

Virtual AGM Guide

If you choose to participate online at ANZ's 2021 Annual General Meeting (the meeting) you will be able to view a live webcast of the meeting, ask questions online and over the telephone, and submit your votes in real time.

Visit web.lumiagm.com on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.

MEETING ID: 393-369-083

To log in, you must have the following information:



Australian Residents

- > **Username** (SRN or HIN) and
- > **Password** (postcode of your registered address).

Overseas Residents

- > **Username** (SRN or HIN) and
- > **Password** (three-character country code) e.g. New Zealand – NZL; United Kingdom – GBR; United States of America – USA; Canada – CAN.
- > A full list is provided at the end of this guide.

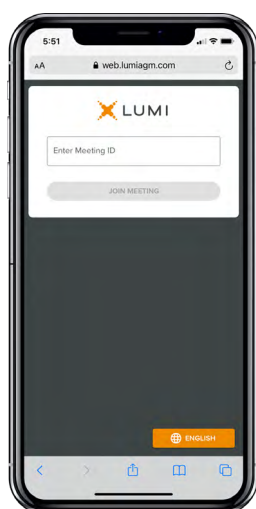
Appointed proxy

To receive your unique username and password, please contact Computershare Investor Services on +61 3 9415 4024 during the online registration period which will open 1 hour before the start of the meeting.

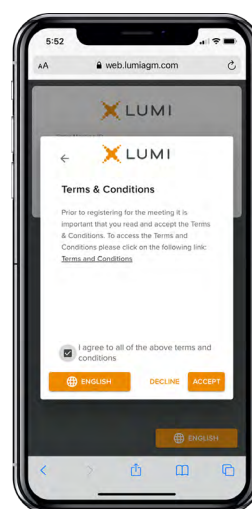
Online registrations will open 1 hour before the start of the meeting (so from 9:00am (AEDT) on Thursday, 16 December 2021)

GETTING STARTED

1 To participate in the meeting, you will be required to enter the unique 9-digit Meeting ID provided above.



2 To proceed into the meeting, you will need to read and accept the Terms & Conditions.



IMPORTANT NOTICE

Notice of Meeting and Proxy Form

You will be able to request a hard copy of the Notice of Meeting and Proxy Form. This will be mailed out to you as a priority.

To request a hard copy of these documents, please call Computershare on:

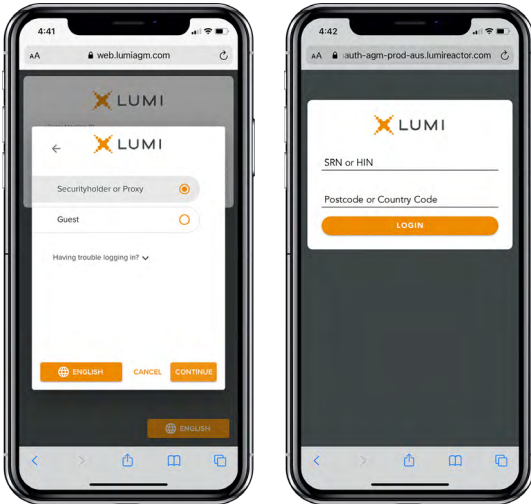
T 1800 11 33 99 within Australia
T +61 3 9415 4010 outside Australia

Your completed form must be received by 10:00am (AEDT) Tuesday, 14 December 2021.

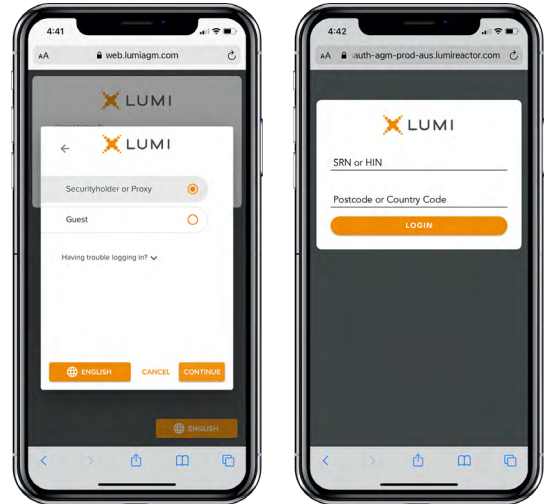
Once completed, mail your form with the included reply paid envelope or Fax to:

