



ANZ Smart Choice Super – Intra-fund advice

PRODUCT DISCLOSURE STATEMENT (PDS) UPDATE | 24 SEPTEMBER 2024

This PDS Update amends the following documents issued on issued on 1 October 2023:

- ANZ Smart Choice Super and Pension PDS
- ANZ Smart Choice Super for employers and their employees PDS.

Product Disclosure Statement (PDS) references

In the PDS documents listed below, 'Intra-fund advice costs' and 'Intra-fund advice service' is inserted in the following sections:

Documents	Page Number	Section Heading
ANZ Smart Choice Super and Pension PDS –		
Fees Guide	Page 8	Intra-fund advice costs
Additional Information Guide	Page 13	Intra-fund advice service
ANZ Smart Choice Super for employers and their employees PDS –		
Fees Guide	Page 8	Intra-fund advice costs
Additional Information Guide	Page 11	Intra-fund advice service

Intra-fund advice costs

The cost of providing intra-fund advice is not an additional cost to you and is included in the existing administration fees and costs shown in the Fees and Costs Summary in the PDS. Please refer to the Additional Information Guide for more information.

Intra-fund advice service

We make available to our members non-ongoing personal advice as requested about their interest in the fund. This type of advice is called 'intra-fund' advice and is limited to certain topics, such as your selection of available investment options. Intra-fund advice will not be provided on topics which are prohibited under relevant laws. The cost of providing intra-fund advice is not an additional cost to you and is included in the existing administration fees and costs shown in the Fees and Costs Summary in the PDS. This cost is different from adviser service fees for personal advice, which are agreed between you and your financial adviser (if you have one) and are charged directly (if agreed by you). To find out more please call 13 12 87.

Why have we made these changes to the PDS?

Intra-fund advice is now available to members and the PDS is being updated to reflect this.



Any questions?

If you have any questions or require further information, please:

- speak to your financial adviser
- call Customer Services on **13 12 87**, weekdays between 8.30am and 6.30pm (AEST/AEDT)
- email **smartchoice@insigniafinancial.com.au**

This notice is issued by OnePath Custodians Pty Limited (ABN 12 008 508 496, AFSL 238346, RSE L0000673) (OPC) as the trustee of the Retirement Portfolio Service (ABN 61 808 189 263) (RPS) and issuer of ANZ Smart Choice Super and Pension, ANZ Smart Choice Super for employers and their employees and ANZ Smart Choice Super for QBE Management Services Pty Ltd and their employees which are part of the RPS.

The information is of a general nature only and has been prepared without taking into account your objectives, financial situation or needs. Before making a decision based on this information, you should consider the appropriateness of the information, having regard to your objectives, financial situation and needs. You should consider obtaining financial advice before making any decisions based on the information. You should obtain a Product Disclosure Statement (PDS) relating to the financial product/s mentioned in this communication and consider it before making any decision about whether to acquire or continue to hold the product/s. Target Market Determinations (TMDs) where required for relevant products have to be available for consideration by distributors/investors. A copy of the PDS (or other disclosure documents) and TMD (where relevant) are available upon request by calling 13 12 87 or by searching for the applicable product at www.anz.com.au/smartchoicesuper

OPC is part of the Insignia Financial group of companies comprising Insignia Financial Ltd (ABN 49 100 103 722) and its related bodies corporate (Insignia Financial Group). An investment with OPC is subject to investment risk, including possible delays in repayment and loss of income and principal invested. Past performance is not an indication of future performance. The repayment of capital, the performance of, or any rate of return of, an investment with OPC is not guaranteed by any member of the Insignia Financial Group or any other company, unless expressly disclosed in the relevant PDS.

The Australia and New Zealand Banking Group Limited (ABN 11 005 357 522) (ANZ) brand is a trademark of ANZ and is used by OPC under licence from ANZ. ANZ and companies within the Insignia Financial Group are not related bodies corporate. ANZ does not stand behind or guarantee the issuer or these products.

Choose Your Own investment options Update

12 DECEMBER 2023

This Product Disclosure Statement (PDS) update provides updated information to the following document, issued on 1 October 2023:

- ANZ Smart Choice Super for employers and their employees – Product Disclosure Statement

Updated information

ANZ Smart Choice Super for employers and their employees – Product Disclosure Statement page reference: 8

Reference: Row labelled 'Investment fees and costs²' under the heading '**Other costs for Choose Your Own investment option**'

Instructions: the following provides updated Investment Options information. All other information remains the same.

Type of fee or cost	Amount	How and when paid
Ongoing annual fees and costs¹		
Investment fees and costs²	<p>Other costs for Choose Your Own investment options:</p> <p>Estimated to be 0% to 0.13% p.a. for the 12 months to 30 June 2023, depending on the investment option.</p> <p>Past costs are not a reliable indicator of future costs.</p>	<p>Other costs (where relevant) are variable and are deducted from the underlying assets of the investment option as and when they are incurred. They are reflected in the returns payable from the underlying investments and as such are included in the unit price.</p> <p>Examples of other costs include expense recoveries and over the counter derivative management costs.</p>

ANZ Smart Choice Super for employers and their employees – Product Disclosure Statement page reference: 9

Reference: Row labelled 'Transaction costs' under the heading '**Choose Your Own investment options**'

Instructions: the following provides updated Investment Options information. All other information remains the same.

Type of fee or cost	Amount	How and when paid
Transaction costs	<p>Choose Your Own investment options:</p> <p>Estimated to be 0% to 0.32% p.a. of your balance, depending on the investment option, for the 12 months to 30 June 2023.</p>	<p>Transaction costs are variable and are deducted from the underlying assets of the investment option as and when they are incurred. They are reflected in the returns payable</p>

	Past costs are not a reliable indicator of future costs.	from the underlying investments and as such are included in the unit price.
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ANZ Smart Choice Super employers and their employees – Product Disclosure Statement page reference: 9

Reference: Rows labelled 'Buy-sell spread' under the heading '**Choose Your Own investment options**'

Instructions: the following provides updated Buy-sell spread information. All other information remains the same.

Type of fee or cost	Amount	How and when paid
Member activity related fees and costs		
Buy-sell spread	<p>MySuper - Lifestage investment options:</p> <p>0.03% of each amount invested in (Buy spread) or withdrawn from (Sell spread) an investment option.</p> <p>Choose Your Own investment options:</p> <p>0% to 0.29% of each amount invested in (Buy spread) or withdrawn from (Sell spread) an investment option, depending on the investment option.</p>	A Buy-sell spread is reflected in the daily unit prices for an investment option and is not charged separately to you. As your account is valued using the sell unit price, each investment into an investment option will also be reduced by approximately this amount at the time of the transaction.

Any questions?

If you have any questions or require information, please:

- call Customer Services on 13 12 87, weekdays between 8.30am and 6.30pm (AEST/AEDT)
- email smartchoice@insigniafinancial.com.au

This PDS Update is issued by OnePath Custodians Pty Limited (ABN 12 008 508 496, AFSL 238346, RSE L0000673) (OPC) as the trustee of the Retirement Portfolio Service (ABN 61 808 189 263) (RPS) and issuer of ANZ Smart Choice Super for employers and their employees which is part of the RPS.

