

ANZ TRANSACTIVE – GLOBAL MOBILE QUICK REFERENCE GUIDE

The ANZ Transactive – Global Mobile app is available for download from the official Apple App Store¹ and official Google Play™ Store. This app provides you with the ability to:

- > View real-time account balances for your Operating Accounts
- > View intra-day and prior day account transactions
- > Approve and reject payments initiated using the built in Payments functionality in ANZ Transactive – Global

NOTE: The following features are not currently available: Get Rate, Change Password, Multi-lingual, Personalise your account list configuration, approve Trade/APEA payments.

Supported Devices

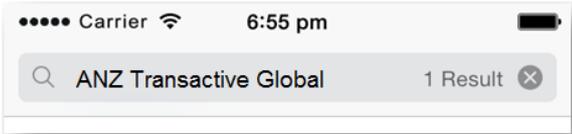
The ANZ Transactive – Global mobile app is compatible with:

- > iPhone® mobile digital devices (running iOS version 9 or later)
- > Android mobile devices running version 5.0 (Lollipop) or later of the Android™ operating system

Access to ANZ Transactive – Global Mobile

Mobile access is automatically available to users who have permission to access Account Reporting (Operating Accounts) or for those who can action (e.g. approve/reject) payments that have been created using the new payments functionality available in ANZ Transactive – Global.

Downloading ANZ Transactive – Global Mobile for iPhone

STEP	ACTION	
1	Select the App Store icon on the mobile device	
2	Select the Search button located at the bottom of the screen	
3	Search for 'ANZ Transactive Global' ²	

¹ App Store is a service mark of Apple Inc.

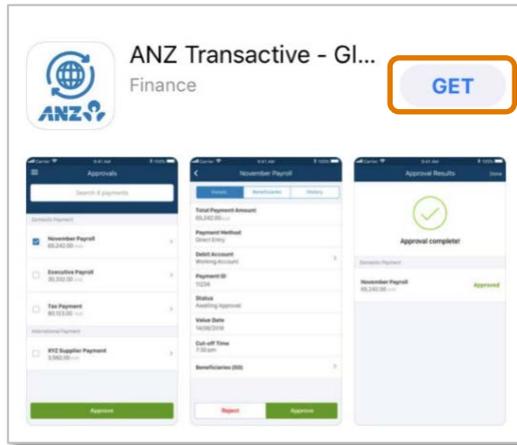
® iPhone is a trade mark of Apple Inc.

™ Google Play and Android are trademarks of Google Inc.

² The ANZ Transactive – Global mobile app will only be available from the App Store and Google Play Store in supported countries. For a list of supported countries, please contact your ANZ representative.

STEP	ACTION
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4 Tap on the **Get** button to proceed with downloading and installing the app³



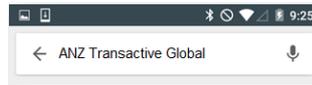
Downloading ANZ Transactive – Global Mobile for Android

STEP	ACTION
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1 Select Play Store on the mobile device



2 Select the Search button located at the top of the screen and search for 'ANZ Transactive Global'.²



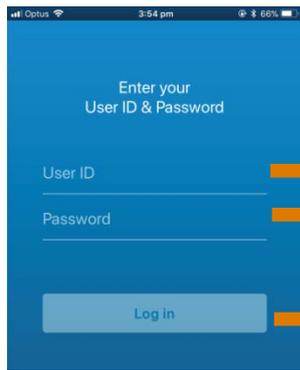
3 Select the ANZ Transactive - Global App and tap the **Install** button³



4 If prompted, review and tap the **Accept** button to proceed with the download.

³ Please note that in downloading and using the Mobile App, you may be subject to your relevant mobile data-usage plan stipulated by your mobile telecommunications provider. In turn, any potential charges in this regard are solely your responsibility.

Logging on to ANZ Transactive – Global Mobile



1. Enter your **User ID**
2. Enter your **Password**
3. Click **Log in**

NOTE: If you use a Smartcard/Smartcard USB or a Token to log into the web-based application and don't know your password, please contact the Customer Service Centre.

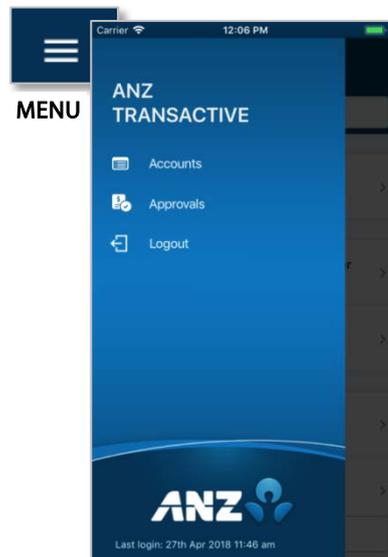
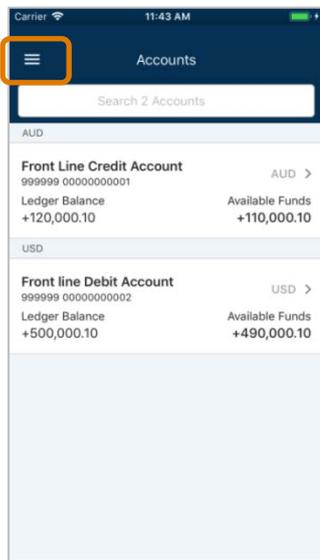
NOTES

