

ANZ Superannuation Savings Account

Product Disclosure Statement

1 July 2007





When you or your employer (on your behalf) invests in ANZ Superannuation Savings Account (SPIN ANZ0415AU), you become a member of the ING MasterFund (RSE R1001525, SFN 2929 169 44) (Fund). ING Custodians Pty Limited (ABN 12 008 508 496, AFSL 238346, RSE L0000673) (INGC) is the Trustee of the Fund, and the issuer of this Product Disclosure Statement (PDS). INGC is a subsidiary of ING Australia Limited (ABN 60 000 000 779) (ING Australia).

The Trustee invests all contributions in a master policy issued by ING Life Limited (ABN 33 009 657 176, AFSL 238341) (ING Life), which then invests the contributions in underlying investments on behalf of the Trustee. The master policy is governed by the Life Insurance Act 1995 (Act) and is a contract between the Trustee and ING Life. ING Life is required to conduct its business in accordance with the Act and, in the best interests of policyholders, invests all of its assets it receives from the Trustee in statutory funds approved by the Australian Prudential Regulation Authority and must comply with prescribed capital and solvency standards. The Trustee has appointed ING Life to provide administration services to the Fund.

The Trustee is responsible for the operation of the Fund and compliance with the governing rules (which includes the Trust Deed for the Fund). The Trustee has in place professional indemnity insurance which may insure it and the directors of the Trustee, in case of loss due to a claim against the Trustee.

An investment in ANZ Superannuation Savings Account is neither a deposit nor a liability of any ING company, Australia and New Zealand Banking Group Limited (ABN 11 005 357 522) or any of its related corporations (ANZ Group), other than ING Life in relation to the master policy. INGC is a separate entity from ANZ Group and is not an authorised deposit-taking institution under the Banking Act 1959.

If insurance cover has been selected through the Fund, insurance is provided by ING Life in an insurance policy issued to the Trustee (the Policy). The Trustee reserves the right to change the insurer, or vary the benefits or premium rates from time to time.

The content of this PDS does not constitute financial product advice and does not take into account your personal circumstances, financial needs or objectives and investors should consider obtaining advice from an ANZ Financial Planner before making any financial decisions. This PDS will assist you to determine whether this product is suitable for your needs. You should read all parts of this PDS before making a decision to join the Fund. To the extent that any inconsistency arises between the PDS and the governing rules of the Fund, the governing rules will prevail.

The value of investments in managed funds, superannuation and retirement products can rise and fall. In respect of ANZ Superannuation Savings Account, ING Life guarantees all amounts credited to and remaining in the Fund after deducting fees, insurance costs and taxes. Neither INGC or ING guarantees investment performance, earnings or return of capital invested in ANZ Superannuation Savings Account unless otherwise stated.

In this PDS, the terms, 'us', 'we' and 'our' refer to INGC.

INGC can change any procedures or the terms and conditions referred to in this PDS with reasonable notice

The invitation to invest in this PDS is only available to persons receiving this PDS in Australia. It is not made, directly or indirectly, to persons in any other country.

Trustee contact details

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Why ING?

ANZ provides you with professional financial advice and access to products and services from a world-class wealth manager, ING.

Our global strength and expertise can help you grow and protect your wealth.

ING Australia Limited (ING Australia) is one of Australia's leading fund managers, life insurers and superannuation providers with over \$30 billion in assets under management. ING Australia is a joint venture between the global ING Group, which owns 51%, and one of Australia's major banks, ANZ, which owns 49%.

ING Australia provides a broad range of financial products and services through an extensive network of professional financial advisers and financial institutions, including its own advice groups.

ING Group is a global financial services company of Dutch origin with over 150 years experience, providing a wide array of banking, insurance and asset management services in over 50 countries. Our 120,000 employees work daily to satisfy a broad customer base: individuals, families, small businesses, large corporations, institutions and governments. Based on market capitalisation, ING is one of the 20 largest financial institutions worldwide and ranked in the top-10 in Europe.

Investment expertise

ING Australia uses ING Investment Management Limited (INGIM) to manage ING investment fund options. INGIM is ING Group's specialist global investment manager with highly qualified investment professionals in all major asset classes — Australian shares, global shares, property, fixed interest and cash.

ING in the community

ING Australia is actively involved in the community through charitable programs and sponsorships, supporting a range of Australian charities through the ING Foundation.

The ING Foundation was founded in 1978 and manages an ongoing program of grants to charitable causes and cultural institutions. All employees are encouraged to donate their time and skills through fundraising and volunteering programs with charity partners. By combining company and community resources, the ING Foundation can make a difference to the lives of others.

ING... helping Australians grow and protect their wealth.

What is ANZ Superannuation Savings Account?

ANZ Superannuation Savings Account provides a flexible and convenient way to save for retirement with a low level of investment risk. ING Life guarantees that a member's account balance will not be reduced by negative investment returns.

All contributions into the Fund are invested in a master policy, which forms part of ING Life's Statutory Fund No. 3 which currently invests in secure, low risk, ANZ retail bank deposits. Contributions may also be invested in other fixed interest assets such as debentures, government and semi-government bonds.

Who is ANZ Superannuation Savings Account suitable for?

Employers

ANZ Superannuation Savings Account may be suitable for employers who:

- want a simple solution to meet their Superannuation Guarantee obligations
- have between two and 50 employees
- want to provide a low investment risk superannuation solution to employees
- want a low maintenance superannuation plan with no minimum contribution obligations
- > want the security and peace of mind offered by ING/ANZ.

Personal members

ANZ Superannuation Savings Account may be suitable for individuals who:

- > are looking to invest tax-effectively into a superannuation fund
- > want to make their own regular contributions
- want a low risk environment to roll over superannuation benefits
- want to consolidate retirement savings before starting an income stream, e.g. an account based pension
- > want to have contributions made by their spouse on their behalf.

We recommend you speak to an ANZ Financial Planner before investing in ANZ Superannuation Savings Account.

Minimum contribution requirement

There is no minimum limit on the number or size of contributions, and no obligation to make regular additional contributions. Contributions can be made at any time and at any ANZ branch. Please refer to page 15 for details regarding contribution eligibility.

What are the benefits?

ANZ Superannuation Savings Account offers employers and members a range of key benefits.

How does ANZ Superannuation Savings Account benefit individuals?

A secure investment

ANZ Superannuation Savings Account offers a secure investment while protecting capital value. INGC does not guarantee investment returns. However, under the master policy, ING Life guarantees all amounts credited to and remaining in members' accounts, after deducting fees, insurance costs (where applicable) and taxes.

Tax-effectively save for retirement

The Federal Government encourages all Australians to save for their retirement, and one of the ways it does this is to provide tax concessions to money invested in superannuation. To ensure the maximum taxation savings are obtained, we recommend members speak to an ANZ Financial Planner or taxation specialist before investing.

Death Only and Death and Total and Permanent Disability (TPD) insurance

- Personal members can apply for Death Only or Death and TPD insurance cover. Additional health evidence may be required.
- Employee members who are employed full time automatically receive one unit of Death and TPD cover if insurance is selected by the employer.
- Employee members who are employed part time will automatically receive one unit of Death Only cover if insurance is selected by the employer.

An easy way to invest

ANZ Superannuation Savings Account allows members to make one-off or regular contributions into their account. There are certain restrictions that apply to who can make contributions, when contributions can be made and the maximum amount of contribution that can be made. Please refer to 'Important information about superannuation' on page 15 for more information.

Stability and security

Members can be confident that their hard-earned savings are being managed by one of the world's largest financial services organisations. We are committed to effectively managing their superannuation today and into the future.

How does ANZ Superannuation Savings Account benefit employers?

In addition to the benefits offered to individuals, employers receive the following benefits:

Simplicity and convenience

ANZ Superannuation Savings Account provides a simple and convenient way for employers to provide superannuation for their employees.

Save time

Using ANZ Superannuation Savings Account may save employers time. The time and energy that has previously been spent administering a company superannuation fund can be used to concentrate on your business.

Easy administration

Contributions for members can be made via deposit book or cheque payment.

An annual statement will be sent to employers showing the total contributions made for each member. These statements are available more regularly on request.

Optional insurance cover

Employers can select insurance cover (subject to eligibility) which may be made available to their employees. The selection of insurance options should be carefully considered, and should reflect the insurance needs of employees.

Information about insurance cover available for employers to select can be found on pages 9 to 14 of this PDS.

What are the risks?

Investing presents both opportunities and risks. It is important to be aware of, and assess, the risks associated with investing.

The following are significant risks that may impact your investment.

Investment risk

Investment risk generally means the value of an investment could fall. ING Life guarantees that investment returns will not reduce a member's account balance, i.e. negative returns will not occur.

Risk of low capital growth

ANZ Superannuation Savings Account may produce lower returns compared to other types of superannuation funds. Investors should be aware that ANZ Superannuation Savings Account is not designed for capital growth, and may be

inappropriate for long-term investment. Other superannuation products with different investment options may provide greater returns over the long term. Members may wish to seek advice from their ANZ Financial Planner in this regard.

Restricted access

Contributions and all earnings credited to the Fund (like any other superannuation entity) are preserved (see page 17 for further details). Members will not be able to access preserved benefits prior to satisfaction of a condition of release, such as permanent retirement after their preservation age. The risk that a member may need to, but cannot, access their funds if required should be considered before investing in any superannuation fund.

Changes in legislation

There is a risk that changes in legislation, such as taxation laws, may occur in the future and impact your investment. When changes such as these occur, we will usually notify you in the Fund's Annual Report.

For information about the impact of any superannuation law changes on a member's personal situation, we recommend members discuss any future changes with their ANZ Financial Planner.

Insurance risks

When an employer sets up a superannuation account in the Fund, it can select Death Only or Death and TPD insurance cover for its employees. The insurer may provide automatic acceptance of cover for the employee members.

Personal members may also apply for insurance.

There are a number of insurance risks members should be aware of, including:

- The maximum benefit level for employee members or personal members may be insufficient to provide adequate insurance cover in the event of injury or illness.
- If a member's account balance is insufficient to meet the cost of premiums, cover will cease.
- Members are not covered for death or any illness or injury that occurs in the period between when they satisfy the 'At Work' test and when their cover commences in the Fund (refer to page 9 for the definition of At Work).
- If employers or members do not disclose every matter that they know, or could be reasonably expected to know, would be relevant to the insurer's decision whether to accept the risk of the insurance and, if so, on what terms, the insurer may avoid the cover within three years of granting it. If the non-disclosure is fraudulent, the insurer may avoid the cover at any time.

What are the fees and charges?

Did you know?

Small differences in both investment performance and fees and costs can have a substantial impact on your long term returns.

For example, total annual fees and costs of 2% of your Fund balance rather than 1% could reduce your final return by up to 20% over a 30 year period (for example, reduce it from \$100,000 to \$80,000).

You should consider whether features such as superior investment performance or the provision of better member services justify higher fees and costs. You may be able to negotiate to pay lower management costs where applicable. Ask the Fund or your financial adviser.

To find out more

If you would like to find out more, or see the impact of the fees based on your own circumstances, the Australian Securities and Investments Commission (ASIC) website (www.fido.asic.gov.au) has a superannuation fee calculator to help you check out different fee options.

Fees and other costs

This section shows fees and other costs that you may be charged. These fees and costs may be deducted from your money, from the returns on your investment or from the Fund assets as a whole.

Taxes and insurance costs are set out in another part of this PDS.

You should read all the information about fees and costs because it is important to understand their impact on your investment.

TYPE OF FEE OR COST	AMOUNT	HOW AND WHEN PAID					
Fees when your money moves in or out o	of the Fund						
Establishment Fee	Nil	Not applicable					
The fee to open your investment.							
Contribution Fee	Nil	Not applicable					
The fee on each amount contributed to your investment – either by you or your employer.							
Withdrawal Fee	Nil	Not applicable					
The fee on each amount you take out of your investment.							
Termination Fee	Nil	Not applicable					
The fee to close your investment.							
Management costs							
The fees and costs for managing your investment.*	Investment Management Fee – 0.98% p.a. (0.83% p.a. after tax)† Expense recoveries – 0.75% p.a. (0.64% p.a. after tax) Member Fee [‡] – \$82.55 p.a. (\$70.17 p.a. after tax)	The Investment Management Fee and expense recoveries are calculated daily and deducted before determining the interest rate applied to the Fund. The Member Fee is charged to a member's account shortly after 1 October each year. Please refer to 'Member Fee' in the 'Additional explanation of fees and costs' section on page 6.					
Service fees							
Investment Switching Fee The fee for changing investment funds.	Nil	Not applicable					

^{*} This fee includes an amount payable to ANZ Group for selling this product. Please refer to 'Payment of commission and expense recoveries to ANZ Group'

[†] All fees shown in brackets take into account the tax deduction available for payment of the tax deductible expenses which is passed on to the member. Please refer to 'Income tax and fees' in the 'Additional explanation of fees and costs' section on page 6.

