# ANZ ONLINE PIPE DELIMITED

# FILE FORMAT GUIDE

October 2017



# ANZ Online – Pipe Delimited File Format Guide

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#### **GENERAL INFORMATION**

#### **Purpose**

The purpose of this document is to detail the Pipe Delimited file format for ANZ Online files. This includes the Payment file format and the Direct Debit file format.

#### SUPPORTING DOCUMENTS

For further information about Cash Payments, please refer to the following Guides that are available online from anz.com

- > ANZ Online User Guide
- > ANZ Online Administrator Guide
- > ANZ Online Minimum System Requirements Guide
- > ANZ Online Fixed File Format Guide

#### **VOLUMES**

#### **Payment Files**

It is recommended that the number of transactions in any one batch should not exceed 5,000 records (i.e. 5,000 transactions) or 2.5 MB. The time taken to upload a payment file will vary depending on the file size.

#### **Direct Debit Files**

It is recommended that the number of transactions in any one batch should not exceed 5,000 records (i.e. 5,000 transactions) or 2.5 MB. The time taken to upload a direct debit file will vary depending on the file size.

#### **SPECIFICATIONS**

#### File Specifications

- > File extension is: \*csv or \*txt or Unicode txt
- One record occupies one line
- Record/lines must be separated by CrLf (Carriage return Line feed)
- > Amounts should not contain any universal currency symbols e.g., \$, €, etc.,
- > No spaces at the end of a field
- > If a field does not have a value, then a delimiter must be supplied in the correct position

#### Field Specifications

- Currency must be entered in capital letters only
- ➤ Beneficiary Name do not use any special characters, e.g., & ` # @
- ➤ Beneficiary Address 1 recommended to use a street address in lieu of a PO Box address
- ▶ Beneficiary Address 3 do not exceed 32 characters for CBFT or RTGS payments
- Beneficiary Account do not include spaces
- Bank & Customer Cheques The following fields are not mandatory: Beneficiary Account, Beneficiary Bank Code/SWIFT, Beneficiary Bank Name, Charges. The following fields are mandatory: Payable Location, Print Location, Delivery Method

#### Charges

O Ours
B Beneficiary
P Payer

S Other/Shared

#### Unicode

Unicode can be accepted for the following languages for countries using non-English alphabets

