

# 2023 FULL YEAR RESULTS

YEAR ENDED 30 SEPTEMBER 2023

**DEBT INVESTOR PRESENTATION** 

ANZ Group Holdings Limited ABN 16 659 510 791 9/833 Collins Street Docklands Victoria 3008 Australia

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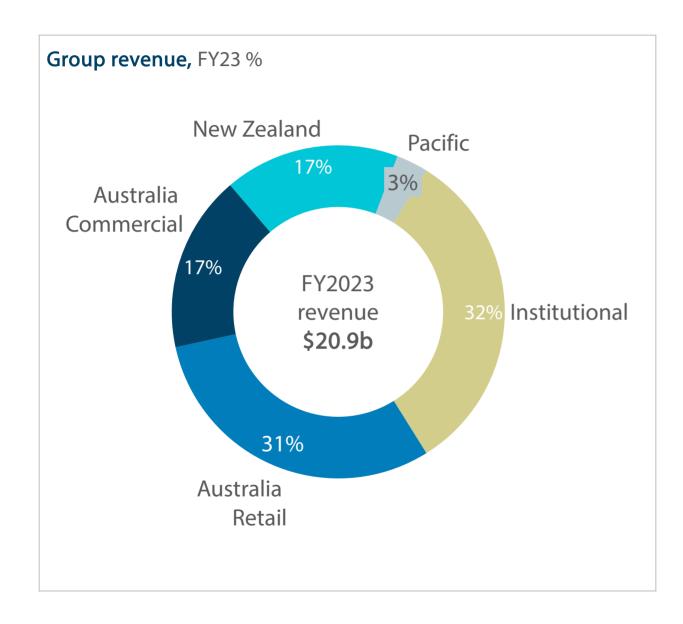
# 2023 FULL YEAR RESULTS

**DEBT INVESTOR PRESENTATION** 

**OVERVIEW** 

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## ANZ CORPORATE PROFILE - FOUR KEY DIVISIONS



### Institutional

Services global institutional and corporate customers, and governments across Australia, New Zealand and International (including PNG) via Transaction Banking, Corporate Finance and Markets business units

### Australia Retail

Provides a range of banking products and services to Australian consumers

### **Australia Commercial**

Provides a range of banking products and financial services to small business owners, medium commercial customers, large commercial customers, high net worth individuals and family groups

## **New Zealand**

Provides a range of banking and wealth management products and services to consumer and private banking customers and a range of banking services to business customers

## **Pacific**

Provides banking products and services to retail and commercial customers (including multi-nationals) and to governments located in the Pacific region (excluding PNG which forms part of the Institutional division)



# **OVERVIEW**

		FY23	vs FY22
FY23	Cash Profit	\$7.4b	+14%
Financial	Return on Equity	10.9%	+54bps
Performance	Risk Adj. Margins <sup>1</sup>	5.19%	+76bps
	ı		
	Customer Deposits	\$647b	+4%
Balance Sheet	Net Loans & Advances	\$707b	+5%
	Collective Provision Balance	\$4.0b	+5%
Capital,	CET1 Capital Ratio (Sep 23)	13.3%	+105bps
Funding &	FY23 Term Wholesale Funding	\$37b <sup>3</sup>	+\$21b
Liquidity	NSFR LCR (2 <sup>nd</sup> half avg)	116% 132%	-3% +3%

Full Year Highlights, FY23 vs FY22						
Revenue growth	+13%					
Revenue growth across all major divisions	+4% to +26%					
Met cost guidance <sup>2</sup>	+5%					
Low loss rate (FY23 Individual provision loss rate)	1 bp					
Second Half Highlights						
Revenue growth (2H23 vs 2H22)	+8% (+6% ex. Markets <sup>1</sup> )					
Consistent revenue performance (2H23 vs 1H23)	-2% (+0.3% ex. Markets <sup>1</sup> )					
Cost management (2H23 vs 1H23) <sup>2</sup>	Flat					
Total Shareholder Returns (6 months to 30 Sep 23)	16%					

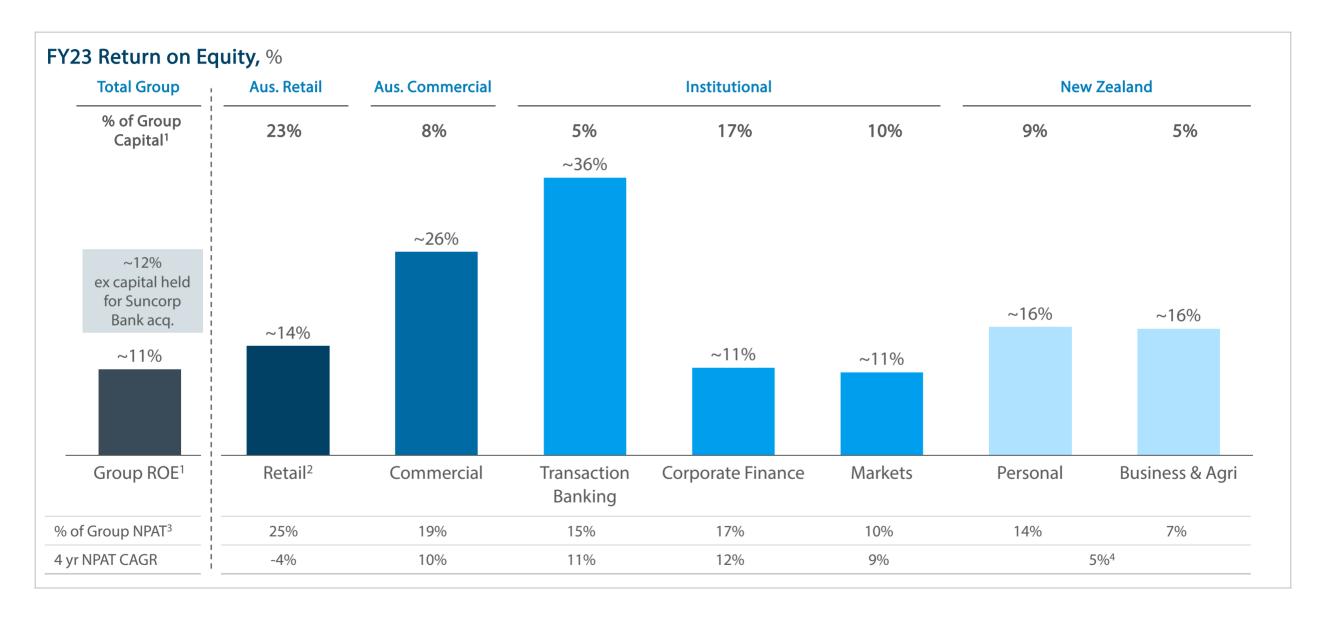
Basis: Cash profit continuing operations

- 1. Excludes Markets Business Unit
- 2. FX adjusted, excluding large / notable items
- 3. Excludes an additional \$3b of funding issued for FY24

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## FY23 CAPITAL ALLOCATION AND RETURN PROFILE



<sup>1.</sup> Group ROE reflects regulatory capital requirements of every division together with capital held in Pacific and Group Centre (including Asia Partnerships, Suncorp Bank acquisition and Non Bank Group)

<sup>2.</sup> Retail ROE presented excludes ANZ Plus investment spend

<sup>3.</sup> Subset of total Group profit. Excludes Profit / (Loss) from operations undertaken in Pacific and Group Centre

<sup>4. 4</sup> year CAGR presented at a divisional level due to re-segmentation between Personal and Business and Agri in FY22



## TOTAL OPERATING INCOME







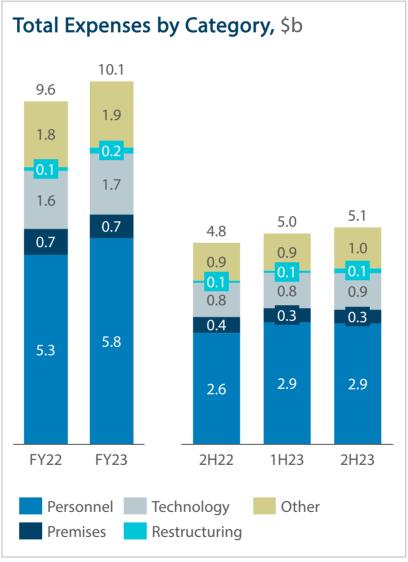
Basis: Cash Profit continuing operations

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## **OPERATING EXPENSES**







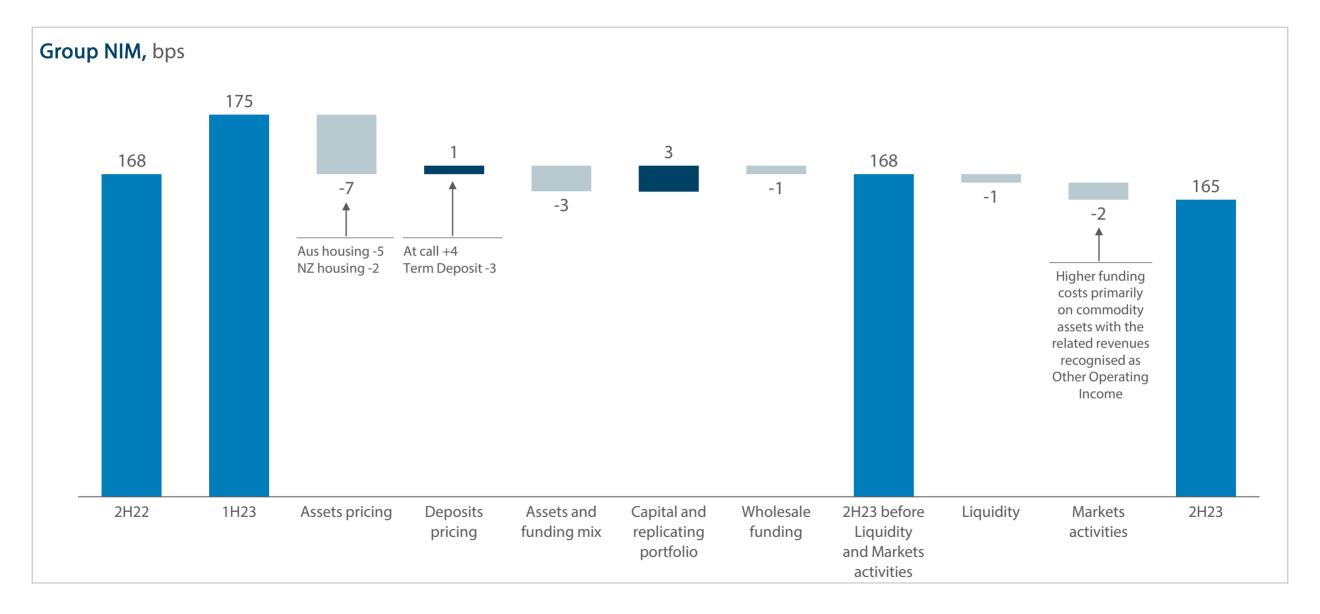
Basis: Cash Profit continuing operations

2. Comparative information has been restated to include FTE of the consolidated investments managed by 1835i Group Pty Ltd in the Group Centre division

<sup>1.</sup> Prior periods have been restated to reflect the latest business structure



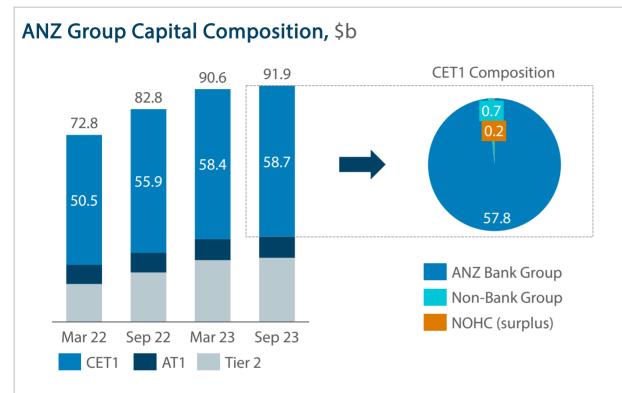
# 2H23 NET INTEREST MARGIN (NIM) - MOVEMENT



Basis: Cash Profit continuing operations



# **ANZ GROUP CAPITAL**



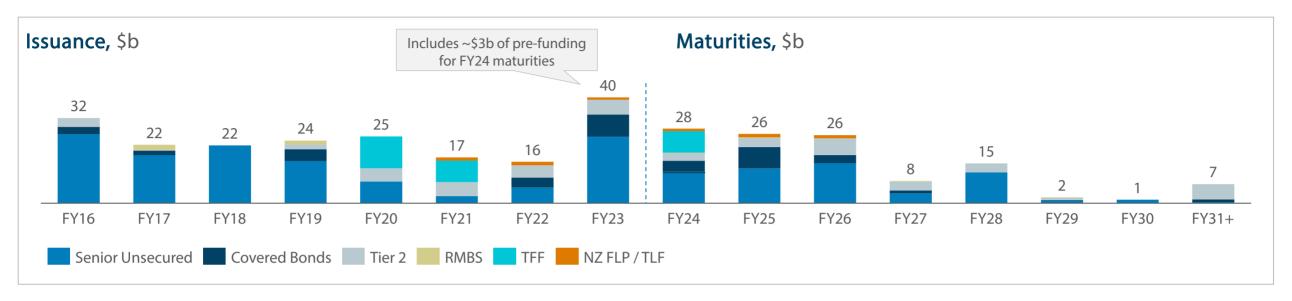
- There is no material impact to capital ratios in ANZ Bank Group under the NOHC structure as the majority of Group capital remained in ANZ Bank Group. The ANZ Bank Group's capital requirements will continue to be determined by existing APRA requirements applied to ADIs
- ANZ Non-Bank Group capital is assessed by using an economic capital model (ECM). The Non-Bank Group is meeting APRA requirements of holding capital equivalent to or greater than the economic requirements

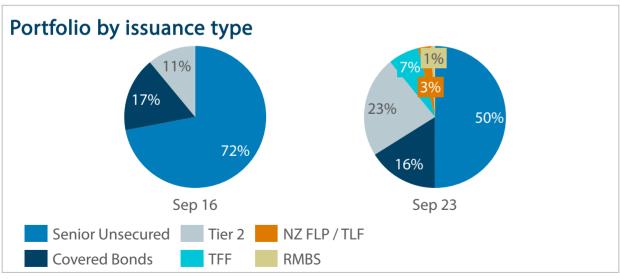
ANZ Bank Group Key Capital Ratios (%)	Sep 22	Mar 23 <sup>1</sup>	Sep 23 <sup>1</sup>
Level 2 CET1 capital ratio	12.3	13.2	13.3
Level 2 CET1 HoH mvmt	+76 bps	+89 bps	+16 bps
Level 2 CET1 capital ratio (pro forma for Suncorp Bank)	~11.1	~12.0	~12.1
Additional Tier 1 capital ratio	1.7	1.9	1.9
Tier 1 capital ratio	14.0	15.1	15.2
Tier 2 capital ratio	4.2	5.5	5.8
Total regulatory capital ratio	18.2	20.6	21.0
Leverage ratio	5.4	5.3	5.4
Risk weighted assets	\$454.7b	\$435.5b	\$433.3b
Level 1 CET1 capital ratio	12.0	12.9	13.2
Level 1 CET1 HoH mvmt	+94 bps	+90 bps	+28 bps
Level 2 vs Level 1 mvmt	-18 bps	-1 bps	-12 bps
Level 1 risk weighted assets	\$392.0b	\$370.4b	\$367.1b
Internationally comparable ratios <sup>2</sup> (%)			
Leverage ratio	6.1	5.9	6.0
Level 2 CET1 capital ratio	19.2	19.4 <sup>3</sup>	19.7

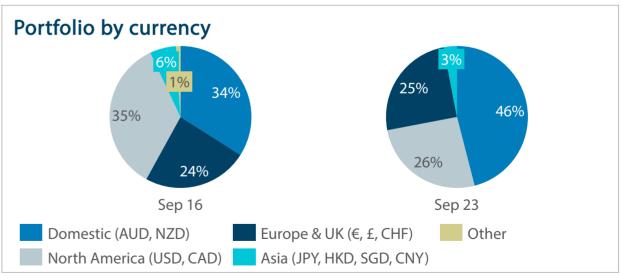
- 1. Mar 23 and Sep 23 capital balances include APRA Capital Reform updates which impact the calculation of credit RWA and operational RWA
- 2. Mar 23 and Sep 23 Internationally Comparable methodology aligns with The Australian Banking Association BASEL 3.1 Capital Comparison Study (Mar 2023). Sep 22 Internationally Comparable methodology aligns with APRA's information paper entitled 'International Capital Comparison Study' (13 July 2015).
- 3. March 2023 International capital ratios have been restated following a revision to the March 2023 International RWA from \$341.8 billion to \$334.4 billion

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# TERM WHOLESALE FUNDING PORTFOLIO<sup>1</sup>







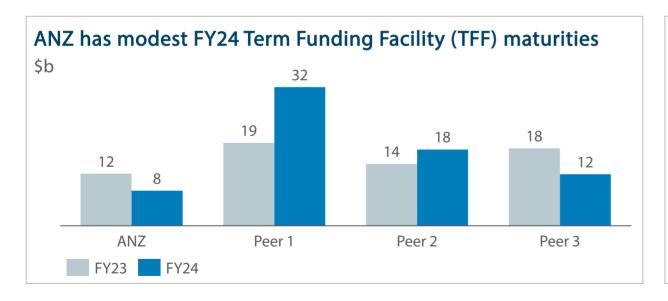
<sup>1.</sup> All figures based on historical FX and exclude AT1. Includes transactions with an original call or maturity date greater than 12 months as at the respective reporting date. Tier 2 maturity profile is based on the next callable date



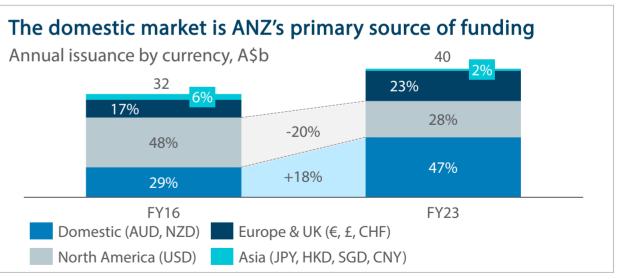
# TERM WHOLESALE FUNDING ISSUANCE1

## ANZ has access to a diverse range of wholesale funding

- FY23 term funding issuance of \$40b included ~\$3b of FY24 pre-funding
- ANZ has been able to take advantage of the growing domestic market, issuing ~\$19b of AUD & NZD debt in FY23, including a \$5.5b transaction in September 2023, the largest non-government AUD transaction
- ANZ expects FY24 funding needs of \$30-35b
- ANZ's future term funding issuance depends on market conditions, balance sheet needs and exchange rates, amongst other factors
- Total term wholesale funding outstanding (as at 30 September 2023) of ~\$114b (including TFF) has increased by 5% since September 2016







