AIRPORT LOUNGE SERVICE USAGE INSTRUCTION

Valid from November 2016

YOUR WORLD
YOUR WAY **ANZ**

FIVE EASY STEPS TO ACCESS
OVER 850 DRAGONPASS AIRPORT LOUNGES AROUND THE WORLD

1 Download DragonPass App

2 Activate your account

3 Search and select your airport on DragonPass App

4 Top-up

5 Visit Airport Lounge by showing your Virtual Membership Card that appears on DragonPass App

STEP 1
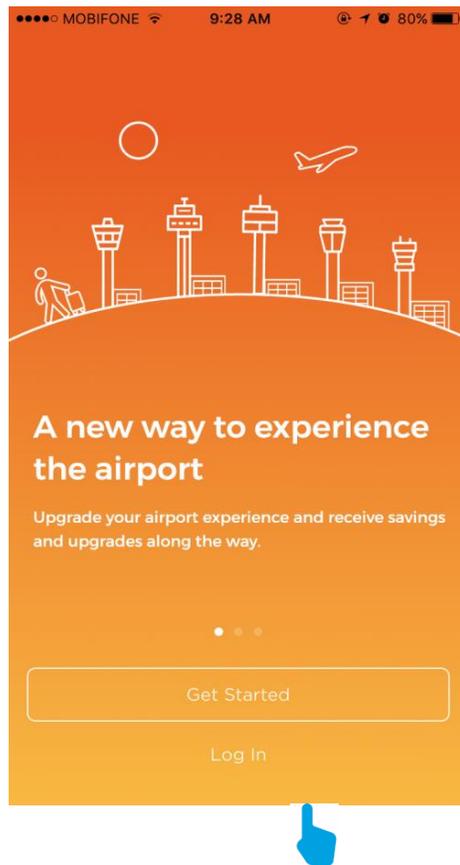
DOWNLOAD DRAGONPASS APP

App Store   Google play

Download and install DragonPass App available on **AppStore** (iPhone) and **Google Play** (Android)
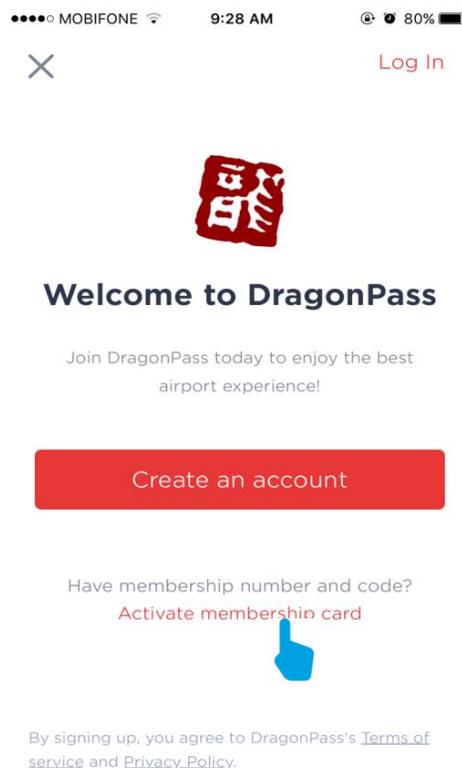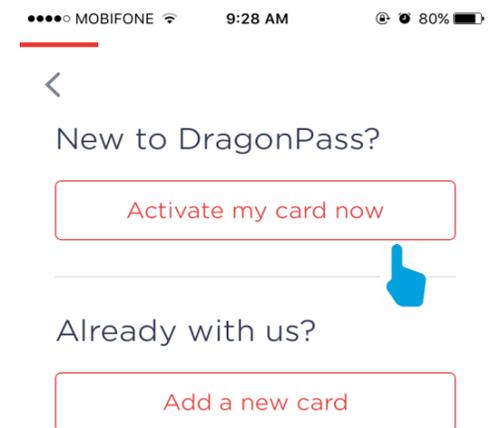
STEP 2 ACTIVATE YOUR ACCOUNT
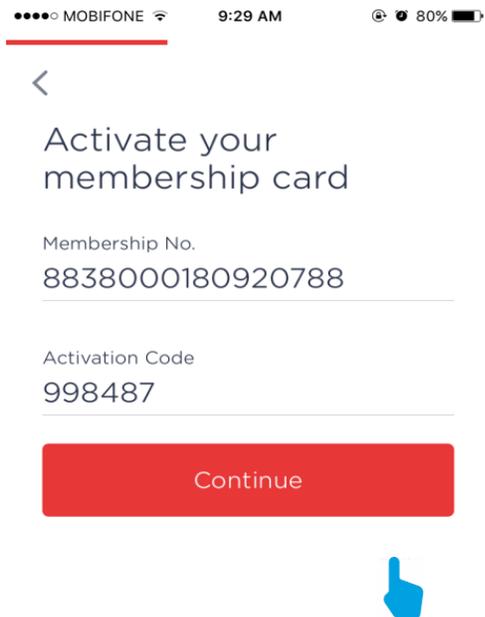
1. Log into your account

