

## What if I have unclaimed dividends / unclaimed money relating to Notes or other securities?

### January 2023 change to claim process for dividends relating to ordinary shares

In January 2023, ANZ Group Holdings Limited (ANZGHL) became the ultimate parent listed entity of the ANZ Group. This occurred through shareholders exchanging their existing Australia and New Zealand Banking Group Limited (ANZBGL) shares for shares in ANZGHL, on a one for one basis. As a result of this change, unclaimed money relating to ANZ's ordinary shares is now required to be paid to the Victorian State Revenue Office (SRO). Prior to January 2023, it was required to be paid to ASIC. Therefore, shareholders seeking to claim dividends may need to search the records of both ASIC and the SRO, as unclaimed dividends may be located with either or both entities.

Unclaimed money for other types of ANZ securities (such as Capital Notes (Notes) and Convertible Preference Shares (CPS)) continues to be paid to ASIC.

### Process to claim unclaimed money

#### *Claims to ASIC:*

1. Check the ASIC website to see if you have dividends or money relating to Notes or other securities to claim: [Find unclaimed money - Moneysmart.gov.au](https://www.moneysmart.gov.au)
2. If you consider that you have unclaimed dividends or unclaimed money relating to Notes or other securities, the claim must be made on your behalf to ASIC by ANZ via its registry, Computershare, and the funds are then returned to the registry before they are sent to you. This means it can take up to 3 months before you will receive payment.

Computershare's contact details are:

Computershare Investor Services Pty Ltd  
Ph:1800 113 399 / +61 3 9415 4010  
[anzshareregistry@computershare.com.au](mailto:anzshareregistry@computershare.com.au)

Please note that Computershare may request your telephone number or email address to identify your unclaimed money and to contact you should further details relating to your claim be required. If you hold different types of ANZ securities (e.g. both shares and Notes), it is important to make this clear to Computershare.

#### *Claims to SRO:*

In respect of unclaimed dividends, you must claim direct: [search for your unclaimed money | State Revenue Office \(sro.vic.gov.au\)](https://www.sro.vic.gov.au).

### Contact

For all queries relating to unclaimed dividends or unclaimed money relating to Notes or other securities, including if you are unsure whether you have any unclaimed money or where it is located, please contact Computershare on 1800 113 399 / +61 3 9415 4010.