- 1. All figures based on historical FX and exclude AT1. Includes transactions with an original call or maturity date greater than 12 months as at the respective reporting date. Tier 2 maturity profile is based on the next callable date
- 2. Source: Bloomberg Peers include NAB, WBC and CBA

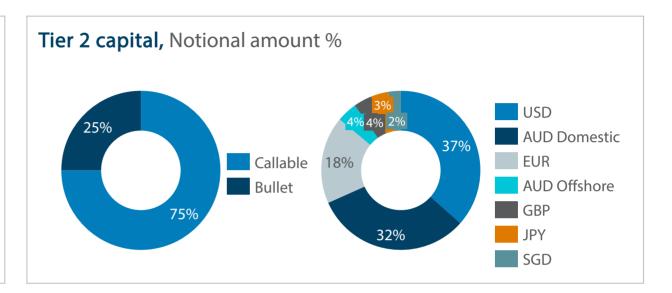
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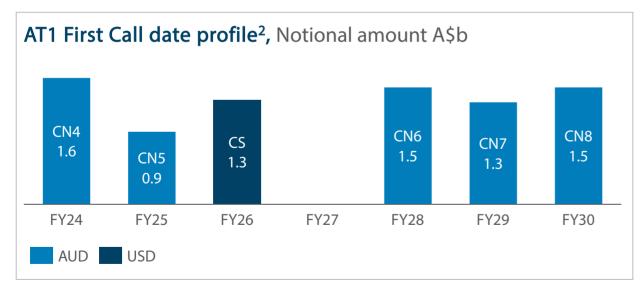


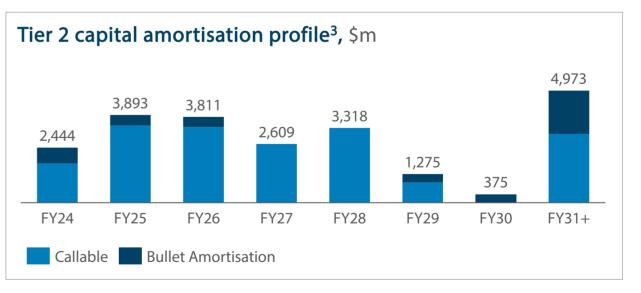
# TOTAL LOSS-ABSORBING CAPACITY (TLAC) PROFILE1

## ANZ is well placed to meet APRA's final TLAC requirements

- ANZ's current Tier 2 ratio is 5.8%, in excess of APRA's 1 January 2024 Interim Target of 5.0%, and well placed to meet the finalised Tier 2 capital requirement of 6.5% of RWA by 1 January 2026
- Suncorp Bank related RWA requires ~\$2b of additional Tier 2 TLAC requirements by 1 January 2026
- ANZBGL has issued \$20.9b of Tier 2 since July 2019 across AUD, EUR, GBP, JPY, SGD and USD
- ANZBGL expects FY24 Tier 2 requirements of ~\$6b (inclusive of Suncorp Bank requirements)
- A growing proportion of Tier 2 is being issued in domestic markets (39% of total Tier 2 issuance in FY23)
- In addition to ANZBGL TLAC, ANZ NZ has modest Tier 2 requirements of 2% of ANZ NZ RWA by 2028 under RBNZ requirements. ANZ NZ's current Tier 2 ratio is 1.4%
- All Tier 2 calls remain subject to APRA approval
- APRA's Additional Tier 1 (AT1) Discussion paper was released in September and submissions are due on 15 November 2023



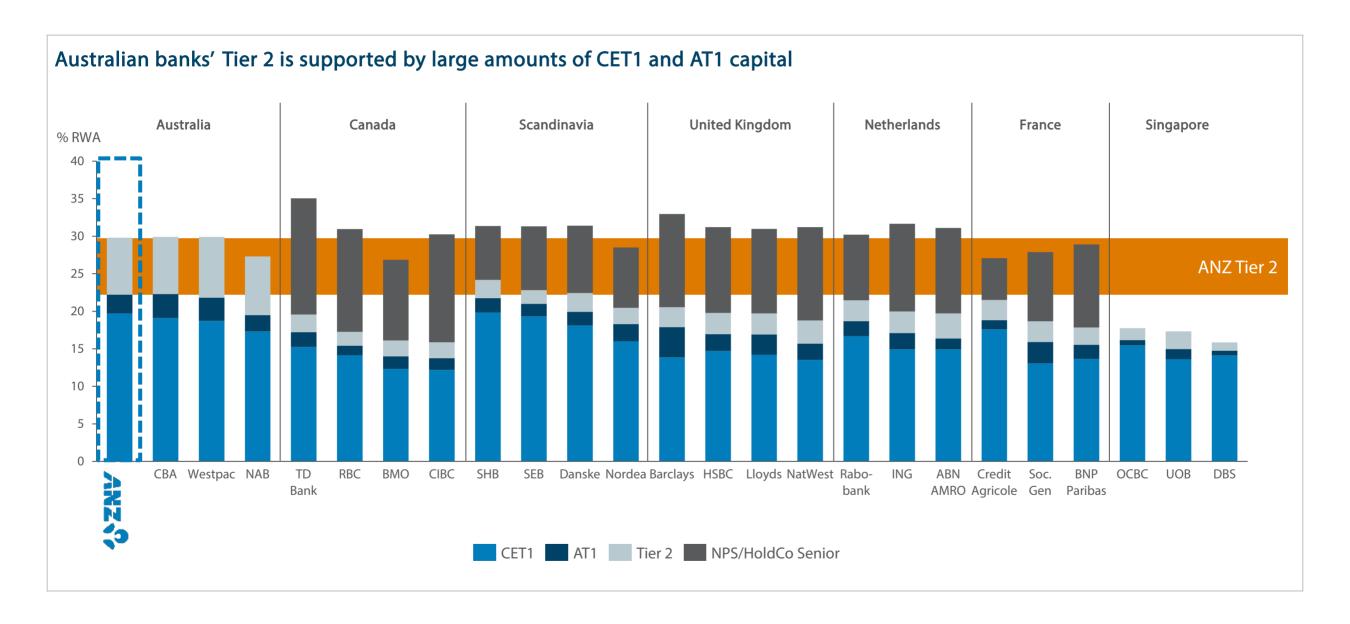




- 1. Profile is AUD equivalent based on historical FX, excluding Perpetual Floating rate notes issued 30 October 1986, ANZ NZ \$600m floating rate notes issued September 2021 and ANZ NZ USD\$500m fixed rate notes issued August 2022. Comprises Tier 2 capital in the form of capital securities only (i.e. does not include other Tier 2 capital such as eligible General reserve for impairment of financial assets)
- 2. Profile is AUD equivalent based on historical FX. AT1 securities profiled to the first optional redemption date. No redemption may be made without the prior written approval of APRA. Approval is at the discretion of APRA and may or may not be given. There can be no certainty that APRA will provide its prior written approval for any such redemption. Holders should not expect that APRA's approval will be given for any redemption if requested by ANZ
- 3. Amortisation profile is modelled based on scheduled first call date for callable structures and in line with APRA's amortisation requirements for bullet structures

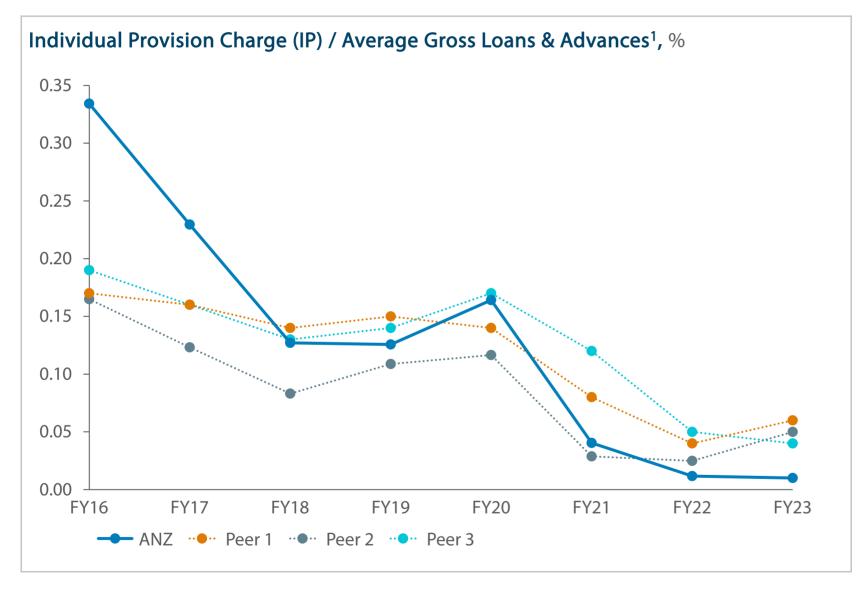
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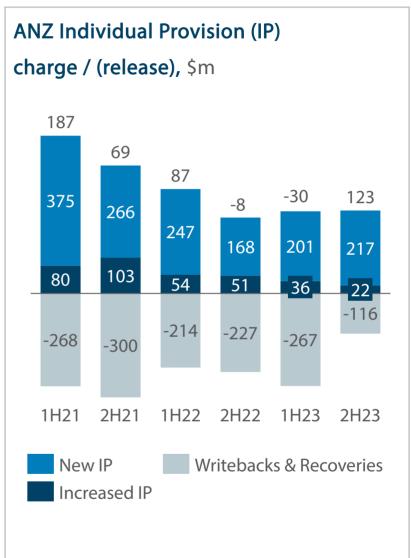
# **AUSTRALIAN TLAC IN A GLOBAL CONTEXT**



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# **PROVISION OUTCOMES**

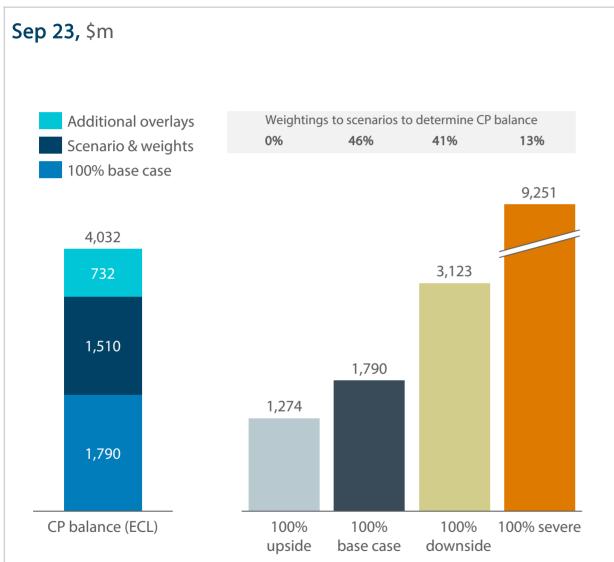




<sup>1.</sup> Source: Full Year loss rate data sourced from publicly available company financials. Peer bank categorisation of losses between IP and CP has been aligned to ANZ's approach to aid comparability



# **EXPECTED CREDIT LOSS - ECONOMIC SCENARIOS: MODELLED OUTCOMES** (COLLECTIVE PROVISION BALANCE SCENARIOS)<sup>1</sup>



Economic scenarios	Ac	Actual		Base case <sup>2</sup>	
30 September 2023	CY2021A	CY2022A	CY2023F	CY2024F	CY2025F
Australia					
GDP change <sup>3</sup>	4.5%	3.6%	1.5%	1.3%	2.2%
Unemployment rate <sup>4</sup>	5.1%	3.7%	3.6%	4.4%	4.5%
Resi. property price change <sup>3</sup>	21.0%	-6.9%	5.9%	2.8%	4.3%
New Zealand					
GDP change <sup>3</sup>	5.5%	2.8%	0.7%	0.3%	1.5%
Unemployment rate <sup>4</sup>	3.8%	3.3%	3.8%	4.8%	5.1%
Resi. property price change <sup>3</sup>	26.5%	-13.0%	-0.6%	2.3%	3.2%

Australia peak impacts of e	k impacts of economic scenarios <sup>5</sup>		Severe
Unemployment	Peak next 2 years	6.9%	10.5%
Resi. property prices	Peak to trough drop	-14%	-48%
GDP	Lowest over 3 years	-1.3%	-2.8%

New Zealand peak impacts	of economic scenarios <sup>5</sup>	Downside	Severe
Unemployment	Peak next 2 years	6.6%	8.7%
Resi. property prices	Peak to trough drop	-23%	-52%
GDP	Lowest over 3 years	-1.7%	-2.8%

The Downside Scenario is specified in terms of an index of economic stress. The economic variables shown represent a characterisation of the scenario to facilitate comparison

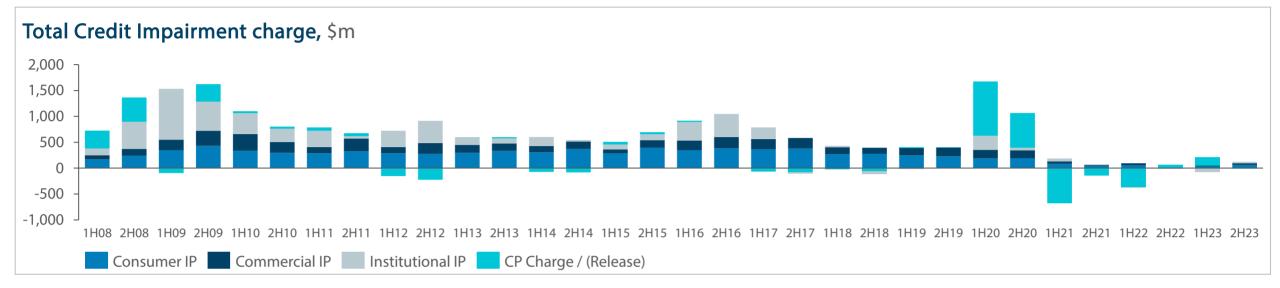
Subset of a range of economic indicators shown. Economic forecasts also undertaken for international markets

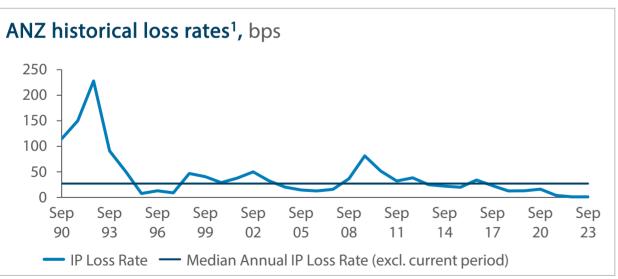
<sup>12</sup> months to December Year on Year change

Annual average: 12 months to December



# LONG RUN PROVISIONS & LOSS RATES





Division	Sep 20	Sep 21	Sep 22	Sep 23
Aus. Retail	0.16	0.12	0.11	0.10
Aus. Commercial	0.81	0.68	0.56	0.52
New Zealand	0.16	0.13	0.11	0.12
Institutional	0.30	0.25	0.21	0.19
Pacific	1.46	2.15	2.44	2.17
Total	0.26	0.22	0.19	0.17

- 1. IP Charge as a % of average Gross Loans and Advances (GLA)
- 2. Internal Expected Loss (IEL) is an internal estimate of the average annualised loss likely to be incurred through a credit cycle. Presented as a % of Gross Loans and Advances (GLA)

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# **AUSTRALIA HOME LOANS - PORTFOLIO OVERVIEW**

	Portfolio <sup>1</sup>			Flo	w
	FY21	FY22	FY23	FY22	FY23
Number of Home Loan accounts	1,002k	968k	958k	172k²	193k²
Total FUM	\$278b	\$283b	\$304b	\$75b	\$89b
Average Loan Size <sup>3</sup>	\$277k	\$292k	\$317k	\$474k	\$486k
% Owner Occupied <sup>4</sup>	68%	68%	68%	65%	66%
% Investor <sup>4</sup>	30%	31%	31%	35%	34%
% Equity Line of Credit <sup>5</sup>	2%	1%	1%	0%	0%
% Paying Variable Rate Loan <sup>6</sup>	67%	72%	84%	77%	95%
% Paying Fixed Rate Loan <sup>6</sup>	33%	28%	16%	23%	5%
% Paying Interest Only <sup>7</sup>	9%	9%	9%	16%	14%
% Broker Originated <sup>8</sup>	54%	54%	56%	58%	64%

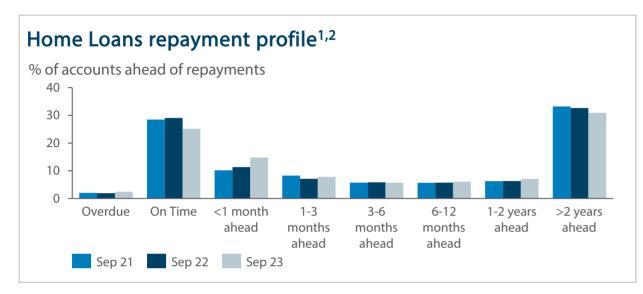
		Portfolio <sup>1</sup>	
	FY21	FY22	FY23
Average LVR at Origination <sup>9</sup>	71%	68%	65%
Average Dynamic LVR (excl. offset) <sup>9,10</sup>	52%	49%	49%
Average Dynamic LVR (incl. offset) <sup>9,10</sup>	47%	43%	43%
Market share <sup>11</sup>	13.7%	13.0%	13.4%
% Ahead of Repayments <sup>12</sup>	70%	69%	72%
Offset Balances <sup>13</sup>	\$36b	\$39b	\$42b
% First Home Buyer	8%	8%	8%
% Low Doc <sup>14</sup>	2%	2%	1%
Loss Rate <sup>15</sup>	0.03%	0.01%	0.01%
% of Australia Geography Lending 16,17	64%	61%	62%
% of Group Lending <sup>16</sup>	44%	42%	43%

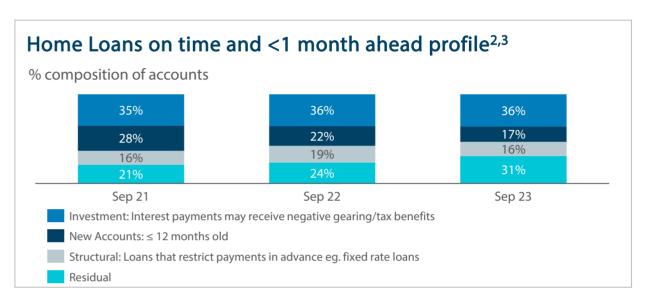
## Unless otherwise stated metrics are based on balances