F 1800 783 447 within Australia
F +61 3 9473 2555 outside Australia

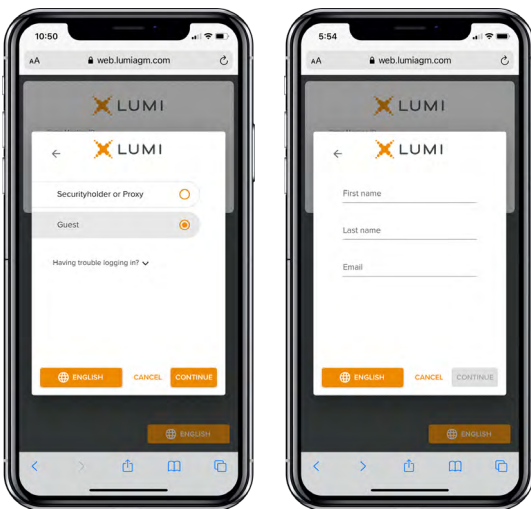
3 To register as a securityholder, select 'Securityholder or Proxy' and enter your SRN or HIN and Postcode or Country Code.



4 To register as a proxyholder, select 'Securityholder or Proxy' and you will need your username and password as provided by Computershare. In the 'SRN or HIN' field enter your username and in the 'Postcode or Country Code' field enter your password.



5 To register as a guest, select 'Guest' and enter your name and email address.



6 Once logged in, you will see the home page, which displays the meeting title and name of the registered securityholder, nominated proxy or guest.



ICON DESCRIPTIONS



The broadcast bar allows you to view and listen to the proceedings



Home page icon, displays meeting information

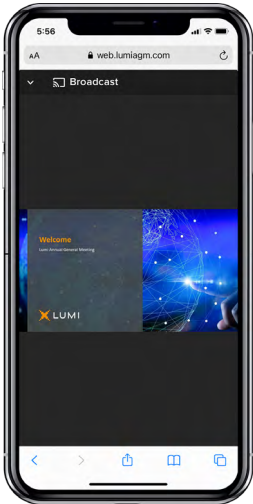


Questions icon, used to ask questions





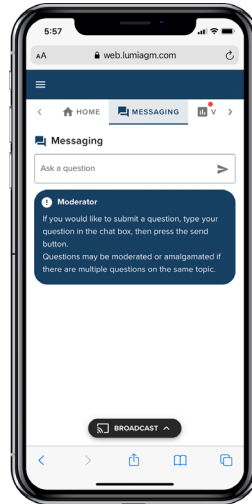
Voting icon, used to vote. Only visible when the Chairman opens the poll

- 7 To view the webcast you must tap the broadcast arrow on your screen and press the play button. Toggle between the up and down arrow to switch between screens.




8 To ask questions

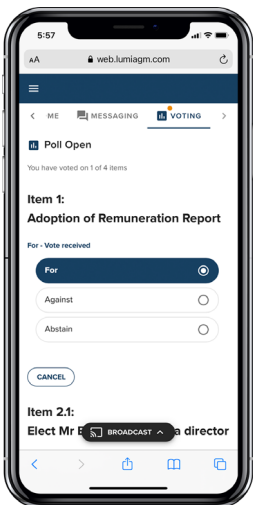
Tap on the Questions icon  type your question in the chat box at the top of the screen and then select the send icon . Confirmation that your message has been received will appear. To ask questions over the phone, please see question 20 in the 2021 Virtual AGM Frequently Asked Questions document.



9 To vote

- When the Chairman declares the poll open:
- > A voting icon  will appear on your device and the Meeting Resolutions will be displayed.
 - > To vote tap one of the voting options. Your response will be highlighted.
 - > To change your vote, simply press a different option to override.

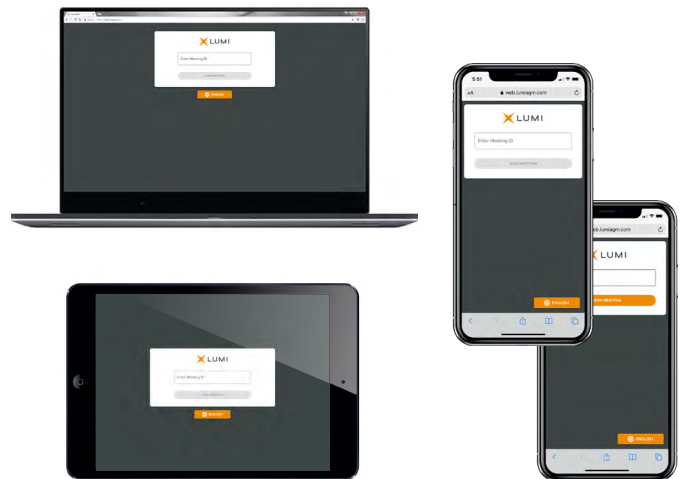
The number of items you have voted or yet to vote on, is displayed at the top of the screen. Votes may be changed up to the time the Chairman closes the poll.