- ➤ Chinese Simplified
- > Chinese Traditional
- Japanese
- Vietnamese

#### Payment Methods

> ACH Automated Clearing House - Low value domestic payments

BCHK Bank Cheque

> BKT Book Transfer - Transfer between ANZ accounts in the same country

> CBFT Cross Border Funds Transfer - International payments

CCHK Customer Cheque

> RTGS Real Time Gross Settlement - Domestic local payments

#### Cheque Delivery Methods

➤ CB Courier to Beneficiary➤ MC Mail to Own Organisation

MB Mail to Beneficiary

PC Pick-up by Own OrganisationPB Pick-up by Beneficiary

#### **Key Types**

A Alpha
D Date
N Numeric
M Mandatory
O Optional

## FILE SPECIFICATIONS

## Pipe Delimited File Format Data Fields

A delimited file can comprise of pipe, comma, semi-colon or tabs

Payment Method   (See Payment Methods)	Field Name	Description / Examples	Max Size	Type	Unicode	M/O
Beneficiary Name^   CBFT = 35 characters only   120	Payment Method	(See <u>Payment Methods</u> )	4	А	N	М
Beneficiary Account Number than cheques   Salama   Sala	Debit Account Number		30	A/N	N	М
Number   Code	Beneficiary Name^	CBFT = 35 characters only	120	A/N	Υ	М
Beneficiary Bank/Branch   Valid for pay types, other than cheques	Beneficiary Account	Valid for pay types, other	34	A/N	N	М
December	Number	than cheques				
Payment Currency	Beneficiary Bank/Branch	Valid for pay types, other	35	Α	N	М
Payment Amount	Code	than cheques				
Customer Reference         20         A/N         Y         O           Country         Mandatory for CBFT         2         A         N         O           Execution Date         Format: DD/MM/YYYY         10         D         N         O           Beneficiary Address 1         Mandatory for CBFT         35         A/N         Y         O           Beneficiary Address 2         35         A/N         Y         O           Beneficiary Address 3*         Mandatory for CBFT         35         A/N         Y         O           Beneficiary Address 4*         35         A/N         Y         O         Beneficiary Address 4*         N         O         O         D         N         O         O         D         D         N         O         O         D		Currency Code, e.g. AUD	3	Α	N	М
Country			15,3	N	N	М
Execution Date	Customer Reference		20	A/N	Υ	0
Beneficiary Address 1 Mandatory for CBFT 35 A/N Y O Beneficiary Address 2 35 A/N Y O Beneficiary Address 3 Mandatory for CBFT 35 A/N Y O Beneficiary Address 4* 35 A/N Y O Beneficiary Address 4* 35 A/N Y O Beneficiary Fax Number 15 N N O Beneficiary Email ID Multiple addresses can be separated by a comma  Charges 0 = Our 1 A N O Beneficiary Bank/Branch Name Beneficiary Bank/Branch Name 35 A/N Y O Beneficiary Bank/Branch 35 A/N Y O City 31 A/N Y O Beneficiary Bank/Branch 2 A N O Country Payable Location Location where cheque is 20 A/N Y O Province Beneficiary Bank/Branch 2 A N O Country Payable Location Location of where a cheque can be printed Delivery Method and See Cheque Delivery A N Mailing Address 1 35 A/N Y O Mailing Address 3 35 A/N Y O	Country	Mandatory for CBFT	2	Α	N	Ο
Beneficiary Address 2 Beneficiary Address 3 Beneficiary Address 3 Beneficiary Address 4* Beneficiary Fax Number Beneficiary Fax Number Beneficiary Email ID Charges O = Our B = Beneficiary S = Other  Beneficiary Bank/Branch Name Beneficiary Bank/Branch Address Line 1 Beneficiary Bank/Branch Address Line 2 Beneficiary Bank/Branch City City City City City City City City	Execution Date	Format: DD/MM/YYYY	10	D	N	Ο
Beneficiary Address 3	Beneficiary Address 1	Mandatory for CBFT	35	A/N	Υ	Ο
Beneficiary Address 4*  Beneficiary Fax Number  Beneficiary Fax Number  Beneficiary Email ID  Multiple addresses can be separated by a comma  Charges  O = Our B = Beneficiary S = Other  Beneficiary Bank/Branch Name  Beneficiary Bank/Branch Address Line 1  Beneficiary Bank/Branch City Beneficiary Bank/Branch City Beneficiary Bank/Branch Country Payable Location Location where cheque is credited  Print Location Location of where a cheque can be printed  Delivery Method and See Cheque Delivery Mailing Address 1  Multiple address 2  Beneficiary Address 2  A/N N O O O O O O O O O O O O O O O O O O	Beneficiary Address 2		35	A/N	Υ	Ο
Beneficiary Fax Number Beneficiary Email ID Beneficiary Bank/Branch Name Beneficiary Bank/Branch Name Beneficiary Bank/Branch Address Line 1 Beneficiary Bank/Branch Address Line 2 Beneficiary Bank/Branch City Country Coun	Beneficiary Address 3	Mandatory for CBFT	35	A/N	Y	Ο
Beneficiary Email ID Multiple addresses can be separated by a comma  Charges	Beneficiary Address 4*		35	A/N	Y	0
Separated by a comma  Charges  O = Our B = Beneficiary S = Other  Beneficiary Bank/Branch Name  Beneficiary Bank Name Beneficiary Bank/Branch Address Line 1  Beneficiary Bank/Branch Address Line 2  Beneficiary Bank/Branch City Beneficiary Bank/Branch City Beneficiary Bank/Branch City  Payable Location Location where cheque is 20 A/N Y O C Credited  Print Location Location of where a 20 A/N Y O C Cheque Can be printed  Delivery Method and See Cheque Delivery Address 1 S A/N Y O Mailing Address 2 S A/N Y O Mailing Address 3 S A/N Y O C A/N Y O C Ailing Address 3 S A/N Y O C Ailing Address 4 S A/N Y O C Ailing Address 5 A/N Y O C Ailing Address	Beneficiary Fax Number		15	N	N	0
Charges	Beneficiary Email ID	Multiple addresses can be	255	A/N	N	0
B = Beneficiary S = Other  Beneficiary Bank/Branch		separated by a comma				
S = Other  Beneficiary Bank/Branch Name  Beneficiary Bank Name  Beneficiary Bank/Branch Address Line 1  Beneficiary Bank/Branch Address Line 2  Beneficiary Bank/Branch City Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Country  Payable Location Location where cheque is 20 A/N Y O Condition Credited  Print Location Location of where a cheque can be printed  Delivery Method and See Cheque Delivery Delivery To Methods  Mailing Address 1  Mailing Address 2  Beneficiary Bank/Branch Seneficiary Bank/Branch Country  Payable Location Location where cheque is 20 A/N Y O Condition where a cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Condition Methods  Mailing Address 1  Mailing Address 2  Mailing Address 3  Mailing Address 3	Charges		1	Α	N	Ο
