

**ANZ**

# Independent Assurance of ANZ Corporate Responsibility Data

**ISAE 3000 statement**

# Independent Assurance of ANZ Corporate Responsibility Data

## The nature of the assurance

This statement is provided by Corporate Citizenship for the Group Corporate Responsibility & Diversity Committee of ANZ.

Our assurance covers ANZ's corporate responsibility performance data in the corporate responsibility sections of the *2012 Shareholder Review* (pages 2-3, 24-37). The data relates to the ANZ financial year ending 30 September 2012.

The data has been evaluated against the GRI *Principles for Ensuring Report Quality*. Our assurance follows the guidance laid out in the International Standard on Assurance Engagements 3000.

ANZ is entirely and solely responsible for the production and publication of the data assured, Corporate Citizenship for its assurance.

The opinions expressed in this statement are intended to extend understanding of ANZ's non-financial performance and should not be used or relied upon to form any judgments, or take any decisions, of a financial nature.

## The work program

The assurance work was commissioned in October 2012 and was completed on 30 April 2013. Detailed records were kept of meetings, interviews and correspondence relating to the assurance. A team of four, led by an Associate Director, undertook the assurance and commentary process. A second Director acted as adviser to the group. The team has a variety of professional and technical competencies and experience. For further information please refer to our website [www.corporate-citizenship.com](http://www.corporate-citizenship.com).

The external audit of the environment data by SGS and an audit of community performance data by LBG Australia and New Zealand have been taken into account in coming to our conclusions.

Our work has involved, but not been limited to, the following elements:

- Detailed interviews with a broad cross section of employees including ANZ's Corporate Responsibility and Corporate Affairs staff about reporting the company's performance measures and systems. This was principally with staff based in the corporate headquarters in Melbourne but included engagement with employees responsible for CR activities across the bank;
- A detailed evaluation of ANZ's 2012 Reporting against the Global Reporting Initiative's Principles for Determining Report Quality;
- Examination of the reporting at set stages in its development and testing of selected assertions made regarding the data and the systems that produced the data;
- Checks on a sample basis of elements of the Reporting's contents to underlying records.

## **Our conclusion**

On the basis of the work performed, in our opinion ANZ's statement that the data covered by this assurance meets the GRI Reporting Principles for Defining Quality is fairly stated.

Corporate Citizenship

London

30 April 2013



**Corporate Citizenship**

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