

ANZ FY11 Environmental Indicators Report

Environmental Indicators	Unit	Australia			OnePath (formerly INGA)			New Zealand			India		
		FY11	FY10	FY09	FY11	FY10	FY09	FY11	FY10	FY09	FY11	FY10	FY09
Fultime equivalent employees													
FTEs	FTEs	22,528	20,841	20,494	2,746	2,682	2,450	9,511	9,350	9,488	3,643	3,808	1,595
Occupied building space													
Flores squared (m ²)		572,209	614,205	554,421	32,604	36,274	31,556	244,072	252,062	251,586	54,303	54,303	21,238
Energy													
1. Total energy consumed in premises	MWh	151,382	155,387	149,418	6,384	6,048	5,946	52,472	55,037	55,287	14,366	13,974	5,327
1.a Premises energy consumed/FTE		6.72	7.46	7.29	2.33	2.25	2.43	5.32	5.89	5.83	3.94	3.67	3.34
1.b Premises energy consumed/m ²		0.2646	0.2530	0.2695	0.1958	0.1667	0.1884	0.2150	0.2183	0.2198		0.2573	0.2508
1.1 Electricity consumed		142,871	145,720	140,837	6,381	6,043	5,941	49,825	51,718	51,620	14,068	13,240	5,048
1.1.1 Commercial and retail electricity		138,668	141,662	136,892	6,381	6,043	5,941	47,673	49,780	49,680	N/A	N/A	N/A
1.1.2 Non-branch ATMs		4,204	4,058	3,946	N/A	N/A	N/A	2,152	1,940	1,940	N/A	N/A	N/A
1.1.3 Percentage renewable electricity		0.09%	0.11%	0.014%	N/A	N/A	N/A	79%	74%	72%	N/A	N/A	N/A
1.2 Fossil fuels consumed in premises		12,715	13,726	12,526	3	5	5	2,647	3,318	3,667	299	734	279
1.2.1 Natural gas		12,284	12,176	11,400	3	5	5	2,125	3,069	3,502	N/A	N/A	N/A
1.2.2 Fuels for emergency power units (diesel)		431	1,549	1,126	N/A	N/A	N/A	522	249	165	299	734	279
2. Non-premises energy (fleet road transport)	MWh	21,400	19,854	21,183	125	216	217	19,498	20,763	21,585	540	472	227
Transport													
3. Total corporate transport	km	160,822,758	160,406,997	112,720,065	8,684,914	8,764,908	7,387,966	45,161,964	47,967,000	41,631,656	22,353,400	23,988,511	8,392,026
3.a Total corporate transport/FTE		7,139	7,697	5,500	3,163	3,268	3,015	4,748	5,130	4,388	6,137	6,300	5,261
3.1 Road transport		30,250,229	27,715,960	23,054,132	148,326	253,724	257,941	20,087,306	21,205,764	21,914,139	4,748,670	4,099,058	2,278,677
3.2 Domestic air travel		56,498,239	56,889,515	45,975,918	6,858,918	6,891,554	5,258,453	12,430,020	13,796,213	16,415,608	1,050,139	526,159	112,816
3.3 International air travel		74,074,290	75,801,522	43,690,015	1,677,670	1,619,630	1,871,572	11,108,099	11,877,517	7,287,497	16,554,591	19,363,294	6,000,532
Paper													
4. Total paper consumed	tonnes	3,387	4,108	3,218	831	878	873	1,189	1,384	1,388	56	57	7
4.a Total paper consumed per FTE	kgs	150.33	197.13	157.04	302.72	327.50	356.15	125.04	148.07	146.26	15.31	15.08	4.26
4.b Percentage of FSC chain of custody certified paper	%	37%	30%	22%	N/A	N/A	N/A	78%	67%	29%	N/A	N/A	N/A
4.c Percentage of recycled content paper	%	5%	6%	6%	N/A	N/A	N/A	0%	0%	0%	N/A	N/A	N/A
4.d Percentage of ECF/TCF paper	%	100%	100%	93%	N/A	N/A	N/A	100%	83%	71%	N/A	N/A	N/A
4.1 Customer paper	tonnes	2,568	3,301	2,392	723	764	757	831	988	928	N/A	N/A	N/A
4.2 Office paper	tonnes	818	807	826	108	114	116	358	397	459	56	57	7
4.2a Office paper per FTE	tonnes	36.33	38.74	40	39.41	42.53	47.34	37.64	42.42	48.43	15.31	15.08	4.26
Water													
5. Water consumed	KL	133,731	140,814	106,002	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
5.a Water consumed per FTE		9.77	10.85	12.45	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Waste and Recycling													
6. Total waste and recycling	tonnes	3,653	3,479	2,704	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6.1 Total waste to landfill		970	919	1,023	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6.2 Total waste recycled		2,683	2,560	1,681	N/A	N/A	N/A	2096	1,427	1,428	N/A	N/A	N/A
6.2a Total paper and cardboard recycled		2,092	2,176	1,542	N/A	N/A	N/A	2037	1,394	1,376	N/A	N/A	N/A
6.2b Total other recycled		591	384	139	N/A	N/A	N/A	59	33	52	N/A	N/A	N/A
6.3a Percentage total waste recycled	%	73%	74%	62%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Greenhouse gas (GHG) emissions													
7. Total GHG emissions	tonnes CO ₂ e	227,788	230,449	208,172	13,290	13,013	12,390	19,183	22,106	22,086	18,356	18,463	6,534
7.a Total GHG emissions/FTE		10.11	11.06	10.16	4.84	4.85	5.06	2.02	2.36	2.33	5.04	4.85	4.10
7.1 GHG emissions - Scope 1		7,665	7,552	7,834	31	53	42,42	5,607	6,009	6,085	2,005	2,522	168
7.2 GHG emissions - Scope 2		154,351	157,322	151,568	5,762	5,446	5,214	5,882	7,207	8,260	11,351	10,857	4,849
7.3 GHG emissions - Scope 3		65,772	65,574	48,770	7,497	7,515	7,134	7,694	8,891	7,741	4,980	5,084	1,528

This data has been verified by SGS as part of the 2011 assurance review. See anz.com for copies of the assurance statements.