

End of financial year 2021 – statement availability

End-of-year (EOY) statements for most products will be available for you to securely view and download online from mid-August.

Online availability for ANZ and OneAnswer 2021 annual statements

How can 2021 annual statements be viewed online?

For the ANZ Smart Choice Super suite of products (comprised of ANZ Smart Choice Super and Pension, ANZ Smart Choice Super for employers and their employees, ANZ Smart Choice Super for QBE Management Services Pty Ltd and their employees):

To login, go to anz.com

Under ANZ Internet Banking:

- select 'login' to access your secure account area
- enter your Customer Registration Number (CRN)
- enter your password
- select your ANZ Smart Choice Super account
- select the Transactions tab where you will be able to 'view statements'.

For all other ANZ products:

To login, go to anz.com

- select 'Investor Access' from the drop-down menu (where 'Internet Banking' is showing)
- select 'login' to access your secure account area
- enter your unique Online User ID
- enter your password.

For OneAnswer Frontier and other OnePath products:

To login, go to onepath.com.au/member

Under Customer login:

- select 'login' to access your secure account area
- enter your unique Online User ID
- enter your password.

Please note that statements for ANZ Super Advantage Defined Benefit, ANZ Smart Choice Super Defined Benefit and ANZ Wholesale Investment Trusts are not available online.

When will you receive your 2021 annual statements?

Hard copies will be progressively mailed to members/investors from late August to September.

Please note that if you have registered to access your ANZ Smart Choice Super account via Internet Banking and have chosen to receive your communications online, you will not receive a hard copy of your statement (unless you have specifically requested to have your statement mailed).

Mailing dates

The expected mailing dates are outlined on the next page. We will keep you informed of any changes as they occur.

Product	Section 290-170 Notice	PAYG Payment Summary	Member/client statement
ANZ Smart Choice Super and Pension	Mid-July	Before 14 July	Early to mid-August
ANZ Smart Choice Super for employers and their employees	Mid-July	N/A	Late August to late September
ANZ Smart Choice Super for QBE Management Services Pty Ltd and their employees	Mid-July	N/A	Late August to late September
ANZ OneAnswer Personal Super	Mid-July	N/A	Late August
ANZ OneAnswer Pension	N/A	Before 14 July	Mid to late August
ANZ OneAnswer Investment Portfolio ANZ Retail Trusts	N/A	N/A	Quarterly Statements: late July to early August
ANZ Wholesale Trusts			Tax statements: mid to late August
ANZ Super Advantage (ASA)	Mid-July	N/A	Early September
ANZ Allocated Pension	N/A	N/A	Mid-September
ANZ Personal Super Bond	Mid-July	N/A	Mid-September
ANZ Investment Bond	N/A	N/A	Mid-September
ANZ Flexible Income Plan	N/A	N/A	Mid-September
ANZ Deferred Annuity	N/A	N/A	Early September
ANZ Maxisafe Deferred Annuity	N/A	N/A	Early September
ANZ Cash Rollover Fund	N/A	N/A	Early September
OneAnswer Frontier Personal Super	Mid-July	N/A	Early to mid-September
OneAnswer Frontier Pension	N/A	Before 14 July	Mid to late August
OneAnswer Frontier Investment Portfolio	N/A	N/A	Quarterly Statements: late July to early August
OneAnswer Investment Portfolio			Tax Statements: mid to late August

Further information

If you have any questions or require further information, please contact Customer Services for the relevant product, as outlined in the table below:

Product	Phone number	Hours (weekdays, AEST)
All ANZ and OneAnswer Frontier products	13 38 63	8.30am – 6.30pm
ANZ Smart Choice Super suite of products	13 12 87 option 1	8.30am – 6.30pm
ANZ Wholesale Trusts	1800 031 810	9.00am – 5.00pm

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