

## Warning on email phishing hoax

Australia and New Zealand Banking Group Limited (ANZ) wishes to alert members of the public to a suspected email phishing hoax leading to a false ANZ website.

## Please note that ANZ would never ask for account details by email.

The email asks you to confirm your internet banking details to upgrade to ANZ's new banking system by clicking on the 'log on' link provided in the email. When the link in the email is clicked on, a false ANZ Internet Banking log on page appears and account information may be captured if details are entered.

ANZ has recently upgraded our core banking platform to build an even more connected and secure banking network for our customers. Please be reminded that **under no circumstances ANZ would** ask you to confirm or update your details via email. You should not click on the link, reply to the email or provide any of the requested details.

If you have received the above mentioned email and provided your personal information to the website or conducted any financial transactions through the website, please immediately contact our customer hotline at **+852 2176 8820** and any local police station or the Commercial Crime Bureau of the Hong Kong Police Force at +852 2860 5012. For any enquiries, please also contact us at the above number.

Please be reminded not to access ANZ Internet Banking through hyperlinks embedded in e-mails, internet search engines or suspicious pop-up windows. Always ensure that you only log on to ANZ Internet Banking by typing www.anz.com/hongkong into the address bar of the browser or by bookmarking the genuine website and using that for access. If in doubt, please contact the above customer hotline.

Read our internet protection tips.

## 懷疑欺詐電郵

澳新銀行集團有限公司(澳新銀行)呼籲公眾人士提高警覺 ,留意一個欺詐電郵。該電郵載有可連接至虛假 的澳新銀行網站。

該電郵要求閣下按電郵內所附之「登入」連結以確認客戶的網上銀行登入資料。若閣下按這連結,便會被連接至一個虛假的澳新銀行網上理財的登入版面。若閣下輸入登入資料,閣下的賬戶資料可能被套取。

ANZ 最近在香港推出新銀行系統以增強系統連繫及保安,爲客戶提供更佳的銀行服務。敬請注意 ANZ 在任何情況下都不會通過電郵向閣下索取或要求閣下確認賬戶資料。閣下無論在任何情況下都不應按該連結、回覆該電郵或按要求提供任何資料。

假如閣下曾收到上述電郵及經其所連接的網站提供個人資料,或曾透過該網站進行任何交易,請即致電+852 2176 8820 與我們的客戶服務聯絡,及任何一間警署或香港警務處商業罪案調查科聯絡(電話號碼:+852 2860 5012)。

客戶請勿經電郵內的超連結、網上搜尋器或可疑的突現式視窗登入網上銀行戶口,而應在瀏覽器上輸入網址或將真正的網址記錄在電腦的書簽內,藉此接駁至網上銀行戶口。如有任何疑問,請與本行聯絡。

更多網絡安全訊息internet protection tips。