(1) First screen when downloading
DragonPass App for the first time.
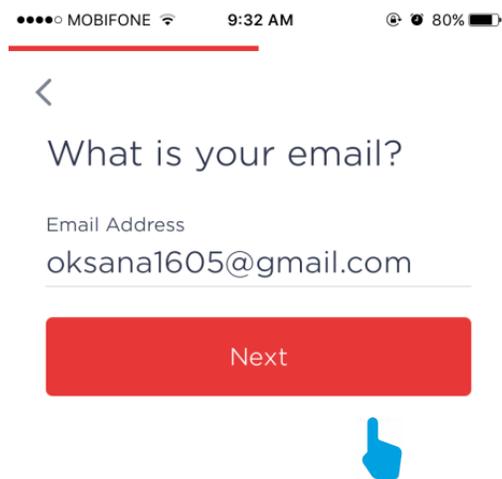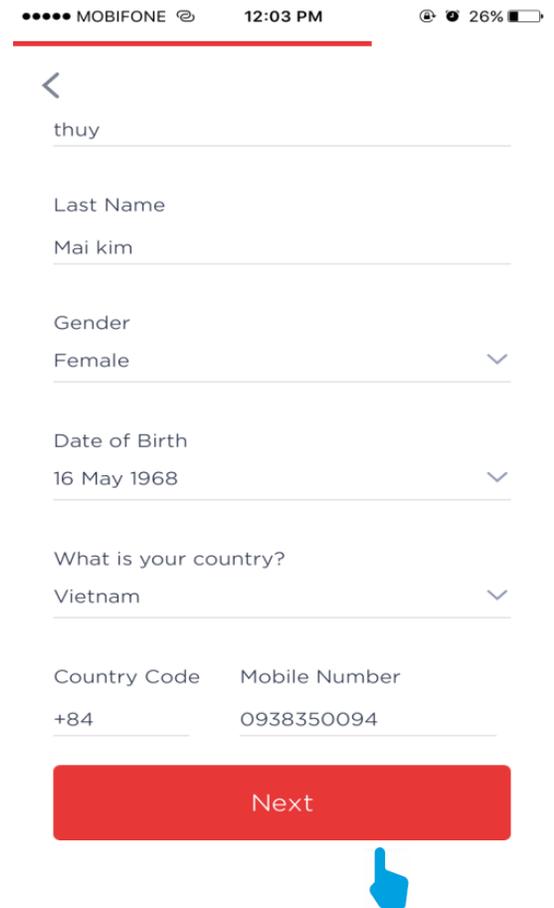Select '**Log in**' to continue

(2) Tap **'Activate membership card'**

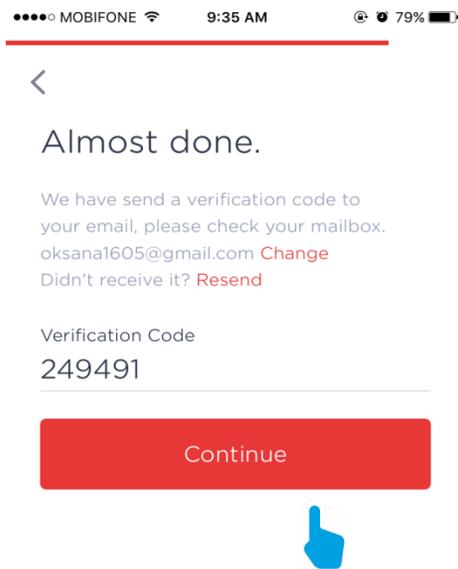(3) Select **'Activate my card now'**

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Activate your membership card

Membership No.

8838000180920788

Activation Code

998487

Continue

(4) Fill in your DragonPass
Membership ID and **Temporary
Password** provided by ANZ and
choose **'Continue'**

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What is your email?

Email Address

oksana1605@gmail.com

Next

(5) Enter your email and choose **'Next'**

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thuy

Last Name

Mai kim

Gender

Female　　　　　　　　　　⌄

Date of Birth

16 May 1968　　　　　　　　⌄

What is your country?

Vietnam　　　　　　　　　　⌄

Country Code　　　Mobile Number

+84　　　　　　　　0938350094

Next

(6) Complete all required fields and
tap **'Next'**

●●●●○ MOBIFONE 🛜   9:35 AM   ⊕ ✪ 79% ▭

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Almost done.

