

ALL INFORMATION IN THIS INVESTOR DISCUSSION PACK IS FROM DOCUMENTS PREVIOUSLY LODGED WITH THE ASX

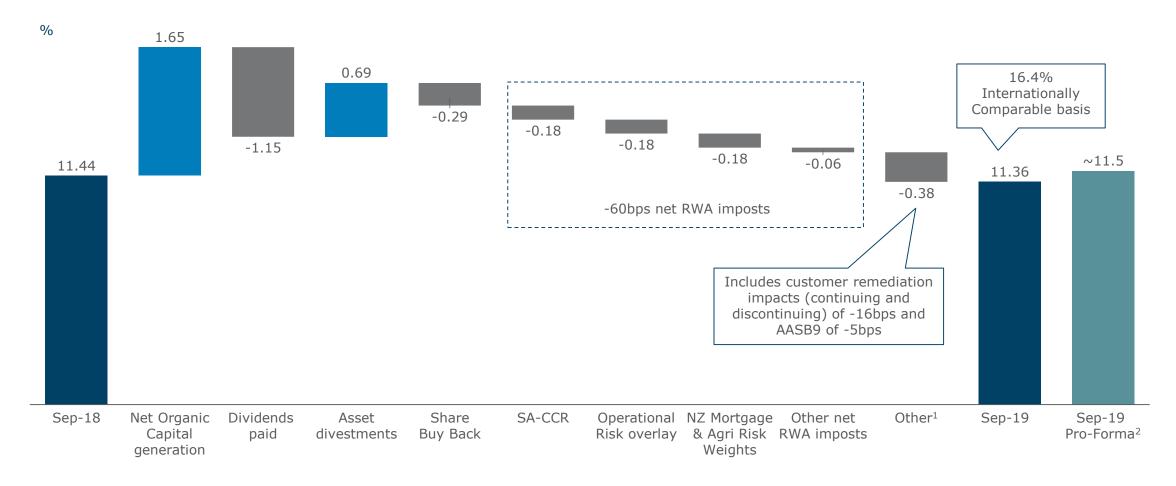
INVESTOR DISCUSSION PACK

MARCH 2020



CAPITAL

APRA LEVEL 2 CET1 RATIO - CAPITAL MOVEMENT



^{1.} Includes large / notable items affecting the FY19 cash earnings, movements in non-cash earnings, AASB9, net foreign currency translation and other items

2. Pro-Forma includes benefits from P&I settlement of ~20bps, partially offset by reduction from AASB16 impacts (~7bps)



REGULATORY DEVELOPMENTS

IN CONSULTATION STAGE

- APRA Investments in subsidiaries (APS111)
- □ RBNZ Capital proposals
- □ APRA Ongoing APRA regulatory reviews¹

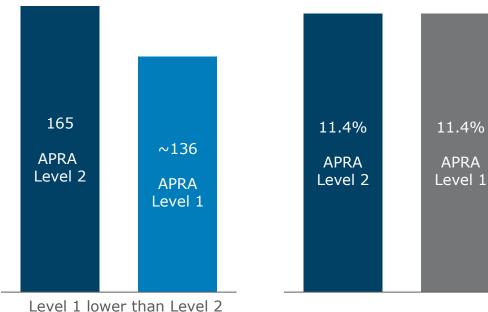
RECENTLY FINALISED (IMPLEMENTING)

- □ APRA Limits on related party exposures (APS222)
- APRA Loss absorbing capacity (TLAC)

APRA LEVEL 1 & LEVEL 2

FY19 NET ORGANIC CAPITAL GENERATION bps

SEP-19 CET1 RATIOS



Level 1 lower than Level 2 due to ~\$1.5b lower NZ dividends in 2019



^{1.} Other ongoing APRA regulatory reviews potentially impacting the future capital position include: Revisions to capital framework (RWA) and Unquestionably Strong capital calibration, Transparency, Comparability and Flexibility proposals, revisions to Interest Rate Risk to the Banking Book and Market Risk.

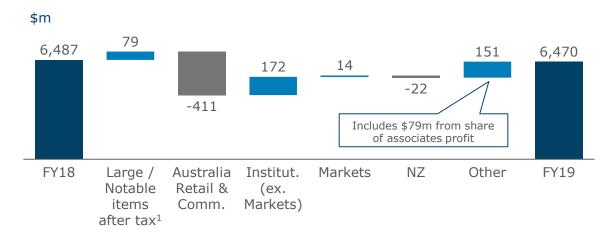
FINANCIAL PERFORMANCE

CASH PROFIT CONTINUING OPERATIONS

CASH PROFIT DRIVERS



CASH PROFIT DIVISIONAL PERFORMANCE



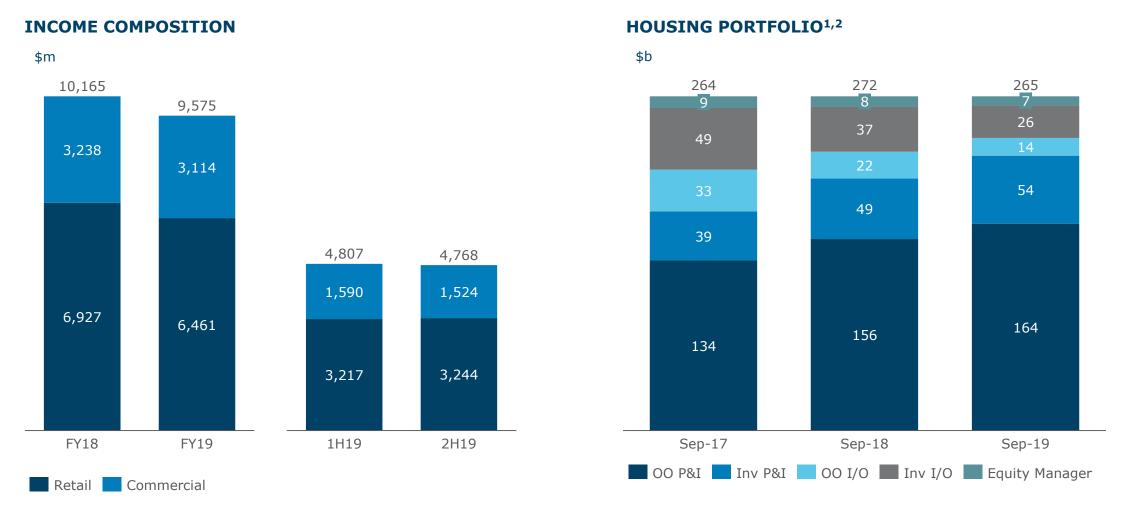
FY19 v FY18	Australia Retail & Commercial	Institutional	NZ (NZD)
Income	-6%	5%	2%
Expenses	0%	-3%	5%
Cash Profit	-10%	11%	-4%



^{1.} Details of large / notable items provided in the investor discussion pack – additional financials section

AUSTRALIA RETAIL & COMMERCIAL

INCOME EXCLUDING LARGE / NOTABLE ITEMS AND HOUSING PORTFOLIO



^{1.} Includes Non Performing Loans



^{2.} The current classification of Investor vs Owner Occupier is based on ANZ's product category, determined at origination as advised by the customer and the ongoing precision relies primarily on the customer's obligation to advise ANZ of any change in circumstances

AUSTRALIA RETAIL & COMMERCIAL - HOUSING MOMENTUM

IMPROVING MOMENTUM

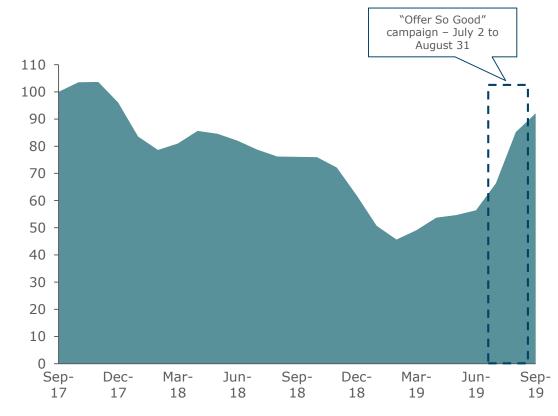
- Clarity and consistency on policy and risk settings
- Approval turnaround times
- Industry conditions

