

ANZ Bank (Vietnam) Limited.

Head Office: 7^{th} Floor, 13 Hai Ba Trung street, Hoan Kiem District, Hanoi Phone (+84.4) 3938 6901 | Fax (+84.4) 3938 6930

Transaction Center: GF, 14 Le Thai To street, Hoan Kiem District, Hanoi

Phone (+84.4) 3825 8190 | Fax (+84.4) 3825 8188/9

Ho Chi Minh City Branch: 11th floor, 39 Le Duan, District 1, Ho Chi Minh City

Phone (+84.8) 38272926 | Fax (+84.8) 38223449

www.anz.com/vietnam

Call Center 24/7: 19001276

ANNOUNCEMENT

V/v: Announcement on temporary suspension of 0% Fixed Payment Plan and Fixed Payment Plan for ANZ Credit Cards

Dear: Valued customers

First of all, ANZ would like to thank you for your continued support for our products and services.

As you have been informed by ANZ about the transfer of ANZ Vietnam's Retail business to Shinhan Bank Vietnam, the date of transfer has now been confirmed to be 18/12/2017.

During the period of preparation for the transfer, ANZ would like to inform you that we will temporarily suspend 2 programs: 0% Fixed Payment Plan and Fixed Payment Plan for ANZ Credit Cards from **01/12/2017** to complete the transfer procedures.

Please kindly be noted that ANZ Contact Centre will support to convert instalments no later than **30/11/2017** and ANZ will not support any exceptional requests after this date.

We will promptly update information when these instalment plans can be provided.

We apologize for any inconvenience this may cause.