V2 PLUS CHEQUE AVAILABILITY

We're phasing out V2 PLUS cheques as we've seen an ongoing decline in cheque use. From 16 June 2024 you'll no longer be able to request a withdrawal using a V2 PLUS cheque on your V2 PLUS and/or V2+ Broking account(s).

Why is ANZ removing V2 PLUS cheques?

In recent years, we've seen a decline in cheque use as more customers choose faster and easier ways to do their banking.

As a result, we are phasing out cheques, and from 16 June 2024 you'll no longer be able to request a withdrawal using a V2 PLUS cheque on your V2 PLUS and/or V2+ Broking account(s).

What does the change to V2 PLUS cheques mean for me?

Effective 16 June 2024, you will no longer be able request V2 PLUS cheque withdrawals on your V2 PLUS or V2+ Broking account(s).

What do I need to do as a result of the changes to V2 PLUS cheques?

You don't need to do anything. These changes will take place automatically, however we encourage you to familiarise yourself with the changes.

Can I still deposit cheques into my account?

You can continue to deposit cheques you receive into your V2 PLUS or V2+ Broking account(s) until further notice.

Does this change affect V2 PLUS cheques issued before 16 June 2024?

No, V2 PLUS cheques issued before the 16 June 2024 will still be valid for a period of 15 months from date of issue.

V2 PLUS cheques presented 15 months after the date of issue will be dishonoured and cannot be paid.

What other payment options are available?

V2+ Broking accounts or V2 PLUS accounts <u>with</u> direct banking facilities can continue to make payments by using:

- · Internet Banking
- Phone Banking
- Branches
- BPAY®
- · Direct Funds Transfer
- Bank Cheque.

V2 PLUS accounts <u>without</u> direct banking facilities can continue to request transfers or withdrawals by contacting the ANZ V2 PLUS Service Centre for:

- · Direct Funds Transfer
- · Bank Cheque.

For information about fees, charges and limits that may apply to different transaction types, refer to the

- ANZ Personal Banking General Fees and Charges for V2 PLUS accounts
- V2+ Broking Terms and Conditions