[‡] The Member Fee is indexed to increases in the Consumer Price Index as at 30 June each year.

Additional explanation of fees and costs

Income tax and fees

The fees and costs in this PDS are shown before taking account of any income tax deduction.

Where a tax deduction is available for fees and costs, that deduction will generally be passed on to the member. We have therefore also shown the fees on an 'after tax' basis, as this is the amount that is reflected in the member's account balance.

For example, if a member is charged a \$100 'before tax' fee and a tax deduction is available (at 15%), the net amount reflected in their account balance will be \$85.

Further information about tax can be found on pages 20 to 21.

Goods and Services Tax (GST) and fees

Expenses that we pay in administering a member's superannuation investment may be subject to GST. To the extent that a credit can be claimed for GST paid, the benefit of the credit is passed on to the member. The fees and costs in this PDS are shown on this basis. The commission amount shown below includes GST but does not take into account the credit that can be claimed for GST paid.

There is no GST payable on the contributions that you make, or on amounts that you rollover into the Fund. Similarly, GST does not apply when you withdraw your benefits.

Member Fee

The Member Fee is an account keeping fee that is charged to the member. The fee is charged to the member's account shortly after 1 October each year. A pro rata amount is charged to the account in the year of entry to the Fund or on exit from the Fund

The Member Fee is indexed to increases in the Consumer Price Index as at 30 June each year.

Payment of commission and expense recoveries to ANZ Group

We may pay a commission to ANZ Group for selling this product. We also pay ANZ Group for expenses incurred. These payments are already incorporated into the fees outlined on page 5. Any commission or expense recovery paid to ANZ Group is not charged directly to members' accounts.

The current ongoing commission payable is 0.385% p.a. including GST. For example, for a \$10,000 investment in the Fund, ANZ Group receives \$38.50 p.a. in ongoing commission.

No other commission is payable. The amount of remuneration paid may be increased or altered at any time at the Trustee's discretion.

Insurance premiums

The Fund currently charges \$1 per unit of cover per week, which is deducted monthly in arrears from the member's account if applicable. More information on insurance offered through the Fund can be found on pages 9 to 14.

Government charges

Any additional costs resulting from any government charges will be paid from the member's account.

Member protection

Under Federal Government legislation, superannuation funds may be required to protect small account balances from erosion by fees. A 'small account' is an individual member's account with less than \$1,000 that includes employer contributions for Superannuation Guarantee or Award purposes.

The Fund will protect eligible small accounts by ensuring fees deducted in any reporting period do not exceed the investment earnings credited to a member's account for that period. However, insurance premiums or taxation, if any, will continue to be deducted from their account. Details of amounts deducted from and earnings credited to the member's account are shown in the Annual Statement.

Family law fees

Please note that the Trustee may charge for costs incurred in attending to enquiries and/or other work in relation to family law and superannuation matters. Currently, we do not charge such fees. We will advise you of any change to this position.

Other payments

In addition to ongoing commissions, the Trustee may make payments to ANZ based on commercial arrangements. Any such payments will be made by the Trustee and are not charged to members.

Maximum fees and charges

The master policy allows for a maximum Investment Management Fee of 2% p.a. The master policy also permits an Account Closure Fee and Excess Activity Fee, both of which are not currently charged.

Alterations to fees

We reserve the right to change any of the fees and costs from their present levels (up to any maximums outlined above) without the consent of members, but any increase will only take effect after the Trustee has provided you with 30 days written notice. The fees contained in this book are up to date at the time of its preparation.

Alternative Form of Remuneration Register

ING Australia Limited maintains an Alternative Form of Remuneration Register (Register) in accordance with IFSA Industry Code of Practice on Alternative Forms of Remuneration in the Wealth Management Industry. The Register outlines the alternative forms of remuneration which are paid and received from givers and receivers of such remuneration. If you would like to view the Register, please contact Customer Services on 13 38 63.

Example of annual fees and costs

This table provides an example of how the fees and costs for this product can affect your superannuation investment over a one year period. You should use this table to compare this product with other superannuation products.

Example		Balance of \$50,000 with total contributions of \$5,000 during year						
Contribution Fees	Nil	Not applicable.						
PLUS Management costs	1.73% p.a. (1.47% p.a. after tax) + \$82.55 p.a. (\$70.17 p.a. after tax)	And , for every \$50,000 you have in the Fund you will be charged \$865 (\$735 after tax) each year plus \$82.55 (\$70.17 after tax) in Member Fees regardless of your balance.						
EQUALS Cost of fund		If you put in \$5,000 during a year and your balance was \$50,000, then for that year, you would be charged fees of \$947.55 (\$805.17 after tax).						

Note: The Member Fee of \$82.55 p.a. (\$70.17 p.a. after tax) is indexed to increases in the Consumer Price Index as at 30 June each year.

How do we manage your investment?

Investment objectives and strategy

Investment objectives

ANZ Superannuation Savings Account aims to protect the value of investments while achieving returns generally consistent with bank deposit rates.

Investment strategy

All deposits to the Fund are invested in a master policy, which forms part of ING Life's No. 3 Statutory Fund, which currently invests in secure, low risk, ANZ retail bank deposits. It may also invest in other fixed interest assets such as debentures, government and semi-government bonds. Before any change is made to the investment strategy, we will give members at least three months notice in writing.

Due to the nature of the investments in ANZ Superannuation Savings Account, the Trustee does not invest in derivatives.

What is guaranteed

Neither ANZ Group nor ING guarantee the performance of investments in the Fund or the repayment of capital except such guarantees provided by ING Life. ING Life guarantees that investment returns credited to the member's account will not reduce the account balance, i.e. negative investment returns will not occur. Please note that the account balance may still reduce due to fees, insurance costs (where applicable) and taxes.

Standards we adhere to when investing

Due to the nature of the investments in ANZ Superannuation Savings Account, the Trustee does not take into account labour standards, social, environmental or ethical considerations for the purposes of selecting, retaining or realising investments.

Return on your investment

Interest is calculated on the daily balance of a member's account and is credited quarterly before making any allowance for tax. The interest rate is determined by ING Life.

This rate is derived from the gross earnings of the Fund, which are calculated on a regular basis as the sum of:

- > the interest earned
- the distribution of profits and losses arising from the sale of assets spread over no more than two years
- > any transfers to the Equalisation Reserve.

The Equalisation Reserve is maintained so that all investment proceeds (after allowable deductions) are ultimately distributed to policies. The Equalisation Reserve as at ING Life's balance date each year (currently 31 December) will be distributed over the following 12 months by way of equal daily transfers. The Equalisation Reserves are invested in line with the investment strategy outlined on this page.

The interest rate is calculated to distribute all the investment earnings to members after deducting fees, charges and transfers from the Equalisation Reserve.

The current rate and up to date performance information for the ANZ Superannuation Savings Account can be obtained by calling Customer Services on 13 38 63.

What insurance cover is available?

Eligibility for insurance cover

Cover is subject to eligibility criteria and is available for both employee members and personal members who are aged between 15 and 64 (age attained) at the date of commencement of cover. Applicants must be Australian citizens or permanent residents of Australia and must reside in Australia (unless the Trustee has received written approval from the insurer that cover may continue whilst residing outside of Australia).

Total and Permanent Disablement (TPD) cover is not available for certain excluded occupations. Please refer to page 10 for more information on the excluded occupation categories.

Cover available for employee members

When employers enrol as a participating employer in the Fund, the employer's plan may be established with one unit of Death Only or Death and TPD insurance cover, provided all eligible employees are enrolled in the plan. Whether or not one unit of Death Only or Death and TPD insurance cover is available as an employee member depends on whether or not the employer selects insurance cover for all of their employees.

It is important to note that there are minimum member information requirements to establish insurance for a member. Insurance cover will not be provided until this minimum information is provided and all eligibility criteria are met.

The insurance cover available to a member depends on whether the employer has selected insurance cover, and whether the member is a full time or a part time or casual employee. The type of cover provided for each employment classification is detailed below:

> Full-time employee members

If a member (or proposed member) satisfies the 20 hour rule (see page 10) they will be classified as a full-time employee. Full-time employee members are eligible for Death Only and Death and TPD cover.

To receive a TPD benefit, the member must also satisfy the 20 hour rule at the date of the event giving rise to their total and permanent disablement.

A member must be actively 'At Work'* to qualify for automatic acceptance. On joining the Fund, if an employee works in an excluded occupation, cover will be limited to Death Only cover for that employee (i.e. TPD cover is not available).

> Part-time and casual employee members

If a member (or proposed member) does not satisfy the 20 hour rule they will be classified as a part-time employee. Part-time employee members are only entitled to Death Only cover. No TPD cover will ever be available for members who do not satisfy the 20 hour rule.

To ensure that employees have insurance correctly established, it is important that the employer accurately discloses the employee's actual occupation and confirms the employee's work status (either full time, part time or casual) on the Member Registration Form.

Employee members who require a second unit of cover may apply for it and will be required to provide evidence of health. Two units of insurance cover is the maximum cover available through the Fund, and whether the cover provided is for Death Only, or Death and TPD benefits, will depend on the employee member's occupation and work status (either full time, part time or casual).

* 'At Work' means the eligible person is actively participating in their usual occupation on a full-time basis or is on approved leave other than leave which is taken for reasons relating to injury or illness and is not in receipt of and/or entitled to income support benefits from any source including workers' compensation benefits, statutory transport accident benefits and disability income benefits.

Cover available for personal members

Personal members (those whose employer has not joined the Fund as an employer sponsor) can select up to two units of either Death Only or Death and TPD cover. The insurance cover available will depend on the occupation and work status of the member (or proposed member) at the date of application.

Personal members are required to provide health evidence when first selecting cover and/or if the member wishes to increase any existing cover previously accepted by the Insurer. TPD cover is only available if the member satisfies the 20 hour rule. To receive a TPD benefit the member must also satisfy the 20 hour rule at the date of the event giving rise to their total and permanent disablement. Personal members who do not satisfy the 20 hour rule are only eligible for Death Only cover.

Personal members who work in an excluded occupation will not be eligible for TPD cover, irrespective of whether they satisfy the 20 hour rule or not. It is important that personal members accurately disclose their occupation and work status (either full time, part time or casual) on the Life Insurance – Personal Statement on page 31.

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20 hour rule

The 20 hour rule is tested on the date cover commences (see below) and is tested again as at the date of the event giving rise to their total and permanent disablement (where applicable).

On the date cover commences, the 20 hour rule is satisfied if they are engaged by their employer to work 20 hours or more per week as at that date.

At the time of the member's total and permanent disablement, if they have been working for six months or more since cover commenced, they satisfy the 20 hour rule if they have worked an average of 20 hours or more per week over a period of six consecutive months immediately prior to the date of the event giving rise to their total and permanent disablement.

At the time of the member's total and permanent disablement, if they have been working for less than six months since cover commenced, they satisfy the 20 hour rule if they have worked an average of 20 hours or more per week since cover commenced.

Excluded occupation categories

The Insurer does not provide TPD cover to members engaged in an excluded occupation unless the Insurer has otherwise agreed in writing.

If it is found, at the time that a claim is made, that a member was in an excluded occupational category when first eligible to be insured under the Fund, a TPD claim will not be paid and all applicable premiums will be refunded to the member.

If a member was not in an excluded occupation when first eligible to be insured under the Fund, cover, if any, will not be affected by any subsequent change in occupation.

It is important that employers and members notify us of their correct occupation. The Insurer's list of excluded occupations changes from time to time. A current list of excluded occupations is available by contacting Customer Services on 13 38 63.

When cover commences

When cover commences will differ depending on whether the member is an employee member or a personal member.

> Employee members

For employee members that are eligible for one unit of automatic insurance cover for Death Only or Death and TPD (depending on how many hours they work and whether they work in an excluded occupation) cover commences from the date a properly completed Member Registration Form and the initial employer contribution is received at any branch of the ANZ Bank or by the Trustee (the 'eligibility date'), provided employee members were 'At Work' on the eligibility date.

If the employee was not 'At Work' on the eligibility date, the automatic one unit of cover will not apply. Where this is the case, the employee member will be required to complete the Life Insurance – Personal Statement on page 31 to apply for insurance cover.