We have send a verification code to
your email, please check your mailbox.
oksana1605@gmail.com Change
Didn't receive it? Resend

Verification Code
249491

Continue

●●●○○ MOBIFONE 🛜   9:35 AM   ⊕ ✪ 79% ▭

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Set your password

For security reason, password should
have at least 6 characters and contains
1 uppercase or numeric character.

New Password
●●●●●●●●●

Confirm Password
●●●●●●●●●

Done

●●●○○ MOBIFONE 🛜   9:35 AM   ⊕ ✪ 79% ▭

Congratulations

Your account has been activated.

You can view your card under
Profile > My Card

Continue

(7) Enter the verification code that is
sent to you via the email address
you used in step (5) and select
'Continue'
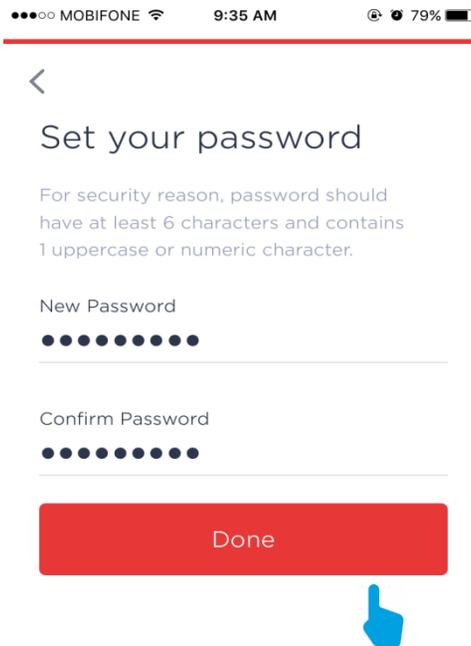
(8) Type your new password and
then confirm password.

Choose **'Done'**'"
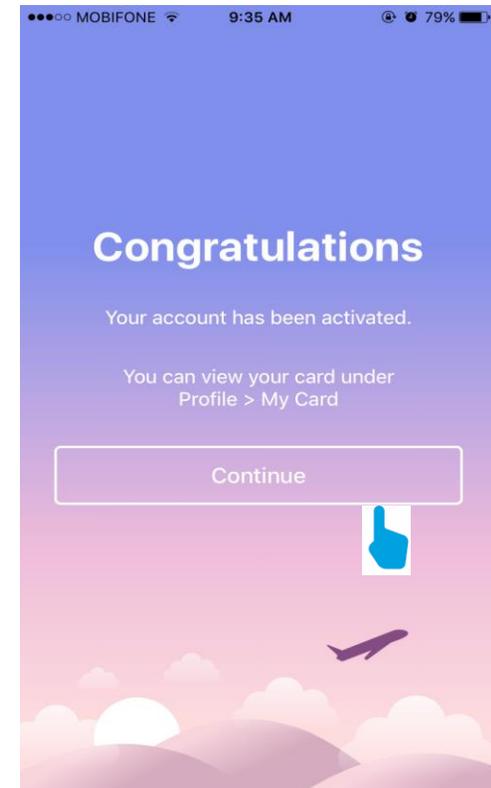
(9) Activation completed.

Click **'Continue'** to start using the App

*Email verification – this is a 6 digit code sent to the members email address, which they are required to enter in step (5). Customer will then be prompted to enter the digit code to complete the email verification.