OUTLOOK

- □ Pick up in application volumes in 4Q19
- □ Improved momentum into 1Q20
- □ Faster loan amortisation in a low rate environment

HOME LOAN APPLICATION TREND

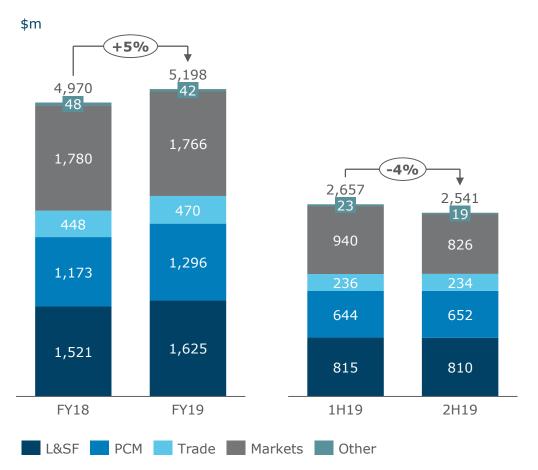
3 month rolling average (Index Sep 2017 = 100)



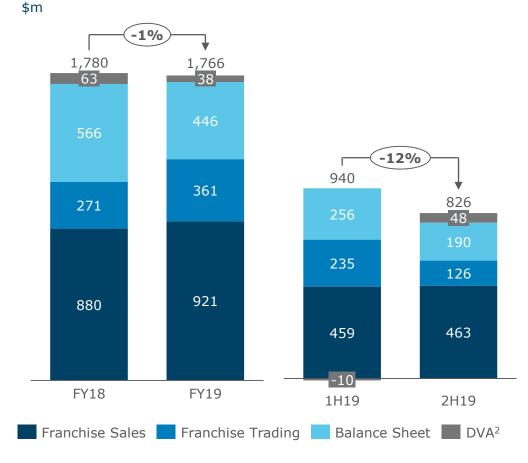
INSTITUTIONAL

INCOME CONTINUING OPERATIONS EXCLUDING LARGE / NOTABLE ITEMS

INSTITUTIONAL INCOME COMPOSITION¹



MARKETS INCOME COMPOSITION

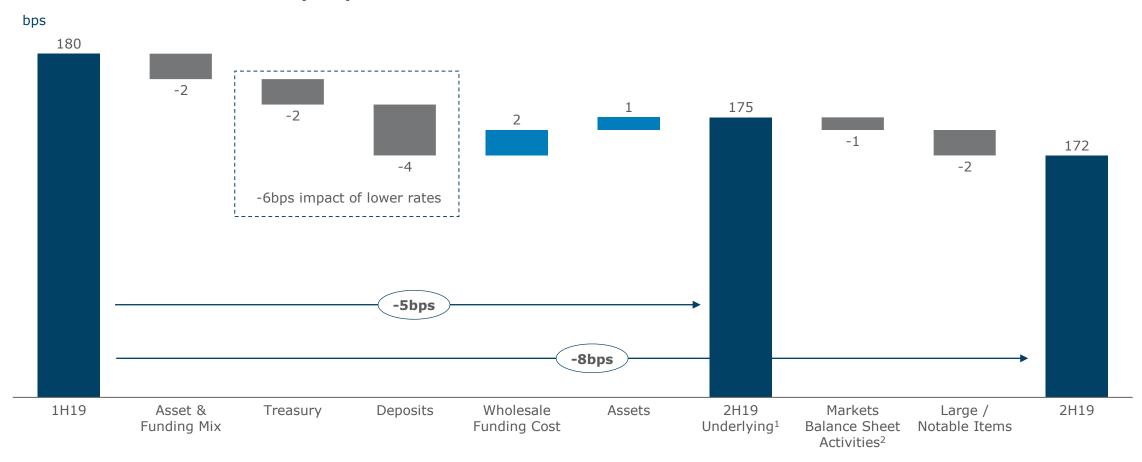


- 1. L&SF: Loans & Specialised Finance; PCM: Payments & Cash Management; Trade: Trade & Supply Chain
- 2. Derivative valuation adjustments

NET INTEREST MARGIN

CONTINUING OPERATIONS

GROUP NET INTEREST MARGIN (NIM)

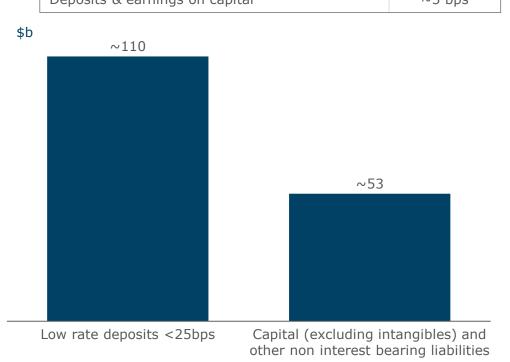


- 1. Excluding large / notable items and Markets Balance Sheet activities
- 2. Includes the impact of growth in discretionary liquid assets and other balance sheet activities

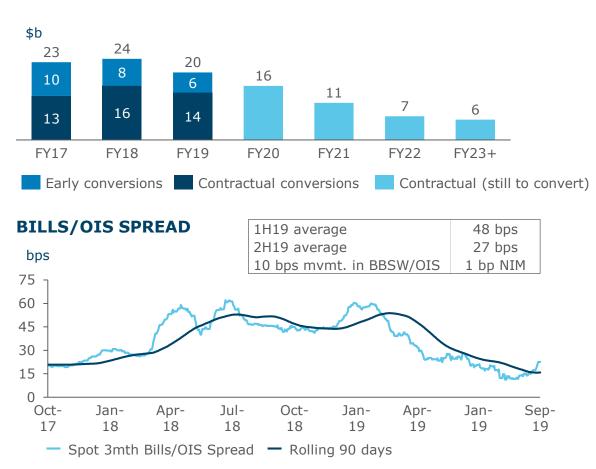
MARGIN ENVIRONMENT

LOW RATE ENVIRONMENT

Sep-19 Sensitivity to a 25bps drop in AUD, NZD and USD interest rates Deposits & earnings on capital ~3 bps