On some devices, to vote, you may need to minimise the webcast by selecting the arrow in the broadcast bar. Audio will still be available. To return to the webcast after voting, select the arrow again.

For assistance

If you require assistance prior to or during the Meeting, please call [+61 3 9415 4024](tel:+61394154024).



Country codes

Select your country code from the list below and enter it into the **password** field.

ABW ARUBA	COM COMOROS	IND INDIA	MTQ MARTINIQUE	SPM ST PIERRE AND MIQUELON
AFG AFGHANISTAN	CPV CAPE VERDE	IOT BRITISH INDIAN OCEAN TERRITORY	MUS MAURITIUS	SRB SERBIA
AGO ANGOLA	CRI COSTA RICA	IRL IRELAND	MWI MALAWI	STP SAO TOME AND PRINCIPE
AIA ANGUILLA	CUB CUBA	IRN IRAN ISLAMIC REPUBLIC OF	MYS MALAYSIA	SUR SURINAME
ALA ALAND ISLANDS	CXR CHRISTMAS ISLAND	IRQ IRAQ	MYT MAYOTTE	SVK SLOVAKIA
ALB ALBANIA	CYM CAYMAN ISLANDS	ISL ICELAND	NAM NAMIBIA	SVN SLOVENIA
AND ANDORRA	CYP CYPRUS	ISM BRITISH ISLES	NCL NEW CALEDONIA	SWE SWEDEN
ANT NETHERLANDS ANTILLES	CZE CZECH REPUBLIC	ISR ISRAEL	NER NIGER	SWZ SWAZILAND
ARE UNITED ARAB EMIRATES	DEU GERMANY	ITA ITALY	NFK NORFOLK ISLAND ISLANDS	SYC SEYCHELLES
ARG ARGENTINA	DJI DJIBOUTI	JAM JAMAICA	NGA NIGERIA	SYR SYRIAN ARAB REPUBLIC
ARM ARMENIA	DMA DOMINICA	JEY JERSEY	NIC NICARAGUA	TCA TURKS AND CAICOS ISLAND
ASM AMERICAN SAMOA	DNK DENMARK	JOR JORDAN	NIU NIUE	TCO CHAD
ATA ANTARCTICA	DOM DOMINICAN REPUBLIC	JPN JAPAN	NLD NETHERLANDS	TGO TOGO
ATF FRENCH SOUTHERN TERRITORIES	DZA ALGERIA	KAZ KAZAKHSTAN	NOR NORWAY	THA THAILAND
ATG ANTIGUA AND BARBUDA	ECU ECUADOR	KEN KENYA	NPL NEPAL	TJK TAJIKISTAN
AUS AUSTRALIA	EGY EGYPT	KGZ KYRGYZSTAN	NRU NAURU	TKL TOKELAU
AUT AUSTRIA	ERI ERITREA	KHM CAMBODIA	NZL NEW ZEALAND	TKM TURKMENISTAN
AZE AZERBAIJAN	ESH WESTERN SAHARA	KIR KIRIBATI	OMN OMAN	TLS EAST TIMOR DEMOCRATIC REP OF
BDI BURUNDI	ESP SPAIN	KNA ST KITTS AND NEVIS	PAK PAKISTAN	TMP EAST TIMOR
BEL BELGIUM	EST ESTONIA	KOR KOREA REPUBLIC OF	PAN PANAMA	TON TONGA
BEN BENIN	ETH ETHIOPIA	KWT KUWAIT	PCN PITCAIRN ISLANDS	TTO TRINIDAD & TOBAGO
BFA BURKINA FASO	FIN FINLAND	LAO LAO PDR	PER PERU	TUN TUNISIA
BGD BANGLADESH	FJI FIJI	LBN LEBANON	PHL PHILIPPINES	TUR TURKEY
BGR BULGARIA	FLK FALKLAND ISLANDS(MALVINAS)	LBR LIBERIA	PLW PALAU	TUV TUVALU
