

End of financial year 2020 – statement availability

End-of-year (EOY) statements for most products will be available for you to securely view and download online from mid-August.

Online availability for ANZ and OneAnswer 2020 annual statements

How can 2020 annual statements be viewed online?

For ANZ Smart Choice Super suite of products:

To login, go to anz.com

Under ANZ Internet Banking:

- select 'login' to access your secure account area
- enter your Customer Registration Number (CRN)
- enter your password
- select your ANZ Smart Choice Super account
- select the Transactions tab where you will be able to 'view statements'.

For all other ANZ products:

To login, go to anz.com

- select Investor Access from the drop-down menu (where 'Internet Banking' is showing)
- select login to access your secure account area
- enter your unique Online User ID
- enter your password.

For OneAnswer Frontier and other OnePath products:

To login, go to onepath.com.au/member

Under Customer login:

- select login to access your secure account area
- enter your unique Online User ID
- enter your password.

Please note that statements for ANZ Super Advantage (ASA), Defined Benefit, ANZ Smart Choice Super Defined Benefit, ANZ Wholesale Investment Trusts and ANZ Guaranteed Income Plan are not available online.

When will you receive your 2020 annual statements?

Hard copies will be progressively mailed to members/investors from late August to September.

Please note that if you have registered to access your ANZ Smart Choice Super for employers and their employees account via Internet Banking and have chosen to receive your communications online, you will not receive a hard copy of your statement (unless you have specifically requested to have your statement mailed).

Mailing dates

The expected mailing dates are outlined on the next page. We will keep you informed of any changes as they occur.

Product	Section 290-170 Notice	PAYG Payment Summary	Member/client statement
ANZ Smart Choice Super and Pension	Mid-July	Before 14 July	Mid to late August
ANZ Smart Choice Super for employers and their employees	Mid-July	N/A	Late August to late September
ANZ OneAnswer Personal Super	Mid July	N/A	Late August
ANZ OneAnswer Pension	N/A	Before 14 July	Mid to late August
ANZ OneAnswer Investment Portfolio	N/A	N/A	Quarterly Statements: late July to early August
ANZ Retail Trusts			
ANZ Wholesale Trusts			Tax statements: mid to late August
ANZ Super Advantage	Mid-July	N/A	Early September
ANZ Allocated Pension	N/A	N/A	Late August
ANZ Personal Super Bond	Mid July	N/A	Mid-September
ANZ Investment Bond	N/A	N/A	Mid-September
ANZ Guaranteed Income Plan	N/A	Issued with statement	Before 14 July
ANZ Flexible Income Plan	N/A	N/A	Early September
ANZ Deferred Annuity	N/A	N/A	Early September
ANZ Maxisafe Deferred Annuity	N/A	N/A	Early September
ANZ Cash Rollover Fund	N/A	N/A	Early September
OneAnswer Frontier Personal Super	Mid-July	N/A	Late August to early September
OneAnswer Frontier Pension	N/A	Before 14 July	Mid to late August
OneAnswer Frontier Investment Portfolio	N/A	N/A	Quarterly Statements: late July to early August
OneAnswer Investment Portfolio			Tax Statements: mid to late August

Further information

If you have any questions or require further information, please contact Customer Services for the relevant product, as outlined in the table below:

Product	Phone number	Hours (weekdays, AEST)
All ANZ* and OneAnswer Frontier products <small>*Other than the ANZ Guaranteed Income Plan</small>	13 38 63	8.30am – 6.30pm
ANZ Smart Choice Super suite of products	13 12 87 option 1	8.30am – 6.30pm
ANZ Wholesale Trusts	1800 031 810	9.00am – 5.00pm
ANZ Guaranteed Income Plan	133 667	8.30am – 6.00pm

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