

ANZ eDine® Membership

- The ANZ eDine card is only for the use of the ANZ eDine member. The ANZ eDine member is the primary cardholder or account holder whose name appears on the ANZ eDine card and who has paid the relevant membership fee.
- The ANZ eDine card or membership is not transferable. The ANZ eDine card cannot be used by additional cardholders unless accompanied by the ANZ eDine member.
- ANZ can end your ANZ eDine membership at any time by giving you at least 30 days notice. If ANZ does so, and you have paid an ANZ eDine membership fee, it will refund a pro-rated portion of the membership fee.
- You can end your ANZ eDine membership at any time by advising ANZ Cards on **1300 131 026**. If you do so within one month of the ANZ eDine membership fee being debited to your credit card account, you are entitled to a full refund of the fee, but otherwise the fee is non-refundable. On ceasing to be an ANZ eDine member, you must destroy the ANZ eDine card by cutting it in half.

Participating venues

- For the most up to date listing of participating venues, refer to the web site www.anz.com/anzedine
- Full access to the ANZ eDine web site and downloadable vouchers is only possible when you enter the serial number printed on your ANZ eDine card.
- The list and number of participating venues may vary from time to time without notice.

Fees

- ANZ eDine membership is available for a fee of \$25 per annum inclusive of GST, charged to your ANZ credit card account. The fee may be debited annually, or in 12 monthly instalments, unless you advise us before it is debited that you no longer wish to remain an ANZ eDine member.

General

- The ANZ eDine offers are exclusive and may not be combined with other discount programs. If in doubt, please check with the establishment before using.
- If you lose your ANZ eDine card, please contact ANZ cards on **1300 131 026** and request a new card. The replacement ANZ eDine card will be issued within 20 business days.
- ANZ may amend these terms and conditions at any time.

ANZ eDine Guarantee

- ANZ works with Entertainment Publications of Australia Pty Ltd to bring you the best available offers in leisure and lifestyle. You can be confident in using your ANZ eDine card at any of the participating venues featured on the ANZ eDine web site (www.anz.com/anzedine). In the unlikely event that a discount is not made, please contact the Entertainment™ office on **1800 008 553** and you will be compensated for the correct amount. Simply mail or fax the itemised venue receipt and a brief explanation of the circumstances to the following address:

Entertainment Publications
88 Charles St,
Kew, VIC 3101
Fax number: (03) 9853 6399

For more information call 1300 131 026 or visit www.anz.com

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ANZ eDine®

Terms and Conditions
November 2004

ANZ eDine - Overview

Activate your exclusive ANZ eDine membership and enjoy discounts at over 1,500 restaurants, hotels and attractions around Australia.

Up to 20% off when dining

Enjoy discounts at participating restaurants. Pay using your ANZ credit card, present your ANZ eDine card and the restaurant automatically deducts 20% off your total bill (up to \$25 in value). See below for further details.

Up to 50% off your accommodation

Your ANZ eDine membership gives you up to 50% off the rack rate at participating hotels throughout Australia and New Zealand. See page 3 for further details.

Daily discount vouchers

Download discount vouchers for leisure attractions, car rental outlets and takeaway venues from the ANZ eDine website. Found a favourite participating venue? You can print out a voucher a day for that participating venue, for as long as you like. Details of the ANZ eDine vouchers are available from the website which is constantly being updated with new ANZ eDine website offers and exciting new participating venues. See page 4 for further details.

Visit ANZ eDine website (www.anz.com/anzedine) to find participating restaurants and hotels, and to preview discount vouchers, available in your local area. Membership is just \$25 per year. To join ANZ eDine, simply call **1300 131 026**.

ANZ eDine - Terms and Conditions

Dining Out

- ANZ eDine entitles the ANZ eDine member to discounts at participating restaurants throughout Australia and New Zealand. Participating restaurants are listed at the ANZ eDine website (www.anz.com/anzedine).
- To receive your discount at a participating restaurant, you must pay for your meal using your ANZ credit card and present your ANZ eDine card.

