



Please fill out this form to make changes to your existing ANZ Internet Banking service. Please complete the sections listed next to the changes you'd like to make. Once you have completed all required sections of this form, please send the original copy to your local ANZ branch. (This form can be completed online and printed for signing. If you are not completing this form online, please print in BLOCK LETTERS)

If you require assistance in completing this form please contact the ANZ Internet Banking Support Centre on +685 69999.

## CHANGE YOU'D LIKE TO MAKE

## SECTIONS TO COMPLETE

Changing your Security Code for ANZ Internet Banking	1, 2 and 7
Changing the ANZ accounts you have linked to ANZ Internet Banking	1, 3 and 7
Amending your Daily Limit for ANZ Internet Banking	1, 4 and 7
Cancel your registration to ANZ Internet Banking	1, 5 and 7

## SECTION 1: CUSTOMER DETAILS

Title	Full Name		
Telephone number	Mobile number	Date of Birth	
Existing ANZ Internet Banking User ID			

## SECTION 2: SECURITY CODE

To update your ANZ Internet Banking Security Code which is required when contacting the ANZ Internet Banking Support Centre regarding ANZ Internet Banking, enter a new code below. Your security code can be letters or numbers, or a combination of both.

Security Code (between 6 to 14 characters)

(Fold and staple this section to ensure privacy)

### Please note:

This is **not** your ANZ Internet Banking Password.

If you are also registered for ANZ Internet Banking as an authorised user or business contact person of a business account holder, then you must also use this Security Code when contacting ANZ Internet Banking Support Centre in relation to accounts linked to ANZ Internet Banking of the business account holder.

## SECTION 3: ACCOUNT(S) DETAILS

In this section, you can add, maintain and remove ANZ accounts you would like to be linked on ANZ Internet Banking.

You must also nominate:

- one (1) account to be the Prime Account, the address of which will be used to confirm your registration and any future changes to your ANZ Internet Banking access. This is only required when removing an account that is currently the Prime Account;
- the Access Level for each ANZ account linked on ANZ Internet Banking, which can either be:
  - Value:** can fully operate and transact on the nominated ANZ account on ANZ Internet Banking;
  - Non Value:** can only view information about the nominated ANZ account on ANZ Internet Banking.

### Please note:

Business ANZ accounts, or ANZ accounts that you do not currently have authority to access, should not be listed below. Please contact ANZ for further assistance.

For ANZ Accounts listed below that are held jointly with one or more persons and are not single signing authority, you may not transact on those accounts but can only view information about those accounts on ANZ Internet Banking only (Non Value Access).

## Account 1

Amendment Type  Add  Maintain  Remove

Account Name

Account Number

Linked account settings

(Please tick applicable boxes, N/A when removing account)

Access Level

Value OR  Non-Value

Prime Account

Make Prime Account

## Account 2

Amendment Type  Add  Maintain  Remove

Account Name

Account Number

Linked account settings

(Please tick applicable boxes, N/A when removing account)

Access Level

Value OR  Non-Value

Prime Account

Make Prime Account

## Account 3

Amendment Type  Add  Maintain  Remove

Account Name

Account Number

Linked account settings

(Please tick applicable boxes, N/A when removing account)

Access Level

Value OR  Non-Value

Prime Account

Make Prime Account

## Account 4

Amendment Type  Add  Maintain  Remove

Account Name

Account Number

Linked account settings

(Please tick applicable boxes, N/A when removing account)

Access Level

Value OR  Non-Value

Prime Account

Make Prime Account

If you have or would like to add additional accounts, please copy this page and attach it to your maintenance form.

## SECTION 4: DAILY LIMIT

This is the maximum cumulative amount that can be transacted daily, excluding Bill Payments and funds transfers between your linked ANZ accounts denominated in the same currency, and cross currency transfer requests. Please nominate below a new Daily Limit.

A default Daily Limit of **WST20,000** will apply. ANZ reserves the right to lower the Daily Limit to honour account permissions.

Requested Limit

## SECTION 5: CANCELLATION OF ANZ INTERNET BANKING SERVICE

Please tick the box below if you wish to cancel your registration and access to the ANZ accounts nominated on this form through ANZ Internet Banking.