The information in this document is of a general nature only and has been prepared without taking into account your objectives, financial situation or needs. Before making a decision based on this information, you should consider the appropriateness of the information, having regard to your objectives, financial situation and needs. You should consider obtaining financial advice before making any decisions based on the information. You should obtain a Product Disclosure Statement (PDS) relating to the financial product mentioned in this communication and consider it before making any decision about whether to acquire or continue to hold the product. Target Market Determinations (TMDs) where required for relevant products have to be available for consideration by distributors/members/investors. A copy of the PDS and TMD are available upon request by calling 13 12 87 or by searching for the applicable product at www.anz.com/smartchoicesuper

OPC is part of the Insignia Financial group of companies comprising Insignia Financial Ltd (ABN 49 100 103 722) and its related bodies corporate ('Insignia Financial Group'). An investment with OPC is subject to investment risk, including possible delays in repayment and loss of income and principal invested. Past performance is not an indication of future performance. The repayment of capital, the performance of, or any rate of return of an investment with OPC is not guaranteed by any member of the Insignia Financial Group or any other company, unless expressly disclosed in the relevant PDS.

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**ANZ SMART CHOICE SUPER
FOR EMPLOYERS AND THEIR EMPLOYEES**

PRODUCT DISCLOSURE STATEMENT
ISSUED 1 OCTOBER 2023



CONTENTS

1	About ANZ Smart Choice Super	3
2	How super works	3
3	Benefits of investing with ANZ Smart Choice Super	4
4	Risks of super	4
5	How we invest your money	5
6	Fees and costs	7
7	How super is taxed	11
8	Insurance in your super	12
9	How to open an account	15

ENTITY DETAILS

Name of legal entity	Registered numbers	Abbreviated terms used throughout this PDS
Retirement Portfolio Service	ABN 61 808 189 263 RSE R1000986	Fund, Superannuation Entity
OnePath Custodians Pty Limited	ABN 12 008 508 496 AFSL 238346 RSE L0000673	OnePath Custodians, OPC, Trustee, us, we, our, OnePath
Zurich Australia Limited	ABN 92 000 010 195 AFSL 232510	Zurich, Insurer
Australia and New Zealand Banking Group Limited	ABN 11 005 357 522 AFSL 234527	ANZ
Oasis Asset Management Limited	ABN 68 090 906 371	Oasis Asset Management, Administrator

Unique Superannuation Identifier (USI): ANZ Smart Choice Super – MMF2076AU

OPC is authorised to offer the MySuper investment options known as Lifestage investments detailed in this Product Disclosure Statement (PDS).

This Product Disclosure Statement (PDS) is issued by OPC and contains a summary of significant information about ANZ Smart Choice Super for employers and their employees (**ANZ Smart Choice Super**).

The important information contained in the following guides form part of this PDS:

- ANZ Smart Choice Super Additional Information Guide (**AIG**) (Incorporated Material)
- ANZ Smart Choice Super Fees Guide (**Fees Guide**)
- ANZ Smart Choice Super Buy-Sell Spread Guide (**Buy-Sell Spread Guide**)
- ANZ Smart Choice Super Insurance Guide(s) (**Insurance Guide(s)**).

The AIG (Referenced Material) contains further information that does not form part of this PDS. You should consider the PDS, AIG, Fees Guide, Buy-Sell Spread Guide and the relevant Insurance Guide(s) before making a decision about ANZ Smart Choice Super. Please refer to your welcome pack for the Insurance Guide(s) that applies to you.

You can access a copy of the PDS and any matter in writing that is applied, adopted or incorporated by this PDS from our website at www.anz.com/smartchoicesuper > Downloads – important documents. Or, you can request a copy of this information by contacting Customer Services.

This PDS has been prepared by OPC using the shorter PDS regime. The information provided in this PDS is general information only and does not take into account your personal financial situation or needs. You should obtain financial advice tailored to your personal circumstances. The offer made in this PDS is only available to persons receiving the PDS in Australia.

Changes may be made to the PDS from time to time. Changes that are not materially adverse will be made available at www.anz.com/smartchoicesuper > Downloads – important documents or you can request a paper copy of the changes at no extra charge by contacting Customer Services.

1

ABOUT ANZ SMART CHOICE SUPER

ANZ Smart Choice Super is part of a group of ANZ Smart Choice products designed to suit your retirement savings needs at different stages in life and includes ANZ Smart Choice Super and Pension – for individuals (not part of an employer super plan).

ANZ Smart Choice Super offers MySuper investment options known as Lifestage investments. When you join ANZ Smart Choice Super, your money is invested in the Lifestage investment option corresponding to the decade in which you were born.

ANZ Smart Choice Super is part of the Fund. When an employer joins ANZ Smart Choice Super, their nominated employees become members of the Fund. The Trustee of the Fund is OPC which is the issuer of this PDS.

OPC is a member of the Insignia Financial group of companies, comprising Insignia Financial Ltd (ABN 49 100 103 722) and its related bodies corporate (Insignia Financial Group). The ANZ brand is a trademark of ANZ and is used by OPC under licence from ANZ.

Neither the issuer, ANZ nor any of their related or associated companies, guarantee the repayment of capital, the performance of, or any rate of return of the investment options chosen in the Fund. Investments made into the investment options are subject to investment risks and other risks. This could involve delays in the repayment of principal and loss of income or principal invested.

Zurich provides insurance through ANZ Smart Choice Super unless your employer has negotiated an alternative arrangement. Zurich and OPC are not related bodies corporate.

For investment options that offer a guarantee, the Trustee invests all contributions under master life policy terms issued by Zurich which then invests in selected investment funds. The master life policy terms are governed by the *Life Insurance Act 1995* (Cth). Zurich is required to conduct its business in accordance with the law and give priority to the interests of policy holders, invest all of the assets it receives from the Trustee in statutory funds approved by the Australian Prudential Regulation Authority (APRA) and comply with the prescribed capital and solvency standards.

You do not have to remain invested in the Lifestage option. You can take a more active role in your investment decisions by selecting from a range of asset classes across a range of investment managers, known as 'Choose Your Own' investment options.

More information is available online including:

- The product dashboard for each Lifestage investment option via www.anz.com/smartchoicesuper > Product dashboards
- The Trustee and executive officer remuneration disclosure for the Fund and any other important information which must be disclosed in accordance with superannuation law, visit www.onepath.com.au/rse

2 HOW SUPER WORKS

Super is a tax-effective investment that allows you to save for your retirement over the long term.

Depending on your situation and employment arrangement, there are different ways to add (contribute) to your super.

Employer contributions: Generally, your employer must make contributions into your super account (known as compulsory super or Super Guarantee). In most cases, you can choose your own super fund and tell your employer where to direct contributions.