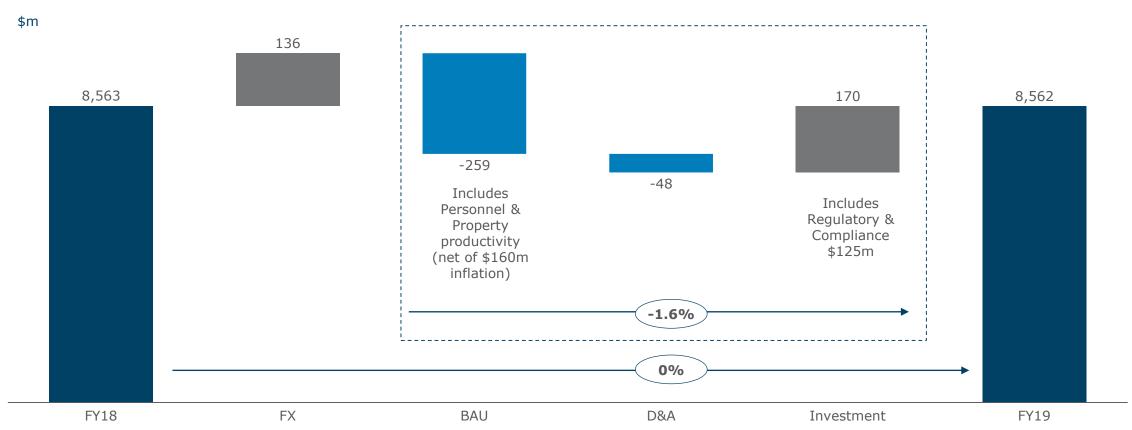
SWITCHING FROM INTEREST ONLY TO PRINCIPAL & INTEREST



EXPENSES

CONTINUING OPERATIONS EXCLUDING LARGE / NOTABLE ITEMS

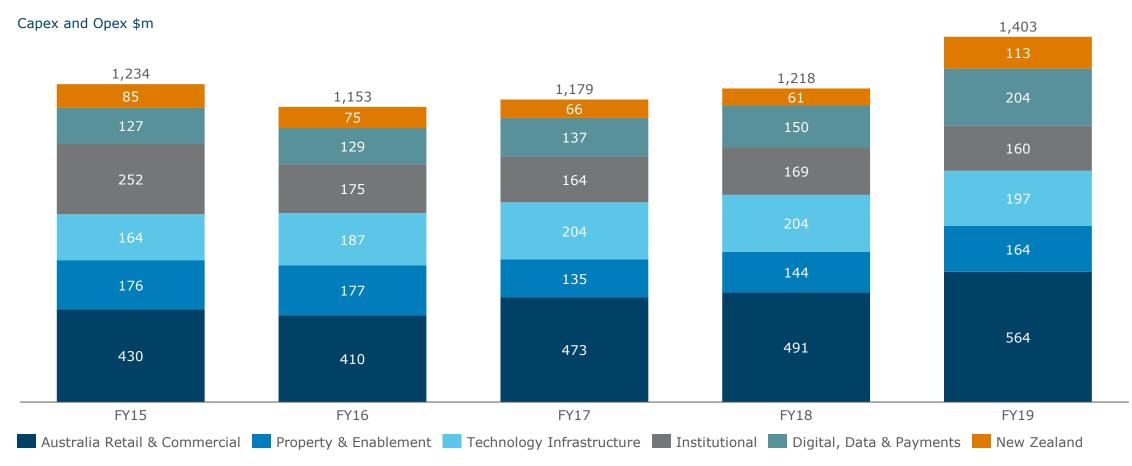
FY19 EXPENSE DRIVERS



INVESTMENT SPEND

CONTINUING OPERATIONS

TOTAL INVESTMENT SPEND BY DIVISION¹



^{1.} Prior periods restated from previously reported information to include technology infrastructure spend, property projects and scaled agile delivery

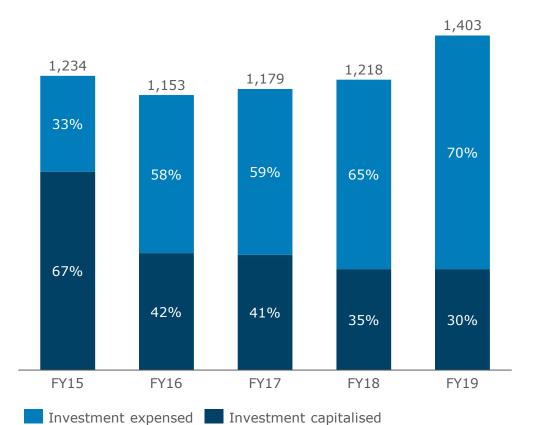


INVESTMENT SPEND

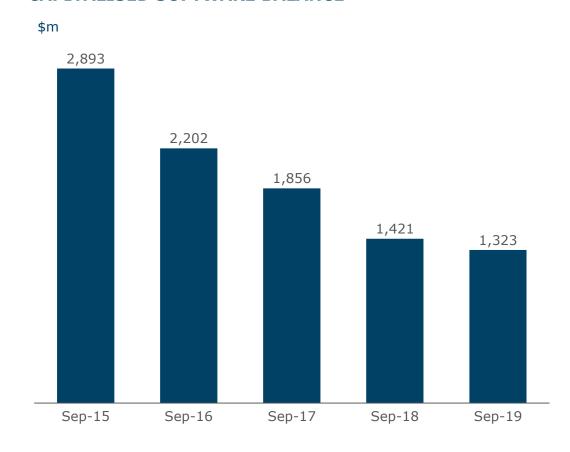
CONTINUING OPERATIONS

TOTAL INVESTMENT SPEND¹

Capex and Opex \$m



CAPITALISED SOFTWARE BALANCE



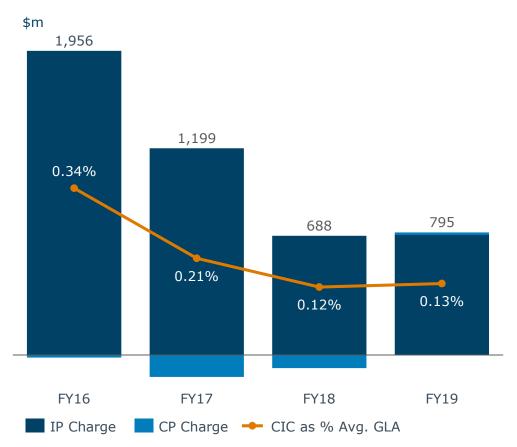
^{1.} Prior periods restated from previously reported information to include technology infrastructure spend, property projects and scaled agile delivery



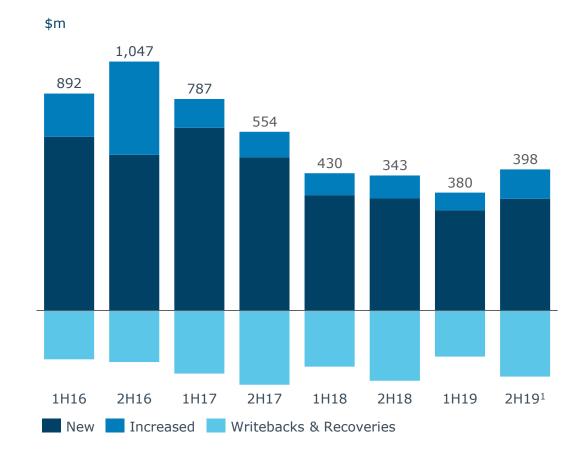
CREDIT QUALITY

PROVISION CHARGE

CREDIT IMPAIRMENT CHARGE



INDIVIDUAL PROVISION CHARGE



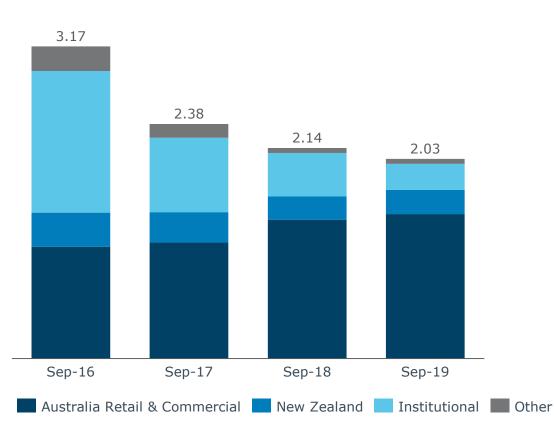
^{1.} Increase to New and Increased Individual Provisions and Writebacks & Recoveries compared to prior half is largely related to the home loan portfolio in Australia Retail and Commercial following the implementation of a more market responsive collateral valuation methodology