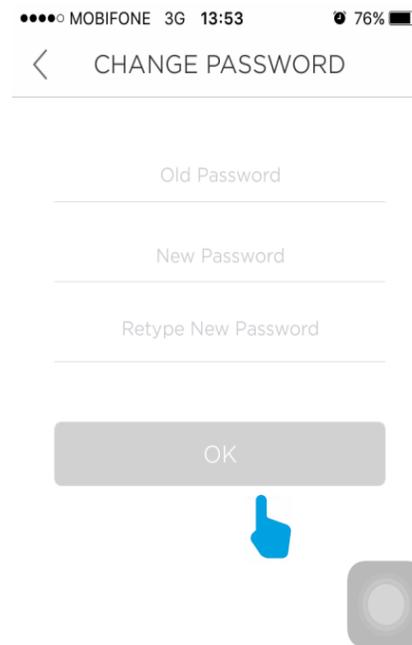** Your password must be at least 6 characters long and contains 1 uppercase or numeric character.
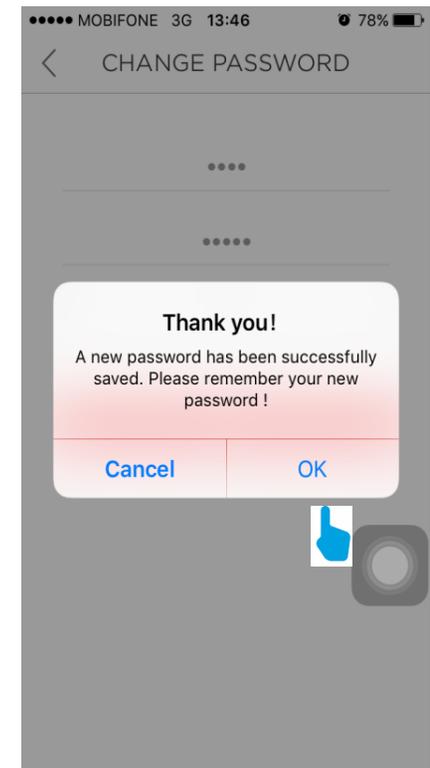
2. How to change your password
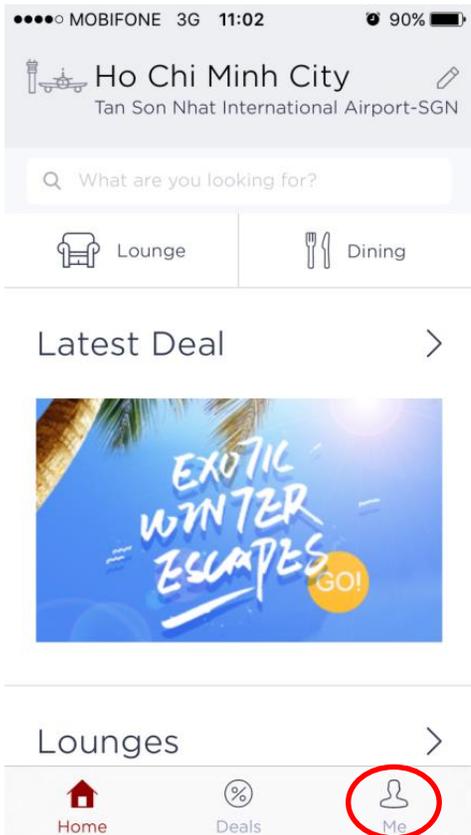
(10) Back to the homescreen and select icon '**Me**'
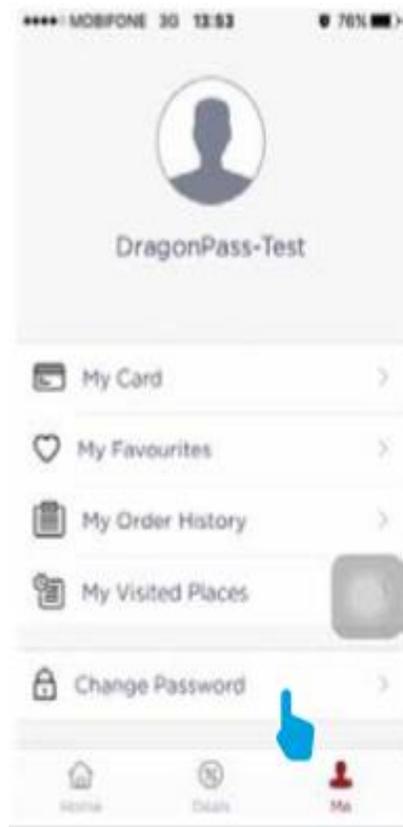
(11) Choose '**Change Password**'