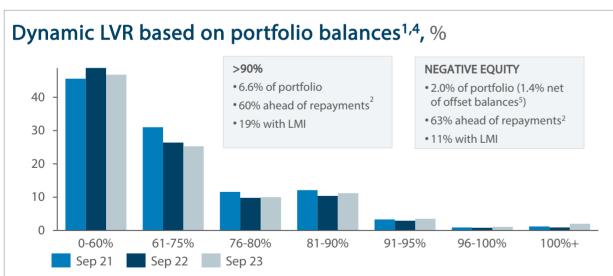
1. Home Loans portfolio (includes Non Performing Loans, excludes Offset balances) 2. New accounts includes increases to existing accounts and split loans (fixed and variable components of the same loan) 3. Average loan size for Flow excludes increases to existing accounts 4. The current classification of Investor vs Owner Occupied is based on ANZ's product category, determined at origination as advised by the customer and the ongoing precision relies primarily on the customer's obligation to advise ANZ of any change in circumstances 5. ANZ Equity Manager product no longer offered for sale as of 31 July 2021 6. Excludes Equity Manager Accounts 7. Based on customers that request a specific interest only period and does not include loans being progressively drawn e.g. construction 8. Historical 'Portfolio' numbers restated due to changes in reporting classifications 9. Unweighted based on # accounts and includes capitalised LMI premiums 10. Valuations updated to Aug 23 where available. Excludes unknown DLVR. Historical DLVR has been restated as a result of enhancements to methodology 11. Source: APRA Monthly Authorised Deposit-Taking Institutions Statistics (MADIS) to Sep 23 12. % of Owner Occupied and Investor Loans that have any amount ahead of repayments based on available redraw and offset 13. Offset balances reflect only those balances linked to Home Loan accounts 14. Note Low Doc lending at ANZ is no longer offered 15. Annualised write-off net of recoveries 16. Based on Gross Loans & Advances 17. Australia Geography includes Australia Retail, Australia Commercial and Institutional Australia

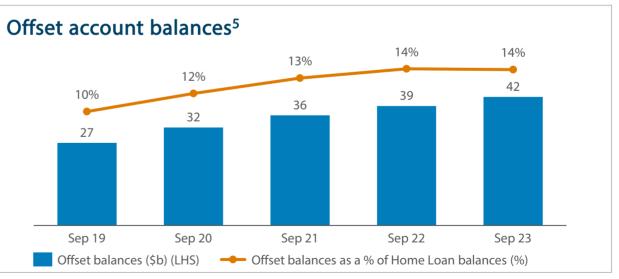


# **AUSTRALIA HOME LOANS - PORTFOLIO RESILIENCE**





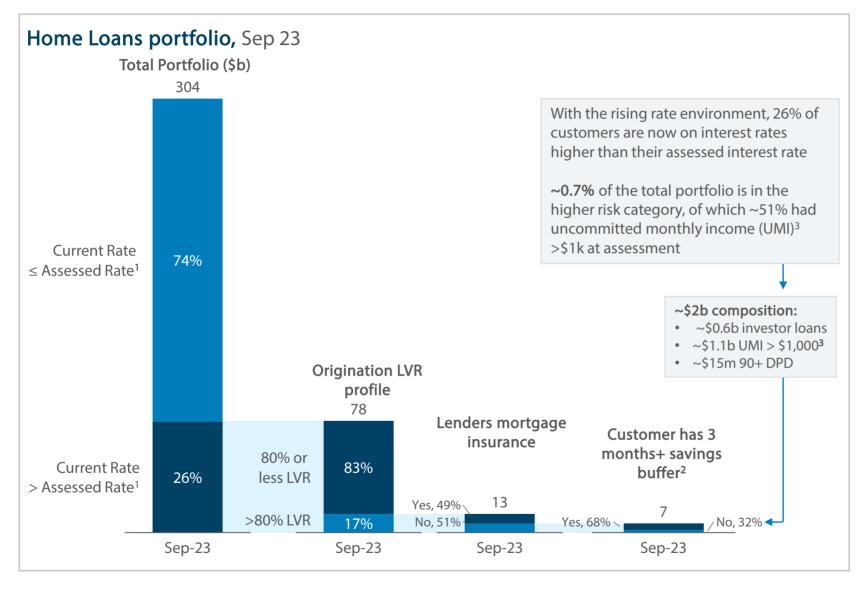


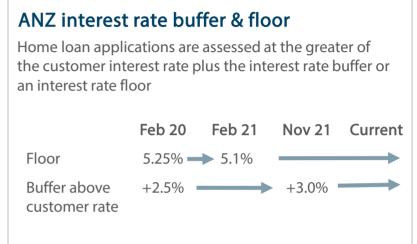


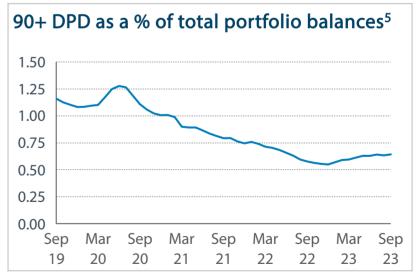
- 1. Includes Non Performing Loans
- 2. % of Owner Occupied and Investment Loans that are ahead of repayments by >\$100. Excess repayments based on available redraw and offset. Excludes Equity Manager Accounts
- The current classification of Investor vs Owner Occupied, is based on ANZ's product category, determined at origination as advised by the customer and the ongoing precision relies primarily on the customer's obligation to advise ANZ of any change in circumstances.
- 4. Includes capitalised LMI premiums, doesn't consider offset balances, and excludes unknown DLVR. Valuations updated to Aug 23 where available. Historical DLVR has been restated as a result of enhancements to methodology
- 5. Offset balances reflect only those balances linked to Home Loan accounts



## **AUSTRALIA HOME LOANS - BOOK ORIGINATED AND ATTRIBUTES**







<sup>1.</sup> Accounts with missing assessed rate information are grouped into customer rate ≤ assessed rate based on the assumption that the assessed rate used in the mortgage assessment stage to account for borrower's ability to repay at origination should be higher than the current interest rate

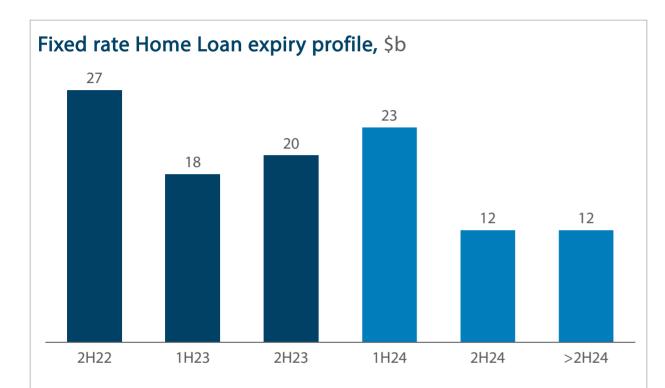
<sup>2.</sup> Buffers are calculated at customer level, incorporating all Retail debts within the customer cluster at ANZ, and all funds available in ANZ redraw, offset and transaction and savings accounts

<sup>3.</sup> Uncommitted monthly income (UMI) is determined after income and expense buffers and shading are applied, and based on verified income only

Includes Non Performing Loans. ANZ delinquencies are calculated on a missed payment basis for amortising and Interest Only loans. Australia Home Loans 90+ between Mar-20 and Jun-20 excludes eligible Home Loans accounts that had requested COVID-19 assistance but due to delays in processing had not had the loan repayment deferral applied to the account

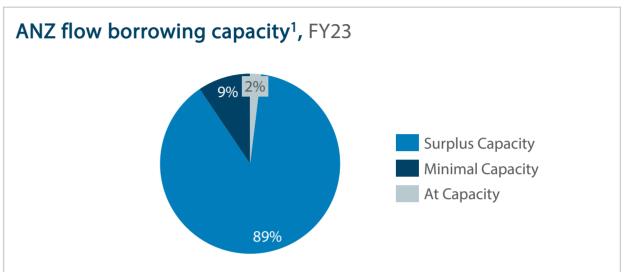


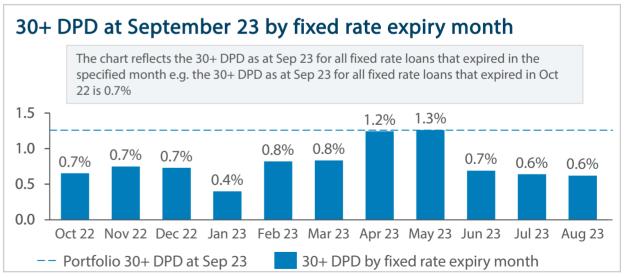
# **AUSTRALIA HOME LOANS - PORTFOLIO RESILIENCE**



#### For new ANZ fixed rate loans, service ability is assessed as: $\label{eq:analytic} % \begin{subarray}{ll} \end{subarray} \begin{subarray}$

- if the standard variable rate (less customer discount) plus the 3% serviceability buffer is higher than the customer fixed rate, then the higher of the standard variable rate (less customer discount) plus the 3% serviceability buffer and the floor rate which is currently 5.1%
- else the higher of the customer fixed rate plus the 3% serviceability buffer and the floor rate which is currently 5.1%

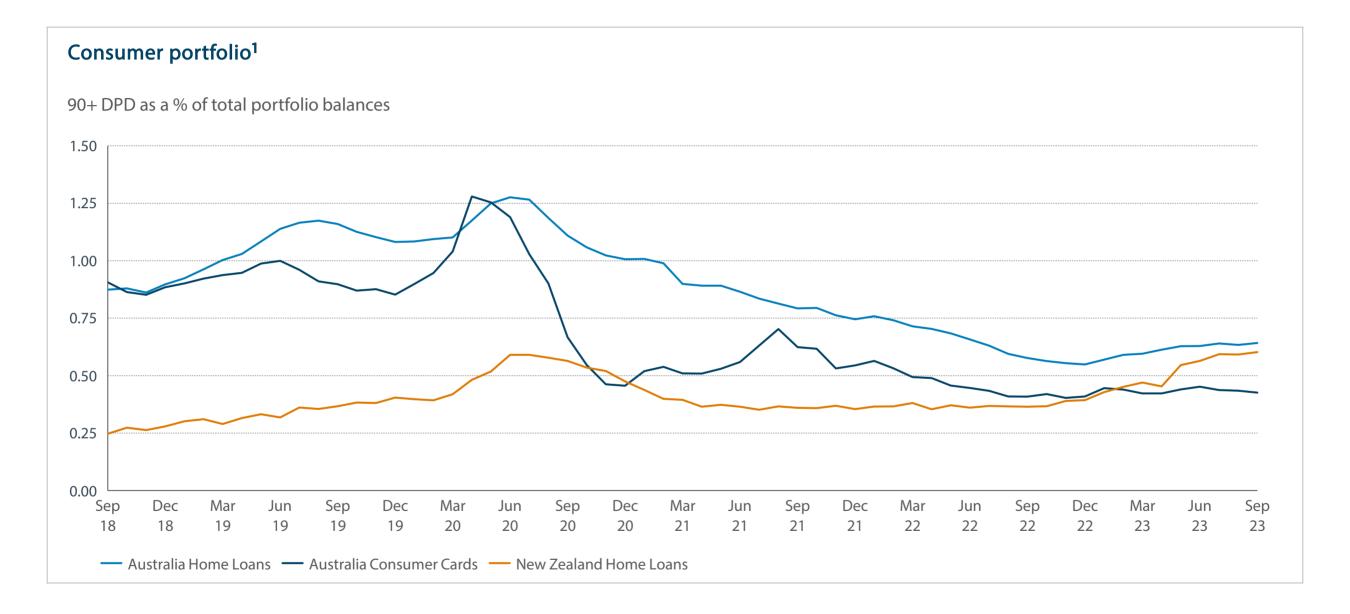




<sup>1.</sup> Majority of lending 'at capacity' is bridging finance while 'minimal capacity' reflects the proportion of customers with a borrowing capacity of less than \$50 of uncommitted monthly income (UMI). Borrowing capacity is determined after income and expense buffers and shading are applied, and based on verified income only therefore the customer's actual borrowing capacity will be higher than what is reflected in the chart



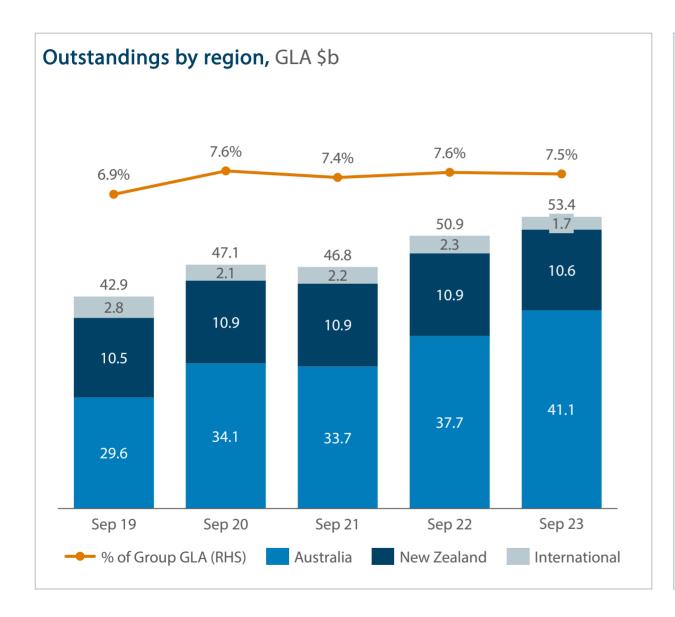
# AUSTRALIA & NEW ZEALAND 90+ DAYS PAST DUE (DPD)

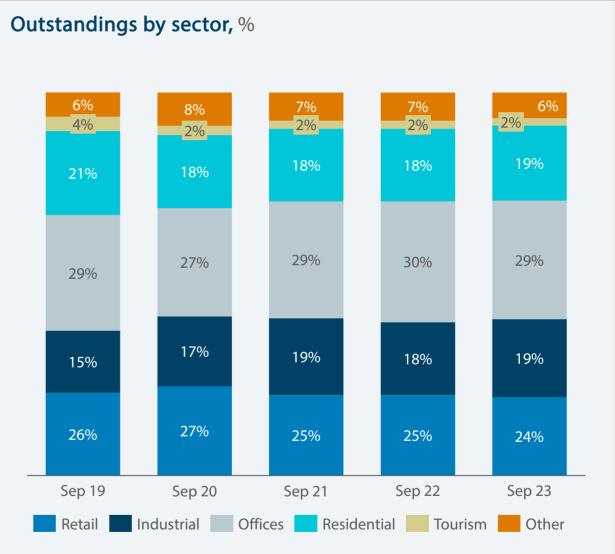


<sup>1.</sup> Includes Non Performing Loans. ANZ delinquencies are calculated on a missed payment basis for amortising and Interest Only Ioans. Australia Home Loans 90+ between Mar-20 and Jun-20 excludes eligible Home Loans accounts that had requested COVID-19 assistance but due to delays in processing had not had the Ioan repayment deferral applied to the account



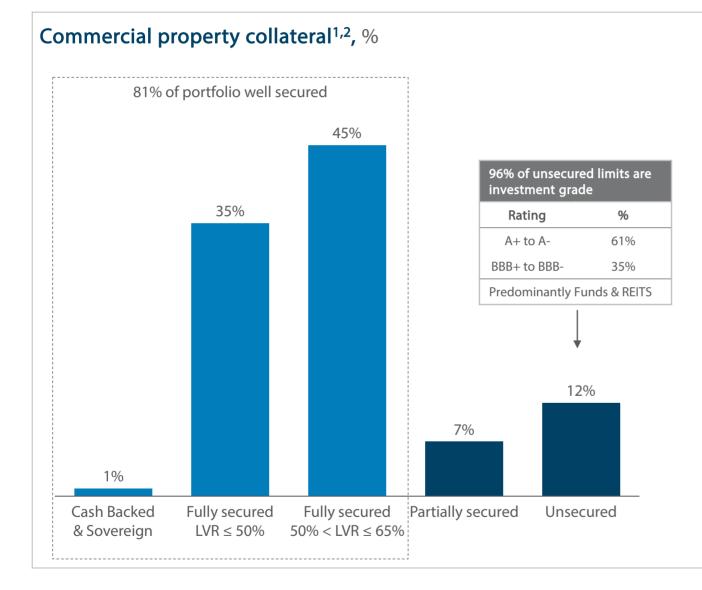
# **COMMERCIAL PROPERTY - SEGMENTS OF INTEREST**







## COMMERCIAL PROPERTY - SEGMENTS OF INTEREST



## Portfolio growth

Predominately in Australia across a diversified portfolio of lending segments

## Portfolio quality

- ~80% of exposures well secured
- >95% of unsecured exposure to investment grade customers, supported by diversified investment grade REITs or assets with stronger fundamentals, stable earnings profile, and low gearing
- International portfolio remains stable with exposure predominately to large, well rated names in Singapore and Hong Kong (SAR)

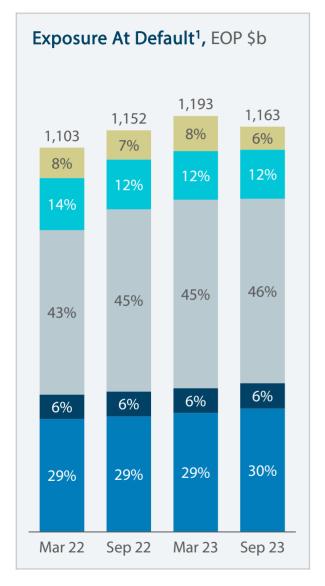
## Portfolio approach

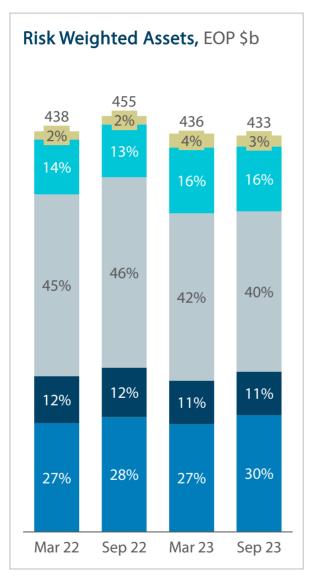
- ANZ exposure to office sector is predominantly Premium / A Grade (investment grade). Secondary (B&C grade) office exposure ~\$1.8b (2.7% of portfolio) with strong sponsor recourse, cross-collateralisation, and moderate gearing
- Residential development strategy is to support existing customers and grow selectively. These are experienced sponsors with technical capability and a track record of delivery. Strong developer and contractor selection is a wellentrenched discipline in the business
- Contractor risk remains high but ANZ's direct exposure to the sector is limited. Portfolio is comprised of larger exposures that are well secured and diversified smaller exposures

