# **ANZ Internet Banking** Personal Maintenance Form

(Please print in BLOCK LETTERS. This form may be partially completed using the electronic PDF file.)



Please fill out this form to register for ANZ Internet Banking. Once you have completed all sections of this form, please send the original copy to your local ANZ branch or office. The address details for your local ANZ branch or office is located on the last page of this form.

ANZ's provision of ANZ Internet Banking is subject to regulatory approval and therefore may not be available in the jurisdiction in which your ANZ accounts are held and opened with ANZ at the time of your registration to ANZ Internet Banking. ANZ will notify you as and when the service is available in your jurisdiction. Please contact your ANZ branch for full details. ANZ recommends that you read the instructions for each section carefully. If you require assistance in completing this form or do not understand any aspect of this form, please contact the ANZ Internet Banking Support Centre on International toll-free number (+)800 6622 3388, 7am-midnight Singapore Standard Time, Monday to Friday (call rates may apply for mobile and payphones). International callers please dial Singapore (+65) 6506 1500 (international call rates may apply).

Change you would like to make (please tick the box(es) that apply): Sections to complete 1. 2 and 7 ☐ Changing your Security Code for ANZ Internet Banking 1, 3 and 7 Changing the ANZ accounts you have linked to ANZ Internet Banking Amending your Daily Limit for ANZ Internet Banking 1, 4 and 7 Cancelling your registration to ANZ Internet Banking 1, 5 and 7 **SECTION 1 - CUSTOMER DETAILS** Existing ANZ Internet Banking User ID ☐ MR ☐ MRS ☐ MS ☐ MISS ☐ DR ☐ PROF Surname ...... Given name(s) Preferred name ..... Contact telephone number (including country and area codes) Mobile phone number (including country code) ......

# **SECTION 2 - SECURITY CODE**

To update your ANZ Internet Banking Security Code which is required when contacting the ANZ Internet Banking Support Centre regarding ANZ Internet Banking, enter a new code below. Your security code can be letters or numbers, or a combination of both.

E-mail address (optional)

Please note: This is not your ANZ Internet Banking Password.

Security Code (between 6 to 16 characters)

Fold this section inwards to ensure privacy

## **SECTION 3 - ACCOUNT(S) DETAILS**

In this section, you can add, maintain and remove ANZ accounts you would like to be linked on ANZ Internet Banking. Subject to regulatory approval, these ANZ accounts may be based in Hong Kong, Japan, Philippines or Singapore. ANZ does not guarantee that all ANZ accounts listed below will be linked on ANZ Internet Banking and/or when they will be linked on ANZ Internet Banking. ANZ will notify you in writing as and when the ANZ account(s) listed below has been successfully linked on ANZ Internet Banking.

For each ANZ account, you must also nominate:

- (a) one (1) account to be the Prime Account. This is only required when removing an account that is currently the Prime Account. The mailing address for this account will also be used for all correspondence related to the ANZ Internet Banking service. ANZ reserves the right to select a different Prime Account from the nominated accounts in Section 3 to ensure compliance with the rules outlined below and the ANZ Internet Banking Terms and Conditions;
- (b) the Access Level for each ANZ account linked on ANZ Internet Banking, which can either be:
  - (i) Value: can fully operate and transact on the nominated ANZ account on ANZ Internet Banking;
  - (ii) Non-Value: can only view information about the nominated ANZ account on ANZ Internet Banking.



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### Please note

- > Due to regulatory requirements, ANZ accounts opened and held with ANZ in Japan and certain accounts opened and held with ANZ in Singapore will be linked to separate ANZ Internet Banking User IDs.
- > Business ANZ accounts, or ANZ accounts that you do not currently have authority to access should not be listed below. Please contact ANZ for further assistance.
- » If both Singapore and other country ANZ accounts are to be linked, a Singapore account must be nominated as the Prime Account.
- > For ANZ Accounts listed below that are held jointly with one or more persons and are not single signing authority, you may not transact on those accounts but can only view information about those accounts on ANZ Internet Banking only (Non-Value Access).

Account 1				
Amendment type (please tick):	Add	Maintain	Remove	
Account name				
Account number (max 11 digits)		1 1 1 1		Currency
Branch where account is held				BANK USE
Linked account settings (please	tick applicable bo	oxes – N/A when rem	noving account)	
Prime account:	Make Prime A	ccount		
Access level:	Value	- OR -	Non-Value	
Account 2				
Amendment type (please tick):	Add	Maintain	Remove	
Account name				
Account number (max 11 digits)				Currency
Branch where account is held				BANK USE
Linked account settings (please	tick applicable bo	oxes – N/A when rem	noving account)	
Prime account:	Make Prime A	ccount		
Access level:	Value	- OR -	☐ Non-Value	
Account 3				
Amendment type (please tick):	Add	Maintain	Remove	
Account name				
Account number (max 11 digits)				Currency
Branch where account is held				BANK USE
Linked account settings (please	tick applicable bo	oxes – N/A when rem	noving account)	
Prime account:	Make Prime A	ccount		
Access level:	Value	- OR -	☐ Non-Value	
Account 4				
Amendment type (please tick):	Add	Maintain	Remove	
Account name				
Account number (max 11 digits)				Currency
Branch where account is held				BANK USE
Linked account settings (please	tick applicable bo	oxes – N/A when rem	noving account)	
Prime account:	Make Prime A	ccount		
Access level:	Value	- OR -	Non-Value	
If more than four accounts are re	equired, please cop	oy this page as requi	red, correctly renumber the account	s and attach the pages to this form.