In some cases, certain employee members will be deemed to be personal members and will not qualify for automatic cover. For example, when the member's employer does not contribute to the Fund for all of their employees, or does not elect insurance cover on the Employer Application form, or where an employee member is not 'At Work' on the eligibility date. In these circumstances, cover will commence only where the member completes a Life Insurance

 Personal Statement and is accepted by the Insurer. The Insurer will advise the member if cover is accepted, and if so, from what date. The Insurer reserves the right to decline cover or impose loadings, limitations or exclusions on cover in respect of any member.

> Personal members

All personal members will be required to provide satisfactory evidence of health to the Insurer. Cover will not commence until the Insurer notifies the member of acceptance of the cover. The Insurer reserves the right to decline insurance cover or impose loadings, limitations or exclusions on insurance cover in respect of any member.

Personal members need to complete the Personal Application on page 27 as well as the Life Insurance – Personal Statement on page 31 and send it to us. If the application for insurance cover is accepted by the Insurer, they will advise personal members of this and the effective date of insurance cover. Personal members will be advised if the Insurer imposes any special terms on insurance cover provided.

The date that insurance cover starts (if the Insurer accepts the application) will be after the date the personal member joins the Fund.

While an application is being processed, personal members may be entitled to Interim Accidental Death cover. This is explained in the next section.

Insurance cover is not available on its own for both employee members and personal members. A member must maintain an accumulation account to be eligible for continuing insurance cover under the Fund.

Interim Accidental Death cover

Interim Accidental Death cover is available if:

- > members are not eligible for the automatic one unit of insurance cover provided for eligible employee members and the member wishes to apply for insurance cover
- an eligible employee member wishes to apply for insurance cover in excess of the automatic one unit of insurance cover
- for all personal members.

Whilst the Insurer considers the application for insurance cover or for increased insurance cover as the case may be (Life Insurance – Personal Statement), Interim Accidental Death Cover is provided for all, or that part, of the cover applied for.

This cover starts from the date ING Life receives an application for cover or an increase in cover from a member of ANZ Superannuation Savings Account, at its Head Office, 347 Kent Street, Sydney NSW 2000.

Where Interim Accidental Death cover applies, the Insurer provides cover for the lower of the benefit amount applied for, and the maximum benefit level of two units of cover, but only in the event of the accidental death* of the member. There is no cover for accidental TPD.

Interim Accidental Death cover continues until the earlier of the following:

- the date ING Life notifies the member in writing that they accept or reject the application for insurance cover, or increase in insurance cover, as the case may be
- > 90 days after the date Interim Accidental Death cover starts.
- * Accidental death means death directly resulting from an unforeseen and unintentional accident caused by violent, external and visible means.

Insurance cost

If a member is accepted for insurance cover, premiums are automatically deducted from their account, monthly in arrears. Insurance premiums are shown on members' annual statements.

Upon leaving the Fund, members will be charged a pro rata premium from the date the last premium was deducted, to the date of exit.

The type of cover available (Death Only or Death and TPD) depends on a member's eligibility (including the number of hours they work each week and whether or not they are engaged in an excluded occupation). Both types of cover cost \$1 per member per unit per week. The amount of cover available depends on a member's age next birthday.

Insurance cover table

The table below sets out the amount of insurance cover provided based on one unit of insurance cover.

Age next birthday	Death and TPD (1 unit)	Death Only (1 unit)
Up to 35	\$50,000	\$70,000
36-40	\$36,000	\$54,000
41-45	\$22,000	\$35,000
46-50	\$11,000	\$20,000
51-55	\$6,000	\$12,000
56-60	\$3,000	\$6,500
61-65	\$1,500	\$3,500

The value of a unit of insurance cover will decrease as members get older. The premium quoted includes stamp duty.

Example: John joins the Fund when he is aged 34 (i.e. age 35 next birthday) and has one unit of insurance cover. John works less than 20 hours per week and is eligible for Death Only cover. His Death Only cover on joining is \$70,000. When John turns 35, his cover reduces to \$54,000. His cover will continue to reduce as he moves through each age band.

Note: As John was working less than 20 hours per week at the date of becoming a member of the Fund, he is not eligible for Death and TPD cover. Cover is for Death Only.

The maximum cost based on current premium rates is \$2 per member per week. This would be the cost where a member had applied for and had been accepted for two units of Death Only cover, or if the member was eligible, Death and TPD cover.

The Insurer reserves the right to change the premium rates or the terms of cover by providing 30 days written notice to the Trustee.

Claim payments

If a claim is admitted by the Insurer, benefits are paid to the Trustee who then pays the proceeds of any insurance claim into the member's account in the Fund. TPD benefit payments are subject to the waiting period (six months) and a member being assessed by the Insurer as being totally and permanently disabled as defined by the policy issued to the Trustee.

Death Only cover

If members have been accepted for Death Only cover and they die, the balance in their account plus any insurance benefit paid by the Insurer to the Trustee will be payable to their dependants or legal personal representative. Members may nominate a preferred beneficiary (refer to page 18). The payment will usually be made to one or more of their dependants. Refer to page 19 for further information on the payment of death benefits.

Death and TPD cover

If members have been accepted for Death and TPD cover, and they die or they become totally and permanently disabled while a member of the Fund, the benefit amount is the balance in their account plus any insurance benefit paid by the Insurer to the Trustee. If the member dies, payment of any death benefit will be treated as Death Only cover as described above.

If it is determined that a TPD benefit is payable, the Insurer will pay the insured benefit to the Trustee.

The Trustee may only release Death and TPD benefits paid to a member's account in accordance with the relevant superannuation laws and the Trust Deed. If the Trustee is unable to release a member's benefit, any proceeds will be credited to the member's account and paid when the member meets a condition of release (see page 17 for further details about conditions of release).

A TPD insurance benefit is payable by the Insurer to the Trustee if a member is accepted for Death and TPD cover, satisfies the 20 hour rule and:

- (a) The member has suffered the permanent loss of:
 - (i) the use of two limbs (limb is defined as the whole hand or the whole foot)
 - (ii) the sight of both eyes
 - (iii) the use of one limb and the sight of one eye

OR

- (b) If the member is engaged in a gainful occupation, business, profession or employment when suffering an injury or illness, and as a result of that injury or illness, the member is:
 - (i) totally unable to engage in that occupation, business, profession or employment for a period of six consecutive months, and
 - (ii) determined by the Insurer at the end of that six month period (or such later time that the Insurer agrees with the Trustee), that they are permanently incapacitated to such an extent as to render them unlikely ever to engage in any gainful occupation, business, profession or employment, for which they are reasonably suited by education, training or experience.

Cover during paid and unpaid leave

An insured member's cover will continue while he or she is on paid leave, including sick leave, annual leave and long service.

An insured member will also continue to be covered during periods of unpaid maternity or paternity leave of 12 months or less. Cover will also extend to members who are on other types of unpaid leave (which is either approved by the insured member's employer or is an applicable award entitlement and prior approval is obtained by the Insurer) of 12 months or less.

In all cases, the Policy must remain in force, premiums in respect of the insured member must continue to be paid and any restriction or special conditions specified by the Insurer must be adhered to.

Overseas coverage

Australian residents who are residing temporarily overseas are covered for a period of up to three years. This coverage is subject to the Insurer's prior written consent and that any restrictions or special conditions specified by the Insurer are adhered to.

When cover ends

Cover ends on the earliest of the following:

- > a member's 65th birthday
- > the date a member ceases to be a member of the Fund (as defined in the Trust Deed)
- with respect to TPD cover, the date a member ceases to work 20 hours per week, as calculated over the six month period immediately prior to the date of the event giving rise to their total and permanent disablement
- the member dies, or an insured benefit becomes payable in respect of the member
- > the date a member departs Australia to work overseas, unless the Insurer has given their prior written approval
- the day upon which a member commences active duty with the armed forces of any country
- the date a member effects a continuation option from the Fund into another ING Life individual insurance policy
- > the date on which there are insufficient funds in a member's account to meet the monthly premium (if this occurs the Insurer will notify the member and request payment within 30 days before cancelling cover)
- > the date the Policy held by the Trustee ends.

When a member is not covered

A member may not be covered if:

- the member does not comply with the duty of disclosure outlined in the Life Insurance – Personal Statement
- the member is residing outside Australia and has not received the Insurer's permission for cover to continue
- in respect of TPD cover, if the member does not work for at least 20 hours per week averaged over the six month period immediately prior to the date of the event giving rise to their total and permanent disablement
- > the member did not meet the eligibility rules on joining the Fund, or ceased to satisfy the eligibility rules at a point after the date on which they joined the Fund and were accepted for cover
- a death claim is made as a result of any intentional or deliberate act or omission
- war involving Australia, New Zealand or the member's country of residence occurs (war includes, but is not limited to, declared war and armed aggression by one or more countries resisted by any country, combination of countries or international organisations), or as a result of the member's participation in an action to defend a country or region from civil disturbance or insurrection, or in an effort to maintain peace in a country or region (the Insurer may offer increased premium rates rather than apply this exclusion).

Continuation option

If a member leaves the Fund, they may be eligible to continue their Death Only cover (up to the value of cover provided at the time of leaving the Fund). This cover (if applied for) will be provided under an individual policy issued by the Insurer.

Generally, health evidence will not be required; however, members must apply in writing to the Insurer and complete a satisfactory AIDS declaration. A member's application must be received within 60 days of ceasing to be a member. It is important to note there may be a period where the member is not covered, as their insurance cover through the Fund ends on the date they cease to be a member of the Fund.

To be eligible for an individual policy a member must satisfy all of the following:

- > be aged less than 60 years
- be an Australian citizen or permanent resident and reside in Australia, unless working outside Australia with the Insurer's written approval
- not have ceased to be a member of the Fund due to illness or injury

- not have received a benefit or be entitled to receive a benefit from the Insurer under the Fund's policy or any similar policy
- > not have joined the armed forces of any country
- not be covered under insurance arrangements through another superannuation or group life insurance arrangement.

The Insurer may require additional information before issuing an individual policy. Cover will not commence until the application is accepted by the Insurer. As cover is provided under an individual policy and not a group policy, terms and conditions (including premiums payable) will be those advised by the Insurer and will differ to those provided through the Fund. No cover will be provided for TPD under the individual policy. No cover is provided for the period from the time that cover ends under this policy and cover starts under the individual policy.

Duty of disclosure

Where employers or members are required to provide information to the Insurer, they have a duty under the Insurance Contracts Act 1984 to disclose to the Insurer every matter that is known, or could reasonably be expected to know, is relevant to the Insurer's decision whether to accept the risk of insurance and, if so, on what terms.

Employers or members have the same duty to disclose those matters to the Insurer before they change their insurance cover or apply for new cover.

An employer's or member's duty, however, does not require disclosure of a matter that:

- > diminishes the risk to be undertaken by the Insurer
- > is of common knowledge
- the Insurer knows, or in the ordinary course of its business ought to know
- > is waived by the Insurer.

This duty of disclosure continues to apply until formal notification of acceptance of cover or of any change in cover.

If an employer or member fails to comply with their duty of disclosure and the Insurer would not have granted cover on any terms if the failure had not occurred, the Insurer may avoid the cover within three years of granting it. If the non-disclosure is fraudulent, the Insurer may avoid the cover at any time.

How to make a claim

We hope members never have to make a claim, but if so, we make the process as easy as possible.

In the event of the member's death we will need copies (certified by a legal practitioner, attorney or Justice of the Peace) of:

- > the death certificate
- > probate/letters of administration
- the birth certificate. If this is not available, the Insurer will require a certified copy of their passport or Australian citizenship papers.

For total and permanent disablement, please notify us:

- > within 30 days of any event that may give rise to a claim, or
- 30 days after the expiration of the six month qualifying period outlined in the Total and Permanent Disablement definition on page 12, whichever is the earlier.

The Insurer generally asks for medical information and evidence to enable the member's claim to be assessed. During the course of a claim, the member may be required to be interviewed and attend vocational assessments and rehabilitation. The Insurer may require the member to undergo a medical examination by a medical practitioner that they nominate (at the Insurer's expense).

All benefits are paid in Australian currency to the Trustee. In the event that the member's age is misstated, the Insurer will reserve the right to adjust the benefit based on the correct age.

Important information about superannuation

Types of investments

Investments can be made in ANZ Superannuation Savings Account as a super contribution or a rollover superannuation benefit. There are no age restrictions on rolling over superannuation benefits into your ANZ Superannuation Savings Account.

The government has placed limits known as contribution caps on concessional (taxable) and non-concessional (after-tax) contributions. The Trustee may not accept non-concessional contributions that exceed your non-concessional cap or member contributions if you have not provided your Tax File Number (TFN). Please refer to page 16 for further details on the contribution caps and page 20 for the taxation consequences of exceeding the contribution caps.

Who can make contributions?

