



ANZ eGate Merchant Application Form

ANZ merchant number (where applicable)

Date

How will a customer make a payment with you? Internet IVR Mail order Telephone POS

What is your estimated average number of transaction per month?

What is your estimated average transaction amount (AUD)?

Card scheme required Bankcard MasterCard Visa
 AMEX (merchant no.) Diners Club (merchant no.) JCB (merchant no.)

Merchant details

Full trading name

Full trading address

Suburb

State

Postcode

Name of primary business contact

Phone number

Fax number

Contact email address

Description of business (for example, restaurant)

Business details

Registered Business Number (where applicable)

Australian Business Number

Sole trader (type the full name of the business below)

Partnership (type the partnership name, then the partners names below)

Company or trust name (type the company or trust name, then the directors or trustees names below)

Bureau details

Note: A bureau is a third party that collects payments on your behalf

Are you using a bureau to collect a payment?

No Yes → Name of bureau

ANZ eGate Merchant Application Form (continued)

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Fees (ANZ use only)

Merchant facility fee

Per transaction

%

Monthly minimum

\$

Annual fee

\$

Establishment fee (one time)

\$

ANZ eGate fee (not applicable if using a bureau)

Licence fee (one time)

\$

Monthly access fee

\$

Transaction fees (select one)

- Standard Internet, or
 Standard MOTO. or
 Fixed at \$ per transaction

Note: All fees to be quoted inclusive of GST

Bank account details (for settlement of funds)

Account name

Name of bank

Address of bank

Suburb

State

Postcode

Select a state

Business cheque account number

-

Direct debit request (for payment of fees)

I/we request that any moneys due under the Merchant Agreement made between ourselves and your Bank be drawn under the Direct Debit System from my/our account detailed below and conducted with the nominated financial institution.

Account name

Name of bank

Address of bank

Suburb

State

Postcode

Select a State

Business cheque account number

-

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Instructions to the applicant

Please send the following with your completed application to:

ANZ eGate Help Desk
Level 5, 530 Collins St
Melbourne VIC 3000

or fax to (03) 9273 3414

- Either a copy of your RBN certificate or ABN certificate (whichever is applicable)
- If the business is a partnership, a copy of your partnership deed that is complete, correct and current
- If the business is incorporated, the following pages from your company's Constitution or Replaceable Rules:
 - the cover page
 - the Powers and Duties section
 - the Company Seal
- If the business is a trust, a copy of the Trust Deed that is complete, correct and current
- Copies of merchant and bank account statements for the last three months
- Business financial statements, for example, Profit and Loss Statement, Balance Sheet and Cash Flow Statement (if available) for the last two years. For newly established businesses, a Business Plan with Cash Flow Projections

If you have any questions regarding your application, please telephone 1300 366 988 and quote the merchant number printed on the top of your application (where applicable).

Secure Internet site declaration (as applicable)

Please answer all questions. If you have any queries, please call the ANZ eGate Help Desk on 133 199, option 3.

The manufacturer or brand of the Internet service provider on which the transaction will be captured

- Does your site support Secured Sockets Layer (SSL) based transactions from a browser, to the level of at least 128 bit or greater? Yes No
- Do you immediately delete credit card details off the Internet server? Yes No
- Do you encrypt credit card details for storage? Yes No
- Do you truncate credit card details for storage? Yes No
- Do you operate a firewall, which is regularly updated? Yes No
- Do you have policies and procedures to keep credit card numbers secure and confidential? Yes No
- Do you have intruder detection software and procedures to deal with a breach? Yes No

Please confirm that your website contains the following:

- Complete description of the goods or services offered
- Returned merchandise and refund policy
- Customer service contact, including electronic mail address and telephone number
- Currency of transaction is Australian Dollars (AUD) only
- Export or legal restriction (if known)
- Delivery policy
- Country of domicile is Australia
- Privacy policy

The Universal Resource Locator (URL) is

www.

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Date

Applicant's declaration

In this declaration and authority **ANZ** is Australia and New Zealand Banking Group Limited ABN 11 005 357 522.

In signing this declaration I/we:

1. understand and agree that ANZ may obtain a consumer credit report about me/us (which can include personal information about my/our credit worthiness, credit history, credit standing or credit capacity) from a credit reporting agency or obtain such information from any credit providers named in the credit report, for the purpose of assessing this merchant application;
2. understand that ANZ may obtain from other banks or other financial institutions, a banker's opinion about my/our credit worthiness for the purpose of assessing this merchant application;
3. understand that ANZ is collecting my/our information in order to assess this application and, if it is approved, to provide you with ANZ eGate. Without this information ANZ may not be able to consider or approve this application. I/we agree that:
 - (a) ANZ may also use and disclose my/our information: to help ANZ provide or tell me/us about other products or services which may interest me/us; for ANZ's internal administration and operations; and, for market or customer satisfaction research; and
 - (b) ANZ may disclose my/our information to credit reporting or debt collecting agencies; ANZ's alliance partners, agents, contractors and advisers; and to other parties authorised and/or required by law to collect my/our information.
4. understand that if I am an individual, I may request access to my information at any of our branches. Access will be granted in accordance with the Privacy Act 1988 for a fee. If any of my information is inaccurate, I may request that it be corrected; and
5. declare that the contents of this Application and any attachments to it are true and correct.

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Applicant's and signatory's authority and signature

*Sole Proprietor/
Director/Partner/Authorised Representative

Signature

Print name

Driver's licence

Date of birth

Date of eGate Merchant Application form

*Director/Partner/Authorised Representative

Signature

Print name

Driver's licence

Date of birth

Date of eGate Merchant Application form

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*Director/Partner/Authorised Representative

Signature

Print name

Driver's licence

Date of birth

Date of eGate Merchant Application form

* Delete what is not applicable

Note: If the applicant is a partnership - must be signed in accordance with the partnership deed.
If the applicant is a company - must be signed in accordance with the company constitution.
If the applicant is a sole trader - the proprietor must sign.
If the applicant is a trust - must be signed in accordance with the trust deed.
If the applicant is an entity other than a company, partnership or sole trader (for example, an incorporated association) - must be signed in accordance with the rules of the entity by an authorised representative or officer of the entity.
If more than four people are to sign, please photocopy this page, obtain signatures and attach to this application.

Office use only

Sales channel (tick appropriate box)

- Cards CMTS Help Desk
 ANZ Bizsite RMB Other →

ANZ Sales contact

Phone number

Special customer requirements