ANZ PROVIDES FURTHER CLARIFICATION ON COSTS OUTLOOK FY21

ANZ released its first half FY21 Result today (Wednesday 5 May, 2021).

Within the result, in respect to the Group's cost performance and trends, the Acting Chief Financial Officer's speech stated, "Looking forward now to the full year, we expect our investment spend to be up around \$150 million to \$200 million in the second half as we accelerate completion of BS11 in New Zealand and continue to invest in digital and in cloud migration.

Our expectation is for BAU costs to continue their downward trend. Overall, this increased investment would result in year-on-year costs excluding large and notable items being up modestly around 1% to 2%".

Slide 22 of the ANZ 1H21 Results Presentation and Investor Discussion Pack supported the CFO commentary. This slide provides a waterfall chart of the various contributions to the first half outcome, and within that, the comparison points from the end of the second half of FY20 to end of first half FY21.

To further clarify ANZ Acting CFO Shane Buggle said – "FY20 expenses were \$8,649 million, on a constant currency basis the equivalent number is \$8,484 million. A 1-2% increase would therefore imply a full year FY21 cost range between \$8,550 million and \$8,650 million. The increase is driven by investment spend."

FURTHER INFORMATION

COVID-19 Update

ANE O Provide Source Instituted Season Committee Commit

Latest commentary on response to COVID-19 pandemic

Corporate Overview & Sustainability



Progress against our Environment, Social & Governance (ESG) targets

March 2021 Pillar 3



APS330 Basel III Pillar 3 disclosure

Markets Disclosure



Changes to ANZ Markets Income disclosures

https://www.anz.com/shareholder/ centre/investor-toolkit/COVID-19support-including-deferrals/ https://www.anz.com/shareholder/centre/repor ting/sustainability/ https://www.anz.com/shareholder/centre/repor ting/regulatory-disclosure/ https://www.anz.com/shareholder/centre/inves tor-toolkit/market-income-disclosure/

DISCLAIMER & IMPORTANT NOTICE: The material in this presentation is general background information about the Bank's activities current at the date of the presentation. It is information

given in summary form and does not purport to be complete. It is not intended to be relied upon as advice to investors or potential investors and does not take into account the investment objectives, financial situation or needs of any particular investor. These should be considered, with or without professional advice when deciding if an investment is appropriate.

This presentation may contain forward-looking statements including statements regarding our intent, belief or current expectations with respect to ANZ's business and operations, market conditions, results of operations and financial condition, capital adequacy, specific provisions and risk management practices. When used in this presentation, the words "estimate", "project", "intend", "anticipate", "believe", "expect", "should" and similar expressions, as they relate to ANZ and its management, are intended to identify forward-looking statements. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. Such statements constitute "forward-looking statements" for the purposes of the United States Private Securities Litigation Reform Act of 1995. ANZ does not undertake any obligation to publicly release the result of any revisions to these forward-looking statements to reflect events or circumstances after the date hereof to reflect the occurrence of unanticipated events.

Our Shareholder information

anz.com/shareholder/centre/

Equity Investors

Jill Campbell Group General Manager Investor Relations +61 3 8654 7749

+61 3 8654 7749 +61 412 047 448

jill.campbell@anz.com

Cameron Davis Executive Manager Investor Relations

+61 3 8654 7716 +61 421 613 819 cameron.davis@anz.com Harsh Vardhan Senior Manager Investor Relations +61 3 8655 0878 +61 466 848 027 harsh.vardhan@anz.com

Retail Investors

Michelle Weerakoon Manager Shareholder Services & Events +61 3 8654 7682 +61 411 143 090 michelle.weerakoon@anz.com

Debt Investors

Scott Gifford Head of Debt Investor Relations +61 3 8655 5683

+61 3 8655 5683 +61 434 076 876 scott.gifford@anz.com