



ANZ Bank (Vietnam) Limited.

Head Office: 7th Floor, 13 Hai Ba Trung street, Hoan Kiem District, Hanoi
Phone (+84.4) 3938 6901 | Fax (+84.4) 3938 6930

Transaction Center: GF, 14 Le Thai To street, Hoan Kiem District, Hanoi
Phone (+84.4) 3825 8190 | Fax (+84.4) 3825 8188/9

Ho Chi Minh City Branch: 11th floor, 39 Le Duan, District 1, Ho Chi Minh City
Phone (+84.8) 38272926 | Fax (+84.8) 38223449

www.anz.com/vietnam

Call Center 24/7: 19001276

ANNOUNCEMENT

V/v: Announcement on temporarily termination 0% Fixed Payment Plan and Fixed Payment Plan for ANZ Credit Cards

Dear: Valued customers

First of all, ANZ would like to thank you for your support and using our products and services of ANZ.

According to News Release on 21 April 2017 of ANZ about the transfer of ANZ Vietnam's Retail business to Shinhan Bank Vietnam, ANZ would like to inform you about the temporarily termination of 2 programs: 0% Fixed Payment Plan and Fixed Payment Plan for ANZ Credit Cards from **17/10/2017** to transfer and merge our system.

ANZ Contact Centre will support to convert instalments not later than **16/10/2017**. After this deadline, ANZ will not support any exceptional requests.

We will update information soon to continue implement 0% Fixed Payment Plan when the system is ready.

We apologize for the inconvenience and hope you sympathise with our situation.