

ANZ CLEARING SERVICES

COUNTRY SCHEDULE – VANUATU

For ANZ Services provided in Vanuatu, the relevant ANZ Group Member and “ANZ” means ANZ Bank (Vanuatu) Limited and, for the avoidance of doubt, the ANZ Location is the Republic of Vanuatu (“**Vanuatu**”) and the Governing Jurisdiction is Vanuatu. The Terms and Conditions as applicable to those ANZ Services are amended, supplemented and varied as follows.

1.1 Definitions

For the purposes of this Section:

- (a) Capitalised terms used in this Country Schedule and not otherwise defined have the meanings ascribed to them in the Terms and Conditions
- (b) “**Central Bank**” means the Reserve Bank of Vanuatu.
- (c) The definition of “**Customer Information**” contained in the Terms and Conditions includes Personal Information. For ANZ Services provided in Vanuatu, Personal Information is defined as follows:
 - (i) **Personal Information** means information or an opinion about an identified individual or an individual who is reasonably identifiable.

In dealing with ANZ, ANZ is likely to collect and use Personal Information. This includes Personal Information about certain Representatives and other relevant personnel of Correspondent, customers of Correspondent, and applicants for transfer of funds (“**Individuals**”).

1.2 Confidentiality and Disclosure

- (a) Clause 13.1 is supplemented with:
 - (a) *If Correspondent or Individuals do not provide ANZ with some or all of the Personal Information that ANZ requests, ANZ may be unable to provide Correspondent with an Account or ANZ Service.*
 - (b) *ANZ may collect and use Personal Information:*
 - (i) *to provide Correspondent with information about an Account or ANZ Service;*
 - (ii) *to consider and process Correspondent’s request for an Account or ANZ Service;*
 - (iii) *to provide an Account or an ANZ Service or another product or service to Correspondent;*
 - (iv) *to tell Correspondent about other products and services;*
 - (v) *to assist in arrangements with other organisations in relation to the promotion or provision of product or service;*
 - (vi) *to manage products and services and perform administrative and operational tasks;*
 - (vii) *to consider any concerns or complaints raised by Correspondent or an Individual against ANZ and/or to manage any legal action involving ANZ;*
 - (viii) *to identify, prevent or investigate any actual or suspected fraud, unlawful activity or misconduct;*

- (ix) *to identify Correspondent or an Individual or establish Correspondent’s or an Individual’s tax status under any Vanuatu or foreign legislation, regulation or treaty or pursuant to an agreement with any tax authority and any tax information exchange agreement; and*
- (x) *as required by relevant Laws, codes of practice and external payment systems.*

- (b) Clause 13.2 is deleted and replaced with:

“(a) ANZ may disclose any information regarding Correspondent (including Customer Information and information relating to its financial condition, or any of its associated products or services) to:

- (i) any ANZ Group Member which may use the information to:
 - (A) *provide, manage or administer the Account or other ANZ Service or any other products or services;*
 - (B) *carry out ANZ’s functions and activities; manage products and services and perform administrative and operational tasks;*
 - (C) *promote its own products and services, unless Correspondent advises otherwise; and*
 - (D) *comply with Laws and prudential standards;*
- (ii) *an organisation that is in an arrangement with ANZ to jointly offer products or services and/or has an alliance with ANZ to share information for marketing purposes (and any of its outsourced service providers or agents);*
- (iii) *any agent, contractor or service provider ANZ engages to carry out or assist with its functions and activities;*
- (iv) *an organisation that assists ANZ to identify, prevent or investigate fraud, unlawful activity or misconduct;*
- (v) *regulatory bodies, government agencies, law enforcement bodies, courts and any Authority;*
- (vi) *participants in Payments Systems (including correspondents, payment organisations (such as SWIFT) and merchants) and other financial institutions;*
- (vii) *other credit providers;*
- (viii) *insurers (including mortgage insurers) and reinsurers;*
- (ix) *any person who introduces Correspondent to ANZ;*
- (x) *Correspondent’s referee(s), employer or representative (including any authorised agent, executor, administrator or trustee in bankruptcy, legal representative or anyone else acting for Correspondent in connection with Correspondent’s product or service);*