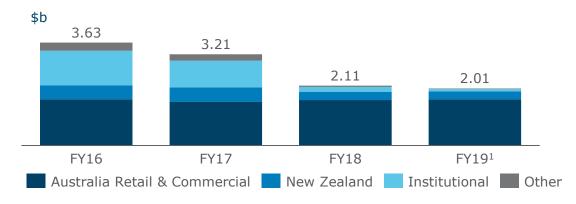
CREDIT QUALITY

GROSS IMPAIRED ASSETS

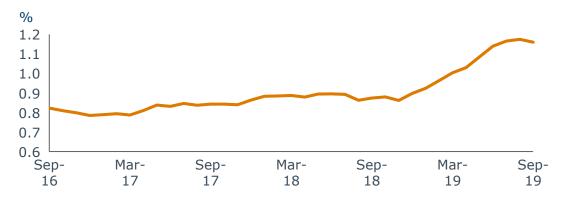
\$b



NEW IMPAIRED ASSETS



AUSTRALIAN HOUSING 90+ DAYS PAST DUE²



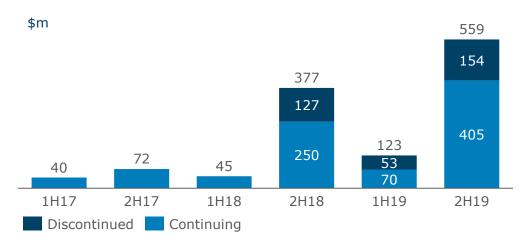
^{1.} New Impaired Assets in 2H19 includes a \$167m uplift on 1H19 in Australia home loans following the implementation of revised provisioning and impairment processes (including a more market responsive collateral valuation methodology). The increase in new impairments was largely offset by the return of previously impaired Home Loan assets to a past due but not impaired status



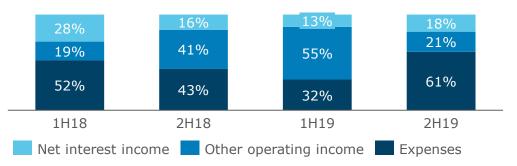


CUSTOMER REMEDIATION

TOTAL REMEDIATION - POST TAX IMPACT



TOTAL REMEDIATION - P&L IMPACT



Financial impact

- □ \$826m (\$682m post tax) charge in FY19
- □ \$1,579m (\$1,216m post tax) charges since 1H17
- □ \$1,139m provisions on balance sheet at 30 Sep 2019

Progress to date¹

- Banking product & service review well progressed
- Remediation of advice & other wealth products continue
- Over 1,000 staff progressing remediation activities



 $^{1. \}quad \text{Salaried Financial Planner fee for no service addressed in prior years (>$150 \text{m cumulative pre-tax charges}).}$

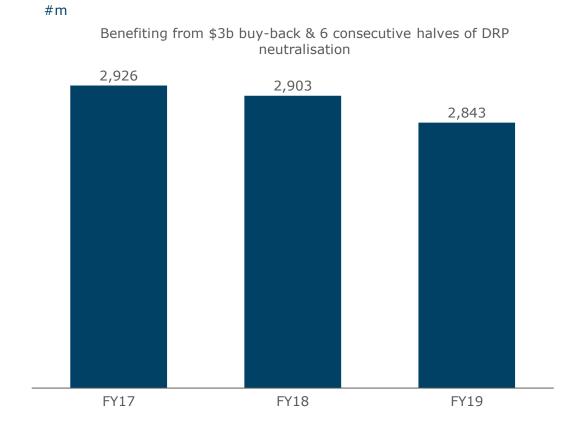
DIVIDEND

Interim Final

PROPOSED 2019 FINAL DIVIDEND 80 CPS, 70% FRANKED

DIVIDEND PER SHARE cents 160 160 160 80 80 80 80 80 80 FY17 FY18 FY19

SHARES ON ISSUE¹



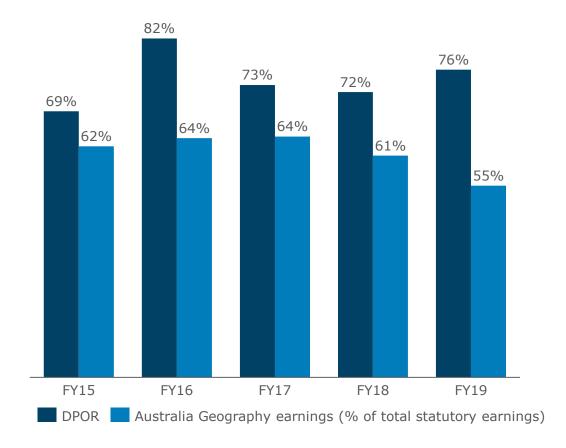


 $^{1. \}quad \hbox{\it Cash Continuing weighted average number of ordinary shares}$

DIVIDEND

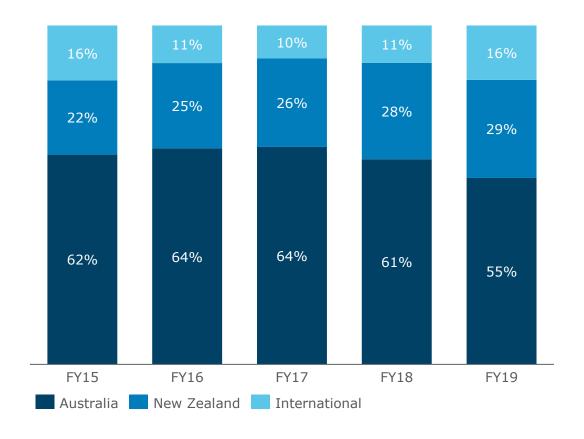
GEOGRAPHIC EARNINGS

AUSTRALIA GEOGRAPHY EARNINGS & DPOR¹



GEOGRAPHIC EARNINGS¹

% of total Group Statutory Profit



2. DPOR: Dividend payout ratio

^{1.} Statutory Profit basis

BALANCE SHEET COMPOSITION

512

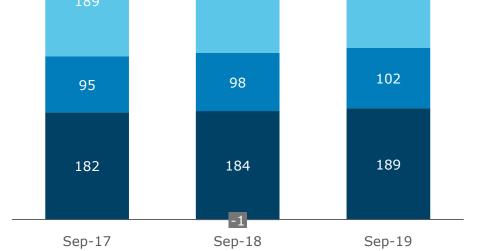
217

CUSTOMER DEPOSITS BY SEGMENT

TOTAL GROUP CUSTOMER DEPOSITS

\$b

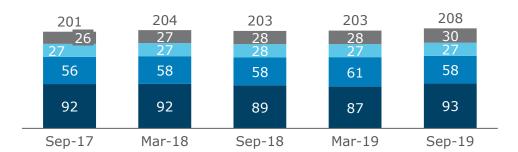
468 487



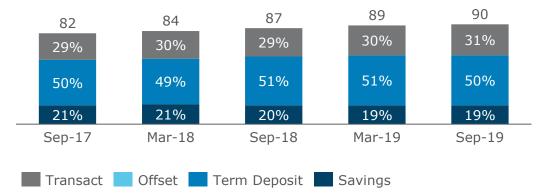
Retail (Aus & NZ) Commercial (Aus & NZ) Institutional Other

DIVISIONAL CUSTOMER DEPOSITS

AUSTRALIA RETAIL & COMMERCIAL \$b



NEW ZEALAND DIVISION \$b





REGULATORY CAPITAL

CAPITAL UPDATE

- APRA Level 2 CET1 ratio of 11.4% (16.4% on an Internationally Comparable basis¹), which is in excess of APRA's 'unquestionably strong' benchmark².
- APRA Level 1 CET1 ratio of 11.4%. Level 1 consolidation primarily comprises ANZ BGL (the Parent including offshore branches) but excludes offshore banking subsidiaries³.
- APRA Leverage ratio of 5.6% (or 6.2% on an Internationally Comparable basis).
- Asset divestments contributed ~\$2b in 2H19 (mainly divestment of OPL Australia)
- Pro-forma adjusted CET1 ratio of ~11.5%, including benefits from P&I divestment (~20bps), partially offset by IFRS16 impacts (~-7bps)

