

HOW TO BOOK THROUGH AGODA.COM TO GET ANZ DISCOUNT

VALID UNTIL 01 APRIL 2017



YOUR WORLD
YOUR WAY



STEP
1

Go to www.agoda.com/anzvietnampromo

Please do not use Agoda Mobile App to book (This promotion is sole applicable to website interface). Only continue to proceed if website appears as below:

The screenshot displays the Agoda website interface for the ANZ Vietnam promotion. At the top left, the Agoda logo is followed by the ANZ logo, which is highlighted with a blue box and labeled "ANZ Logo". To the right of the ANZ logo is a blue arrow pointing left. The main banner features a tropical beach scene with a thatched-roof building and lounge chairs. A white box in the center of the banner contains the text "SAVE UP TO 7%*" and "on top of incredible hotel deals worldwide", with a blue arrow pointing to it labeled "Promotion Offer". Below the banner is a search bar with fields for "Where would you like to go?" (containing "Hà Nội, Hanoi"), "Check-in:" (containing "12 Jan 2017"), "Check-out:" (containing "13 Jan 2017"), and "Travelers:" (containing "1 room, 2 adults, 0 children"). A blue "Search" button is on the right. Below the search bar, a blue box contains the text "Use your ANZ Vietnam Card to redeem discount. See how:", with a blue arrow pointing to it labeled "Instruction for redeeming discount". Below this is a "Terms & Conditions" section, with a blue arrow pointing to it labeled "ANZ Terms and Conditions". The "Terms & Conditions" section contains the following text:

Offer: *Save additional 7% on top of incredible hotel deals - Applicable for all Platinum & above international credit cards issued by ANZ Vietnam.
** Save additional 5% on top of incredible hotel deals - Applicable for all other international credit cards issued by ANZ Vietnam
+Booking Period: Now till 01 Apr 2017
+Stay Period: Now till 01 Oct 2017

Terms & Conditions

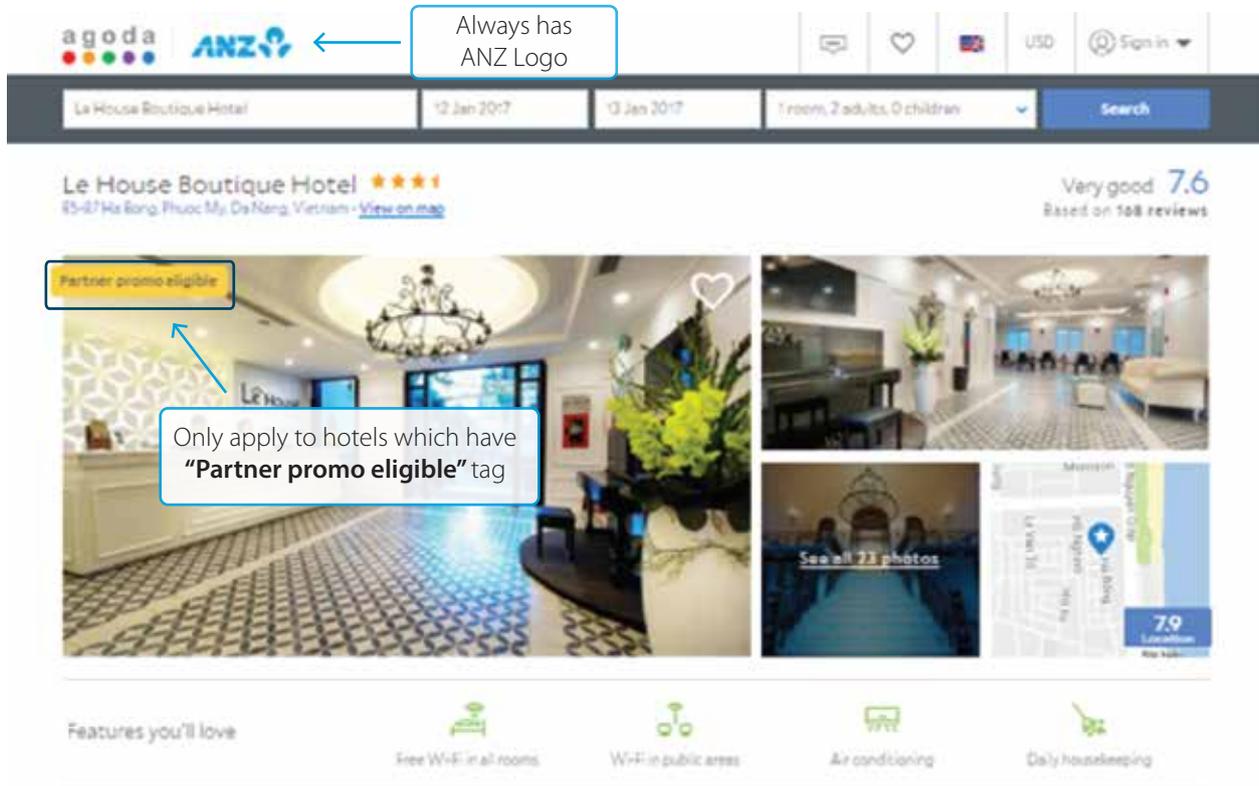
1. The Promotion is applicable to booking merchant hotels at participating destinations and designated hotels (prepaid only) made through a dedicated landing page only at following URL: www.agoda.com/anzvietnampromo.
2. Offers are applicable to selected pre-paid hotels that have "Promotion Eligible" tag on the hotel's main photo. Discount will show on the booking summary at the "Your Payment Details" step once the cardholder has input ANZ Vietnam's valid card number for selected pre-paid hotel. Discount appears before the hotel taxes & services fee and shall be applied before the final price of the booking.
3. The Promotion discount is applicable to hotel room charges only (excluding local taxes, service fees and additional charges).
4. The Promotion is non-transferable and non-cumulative and cannot be used in conjunction with any other discount, promotions, discounted items and fixed price items (unless specified).
5. The Promotion cannot be exchanged for cash or other products.
6. The qualifying and participating cardholders are bound by the terms and conditions of Agoda and ANZ Vietnam. The qualifying and participating cardholders are bound by the terms and conditions of Agoda and ANZ Vietnam.
7. In case of dispute, the decision of Agoda shall be final.
8. ANZ Vietnam and/or Agoda can change the terms of conditions at any point of time.
9. The Promotion is not applicable to bookings that are paid at the hotels.

