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ANZ Travel Card (Multicurrency) Pocket Guide

Australia and New Zealand Banking Group Limited (ANZ) ABN 11 005 357 522.
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Contact Information

Visit anz.com/travelcard for Frequently Asked Questions (FAQs)

Call us on 1800 094 003 24 hours a day, 7 days a week.

(+61 3 9683 7777 when overseas, call reverse charge)

Email us on TravelCardEnquiries@anz.com

- Keep your primary and backup cards in different places when travelling just in case you lose one.
- To reload your card while you're away, make a BPAY® payment from your cheque, savings, debit or transaction account (allow up to 3 ANZ business days).



Bill Code: 106641

Ref: Your 16-digit card number

- For all transactions press the Credit **CR** button, even when withdrawing cash from ATMs.
- You can register your mobile at anz.com/travelcard to keep up to date with your account by SMS. Fees apply:
 - To check your balance text 'bal' and last 4 digits of your card number to **+61 429 333 666**
 - To check your transactions text 'stmt' and last 4 digits of your card number to **+61 429 333 666**
- You must report a lost or stolen card by immediately calling ANZ Travel Card Customer Service 1800 094 003 (within Australia) or +61 3 9683 7777 (when overseas - call reverse charge)

Remember that your PIN is for your Travel Card usage at ATM and POS services and your Security Code is for registering your Travel Card for online services at anz.com/travelcard.

When you are overseas, anz.com/travelcard will give you access to online Travel Card services including:

- checking balances and transactions history
- changing your card PIN
- changing the order of currencies on your card