

FEES AND CHARGES

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YOUR WORLD
YOUR WAY 

Use this Fees and Charges flyer as your reference when accessing retail banking products and services of PT Bank ANZ Indonesia (ANZ).

This flyer details the fees and charges of ANZ's products and services throughout Indonesia.

PRODUCTS & SERVICES	GENERAL BANKING CUSTOMER	ANZ SIGNATURE PRIORITY BANKING CUSTOMER
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LOCAL FUND TRANSFER

• Internal Transfer	Free	Free
• Clearing (SKN)	IDR 5,000	IDR 5,000
• RTGS	IDR 35,000	IDR 35,000

TELEGRAPHIC TRANSFER

• Involving Foreign Exchange	IDR 100,000	IDR 100,000
• Not Involving Foreign Exchange	0.15% (min USD 15; max USD 200)	0.125% (min USD 15; max USD 200)
• Correspondence fee	All currencies = 30.	All currencies = 30.
	In particular for GBP is GBP 20 USD 15	In particular for GBP is GBP 20 USD 15
• Amendment Fee		

INWARD REMITTANCE

• Credit to ANZ Account	Free	Free
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BANK DRAFT - ISSUANCE

• Involving Foreign Exchange	IDR 100,000	IDR 75,000
• Not Involving Foreign Exchange	0.25% (min USD 15; max USD 150)	0.25% (min USD 15; max USD 150)
• Cancellation Fee	USD 10	USD 10

BANK DRAFT - ENCASHMENT

• Foreign Currency	1% if =< USD 15,000 or equivalent/day. 2% if > USD 15,000 or equivalent/day. Free up to USD 1,000 or equivalent/day for customer with minimum balance of USD 10,000.	1% if =< USD 15,000 or equivalent/day. 2% if > USD 15,000 or equivalent/day. Free up to USD 1,000 or equivalent/day for customer with minimum balance of USD 10,000.
• Rupiah (IDR)	IDR 50,000	IDR 50,000

LOCAL CHEQUE COLLECTION

• Cheque Collection/Clearing Cheque	IDR 5,000	Free
• Rejection Fee		
- Insufficient Fund	IDR 200,000	IDR 150,000
- Other Reasons	IDR 100,000	IDR 75,000

FOREIGN CHEQUE COLLECTION

• In IDR	USD 40 plus third party charge, if any.	USD 40 plus third party charge, if any.
• In Foreign Currency	USD 40 plus third party charge, if any.	USD 40 plus third party charge, if any.
• Unpaid Foreign Cheque	USD 30 plus third party charge, if any.	USD 30 plus third party charge, if any.

CHEQUE BOOK

• Cheque Book Issuance	IDR 125,000	IDR 100,000
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ATM

• ATM Card Replacement	IDR 25,000	Free
• ANZ/Prima/Bersama ATM Transactions		
- Cash Withdrawal	Free	Free
- Balance Inquiry	Free	Free
- Transfer	IDR 7,500/transaction	IDR 7,500/transaction
• CIRRUS & MAESTRO ATM Transactions		
- Cash Withdrawal	IDR 30,000/transaction	IDR 30,000/transaction
- Balance Inquiry	IDR 20,000/transaction	IDR 20,000/transaction

BANKING STATEMENTS AND LETTERS

• Copy of Banking Statement Request		
- Up to 1 month	IDR 25,000/month	Free
- Up to 1 year	IDR 75,000/month	IDR 50,000/month
- More than 1 year	IDR 125,000/month	IDR 75,000/month
• Bank Reference Letter	IDR 50,000	Free
• Audit Confirmation Letter Issuance	IDR 100,000	Free
• Facsimile Request (Local)	IDR 15,000/A4 page	Free up to 2 pages
		Extra IDR 10,000/A4 page
• Facsimile Request (Overseas)	IDR 30,000/A4 page	IDR 15,000/A4 page
• Banking Statement Issuance for Domestic Address	IDR 7,500/month	Free
• Banking Statement Issuance for Overseas Address	IDR 100,000	IDR 100,000

OTHER CHARGES

• Cash Withdrawal		
- USD	Free up to USD 5,000/month 1% if > USD 5,000/month	Free up to USD 10,000/month 1% if > USD 10,000/month
- AUD	Free up to AUD 5,000/month 1% if > AUD 5,000/month	Free up to AUD 10,000/month 1% if > AUD 10,000/month
• CashDeposit		
- USD	Free up to USD 10,000/day 0.5% if > USD 10,000/day	Free up to USD 25,000/day 0.5% if > USD 25,000/day
- AUD	Free up to AUD 5,000/day 0.5% if > AUD 5,000/day	Free up to AUD 10,000/day 0.5% if > AUD 10,000/day
• Cash withdrawal or deposit in other foreign currencies (other than USD & AUD)	1%	1%
• Token Replacement	IDR 150,000	IDR 100,000
• Standing Instruction Establishment/Amendment Fee	IDR 50,000/instruction	IDR 25,000/instruction
• Stop Payment Fee	IDR 50,000/instruction	IDR 50,000/instruction
• Dormant/Inactive Account ¹	IDR 100,000/month	IDR 100,000/month
• Tracer Fee	USD 20	USD 20
• Monthly Fee	IDR 15,000 ²	IDR 250,000 ³
• Account Closure ⁴	IDR 100,000	IDR 100,000
• ANZ Credit Card Payment via Teller	IDR 75,000/Instruction	IDR 75,000/Instruction

ANZ may charge stamp duty for transactions purposes in accordance with applicable tax laws. Stamp duty can be debited from the customer's account.

Please note that all charges specified in USD is USD equivalent if the account to be debited is in other currencies.

Foreign currency cash withdrawal is subject to each branch stock availability.

¹ Applicable if account has been dormant/inactive for more than 12 months.

² Applicable if monthly average balance of each savings account and current account that customer has in the ANZ below IDR 15,000,000 or equivalent / below IDR 5,000,000 or equivalent with ANZ Internet Banking.

³ Applicable if total monthly average balance in all products that customer has in the ANZ is below IDR 500,000,000 or equivalent.

⁴ Including savings account with balance below or equivalent to IDR 100,000 in 12 consecutive months.

ANZ reserves the right to change fees and charges with advance announcement.
Terms and conditions apply. This fees and charges brochure is effective on July 2016.