On website www.agoda.com/anzvietnampromo, enter City name or Hotel name in Search box. Choose Check-in date, Check-out date and the number of Rooms/Travelers. Then, click Search.

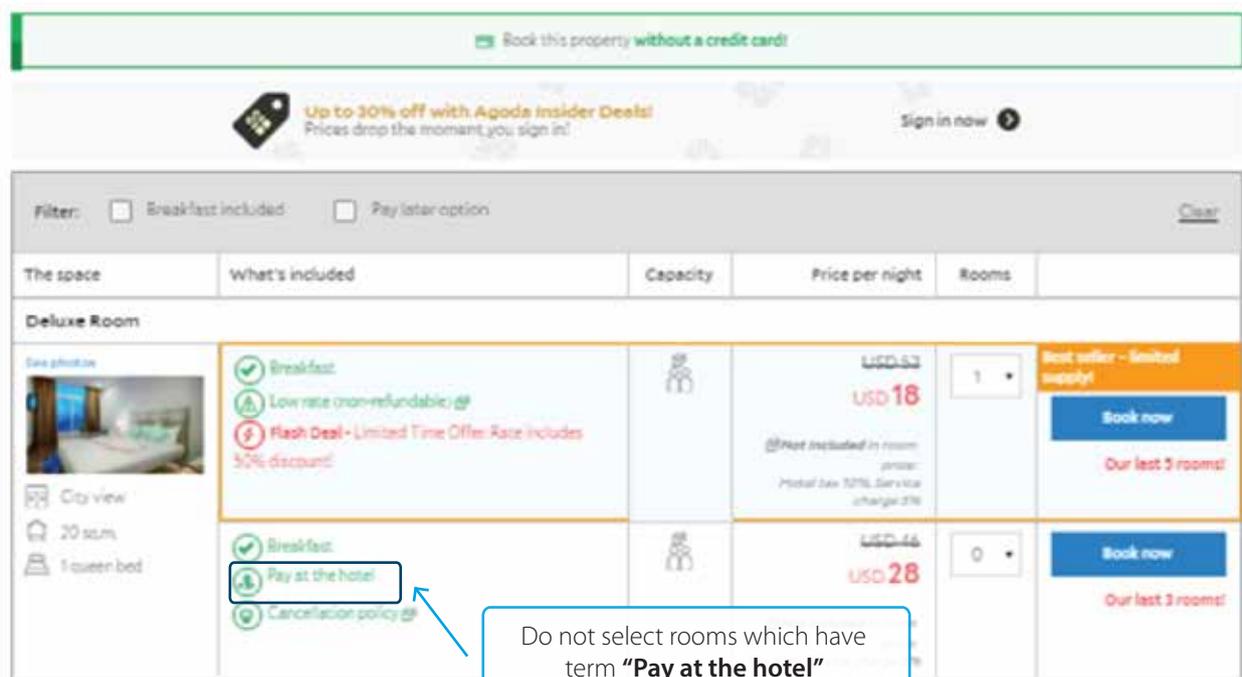
STEP
2

Booking

Choose a hotel (that has "Partner promo eligible" tag on the hotel's main photo)



Select room type (do not select rooms which have term "Pay at the hotel"), choose number of rooms and click "Book now".