Beneficiary Bank/Branch Name  Beneficiary Bank Name  Beneficiary Bank/Branch Address Line 1  Beneficiary Bank/Branch Address Line 2  Beneficiary Bank/Branch City  Beneficiary Bank/Branch Country  Payable Location  Location where cheque is credited  Print Location  Location of where a cheque can be printed  Delivery Method and See Cheque Delivery To Methods  Mailing Address 2  Mailing Address 3  May Y  O  A/N  Y  O  O  A/N  Y  O  A/N  A/N  Y  O  A/N  A/N  A/N  A/N  A/N  A/N  A/N		•				
Name Beneficiary Bank Name Beneficiary Bank/Branch Address Line 1 Beneficiary Bank/Branch Address Line 2 Beneficiary Bank/Branch City Beneficiary Bank/Branch Province Beneficiary Bank/Branch Country Payable Location Location where cheque is credited Print Location Location of where a cheque can be printed Delivery Method and See Cheque Delivery Delivery To Methods Mailing Address 1 Mailing Address 3  San A/N Y O Mailing Address 3 Mailing Address 3  A/N Y O  O  O  O  O  O  O  O  O  O  O  O  O		S = Other				
Beneficiary Bank/Branch Address Line 1  Beneficiary Bank/Branch Address Line 2  Beneficiary Bank/Branch City  Beneficiary Bank/Branch City  Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Country  Payable Location Location where cheque is 20 A/N Y O credited  Print Location Location of where a 20 A/N Y O cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 3 35 A/N Y O Mailing Address 3 35 A/N Y O Mailing Address 3	•		35	A/N	Y	0
Address Line 1  Beneficiary Bank/Branch Address Line 2  Beneficiary Bank/Branch City Beneficiary Bank/Branch Province Beneficiary Bank/Branch Country Payable Location Location where cheque is cheque can be printed  Delivery Method and See Cheque Delivery Delivery To Mailing Address 2  Mailing Address 3  Mailing Address 3  A/N Y O	Beneficiary Bank Name		35	A/N	Υ	0
Beneficiary Bank/Branch Address Line 2  Beneficiary Bank/Branch City  Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Country  Payable Location  Location where cheque is 20 A/N Y O credited  Print Location  Location of where a 20 A/N Y O cheque can be printed  Delivery Method and See Cheque Delivery Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 3 35 A/N Y O Mailing Address 3 35 A/N Y O Mailing Address 3	•		35	A/N	Υ	0
Address Line 2  Beneficiary Bank/Branch City  Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Country  Payable Location  Location where cheque is credited  Print Location  Location of where a cheque can be printed  Delivery Method and See Cheque Delivery Delivery To  Mailing Address 1  Mailing Address 3  Mailing Address 3  Mailocation  Mailocation See Cheque Delivery Mailocation See Cheque						
City  Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Country  Payable Location  Location where cheque is credited  Print Location  Location of where a cheque can be printed  Delivery Method and See Cheque Delivery Delivery To  Mailing Address 1  Mailing Address 3  Mailing Address 3  Mailing Address 3			35	A/N	Y	0
Beneficiary Bank/Branch Province  Beneficiary Bank/Branch Country  Payable Location  Location where cheque is credited  Print Location  Location of where a cheque can be printed  Delivery Method and See Cheque Delivery Address 1  Mailing Address 2  Mailing Address 3  See A/N Y O  Mailing Address 3  A/N Y O  A/N O  A/N Y O  A/N O	Beneficiary Bank/Branch		31	A/N	Υ	0
Province  Beneficiary Bank/Branch Country  Payable Location Location where cheque is 20 A/N Y O credited  Print Location Location of where a 20 A/N Y O cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 2 35 A/N Y O Mailing Address 3 35 A/N Y O	City					
Beneficiary Bank/Branch Country  Payable Location Location where cheque is 20 A/N Y O credited  Print Location Location of where a 20 A/N Y O cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 2 35 A/N Y O Mailing Address 3 35 A/N Y O	Beneficiary Bank/Branch		8	A/N	Y	0
Country  Payable Location  Location where cheque is 20 A/N Y O credited  Print Location  Location of where a 20 A/N Y O cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 2 35 A/N Y O Mailing Address 3 35 A/N Y O	Province					
Payable LocationLocation where cheque is credited20A/NYOPrint LocationLocation of where a cheque can be printed20A/NYODelivery Method and Delivery ToSee Cheque Delivery Delivery To2ANOMailing Address 135A/NYOMailing Address 235A/NYOMailing Address 335A/NYO	•		2	Α	N	Ο
Credited  Print Location  Location of where a 20 A/N Y O cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 2 35 A/N Y O Mailing Address 3 35 A/N Y O						
Cheque can be printed  Delivery Method and See Cheque Delivery 2 A N O Delivery To Methods  Mailing Address 1 35 A/N Y O Mailing Address 2 35 A/N Y O Mailing Address 3 35 A/N Y O	Payable Location		20	A/N	Y	0
Delivery Method and Delivery ToSee Cheque Delivery Methods2ANOMailing Address 135A/NYOMailing Address 235A/NYOMailing Address 335A/NYO	Print Location		20	A/N	Υ	0
Delivery To         Methods           Mailing Address 1         35         A/N         Y         O           Mailing Address 2         35         A/N         Y         O           Mailing Address 3         35         A/N         Y         O	Delivery Method and		2	A	N	0
Mailing Address 1         35         A/N         Y         O           Mailing Address 2         35         A/N         Y         O           Mailing Address 3         35         A/N         Y         O	,		_	-	-	-
Mailing Address 235A/NYOMailing Address 335A/NYO	•	<del></del>	35	A/N	Υ	0
Mailing Address 3 35 A/N Y O						0
-					Υ	0
					Υ	0