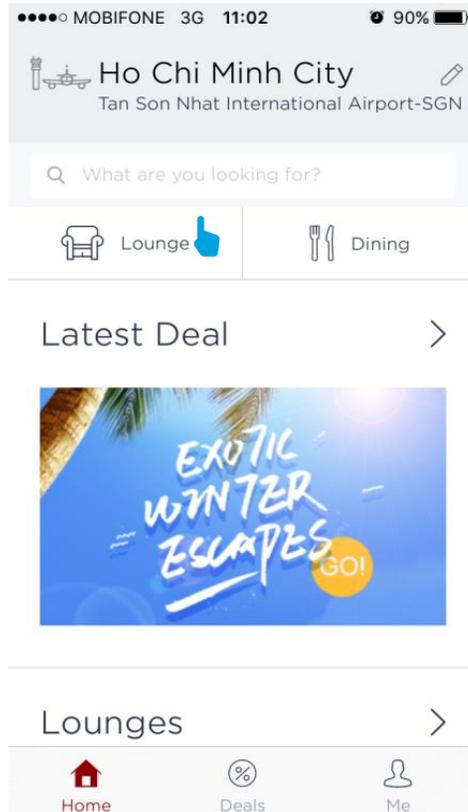(12) Type your old password and then new password twice**. Choose '**OK**'
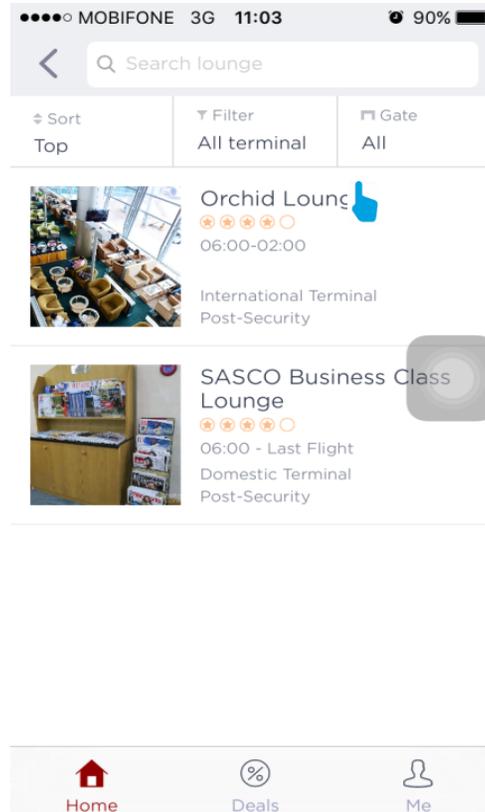
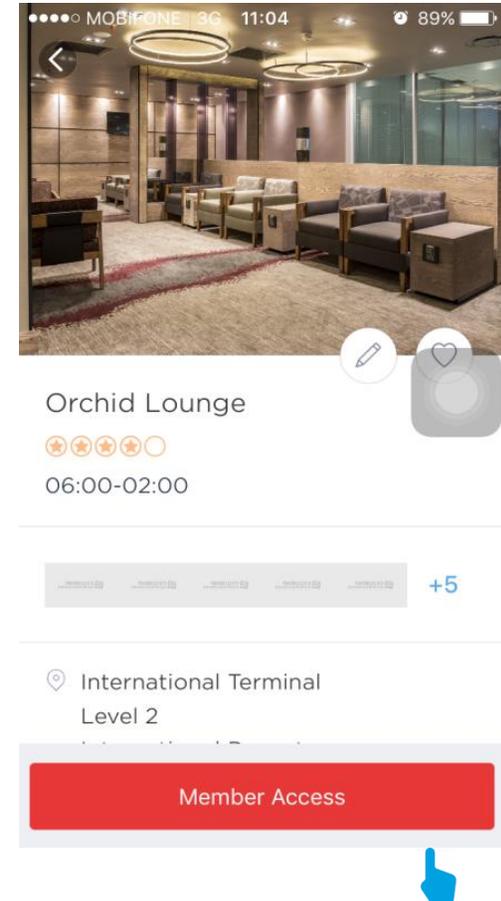(13) Your password is now successfully changed

1. Airport at the top will default to the nearest airport if location settings is turned on.
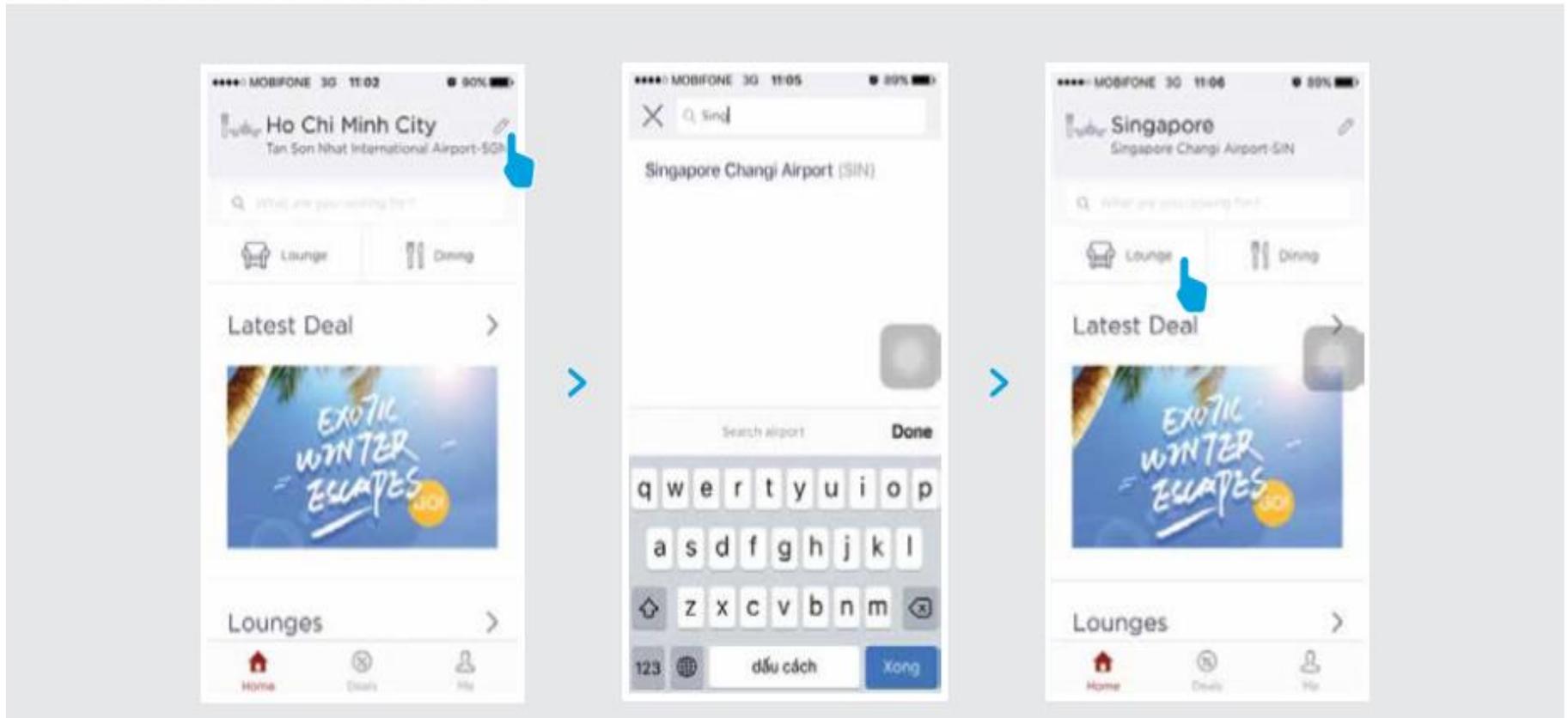