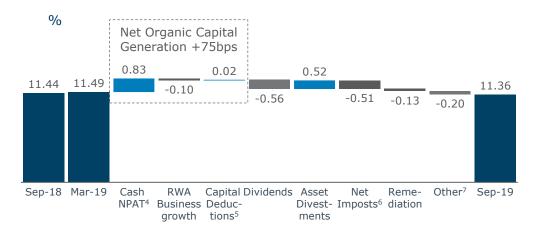
Organic Capital Generation

 Net organic capital generation of 75bps for 2H19 – in line with historical averages of ~80bps (excluding Institutional rebalancing)

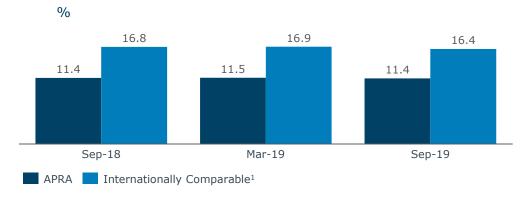
Capital Outlook - Regulatory Development

- RBNZ capital proposal Potential impact of NZ\$6b to NZ\$8b for ANZ NZ (from Sep-18).
 Final impact depends on the outcome of the RBNZ consultation.
- APRA loss absorbing capacity (TLAC) Total Capital requirements increased by 3% of RWA (~\$12b in Tier 2 based on Sep-19 position) by January 2024.
- Revisions to treatment of equity investments in subsidiaries in the absence of any
 offsetting management actions, this implies a reduction in ANZ's Level 1 CET1 capital
 ratio of up to approximately \$2.5b (75bps). However, ANZ believes that this outcome is
 unlikely and, post implementation of management actions, the net capital impact could
 be minimal.
- Other ongoing APRA regulatory reviews potentially impacting the future capital position include: Revisions to capital framework (RWA), Unquestionably Strong capital calibration, and the Transparency, Comparability and Flexibility proposals.

APRA LEVEL 2 COMMON EQUITY TIER 1 (CET1)



LEVEL 2 BASEL III CET1



^{1.} Internationally Comparable methodology aligns with APRA's information paper entitled International Capital Comparison Study (13 July 2015). Basel III Internationally Comparable ratios do not include an estimate of the Basel I capital floor 2. Based on APRA information paper "Strengthening banking system resilience – establishing unquestionably strong capital ratios" released in July 2017 3. Refer to ANZ Basel III APS330 Pillar 3 disclosures 4. Cash NPAT excludes 'Large/notable' items' and one-off items 5. Mainly comprises the movement in retained earnings in deconsolidated entities and capitalised software 6. Includes SA-CCR (-18bps); APRA Operational Risk overlay (-18bps); and RWA floors for NZ housing/farm exposures (-18bps) 7. Other impacts include movements in non-cash earnings and net foreign currency translation



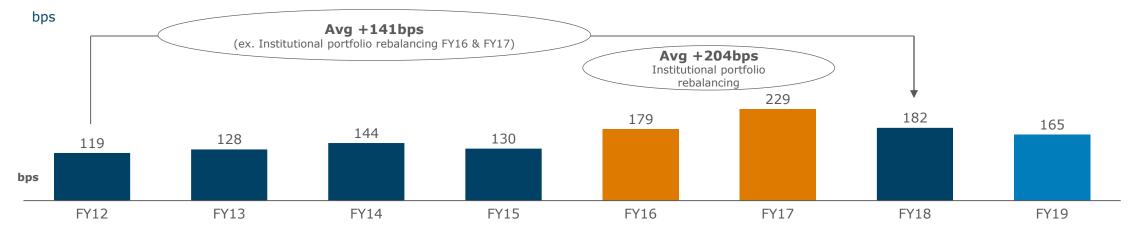
REGULATORY CAPITAL GENERATION

COMMON EQUITY TIER 1 GENERATION (bps)	2H averages 2H12-2H18	2H19	Full Year average FY12-FY18	FY19
Cash NPAT ¹	95	83	189	172
RWA movement	1	(10)	(13)	(7)
Capital Deductions ²	(6)	2	(18)	-
Net capital generation	90	75	158	165
Gross dividend	(61)	(57)	(128)	(117)
Dividend Reinvestment Plan ³	10	1	19	2
Core change in CET1 capital ratio	39	19	49	50
Other non-core and non-recurring items	(2)	(32)	7	(58)
Net change in CET1 capital ratio	37	(13)	56	(8)

Organic Capital Generation

- Net organic capital generation of +165bps for FY19 and +75bps for 2H19
- Excluding Institutional portfolio rebalancing period, FY19 net organic capital generation is stronger by +24bps

HISTORICAL NET ORGANIC CAPITAL GENERATION

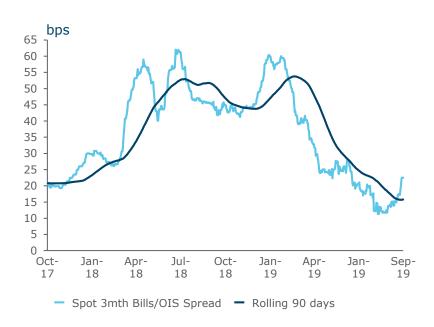


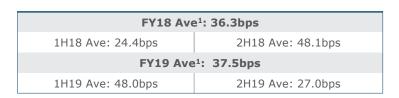
- 1. Cash NPAT excludes 'large/notable items' & one off items (which are included as "other non-core and non-recurring items")
- 2. Represents movement in retained earnings in deconsolidated entities, capitalised software, expected losses in excess of eligible provisions shortfall and other intangibles
- 3. Includes Bonus Option Plan



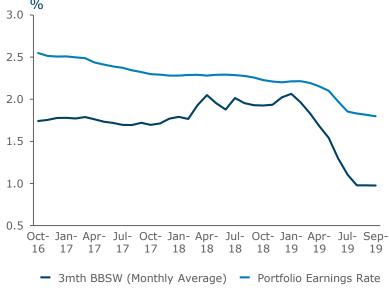
IMPACTS OF RATE MOVEMENTS

BILLS/OIS SPREAD





CAPITAL & REPLICATING DEPOSITS PORTFOLIO (AUSTRALIA)



FY18 Ave: 2.29%				
1H18 Ave: 2.29% 2H18 Ave: 2.28%				
FY19 YTD Ave: 2.08%				
1H19 Ave: 2.21%	2H19 Ave: 1.95%			

CAPITAL² & REPLICATING **DEPOSITS PORTFOLIO**

	AUST	NZ	APEA
Volume (\$A)	~60bn	~20bn	~10bn
Target Duration	Rolling 3 to	5 years	Various
Proportion Hedged	~70%	~75%	Various

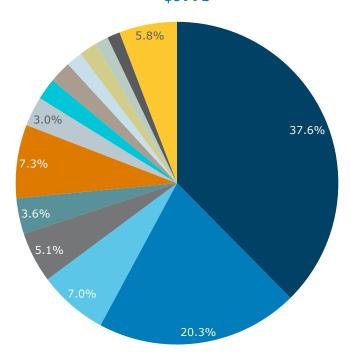
 ⁹⁰ day rolling average of spot 3mth Bills/OIS spread
 Includes other Non-Interest Bearing Assets & Liabilities