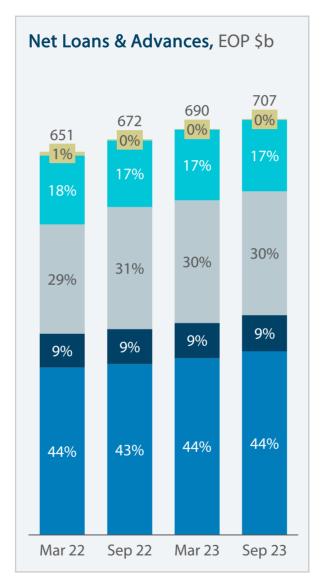
- 1. Commercial property collateral distribution based on limits (includes drawn and undrawn exposures)
- 2. Fully Secured: loan amount ≤100% of extended security value; Partially Secured: loan amount >100% of the extended security value

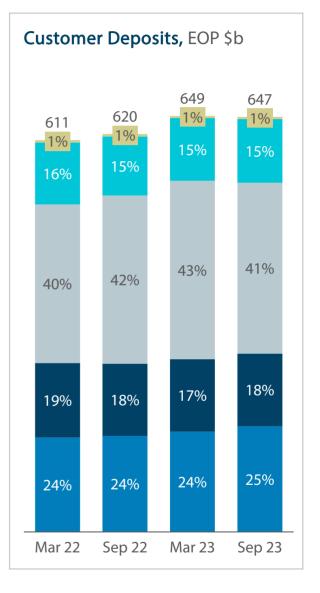


## **BALANCE SHEET COMPOSITION**









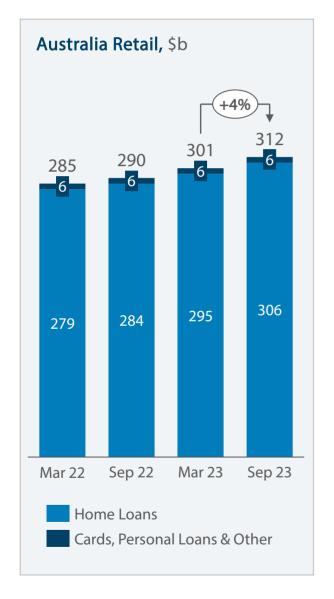


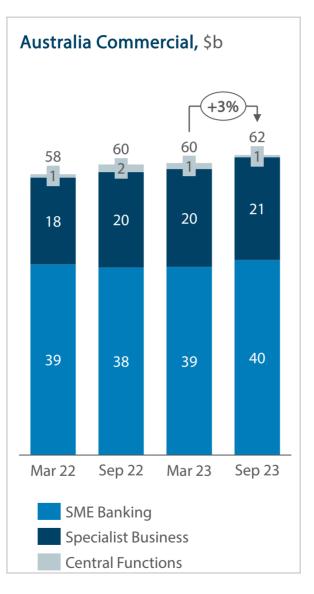
Basis: Cash Profit continuing operations

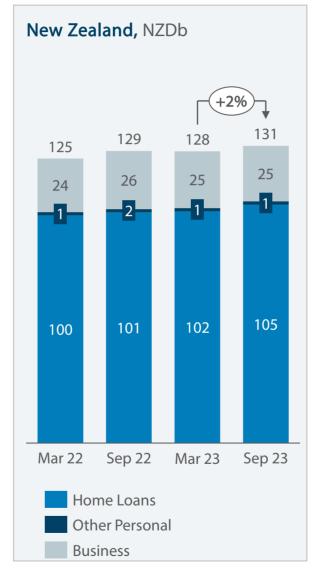
<sup>1.</sup> EAD excludes amounts for 'Securitisation' and 'Other Assets' Basel classes, as per APS330. Data provided is on a post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral

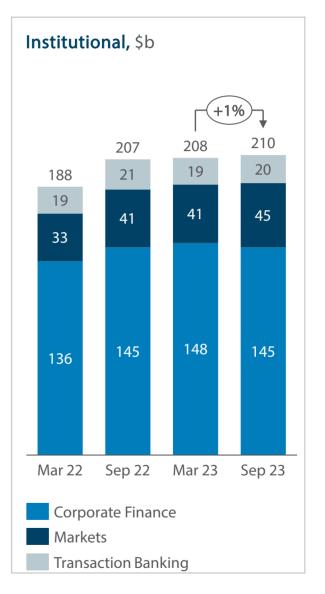


# **NET LOANS AND ADVANCES**





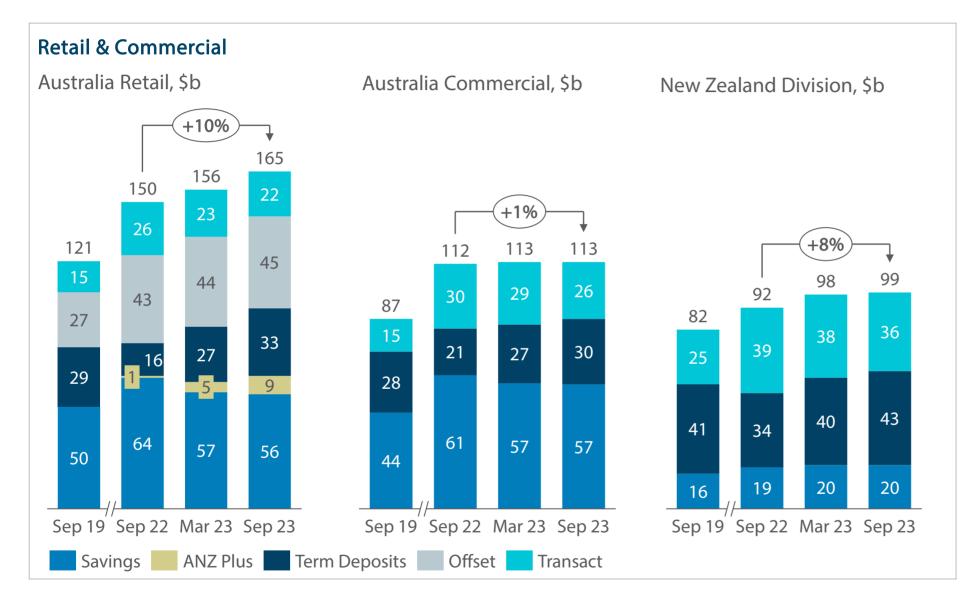


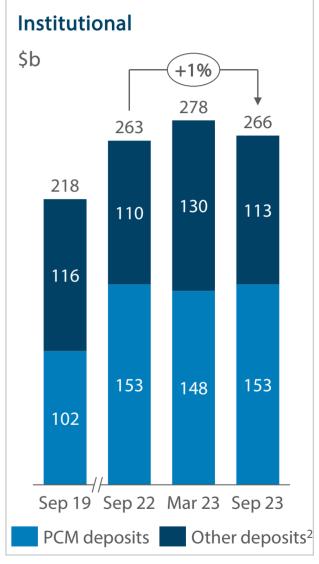


Basis: Cash Profit continuing operations



# **CUSTOMER DEPOSITS**<sup>1</sup>



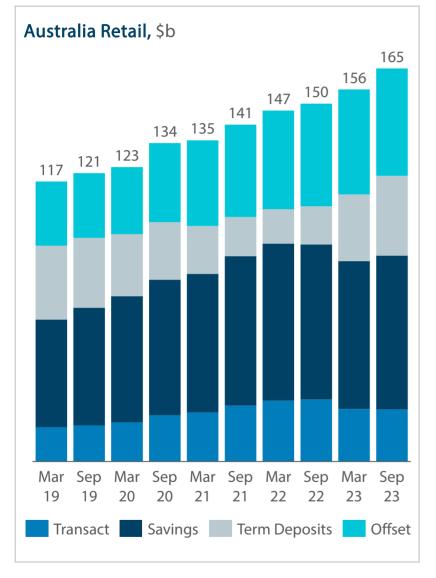


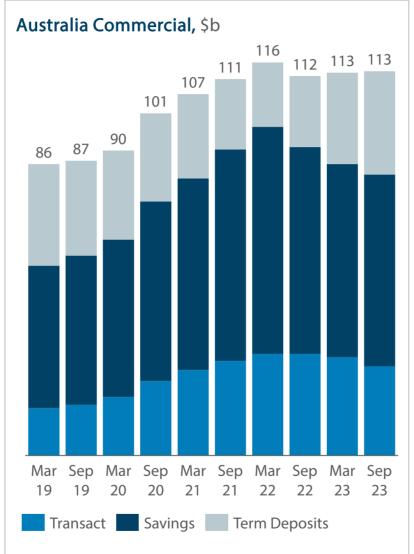
- 1. Excludes Pacific and Group Centre
- 2. Primarily Markets deposits

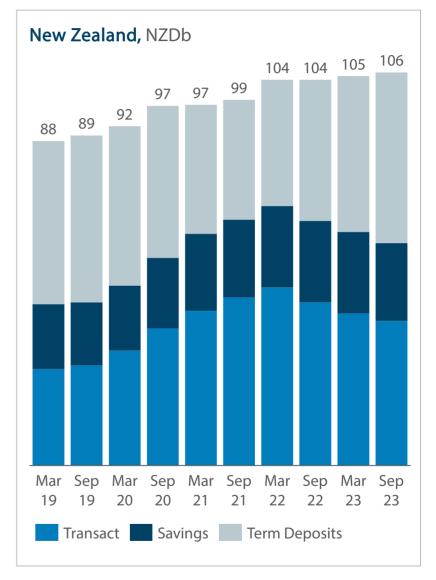
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# **CUSTOMER DEPOSITS - RETAIL & COMMERCIAL**







Basis: Cash Profit continuing operations



# **AUSTRALIA & NEW ZEALAND ECONOMIC FORECASTS**

	2019	2020	2021	2022	2023F <sup>1</sup>	2024F <sup>1</sup>	2025F <sup>1</sup>
Australia – annual % growth GDP	1.9	-1.9	5.2	3.7	1.8	1.2	2.1
Australia - headline CPI (% y/y)	1.6	0.8	2.9	6.6	5.6	3.5	2.9
Australia - unemployment (% Q4 avg)	5.2	6.8	4.7	3.5	3.9	4.5	-
Australia - Wage Price Index	2.2	1.4	2.3	3.3	4.1	4.0	-
RBA cash rate (% year end)	0.75	0.10	0.10	3.10	4.35	4.10	3.60 <sup>2</sup>
3 year Aus. bond yield (% year end)	0.91	0.11	1.18	3.39	4.00	3.50	3.25 <sup>2</sup>
10 year Aus. bond yield (% year end)	1.37	1.12	1.86	3.83	4.25	4.10	3.90 <sup>2</sup>
AUD/USD (year-end value)	0.70	0.77	0.73	0.71	0.65	0.72	0.722
New Zealand – annual % growth GDP	3.1	-1.5	6.0	2.7	1.5	0.8	1.6
New Zealand - headline CPI (% y/y)	1.6	1.7	3.9	7.2	5.8	3.6	2.4
New Zealand – unemployment (% Q4 avg)	4.1	4.9	3.2	3.4	4.3	5.1	5.1
RBNZ cash rate (% year end)	1.0	0.25	0.75	4.25	5.50	5.50	5.00 <sup>2</sup>
NZD/USD (year-end value)	0.65	0.72	0.66	0.66	0.59	0.63	0.63 <sup>2</sup>

Source: ANZ Research <u>research.anz.com/forecasts</u>

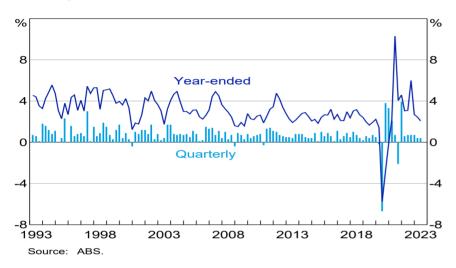
<sup>1. 2023</sup>F, 2024F and 2025F as at 8 November 2023

<sup>2. 2025</sup>F forecast for June 2025



# **AUSTRALIAN ECONOMY - SNAPSHOT**

## GDP growth<sup>1</sup>



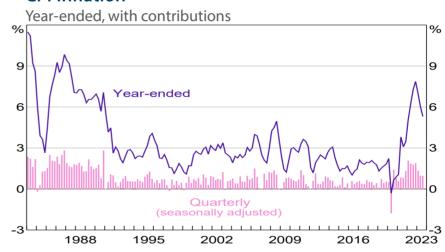
## Unemployment and underemployment<sup>1</sup>



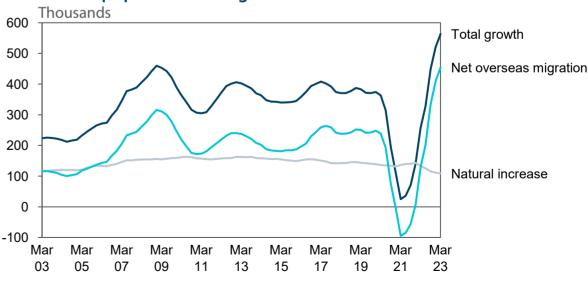
Sum of the unemployment and underemployment rates.

\*\* Employed people who want, and are available, to work more hours. Source: ABS.

## CPI inflation<sup>1</sup>



## Annual population change<sup>2</sup>





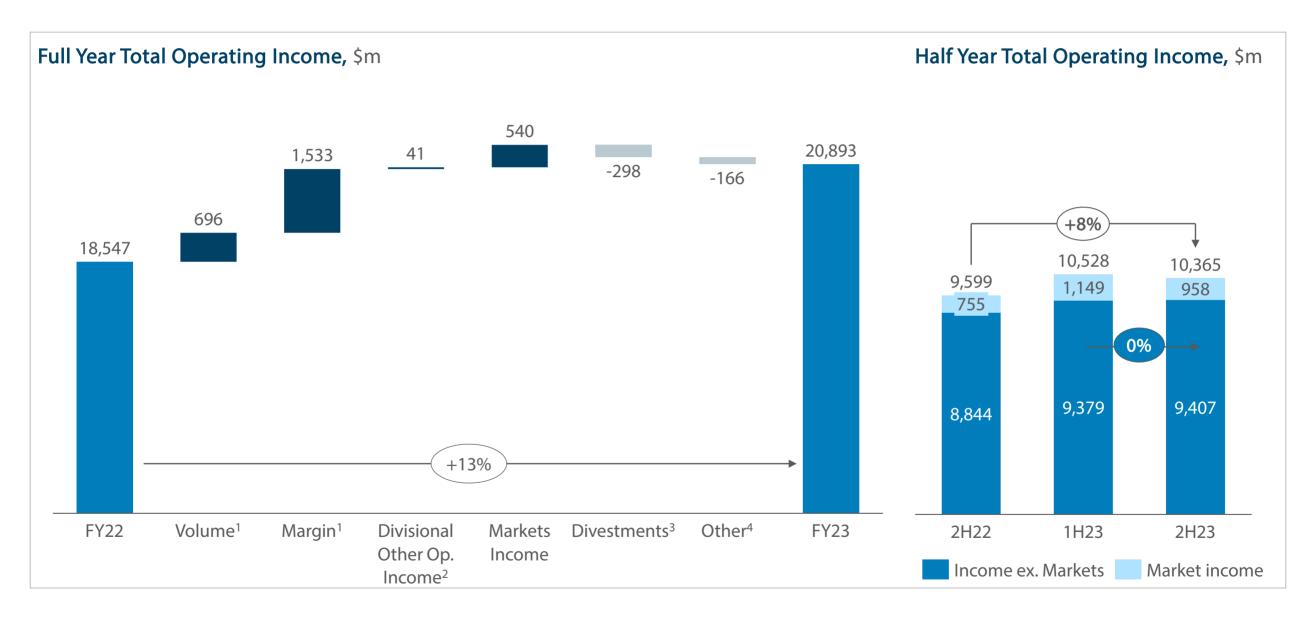
# 2023 FULL YEAR RESULTS

**DEBT INVESTOR PRESENTATION** 

**FY23 FINANCIAL RESULTS** 

# 3

# **OPERATING INCOME**

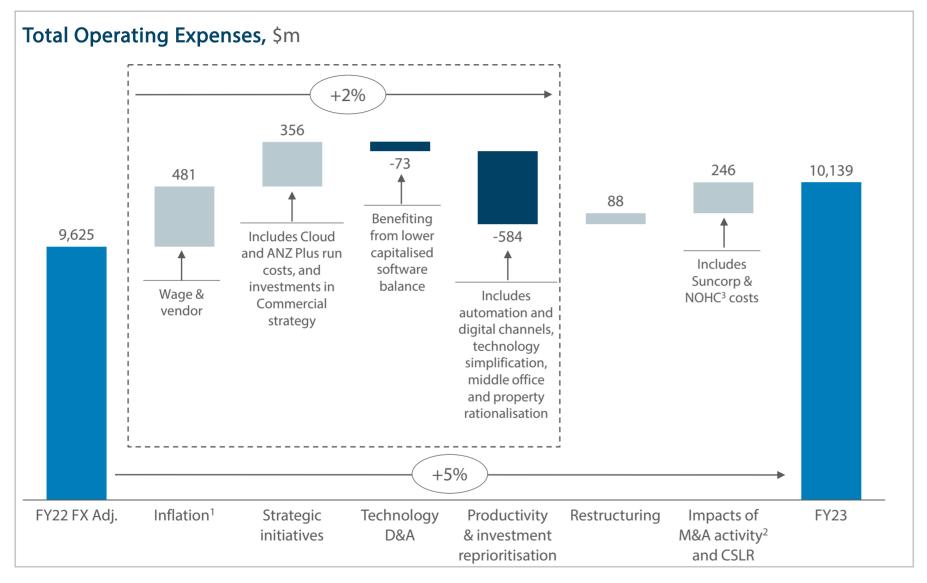


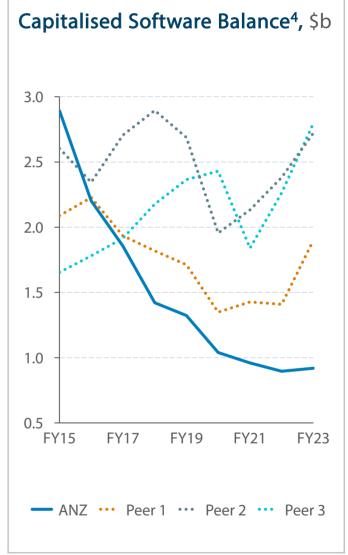
Basis: Cash profit continuing operations

- 1. Excludes Markets income (Markets Business Unit)
- 2. Excludes Markets income, Divestments and Other
- 3. Includes business divestments / closures (including ANZ Worldline partnership gain on completion of the partnership arrangement in FY22) and property rationalisation, as detailed on pages 14-16 of ANZ Full Year 2023 Financial Report
- 4. Other includes realised gains on economic hedges, valuation adjustments from investments, and gains on sale of government securities in FY22