(13a) Choose **'Lounge'** at homescreen

(14a) Select each lounge to find out more information

(15a) Full details of the lounge are displayed. Tap '**Member Access**' if your wish to visit

## 2. To find a lounge at a different airport

(13b) Tap the pencil icon in the top right hand corner

(14b) Type in name of the airport and select from the list

(15b) The airport has changed now. Then follow step (13a), (14a), (15a)

1. On the first day of each quarter, each membership account will be automatically received one (01) complimentary airport lounge visit which is shown as below. In case you don't see this, please contact us via ANZ Contact Centre at **1900 1276** or DragonPass Service Hotline at **+441619298844** for further information. The complimentary lounge visit from the previous quarters will not be allowed to carry forward to the following quarters.
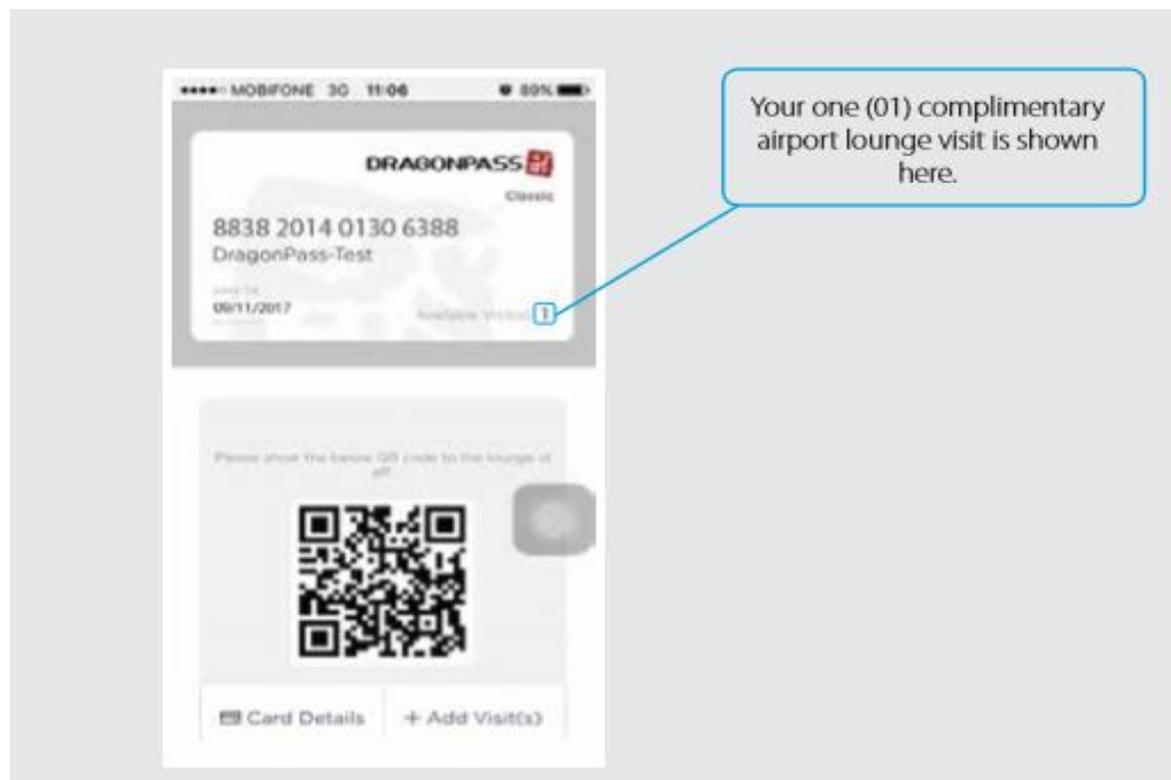
(16) After tapping '**Member Access'** as step (15a), present your
virtual Membership Card to lounge staff for entry