Details of Payment		140	A/N	Υ	0
Instruction Number		10	N	N	0
First Intermediary		35	A/N	N	0
Bank/Branch Code					
First Intermediary Bank		35	A/N	N	0
Name					
First Intermediary		35	A/N	N	0
Bank/Branch Name					
First Intermediary		35	A/N	N	0
Bank/Branch Address 1					
First Intermediary		35	A/N	N	0
Bank/Branch Address 2					
First Intermediary	City & Province should not	31	A/N	N	0
Bank/Branch City	exceed 31 characters				
First Intermediary	City & Province should not	8	A/N	N	0
Bank/Branch Province	exceed 31 characters				
First Intermediary		2	Α	N	0
Bank/Branch Country					
Central Bank Reporting 1	Mandatory: Taiwan CBFT	35	A/N	N	0
Central Bank Reporting 2		35	A/N	N	0
Central Bank Reporting 3		35	A/N	N	0
Confidential Indicator	Y or N indicator	1	Α	N	М
FX Contract Number		14	A/N	N	0
FX Contract Rate		5,8	N	N	0
Reporting Code 1		3	A/N	N	0
Reporting Code 2		3	A/N	N	0
*D C: All 4:	: 16 CDFT :				

<sup>\*</sup>Beneficiary Address 4 is not required for CBFT payments

<sup>^</sup>Beneficiary Name: For all payment methods excluding CBFT, then 120 characters are acceptable. For CBFT payments, then only 35 characters are acceptable.