Voluntary contributions: You, your spouse, your employer or a third party may also make voluntary contributions to your super. Sometimes the Federal Government may contribute to your super account.

While there are limits on the amount you can contribute to super each year, the Federal Government provides a number of incentives (including tax concessions). This makes super an attractive long-term savings account for your retirement.

Accessing your super: Generally, when you reach age 65 or your preservation age and have retired, you can access your super savings as a lump sum or receive a regular income stream through a pension account. Depending on your circumstances, there may be other times when you can access your super.

FIND OUT MORE

You should read the important information about 'How super works' before making a decision.



Go to the Additional Information Guide (AIG) by visiting www.anz.com/smartchoicesuper > Downloads – important documents, or



by contacting Customer Services on **13 12 87**

The material relating to 'How super works' may change between the time you read this Statement and the day when you acquire the product.

3 BENEFITS OF INVESTING WITH ANZ SMART CHOICE SUPER

NEVER LOSE TRACK OF YOUR SUPER AGAIN

Watch your super grow. Stay in control of your super and watch it grow through ANZ Internet Banking and the ANZ App[^] or via www.anz.com/smartchoiceaccess if you would prefer to access your super account directly. Check your balance and transactions, make additional contributions, change your investment mix – managing your super has never been so easy.

Super that moves with you. You'll probably have multiple jobs over your career, but you don't have to have multiple super accounts. Take your ANZ Smart Choice Super account with you when you change jobs and avoid paying multiple fees. If you're a new employee with an existing stapled super fund but you haven't chosen a fund to receive your super contributions, your employer may be required to make contributions for you into your stapled fund. Then when ready, you can move into retirement with an ANZ Smart Choice Pension account.

Find your super in a few clicks[†]. We can help find all your other super account(s) – including any you've lost along the way and, if you want to, we'll help bring them all together in just a few clicks.

[^] The ANZ App is provided by ANZ. Super, Shares and Insurance (if available) are not provided by ANZ but entities which are not banks. ANZ does not guarantee them. ANZ recommends that you read the ANZ App Terms and Conditions available at www.anz.com and consider if this service is appropriate to you prior to making a decision to acquire or use the ANZ App.

[†] Before consolidating your super accounts, there are important things you need to consider detailed on page 8 of the AIG.

WITH SMART INVESTMENTS AND INSURANCE, THE CHOICE IS YOURS

Smart investments – Designed to suit no matter where you are in life, the Lifestage investment option selects a mix of investments based on your decade of birth and adjusts them as you get older.

Or, you can take a more active role in your investment decisions by choosing from our range of carefully selected investment options designed to provide different levels of risk and potential returns.

Smart insurance – With ANZ Smart Choice Super, your employer and you have a range of insurance options to choose from:

- **Lifestage cover** – provides Death and **Total and Permanent Disability (TPD)** cover based on your age, with cover increasing when you're likely to have greater commitments and lowering when you have less commitments. This cover is subject to eligibility.
- Alternatively, your employer may have negotiated different insurance arrangements (Tailored cover) with the Trustee, which will provide you with different insurance cover.
- **Choose Your Own cover** – You can apply for your own level of Death and TPD cover and/or Income Protection cover, which we call 'Choose Your Own' cover also known as Voluntary cover. You may also be able to transfer Insurance cover you have with another super fund as Choose Your Own cover. Any application for Choose Your Own cover is subject to eligibility and will be assessed by the **Insurer**.

FIND OUT MORE

You should read the important information about the 'Benefits of investing with ANZ Smart Choice Super' before making a decision.



Go to the AIG by visiting www.anz.com/smartchoicesuper > Downloads – important documents

The material relating to 'Benefits of investing with ANZ Smart Choice Super' may change between the time you read this Statement and the day when you acquire the product.

4 RISKS OF SUPER

All investments carry risk. Different investment strategies may carry different levels of risk, depending on the assets that make up the investment. For instance, assets with the highest potential long-term returns may also carry the highest level of short-term risk.

You should consider the level of risk involved with a particular investment and whether the potential returns justify those risks before investing.

When considering the risk associated with your investment in super, it's important to keep the following in mind:

- The value of investments can rise and fall

- The returns you receive from your investment will vary, and future returns may be different from past returns
- Returns are not guaranteed and you may lose some of your money
- Your future super savings (including contributions and returns) may be insufficient to meet your retirement needs adequately
- Your investment may be affected by changes in legislation, particularly in relation to taxation and super.

Other risks associated with investing in ANZ Smart Choice Super will depend on the particular investment options you choose. These could include risks associated with:

- Investing internationally
- Counterparty risk
- Currency risk
- Changes to investment options
- Derivatives
- Interest rate risk.
- Securities
- Liquidity risk

All super products are generally subject to some or all of the risks described above. The right balance of risk and potential investment return for you will depend on factors including your age, investment timeframe, risk tolerance and what other investments you may hold.

FIND OUT MORE

You should read the important information about the 'Risks of super' before making a decision.



Go to the AIG by visiting www.anz.com/smartchoicesuper > Downloads – important documents

The material relating to 'Risks of super' may change between the time you read this Statement and the day when you acquire the product.

5 HOW WE INVEST YOUR MONEY

Leave your investment decisions to us, with a Lifestage investment option, or create your own investment mix. The choice is yours. If you do not make a choice, your money will be invested in the MySuper Lifestage investment option based on your decade of birth.

LIFESTAGE INVESTMENTS

Unlike many other super funds, we don't believe that one investment option suits everyone. While others offer 'balanced' investment options irrespective of your stage in life, ANZ Smart Choice Super prefers a much smarter approach.

When you're young, it could be years before you start even thinking about retirement. So why not use this time to your advantage? Early on, your Lifestage investment option, based on your decade of birth, invests mainly in growth assets such as shares. These are designed to provide potentially higher returns on average over a longer term, with plenty of time to ride out dips in the markets.

Being invested in a Lifestage investment option means we do the work for you, so you can relax, knowing your money is working for you.

As you approach retirement, we adjust the mix with a higher allocation to less volatile assets, like cash and fixed interest bonds. This is the time when you may have the most to lose, so it makes sense to protect it.

You can also hold a portion of your money in the ANZ Smart Choice Cash investment option.

Lifestage investment options

- 1940s
- 1950s
- 1960s
- 1970s
- 1980s
- 1990s
- 2000s

An outline of the Lifestage investments is shown in the next section. For more information relating to the investment option for the decade in which you were born, please refer to pages 21–24 of the AIG.

Investment description

The Lifestage investment options are designed for members who would like their allocation between growth and defensive asset classes adjusted to become more conservative over the longer term.

Asset allocation

The current asset allocation ranges will adjust over time and are based on the benchmark, which is the neutral allocation at the time of preparing this PDS. The Standard Risk Measure (SRM) is the risk level attached to each investment option and is also listed in the next section.

