



ARE YOU CYBERSAFE?

SIMPLE TIPS TO HELP WITH
YOUR CYBERSECURITY

7 ways to stay safe when banking online

- 1 Avoid clicking on links in emails and SMSes to access online banking
- 2 Be wary of suspicious emails
- 3 Check if websites are secure
- 4 Create long passwords using phrases
- 5 Store security devices safely
- 6 Use trusted mobile apps
- 7 Keep anti-virus software up to date

7 WAYS TO STAY SAFE WHEN BANKING ONLINE



- 1 Online banking**
Enter URLs directly, avoid clicking on links in emails and SMSes, review all transaction details and remove unnecessary user access.



- 2 Email compromise**
Carefully validate ad hoc and suspicious payment instructions as the sender may be a fraudster claiming to be a director, manager, or vendor.



- 3 Secure web pages and software**
Look for https:// and a padlock symbol on your browser and always review alerts before downloading new software.



- 4 Smart passwords**
Create a long password by using a phrase and replacing some letters with characters and numbers.



- 5 Physical security**
Remove security devices from your computer and store them safely. Always lock/shut-down your computer when leaving it unattended.



- 6 Mobile banking**
Lock your mobile when not in use, only use trusted apps and devices, and avoid Wi-Fi hotspots as they may be used to monitor your activity.



- 7 Anti-virus software**
Use up to date anti-virus software to prevent online attacks (old software may not detect new malware).

Visit anz.com or contact the ANZ Customer Service Centre for further guidance.

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