

ANZ TRANSACTIVE CUSTOMER SYSTEM REQUIREMENTS

MINIMUM SPECIFICATIONS

Below is the list of specifications required to access ANZ Transactive.

FIREWALL AND ANTIVIRUS SETTINGS

Please ensure the appropriate permissions are configured for both firewall and antivirus software to allow users to access ANZ Transactive.

OPERATING SYSTEM AND BROWSER VERSION

Browser Type And Version	Operating System ²	Smartcard Software GemSafe ¹
Microsoft Edge (current release)	Windows	N/A
Microsoft Internet Explorer 11 (Current Release)	Windows	Yes
Mozilla Firefox (current release)	Windows	Yes
Google Chrome (current release)	Windows	N/A
Apple Safari ³	iOS for iPad	N/A

1 Gemsafe software only applicable for Smartcard Users.

2 Compatible Windows Operating Systems include: Windows 7, Windows 8 and Windows 10.

3 Viewing of images is not supported in Safari due to java limitations. Smartcards are not supported in Safari due to hardware required.

INTERNET CONNECTION

Broadband access of 256k or higher is recommended.

SCREEN RESOLUTION

A minimum screen resolution of 1024 x 768 is recommended.

ACCESS REQUIREMENTS

Token Users: There are no specific access requirements for Token Users.

User ID/Password Users: There are no specific access requirements for User ID/Password Users.

Smartcard Users: A Smartcard device and Smartcard device reader will be provided to all Smartcard Users.

Local administration rights and an available and enabled USB port are required to install the Smartcard reader.

HARDWARE REQUIREMENTS

Token Users and User ID/Password Users: There are no specific hardware requirements for Token Users (token provided by ANZ) or User ID/Password Users.

Smartcard Users:

- CD-ROM drive for software installation (or access over a network)
- USB Smartcard reader (provided by ANZ)
- Available and enabled USB port
- Smartcard (provided by ANZ)