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# **OPERATING EXPENSES**



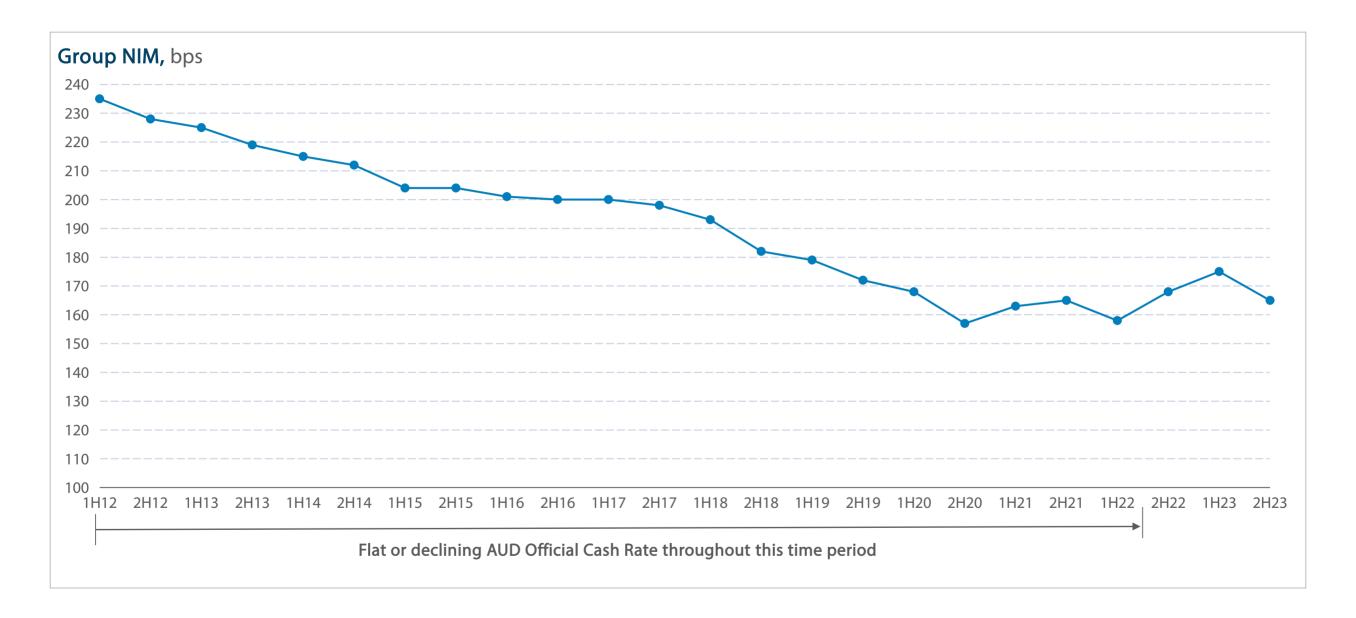


Basis: Cash Profit continuing operations

- 1. Includes increase in leave provisions
- 2. Includes costs previously attributed to discontinued operations
- 3. Non-Operating Holding Company
- 4. Capitalised software balances sourced from publicly available company financials. Peer numbers are based on the most recently disclosed financial disclosures



# REPORTED GROUP NET INTEREST MARGIN TREND1

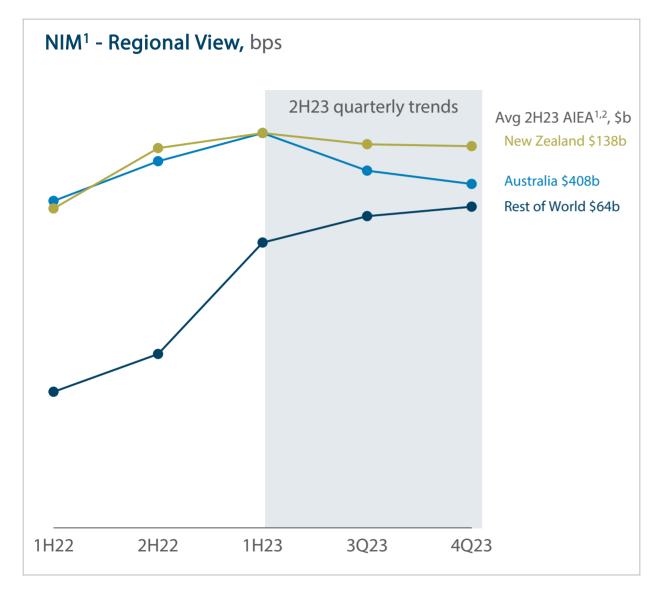


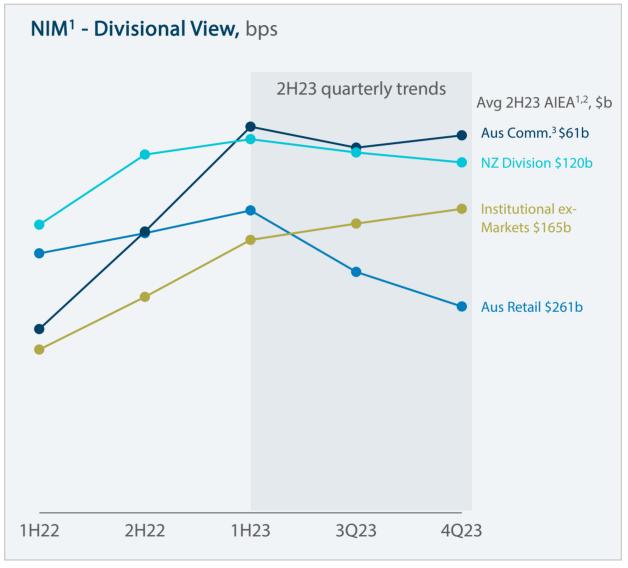
Basis: Cash Profit continuing operations

<sup>1.</sup> Group Net Interest Margin for each Half Year as reported in the original Results Announcement for each financial period

# 3

# NET INTEREST MARGINS (NIM) - HALF YEARLY TRENDS1





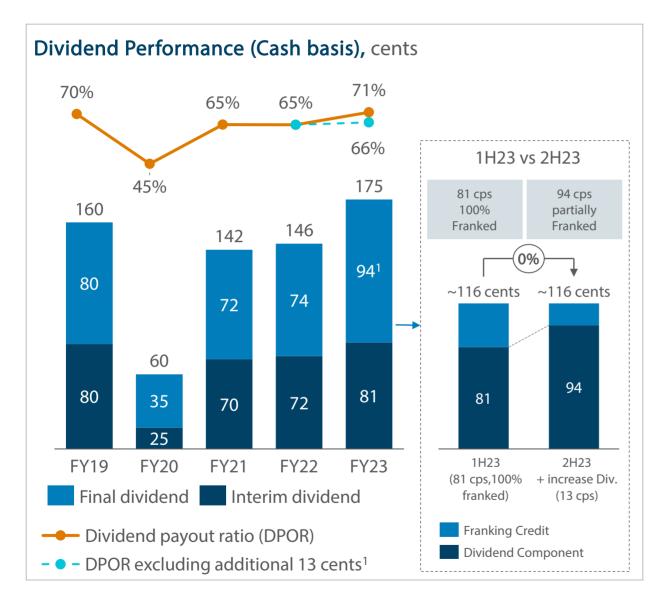
<sup>1.</sup> Group excluding Markets and Treasury

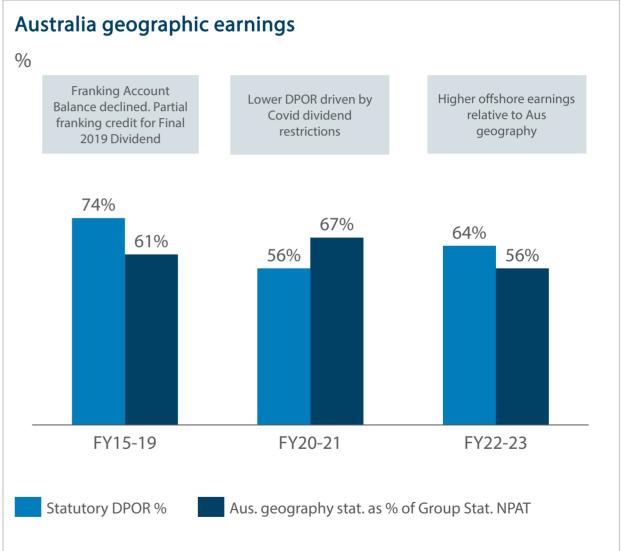
<sup>2.</sup> AIEA: Average interest earning assets

Australia Commercial division generates positive net interest income from surplus deposits held. Accordingly, \$57.3b of average deposits for the September 2023 quarter (Jun 23 quarter: \$57.9b; Mar 23 quarter: \$59.5b; Dec 22 quarter: \$59.1b; Sep 22 quarter: \$61.3b; Jun 22 quarter: \$64.3b) have been included within average net interest earning assets for the net interest margin calculation to align with internal management reporting view. AIEA of \$61b presented above represents lending assets only

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# **DIVIDENDS**





<sup>1.</sup> Final dividend comprising an 81 cents per share dividend partially franked at 65% and an additional one-off unfranked dividend of 13 cents per share (total of 94 cents per share, 56% franked)



# AUSTRALIA RETAIL - 14% ROE<sup>1</sup>

# Home loan capability

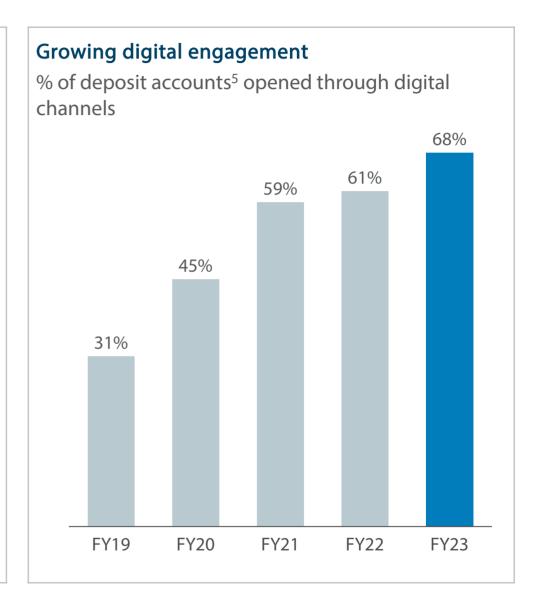
- Sales volume up 19%
- Time to first decision<sup>2</sup> consistently within 3 days
- First touch approval rate up 58%
- Broker NPS improved 14 points

# Digital engagement

- 4 million digitally active users
- 83% customers regularly engage digitally<sup>3</sup>
- ANZ Plus app store rating up 21%

# Emerging partnerships

- Cashrewards members now exceed 2 million<sup>4</sup>
- Investment in View Media Group for a minority shareholding<sup>4</sup>

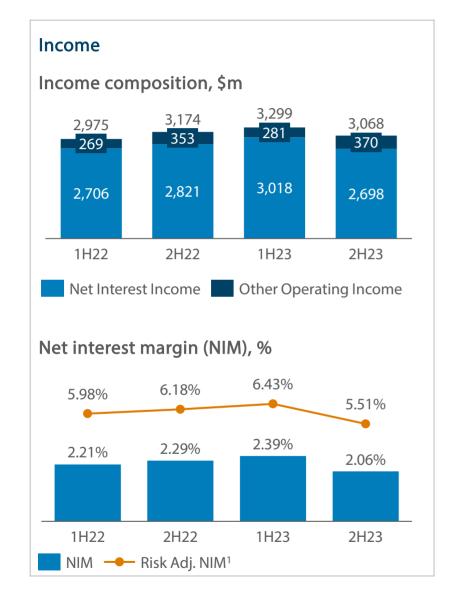


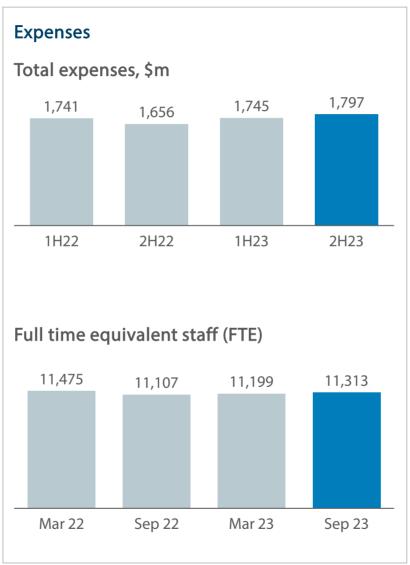
#### Growth Rates FY23 vs FY22 / Sep 23 vs Sep 22

- Australia Retail ROE excludes ANZ Plus investment spend
- 2. Refers to simple deals via broker and mobile lender channels
- 3. % of customers (in-use transaction or savings accounts that are eligible for digital access) who have logged on to ANZ App or ANZ Internet Banking in the last 30 days
- 4. Part of ANZ Non-Bank Group
- i. Includes Access, Online Saver, Progress Saver and ANZ Plus accounts

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# **AUSTRALIA RETAIL - FINANCIAL PERFORMANCE**





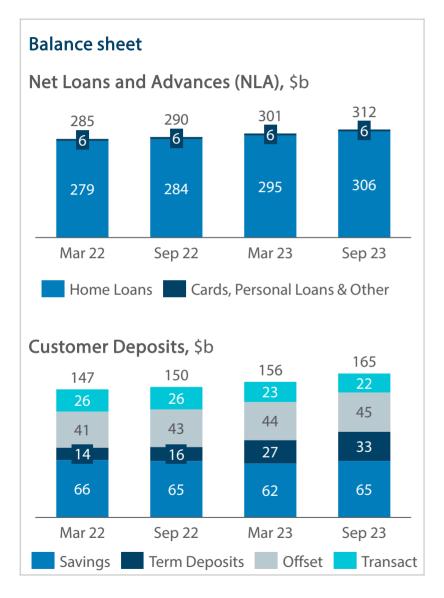


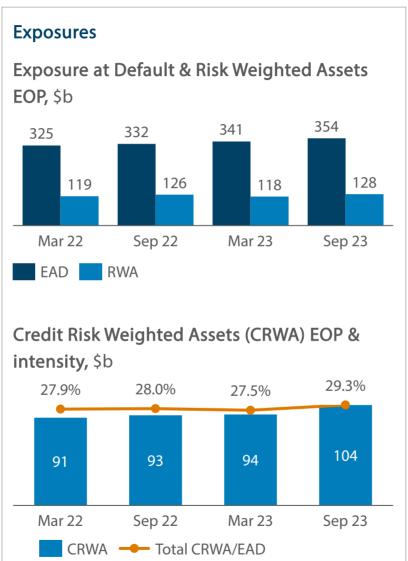
<sup>1.</sup> Net interest income divided by average Credit Risk Weighted Assets (CRWA)

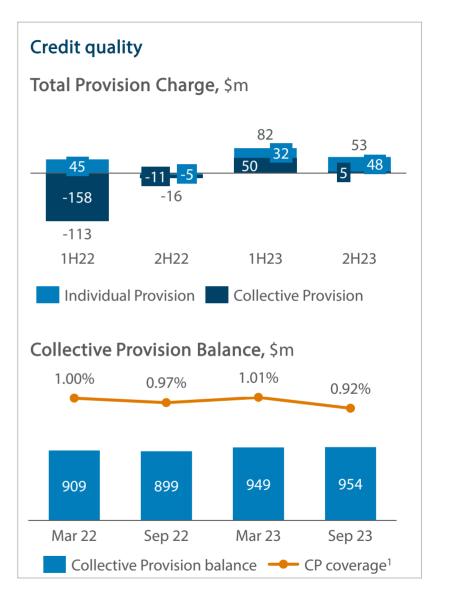
<sup>2.</sup> Cash profit divided by average Risk Weighted Assets



# **AUSTRALIA RETAIL - FINANCIAL STRENGTH**



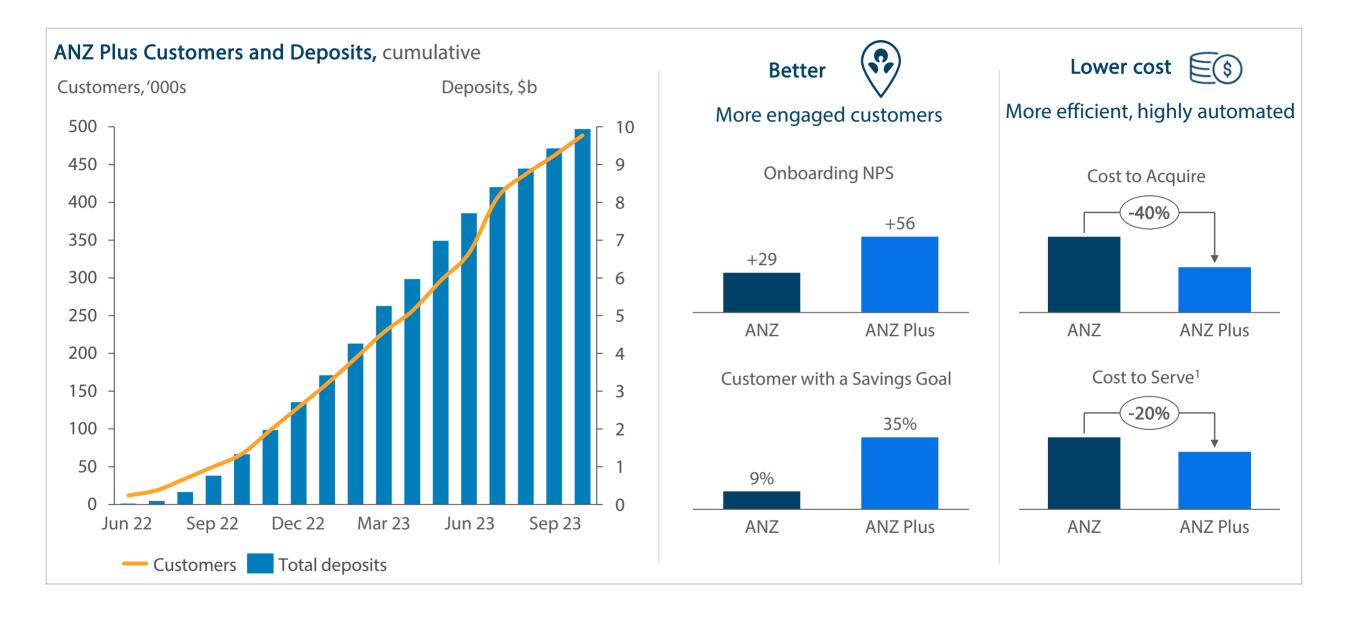




<sup>1.</sup> CP as a % of Credit Risk Weighted Assets (CRWA)

