



Media Release

Corporate Communications
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ANZ extends branch opening hours at major shopping centres

ANZ today announced extended opening hours for more than 80 branches located in major shopping centres as a further tangible commitment to delivering “More Convenient Banking” to its customers.

The participating branches will open for ‘late night shopping’ on a Thursday or Friday until 7pm, and / or will be open on Saturday mornings.

The extended branch hours reflect the increasing popularity of major shopping centres for late night and weekend shopping.

The initiative follows a series of more convenient banking options from ANZ including its 24 hour, 7 day a week call centre, a focus on reducing branch queue times and recent introduction of more than 500 new ATMs.

ANZ Group Managing Director, Personal Division Brian Hartzler, said: “We have identified more than 80 branches in high traffic centres where we know customers shop after normal banking hours. By opening those branches in the evening and on Saturday mornings we can help ensure we’re open when it is convenient for our customers.

“We’re aiming to create an environment where customers realize there is no need for them to rush – they can discuss all their financial needs with ANZ at a time that suits them.

“We’re saying to our customers, if your local branch isn’t open, and you live near a major shopping centre, you can go there for your banking services. It means when you’ve got time to talk, we’ve got time to listen.”

Customers can visit www.anz.com and use the extended hours branch locator to find participating branches in their area.

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Notes for editors

Branches participating in the extended opening hours are listed below. Full details for each branch are available at www.anz.com via the extended hours branch locator tool.

(see over page)

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VIC	NSW	QLD
230 Swanston St	Bankstown Square	Beenleigh
353 Elizabeth St, Melb	Bateau Bay	Booval
Airport Branch	Baulkham Hills	Cairns Central
Airport West	Broadway	Carindale
Box Hill	Carlingford	Chermside
Brandon Park	Chatswood	Coomera- Marine
Brimbank	Cherrybrook	Garden City
Broadmeadows	Eastgardens	Helensvale
Camberwell	Erina Fair	Indooroopilly
Carlton	Figtree	Kawana Waters
Caroline Springs	Frenchs Forest	Mackay North
Chadstone	Hornsby	Mount Ommaney
Chirnside Park	Lake Haven	Pacific Fair
Dandenong Plaza	Lavington	Queen St Mall
Daylesford	Leichhardt	Robina
Diamond Creek	Liverpool	Runaway Bay
Doncaster	Macarthur Square	The Pines
Eastland	Macquarie Centre	Toombul
Endeavour Hill	Marrickville	Upper Coomera
Forest Hill	North Rocks	Victoria Point
Fountain Gate	Parramatta	
Frankston	Penrith	WA
Geelong	Plumpton	Australind
Greensborough	Rhodes	Clarkson
Highpoint	Scone	Dunsborough
Karingal	St Ives	Ellenbrook
Knox City SC	Top Ryde	Falcon
Middle Brighton	Tuggerah	Gateways
Moonee Ponds	Warringah Mall	Hillarys
Mornington	Winston Hills	Karrinyup
Mount Waverley		Livingston
Northland	ACT	Melville
Parkmore	Belconnen	Margaret River
Patterson Lakes	Gungahlin	Ocean Keys
Richmond	Tuggeranong	Rockingham City
Rowville		Warnbro
Royal Bank	SA	
Southland	Elizabeth	
Springvale	Munno Para	
St. Albans	West Lakes	
Sunbury		
The Pines	TAS	
Watergardens	Launceston	
Wendouree	Northgate	
Werribee Plaza	Rosny Park	
Williamstown		
Wyndham Village		