

Process	STATE WIDE							
Assessment	All matters relating to assessment are handled by the broker/mobile lenders and distribution network. Should additional information be required to be sent please forward to the following Fax numbers: Broker: 1800 501 231 Mobile Lenders: 1300 783 665 Retail Branches: 1300 781 503 Rural Branches: 1300 781 539 Direct: 1300 782 140 Fast Track Renewals: 1800 269 285 Mortgage Specialists: 1300 782 359 Relationship Managers & Personal Mortgage Managers: 1300 782 046							
Process	NSW	ACT	SA	NT	VIC	TAS	QLD	WA
Releases/Discharge Including: <ul style="list-style-type: none"> Security Swaps Partial Discharge 	Phone: 1800 603 361 Fax: 1300 556 186	Phone: 1800 603 361 Fax: 1300 556 186	Phone: 1800 603 361 Fax: 1800 984 554	Phone: 1800 603 361 Fax: 1800 984 554	Phone: 1800 603 361 Fax: 1300 764 916	Phone: 1800 603 361 Fax: 1300 876 878	Phone: 1800 603 361 Fax: 1800 458 045	Phone: 1800 603 361 Fax: 1800 249 586
Consents / Productions fax number:	1800 118 291	1800 118 291	1800 118 291	1800 118 291	1800 118 291	1800 118 291	1800 458 045	1800 249 586
Document preparation including: <ul style="list-style-type: none"> Reprints Reworks 	Phone: 1800 603 361	Phone: 1800 603 361	Phone: 1800 603 361	Phone: 1800 603 361	Phone: 1800 603 361	Phone: 1800 603 361	Phone: 1800 603 361	Phone: 1800 603 361
Booking a Purchase/Release Settlement Phone number: Purchase/Refinance settlements fax number: Release settlements fax number:	1800 765 269 02 9018 5820 02 8256 1453	1800 765 269 02 9018 5820 02 8256 1453	1800 765 269 08 8414 7518 08 8414 7540	1800 765 269 08 8414 7518 08 8414 7540	1800 765 269 03 8622 4907 03 8622 4907	1800 765 269 08 8414 7518 08 8414 7540	1800 603 361 1800 302 390 1800 458 045	1800 765 269 1800 245 797 1800 245 797
Escalations – Purchase Settlements <i>If settlement is within 48 hours please call:</i>	1800 603 361							
Escalations – Release Settlements <i>If settlement is within 72 hours please call:</i>								