BHR BAHRAIN	FRA FRANCE	LBY LIBYAN ARAB JAMAHIRIYA	PNG PAPUA NEW GUINEA	TWN TAIWAN
BHS BAHAMAS	FRO FAROE ISLANDS	LCA ST LUCIA	POL POLAND	TZA TANZANIA UNITED REPUBLIC OF
BIH BOSNIA & HERZEGOVINA	FSM MICRONESIA	LIE LIECHTENSTEIN	PRI PUERTO RICO	UGA UGANDA
BLM ST BARTHELEMY	GAB GABON	LKA SRI LANKA	PRK KOREA DEM PEOPLES REPUBLIC OF	UKR UKRAINE
BLR BELARUS	GBR UNITED KINGDOM	LSO LESOTHO	PRT PORTUGAL	UMI UNITED STATES MINOR OUTLYING
BLZ BELIZE	GEO GEORGIA	LTU LITHUANIA	PRY PARAGUAY	URY URUGUAY
BMU BERMUDA	GGY GUERNSEY	LUX LUXEMBOURG	PSE PALESTINIAN TERRITORY OCCUPIED	USA UNITED STATES OF AMERICA
BOL BOLIVIA	GHA GHANA	LVA LATVIA	PYF FRENCH POLYNESIA	UZB UZBEKISTAN
BRA BRAZIL	GIB GIBRALTAR	MAC MACAO	QAT QATAR	VAT HOLY SEE (VATICAN CITY STATE)
BRB BARBADOS	GIN GUINEA	MAF ST MARTIN	REU REUNION	VCT ST VINCENT & THE GRENADINES
BRN BRUNEI DARUSSALAM	GLP GUADELOUPE	MAR MOROCCO	ROU ROMANIA	VEN VENEZUELA
BTN BHUTAN	GMB GAMBIA	MCO MONACO	RUS RUSSIAN FEDERATION	VGB BRITISH VIRGIN ISLANDS
BUR BURMA	GNB GUINEA-BISSAU	MDA MOLDOVA REPUBLIC OF	RWA RWANDA	VIR US VIRGIN ISLANDS
BVT BOUVET ISLAND	GNQ EQUATORIAL GUINEA	MDG MADAGASCAR	SAU SAUDI ARABIA KINGDOM OF	VNM VIETNAM
BWA BOTSWANA	GRC GREECE	MDV MALDIVES	SCG SERBIA AND MONTENEGRO	VUT VANUATU
CAF CENTRAL AFRICAN REPUBLIC	GRD GRENADA	MEX MEXICO	SDN SUDAN	WLF WALLIS AND FUTUNA
CAN CANADA	GRL GREENLAND	MHL MARSHALL ISLANDS	SEN SENEGAL	WSM SAMOA
CCK COCOS (KEELING)	GTM GUATEMALA	MKD MACEDONIA FORMER YUGOSLAV REP	SGP SINGAPORE	YEM YEMEN
CHE SWITZERLAND	GUF FRENCH GUIANA	MLI MALI	SGS STH GEORGIA & STH SANDWICH ISL	YMD YEMEN DEMOCRATIC
CHL CHILE	GUM GUAM	MLT MALTA	SHN ST HELENA	YUG YUGOSLAVIA SOCIALIST FED REP
CHN CHINA	GUY GUYANA	MMR MYANMAR	SJM SVALBARD & JAN MAYEN	ZAF SOUTH AFRICA
CIV COTE D'IVOIRE	HKG HONG KONG	MNE MONTENEGRO	SLB SOLOMON ISLANDS	ZAR ZAIRE
CMR CAMEROON	HMD HEARD AND McDONALD ISLANDS	MNG MONGOLIA	SLE SIERRA LEONE	ZMB ZAMBIA
COD CONGO DEMOCRATIC REPUBLIC OF	HRV CROATIA	MNP NORTHERN MARIANA ISLANDS	SLV EL SALVADOR	ZWE ZIMBABWE
COG CONGO PEOPLES REPUBLIC OF	HND HONDURAS	MOZ MOZAMBIQUE	SMR SAN MARINO	
COK COOK ISLANDS	HRV CROATIA	MRT MAURITANIA	SOM SOMALIA	
COL COLOMBIA	HTI HAITI	MSR MONTserrat		
	HUN HUNGARY			
	IDN INDONESIA			
	IMN ISLE OF MAN			

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