Cancel my ANZ Internet Banking service

## SECTION 6: CONFIDENTIAL INFORMATION AND PRIVACY

By applying for and continuing to use the ANZ Internet Banking service, ANZ Bank (Samoa) Limited ("ANZ") is likely to collect and use some of your information, including details about your transactions, your financial conditions, your account relationship with ANZ and/or your account(s) (herein collectively referred to as "Information"). ANZ explains below when and how ANZ may collect and use your Information.

### Collection of your Information by ANZ

ANZ may, to the extent permitted or required by law, collect your Information: to assist in providing information about a product or service; to consider your request for a product or service; to enable ANZ to provide a product or service; to tell you about other products or services that may be of interest to you; to perform other administrative and operational tasks (including risk management, systems development and testing, credit scoring, staff training and market or customer satisfaction research); to prevent or investigate any fraud or crime (or a suspected fraud or crime); and as required by relevant laws, regulations and external payment systems, whether inside or outside of Samoa.



**Absence of relevant Information**

If you do not provide some or all of the information requested, ANZ may be unable to provide you with a product or service.

**Disclosures by ANZ**

Subject to ANZ’s general duties of confidentiality towards ANZ’s customers and to the extent permitted by law, by applying for the ANZ Internet Banking service, you agree that ANZ may use and disclose your Information to: any branch, subsidiary or agent of ANZ, including ANZ’s head office or parent company, Australia and New Zealand Banking Group Limited, and its branches, subsidiaries, agents, representative offices, regional offices or affiliates, or any related corporation of ANZ anywhere in the world (“ANZ Group Member”); any office, branch, affiliate, subsidiary, employee or agent of an ANZ Group Member or to its auditors or legal advisers; credit reporting or debit collecting agencies; any outsourced provider, agents and contractors which ANZ or any ANZ Group Member engages to carry out or assist its functions and activities; regulatory bodies, government agencies, law enforcement bodies, taxation authorities and courts within and outside Samoa; other parties ANZ is authorised or required by law of Samoa or by law of another country to disclose Information to; other banks and financial institutions; your authorised agents or your executor, administrator or legal representative; any person where in ANZ’s view, the disclosures are necessary or desirable for the purpose of allowing ANZ to perform its duties and exercise its powers and rights under these Terms and Conditions; and any person as ANZ shall in its absolute discretion think fit.

You further agree and acknowledge that any ANZ Group Member may, to the extent permitted by law, transfer any of the above Information to any party to whom it is authorised to disclose the same referred to above notwithstanding that such party’s principal place of business is outside the jurisdiction in which you are domiciled or that such Information will be collected, held, processed or used by such party in whole or in part outside the jurisdiction in which you are domiciled.

**Accessing your Information held by ANZ**

To the extent permitted by law, you may access and request correction of your Information at any time by asking to do so at any ANZ branch.

**SECTION 7: CUSTOMER AGREEMENT**

By signing below, I acknowledge and agree that:

- (1) I have been given a copy of the ANZ Internet Banking Terms and Conditions at the time of my application to the ANZ Internet Banking service;
- (2) I will be bound to the ANZ Internet Banking Terms and Conditions when using the ANZ Internet Banking service and acknowledge that I will be given an opportunity to read, understand and accept the same;
- (3) I warrant that I am above 18 years of age and acknowledge that ANZ reserves the right to immediately terminate my ANZ Internet Banking access in the event that such access was mistakenly provided to a person under 18 years of age;
- (4) I agree that the contents of this application are true and correct and that my signature below evidence my understanding of and consent to all matters set out in this registration form, including the Confidential Information and Privacy statement above.

Customer Name	Customer Signature	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>

**BANK USE ONLY** Retain original file in Customer’s file.

User ID	Customer number	Account mandates checked	
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Signatures verified by	Increase in daily limit approved by	Forwarded to EBS by	Date
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Name and phone number of person completing form		Email of person completing this form	
<input type="text"/>		<input type="text"/>	

**EBS USE**

Date received	Actioned by	Date actioned	Checked by
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>