RISK MANAGEMENT

PORTFOLIO COMPOSITION

EXPOSURE AT DEFAULT (EAD) DISTRIBUTION

TOTAL GROUP EAD (Sep-19) = \$977b¹



Category	% of Group EAD				Portfolio i Performin		Portfolio Balance in Non Performin	
	Sep-18	Mar-19	Sep-19	5	Sep-18	Mar-19	Sep-19	Sep-19
Consumer Lending	39.7%	38.8%	37.6%		0.2%	0.2%	0.1%	\$549m
Finance, Investment & Insurance	19.6%	20.2%	20.3%		0.0%	0.1%	0.0%	\$73m
Property Services	6.8%	7.0%	7.0%		0.3%	0.3%	0.2%	\$158m
Manufacturing	4.6%	4.7%	5.1%		0.4%	0.3%	0.3%	\$138m
Agriculture, Forestry, Fishing	3.7%	3.7%	3.6%		1.1%	1.1%	1.1%	\$373m
Government & Official Institutions	6.9%	6.8%	7.3%		0.0%	0.0%	0.0%	\$0m
Wholesale trade	3.0%	3.0%	3.0%		0.3%	0.3%	0.3%	\$78m
Retail Trade	2.2%	2.2%	2.2%		0.9%	0.7%	0.7%	\$157m
Transport & Storage	2.0%	2.1%	2.2%		0.2%	0.2%	0.3%	\$75m
Business Services	1.6%	1.6%	1.6%		0.9%	1.0%	1.0%	\$166m
Resources (Mining)	1.6%	1.6%	1.8%		0.3%	0.3%	0.2%	\$40m
Electricity, Gas & Water Supply	1.2%	1.2%	1.3%		0.1%	0.1%	0.1%	\$17m
Construction	1.4%	1.3%	1.3%		1.7%	1.8%	1.7%	\$218m
Other	5.7%	5.7%	5.8%		0.4%	0.4%	0.4%	\$224m
Total	100%	100%	100%					\$2,267m
Total Group EAD ¹	\$944b	\$968b	\$977b					

^{1.} EAD excludes amounts for 'Securitisation' and 'Other Assets' Basel classes. Data provided is on a Post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral



AUSTRALIA HOME LOANS

PORTFOLIO OVERVIEW

		Portfolio ¹	Flow ²		
	FY17	FY18	FY19	FY18	FY19
Number of Home Loan accounts ¹	1,009k	1,011k	983k	170k³	119k³
Total FUM ¹	\$264b	\$272b	\$265b	\$57b	\$40b
Average Loan Size ⁴	\$262k	\$269k	\$270k	\$382k	\$378k
% Owner Occupied ⁵	63%	65%	67%	70%	73%
% Investor ⁵	33%	32%	30%	29%	26%
% Equity Line of Credit	4%	3%	3%	1%	1%
% Paying Variable Rate Loan ⁶	83%	84%	84%	84%	78%
% Paying Fixed Rate Loan ⁶	17%	16%	16%	16%	22%
% Paying Interest Only	31%	22%	15%	13%	11%
% Broker originated	51%	52%	52%	55%	53%

	Portfolio ¹		
	FY17	FY18	FY19
Average LVR at Origination ^{7,8,9}	69%	67%	67%
Average Dynamic LVR (excl offset) ^{8,9,10,11,12}	55%	55%	57%
Average Dynamic LVR (incl offset) ^{8,9,10,11,12}	50%	50%	52%
Market Share (MBS publication) ¹³	15.7%	15.5%	n/a
Market share (MADIS publication)	n/a	n/a	14.3%
% Ahead of Repayments ¹⁴	71%	72%	76%
Offset Balances ¹⁵	\$27b	\$28b	\$27b
% First Home Buyer	7%	7%	8%
% Low Doc ¹⁶	4%	4%	4%
Loss Rate ¹⁷	0.02%	0.02%	0.04%
% of Australia Geography Lending ^{18,19}	64%	63%	61%
% of Group Lending ¹⁸	45%	45%	43%

^{1.} Home Loans portfolio (includes Non Performing Loans, excludes Offset balances) 2. YTD unless noted 3. New accounts includes increases to existing accounts and split loans (fixed and variable components of the same loan) 4. Average loan size for Flow excludes increases to existing accounts (note the average loan size previously reported in 1H18 and prior included increases to existing accounts) 5. The current classification of Investor vs Owner Occupier is based on ANZ's product category, determined at origination as advised by the customer and the ongoing precision relies primarily on the customer's obligation to advise ANZ of any change in circumstances. 6. Excludes Equity Manager 7. Originated in the respective year 8. Unweighted 9. Includes capitalised LMI premiums 10. Valuations updated to Aug-19 where available 11. Includes Non Performing Loans and excludes accounts with a security guarantee 12. Historical DLVR has been restated as a result of enhancements to methodology 13. APRA Monthly ADI Statistics to Aug-19 – Note APRA changed the underlying market share definition in Jul-19 and historical periods (FY17 & FY18) are not comparable to FY19 14. % of Owner Occupied and Investment Loans that have any amount ahead of repayments. Includes Offset balances. Excludes Equity Manager. Includes Non Performing Loans 15. Balances of Offset accounts connected to existing Instalment Loans 16. Low Doc is comprised of less than or equal to 60% LVR mortgages primarily for self-employed without scheduled PAYG income. However, it also has ~0.1% of less than or equal to 80% LVR mortgages, primarily booked pre-2008 17. Annualised write-off net of recoveries 18. Based on Gross Loans and Advances 19. Australia Geography includes Australia Division, Wealth Australia and Institutional Australia



THE FOLLOWING CHART PACK WAS LODGED WITH THE ASX ON 20 FEBRUARY 2020 (TOGETHER WITH DECEMBER 2019 BASEL III PILLAR 3 DISCLOSURE)

INVESTOR DISCUSSION PACK

MARCH 2020

DECEMBER 2019 BASEL III PILLAR 3 / 1st QUARTER FY20 CHART PACK



OVERVIEW

FINANCIAL INFORMATION CURRENT AS AT 31 DECEMBER 2019

Provision charge and Credit Quality (see slides 3, 4 and 5):

- The total provision charge of \$116 million for 1Q20 was \$40 million lower than for the same quarter FY19 (PCP). The total provision charge decreased \$77 million compared to the preceding quarter driven by a reduction in collective provision charge including from an improved delinquency profile in the Australian mortgage portfolio in 1Q20.
- o The individual provision charge at \$165 million was \$21 million lower than PCP. The IP Loss Rate of 11bps was 1bps lower than PCP.
- o CRWA increased \$6.1 billion which included \$4.2 billion from lending largely in the Corporate asset class and \$1.6 billion from balance sheet recognition of leases arising from the implementation of IFRS 16.
- Management actions over the past three years to de-risk the portfolio, in particular in Institutional, together with benign market conditions have contributed to low loss rate outcomes.
- There have been no material credit impacts observed in the first quarter however, ANZ is maintaining a watching brief on the short to medium term economic impacts arising from unprecedented bushfire activity and more recent flooding together with any emerging impacts from the COVID-19 virus.

Capital (see slides 6 and 7):

- 1Q20 includes payment of the Final Dividend (impact 53bps). The Group Common Equity Tier 1 Capital ratio on an APRA Level 2 basis was 10.9%. On a pro-forma basis ~11.1%.
- o The Group Common Equity Tier 1 Capital ratio on an APRA Level 1 basis was 10.9% at the end of the first quarter FY20.

Australian Housing (see slides 8 and 9)

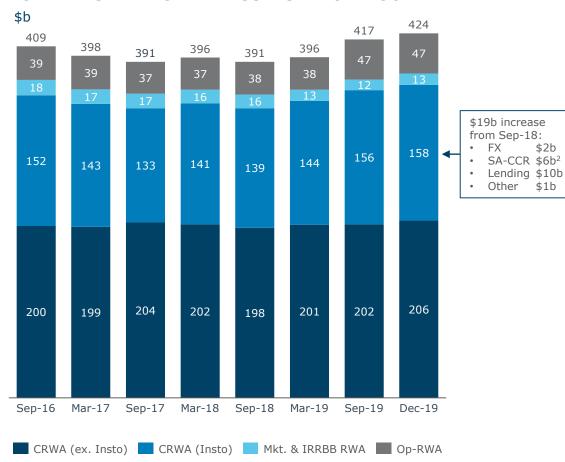
- Actions taken in 1H19 to provide greater certainty for customers by improving turnaround times and providing greater clarity to our bankers, mobile lenders and mortgage brokers about our lending policies, followed by a major marketing campaign saw application volumes increase in the second half of FY19 and stabilise at levels well above the first half average. Work continues on improvements to processes and procedures.
- The Australian Home Loan balance sheet has stabilised, however there are higher levels of amortisation arising from the low interest rate environment and associated increased paydown by those with Principal and Interest loans¹.
- o 90+ delinquency levels have declined from 4Q19, down 8bps to 1.08%, primarily from improvements in WA and NSW.



