



ANZ Travel Visa Signature Credit Card Complimentary Airport Limousine by Wolero Terms and Conditions

1. Valid till 30 September 2016.
2. Eligibility for airport limousine transfer is subject to a minimum charge of S\$2,500 on any retail transactions in the last 30 days prior to booking date.
3. Applicable for Principal Cardmembers only.
4. Limited to one redemption per Cardmember per calendar month regardless of spend amount.
5. **Effective 1 January 2016**, a retail transaction that had been used to make a successful redemption cannot be used in any subsequent redemption regardless of the spend amount of the said transaction.
6. Redemption requests will be verified by ANZ within 5 working days. For avoidance of doubt, a working day is defined as any day between and including Monday to Friday, and does not include public holidays and weekends.
7. Voucher codes will be sent to Cardmember's email address as per ANZ's records. ANZ Cardmembers will be required to contact Wolero at +65 6396 5376 or cs.anz@wolero.com and provide the voucher code when making a booking for the limousine transfer.
8. All bookings must reach Wolero at least 48 hours before departure/arrival.
9. Each voucher code is valid for 3 months from date of issue.
10. Each voucher code is valid for limousine transfer to or from Singapore Changi Airport, and refers to a one-way private limousine service on a Mercedes E-class (4-seater) or equivalent, from a pick up location to Singapore Changi Airport, or from Singapore Changi Airport to a drop off location.
11. For avoidance of doubt, charges not eligible for airport limousine redemption include, but are not limited to, cash advances, loan on card, finance charges, late payment charges, balance transfer, interest-free instalment payment plan and other unauthorised charges which the Bank may add to, or remove from, the above list of eligible charges and transactions from time to time at its reasonable discretion. The Bank's decision as to what constitutes an eligible retail purchase shall be final and conclusive.
12. **Effective 1 January 2016**, full charges will apply for any pick up time amendment or cancellation less than twenty-four (24) hours from the original pick up time.
13. The voucher is non-transferrable and not exchangeable for cash. Duplicate redemptions will be chargeable at S\$80 per trip.
14. Airport limousine transfer includes ERP fees but excludes surcharges (if any) for the following which will be borne by the ANZ Cardmember:

- i) Additional stop (S\$20 per stop)
- ii) Midnight surcharges (applicable from 23:00hrs to 07:00hrs (both times included) based on either the original or actual pickup time)(S\$12)
- iii) Waiting time (S\$10 per 15-minute block for waiting time beyond the initial 45 minutes (arrival) or 15 minutes (departure/transfer)
- iv) Entry into Sentosa for vehicle and/or passenger(s)

15. Additional surcharges and fees will be charged to ANZ Travel Visa Signature Credit Card at the point of transfer.