### **SECTION 4 - DAILY LIMIT**

This is the maximum daily cumulative amount for all transactions initiated through ANZ Internet Banking, excluding funds transfers between your linked ANZ accounts in the same country and denominated in the same currency. Please select below either the Default Maximum Limit, or to select Non-Value Access.

The Daily Limit enabled is in the local currency of the country where your nominated Prime Account is opened and held with ANZ. Where you have accounts in more than one country, ANZ will apply the lowest currency equivalent value. ANZ also reserves the right to implement a lower Daily Limit to honour account permissions.

Please note that the Daily Limit does not apply to Term Deposit requests.

Country of Prime Account	Daily Limit
Hong Kong	HKD135,750
Japan	JPY1,751,500
Philippines	PHP822,750
Singapore	SGD25,750
Default Maximum Limit	Non-Value Access

Default Maximu	m Limit	Non-Value Access
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#### SECTION 5 - CANCELLATION OF ANZ INTERNET BANKING SERVICE

Please tick the box below if you wish to cancel your registration and access to the ANZ accounts nominated on this form on ANZ Internet Banking.
Cancel my ANZ Internet Banking service

# SECTION 6 - CONFIDENTIAL INFORMATION AND PRIVACY

By applying for and continuing to use the ANZ Internet Banking service, ANZ is likely to collect and use some of your information, including details about your transactions, your financial conditions, your account relationship with ANZ and/or your account(s) (herein collectively referred to as "Information"). ANZ explains below when and how ANZ may collect and use your Information.

# Collection of your Information by ANZ

ANZ may, to the extent permitted by law, collect your Information: to assist in providing information about a product or service; to consider your request for a product or service; to enable ANZ to provide a product or service; to tell you about other products or services that may be of interest to you; to perform other administrative and operational tasks (including risk management, systems development and testing, credit scoring, staff training and market or customer satisfaction research); to prevent or investigate any fraud or crime (or a suspected fraud or crime); and as required by relevant laws, regulations and external payment systems.

# Absence of relevant Information

If you do not provide some or all of the information requested, ANZ may be unable to provide you with a product or service.

### Disclosures by ANZ

Subject to ANZ's general duties of confidentiality towards ANZ's customers and to the extent permitted by law, by applying for and continuing to use the ANZ Internet Banking service, you agree that ANZ may use and disclose your Information to: any branch or agent of ANZ, including ANZ's head office and its branches, agents, representative offices, regional offices or affiliates, or any related corporation of ANZ anywhere in the world ("ANZ Group Member"); any office, branch, affiliate, subsidiary, employee or agent of an ANZ Group Member or to its auditors or legal advisers; credit reporting or debit collecting agencies; any outsourced provider, agents and contractors which ANZ or any ANZ Group Member engages to carry out or assist its banking functions and activities, including the ANZ Internet Banking service; regulatory bodies, government agencies, law enforcement bodies and courts; other parties ANZ is authorised or required by law to disclose Information to; other banks and financial institutions; your authorised agents or your executor, administrator or legal representative; any person where in ANZ's view, the disclosures is necessary or desirable for the purpose of allowing ANZ to perform its duties and exercise its powers and rights under these Terms and Conditions; and any person as ANZ shall in its absolute discretion think fit.

You further agree and acknowledge that any ANZ Group Member may, to the extent permitted by law, transfer any of the above Information to any party to whom it is authorised to disclose the same referred to above notwithstanding that such party's principal place of business is outside the jurisdiction in which you are domiciled or that such Information will be collected, held, processed or used by such party in whole or in part outside the jurisdiction in which you are domiciled.

### Accessing your Information held by ANZ

To the extent permitted by law, you may access and request correction of your Information at any time by asking to do so at any ANZ branch.

This clause applies in addition to any Privacy Statement which ANZ may issue to you in the jurisdiction in which your account is opened and held with ANZ at Account Opening or notified by ANZ from time to time.

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# **SECTION 7 - CUSTOMER AGREEMENT**

By signing below, I acknowledge and agree that:

- (1) I will be bound to the ANZ Internet Banking Terms and Conditions when using the ANZ Internet Banking service and acknowledge that I have been given an opportunity to read, understand and accept the same;
- (2) I agree that the contents of this form are true and correct and that my signature below evidence my understanding of and consent to all matters set out in this form, including the Confidential Information and Privacy statement above.

The ANZ Internet Banking Terms and Conditions can be accessed online on ANZ's website, at any ANZ branch and at initial log on of ANZ Internet Banking.

Customer's Signature		Date signed
Customer's Full Name		
NZ BRANCH AND	OFFICE ADDRESSES	
o help ensure this for	m is received and processed by ANZ promptly, please send this for	m to the branch or office where your Prime Account is located.
All mail must be addre	ssed to ATTN: ANZ Internet Banking Registrations	
Hong Kong	ANZ Banking Group Limited 31F One Exchange Square 8 Connaught Place Central Hong Kong	
Japan	Tokyo	Osaka
	Personal Banking Australia and New Zealand Banking Group Limited, Tokyo Branch 33rd Floor, Marunouchi Building 4-1 Marunouchi 2-chome, Chiyoda-ku, Tokyo 100-6333 JAPAN	Australia and New Zealand Banking Group Limited, Osaka Branch 17th Floor, Hilton Plaza West Office Tower 2-2 Umeda 2-chome, Kita-ku, Osaka 530-0001 JAPAN
Philippines	ANZ Operations Level 9 MCC Centre 6778 Ayala Avenue Makati City Philippines	
Singapore	10 Collyer Quay #30-00 Ocean Financial Centre Singapore 049315	
BANK USE ONLY		
TDR No •	Bran	nch

Verified by .....

Date Verified .....