PORTFOLIO MOVEMENT

RISK WEIGHTED ASSETS (RWA)

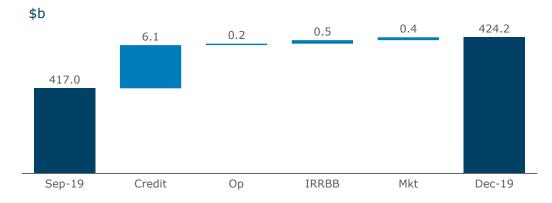
TOTAL RISK WEIGHTED ASSETS BY CATEGORY



TOTAL RISK WEIGHTED ASSETS BY DIVISION¹



TOTAL RWA MOVEMENT DRIVERS



\$2b



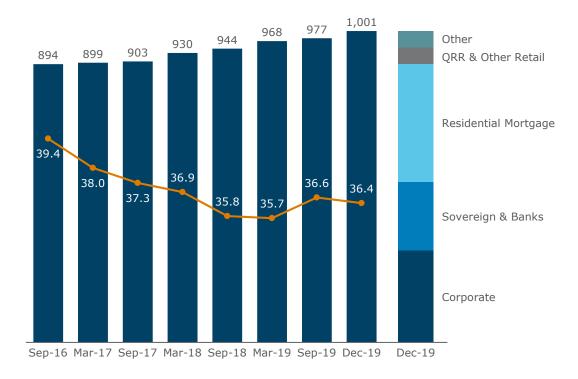
^{1.} Institutional RWAs are inclusive of Corporate Banking, transferred from Australia Division to Institutional in October 2017 and backdated to September 2016 for the purposes of chart time series

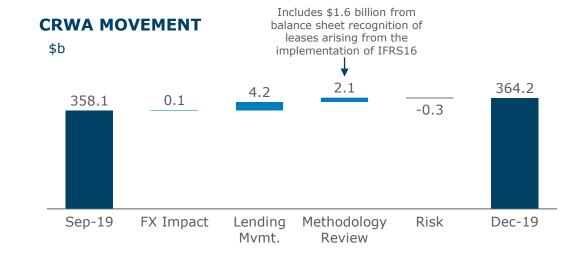
^{2.} Change to Standardised Approach for measuring Counterparty Credit Risk

PORTFOLIO MOVEMENT

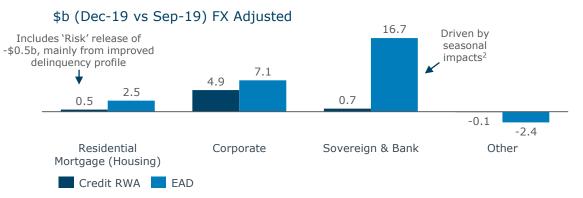
CREDIT RISK WEIGHTED ASSETS (CRWA) & EXPOSURE AT DEFAULT (EAD)

EXPOSURE AT DEFAULT & CRWA/EAD¹ \$b





CREDIT RWA & EAD MOVEMENT BY ASSET CLASS



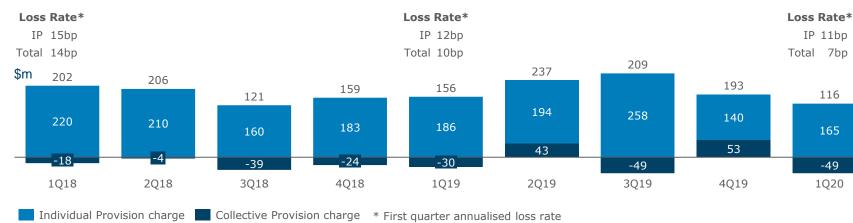
- CRWA/EAD %

^{1.} EAD excludes Securitisation and Other assets whereas CRWA is inclusive as per APS 330

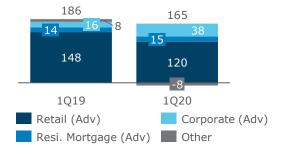
^{2.} Increase in short term deposits held with central banks (including from customers with northern hemisphere year end reporting dates) contributed circa \$14b of the total

CREDIT QUALITY

TOTAL PROVISION CHARGE

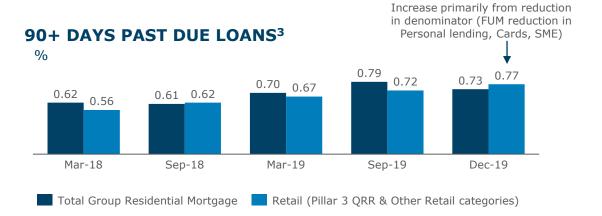


IP CHARGE BY SEGMENT



GROSS IMPAIRED ASSETS¹





- 1. Excluding unsecured 90+ days past due
- . Other includes Retail Asia & Pacific and Australia Wealth
- 3. As a % of Exposure at Default

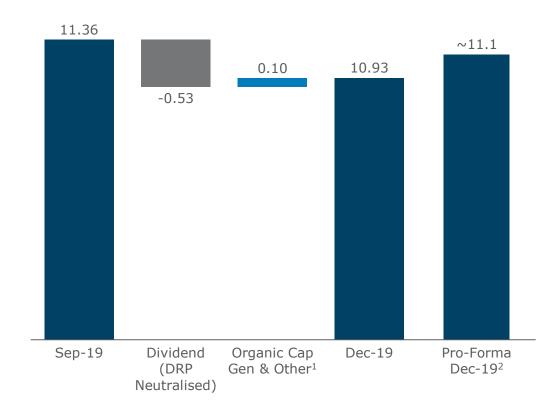
CAPITAL

Basel III APRA Level 2 CET1	Sep-19	Dec-19
Common Equity Tier 1 Capital (AUD m)	47,355	46,359
Total Risk Weighted Assets (AUD m)	416,961	424,154
Common Equity Tier 1 Capital Ratio	11.4%	10.9%

Basel III APRA Level 1 Extended licensed CET1	Sep-19	Dec-19
Common Equity Tier 1 Capital (AUD m)	43,095	41,849
Total Risk Weighted Assets (AUD m)	379,539	383,575
Common Equity Tier 1 Capital Ratio	11.4%	10.9%

APRA LEVEL 2 CET1 RATIO - CAPITAL MOVEMENT

%



Includes capital deductions increases such as Investments in Associates and Deferred Tax Assets and Non Cash items
 Taking into consideration announced divestment benefits (P&I ~20bps)

CAPITAL FRAMEWORK

CURRENT REGULATORY PROPOSALS AND RECENT FINALISATION¹

	2019	1H20	2H20	1H21	Expected Implementation date
RBNZ capital framework		Transition to 2027			
Leverage ratio		Fina	alise		2022
Standardised approach to credit risk	Consu	ıltation	Finalise		2022
Internal Ratings-based Approach to Credit Risk		Consultation	Finalise		2022
Operational risk		Fina	alise		2021
Fundamental Review of the Trading Book		Consu	Iltation		2023
Interest Rate Risk in the Banking Book	Consu	ıltation	Finalise		2022
Loss Absorbing Capacity (LAC) ²		Transition	to 2024		2024
Capital treatment for investments in subsidiaries (Level 1)		Consultation	Finalise		2022