#### Direct Debit File Format Data Fields

A delimited file can comprise of pipe, comma, semi-colon or tabs

Field Name	<b>Description / Examples</b>	Max Size	Туре	Unicode	M/O
Payment Method	DDI	5	А	N	М
Credit Account Number		30	A/N	N	М
Payer Name	Name of Payer	140	A/N	Υ	М
Payer Account Number	Account number of Payer	34	A/N	N	М
Payer Bank/Branch Code	Code for Payer's Bank	35	A/N	N	М
	Branch				
Credit Currency	Currency Code, e.g. AUD	3	Α	N	М
Payment Credit Amount	Amount of Payment	15,3	N	N	М
BO Reference	Billing Organisation Ref.	20	A/N	N	0
Payer Country	Country Code	2	Α	N	0
Execution Date	Format: DD/MM/YYYY	10	D	N	0
Payer Address 1		35	A/N	Υ	0
Payer Address 2		35	A/N	Υ	0
Payer Address 3		35	A/N	Υ	0
Payer Address 4		35	A/N	Υ	0
Payer Fax Number		15	N	N	0
Payer Email ID	Multiple addresses can be separated by a comma	255	A/N	N	0
Payer Bank Name		35	A/N	Υ	0
Payer Bank/Branch Name		35	A/N	Υ	0
Payer Bank/Branch		35	A/N	Υ	0
Address Line 1					
Payer Bank/Branch		35	A/N	Υ	0
Address Line 2					
Payer Bank/Branch City		31	A/N	Y	0
Payer Bank/Branch		8	A/N	Υ	0
Province					
Payer Bank/Branch		2	Α	N	0
Country					
Charges	O = Our	1	Α	N	0
	P = Payer S = Other/Shared				
Credit Details	3 – Other/Shared	140	A/N	Y	0
Ordering Party	Contact that generates the	35	A/N	Y	0
Ordering Farty	Direct Debit	33	A/IN	'	U
Ordering Party Address 1		35	A/N	Υ	0
Ordering Party Address 2		35	A/N	Υ	0
Ordering Party Address 3		35	A/N	Υ	0
Ordering Party Address 4		35	A/N	Υ	0
Ordering Party Country		2	А	N	0
Ordering Party		35	A/N	N	0
Bank/Branch Code					
Ordering Party Bank Name		35	A/N	N	0
Ordering Party		35	A/N	N	0
Bank/Branch Address 1					
Ordering Party		35	A/N	N	0
Bank/Branch Address 2					

## **FILE VALIDATIONS**

## Payment & Direct Debit File Validations

An automatic file validation process will start once a payment file or direct debit file has been uploaded. In the event that a payment file or direct debit file does not meet required specifications, an error message will appear indicative of the failure reason.

Refer below for the list of payment / direct debit file criteria that are validated and the associated error message.

Validation	Error Message		
Payment File Size	<ul><li>Payment file cannot exceed 5,000 payments</li><li>Payment file cannot exceed 2.5 MB</li></ul>		
Verify File Format	File must be in pipe delimited format. Please review and correct your file and upload again		
Payment Method	<ul> <li>Payment Method <type> is not supported for the payment transaction</type></li> <li>Payment Method must be the same for each beneficiary</li> <li>This payment method of <payment method=""> is not valid for this <ccy value=""> currency and <country> country. Please contact the bank for assistance.</country></ccy></payment></li> </ul>		
Payment Currency	Payment Currency must be the same for each Beneficiary		
Payment Amount Symbols	Amount must be a numeric value. Should not contain \$, £, €, etc.		
Validate City/Province	Combination of City & Providence cannot be more than 31 characters		
Validate Required Fields	Field <field name=""> is a required value and has not been provided</field>		
PO Box Address Line 1	Warning: It is recommended a Street Address for the beneficiary/ payee be provided, as a PO Box may cause processing delays.		
Bank Branch Code Validation	Beneficiary Bank/Branch Code is not valid for the Payment Method and the Country of the Bank's Branch		
SWIFT Character Validation	<field name=""> contains the following invalid SWIFT characters <invalid character=""></invalid></field>		
Semicolon	<field name=""> contains the following invalid characters <invalid character=""> (semicolon)</invalid></field>		
Beneficiary Bank/Branch Code	Beneficiary Bank/Branch Code is not valid for Payment Method and Country of debit account		
Verification of Debit Account	<ul> <li>Invalid debit account</li> <li>Debit account is inactive</li> <li>Account is not available for Payment Transactions</li> <li>Account is not valid to debit for this user</li> </ul>		
Execution Date	Execution date line (x) is in the incorrect format. Please update to DD/MM/YYYY		

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