why we'd like to give you some resources to help explain our interest rates to your customers:

- **A customer fact brochure.** This provides detailed information for customers about why ANZ has changed the way it sets interest rates and what this means for them [Why is ANZ changing the way it sets interest rates \(PDF 2MB\)](#).
- **Our interest rates page on anz.com.** This provides up-to-date information for customers about our rate decisions, including interviews with CEO of ANZ Australia, Phil Chronican <http://www.anz.com/personal/home-loans/rates-fees/rate-changes/>

Further information

- For further information, including answers to frequently asked questions that your customers might have, please contact your ANZ BDM

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