The following table outlines the rules relating to who can make superannuation contributions:

Your age	Who can contribute
Under 65	A member, their eligible spouse and their employer.
At least 65 but under 70	A member, their eligible spouse and their employer, provided the member has been gainfully employed* for at least 40 hours during any 30 consecutive day period in the financial year (1 July to 30 June). Your employer may make a compulsory employer contribution.
At least 70 but under 75	A member or their employer, provided the member has been gainfully employed* for at least 40 hours during any 30 consecutive day period in the relevant financial year, and the contribution is received on or before the day that is 28 days after the end of the month in which a member turns age 75. A member's employer may make a compulsory employer contribution (this excludes superannuation guarantee payments unless the payment relates to a period when the member was under age 70).
75 and over	The employer may make a compulsory employer contribution (this excludes superannuation guarantee payments).

^{*} Gainful employment means being employed or self-employed for gain or reward in any business, trade, profession, vocation, calling, occupation or employment.

Types of superannuation contributions

Different types of contributions to superannuation may be taxed differently and may have differing restrictions on when they can be accessed. The table in this section provides further details about the contributions employers and members can make.

Contribution type	What are these contributions?	How much is contributed?							
Contributions emplo	yers may make								
Compulsory	These contributions are generally required under the Federal Government's Superannuation Guarantee (SG) legislation. If the member is covered under an Award, it may also require the employer to make contributions.	For SG contributions, the amount laid down by relevant legislation (currently 9% of an employee's earnings base, up to a set quarterly maximum). Award amounts will be specified in the relevant award.							
Additional	Additional employer contributions.	Decided by the employer.							
Salary sacrifice	These are contributions that are made if the member and employer have a written agreement that they will make the contribution instead of paying an equivalent gross amount as salary.	The employer and employee agree on an amount.							

Contribution type	What are these contributions?	How much is contributed?
Contributions membe	rs may make	
Personal	The member may decide to make regular payments or a lump sum payment from their after tax income. The member may decide to make regular or lump sum contributions. Personal contributions are member contributions made by you or on your behalf and include payments from foreign superannuation funds, directed termination payments (relating to an employment termination payment), eligible proceeds that relate to Capital Gains Tax (CGT) small business concessions and payments that relate to structured settlements or orders for personal injuries.	Member decides.
Spouse	The member's spouse* may contribute on the member's behalf. This must be made from after tax monies and will be treated as an non-concessional contribution. The member's spouse may be eligible for a tax offset of up to \$540 when making a spouse contribution.	Spouse decides.

^{*} The term 'spouse' includes a person who, although not legally married to the member, lives with the member on a bona fide domestic basis as their wife or husband. It does not include a same sex partner.

Contributions for a prior period

The Trustee may accept superannuation contributions on your behalf if the Trustee is satisfied that the contribution relates to a period during which the Fund may have accepted the contribution, even though the contribution is actually made after that period.

Superannuation contribution caps

Concessional contributions

Concessional contributions include employer contributions (including salary sacrifice contributions), personal contributions for which a tax deduction has been claimed and certain foreign superannuation fund and directed termination payment amounts.

Concessional contributions cap

An annual cap on concessional contributions applies on a financial year basis. The cap is \$50,000 for 2007/08 and will be indexed to Average Weekly Ordinary Time Earnings (AWOTE) but will only increase in \$5,000 increments.

A transitional cap of \$100,000 (not indexed) applies for people aged 50 or over during a transitional period ending 30 June 2012.

Concessional contributions which are split to a spouse are assessed against your cap and not your spouse's cap.

There are exemptions to the concessional cap which include:

- > taxable portion of a foreign superannuation fund amount
- > first \$1,000,000 of a directed termination payment.

Non-concessional contributions

Non-concessional contributions are not subject to tax in the superannuation fund. They include:

- > personal contributions for which no tax deduction has been claimed
- > spouse contributions
- > government co-contributions.

Non-concessional contributions cap

An annual non-concessional contributions cap applies on a financial year basis. The non-concessional cap is \$150,000 for 2007/08 and is set at three times the concessional contributions cap. Please note that individuals age 50 or over who have a transitional concessional cap of \$100,000 will not be entitled to a non-concessional cap of \$300,000.

If you are under age 65 at any time during the financial year, larger contributions can be made by bringing forward two years contributions.

There are exemptions to the non-concessional cap which include:

- y government co-contribution
- eligible proceeds that relate to Capital Gains Tax (CGT) small business concessions up to a lifetime limit of \$1 million dollars (indexed)
- > payments that relate to structured settlements or orders for personal injuries.

For further information on the contribution caps and how they apply, please see your ANZ Financial Planner.

Superannuation Guarantee requirements

The law requires employers to make superannuation contributions for their employees. Employers must contribute 9% of each employee's earnings base (generally defined as Ordinary Time Earnings) up to a set quarterly maximum to a complying superannuation fund or retirement savings account.

If employers do not make the required contributions for an employee by the due date (see below) they will have to pay the Superannuation Guarantee Charge — which is not tax deductible.

Employers must pay eligible employees' SG contributions at least every quarter. Employers who are currently paying more frequently than every quarter can continue to do so. The latest due dates are outlined below:

SG Quarter	Latest due date for SG contributions
1 April – 30 June	28 July
1 July – 30 September	28 October
1 October – 31 December	28 January
1 January – 31 March	28 April

For more information on quarterly SG and reporting requirements, please see the Australian Taxation Office website www.ato.gov.au/super

Providing your Tax File Number (TFN)

You are not required to provide your TFN to us. Declining to quote your TFN is not an offence, however if you do not give us your TFN, either now or later:

- we may not be able to accept member contributions, and you may be liable to pay additional tax on concessional contributions
- you may pay more tax on your benefits than you have to (you may get this back at the end of the financial year in your income tax assessment)
- > it may be difficult to locate or amalgamate your superannuation benefits in the future.

Please ensure you have provided your TFN with your application.

Salary sacrifice

The Fund can be used for salary sacrifice purposes. Salary sacrifice is an arrangement whereby part of an employee's salary is paid before tax to a superannuation fund rather than being paid to them in cash. The amounts salary sacrificed into superannuation then benefit from the concessional tax treatment that applies to superannuation investments.

The concessional rate of tax on superannuation means that employees on higher personal tax rates may make tax savings by receiving part of their income as superannuation. This may be particularly useful for employees who are approaching retirement age and may have surplus income for investment.

Please note that in some circumstances, salary sacrifice may not always be beneficial. For example, where an employee is already on a low marginal tax rate which is less than that within a superannuation environment.

Before entering such an arrangement, we recommend members speak to an ANZ Financial Planner.

Transfers from other funds

Members may transfer benefits from other superannuation funds to the Fund at any time. Members who would like assistance in rolling money over into the Fund can complete the Easy Transfer Service Form on page 47.

Government co-contribution

The government co-contribution is a superannuation contribution made by the government when an eligible member makes personal non-concessional contributions to superannuation. The government will contribute up to \$1.50 for every \$1.00 of personal non-concessional contributions made to a maximum of \$1,500 in a financial year.

ANZ Superannuation Savings Account is unable to accept government co-contributions. However, if a member has made a personal contribution to the Fund and is eligible for a government co-contribution, they may direct the co-contribution to another superannuation fund. A member's entitlement will be assessed by the Australian Taxation Office (ATO) upon completion of their income tax return.

Conditions apply to the government co-contribution (for example, you must be under age 71 at the end of the financial year). Members should speak to an ANZ Financial Planner or contact the ATO if they think they may be eligible.

Accessing superannuation benefits

The Federal Government has put rules in place to restrict when member's superannuation benefits can be accessed. These rules, known as preservation, help to ensure that a member's superannuation savings are used for retirement purposes.

Members may receive their benefit from ANZ Superannuation Savings Account as a lump sum if they satisfy a 'condition of release'. They may also elect to transfer to another complying super or pension fund.

If a member withdraws a lump sum this amount can be paid as a cheque, or deposited into a nominated bank account.

Before withdrawing or rolling over your benefit, we recommend that members first speak to an ANZ Financial Planner, as the way superannuation is withdrawn can have a substantial impact on their tax liability and rolling over your benefit can have an effect on your insurance cover.

Access to superannuation savings will depend on the classification of a member's benefit based on the following categories:

Unrestricted non-preserved

These amounts may be accessed at any time.

Preserved

These amounts can only be accessed on meeting a condition of release. These include:

- permanent retirement* on or after a member reaches their preservation age (listed below)
- > the member reaching age 60 and subsequently ceasing a gainful employment arrangement
- > the member reaching age 65, whether you have retired or not
- > the member is unable to continue working due to permanent incapacity[†]
- > severe financial hardship (limits apply)
- > specified compassionate grounds (limits apply)
- > some former temporary residents of Australia will have the option of accessing their superannuation benefits after permanently departing Australia.

If the member has reached their preservation age and does not meet one of the above conditions of release, they may be eligible to commence a transition to retirement pension.

Since 1 July 1999, all contributions and earnings whilst in the accumulation phase must be fully preserved. Rolled over unrestricted non-preserved and preserved benefits to the Fund will retain their original preservation status. Restricted non-preserved benefits rolled over to the Fund are preserved. All earnings are preserved from 1 July 1999. All Employer Termination Payments and Directed Termination Payments rolled over to the Fund from 1 July 2004 are preserved.

- 'Permanent retirement' means ceasing an arrangement of gainful employment and the Trustee is reasonably satisfied that you intend never again to be gainfully employed for 10 or more hours weekly.
- 'Permanent incapacity' means the Trustee must be reasonably satisfied that the member is unlikely, because of ill health (whether physical or mental), ever again to engage in gainful employment for which the member is reasonably qualified by education, training or experience.

Preservation age

If you were born	Preservation age
Before July 1 1960	55
Between 1 July 1960 and 30 June 1961	56
Between 1 July 1961 and 30 June 1962	57
Between 1 July 1962 and 30 June 1963	58
Between 1 July 1963 and 30 June 1964	59
After 30 June 1964	60

Death benefit

The member's benefits must be paid in the event of the member's death. The account balance (plus any life insurance benefit, if payable) may be paid to the member's dependants, estate, or a combination of both or as permitted by superannuation law.

All beneficiaries must be either:

- > a dependant, or
- > the member's estate (we call this the member's 'legal personal representative').

Under superannuation law (which includes the Trust Deed), members cannot nominate persons as beneficiaries who do not fall into one of the above categories.

Who can be a dependant

A dependant includes:

- > the member's spouse (including a de facto spouse who lives with the member on a bona fide domestic basis as their husband or wife, and their widow or widower or surviving de facto spouse)
- > the member's children (including an adopted child, a stepchild or an ex-nuptial child)
- > any other person who is financially dependent on the member at the time of their death
- > any other person with whom the member has an 'interdependency' relationship (see below).

Generally two persons have an 'interdependency' relationship if all of the following apply:

- > they have a close personal relationship
- > they live together
- > one or each of them provides the other with financial support
- > one or each of them provides the other with domestic support and personal care.

Notwithstanding the above requirements, two persons who have a close personal relationship but fail one of the other requirements because one or both of them suffer from a physical, intellectual or psychiatric disability will still be classed as having an interdependency relationship.

How members nominate a beneficiary

Members can nominate a beneficiary:

- > when personal members join the Fund, on the Application Form, or
- at any other time, by completing the Nomination or Change of Beneficiary Details form or by notifying the Trustee in writing.

Members can contact Customer Services on 13 38 63 for assistance in nominating a beneficiary.

Nominating a legal personal representative

Alternatively the member may wish to nominate a legal personal representative as their preferred beneficiary. A legal personal representative is the person who looks after the estate of a deceased person. This may be:

- > the executor of the Will who is granted probate of the estate
- > the administrator of the estate if the person dies without making a valid Will (known as intestacy).

It is important to note that there may be different taxation consequences if there is a payment to a legal personal representative, compared to payments to dependants. This will depend on the circumstances of the estate and the member's dependants.

How a death benefit is paid

If the member provides us with a nomination, the Trustee will pay their death benefit to the beneficiaries they have nominated and in such proportions as they have specified, provided:

- the nominated beneficiary(ies) is a dependant or is their legal personal representative at the time of their death
- > the member has not married, entered a de facto or like relationship with a person of either sex or permanently separated from their spouse or partner since making their nomination
- the nomination has not been revoked and is not defective (see below) for any reason.

It is very important that members keep their nomination up to date in line with their personal circumstances so that it continues to reflect their wishes.

Defective nominations

A member's nomination will be defective if:

- it is unclear to the Trustee (e.g. because it is illegible or because the nominated proportions do not total 100%)
- > the member did not sign or date the nomination.

