

## MX TITLE AND NON-BINARY GENDER OPTIONS

Mx title and non-binary gender options are available for all ANZ issued consumer products:

- Personal Transaction and Savings Accounts
- Personal Loans
- Personal Credit Cards
- Home Loans

Note: existing ANZ customers wishing to apply for a credit card will need to do so by visiting an <u>ANZ branch</u> or <u>giving us a call</u>.

## **Insurance and Superannuation**

Due to the requirements of our external insurance and superannuation partners, Mx title and non-binary gender options may not be available for some products:

- Home and contents insurance
- Contents insurance
- Landlord insurance
- Life insurance
- Income protection
- Home loan protection
- Car insurance
- Smart Choice Super

Customers may be required to select a gender or title that is different to what is recorded on their ANZ profile to go ahead with an application for these products, and selection of Mx title or non-binary gender will only be reflected on their ANZ profile and not sent on to insurance and superannuation providers.

We are actively working with our partners on how we can improve this process and offer a consistent experience throughout the entire journey.

## **Commercial & Private Banking and Institutional**

Work is underway to enable these options for Commercial & Private Banking and Institutional products, however in the meantime Mx title and non-binary gender options may not be reflected in all customer correspondence related to these segments.