Asset class	Range (%)*						
	1940s	1950s	1960s	1970s	1980s	1990s	2000s
Cash	0–28	0–23	0–22	0–22	0–21	0–21	0–21
Australian fixed interest [†]	2–32	0–26	0–25	0–25	0–22	0–22	0–22
Global fixed interest [†]	0–45	0–41	0–43	0–44	0–42	0–42	0–42
Listed real assets**	0–18	0–18	0–12	0–16	0–16	0–16	0–16
Australian shares	0–29	6–36	9–49	9–49	11–51	11–51	11–51
International shares [‡]	3–30	11–41	17–57	14–54	18–58	18–58	18–58

Asset class	Range (%)*						
Alternative assets [~]	0–35	0–35	0–35	0–35	0–35	0–35	0–35
Minimum time horizon^{††}	1940s	1950s	1960s	1970s	1980s	1990s	2000s
	10 years	10 years	10 years	10 years	10 years	10 years	10 years
Standard Risk Measure	1940s	1950s	1960s	1970s	1980s	1990s	2000s
Risk profile	Medium to high	Medium to high	High	High	High	High	High

The risk profile for each Lifestage investment option reduces over time (except for the 1940s option). For more information on SRM, refer to page 20 of the AIG.

Investment return objective

The Lifestage investment options aim to generate retirement capital through returns (after fees, charges and taxes) that on average exceed inflation by at least the nominated percentage (below) and preserve capital. The emphasis changes from capital growth to capital preservation as you get older (except for the 1940s option).

Nominated percentage	1940s	1950s	1960s	1970s	1980s	1990s	2000s
	1.5%	2.0% [^]	3.0% [^]	3.5% [^]	4.0% [^]	4.0% [^]	4.0% [^]

Investment strategy

The Lifestage investment options provide exposure to a mix of growth, defensive and alternative asset classes. The allocation to these classes will automatically adjust, becoming more conservative over time. Additionally, an active asset allocation process is used to increase or decrease your exposure to relevant asset classes within permitted ranges. This process is designed to optimise your investment performance by adjusting allocations to markets/asset classes we believe will perform strongly or poorly in the future.

Commencement date

5 December 2011 (Except 2000s which commenced 18 February 2017).

- * The ranges provide for the ability to adjust the allocations and will change over time as the Lifestage option becomes more conservative (except for the 1940s option).
- † Fixed interest exposure may include exposure to government, corporate, inflation protected and/or other securities.
- ** Listed real assets will include allocations to global listed property and listed infrastructure securities.
- ‡ International shares may include exposure to emerging markets, low volatility and/or global small cap securities.
- ~ The Alternative assets portfolio may include investments such as alternative credit, hedge funds, infrastructure, private equity and real estate. These assets may require a longer period of time to liquidate (i.e. greater than 90 days).
- †† This refers to the amount of time we expect it will take to meet the investment return objective as outlined above.
- ^ Please note that this percentage will vary over time as the investment option becomes more conservative.

If you Choose Your Own investment mix, you will no longer be a MySuper 'Default' member, but will remain in ANZ Smart Choice Super as a 'Choice' (of investment) member.

MANAGING YOUR INVESTMENTS

You can easily track, compare and change your investments at any time online via www.anz.com/smartchoiceaccess or by calling Customer Services on 13 12 87.

A more detailed description of each investment option is contained in the AIG on pages 21–47. Please make sure you read this before you make any investment decisions.

! IMPORTANT

When selecting your investment option(s), you should consider the likely investment return for the option, the level of risk associated with the option and whether or not the option matches your investment timeframe.

CHOOSE YOUR OWN INVESTMENT MIX

Alternatively, you can take a more active role in your investment decisions. Choose from our range of over 40 carefully selected Choose Your Own investment options – designed to suit different levels of risk and potential returns.

We regularly undertake a review of the investment options available through ANZ Smart Choice Super. We may change, add, close or terminate an investment option at any time.

Any material change will be communicated to you.

FIND OUT MORE

You should read the important information about 'How we invest your money' before making a decision.



Go to the AIG by visiting www.anz.com/smartchoicesuper > Downloads – important documents

The material relating to 'How we invest your money' may change between the time you read this Statement and the day when you acquire the product.

6 FEES AND COSTS



DID YOU KNOW?

Small differences in both investment performance and fees and costs can have a substantial impact on your long-term returns.

For example, total annual fees and costs of 2% of your account balance rather than 1% could reduce your final return by up to 20% over a 30-year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs.

You or your employer, as applicable, may be able to negotiate to pay lower fees. Ask the fund or your financial adviser.

TO FIND OUT MORE



If you would like to find out more, or see the impact of the fees based on your own circumstances, the **Australian Securities and Investments Commission (ASIC)** Moneysmart website (www.moneysmart.gov.au) has a superannuation calculator to help you check out different fee options.

We are required by law to include the prior wording, which mentions that members may be able to negotiate lower fees. The fees for this product are not subject to negotiation (except the Member Advice Fee, which you may negotiate with your financial adviser).

This section shows fees and other costs that you may be charged. These fees and other costs may be deducted from your money, from the returns on your investment or from the assets of the Fund as a whole.

Other fees, such as activity fees, member advice fees for personal advice and insurance fees, may also be charged, but these will depend on the nature of the activity, advice or insurance chosen by you. Entry fees and exit fees cannot be charged.

Taxes, insurance fees and other costs relating to insurance are set out in the AIG or relevant Insurance Guide(s).

You should read all the information about fees and other costs because it is important to understand their impact on your investment.

Where an income tax deduction is available under the applicable laws and is claimed by the Fund, in respect of fees such as the Administration fee, Insurance fee or Member Advice Fee (where applicable), the benefit of this tax deduction will be passed on to you in the form of a reduced fee or cost.

Unless expressly stated otherwise, the fees and costs disclosed in this PDS are shown inclusive of any applicable Goods and Services Tax (**GST**) less any entitlement to a Reduced Input Tax Credit (**RITC**) available to the Fund.

A related party of the Trustee may receive payments from ANZ of up to 0.28% p.a. (plus any applicable GST) of the amounts held in the ANZ Smart Choice Cash investment option invested with ANZ. These payments are not an additional charge to you.

The superannuation calculator referred to above can be used to calculate the effect of fees and costs on account balances.

The information in the Fees and costs summary can be used to compare costs between different superannuation products.

FEES AND COSTS SUMMARY

ANZ Smart Choice Super for employers and their employees

Type of fee or cost	Amount	How and when paid
Ongoing annual fees and costs ¹		
Administration fees and costs	Administration fee* \$60 p.a. (\$5.00 per month) and 0.20% p.a. of your account balance	The \$5.00 per month administration fee is deducted in arrears from your account at the end of each month. The 0.20% p.a. percentage-based administration fee is calculated daily on your account balance** and deducted at the end of each month or upon withdrawal.

