

DEPOSIT BOOK AVAILABILITY AND USAGE

We're removing the ability to order deposit books from 16 June 2024. You can continue to make deposits into your account without using a deposit book.

Which accounts do the deposit book changes apply to?

From 16 June 2024, deposit books will no longer be available on ANZ personal accounts, including the following:

- ANZ Access Advantage
- ANZ Access Basic
- ANZ Pensioner Advantage
- ANZ Progress Saver
- ANZ Premium Cash Management Account
- ANZ SMSF Cash Hub
- ANZ Online Saver
- ANZ V2 PLUS
- ANZ One
- ANZ Equity Manager
- ANZ Staff Cheque Account
- ANZ Retired Officers Cheque Account

For accounts where deposit books are not available today, like ANZ Passbook accounts, nothing is changing.

Do I need a deposit book to make a deposit?

No. There are many convenient ways to make deposits without needing a deposit book. You can continue to deposit funds by using an ANZ Smart ATM or at a branch with teller services by using your card.

If you don't have a card, you can make a deposit at an ANZ Smart ATM or a branch with teller services using your BSB and account number. Alternatively, you can request a card at a branch or by calling us (for eligible accounts).

Some account types, like Passbook accounts, V2 PLUS accounts and Online Saver Accounts, have different ways for making deposits. See your terms and conditions for details.

I am worried about security of my accounts and information. What do I do with my existing deposit book?

We recommend that you cut or tear your deposit book into pieces before disposing of it. Your deposit book cannot

be used to make withdrawals from your account, but destroying and securely disposing of the deposit book can help keep your personal information safe. You can also return your deposit book to a branch, and we can destroy and securely dispose of it for you.

How can someone deposit funds for me into my account?

We understand that on occasion others such as family members may need to make deposits for you.

They can deposit funds by using ANZ Smart ATMs or at a branch with teller services by simply providing your BSB and account number. For peace of mind, a receipt can be provided, on request.

They can also deposit directly into your bank account using their internet or mobile banking applications. They will just need your bank account details, including BSB and account number or they can use your PayID® if you have set it up on an eligible account.

How will I be able to track my deposits without a deposit book?

There are many easy ways to keep track of your deposits.

- You can obtain a receipt if you are making a deposit by using an ANZ Smart ATM.
- You can request a receipt or transaction history if you are making a deposit at a branch with teller services.
- You can also view your account transaction history on your statement or in the ANZ App and Internet Banking.

I have a cheque book that contains deposit slips. Do these changes apply to deposit slips?

Yes.

I use deposit slips to make deposits with Fast Deposit Bags. What does this mean for me?

Fast Deposit Bags are for business use only. If you feel your personal account may no longer meet your banking needs, you can contact us to discuss options.

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