# •

# **OUR ANZ PLUS BUSINESS**



<sup>1.</sup> Variable costs include distribution, operations and product costs



# **AUSTRALIA COMMERCIAL - 26% ROE**

# Commercial customer contribution

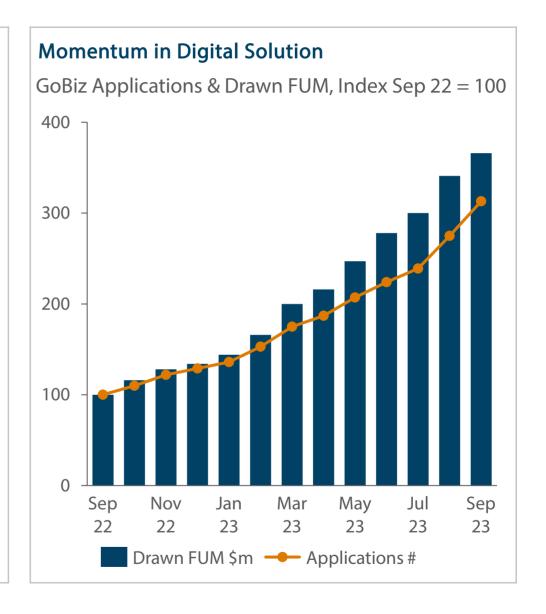
- ~25% of total group revenue<sup>1</sup>
- ~56% of customers have a Retail product
- Over 60% of Transactive Global users are Commercial customers

# Commercial innovation

- ~25% reduction in Time to Yes & Time to Money<sup>2</sup>
- ~95% increase in digital account openings<sup>2</sup>
- ANZ Worldline<sup>3</sup> launched Tap to Pay on iPhone

# Commercial strength

- ~\$1.80 in deposits for every \$1.00 in loans
- ~81% of exposures fully are secured
- Return on RWA 7.17%, up 102bps

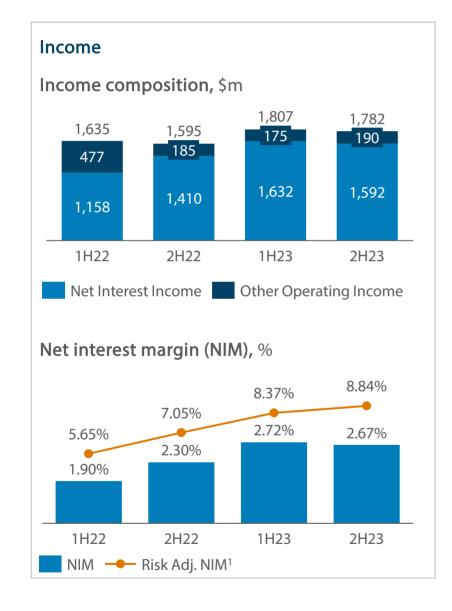


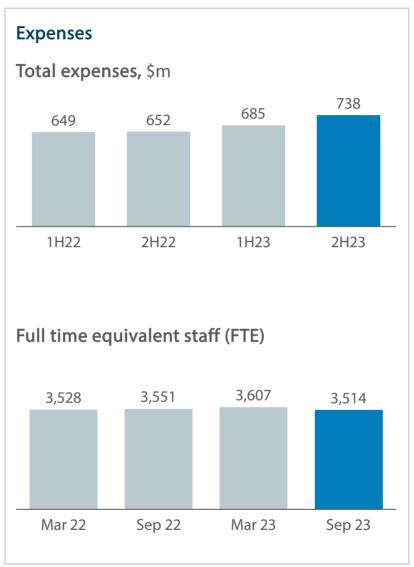
Growth Rates FY23 vs FY22 / Sep 23 vs Sep 22

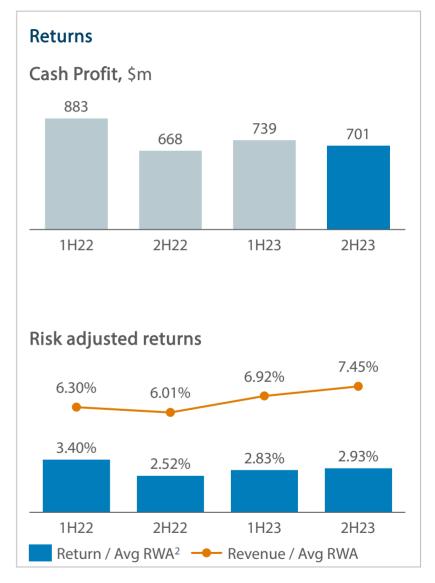
- 1. Including Commercial customer revenue in Institutional and Retail
- Refers to Small Business Banking
- 3. ANZ and Worldline hold 49% and 51% interest respectively



# **AUSTRALIA COMMERCIAL - FINANCIAL PERFORMANCE**





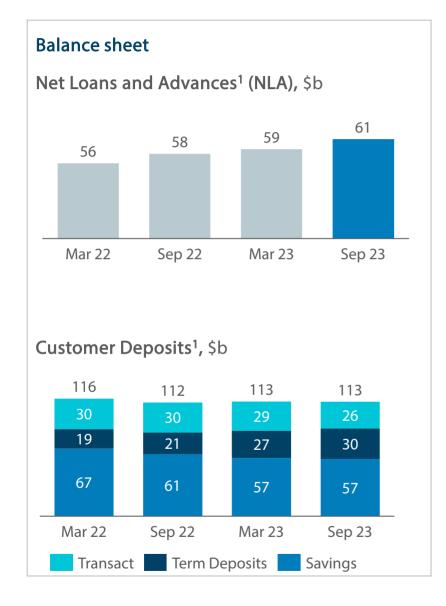


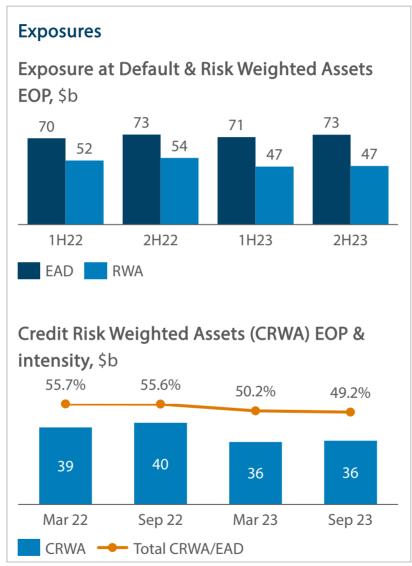
<sup>1.</sup> Net interest income / average Credit Risk Weighted Assets (CRWA)

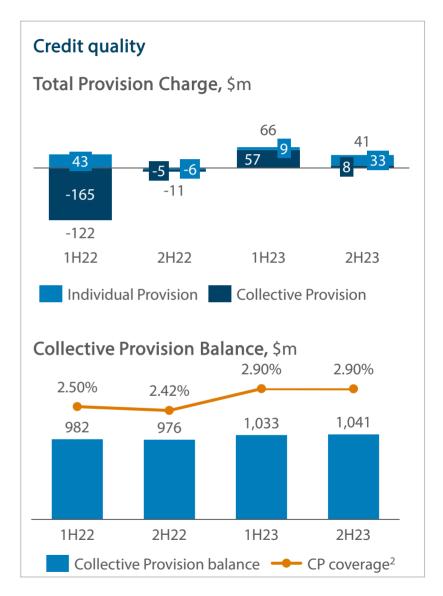
<sup>2.</sup> Cash profit divided by average Risk Weighted Assets



## **AUSTRALIA COMMERCIAL - FINANCIAL STRENGTH**







Basis: Continuing Operations including Large / Notable items

2. CP as a % of Credit Risk Weighted Assets (CRWA)

<sup>1.</sup> Asset Finance run-off businesses and April 23 divested Investment Lending business have been excluded from NLAs and Customer Deposits



# NEW ZEALAND - 16% ROE<sup>1</sup>

Market strength

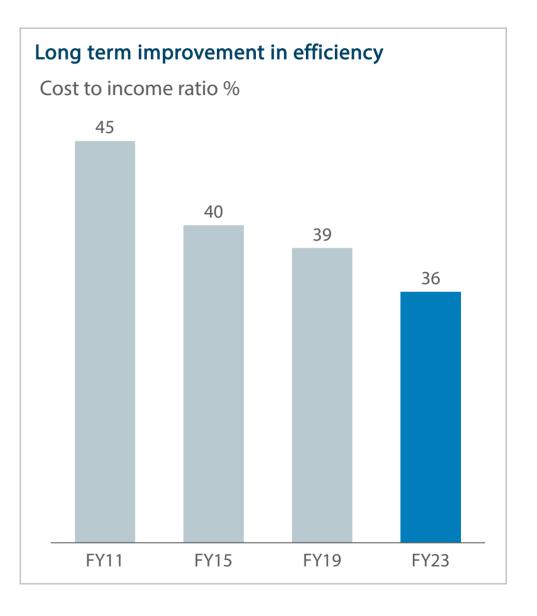
- #1 market position in New Zealand, incl. Home Loans, Agri and Funds Management (KiwiSaver)
- Canstar Bank of the Year for Small Business
- Canstar Bank of the Year for Agriculture

Digital capability

- ~1.7m digitally active customers, up 5%
- ~81% of deposits<sup>2</sup> opened digitally
- ~1.2m customers are registered for Voice ID, up 13%

Well diversified and well managed

- Housing, Business & Agri portfolio diversification
- Completed BS11 project
- 0 bps avg loss rate in FY21 to FY23



Growth Rates FY23 vs FY22 / Sep 23 vs Sep 22

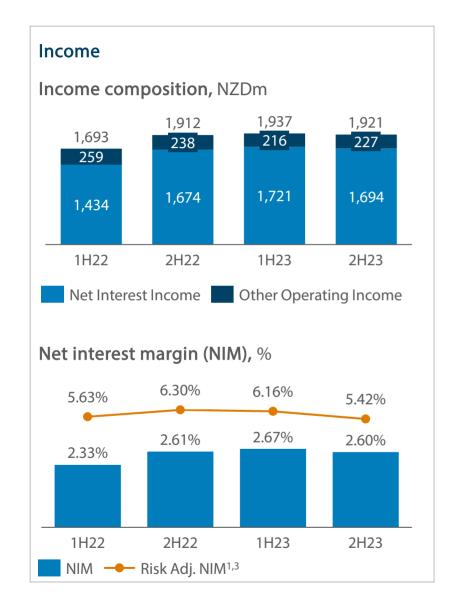
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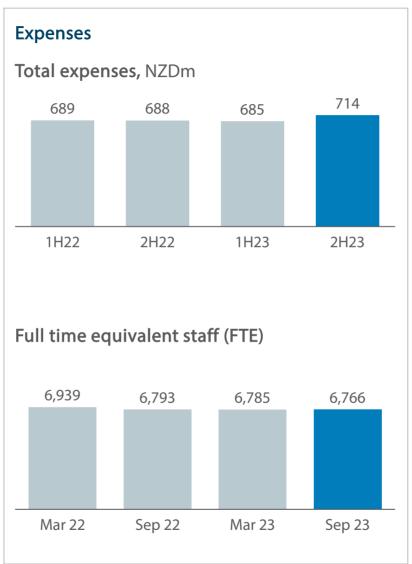
<sup>1.</sup> New Zealand Division, excludes Institutional

<sup>2.</sup> Including KiwiSaver



## **NEW ZEALAND DIVISION - FINANCIAL PERFORMANCE**



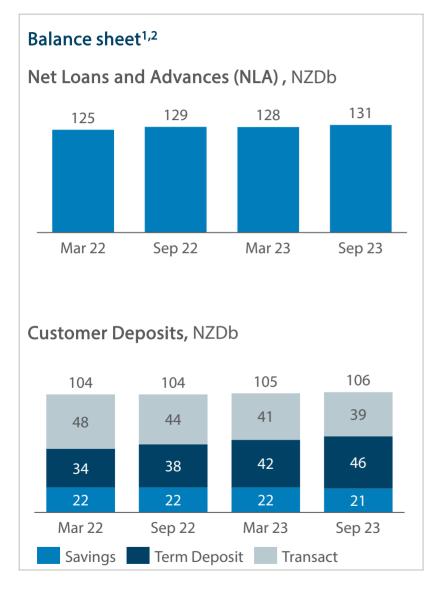


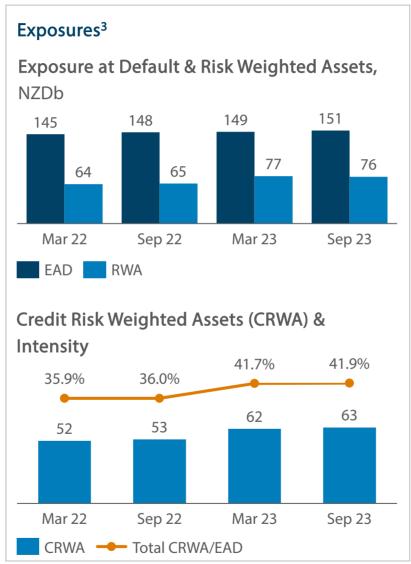


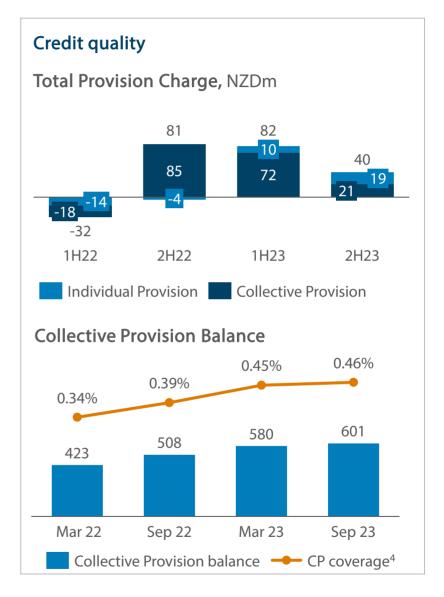
- 1. Net interest income divided by average Credit Risk Weighted Assets (CRWA)
- 2. Cash profit divided by average Risk Weighted Assets
- 3. Current year metrics impacted by increase in Risk Weighted Assets with the implementation of APRA Capital Review



## **NEW ZEALAND DIVISION - FINANCIAL STRENGTH**



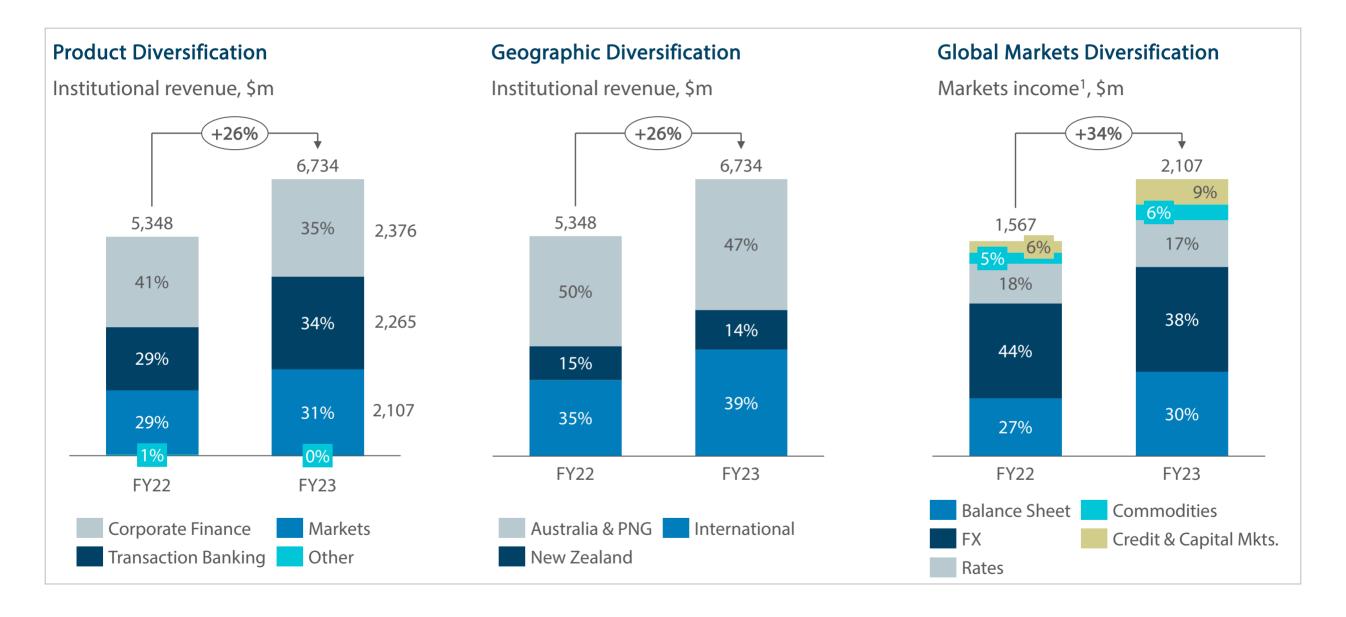




- 1. During 2H22 Business & Agri was re-segmented for large Agri customers; 1H22 not restated
- 2. During 1H22 business units were reorganised from Retail and Commercial to Personal and Business & Agri which resulted in some customer re-segmentation
- . Current year metrics impacted by increase in Risk Weighted Assets with the implementation of APRA Capital Review
- 4. CP as a % of Credit Risk Weighted Assets (CRWA)



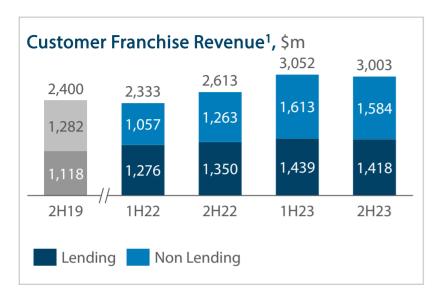
# **INSTITUTIONAL - 13% ROE**

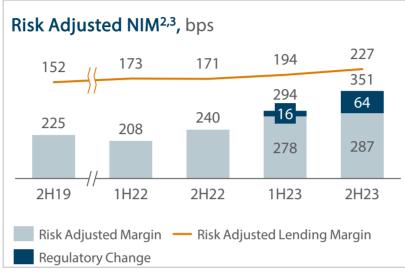


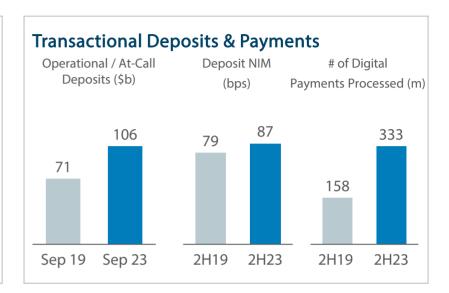
<sup>1.</sup> Markets income mix shown excluding derivative valuation adjustments. Derivative valuation adjustment amount is included in total

