



24-Hour Banking Services Form

PERSONAL DETAILS

Mr Mrs Ms Mdm Dr Others

Name as in NRIC/Passport (Underline surname)

Debit Card Number

NRIC/Passport Number

Contact Number

SERVICE REQUEST(S)

Debit Card

- New Debit Card application (In the absence of any point of sale daily limit specified, a default limit of S\$2,000 will be applicable)
- New/Revise (Please delete accordingly) Point of sale daily limit (Please select one)
 - S\$0 S\$1,000 S\$2,000 S\$5,000
 - S\$10,000 S\$50,000
- Replacement of card (Damaged/Lost/Stolen)
- Request for PIN
- Termination of service (Upon termination, please cut and dispose card)
- Changing of main account
- Activation of Debit Card
- Activate overseas usage
 - from to
- De-activate overseas usage
- Enable/Modify (Please delete accordingly) Debit Card transaction alerts
 - Threshold for Debit Card transaction alerts (Please select one)
 - S\$500 S\$1,000 S\$1,500 S\$2,000
 - Others (Please specify)
- Disable Debit Card transaction alerts

Phone Banking

- New application Request for PIN Termination of service

Account(s) Linkage

	Link	De-Link
Debit Card maintenance		
1) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
Phone Banking maintenance		
1) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
Digital Banking maintenance		
1) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
2) <input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>

Digital Banking

- New Application
- Request for PIN
- Collection of Security Device
- Replacement of Security Device (Damaged/lost/stolen)
- Termination of service

Please debit the Debit Card or Security Device replacement fee plus postage charges where applicable from my

Account Number

(Note: Charges are applicable as per our Schedule of charges)

CUSTOMER DECLARATION

By signing on this form, I agree to abide and be bound by the terms and conditions governing the respective services. For Digital Banking service request, all accounts including joint account will be provided with the service.

Signature of Account Holder

Date

BANK USE ONLY

DCO

Service Input by Verified by

Debit Card

ATM PIN

Phone Banking ID

Phone Banking PIN

Account Link-ICBS

Digital Banking ID

IB PIN

DSP Linkage/De-Linkage

Handled at

- Orchard Branch
- Marine Parade Branch
- Raffles Branch
- Thomson Branch
- Private Bank

Signature verified by

Date

Action Taken

- ATM PIN Reset
- Debit Card Activated
- DSP Serial No.
- Dispensed
- Returned

Approved by

Date

**BUSINESS REPLY SERVICE
PERMIT NO. 06580**



Attention: Channel Operations

Australia and New Zealand Banking Group Limited
20 Pasir Panjang Road #11-21 to #11-24
Level 11 Mapletree Business City
Singapore 117439

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be paid by
addressee.
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