ANZ Smart Choice Super for employers and their employees

Type of fee or cost	Amount	How and when paid
	<p>Plus Levies and expense recoveries 0.01% p.a. of your balance in each investment option (except for ANZ Smart Choice Cash, ANZ Capital Guaranteed and OnePath Capital Guaranteed which are 0%) for the 12 months to 30 June 2023.</p>	Levies and expense recoveries are deducted from the assets of each investment option annually and included in the unit price.
Investment fees and costs ²	<p>Investment fee for MySuper – Lifestage investment options: 0.55% p.a.^{^^} of your balance in ANZ Smart Choice 1940s, 1950s and 1960s. 0.60% p.a.^{^^} of your balance in ANZ Smart Choice 1970s, 1980s, 1990s and 2000s.</p> <p>Investment fee for Choose Your Own investment options: 0% to 2.00% p.a. of your balance, depending on the investment option.</p>	Investment fees are deducted daily from the assets of each investment option and included in the daily unit price.
	<p>Plus Performance fees[‡] for MySuper – Lifestage investment options: Estimated average performance fees of 0.02% p.a. of your balance in ANZ Smart Choice 1940s, 1950s, 1960s, 1970s, 1980s, 1990s and 2000s for the 2 years to 30 June 2023.</p> <p>Performance fees[‡] for Choose Your Own investment options: Estimated average performance fees of 0% to 0.33% p.a. for the 5 years to 30 June 2023, depending on the investment option. Past performance fees are not a reliable indicator of future performance fees.</p>	Performance fees (where relevant) are deducted from the underlying assets of the investment option when due and payable [‡] . This fee will only be charged if the underlying investment option outperforms the relevant investment benchmark and is paid to the underlying fund manager.
	<p>Plus Other costs for MySuper – Lifestage investment options: Estimated to be 0.03% to 0.04% p.a. for the 12 months to 30 June 2023, depending on the investment option.</p> <p>Other costs for Choose Your Own investment options: Estimated to be 0% to 0.21% p.a. for the 12 months to 30 June 2023, depending on the investment option. Past costs are not a reliable indicator of future costs.</p>	Other costs (where relevant) are variable and are deducted from the underlying assets of the investment option as and when they are incurred. They are reflected in the returns payable from the underlying investments and as such are included in the unit price. Examples of other costs include expense recoveries and over the counter derivative management costs.
Transaction costs	<p>MySuper – Lifestage investment options: Estimated to be 0% p.a. of your balance in ANZ Smart Choice 1940s, 1950s, 1960s and 2000s for the 12 months to 30 June 2023. Estimated to be 0.01% p.a. of your balance in ANZ Smart Choice 1970s, 1980s and 1990s for the 12 months to 30 June 2023.</p>	Transaction costs are variable and are deducted from the underlying assets of the investment option as and when they are incurred. They are reflected in the returns payable from the underlying investments and as such are included in the unit price.

ANZ Smart Choice Super for employers and their employees

Type of fee or cost	Amount	How and when paid
	<p>Choose Your Own investment options: Estimated to be 0% to 0.31% p.a. of your balance, depending on the investment option, for the 12 months to 30 June 2023. Past costs are not a reliable indicator of future costs.</p>	
Member activity related fees and costs		
Buy-sell spread	<p>MySuper – Lifestage investment options: 0.04% of each amount invested in (Buy spread) or withdrawn from (Sell spread) an investment option</p> <p>Choose Your Own investment options: 0% to 0.26% of each amount invested in (Buy spread) or withdrawn from (Sell spread) an investment option, depending on the investment option. See the Buy-Sell Spread Guide for information on the 'Buy-sell' spread applicable to each investment option.</p>	A Buy-sell spread is reflected in the daily unit prices for an investment option and is not charged separately to you. As your account is valued using the sell unit price, each investment into an investment option will also be reduced by approximately this amount at the time of the transaction.
Switching fee[†]	Nil	Not applicable.
Other fees and costs³	<p>Member Advice Fee You may choose to pay a fee for personal advice as agreed individually between you and your financial adviser. Refer to the Fees Guide for further information.</p> <p>Insurance Fee Insurance fees for Lifestage, Tailored or Choose Your Own cover will apply if you have insurance cover. Refer to the Insurance Guide applicable to you for details of the Insurance fees applicable to your cover.</p>	<p>Any Member Advice Fees payable to your financial adviser are deducted from your account and paid to your financial adviser's Australian Financial Services Licensee, once you agree to this fee.</p> <p>Insurance fees for Lifestage, Tailored and Choose Your Own cover are calculated based on the number of days that cover applies and are generally deducted monthly in advance from your account.</p>

The Administration fee you pay can be negotiated by your employer. The Member Advice Fee is negotiable by you with your financial adviser. All other fees set out in this table are not negotiable. Refer to the 'Additional Explanation of Fees and Costs' section of the Fees Guide for further details regarding negotiable fees.

- 1 If your account balance for a product offered by the Superannuation Entity is less than \$6,000 at the end of the entity's income year, certain fees and costs charged to you in relation to administration and investment are capped at 3% of the account balance. Any amount charged in excess of that cap must be refunded.
- 2 Investment fees and costs includes an amount of 0% to 0.33% p.a. for performance fees. The calculation basis for this amount is set out under the 'Additional explanation of fees and costs' section of the Fees Guide.
- 3 Refer to the 'Additional explanation of fees and costs' section of the Fees Guide for details of other fees and costs which may apply (including Member Advice Fees), and the 'Insurance fees' or 'Annual Insurance fees' section (as applicable) of the relevant Insurance Guide(s).

^{^^} The investment fees for the Lifestage investment options are estimated for a complete financial year ending 30 June and may vary during the year.

[‡] Performance fees are reflected as a reduction in the returns generated by the underlying investment option and, therefore, in the value of your investment in the applicable investment option. Each unit price of the underlying investment option reflects accrued performance fees. The performance fees for the Lifestage investment options are deducted within the daily unit prices. The estimated performance fees are 0.02% p.a. for the Lifestage investment options and may change at a later date.

^{*} The monthly administration fee is waived if your account balance is less than or equal to your dollar-based monthly fee at the time of deduction. Your percentage-based administration fee has a cap of \$125 per month (net of GST) per account.

^{**} Your account balance is the total value of your investment options using the latest available unit prices.

[†] Although no Switching fee applies, a 'Buy-sell' spread may apply to switches between investment options.

EXAMPLE OF ANNUAL FEES AND COSTS FOR A SUPERANNUATION PRODUCT

The table below gives an example of how the ongoing annual fees and costs for the MySuper (1970s Lifestage investment option) for this superannuation product can affect your superannuation investment over a 1-year period. You should use this table to compare this superannuation product with other superannuation products.

Example – MySuper (1970s Lifestage investment option)		Balance of \$50,000
Administration fees and costs	\$60 p.a. PLUS 0.20% p.a. PLUS 0.01% p.a.*	For every \$50,000 you have in the superannuation product, you will be charged or have deducted from your investment \$105 in administration fees and costs, plus \$60 regardless of your balance**
PLUS Investment fees and costs	0.60% p.a. PLUS 0.02% p.a. [^] PLUS 0.04% p.a. [#]	And , you will be charged or have deducted from your investment \$330 in investment fees and costs
PLUS Transaction costs	0.01% p.a. [†]	And , you will be charged or have deducted from your investment \$5 in transaction costs
EQUALS Cost of product		If your balance was \$50,000 at the beginning of the year, then for that year you will be charged fees and costs of \$500 for the superannuation product.