ANZ CLEARING SERVICES

- (xi) joint account holders;
- (xii) any provider or potential provider of a guarantee, security or other credit support for Correspondent's obligations to ANZ;
- (xiii) other parties ANZ is authorised or required by Law to disclose information to;
- (xiv) any professional advisors of ANZ who are under a duty of confidentiality to keep such information confidential;
- (xv) any person with whom ANZ may enter into a transfer, assignment, participation or other agreement in connection with the Correspondent's facilities; and

(xvi) any credit reporting bodies;

(b) In making the disclosures described above, ANZ may disclose information to recipients (including service providers and ANZ Group Members):

- (i) located outside Vanuatu; and/or
- (ii) not established in or not carrying on business in Vanuatu.

1.3 Taxes

- (a) Any reference in a Relevant Document to a Fee or charge shall be a reference to that Fee or charge exclusive of any relevant Tax, unless and to the extent that the Fee or charge is expressly agreed to be inclusive of the relevant Tax.
- (b) Notwithstanding any other provision of a Relevant Document, the Fee or charge does not include any value added tax or similar tax by whatever name ("VAT").
- (c) To the extent that anything done or to be done under or in connection with a Relevant Document by ANZ constitutes a taxable supply for the purposes of any Law relating to VAT, the amounts expressed in the Relevant Document as payable or to be provided in relation to that supply will automatically increase to include an additional amount on account of VAT. Such amount will be calculated by multiplying the value of the amount payable or to be provided by Correspondent for the relevant taxable supply by the prevailing VAT rate. Any additional amount paid or payable on account of VAT will be calculated and will be payable by Correspondent without any deduction or set-off.

1.4 Minimum Balance

The Correspondent will be responsible for maintaining any minimum balance prescribed by ANZ for any Account(s). Failure to maintain such minimum balance may attract service charges and such charges may be deducted by ANZ from the Account(s).

1.5 Conversion Risk

Unless otherwise agreed, the Correspondent understands and agrees that the nature of the ANZ

Services contemplates exchange and other risks associated with transactions related to foreign currency. The Correspondent understands and acknowledges that ANZ will not be responsible for any losses or damages or any other claims incurred or suffered by the Correspondent in relation to such risks.

1.6 Account Number has Precedence

A new paragraph (a) shall be added to clause 2.6 of the Terms and Conditions:

"Correspondent releases ANZ from liability from responsibility for any error or omission in its instruction to ANZ."

1.7 Compliance with Law

To enable ANZ to comply with applicable Law, Correspondent agrees to:

- (a) have adequate "know-your-customer" policies and procedures in compliance with requirements prescribed under applicable Law; and
- (b) provide promptly on request, all information regarding Correspondent and the Beneficiary, to the extent required by ANZ to enable it to comply with "know-your-customer" norms or applicable Law.

1.8 Dormant Accounts

- (a) Correspondent acknowledges that, in accordance with the *Financial Institutions Act* [Cap 254] in respect of the Account:
 - (i) if a deposit has not been made to, or a withdrawal made from, Correspondent's account for at least 7 years (or such other time prescribed by Law); and
 - (ii) Correspondent has not given instructions to ANZ about the Account during that period,then ANZ may transfer all money standing on credit of the Account to a special account known as a dormant account.
- (b) ANZ may pay money credited to a dormant account to a person if ANZ is satisfied that the person is entitled to the money.
- (c) If the money in a dormant account has not been claimed within 3 years after the transfer of the money to that dormant account, the money becomes the property of ANZ. However, ANZ may pay the money to a person after that 3 year period if ANZ is satisfied that special reasons exist for the payment.

1.9 APS 222 Disclosure

Deposits made with ANZ Bank (Vanuatu) Limited are not deposits or liabilities of Australia and New Zealand Banking Group Limited. Australia and New Zealand Banking Group Limited does not stand behind or guarantee ANZ Bank (Vanuatu) Limited.