2. For any additional visit, you are requested to pay directly to DragonPass by following instructions using **Top-up** function. As an ANZ Credit Cardholder, you are eligible for a favorable rate of GBP 16 or USD 25 per visit applied for both domestic and overseas lounges.
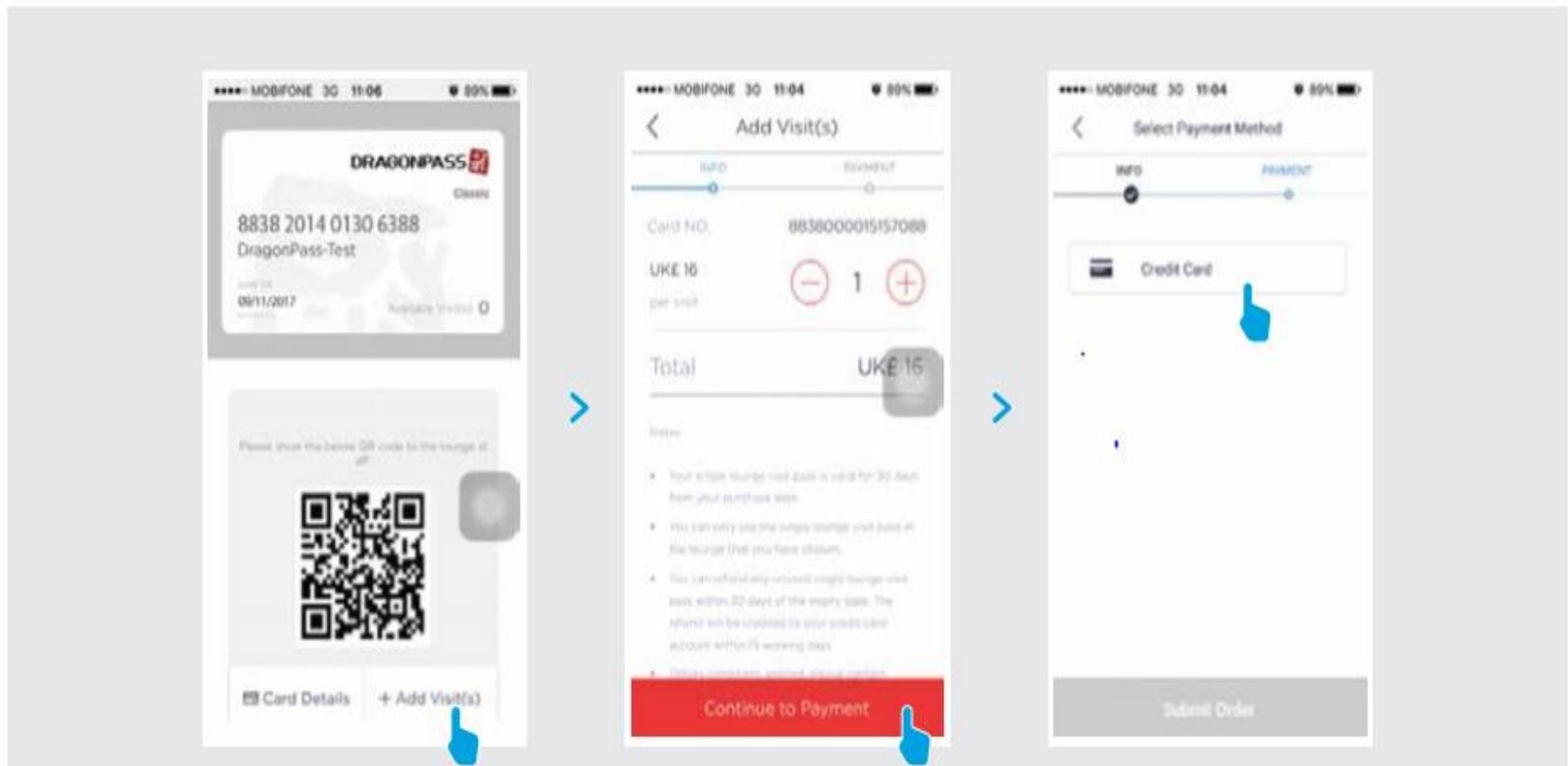
(17) Under your account details, select **'Add Visit(s)'**