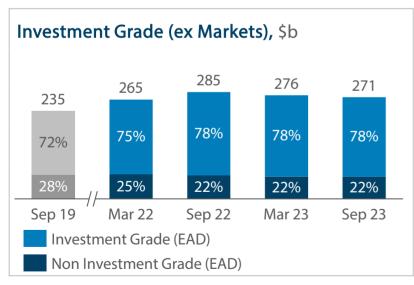


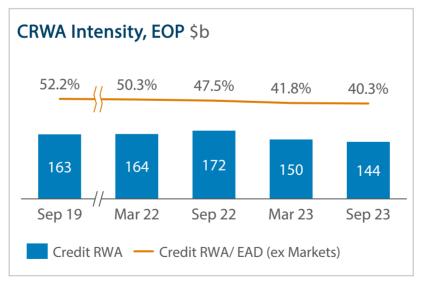
# **INSTITUTIONAL - SUMMARY**

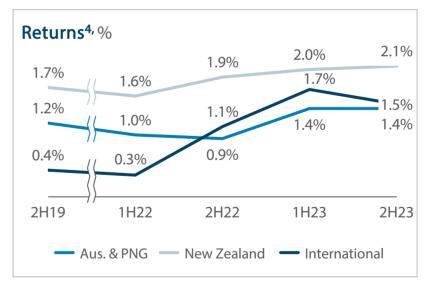








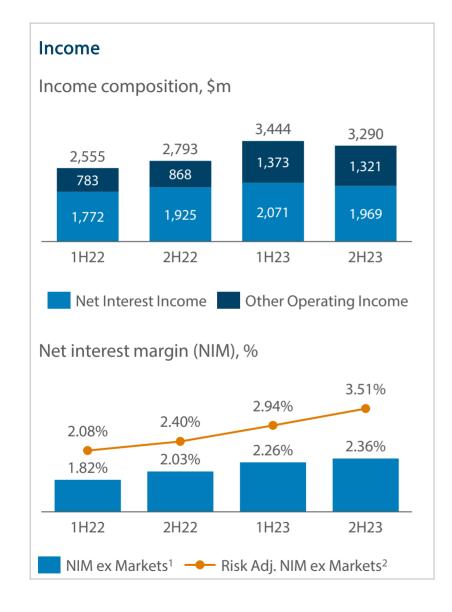


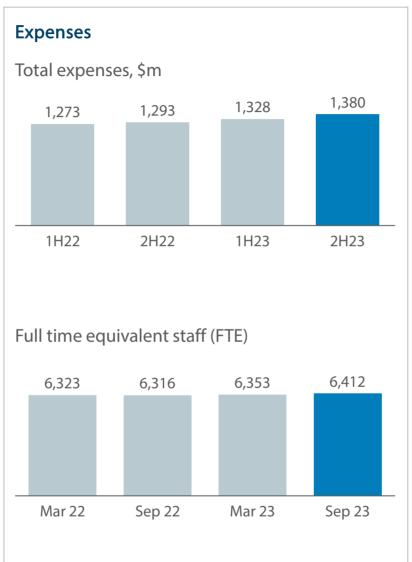


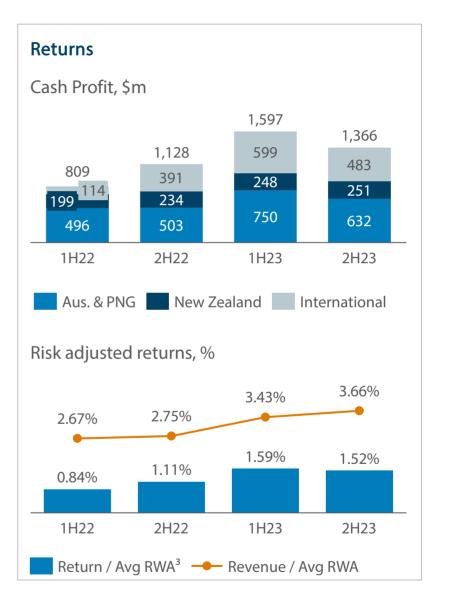
- 1. Excludes: Balance Sheet Trading and Derivative Valuation Adjustments
- 2. Institutional ex Markets Net Interest Income divided by average Credit Risk Weighted Assets
- 3. Lending NIM represents Corporate Finance and Trade & Supply Chain
- 4. Return: Cash profit divided by average Risk Weighted Assets

# ?

# INSTITUTIONAL - FINANCIAL PERFORMANCE



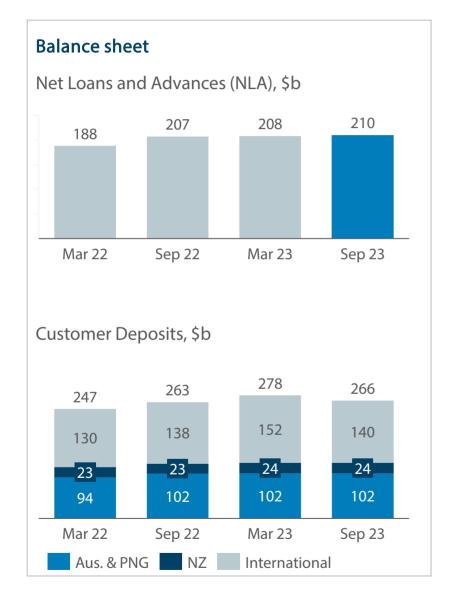


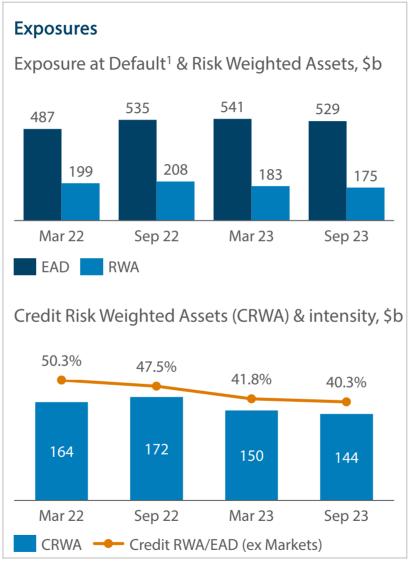


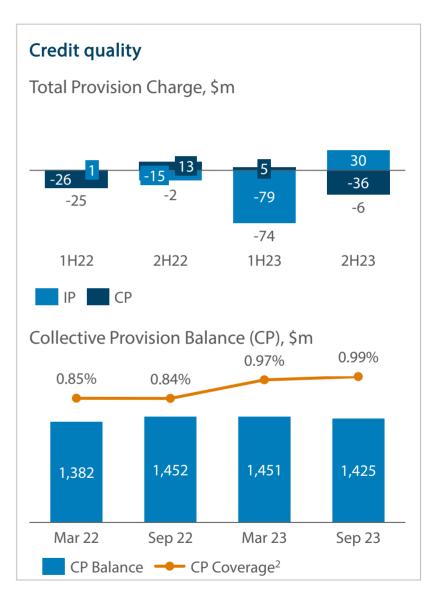
- 1. Calculated Net Interest Income divided by Average Interest Earning Assets
- 2. Net interest income divided by average Credit Risk Weighted Assets (CRWA)
- 3. Cash profit divided by average Risk Weighted Assets

# ?

# **INSTITUTIONAL - FINANCIAL STRENGTH**





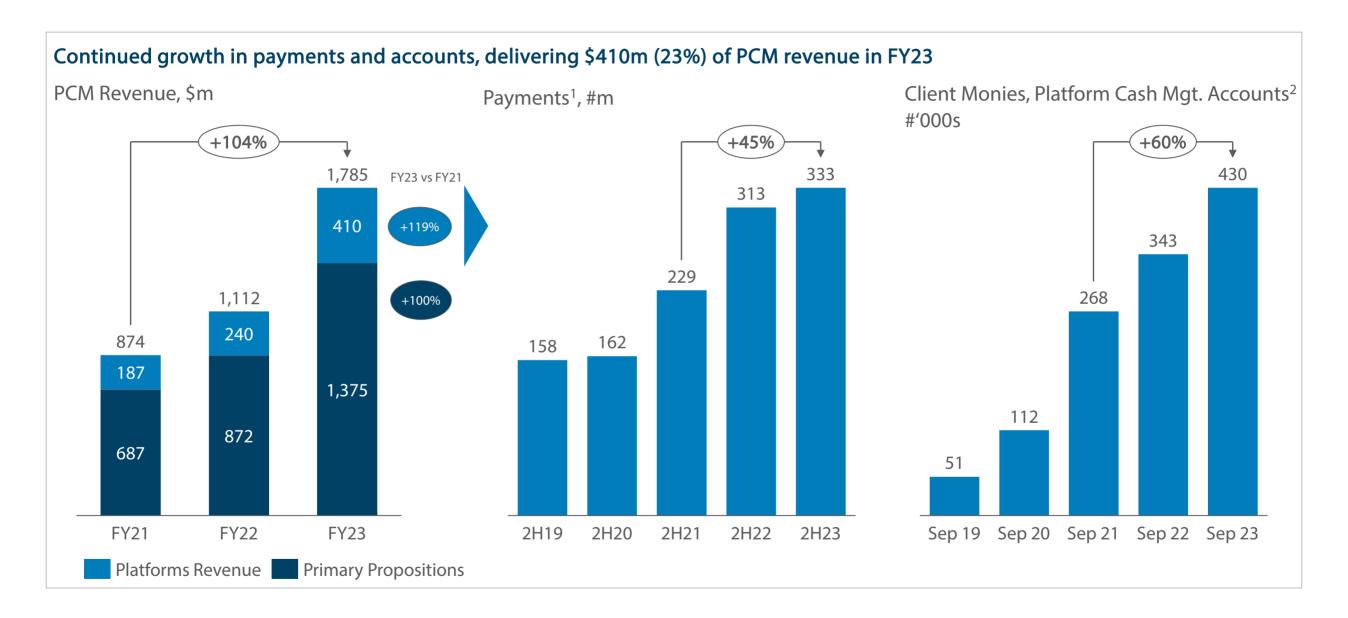


<sup>1.</sup> EAD excludes amounts for 'Securitisation', and for 'Other Assets' prior to March 2023 (included from March 2023 due to the implementation of APRA's new capital framework). EAD data provided is on a Post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral

<sup>2.</sup> CP as a % of Credit Risk Weighted Assets (CRWA)



# INSTITUTIONAL PAYMENTS AND CASH MANAGEMENT (PCM)

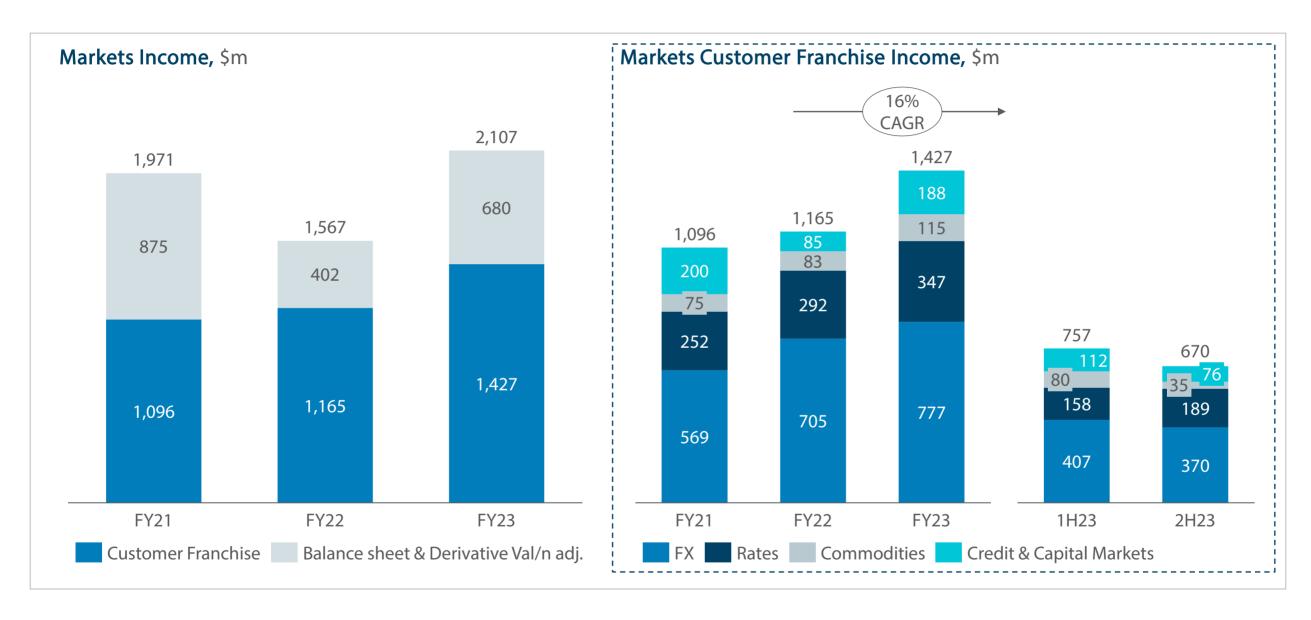


<sup>1.</sup> Number of payments, includes subsets 'Direct Integration Payments' and 'Retail Time Payments (NPP Agency)'. Further detail included in the Investor Discussion Pack (Divisional performance section)

<sup>.</sup> Number of Australian virtual client monies accounts

# •

# **MARKETS INCOME**

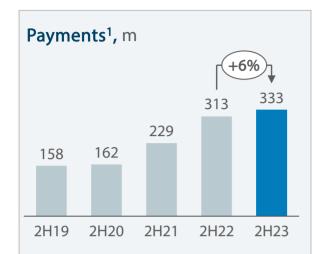


Basis: Cash Profit continuing operations

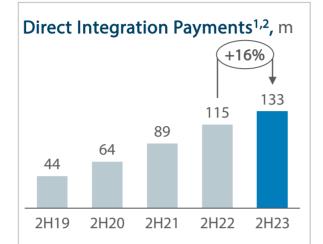


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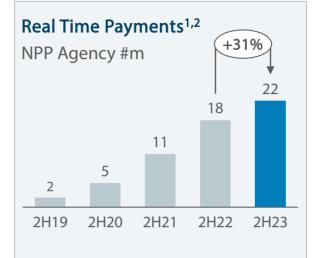
# DIGITAL PLATFORMS - SCALABLE OPERATING LEVERAGE, CAPITAL LIGHT



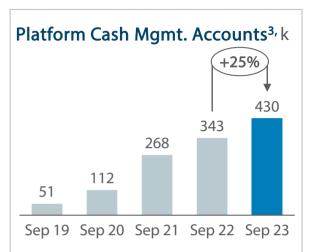
- Payments made by customers to their suppliers and employees through our digital channels
- Covers payments initiated via Web & Mobile, direct integration with ANZ or via agency agreements whereby ANZ clears payments on behalf of other banks



- Automated payments initiated via direct integration between the banks' and our customers' systems
- Enables a high degree of automation and control for customers, replacing manual processes with a scalable alternative that removes the need for human intervention



- A service whereby ANZ clears & settles real time payments for customers of Appointer banks on their behalf
- Powering other banks' customers with real time payments



- Deposit management for entities holding funds on behalf of their clients
- Supporting CX in provision of client money accounts to activate services/transactions

#### Digital self service

- 300% increase in Digital Self Service usage.
- Saving Institutional customers more than 850 hours, and bankers more than 1,750 hours.
- Digital Self Service rated #1 by customers in Peter Lee Survey.

#### Data insights

- · New module using machine learning to help customers predict attrition rates across their customer base.
- Providing over 4,500 data feeds p/a to Government and Corporate customers.

#### **API** integration

- Delivered Real Time Notifications in Australia, enabling customers to reconcile and redeploy their funds faster.
- Expanded cross border payment capabilities to Singapore and Hong Kong, further embedding our payments capability into our customers' systems.

#### Incidents per million payments

• 0.01 incidents per million payments for FY23, delivering quality and resilient payment platforms for customers despite growing volumes.

#### Platform initiatives are enabling additional revenue opportunities within ANZ Payments & Cash Management

- Number of payments
- Subset of total payments

Number of Australian virtual client monies accounts



# INSTITUTIONAL SIMPLIFIED NETWORK AND TECHNOLOGY



# INSTITUTIONAL STREAMLINED NETWORK OF DIGITAL & DATA CAPABILITIES

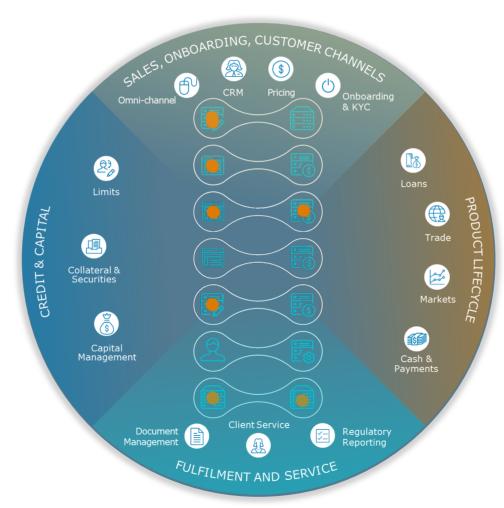
Digital backbone: Simplifying and connecting systems and data to enhance customer experience, better decision making and automation

#### **Key principles**

Single source of truth

Use of the GoldTier ID

Publish data at scale



#### Resulting in



Real time integration & Networked data flow; On demand, highly available; High data quality sources; Reduced operational and regulatory compliance risk

# **FY24 PRIORITIES**



1.

Continue to run the Group prudently 2

Further improve productivity

3.

Grow ANZ Plus customers, deepen engagement

4.

Invest more in Commercial strategy

5.

Further enhance
Sustainability,
Payments &
Currency
platforms

6.

Complete the acquisition of Suncorp Bank



# **CUSTOMER PROTECTION**

## Investing significantly to keep customers safer from frauds and scams

#### **Prevented**



from being transferred to criminals<sup>1</sup>

## Removed



phishing or fraudulent websites impersonating ANZ<sup>1</sup>

# **Blocked**



attacks against customer facing services each month

# **Analysed**



events through our Security Operations Centre each day

# Stopped



scam SMS impersonating 'ANZ'<sup>2</sup>

<sup>1.</sup> Over a 12 month period

<sup>2.</sup> Over a 4 week period



# 2023 FULL YEAR RESULTS

**DEBT INVESTOR PRESENTATION** 

CAPITAL, FUNDING & LIQUIDITY



# **REGULATORY CAPITAL - 2H23 UPDATE**

#### **ANZ Bank Group Capital update**

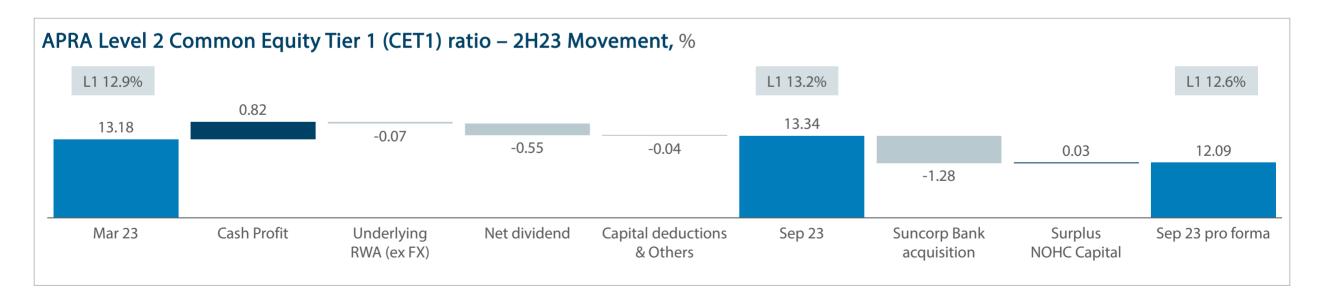
- Level 2 CET1 ratio of 13.3% (19.7% on an Internationally Comparable basis<sup>1</sup>) or ~12.1% on a pro forma basis including Suncorp Bank acquisition and surplus capital in NOHC. This is above APRA's expectation of an 11% 11.5% operating range
- RWA growth in 2H23 mainly reflects higher CRWA from Australia Retail division; partially offset by a reduction in Traded Market Risk RWA
- Leverage ratio of 5.4% (or 6.0% on an Internationally Comparable basis)
- $\bullet$  Level 1 (L1) CET1 ratio of 13.2% or ~12.6% pro forma for the Suncorp Bank acquisition and surplus capital in the NOHC

#### **ANZ Group Dividend**

• Final dividend comprising an 81 cents per share dividend partially franked at 65% and an additional one-off unfranked dividend of 13 cents per share (total of 94 cents per share, 56% franked).