Also, a nomination will be defective if the Trustee receives information before paying the death benefit that, when the member made the nomination they did not understand the consequences of making it.

The member's nomination may become defective after they make it if a nominated beneficiary dies or ceases to be a dependant while they are still living. Members should revise their nomination if any of these events occur.

No nomination, defective nomination or cancelled nomination

If a member does not make a valid nomination, they cancel their existing nomination or to the extent their nomination is defective, the Trustee will pay their death benefit to:

- > their legal personal representative unless their estate is insolvent or a legal personal representative is not appointed within six months or such longer time period the Trustee may allow or, if none
- > their spouse or partner of the opposite sex (equally if more than one) or, if none
- one or more of their dependants (as determined by the Trustee) or, if none
- > any other person permitted under superannuation law.

This means that if a member does not have a nomination, they should consider making a Will or altering their Will to cover their death benefit.

What do you need to know about taxation?

Information for employers

Many factors can influence the way superannuation is taxed. This section is of a general nature only and is based on current tax law. An employer's circumstances will determine how the tax system applies to them. For this reason employers should seek professional advice on their own tax position.

Deductibility of concessional contributions

Employers can generally claim a tax deduction for concessional contributions made on behalf of an eligible employee. However, annual caps apply to concessional contributions and additional tax is payable by the member if contributions exceed the cap in a financial year.

Information for members

Many factors can influence the way superannuation is taxed. This section is of a general nature only and is based on current tax law. The member's personal circumstances will determine how the tax system applies to them. For this reason, the member should seek professional advice on their own tax position.

Tax can apply to a member's superannuation at the contribution stage, during the investment earning stage, and at the withdrawal stage. The tax a member will pay in a superannuation fund may be lower than tax a member would pay outside superannuation.

Tax rates charged at the contribution and investment earning stages are generally concessional rates, which may be lower than the tax rates that would apply to investments outside the superannuation system.

Taxation at these three stages is discussed in the following section.

Tax on contributions

Concessional contributions

Concessional contributions are taxed at 15% in the superannuation fund.

Non-concessional contributions

Non-concessional contributions are not subject to tax in the superannuation fund.

Tax consequences of exceeding contribution caps

Annual caps apply to both concessional and non-concessional contributions. Additional tax is payable if contributions exceed the relevant cap in a financial year. The caps will be monitored by the Australian Taxation Office (ATO), and if the cap is exceeded for a financial year the member will be sent an assessment by the ATO and a release authority, such that the additional tax can be paid from the member's superannuation monies.

If the concessional cap is exceeded, additional tax at 31.5% will apply in respect of the amount that exceeds the cap. The tax can be paid from the member's superannuation monies or from the member's personal monies outside the superannuation system.

If the non-concessional cap is exceeded, tax at 46.5% will apply in respect of the amount that exceeds the cap. The tax must be paid from the member's superannuation monies.

Contributions in excess of the concessional cap will also count towards the non-concessional contributions cap.

No-TFN contributions tax

If a TFN is not provided to the Trustee of the Fund by 30 June following the date on which a concessional contribution was made, additional tax at a rate of 31.5% will apply to that contribution. The additional tax is refundable if a TFN is quoted to the Trustee within certain time limits.

Deductions for contributions

If your employer contributes to superannuation on your behalf, you will generally not be able to claim a tax deduction for any personal contributions you make.

If you do not earn income from employment, or if your employment income is less than 10% of your total assessable income plus reportable fringe benefits, you may be entitled to claim a tax deduction for your personal contributions to the Fund. Before you can claim the deduction, you will need to lodge a notice with the Trustee of the Fund and the Trustee must acknowledge that they have received and accepted your notice. You should seek advice from your ANZ Financial Planner on whether you can obtain a deduction for your contribution and the amount of deduction you may be entitled to.

Deductions for insurance premiums

A tax deduction is generally available within the Fund for life insurance premiums paid from the member's account. Where the deduction is available this will be reflected in the member's account balance.

Tax on investment earnings

Investment earnings are taxed at a maximum rate of 15%, however, the actual tax payable may be lower as a result of franking credits, foreign tax credits and concessionally taxed capital gains.

Tax on withdrawals

When a member satisfies a condition that allows access to their superannuation, the superannuation benefit may be taken as either a lump sum withdrawal or as a regular income stream. Please refer to 'Accessing superannuation benefits' on page 17 of this book.

Tax payable on lump-sum withdrawals

> Age 60 or over

No tax is payable on benefits that you take once you have reached age 60.

> Under age 60

The benefit will generally consist of only two components – taxable and tax-free. You are required to draw down proportionately from these components. There will be no tax payable in respect of the tax-free component of the withdrawal.

The table below shows the maximum rates of tax payable on the taxable component of lump-sum withdrawals (where you provided us with your TFN).

Maximum rate of tax including Medicare levy											
Preservation age to	Amount up to low rate threshold*	0%									
age 59	Amount over low rate threshold*	16.5%									
Under preservation age		21.5%									

*The low rate threshold of \$140,000 (2007/08) is indexed annually, but will only increase in \$5,000 increments.

Tax on death benefits

The tax treatment of death benefits depends on whether a dependant or non-dependant ultimately receives the benefit. Where active life insurance cover was in force at the date of death, the benefit may also include an untaxed element which will be taxed at a maximum rate of 31.5%.

A lump sum death benefit paid to a dependent will be tax free. A dependant includes a spouse, former spouse, child under 18 years of age, or someone who had an interdependency relationship with, or was financially dependent upon the deceased at the time of death. A lump sum death benefit paid to someone who is not a dependant will generally consist of a taxable and tax-free component. There is no tax on the tax-free component, and the taxable component will generally be taxed at maximum rate of 16.5% (including Medicare levy).

A lump sum payment to your estate will be taxed depending on whether dependants or non-dependants finally receive the benefit. The legal personal representative is responsible for tax arrangements when the estate pays the benefit to the beneficiary(ies).

What else do you need to know?

Keeping members informed

Regular communication will keep members up to date. At least once a year, members will receive a statement outlining:

- > the account balance as at the end of the reporting period
- > the transaction history
- > the amount of fees and charges deducted from their account.

Members will also receive an Annual Report which contains general information about the Fund, legislation updates plus investment and financial information.

Keeping employers informed

Once a year, employers will be sent a statement outlining total contributions made for each of their employees plus an Annual Report. Additional statements are available upon request.

Processing transactions

Contributions can be made at any ANZ branch. Generally, the effective date of transactions in the Fund will be the date of receipt of correctly completed documentation and payment (where applicable) at an ANZ branch or by the Trustee at the address below:

ING Custodians Pty Limited GPO Box 4028 Sydney NSW 2001

If we are unable to process a contribution immediately, we are required to hold the contribution in a trust account. We will retain any interest payable on this trust account to meet, among other things, bank fees and other bank administrative costs we incur in operating the account.

Confirming transactions

Members and employers can request a confirmation of their transactions and any other additional information about investments in the following convenient ways:

- > Call us on 13 38 63 weekdays between 8.00am and 8.00pm (Sydney time), excluding national public holidays, and have queries answered over the phone.
- > Call us on 13 38 63 and ask for a written confirmation of the transactions made to be sent.
- > Email us at customer@ing.com.au

Policy committee

The Trustee is required to make reasonable attempts to establish a policy committee whenever:

- an employer pays contributions into the Fund on behalf of more than 49 of its employees
- > five or more members of an employer group write to the Trustee requesting that a policy committee be established.

The committee must include an equal number of employer and employee members and should:

- meet at least once a year to consider issues about the superannuation plan
- > provide the Trustee with feedback and make recommendations about the operation of the plan.

For more information on policy committees, please contact Customer Services on 13 38 63.

The Eligible Rollover Fund (ERF)

An ERF is a low risk, low return investment fund which does not offer insurance cover.

The Trustee may transfer member's benefits to an ERF if their account balance is less than \$1,000 and:

- we have not received a contribution from the member (or received a contribution on their behalf) for two consecutive years
- > where one item of correspondence is returned to us as unclaimed mail from the member's last known address.

The ERF chosen for ANZ Superannuation Savings Account is:

Australian Eligible Rollover Fund (AERF)

are transferred to the AERF:

Jacques Martin Administration & Consulting Pty Limited Locked Bag 5429 Parramatta NSW 2124 Phone 1800 677 424

Set out below is a summary of some of the significant features of the AERF, current as at the date of the preparation of this PDS. For detailed information about the AERF, please contact the AERF directly. The trustee of the AERF is Perpetual Trustee Company Limited ABN 42 000 001 007. If a member's benefits

- > they will cease to be a member of the ING MasterFund and will become a member of the AERF, meaning they will be subject to its governing rules including a different fee structure
- > member investment choice will not be available. The member's benefits will be invested in a diversified portfolio with exposure to both growth assets (equities and property)

and defensive assets (fixed interest and cash). There is no guarantee that investment returns will not be negative

- > their benefits will be 'member protected,' meaning that, generally, administration charges cannot exceed investment earnings on their account in a reporting period. However, other costs such as taxes and insurance costs may be deducted
- the AERF is unable to accept any ongoing contributions from members or their employer; however, rollovers from other superannuation funds may be permitted
- > the AERF does not offer insurance benefits. Any insurance cover the member had as part of their account in ANZ Superannuation Savings Account will cease.

Lost members

If two items of written correspondence to a member are returned to us as unclaimed mail from a member's last known address and no contributions have been received in the last two years, we may classify a member as a 'lost member' and report the details to the Australian Taxation Office. Lost members who have balances of less than \$1,000 may be transferred to the ERF.

Unclaimed money

If a member reaches age 65 or over, and we have not received a contribution or rollover for two years, and are unable to contact the member after five years since our last contact then we will be required to pay the member's benefit to the government as unclaimed money.

Cooling-off period – employers

Generally, the employer may cancel their application to participate in the Fund within 14 days of the earlier of:

- > the day employees who are the subject of the employer's first application for an issue of superannuation interests to employees receive confirmation from us
- the end of the fifth day after we first issue or sell a superannuation interest to an employee.

This is known as the 'cooling-off' period. During this time the employer may cancel their application by notifying us in writing.

The employer must nominate (within one month after notifying us that they wish to exercise their right of cancellation) an alternative eligible superannuation fund, approved deposit fund, or Retirement Savings Account (RSA) into which the employer contributions received by us are to be repaid. The employer's right of cancellation is taken to have been exercised only on receipt by us of the nomination.

The employer must make the nomination by advising us in writing. If we do not receive a nomination from the employer within this one month period, the employer is taken not to have exercised the right of cancellation.

If the employer has exercised the right of cancellation as described above, and any part of the monies to be repaid includes personal contributions by employees (including monies rolled over or transferred from another superannuation fund), we will:

- > transfer restricted non-preserved benefits or preserved benefits to another eligible superannuation fund nominated by the employee
- > pay any other monies as directed by the employee.

In the event that a superannuation fund nominated by either the employer or employee does not accept the receipt of the monies (or an employee does not tell us what to do with personal contributions), we may transfer the monies to be repaid to an eligible rollover fund.

Cooling-off period – personal members

Generally, personal members may cancel their initial application within 14 days of the earlier of:

- > the date confirmation is received from us
- the end of the fifth day after we actually first issue or sell a superannuation interest to a personal member.

This is known as the 'cooling-off' period.

During this time a member can cancel their initial application. This amount will be adjusted for any changes in the value of the benefit, less any withdrawals and transaction costs. To cancel the application, please notify us in writing.

If a member has not met a condition of release, and chooses to cancel membership, these funds cannot be paid directly to the member. In accordance with superannuation laws, these funds, less any eligible adjustments, can only be transferred to another eligible superannuation fund.

Cooling-off does not apply to additional investments.

Family law

Superannuation law facilitates the division of superannuation benefits upon breakdown of marriage. The law enables the payment (splitting), or the suspense of payment (flagging), of superannuation benefits. For more information please speak to your ANZ Financial Planner.

Customer concerns

We aim to resolve all complaints quickly and fairly. If an employer or member has a complaint, please contact Customer Services on 13 38 63 or write to:

Complaints Resolution Officer ANZ Superannuation Savings Account ING Custodians Pty Limited GPO Box 4028 Sydney NSW 2001

Having followed our dispute resolution process, if you are not satisfied you can contact the Superannuation Complaints Tribunal (SCT):

Superannuation Complaints Tribunal Locked Bag 3060 GPO Melbourne VIC 3001 Phone 1300 780 808 Fax 03 8635 5588 www.sct.gov.au

The SCT is an independent body set up by the Federal Government to assist in the resolution of complaints.