(18) Choose the number of visits you wish to add and tap **'Continue to Payment'**

(19) Select payment method **'Credit Card'**
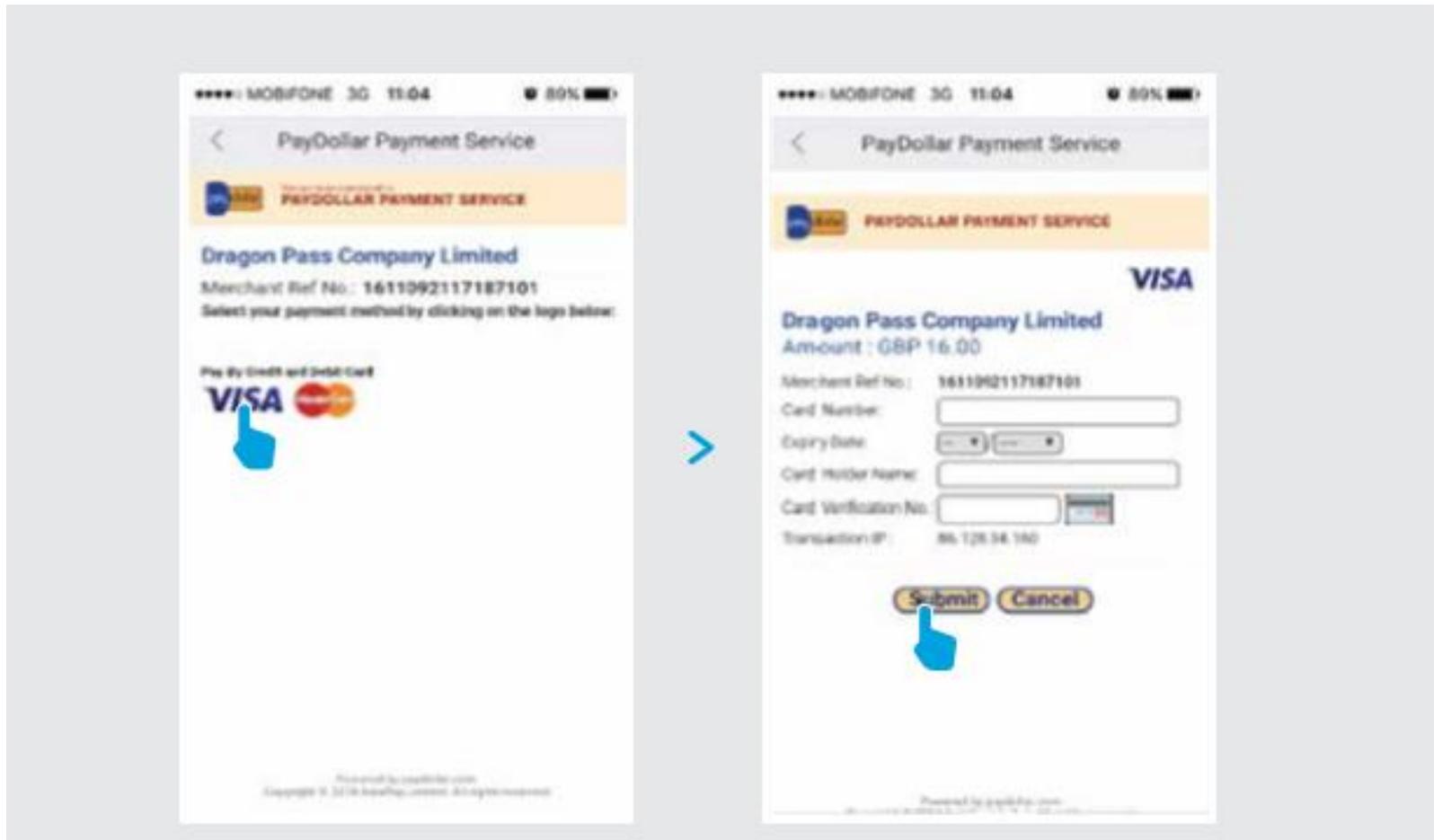
(20) Choose **'VISA'**

(21) Enter your ANZ Credit Card details ad tap **'Submit'** to complete the payment

STEP 5

VISIT LOUNGES IN THE AIRPORT

After selecting your lounges using DRAGONPASS, you are now ready to enjoy our Lounge Service by getting in to the lounge and show your virtual Membership Card to the lounge staff.

We hope you enjoy the service and have a great time!

1900 1276

ask@anz.com

anz.com/vietnam

ANZ