- On presentation of your ANZ eDine card at a participating restaurant, the restaurant will deduct 20% off your total bill (up to \$25), including alcohol. The balance of the bill after making the deduction will be charged to your ANZ credit card.
- Only one ANZ eDine card may be used per table/party, with one bill for the table/party – and not separate bills. Before your bill is totalled, present your ANZ eDine card. Your ANZ eDine card may be used on repeat visits. All restaurant offers are dine-in only unless otherwise stated.
- ANZ eDine offers may not be combined with other discount dining programs. If in doubt, please check with the establishment before using.
- If a restaurant does not accept credit cards (Visa, MasterCard or Bankcard), you are still entitled to use your ANZ eDine card.
- ANZ is not responsible for restaurants that are unavailable for bookings or for any complaints regarding the standard of food or service at the restaurant.

Accommodation

- ANZ eDine entitles the ANZ eDine member to a discount off the rack rate at participating hotels throughout Australia and New Zealand. Participating hotels are listed at the ANZ eDine website (www.anz.com/anzedine).
- Participating hotels have a limited number of rooms that are available to you on the ANZ eDine® Entertainment™ rate (50% off the rack rate). To obtain the discounted rate, you must make your reservation directly with the hotel prior to checking in. Just call the hotel on the number listed, ask for reservations, and identify yourself as an "ANZ eDine® Entertainment™ member". Be sure to get confirmation of your discounted room rate by securing a confirmation number.
- After making your advance reservation and confirming your booking, the ANZ eDine card may then be used to obtain the discounted rack rate for the date(s) you have confirmed in advance. You will also need to present your ANZ eDine card upon check-in at the participating hotel to obtain the discounted rate.
- Before confirming your reservation, be sure to understand the hotel's policy on advance deposits, cancellations and guaranteeing late arrival. ANZ and Entertainment Publications of Australia has no control over each hotel's management policies.
- Since hotels participate on an individual basis, call only the individual telephone numbers for each hotel. If a hotel is part of a chain, do not attempt to secure the 50% discount through the central reservation free-call number, as they may not be familiar with the program. Make the reservation directly with the hotel you intend to stay at.
- Hotels may discount only one room per ANZ eDine card per night and the card will need to be produced upon check-in.
- Your 50% discount applies to the hotel's rack rate (the hotel's non-discounted rate that all other rates are constructed from), based on single or double occupancy. If you have additional people in your room, an extra-person charge may apply.
- The 50% discount off rack rate, does not apply to special packages, seasonal, weekend, group or convention rates or travel agency bookings and may not be combined with other discount programs.
- Hotels may offer their own promotional rates. Promotional rates are short-term prices available to the public during temporary or traditionally low periods. If these rates are the same or lower than those with your 50% discount off the rack rate, you will receive 10% off the promotional rate, on availability (applies to rooms only and excludes special packages). This ensures you are getting the best price available as an ANZ eDine® Entertainment™ member.
- The ANZ eDine® Entertainment™ Hotel Program is based on excess availability. The 50% discount is available until a participating hotel expects to reach a high level of occupancy. If you choose to travel during a busy season, you may find that the discount is restricted because of availability or may not be available every night of your

stay. A hotel's projection for occupancy may change. Due to limited availability, "any room" may exclude suites, concierge or premium rooms.

- Most hotels accept reservations at any point prior to arrival. Some, however, only allow reservations to be made within 30 days of the date of arrival. Some hotels may have times when they are unable to accept an ANZ eDine® Entertainment™ rate booking. Please be aware of this when choosing a particular hotel.

Attractions, Informal Dining and Takeaway

- ANZ eDine entitles the ANZ eDine member to download vouchers for attractions, informal dining and take away chains (on a one voucher per person per day basis) from the ANZ eDine website (www.anz.com/anzedine).
- To download vouchers press the "print voucher" button found next to informal dining and take away restaurants and attractions. Only the original printed voucher may be used and may not be duplicated.
- Present the voucher to obtain your deduction. Carefully read each voucher before using it. Offers apply only to the items and terms specified on the voucher.
- Vouchers may not be traded and are not transferable and have no monetary value except when used according to their terms. Vouchers are only valid for two weeks from date of printing.

Retail and Other Services

- Read the details of each offer carefully, and either present your ANZ eDine card or voucher depending on the service.

Valid Anytime

- Offers can be used anytime during regular business hours. Subject to the specific terms and conditions of each offer.

Exclusive Offers

- On-line ANZ eDine® Entertainment™ offers are exclusive and may not be combined with other discount dining programs. If in doubt, please check with the establishment before using.