



ANZ Signature Priority Banking Visa Platinum Credit Card & ANZ Travel Visa Platinum Credit Card

VIP Airport Lounge Access - Terms & Conditions

1. Valid date: 15 Aug 2014 to 15 Aug 2015.
2. Active Primary & Supplementary Credit Cardholders of ANZ Signature Priority Banking Visa Platinum Credit Card & ANZ Travel Visa Platinum Credit Card in good credit standing ("Cardholders") issued by ANZ Bank (Vietnam) Limited ("ANZ") are eligible for this promotion.
3. Eligible cardholders can enjoy unlimited lounge access, including usage of the lounge facilities, food and beverages unless otherwise indicated by the lounge management, to all worldwide participating airport lounges regardless of the travel class or the airline flown with.
4. Eligible cardholders must have min spend of VND 10 million in the same cycle month when they access the participating airport lounges, otherwise, ANZ reverses the right to charge the cost of the lounge access services equivalent to VND 600,000 to their ANZ credit card accounts.
5. Total spending can be made by Primary or/ and Supplementary Cardholders. Transactions such as monthly payments for Instalment Plan, FlexiFund and other fees howsoever called, including but not limited to, transaction processing fee, annual fee, cash advance fee, interest, credit card payment, debit adjustment and late fees are excluded from the calculation of the spending amount.
6. Eligible cardholders have to present their ANZ Signature Priority Banking Visa Platinum Credit Card or ANZ Travel Visa Platinum Credit Card, along with boarding passes, to the front desk of the lounge for entry. Expired/ Lost/ Stolen/ Cancelled Cards will not be eligible for entry.
7. Access of Cardholders' Guests and Children is at the prevailing rates of lounges and solely at the discretion of the lounge management. All additional charges should be charged to an ANZ Credit Card.

8. Airport Lounges reserve the right to charge entry fees to cardholders who cannot present the necessary documents.
9. If Cardholders have been charged for the lounge access and Food & Beverage services during this promotion period and wish to claim a refund, ANZ must be notified within 3 working days from the date of the visit with the required supporting documents. If notification is after 3 working days, ANZ will not refund the said charges and the charges will be borne by the customer. For other service charges fees if any, ANZ will not be responsible for the refund.
10. Any dispute concerning the airport lounge service quality shall be settled directly between the Cardholders and the airport lounges.
11. The decisions of ANZ on all matters relating to those promotions are final, conclusive and binding and no correspondence will be entertained.
12. ANZ reserves the rights to terminate, change or otherwise deal with the promotion at any time it deems appropriate without prior notice to the customers. ANZ shall take no liabilities for any claim, loss, damage, cost or expense incurred by any person; however arise, in relation to this promotion.
13. ANZ Bank (Vietnam) Limited ("ANZ") is a subsidiary of Australia and New Zealand Banking Group Limited ("ANZBGL"), which is incorporated in Australia. ANZ is incorporated and licensed in Vietnam with limited liability. ANZ is not an authorized deposit taking institution within the meaning of the laws of Australia. Deposits or liabilities with ANZ are not deposits or liabilities of ANZBGL. ANZBGL is not required to meet the obligations of ANZ.