Note: Additional fees may apply.

- * 0.01% p.a. is based on the actual amount of levies and expense recoveries deducted for the 12 months to 30 June 2023. The levies and expense recoveries are estimated to be up to 0.02% p.a. for the 12 months to 30 June 2024.
- ** The monthly administration fee is waived if your account balance is less than or equal to your dollar-based monthly fee at the time of deduction.
- [^] Figure based on the ANZ Smart Choice Super 1970s Lifestage investment option. Please refer to page 9 of the Fees Guide for the performance fees applicable to the other MySuper Lifestage investment options, which are 0.02% p.a.
- [#] Figure based on the ANZ Smart Choice Super 1970s Lifestage investment option. Please refer to pages 13 to 15 of the Fees Guide for the other costs applicable to the other MySuper Lifestage investment options, which range from 0.03% to 0.04% p.a.
- [†] Figure based on the ANZ Smart Choice Super 1970s Lifestage investment option. Please refer to page 11 of the Fees Guide for the transaction costs applicable to the other MySuper Lifestage investment options, which range from 0% to 0.01% p.a.

CHANGES TO FEES AND CHARGES

The fees and charges are current at the time of issuing this PDS. We may change fees and charges without your consent from time to time. We will provide you with at least 30 days advance notice of any fee increase. Costs can change at any time without notice to you. Insurance fees may change when you leave your employer. See the relevant Insurance Guide(s) for more information.

MEMBER ADVICE FEE

Additional fees may be payable if you consult a financial adviser.

If you use the services of a financial adviser, you may agree to pay a fee to them for their services. In most cases, you can choose to have this fee paid from your account as a Member Advice Fee where it is in relation to your interest in the Fund.

The Statement of Advice provided by your financial adviser will include details of any Member Advice Fee. This optional fee can be a One-off Member Advice Fee and/or, if you're not a MySuper member, an Ongoing Member Advice Fee deducted monthly. You can agree to pay this fee when you open your account, or at any time later. See page 8 of the Fees Guide for more information.

DEFINED FEES

You can find definitions of fees referred to in this section in the Fees Guide available at www.anz.com/smartchoicesuper > Downloads – important documents.

INTEREST EARNED IN TRUST ACCOUNTS


Funds may be temporarily held in a trust account during the application and redemption process. We will retain any interest paid by our bank on these amounts to meet our cost of operating the account(s). These costs may include bank fees and administration costs.

OTHER CHARGES

The Trust Deed of the Fund permits the Trustee to be reimbursed from the Fund's assets for all the costs, charges, expenses, outgoing, government charges and levies reasonably and properly incurred by the Trustee in connection with the performance of its duties or the exercise of its rights, powers, administration or termination of the Fund.

FIND OUT MORE

You should read the important information about 'Fees and other costs' and 'Annual Insurance fees' before making a decision.

 Go to the 'Fees and other costs' section in the Fees Guide and the 'Insurance fees' section or the 'Annual Insurance fees' section in the relevant Insurance Guide(s) by visiting www.anz.com/smartchoicesuper > Downloads – important documents

The material relating to 'Fees and other costs' and 'Annual Insurance fees' may change between the time you read this Statement and the day when you acquire the product.

7 HOW SUPER IS TAXED

The tax you pay on monies in your super account may be lower than the tax you would pay outside a superannuation fund. Many factors can influence how your super is taxed. The following table is a guide to the tax that may apply. The amount of tax payable depends on your age, personal circumstances and any future changes to tax and super law.

TAX ON CONTRIBUTIONS

Contribution type	Applicable tax
Concessional E.g. Super Guarantee, salary sacrifice and personal contributions claimed as a tax deduction	15% if you earn \$250,000 or less 30% if you earn more than \$250,000
Non-concessional E.g. spouse contributions and personal contributions not claimed as a tax deduction	Not taxed in the Fund

CONTRIBUTIONS CAPS

Annual contribution caps apply to both concessional and non-concessional contributions. If you contribute more than **these caps in the relevant financial year, you may incur additional tax**. You should monitor the amount of contributions made to your super to ensure that you do not exceed the caps and incur additional tax.

For more information refer to page 48 of the AIG.

Please see ato.gov.au for more information on contributions caps.

TAX ON INVESTMENT EARNINGS

Investment earnings are generally taxed at up to 15% in your super account.

TAX ON WITHDRAWALS

Your account is generally made up of taxable and tax-free components. Any withdrawals from super must be made proportionately from these components and this impacts the tax payable. The following table is a guide to the tax that may apply.

Age	Type of withdrawal	Applicable tax
60 or over	Lump sum	Generally tax free
Less than 60	Lump sum	Tax may be payable on the taxable components
Any age	Terminal medical condition payment	No tax payable

Specific tax rules apply to lump sum and income stream payments on a member's death. Tax is not payable on lump sum payments made to a dependant. In other circumstances, tax may be payable based on the age of the member, the recipient and the relationship between the member and the recipient.

Specific tax rules also apply to benefits released under a release authority including the First Home Super Saver Scheme.

PROVIDING YOUR TAX FILE NUMBER (TFN)

We, the Administrator and any third party engaged by either us or one of our related parties to provide superannuation administration services relating to this product are authorised to collect your TFN under super laws. You are not obligated to provide your TFN and declining to quote your TFN is not an offence. To avoid having contributions rejected and having additional tax withheld from contributions and withdrawals, provide your TFN.

Tax law in relation to superannuation is complex and the above information has been prepared as a guide only and does not represent taxation advice. Please see your tax adviser for independent tax advice taking into account your individual circumstances.

FIND OUT MORE

You should read the important information about 'How super is taxed' before making a decision.

 Go to the AIG by visiting www.anz.com/smartchoicesuper > Downloads – important documents

The material relating to 'How super is taxed' may have changed between the time you read this Statement and when you acquire the product.

FIND AND CONSOLIDATE YOUR SUPER

You must provide your explicit consent before we can complete a SuperMatch search.

You can access your SuperMatch results via www.anz.com/smartchoiceaccess or the ANZ App on your Apple device. If you provide consent, we use your TFN to search for your other super accounts using the ATO SuperMatch service when you log in to your super account. There's no additional charge for this service and you'll see your results in just a few seconds. Your consent will be valid for one year. You can opt out of the service online via www.anz.com/smartchoiceaccess or by calling 13 12 87.

Note: if the ATO's SuperMatch service is not available, we will not be able to search for your other super account(s).

