

# TECHNICAL ISSUES WITH ANZ INTERNET BANKING AND ANZ BANKING APPS

We apologise to customers who are impacted by technical issues with ANZ Internet Banking and ANZ banking apps.

We have put in place a number of measures to help ease the inconvenience for customers while we work on a permanent fix, including more staff available to answer calls at our contact centre and increased branch opening hours at our busiest branches.

We'd also like to remind you that you can do bill payments, mobile phone top ups and look at your transaction history and account balance at ANZ ATMs. Plus you can link your savings account to your Access account over the phone. Please note that government salaries will be processed as normal.

We thank you for your patience while we fix these technical issues.