Privacy

We are committed to ensuring the confidentiality and security of all personal information. The ING Privacy Policy details how we manage personal information and is available on request or may be downloaded from www.ing.com.au

Members may request access to the information held by us about the member, the member's investment(s) and any other ING products or services which the member may hold, by contacting the ING Privacy Officer. The member may assist us by contacting Customer Services if any of their personal information is incorrect, has changed or requires updating.

Where the member's employer has established an account in the name of the member under the Fund, it may be necessary for us:

- > to collect personal information from the member
- to collect some personal information about the member from the employer
- > to disclose some of the member's personal information to the employer in order to undertake the management and administration of the account established in the name of the member by the employer.

In order to undertake the management and administration of our products and services, it may be necessary for us to disclose the member's personal information to certain third parties. Unless the member consents to such disclosure we will not be able to process the application or provide them with ING products or services.

The parties to whom we may routinely disclose your personal information include:

- organisations providing medical or other services for the purpose of the assessment of claims and underwriting for applications for cover, such as reinsurance organisations
- organisations undertaking compliance functions such as a review of our information
- organisations maintaining our information technology systems
- authorised financial institutions such as banks
- organisations providing mailing and printing services
- your ANZ Financial Planner if you have authorised them to act on your behalf.

We will also disclose your personal information in circumstances where we are required by law to do so.

Where you wish to authorise any other parties to receive information and/or undertake transactions, please notify us in writing.

We and other members of ING Group may send you information about our financial products and services from time to time. You may elect not to receive such information at any time by contacting Customer Services.

If you have any further questions about privacy, please write to us or contact us at:

Privacy Officer GPO Box 75 Sydney NSW 2001

Phone 02 9234 8111 Fax 02 9299 3979

Email privacy@ing.com.au

In this section 'we', 'us', and 'our' refers to ING Life and INGC.

How to obtain up to date information

The information contained in this PDS is up to date at the time of its preparation. Information in this PDS is subject to change from time to time and may be updated by us. We will notify you of such changes via regular member communications, the ANZ website and/or the ANZ Superannuation Savings Account Annual Report.

You can request any updated information by contacting your ANZ Financial Planner, visiting our website or calling Customer Services on 13 38 63. We encourage you to refer to our website for updated information about ANZ Superannuation Savings Account.

In addition, you can request a copy of the Fund's Trust Deed by calling Customer Services on 13 38 63.

You can request a paper copy of any updated information, which will be provided free of charge at any time.

Application for ANZ Superannuation Savings Account

The Application which is attached to the Product Disclosure Statement (PDS), is the only means of applying for this product. It is dated 1 July 2007. We reserve the right to accept or refuse any applications.

Before you sign this Application, the product issuer or your ANZ Financial Planner is obliged to give you a PDS. The PDS will help you to understand the product and decide whether it is appropriate to your needs. Please ensure you have read the entire PDS. If you have received this Application electronically, we will provide a paper copy of the PDS and this Application free of charge on request. This PDS may be withdrawn and/or replaced at any time. Applications made on a withdrawn PDS will be declined.

How to invest

Personal members

To make your investment in ANZ Superannuation Savings
Account please complete and sign the following Application(s):

- > Personal Application on pages 27-29.
- Life Insurance Personal Statement (if required) on pages 31–34.

Forward the Application(s) and cheques/payment to any ANZ Branch or ING Life, GPO Box 4028, Sydney NSW 2001.

All cheques should be made payable to 'ING Life Limited'. Cheques may be deposited at any ANZ Branch.

Employers (see important notes below)

To join ANZ Superannuation Savings Account, please complete and sign the following Application:

> Employer Application on pages 35-36.

To add new employees please complete and sign the following:

> Member Registration Form on page 37.

To make contributions please complete and sign the following:

> Contributions Remittance Advice on page 45.

Forward the Application(s) and cheques/payment to any ANZ Branch or ING Life, GPO Box 4028, Sydney NSW 2001.

All cheques should be made payable to 'ING Life Limited'. Cheques may be deposited at any ANZ Branch.

Employee members

To nominate or change a beneficiary or to consolidate your superannuation funds, please complete and sign the following form(s):

- > Nomination or Change of Beneficiary Details form on page 39.
- > Easy Transfer Service Form on page 47.

Forward the form(s) and cheques/payment to any ANZ Branch or ING Life, GPO Box 4028, Sydney NSW 2001.

All cheques should be made payable to 'ING Life Limited'. Cheques may be deposited at any ANZ Branch.

Important notice to employers: for employer completed Application forms only

- There is mandatory member information required to establish a member account and insurance. Please complete the Member Registration Form for each employee.
- If you are required to pass on your employee's TFN to the employee's superannuation fund, you are generally required to do this within 14 days of your employee quoting their TFN to you. TFN details can be recorded in the boxes provided on the Member Registration Form on page 37. Employees need to read the TFN section below.
- Insurance cover for one unit of Death Only, or one unit of Death and TPD cover is available to employer groups who select ANZ Superannuation Savings Account as the superannuation solution for all their employees. The type of cover available (Death Only, or Death and TPD) depends on a number of factors. These are explained on page 9.

Tax File Number (TFN)

You or your employer may already have provided your TFN to the Fund, if not, we are required to tell you the following details before you provide your TFN. Your TFN is confidential, and you should know the following before you decide to provide it to us:

- The Trustee is authorised to collect your TFN under the Taxation and Superannuation Laws.
- If you do provide your TFN to us, we will only use it for legal purposes. This includes finding or identifying your superannuation benefits where other information is insufficient, calculating tax on any superannuation benefit payments you may be entitled to.
- If you do provide your TFN to us, we may provide it to the Trustee of another superannuation fund or a Retirement Savings Account (RSA) provider where the Trustee or RSA provider is to receive your transferred benefits in the future.
- > We will not pass your TFN to any other fund if you tell us in writing that you do not want us to pass it on.

> We may quote your TFN to the Australian Taxation Office (ATO) when reporting details of contributions for the purpose of lost member reporting, contribution cap monitoring and administration of the co-contributions regime.

Otherwise your TFN will be treated as confidential. You are not required to provide your TFN. Declining to quote your TFN is not an offence. However, if you do not give us your TFN, either now or later:

- we may not be able to accept certain personal (non-concessional) contributions
- concessional contributions (including compulsory employer contributions) will be subject to tax at the highest marginal tax rate (currently 46.5%)
- you may pay more tax on your superannuation benefits when you withdraw them than you have to (you may get this back at the end of the financial year in your income tax assessment).
- it may be difficult to locate or amalgamate your superannuation benefits in the future.

The purposes for which we can use your TFN and the consequences of not providing it to us may change in the future as a result of changes to the law.

Further information

If you have any further enquiries about ANZ Superannuation Savings Account, please call Customer Services on 13 38 63 weekdays between 8.00am and 8.00pm (Sydney time), excluding national public holidays, or write to:

ANZ Superannuation Savings Account

GPO Box 4028 Sydney NSW 2001 Email customer@ing.com.au Website www.anz.com

ANZ Superannuation Savings Account



Personal Application

1 July 2007

ING Custodians Pty Limited ABN 12 008 508 496 AFSL 238346 RSE R1001525 Contact details GPO Box 4028, Sydney NSW 2001 347 Kent Street, Sydney NSW 2000 Telephone 13 38 63 Facsimile 02 9234 7186

1. Personal details																								
Title*		Mr			Mrs			Ms		Mis	SS		Dr					C	ther					
Surname*																								
Given name(s)*																								
Date of birth*	D	D	M	M	Υ	Υ	Y	Y											Ma	ale		F	ema	le
Address*																								
													S	tate	9			F	osto	ode				
Phone Home												Ві	usir	iess	5									
Mobile														Fax	κ									
Email																								
Tax file number				_				_																
If a TFN is not provided to read the TFN section on * Mandatory information								-				d at t	he	top	mar	gina	l tax	rate	e, plu	is Me	edica	re lev	y. Plo	ease
2. Initial investment	t (if	fun	ds	lod	ged	wit	h th	nis /	Applio	atio	n)													
Note: All contributions a retirement after your pre											_			ıt a	re su	bjec	t to	pres	erva	tion (until į	oerma	nen	t
Personal contribution																\$								
Employer contribution F your employer from contribution							vard	Agre	eemen	ts ma	y pre	vent				\$			<u> </u>					
Directed termination pa Please forward the appr	•	-					dres	ss ab	ove. (I	Manda	atory	requ	ıireı	mer	nt)	\$								
Spouse contribution																\$								

3. Insurance option – personal members Personal Members over the age of 15 may apply for up to 2 units of basic cover. Members working 20 or more hours a week on the date cover commences (refer to page 9) and who are accepted for cover by the Insurer, will be covered for Death and Total and Permanent Disablement (TPD) insurance cover. Members working less than 20 hours a week who are accepted for cover by the Insurer, will be covered for Death Only insurance cover. Each basic unit of cover costs \$1 per week and is deducted from your account monthly. Please indicate the number of units of cover you wish to apply for by nominating one of the boxes below. No Insurance cover required 1 unit of Basic cover* 2 units of Basic cover* * Please complete the Personal Statement on page 31 (mandatory requirement). Note: If no selection is made, no insurance will be provided. If you work in an excluded occupation, TPD cover is not available. Office use only Checklist of bank duties – (Call 13 38 63 for assistance) Deposit methods Client deposit book required Code 85 (100 point check is not required for this account) Send application immediately by mail to: ANZ Superannuation Savings Account, GPO Box 4028, Sydney 2001 4. Details of nominated beneficiary(ies) I hereby request, subject to the Fund's Trust Deed, that the benefit payable on my death be paid to the following dependant(s) or legal personal representative (please refer to pages 18 for further information on dependants for superannuation and taxation purposes): **Dependants** Title Mr Other Surname Given name(s) Address State Postcode Country Entitlement Relationship to member Title Mr Ms Miss Other Surname Given name(s) Address State Postcode Country Relationship to member Entitlement Legal personal representative Entitlement Please note: It is not compulsory to nominate a beneficiary. You may change the nominated beneficiary by contacting Customer

Services on 13 38 63 and we will send the necessary forms. Any prior nomination will cease upon our acceptance and registration of the new nomination.

If additional dependants are to be nominated as beneficiaries, please provide details (up to a maximum of six nominations including your estate) on a list attached to the Application Form and nominate the percentage of your entitlement each beneficiary should receive. (**Note**: Total percentage must equal 100%).

5. Declaration and signature

- > I declare that the information I have provided is true and complete to the best of my knowledge and belief, and (if not already a member) I apply to ING Custodians Pty Limited (the Trustee) for membership of the Fund and agree to be bound by the rules and provisions of the Fund's Trust Deed.
- > I am aware that the payment of superannuation benefits is subject to the provisions of the Trust Deed, the Superannuation Industry (Supervision) Act 1993 and regulations and other relevant laws, and that in particular, benefits cannot be paid out until I am 65, or have reached my preservation age and have retired, except in the event of death, permanent incapacity or other special circumstances provided by the Superannuation Industry (Supervision) Act 1993.
- > An investment in ANZ Superannuation Savings Account is neither a deposit nor a liability of ANZ Group or ING other than ING Life.
- > I confirm that I have received and understand the current PDS from the Trustee.
- > I will notify the Trustee in writing if my employment status changes.

By completing this form I also:

- authorise the collection, use and disclosure of my personal information for the purpose of the management and administration of those ANZ or ING products and services in which I have invested or for which I wish to apply as outlined in the Privacy section on page 24 of the PDS. I understand that unless I consent to the collection, use and disclosure identified in the Privacy section, ANZ/ING will not be able to process my application or to deliver the relevant products or services
- > accept that ANZ or ING may send me information about its products or services from time to time. I understand that I may notify you of my decision not to receive further information by contacting you directly
- > authorise my ANZ Financial Planner to receive and access my personal information for the purpose of managing my investment.

 Where there is any change to this authority or relating to my planner, I will notify you of the change
- > declare, in the case of contributions, that I have read and understood the contribution eligibility rules on page 15 of the PDS and that I am eligible to make or have contributions made on my behalf and will notify the Trustee if I am no longer eligible.

By signing this application I confirm that I have read and understood the conditions and acknowledgments above.

I, the undersigned, whose signature appears below declare that the statements made in this form are true and correct.