8 INSURANCE IN YOUR SUPER

Enjoy peace of mind knowing that should the unexpected happen, you can continue to look after the ones you love. The three types of insurance cover arrangements are:

- 1. Lifestage cover** – As a member you may receive Death (including Terminal Illness) and Total and Permanent Disability (TPD) cover subject to providing an opt-in if you're under 25 and your account balance is below \$6,000, or you meet an allowable exception, for example a Dangerous occupation exception may apply. This cover ranges from \$20,000 to \$300,000 and is based on your age, with more cover when you're likely to have greater commitments and lower cover when you're likely to have fewer commitments.
- 2. Tailored cover** – Tailored Cover will apply if your employer has negotiated with the **Insurer** and Trustee (or another insurer) the type and amount of cover you will receive. The type and amount of your Default Tailored Cover will depend on the Tailored Cover design arranged by your employer. See the relevant Insurance Guide(s) for more information. Lifestage cover will not apply to you where you have Default Tailored cover. For Tailored cover with the **Insurer**, you may also be able to apply for Voluntary cover.
- 3. Choose Your Own cover** – As a member you can apply for your own level of Death and TPD cover also known as Voluntary cover. You also have the option to apply for Income Protection cover.

Please note TPD cover can only be held in conjunction with Death cover. Applications for Choose Your Own cover or Voluntary cover are assessed by the **Insurer**, and are subject to the **Insurer's** approval. The maximum cover levels for Choose Your Own Cover or Voluntary cover are:

- Death cover: unlimited (maximum **Terminal Illness Benefit** is \$3 million)
- TPD cover: \$5 million[^]
- Income Protection: \$30,000 per month.

All Insurance fees are deducted from your super account, not your take-home pay.

[^]The TPD cover amount cannot be greater than the Death cover amount for Choose Your Own cover.

THE INSURER

Insurance through ANZ Smart Choice Super is provided by Zurich.

However, where Tailored employer plan arrangements apply, your employer may arrange for insurance to be provided by an insurer other than Zurich, if approved by the Trustee. In this case, insurance policies will be issued by another insurer to the Trustee. Different terms and conditions will then apply. These will be detailed in the ANZ Smart Choice Super Insurance Guide for your Tailored employer plan.

COVER THROUGH ANZ SMART CHOICE SUPER

Lifestage cover or Default Tailored cover starts from the later of¹:

- when you commence work with your employer who is an ANZ Smart Choice Super Participating Employer, if you are a new employee; or
- the date your employer became an ANZ Smart Choice Super Participating Employer^{††} if you were working for the employer when their employer plan joined ANZ Smart Choice Super.

For members under 25 years old or with an account balance less than \$6,000, Lifestage cover or Default Tailored cover starts¹:

- when you commence work with your employer, if you have opted in for insurance cover within 90 days of joining your employer (or under a PMIF exception).
- the day your opt-in election is received, if it is provided after 90 days of joining your employer, **New Events Cover** applies.
- the day PMIF thresholds³ or a covered exception is met (no opt-in is required).

Cover in ANZ Smart Choice Super is subject to benefit conditions and exclusions. Please refer to the Insurance Guide(s) applicable to you for more information on the cover eligibility, benefit conditions and exclusions before making a decision about your insurance cover.

Choose Your Own cover or Tailored Voluntary cover starts when the **Insurer** approves your application. Subject to eligibility, you will be covered under Interim Accident cover during the application process for Choose Your Own cover or Tailored Voluntary cover. Please refer to your Insurance Guide(s) for further information.

- † Subject to eligibility exclusions and legislative requirements.
- †† Means an employer that has been admitted to ANZ Smart Choice Super in accordance with the Trust Deed.
- ‡ When you turn 25 and your account balance is \$6,000 or more.

COVER CEASES AFTER INACTIVITY

Death, TPD and Income Protection cover will cease if we have not received a contribution or rollover into your account for a period of 16 consecutive months and you have not notified us in writing that you want the cover to continue, unless an employer-sponsor contribution or Australian Defence Forces exception applies.

We will write to you during this period of inactivity about your options to keep your cover. You will also be able to request in writing that the Trustee reinstates your cover, within 60 days of the insurance cover ceasing. Your insurance cover will be reinstated with any pre-existing condition exclusions, loadings or restrictions, backdated to cessation and any insurance fees since then, will be collected.

APPLYING FOR ADDITIONAL COVER, CHANGING, OPTING-OUT OF OR CANCELLING YOUR COVER

If you wish to apply for additional Death cover, Death and TPD cover and/or apply for Income Protection cover, to remove exclusions or loadings or to vary your insurance cover, you must submit an application. This cover will commence upon receipt of the **Insurer's** written confirmation*.

You can elect to cancel, opt-out of or reduce your insurance cover at any time by contacting Customer Services on 13 12 87.

* A **Pre-Existing Condition** Exclusion may apply, please refer to the Insurance Guide(s) applicable to you for more information.

INSURANCE FEES

The costs associated with insurance cover are called Insurance fees (insurance premiums).

These fees are calculated based on the number of days that cover applies and deducted from your account by the Trustee generally at the beginning of each month and are inclusive of any taxes or government charges applicable to the insurance cover. Insurance fees will end when your cover ceases.

The Insurance fee for Default Tailored cover and Voluntary cover in Tailored employer plans will be plan specific. Different Insurance fee rates may apply to Default cover and Voluntary cover and may vary according to the category within the plan selected for you by your employer.

If you cancel your insurance cover or leave ANZ Smart Choice Super you will be entitled to a refund of a proportion of your last fee payment (provided your Insurance fee payments are up to date). The refund is calculated based on the date of account termination to the first business banking day of the following month. Any outstanding Insurance fees will be collected before your account is closed.

For details of the Insurance fees applicable to you, please refer to the relevant Insurance Guide(s) for your employer plan.

The Insurance fees you pay will depend on a number of factors including but not limited to age, gender, occupation and the amount of cover. If you receive LifeStage Cover, when you open your account, the level of automatic Lifestage Death and TPD cover you receive will depend on your age and will be between \$40,000 and \$300,000 for Death and \$20,000 and \$300,000 for TPD. The fees for automatic Lifestage Death and TPD cover could be as little as \$68.20 p.a.* or up to \$1971.15**.

* For a female, aged 16 years (next birthday) with Death cover of \$80,000 and TPD cover of \$180,000.

** For a male, Heavy blue collar, aged 55 years (next birthday) with Death cover of \$150,000 and TPD cover of \$150,000.

For Choose Your Own cover and Voluntary cover, a loading may apply to your insurance cover, therefore increasing your Insurance fee.

Unless you cancel the default insurance cover automatically provided to you (subject to eligibility) by calling Customer Services on 13 12 87 or that cover otherwise ceases, Insurance fees will continue to be deducted from your ANZ Smart Choice Super account.