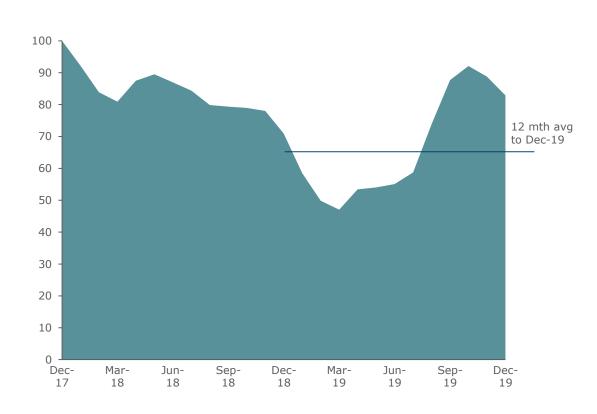
Timeline is based on APRA's 2020 Policy Agenda (published January 2020)
 Only in relation to the 3% of RWA increase in Total Capital requirements announced in July 2019

AUSTRALIA HOME LOANS

PORTFOLIO

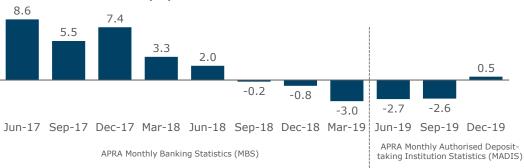
ANZ HOME LOAN APPLICATIONS (FUM)

3 month rolling average (Index Dec 2017 = 100)



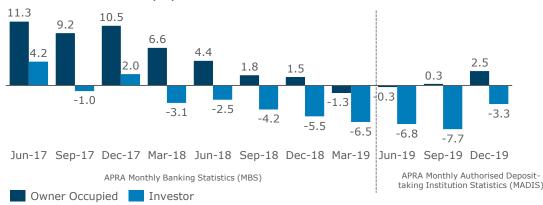
ANZ TOTAL HOUSING LOAN GROWTH¹





ANZ TOTAL HOUSING LOAN GROWTH BY TYPE¹

3 month annualised (%)



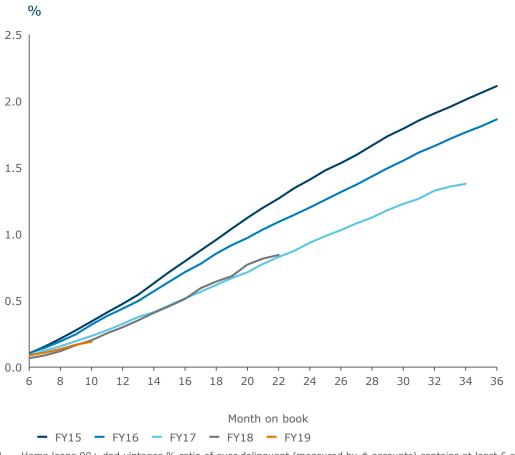
^{1.} Source: APRA Monthly Banking Statistics (MBS) and Monthly Authorised Deposit-taking Institution Statistics (MADIS)



AUSTRALIA HOME LOANS

CREDIT QUALITY

HOME LOANS - 90+ DAYS PAST DUE¹ (BY VINTAGE)



HOME LOANS - 30+ DAYS & 90+ DAYS PAST DUE^{2,3,4}



HOME LOANS - 90+ DAYS PAST DUE^{2,3} (BY STATE)

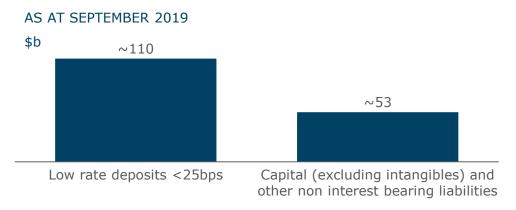


- . Home loans 90+ dpd vintages % ratio of ever delinquent (measured by # accounts) contains at least 6 application months of that fiscal year contributing to each data point.
- . Includes Non Performing Loans
- . ANZ delinquencies calculated on a missed payment basis
- The current classification of Investor vs Owner Occupier, is based on ANZ's product category, determined at origination as advised by the customer and the ongoing precision relies primarily on the customer's obligation to advise ANZ of any change in circumstances



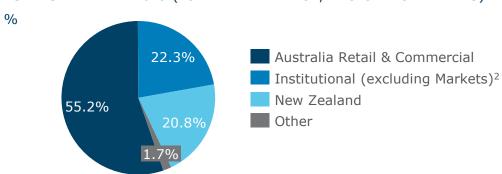
MARGIN ENVIRONMENT

LOW RATE ENVIRONMENT

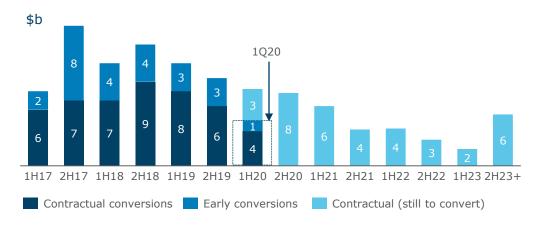


BUSINESS MIX - AVERAGE INTEREST EARNING ASSETS

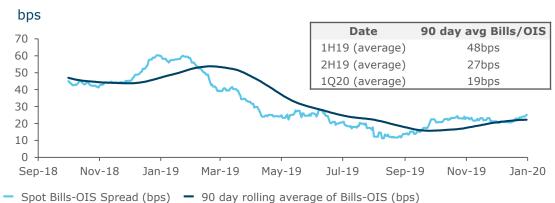
AS AT SEPTEMBER 2019 (FULL YEAR AVERAGE, EXCLUDING MARKETS)



SWITCHING INTEREST ONLY TO PRINCIPAL & INTEREST¹



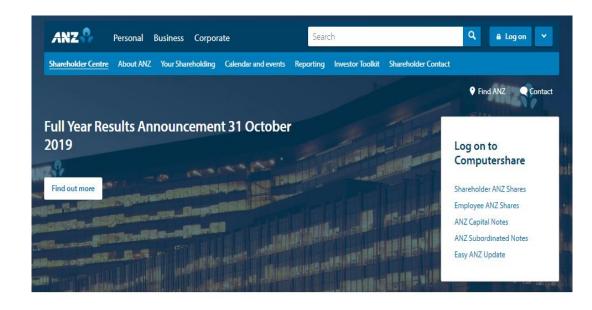
BILLS/OIS SPREAD



^{1.} Total portfolio including new flows

Note: Institutional AIEA excluding Markets are \$126.0b. Markets AIEA (Markets/Liquid assets) are \$247.9b

FURTHER INFORMATION



ASX Announcements

Financial calendar

ASX Share Prices

Our Shareholder information

anz.com/shareholder/centre/

Equity Investors

Jill Campbell Group General Manager Investor Relations

+61 3 8654 7749 +61 412 047 448

jill.campbell@anz.com

Cameron Davis Executive Manager Investor Relations

+61 3 8654 7716 +61 421 613 819

cameron.davis@anz.com

Harsh Vardhan Manager Investor Relations

+61 3 8655 0878 +61 466 848 027

harsh.vardhan@anz.com

Retail Investors

Michelle Weerakoon Manager Shareholder Services & Events

+61 3 8654 7682 +61 411 143 090 michelle.weerakoon@anz.com **Debt Investors**

Scott Gifford Head of Debt Investor Relations

+61 3 8655 5683 +61 434 076 876 scott.qifford@anz.com Mary Makridis Associate Director Debt Investor Relations +61 3 8655 4318

mary.makridis@anz.com

DISCLAIMER & IMPORTANT NOTICE: The material in this presentation is general background information about the Bank's activities current at the date of the presentation. It is information given in summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate

This presentation may contain forward-looking statements including statements regarding our intent, belief or current expectations with respect to ANZ's business and operations, market conditions, results of operations and financial condition, capital adequacy, specific provisions and risk management practices. When used in this presentation, the words "estimate", "project", "intend", "anticipate", "believe", "expect", "should" and similar expressions, as they relate to ANZ and its management, are intended to identify forward-looking statements. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. Such statements constitute "forward-looking statements" for the purposes of the United States Private Securities Litigation Reform Act of 1995. ANZ does not undertake any obligation to publicly release the result of any revisions to these forward-looking statements to reflect events or circumstances after the date hereof to reflect the occurrence of unanticipated events.