STEP
3

Enter booking details

Fill in your personal information at “Enter booking details” stage. Then, click “Continue”.

agoda Customer Support 24/7

1. Choose your room 2. Enter booking details 3. Select payment method 4. Booking completed

All your personal information is secure when you book with Agoda.

Enter booking details

Grand Park Orchard ★★★★★

270 Orchard Road, Orchard, Singapore 238857

Neighborhood: Orchard, Singapore

Check-in: Thursday, January 12, 2017

Check-out: Friday, January 13, 2017

Stay: 1 night, 1 room, 2 adults

Room: 1 x Deluxe

1 x Deluxe

- 29 sqm
- Included in price: Parking
- Special Conditions
- Our last room! Book now to avoid disappointment!**

Price (1 room x 1 night) USD 400.44
USD 200.06

Total Price ⓘ **USD 235.47**

Included in price: Service charge 10%, Hotel tax 7%

Special Conditions
Agoda price guarantee

Your check-in is tomorrow. Book now to secure your room.

Great choice on price - this is the lowest rate at Grand Park Orchard

Great choice of property - with an average guest rating of 8.2

[Sign in to your Agoda account](#)

Your information

First name Last name

Email

Mobile number Country of residence

I'm not staying in any of the rooms on this booking. I'm making this booking for someone else.

Access your booking online for FREE

You can always amend your guest details, add special requests, print your voucher, or even change your check-in/check-out dates online.

Special requests

Continue

Secure this room and rate

STEP 4

Select payment method

Fill in all information at "Select payment method" stage.

Please note:

- Card Number should only be a valid ANZ Credit card number. ANZ discount amount ("ANZ Platinum 7%", "ANZ Gold 5%" or "ANZ Classic 5%") which is shown under Booking Summary on the right hand side. ONLY click on "Pay & book now" after the ANZ Discount appears.
- If you do not find ANZ discount, please close your browser, and do the booking again at www.agoda.com/anzvietnampromo from Step 1.
- In case ANZ Discount still not appears, please clear your browser's cookies & cache or try to book again by using other computers or browsers.

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1. Choose your room 2. Enter booking details 3. Select payment method 4. Booking completed

Nearly done! Just a few more details and we can confirm your reservation.

Select payment details

Grand Park Orchard ★★★★★

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Stay: 1 night, 1 room, 2 adults
Room: 1 x Deluxe

1 x Deluxe

- 29 sqm
- Included in price: Parking
- Special Conditions
- **Our last room!** Book now to avoid disappointment!

Price (1 room x 1 night) USD 200.00
ANZ Platinum 7% -USD 14.00
Total Price USD 221.47 (VND 5,265,931)
Included in price: Service charge 10%, Hotel tax 7%

All card information is fully encrypted, secure, and protected.

We accept the following payment methods: VISA, Mastercard, American Express, PayPal

Select payment method: **Visa**

Credit / Debit card no. **4629-6402**

Card holder name: _____

Expiry date: mm / yy

Card security code: _____

Issuing bank: _____

Charge me in: **VND**

Check this box if you'd prefer not to receive our exclusive promotions and last-minute deals.

I agree with the Booking conditions and general terms by booking this room.

Book & Pay Now!

FREQUENTLY ASKED QUESTIONS:

- 1 What if I booked even though the page didn't show the discount already? Is there any way for me to re-book and get my discount back?

If you booked even though the page didn't show the discount already and you would like to cancel your booking, please refer to Booking cancellation Terms and Conditions before making any change to the booking or ask for Agoda support via customerservice@agoda.com. In any case, you should recheck and only accept the payment once "ANZ Discount" appears after entering successfully your ANZ Credit card number.

- 2 Is there any way that ANZ can support me?

If your booking was made at the wrong website (not www.agoda.com/anzvietnampromo), unfortunately the discount cannot be provided anymore. We regret that we would be unable to help request for Agoda discount in this case. Or, you can refer to the solution in Question 1 to cancel the booking and then rebook on the right link.

If the booking was made in accordance with the instructions at the correct website www.agoda.com/anzvietnampromo but you are still unable to receive the discount, ANZ will raise the case to Agoda for further handling and investigation.

 1900 1276

 ask@anz.com

 anz.com/vietnam