LEAVING YOUR EMPLOYER PRIOR TO 1 DECEMBER 2023

Once your employer notifies us that you have left their employment, this may alter your cover, and any Insurance fees reimbursed by your employer will no longer be reimbursed by them. The continuation of any Lifestage or Tailored Zurich insurance cover will be dependent on any opt-in nomination you have made. If you are a member of an employer plan with:

- Lifestage insurance cover provided by Zurich, your cover will continue without change.
- Tailored insurance cover provided by Zurich, will cease on the date you leave service of your employer and your sum insured on that date will be converted to a fixed amount of Choose Your Own cover. Choose Your Own Insurance fees will apply. These fees are included in the Insurance Guide for ANZ Smart Choice Super, Standard Employer Plans which is available at www.anz.com/smartchoicesuper > Downloads – important documents or by calling Customer Services on 13 12 87.
- Tailored insurance provided by an insurer other than Zurich, your cover will cease. You may be able to apply for a Continuation Option with your existing insurer, or Choose Your Own cover with Zurich. Alternatively you may apply for cover through OneCare Super. Further information on Choose Your Own cover with Zurich and OneCare Super, how you can apply and premiums are included in the relevant Insurance Guide.

LEAVING YOUR EMPLOYER ON OR AFTER 1 DECEMBER 2023

If your Employer notifies us that you have left employment with them, your account will no longer be linked to your Employer, and the continuation of insurance cover will depend on any opt-in nomination you have made. Any Insurance fees reimbursed by your employer will no longer be reimbursed by them.

- If you are a member of an employer plan with Lifestage insurance cover then your cover will continue with the same Insurance fees and terms and conditions.
- If you are a member of a tailored plan provided by Zurich or another insurer, your Default and Voluntary cover will be converted to a fixed amount of Choose Your Own cover with Zurich. The cover amount will be equal to the amount of cover held on the date that you have left

your Employer. Where your cover is converted to a fixed amount of Choose Your Own cover, your insurance fees will be based on the rates for Choose Your Own cover, (rather than the tailored rates that apply to your Employer Plan) and will be effective from the date we process your conversion to Choose Your Own Cover or an earlier date.

DUTY TO TAKE REASONABLE CARE

The duty to take reasonable care

When applying for insurance, you have a legal duty to take reasonable care not to make a misrepresentation to the **Insurer**.

A misrepresentation is a false answer, an answer that is only partially true, or an answer which does not fairly reflect the truth. This duty also applies when extending or making changes to existing insurance, and reinstating insurance. Please refer to the relevant Insurance Guide(s) for your employer plan for full details of your duty to take reasonable care.

! IMPORTANT

The relevant Insurance Guide(s) for your employer plan includes important information about defined terms, eligibility for, and cancellation of, Lifestage cover, Tailored cover, Choose Your Own cover and conditions and exclusions that may apply and that may affect your entitlement to insurance cover and the cost of cover. You should read this information before deciding whether the insurance is appropriate.

FIND OUT MORE

You should read the important information about defined terms, eligibility for or cancellation of cover, conditions and exclusions, level and types of cover, and costs payable before making a decision about insurance cover through ANZ Smart Choice Super.



Go to the relevant Insurance Guide(s) for your employer plan by visiting www.anz.com/smartchoicesuper > Downloads – important documents

The material relating to 'Insurance in your super' may have changed between the time you read this Statement and when you acquire the product.

HOW TO OPEN AN ACCOUNT

You do not need to apply for an account, as one has been set up by your employer.

By joining ANZ Smart Choice Super you agree that confirmation of transactions, instructions and other correspondence will be provided electronically unless you elect to receive your correspondence by mail.

Changing your mind

Generally, your employer may cancel their application to participate in ANZ Smart Choice Super within 14 days (cooling-off period) from the earlier of:

- The day the first employees of your employer receive confirmation of their super interest; or
- The end of the fifth day after we first issue super interests to employees.

If this occurs, your employer must nominate (within one month of notifying us that they wish to exercise their right of cancellation) an alternative eligible MySuper fund into which employer contributions received by us are to be repaid.

An employer's right of cancellation is taken to have been exercised only on receipt by us of this nomination. Your employer must make the nomination by advising us in writing.

If your employer exercises their right of cancellation within the cooling-off period, and part of the monies to be repaid includes personal contributions made by you (including monies to be rolled over or transferred from another super fund), we will:

- transfer any restricted non-preserved benefits and preserved benefits to another eligible super fund that you nominate
- pay any other monies as you direct.

Your investment amount will be adjusted for any changes in the unit price of the applicable investment option(s), less any transaction costs.

FIND OUT MORE

You should read the important information about how OnePath Custodians, ANZ, Zurich and their related companies handle your personal information (including, where authorised and required, health and other sensitive information) before making a decision.



Go to the section 'Privacy' in the AIG by visiting www.anz.com/smartchoicesuper > Downloads – important documents.

ENQUIRIES AND COMPLAINTS

We value your feedback regarding our performance and we're committed to resolving any concerns you may have.

Our Customer Service team is here to help with any enquiries, concerns and/or providing feedback. Our contact details are below. We will do our best to resolve your concerns genuinely, promptly, fairly and consistently, and keep you informed of the progress.

If you are not satisfied with the response to your complaint or feedback, your concerns will be escalated to our Complaints Resolution Centre.

Phone 13 12 87
Email superfeedback@insigniafinancial.com.au

In writing OnePath Custodians Pty Limited
GPO Box 5107, Sydney NSW 2001

FURTHER HELP - THE AUSTRALIAN FINANCIAL COMPLAINTS AUTHORITY (AFCA)

You have the option to lodge a complaint with AFCA directly rather than lodging a complaint with us. You can also lodge a complaint with AFCA if you are not satisfied with our response or if we haven't responded to you within the maximum timeframe prescribed by ASIC Regulatory Guide 271 Internal Dispute Resolution. AFCA provides fair and independent financial services complaint resolution that is free to consumers.

Website www.afca.org.au
Email info@afca.org.au
Phone 1800 931 678 (free call)
In writing Australian Financial Complaints Authority
GPO Box 3, Melbourne VIC 3001

Time limits may apply to complain to AFCA so you should act promptly or otherwise consult the AFCA website to find out if or when the time limit relevant to your circumstances expires.

Take control of your super in three easy steps



STEP 1

Go online today

There are two ways that you can see your super online:

- **via our online portal**, by registering for access at www.anz.com/smartchoiceaccess; or
- **next to your ANZ bank account** via ANZ Internet Banking and/or the ANZ App. To set this up:
 - Log in to ANZ Internet Banking using your ANZ issued Customer Registration Number (CRN).
 - Go to settings > link/delink a personal account and enter your 'member number' (you'll find this in your welcome pack, annual statement or by calling 13 12 87). Your super account will generally be visible in two business days.



STEP 2

We will help you consolidate **your other funds** – so you don't pay multiple sets of fees.



STEP 3

Manage and monitor your super.

Once you login to your ANZ Smart Choice Super account via www.anz.com/smartchoiceaccess, you can:

- check your personal details and make sure your email address and telephone numbers are up to date,
- change your investment option(s),
- monitor performance,
- adjust your insurance,
- manage your beneficiary nomination,
- keep track of your contributions, and much more.

Note: The ANZ App provides view-only access.

Contact details

If you have any questions or would like more information please contact Customer Services:



Phone 13 12 87 weekdays between 8.30am and 6.30pm (AEST/AEDT)



Email smartchoice@insigniafinancial.com.au