Applicant's signature		Date
		D D M M Y Y Y Y
6. ANZ Financial Plan	ner details	
(Insert client name)		
has applied for ANZ Super	rannuation Savings Account	
On the	DDMMYYYY	
ANZ Financial Planner's si	gnature	
ANZ Financial Planner cod	e	
ANZ Financial Planner's sta	amp/details	

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ANZ Superannuation Savings Account



Life Insurance - Personal Statement

1 July 2007

ING Custodians Pty Limited ABN 12 008 508 496 AFSL 238346 RSE R1001525 Contact details GPO Box 4028, Sydney NSW 2001 347 Kent Street, Sydney NSW 2000 Telephone 13 38 63 Facsimile 02 9234 7186

1. Personal details											
Member number (if kno	own)										
Title	Mr	Mrs Ms	Miss	Dr		Otl	her				
Surname											
Given name (s)											
	Male	Female		Date of b	oirth 🗖	D	M	Υ	Υ	Υ	Υ
Occupation											
Occupational duties											
(include the percentage of time spent on each)											
Employment details	Full-time	Self-employed	Part-time	hours	worked (per we	eek)				
Employer or name of business											

Important notice

Your duty of disclosure

Before you become insured under a contract of life insurance, the Trustee has a duty of disclosure to the Insurer, under the Insurance Contracts Act 1984. In order for the Trustee to comply with its duty, you must disclose, in this Application form, every matter that you know, or could reasonably be expected to know, is relevant to the Insurer's decision whether to accept the risk of the insurance and, if so, on what terms. The duty of disclosure also applies before cover is renewed, varied or reinstated.

The duty, however, does not require disclosure of a matter:

- > that diminishes the risk to be undertaken by the Insurer
- > that is of common knowledge
- > that the Insurer knows or, in the ordinary course of his/her business, ought to know, or
- > as to which the duty of disclosure is waived by the Insurer.

Non-disclosure

If the Duty of Disclosure is not complied with and the Insurer would not have provided the insurance cover on any terms if the failure had not occurred, the Insurer may avoid the cover within three years of entering into it. If the non-disclosure is fraudulent, the Insurer may avoid the cover at any time. An Insurer who is entitled to avoid insurance cover may, within three years of entering into it, elect not to avoid it but to reduce the sum that you have been insured for in accordance with a formula that takes into account the premium that would have been payable if you had disclosed all relevant matters to the Insurer.

The duty of disclosure continues until the Insurer accepts (or declines) your application and confirmation is issued in writing. Please ensure that all applicable questions are fully answered.

Please return completed and signed application form to: ANZ Superannuation Savings Account, GPO Box 4028, Sydney NSW 2001.

2. General details		
1. (a) Have you ever had an application declined, postponed, accepted with a higher than normal premium or otherwise than as submitted?	Yes	No
(b) Have you ever applied for benefits for any kind of injury or sickness?	Yes	No
(c) Have you any other life or disability cover (including current applications)?	Yes	No
If yes, please give details		
2. Have you any intention to engage in aerial travel other than as a fare-paying passenger, or in pursuits or pastimes considered hazardous by the average person, e.g. motor racing, hang-gliding, rock climbing? If yes, please give details	Yes	No
3. Do you intend to travel outside Australia within the next two years?	Yes	No
If yes, provide approximate date of departure, duration and countries of destination:		
3. Health statement		
Height cm Weight kg		
Please tick YES or NO to each of the following:		
1. Do you take alcohol? Yes No If yes, in what form and daily quantity:		
2. Do you smoke? Yes No If yes, in what form and daily quantity:		
3. Do you have any abnormality affecting eyesight, hearing, speech or physical mobility?	Yes	No
4. To your knowledge have you ever suffered from:		
(a) diabetes, epilepsy, multiple sclerosis or hepatitis?	Yes	No
(b) anaemia, leukaemia, haemophilia or any other blood disorder?	Yes	No
(c) cancer or tumour of any type	Yes	No
(d) chest pain, high blood pressure, high cholesterol, heart or vascular complaint, paralysis or stroke?	Yes	No
(e) disease or complaint related to kidney, bladder, lung, bowel, liver, or stomach including gastric		
or duodenal ulcer?	Yes	No No
(f) mental or nervous disorder including stress, anxiety or depression?	Yes	No
(g) arthritis, rheumatism, sciatica, any neck, back, shoulder or knee problems, broken bones, a repetitive strain injury, gout, muscle or joint pains?	Yes	No
(h) chronic fatigue syndrome or other immune disorders?	Yes	No
(i) asthma or any lung disorder or sleep apnoea?	Yes	No
5. Do you take or have you EVER taken drugs, tablets or medications on a regular basis, whether prescribed by a medical attendant or not?	Yes	No
6. Have you had any other medical condition not mentioned above?	Yes	No

7. AIDS Statement – If you ar	ıswe	er 'Ye	es' to	o any	y of t	the f	ollo	wing	g qu	esti	ons	, pl	eas	e pı	ovic	le fu	ıll c	leta	ails	in t	he s	ect	ion	belo	ow.		
This does not necessarily me your application.	an th	nat t	he i	nsur	ance	e is r	not	avail	able	e, bı	ut w	e m	ay r	requ	uire	add	itio	na	l inf	orn	natio	on t	o as	ses	S		
(a) Has the virus, which causes AIDS (the Human Immunodeficiency Virus), ever infected you or are you carrying antibodies to that virus?																No											
(b) Have you ever engaged in sexual activity with, or worked as, a prostitute; or engaged in anal sexual activity?																	Yes			No							
(c) Are you suffering from unintentional weight loss, persistent night sweats, persistent fever, diarrhoea or swollen glands?																Yes			No								
(d) Do you believe that any of your sexual partners, past or present, would answer 'Yes' to any of the questions numbered (a), (b) or (c) above?															Yes			No									
Additional information																											
If you have answered 'Yes' to	any	of tl	hese	e fou	r AII	OS S	tate	emen	ıt qu	ıest	ions	ple	ease	e giv	ve d	etai	ls b	elo	w:								
8. Have any of your parents, diabetes, stroke, heart dis any hereditary disease? If yes, please give details and	ease	e, me	enta	l dis	orde	_													-	-	sy,			Yes			No
9. If you answered 'Yes' to que (a) nature of condition/comp performed (f) degree of recovers of the space is required attack.	laint ery (t (b) (g) n	date	e cor e(s) a	mme and	nce	d (c) dui	ratio	n o	f inj	ury,	/illn														า
10. Usual doctor or medical (entr	re de	etaile	S																							
Full name of usual doctor																											
Phone number																											
Full address of usual doctor																											
Tutt dadiess of dadat doctor															Sta	te			ī		F	ost	coc	le			
How many years have you be	en a	itten	ding	thic	s do	ctor	?			Y	ears				Mo		5					030	.000				
If known for less than 12 mo								ıd ad	ldre				r wh	no h				of v	/OIII	r me	-dic	al h	isto	ırv.			
Doctor		, ριο		aavi							7		. ,,,	.01		l]	J. y	Jul]		-,·			
Address																											
nuuless															Sta	te			7			Post	רטי	le			
															Jid	ιC					ľ	บรเ	CUU	.c _			

If you have more than one us	sual docto	or please pro	ovide det	tails of t	he addi	tiona	l doct	ors be	low:								
Doctor																	
Address																	
								State				Post	code				
How many years have you be	een attend	ding this do	ctor?		Years		l	Month	ıs								
Please give details of your l	ast consu	ltations witl	h <i>any</i> do	ctors, a	nd if ap	plical	ble, o	utcom	e or o	degre	e of	reco	very.				
Doctor's name and address	;	Date	Reas	on for c	onsulta	tion	Outcome/Result										
4. Declaration and Med	lical Aut	horisation	1														
I have read and carefully of	onsidered	d the 'Health	1 Statem	ent' abo	ve and	all th	e stat	emen	ts are	true	and	corre	ect in r	elati	on t	o me	
I acknowledge that this de insurance, and that the ma									l Tota	l and	Pern	nane	nt Dis	able	men	t	
› I acknowledge that I have	received a	a copy of the	e PDS for	the typ	e of cov	er for	whicl	n I am	appl	ying.							
I consent to ING Life Limit professional that I have co medical information. A ph	nsulted, e	either before	e or after	the dat	e of this	appl	licatio	n, and								any s	such
 I hereby authorise the rele organisation duly appoint 	-	-		istory to	ING Cu	stodi	ans P	ty Lim	ited A	ABN 1	2 00	8 50	8 496	or a	ny		
By completing this form I als	0:																
authorise the collection, u those ANZ or ING product page 24 of the Product Di the Privacy section, ANZ/I	s and serv sclosure S	vices in whic Statement. I	ch I have understa	investe and that	d or for t unless	whic I con	h I wis	sh to a to the	apply colle	as o	utline , use	ed in and	the P disclo	riva osur	y se e ide	ction	on
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I, the undersigned, whose si	gnature a	ppears belo	w declar	e that th	ne state	ment	s mad	le in tl	his fo	rm ar	e tru	e an	d corre	ect.			
Applicant's signature					Date	D N	M	Υ	ΥΥ	Υ							



Employer Application

1 July 2007

ING Custodians Pty Limited ABN 12 008 508 496 AFSL 238346 RSE R1001525 Contact details GPO Box 4028, Sydney NSW 2001 347 Kent Street, Sydney NSW 2000 Telephone 13 38 63 Facsimile 02 9234 7186

This Application is the only means for employers to apply for employees' membership of ANZ Superannuation Savings Account. Applications cannot be accepted on an expired or withdrawn Application.

If you are adding new employees please complete the Member Registration Form on page 37.

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1. Employer details	(ple	as	e pi	rint	nea	atly	in b	loc	k le	tter	rs)															
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ABN*																										
Full name of employer*																										
Trading name																										
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* Mandatory information																										
2. Authorised conta	ct n	orc		(211	tho	rico	d to	tro	nc	act	onl	a o b	alf (of E	mnl	01/0	دا.									
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contribution is received	by th	ie Ti	rust	ee o	r rec	eipte	ed a	t any	/ AN	Z Ba	ınk B	ranc	h.													
Nominate here if i	nsur	anc	e is	not	requ	ired	fory	our/	plar	۱.																
Is ANZ Superannuation	Savir	ngs .	Acc	ount	the	chos	sen s	supe	ranı	nuat	ion f	fund	for a	all er	nplo	yees	;?									
Yes No (pl	ease	no	mina	ate)																						

4. Employer declaration

- > We apply to ING Custodians Pty Limited (the Trustee):
 - a) to become a Participating Employer of ANZ Superannuation Savings Account
 - b) as an existing employer of the plan we wish to add new employees to the Fund.
- > We have read the PDS and agree to be bound by the provisions of the Fund's Trust Deed (as amended from time to time).
- > We understand that a member's benefit may include an insurance benefit payable upon the member's death or total and permanent disablement before age 65 where the member is a full-time employee, or an insurance benefit payable in the event of the member's death only where the member is a part-time employee. We have read and understand the different levels and type of cover available to employees found on page 9 of this PDS.
- > We understand that the applicable premiums for insurance cover will be deducted from the member's accounts.
- > We understand that TPD insurance is not available to certain excluded occupations.
- > We understand an investment in ANZ Superannuation Savings Account is neither a deposit nor a liability of ANZ Group or ING other than ING Life.
- > We undertake to do all things required by the Trustee to ensure that our participation in the Fund complies with the Fund's Trust Deed, relevant legislation and regulations applicable to superannuation funds.
- > We are aware and undertake to satisfy our obligations in respect of employees, which may arise from Industrial Awards/ Superannuation Guarantee legislation and any other relevant legislation and regulations.
- > We declare that all the details given in this Application are true and complete.
- > We have read and understood the Privacy section on page 24 of this PDS and acknowledge that the collection, use and disclosure of our employee's personal information, by ANZ and ING, will be for the purpose of the management and administration of those ANZ and ING products and services that are the subject of this application.

If employer is a co	ompany, please complete this section.	
Name (in full)	(Director)	
Signature		Date D D M M Y Y Y Y
Name (in full)	(Director)	
Signature		Date D D M M Y Y Y Y
If employer is a p	artnership or sole trader, please complete this s	section.
Name (in full)	(Sole trader/partner delete as appropriate)	
Signature		Date D D M M Y Y Y Y
Name (in full)	(Sole trader/partner delete as appropriate)	
Signature		Date D D M M Y Y Y
		Company Seal



ABN 12 008 508 496 AFSL 238346 RSE R1001525

ING Custodians Pty Limited

347 Kent Street, Sydney NSW 2000

GPO Box 4028, Sydney NSW 2001

Member Registration Form

1 July 2007

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Full name of employer				
Employer number				
	Member	Member	Member	Member
Title (Mr/Mrs/Ms/Miss)				
Sumame**				
Given name(s)**				
Sex* [±]				
Date of birth**				
Address*				
Suburb*	P/code	P/code	P/code	P/code
Tax file number				
Date joined employer*				
Occupation*				
Work status ⁺⁺	Full-time Part-time	Full-time Part-time	Full-time Part-time	Full-time Part-tim

Employer Declaration

, the undersigned, declare that all the employees listed above:

Full-time employees are those that are engaged to work 20 or more hours per week. Refer to pages 9 to 10 for more information.

t Mandatory requirement to establish insurance. Insurance will not be provided unless completed.

