

# GENERAL SERVICE FEES AND CHARGES

ANZ BUSINESS BANKING  
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## General Banking

### Agent Deposit Books

- 50 deposit slips \$4 per book
- 100 deposit slips \$6 per book

### Bank Cheques (Australian Dollars Only)

- ANZ customers via ANZ Branch Network \$10
- ANZ customers via ANZ Internet Banking \$5
- Repurchase of ANZ customer's Bank Cheque \$25
- Replacement of lost/stolen Bank Cheque \$32.50  
(ANZ may require appropriate indemnity)

### Certificates Supplied

**Other comprehensive certificates** \$70 p/hr, min. \$50  
Supplied for audit or other purposes

### Custodial Services

*Higher charges than specified below may apply to specialised safe custody facilities in capital cities.*

Standard Packet means up to 36cm x 25cm (A4 size).

All charges are payable on lodgement and at the start of each renewal period.

**Standard Packet (sealed)** \$40 p.a.

*Larger packets will be charged at \$40 p.a. plus \$40 per extra 36cm x 25cm or part thereof.*

**Locked Box** \$65 p.a.

*Regular box size (10,000cm<sup>3</sup>).*

*Larger boxes will be charged at \$65 p.a. plus \$65 per extra 10,000cm<sup>3</sup> or part thereof.*

Note: Insurance of items and contents are the customer's responsibility.

### Miscellaneous Service Fee

**\$17.50 per quarter hour  
or part thereof plus out  
of pocket expenses**

*Services or information supplied to a customer or non-ANZ customer on a time basis.*

### Night Safe

- One wallet **\$130.20 half yearly**
- Each additional wallet **\$81 half yearly**
- Temporary issue (per wallet) **\$70.20 per month or part thereof**

*Fee is payable in advance on receipt of signed customer's authority for the service. Fees will not be refunded where an ANZ wallet is not used for the full period paid in advance.*

### Payment From Lists

- Each item **\$3.50 plus transfer fee where applicable**

### Search Fee

**\$50 per search**

*Search of Government records (e.g. Certificates of Title, goods and other property mortgages, business names, Registrar of Companies, Powers of Attorney).*

### Statement of Amount Owing **\$17.50 per quarter hour or part thereof**

- Where a statement of amount owing on a loan account is supplied to a customer upon request more frequently than once in any three month period.

### Charges for Non-ANZ Customers Transferring Funds to Another Bank

Transfer of funds to accounts at another bank requested at an ANZ branch **\$10**

Additional charge if lodging cheques **35¢ a cheque**

- Extra charge if paying in cheques

**Extra charge when transfer fees are to be paid from a non-ANZ account**

- Individual transactions **\$3 each deposit**
- Regular transactions **\$2.20 each deposit**  
**(\$17.60 minimum a month)**

### Telegraphic Transfer Outward (within Australia) **\$28**

- Transfer of money, which immediately becomes available to the recipient.

## International Payments

### Foreign Currency Drafts out of your ANZ account

*Foreign currency or Australian currency.*

**Refund** **\$25**

*When item is re-presented to a branch for refund to original purchaser*

**Stop payment fee (for us stopping payment of a lost or stolen draft)** **\$25 + costs**

(See note on 'costs' at end of this section)

### International Money Transfers sent overseas

*We charge for transferring money overseas electronically.*

*For international money transfers, additional fees, charges and interest may apply if an ANZ credit card is used.*

*A correspondent bank may also charge a fee when making the payment to the beneficiary's account and the beneficiary's bank may charge the beneficiary fee(s) for receipt of the payment.*

Sending international money transfers from an AUD account:

- Sending a foreign currency international money transfer through ANZ Internet Banking (using an ANZ transaction account or ANZ credit card only) or ANZ Phone Banking (using an ANZ transaction account only) – transfer is \$10,000 and above (AUD equivalent) **\$0**
- Sending a foreign currency international money transfer through ANZ Internet Banking (using an ANZ transaction account or ANZ credit card only) or ANZ Phone Banking (using an ANZ transaction account only) – transfer is below \$10,000 (AUD equivalent) **\$9**
- Sending an Australian Dollar international money transfer through ANZ Internet Banking (using an ANZ transaction account or ANZ credit card only) **\$18**
- Sending an Australian Dollar international money transfer through ANZ Phone Banking (using an ANZ transaction account) **\$32**
- Sending an international money transfer from a Foreign Currency Account through ANZ Phone Banking **\$32**

Sending international money transfer to Cook Islands, Fiji, French Polynesia, Kiribati, New Caledonia, Papua New Guinea, Samoa, Solomon Islands, Timor Leste, Tonga and Vanuatu:

#### **International Money Transfers via Internet Banking<sup>1</sup>**

- Sending a foreign currency International Money Transfer through ANZ Internet Banking using an ANZ transaction account or ANZ credit card. **\$0**
- Sending an Australian Dollar International Money Transfer through ANZ Internet Banking using an ANZ transaction account or ANZ credit card (Kiribati only \$0) **\$7**

#### **International Money Transfers via Phone Banking<sup>1</sup>**

- Sending a foreign currency International Money Transfer through Phone Banking using an ANZ transaction account only - transfer is \$10,000 or above (AUD equivalent) **\$0**
- Sending a foreign currency International Money Transfer through Phone Banking using an ANZ transaction account only - transfer is below \$10,000 (AUD equivalent) **\$7**
- Sending an Australian Dollar International Money Transfer through Phone Banking (using an ANZ transaction account only) **\$7**

Sending payment through ANZ Transactive –refer to agreed fee schedule.

<sup>1</sup> Additional fees, charges and interest may apply if an ANZ credit card is used for an international money transfer. The beneficiary's bank may charge the beneficiary fee(s) for receipt of the payment.

## International Money Transfers from overseas

*Charges will be deducted from the proceeds of the transfer before credit to your account unless the overseas bank making the transfer states that the charges will be borne by them.*

- Payments paid directly to an ANZ account or to an account at another bank **up to \$15\*\***

*\*\*Fee charged depends upon ANZ's arrangement with the relevant overseas bank. Fees for payments up to \$300 paid directly into an ANZ account are waved.*

*Note: foreign currency payments for amounts up to and including the limit shown on [www.anz.com](http://www.anz.com) will be converted into Australian Dollars at the relevant exchange rate displayed on [www.anz.com](http://www.anz.com) at the time. For foreign currency payments above that limit, the foreign exchange rate we use to convert that payment into Australian Dollars will be the rate we offer at the time we process the payment.*

*Note: in relation to the 'costs' that we refer to in the 'International Payments' section, we are unable to quantify the additional costs which maybe incurred as they refer to miscellaneous costs which may be charged by the relevant overseas (or correspondent) bank. We have no control over these costs and their amount varies between each overseas bank.*

*\*\*\*Cancellation fees apply irrespective of whether or not ANZ is successful in cancelling the payment.*

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