- > After logging on for the first time, the mobile app will remember your User ID, so you will only need to enter your password to access the application. If you need to change the User ID displayed, tap on the **Switch User** link



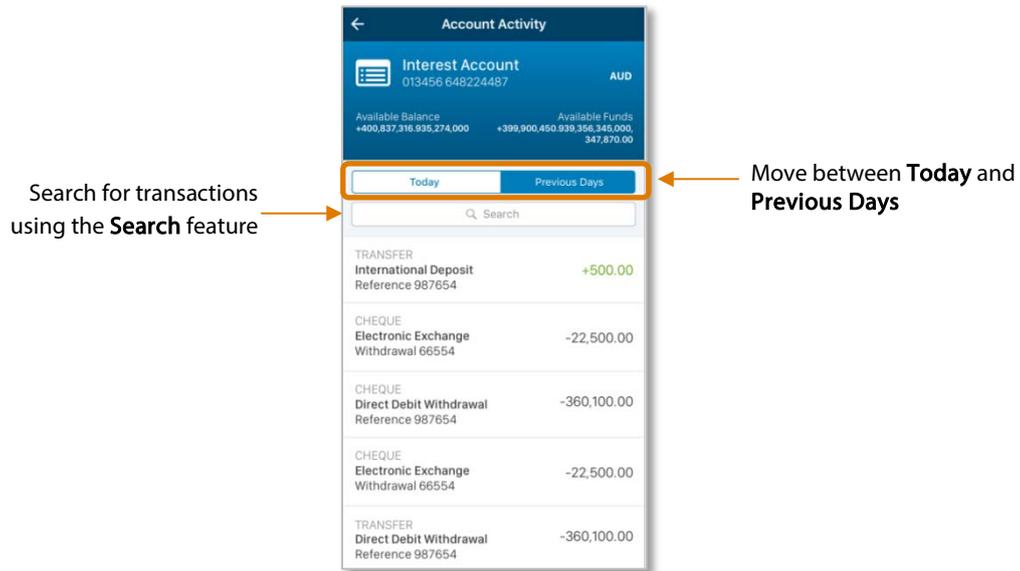
Navigating in ANZ Transactive – Global Mobile

Once you have logged in you will see the **Accounts** or **Approvals** screen, depending on your entitlements. To display the menu, click on the Menu icon.



Accounts in ANZ Transactive – Global Mobile

To view Account Activity for Today or Previous Days, click on an Account in the list.



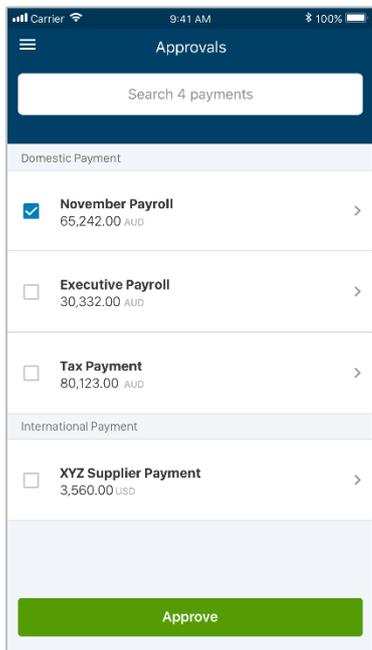
Approvals in ANZ Transactive – Global Mobile

Within the Approvals screen, you can view, approve or reject payments that were initiated using the built-in Payments functionality in ANZ Transactive – Global.

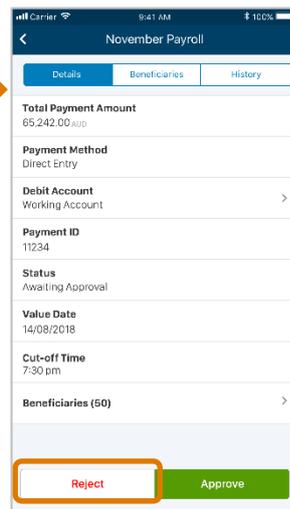
Follow the steps below to approve a payment:

STEP	ACTION
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- 1 Select one or more payments to approve by ticking the checkbox next to each payment



NOTE: To view the payment details or to reject the payment, tap on the payment:



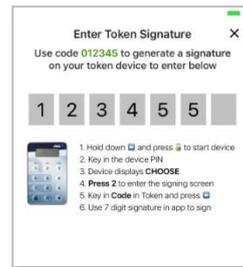
- 2 Tap on the **Approve** button

STEP	ACTION
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RESULT:

- > If the payment has additional information that you should acknowledge, a warning message is displayed. Tap the **Approve Anyway** button.
- > If the payment requires additional approvals, a confirmation message is displayed advising that the payment has been approved. However, the payment will remain in a Pending Approval status until all approvals are obtained. Skip remaining step.
- > If this is the final approval, tap on **Enter Token Signature**. Go to Step 3.

3 Generate a token signature and enter the challenge code



RESULT: An **Approval Results** screen is displayed.

Need Help?

For further assistance, please contact your local Customer Service Centre. Details can be found at www.anz.com/servicecentres.