

## **TERMS and CONDITIONS**

- This Travel coupon can be used for services provided by Saigontourist Travel Service Company Limited (SAIGONTOURIST), as per the following: Domestic and international tours, air tickets, hotel bookings or car rental. Travel Coupon must be submitted to SAIGONTOURIST at the time of booking.
- Validity: 18/04/2017 – 18/04/2018.
- Travel coupon is to be used only once. Service cost is counted base on the exact rate at the time of booking. Customer must pay the difference if the cost is higher than the value of the coupon. If the cost is lower than the value of the coupon, SAIGONTOURIST will not refund the difference as a cash return.
- For international tours or oversea air tickets, customer must pay the 10% VAT fee on coupon value.
- Travel Coupon is to be invalid in case of erased or edited or out of validity and not to be purchased, converted to cash event in the case of cancellation.
- Customer has rights to choose one of promotion program apply for regular tour but cannot apply on lucky draw program.
- In the case of a paid service cancellation: after paying a penalty according to the regulations, within one month from the first booking date, Customer may only book for services one more time with the remaining value of the travel coupon. The validity of the second booking is to within the certificate validity.
- In the case of an approaching expiry date, customer may book services within one month dated from the booking date. If customer does not utilize the booking services within the date, the travel coupon will be invalidated and will not refundable.
- SAIGONTOURIST is not responsible for theft or loss of travel coupons issued.
- Customer has to self-arranged transportation to Ho Chi Minh City or Ha Noi City to join tours
  - 45 Le Thanh Ton Street, District 1, Ho Chi Minh – Tel: +84 8 38 279 279
  - 01 Nguyen Chi Thanh Street, District 5, Ho Chi Minh – Tel: +84 8 38 30 30 29
  - 55B Phan Chu Trinh Street, Hoan Kiem District, Ha Noi – Tel: +84 4 38 250 923



## **TERMS and CONDITIONS**

- Redeemable for: Lunch, Dinner BBQ Buffet for two persons at Café Promenade. Including a glass of wine (red or white), free flow of soft drink and draught beers.
- Validity: 18/04/2017 – 18/10/2017.
- Voucher is no-redeemable in cash.
- Voucher is no-discountable & not applicable to other promotions.
- No VAT invoice is issued.
- Booking in advance is required.
- Café Promenade
  - 360 Kim Ma Street, Ba Dinh District, Ha Noi
  - Tel: +84 4 3831 5000      -      Fax: +84 4 3831 5010
  - Email: [cafepromenade@daewoohotel.com](mailto:cafepromenade@daewoohotel.com)
  - [www.daewoohotel.com](http://www.daewoohotel.com)

## **TERMS and CONDITIONS**

- A complimentary Buffer Dinner from Monday to Sunday including free flow of wine, beer and soft drinks for two (02) persons at MEZZ Restaurant.
- Validity: 18/04/2017 – 18/10/2017.
- Voucher can only be used for settlement of the services mentioned.
- Voucher is non-refundable and cannot be redeemed for cash.
- Original voucher must be presented / handed to the Outlets concerned before placing orders or at the Front Desk upon check-in.
- No voucher re-issuance in case of any loss or damage.
- Advance reservations are required and subject to availability.
- Extension of validity is not permitted.
- With the exception of festive events (Christmas Eve and Day, New Year's Eve and day, Lunar (Tet) New Year holidays, Valentine's Day) and special promotions, voucher will be honored during the hours of operation in the restaurant mentioned.
- Sofitel Saigon Plaza reserves all rights in explaining the terms and conditions of voucher.
- MEZZ Restaurant
  - 17 Le Duan Boulevard, District 1, Ho Chi Minh
  - Tel: +84 8 3824 1555 - Fax: +84 8 3824 1666
  - Email: H2077-RE1@sofitel.com
  - [www.sofitel.com/2077](http://www.sofitel.com/2077)