* Mandatory requirement. Account can not be established unless provided.

> are eligible to join on the dates specified

> were actively 'At Work' on the date of joining the Fund, are eligible to become a member of the Fund, and are actively engaged in the performance of their usual duties or are on leave for reasons other than sickness or injury. Please refer to page 9 for the full definition of 'At Work'.

Authorised contact person Full name Position	norised co	Full name	Position
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Nomination or Change of Beneficiary Details

1 July 2007

ING Custodians Pty Limited ABN 12 008 508 496 AFSL 238346 RSE R1001525

GPO Box 4028, Sydney NSW 2001 347 Kent St, Sydney NSW 2000

Phone 13 38 63 Fax 02 9234 7186

Member number – —

Death benefit

Generally, a member's death benefit is equal to their current member account balance plus any insurance proceeds, if applicable. Members can nominate one or more beneficiaries to receive their death benefit in the event of their death.

All beneficiaries must be either:

- > a dependant, or
- > the member's estate (we call this the member's 'legal personal representative').

Under superannuation law (which includes the Trust Deed), members cannot nominate persons as beneficiaries who do not fall into one of the above categories.

Who can be a dependant

A dependant includes:

- > the member's spouse (including a de facto spouse who lives with the member on a bona fide domestic basis as their husband or wife, and their widow or widower or surviving de facto spouse)
- > the member's children (including an adopted child, a step-child or an ex-nuptial child)
- > any other person who is financially dependent on the member at the time of their death
- > any other person with whom the member has an 'interdependency' relationship (see below).

Generally two persons have an 'interdependency' relationship if all of the following apply:

- > they have a close personal relationship
- > they live together
- > one or each of them provides the other with financial support
- > one or each of them provides the other with domestic support and personal care.

Notwithstanding the above requirements, two persons who have a close personal relationship but fail one of the other requirements because one or both of them suffer from a physical, intellectual or psychiatric disability will still be classed as having an interdependency relationship.

How members nominate a beneficiary

Members can nominate a beneficiary:

- > when personal members join the Fund, on the Application Form or
- > at any other time, by completing the Nomination or Change of Beneficiary Details Form or by notifying the Trustee in writing.

Members can contact Customer Services on 13 38 63 for assistance in nominating a beneficiary.

Nominating a legal personal representative

Alternatively the member may wish to nominate a legal personal representative as their preferred beneficiary. A legal personal representative is the person who looks after the estate of a deceased person. This may be:

- > the executor of the Will who is granted probate of the estate
- > the administrator of the estate if the person dies without making a valid Will (known as intestacy).

It is important to note that there may be different taxation consequences if there is a payment to a legal personal representative, compared to payments to dependants. This will depend on the circumstances of the estate and the member's dependants.

How a death benefit is paid

If the member provides us with a nomination, the Trustee will pay their death benefit to the beneficiaries they have nominated and in such proportions as they have specified, provided:

- > the nominated beneficiary(ies) is a dependant or is their legal personal representative at the time of their death
- > the member has not married, entered a de facto or like relationship with a person of either sex or permanently separated from their spouse or partner since making their nomination
- > the nomination has not been revoked and is not defective (see below) for any reason.

It is very important that members keep their nomination up to date in line with their personal circumstances so that it continues to reflect their wishes.

Defective nominations

A member's nomination will be defective if:

- > it is unclear to the Trustee (e.g. because it is illegible or because the nominated proportions do not total 100%)
- > the member did not sign or date the nomination.

Also, a nomination will be defective if the Trustee receives information before paying the death benefit that, when the member made the nomination, they did not understand the consequences of making it.

The member's nomination may become defective after they make it if a nominated beneficiary dies or ceases to be a dependant while they are still living. Members should revise their nomination if any of these events occur.

No nomination, defective nomination or cancelled nomination

If a member does not make a valid nomination, they cancel their existing nomination or, to the extent their nomination is defective, the Trustee will pay their death benefit to:

- > their legal personal representative unless their estate is insolvent or a legal personal representative is not appointed within six months or such longer time period the Trustee may allow or, if none
- > their spouse or partner of the opposite sex (equally if more than one) or, if none
- > one or more of their dependants (as determined by the Trustee) or, if none
- > any other person permitted under superannuation law.

This means that if a member does not have a nomination, they should consider making a will or altering their will to cover their death benefit.

Nomination of beneficiary(ies)

Non-binding nomination

I hereby advise the Trustee of the Fund of my preferences in relation to who should receive my death benefit, and in what proportions. Such payment is subject to any limitations imposed by the Fund or law at the time of payment. I understand I may alter my nomination at any time by advising the Trustee in writing.

You should make your nomination(s) in the space provided below, up to a maximum of six (6) nominations including your estate. You should amend or revoke your preferences as personal circumstances change, e.g. you marry, divorce or have a child/children.

A **dependant** includes a spouse, widow, widower or a child and any other person with whom you have an interdependency relationship or who, in the opinion of the Trustee, is financially dependent on you at the time of your death.

Spouse includes a de facto spouse who lives with you on a bona fide domestic basis as your husband or wife. It does not include a same sex partner.

Child includes an adopted child, a step child or an ex-nuptial child.

Name of nominated beneficiary	Address	Relationship to member	Date of birth	Proportion of death benefit %
1				
2				
3				
4				
5				
and / or estate	-	_	_	

Total (must add up to 100%)	1 0 0 %

Declaration for nominations

- > I understand that the beneficiary(ies) nominated by me must be my dependant(s) or my legal personal representative.
- > I acknowledge that I may revoke my nomination at any time by notifying the Trustee in writing and subject to the requirements below.
- > I confirm that I have read and understood the current PDS.
- > By completing this form, I also:
 - authorise the collection, use and disclosure of my personal information for the purpose of the management and administration of those ANZ or ING products and services in which I have invested or for which I wish to apply as outlined in the Privacy section on page 24 of the Product Disclosure Statement. I understand that unless I consent to the collection, use and disclosure identified in the Privacy section, ANZ/ING will not be able to process my application or to deliver the relevant products or services
 - > accept that ANZ or ING may send me information about its products or services from time to time. I understand that I may notify you of my decision not to receive further information by contacting you directly
 - > authorise my financial planner to receive and access my personal information for the purpose of managing my investment. Where there is any change to this authority or relating to my planner, I will notify you of the change.

By signing this application I confirm that I have read and understood the conditions and acknowledgments above. I, the undersigned, whose signature appears below declare that the statements made in this form are true and correct.

Full name of member	Date of birth DDMMYYYY
Signature of member	Date
	D D M M Y Y Y Y



Letter of compliance

1 July 2007

ING MasterFund
ABN 53 789 980 697
ANZ Superannuation Savings Account
SFN 292 916 944
SPIN ANZ0415AU

ING Custodians Pty Limited ABN 12 008 508 496 AFSL 238346 RSE R1001525

GPO Box 4028 Sydney NSW 2001

347 Kent St Sydney NSW 2000

Phone 13 38 63

Your existing fund may ask for a copy of this letter before transferring your benefits to ANZ Superannuation Savings Account.

ING Custodians Pty Limited (INGC) is the Trustee of the ING MasterFund

To whom it may concern

I confirm the following statements on behalf of INGC.

The Fund is a resident regulated superannuation fund within the meaning of the Superannuation Industry (Supervision) Act 1993 (SIS). It is the intention of INGC to manage the Fund in compliance with the SIS laws, the relevant requirements of the Corporations Act and guidelines issued by both the Australian Securities and Investments Commission and the Australian Prudential Regulation Authority.

The Trustee certifies that the Fund is not subject to a direction under section 63 of SIS.

The Trust Deed governing the Fund allows benefits to be transferred or rolled over from other resident regulated superannuation funds or superannuation products and allows benefits to be transferred or rolled over to other resident regulated funds.

Members may only cash preserved benefits in circumstances permitted under SIS.

The Trustee of the transferring fund or life company is required to make its cheque payable to 'ING Life Limited'.

Yours sincerely

Alexis George

Director

ING Custodians Pty Limited

Trustee of the ING MasterFund



Contributions Remittance Advice

1 July 2007

, RSE R1001525
238346
2 008 508 496 AFSL
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ustodians
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GPO Box 4028, Sydney NSW 2001 347 Kent St, Sydney NSW 2000

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Full name of employer Allocated employer number Your financial planner is							
For the period	DDMMYYYY	to D D M M		of Superannuation	Employer	Salary sacrifice	Member
Surname	Other names	Ac	Account number	guarantee (Compulsory employer contributions)	(Additional employer contributions)	(Deemed member contributions) Before tax \$ contributions	(Voluntary member contributions) After tax \$ contributions
			Totals				
					Contribution	Contribution totals (cheque total)	

Where a member's investment represents a transfer from another fund or superannuation provider, please provide Rollover Benefit Payments details. Please ensure that cheque amount equals the contribution total.

Authorised contact person

D D M M Y Y Y Y

Date

Forward payment to:

ANZ Superannuation Savings Account

Sydney NSW 2001 GPO Box 4028



Easy Transfer Service Form

1 July 2007

ING Custodians Pty Limited ABN 12 008 508 496 AFSL 238346 RSE R1001525

GPO Box 4028, Sydney NSW 2001 347 Kent St, Sydney NSW 2000 Customer Services Telephone 13 38 63 Facsimile 02 9234 7186 Email customer@ing.com.au

Consolidating your accounts

ANZ Superannuation Savings Account will accept transfers as well as contributions from you or your employer.

Simply complete this form and return it to ING/ANZ. We will contact the other fund(s) and arrange the transfer for you. If you have life cover as part of your other fund(s), you can apply to maintain equivalent cover under ANZ Superannuation Savings Account.

Please be aware that other funds may apply a fee on exit. If you have recently advised the ATO to pay an amount from the Superannuation Holding Accounts (SHA) special account into your other fund, please do not complete this application until the payment has been credited to your other fund.

If you have any questions about the transfer process or your plan, please call Customer Services on 13 38 63. Alternatively, you may wish to contact your ANZ Financial Planner.

Other superannuation providers: Please note ANZ Superannuation Savings Account is a division of the ING MasterFund. The ING MasterFund is a complying regulated superannuation fund under the Superannuation Industry (Supervision) Act 1993, the Trustee of which is ING Custodians Pty Limited ABN 12 008 508 496.

To prevent delays in your transfer, please ensure all details are completed and attach your most recent statement from your existing fund, as well as two certified copies of your drivers licence or passport.

1. Plan and membe	r de	etail	ls																				
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4. Declaration and authorisation

- > I authorise the transfer of all my benefits from the fund listed in Section 3 to ANZ Superannuation Savings Account.
- > I authorise the transfer of any contributions still to be made by my previous employer which may be received after benefits have been transferred to ANZ Superannuation Savings Account.
- > I understand that in giving this authorisation, the Trustee of my other fund is discharged from all liability in respect of my membership of the other fund once the total of my member's account in the other fund has been transferred.
- > To the best of my knowledge, my other fund(s) is a complying superannuation fund under the Superannuation Industry (Supervision) Act 1993.
- > I understand that, in certain circumstances, ANZ Superannuation Savings Account may be required to deduct tax from the untaxed portion (if any) of the amount transferred.
- > I approve the deduction of transfer fees (if any) from the benefits transferred (subject to legislative restrictions).
- > I understand I will be notified upon receipt of fund(s) transferred from my previous fund(s) into ANZ Superannuation Savings Account by ING Life.

By completing this form, I also:

- > authorise the collection, use and disclosure of my personal information for the purpose of the management and administration of those ANZ or ING products and services in which I have invested or for which I wish to apply as outlined in the Privacy section on page 24 of the PDS. I understand that unless I consent to the collection, use and disclosure identified in the Privacy section, ANZ/ING will not be able to process my application or to deliver the relevant products or services
- > accept that ANZ or ING may send me information about its products or services from time to time. I understand that I may notify you of my decision not to receive further information by contacting you directly
- > authorise my ANZ Financial Planner to receive and access my personal information for the purpose of managing my investment. Where there is any change to this authority or relating to my ANZ Financial Planner, I will notify you of the change.

By signing this application I confirm that I have read and understood the conditions and acknowledgments above. I, the undersigned, whose signature appears below declare that the statements made in this form are true and correct.

Applicant's signature	Date	
	D D M M Y Y	YY

Customer Services

Phone enquiries

13 38 63

Email

customer@ing.com.au

Postal address

ANZ Superannuation Savings Account ING Life Limited GPO Box 4028 Sydney NSW 2001

Website

www.anz.com