#### Regulatory update

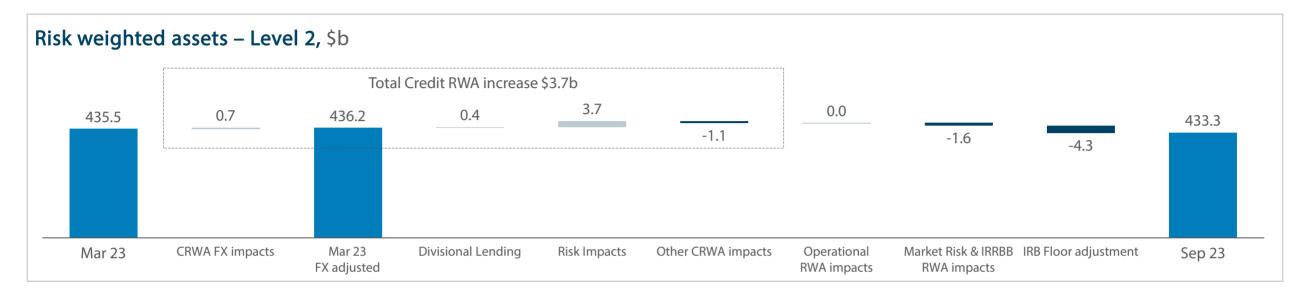
- APRA's Additional Tier 1 Discussion paper was released in September and submissions are due on 15 November 2023
- ANZ is on track with RBNZ capital reform transition, including issuance of RBNZ compliant capital securities
- ANZ's current Tier 2 ratio is 5.8%, in excess of APRA's 1 January 2024 interim target of 5.0%, and well placed to meet the finalised Tier 2 capital requirement of 6.5% of RWA by 1 Jan 2026

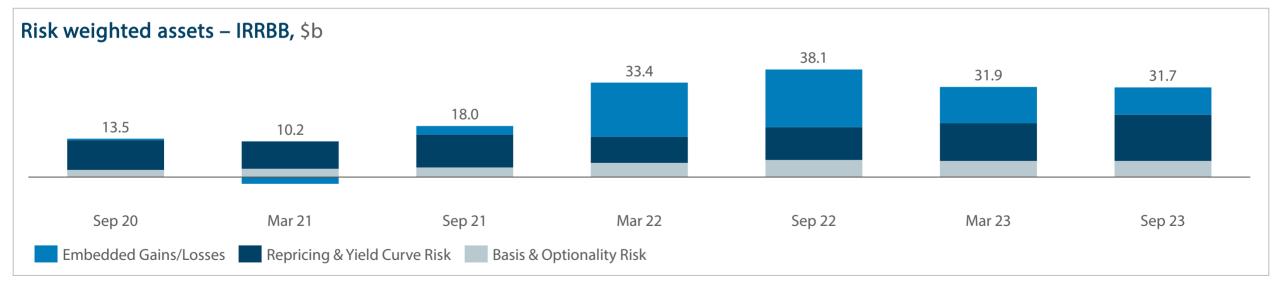


<sup>1.</sup> Internationally Comparable methodology aligns with The Australian Banking Association BASEL 3.1 Capital Comparison Study (Mar 2023)



# **REGULATORY CAPITAL - RISK WEIGHTED ASSETS**







# INTERNATIONALLY COMPARABLE<sup>1</sup> REGULATORY CAPITAL POSITION



APRA Level 2 CET1 Ratio – 30	September 2023	13.3%		
Residential Mortgages	APRA requires cohort specific multipliers (i.e. 1.4x for Owner Occupier Principal and Interest & 1.7x for all Other mortgage types) and other adjustments that are not imposed by Basel	+ 1.3%		
IRB Scaling Factor	APRA requires a scaling factor of 1.1 times for all Risk Weighted Assets, unlike Basel	+ 0.9%		
New Zealand Exposures	APRA requires the use of Reserve Bank of New Zealand (RBNZ) capital rules to calculate the Credit Risk Weighted Assets for all New Zealand subsidiary credit exposures, which are generally more conservative than the Basel rules	+ 1.0%		
Equity Investments & DTA	APRA requires 100% deduction from CET1, unlike Basel	+ 0.9%		
IRRBB RWA	APRA includes IRRBB in Pillar 1 RWA, which is not a requirement under Basel	+ 1.1%		
Non-Retail Loss Given Default	APRA specifies non-retail LGDs that are lower than Basel for sovereigns (5% or 25%) and critical infrastructure operators (25%), but higher for other general corporate exposures (50%)	+ 0.6%		
Other Risk Weighted Assets	Includes impact of reversing APRA required 1.5x scalar for IPRE exposures and conservative supervisory slotting risk weights for project, object and commodity finance	+ 0.3%		
Other Capital	Includes impact of reversing APRA required deductions from CET1 for capitalised expenses & deferred fee income	+ 0.3%		
Basel III Internationally Comparable CET1 Ratio - 30 September 2023				

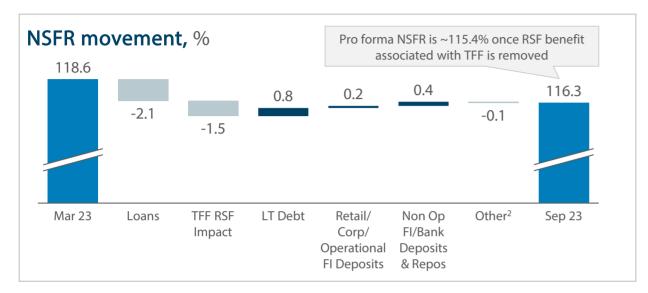
<sup>1.</sup> Sep 23 and Mar 23 Internationally Comparable methodology aligns with The Australian Banking Association BASEL 3.1 Capital Comparison Study (Mar 2023). Sep 22 Internationally Comparable methodology aligns with APRA's information paper entitled 'International Capital Comparison Study' (13 July 2015)

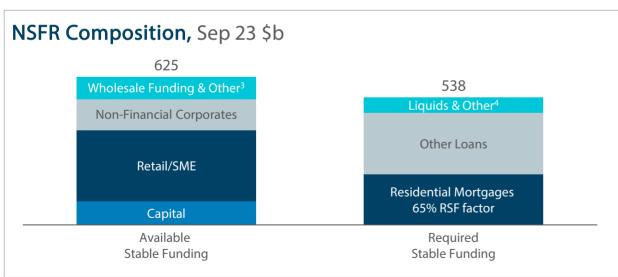
<sup>2.</sup> Sum of individual capital ratios may not be equal to Total Capital ratio due to rounding

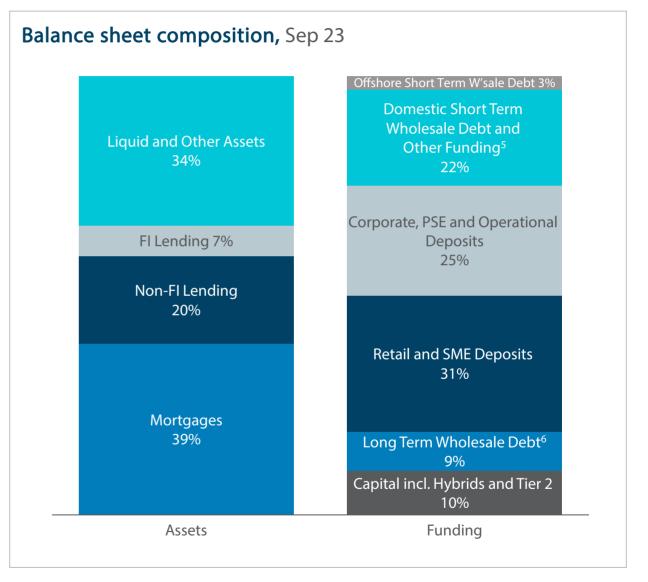
<sup>3.</sup> March 2023 International capital ratios have been restated following a revision to the March 2023 International RWA from \$341.8 billion to \$334.4 billion



# BALANCE SHEET STRUCTURE<sup>1</sup>



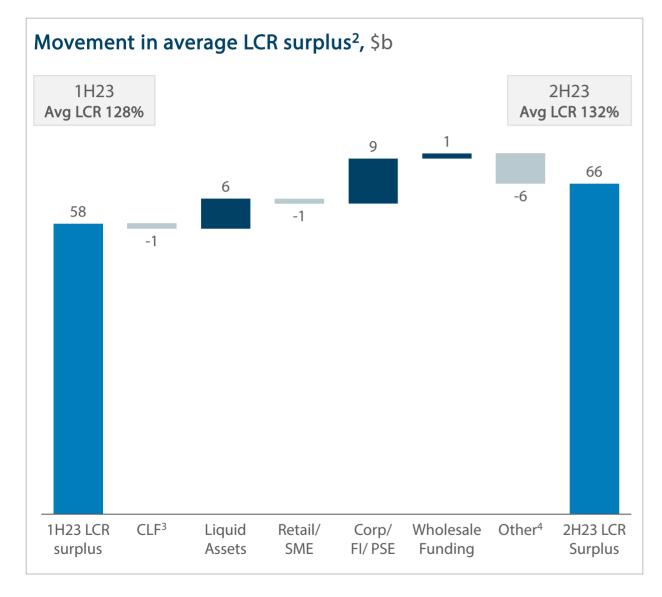


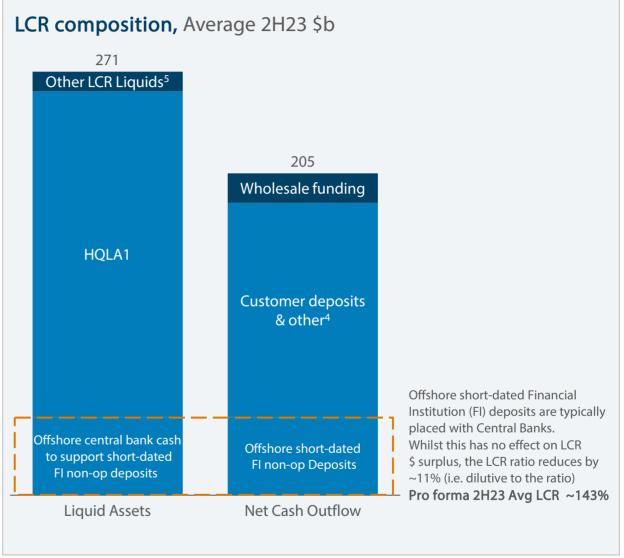


- 1. NSFR Required Stable Funding (RSF) and Available Stable Funding (ASF) categories and all figures shown are on a Level 2 basis per APRA prudential standard APS210
- 2. Includes Securities, Derivatives, Other Assets and net FX impacts
- 3. 'Other' includes Sovereign, and non-operational FI Deposits
- 4. 'Other' include Off Balance Sheet, Derivatives, and Fixed Assets
- 5. Includes FI/Bank deposits, Repo funding and other short dated liabilities
- 6. Includes Central Bank Term Funding (RBA TFF, RBNZ FLP/TLF)

# 5

# LIQUIDITY COVERAGE RATIO (LCR) SUMMARY<sup>1</sup>

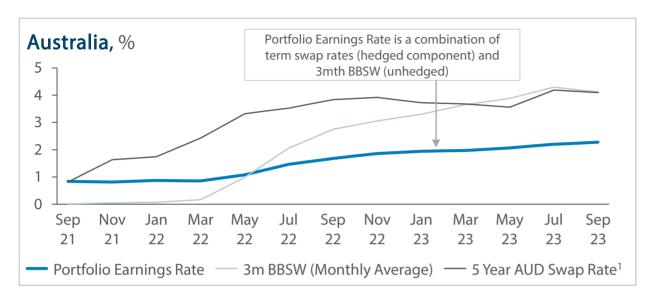




- 1. All figures shown on a Level 2 basis as per APRA Prudential Standard APS210
- LCR surplus excludes surplus liquids considered non-transferrable across the Group. As at 30 September 2023, this included \$14b of surplus liquids held in New Zealand
- . ANZ CLF has decreased to zero as of 1 January 2023
- 4. 'Other' includes off-balance sheet and cash inflows
- 5. Comprised of HQLA2 and Alternative Liquid Assets (ALA)

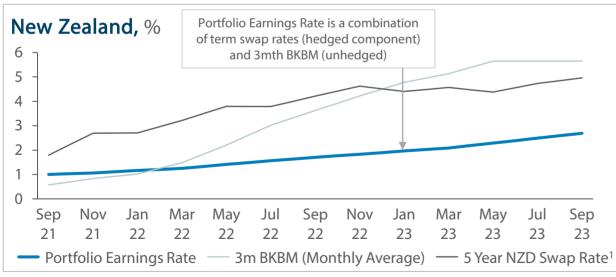


# **CAPITAL & REPLICATING DEPOSITS PORTFOLIO**



## Portfolio earnings rate, Average %

	Australia	New Zealand
2H20	1.20%	1.40%
1H21	0.92%	1.09%
2H21	0.85%	0.99%
1H22	0.84%	1.13%
2H22	1.32%	1.53%
1H23	1.90%	1.93%
2H23	2.16%	2.43%



### Capital & replicating deposits portfolio<sup>2</sup>

		New Zealand	International
Volume (\$A)	~88b	~30b	~10b
Volume Change (YoY)	~11b decrease	~3b decrease	Flat
Target Duration	Rolling 3 to 5 years		Various
Proportion Hedged	~74%	~87%	Various

- 1. Proxy for hedged investment rate
- 2. Includes other Non-Interest Bearing Assets & Liabilities

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# CAPITAL & LIQUIDITY FRAMEWORK<sup>1</sup>

	Quarter 4 CY2023	CY2024	CY2025	Implementation Date
RBNZ Capital Framework		Transition		2028
Fundamental Review of the Trading Book (incl. Counterparty Credit Risk)		Consultation		2026
Interest Rate Risk in the Banking Book	Finalise		Implementation	2025
Loss Absorbing Capacity (LAC)		Transition		2026
Recovery and Resolution planning		Implementation		2024
Liquidity (APS210 Comprehensive Review)		Consultation	Finalise	2026
Groups Regulation: roadmap for review		Consultation	Implementation (TBC)	2025 (TBC)
AT1 Discussion Paper	Submission of responses to the discussion paper	Consultation if there is change to Prudential Standards		(TBC)

<sup>1.</sup> Timeline is based on calendar year and is largely based on APRA's 2023 Information Paper - APRA's Policy Priorities (published February 2023) and APRA Discussion paper – Enhancing bank resilience: Additional Tier 1 Capital Australia (published September 2023)



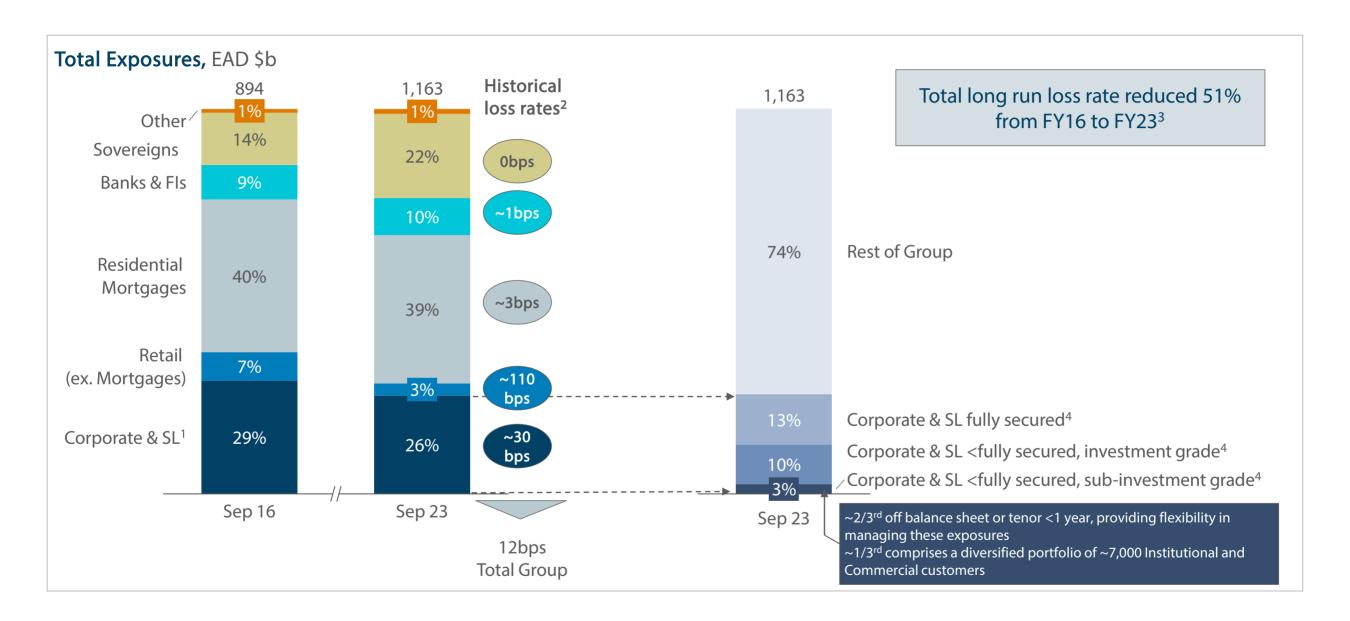
# 2023 FULL YEAR RESULTS

**DEBT INVESTOR PRESENTATION** 

**ASSET QUALITY** 



# **RESHAPED THE PORTFOLIO OVER 7+ YEARS**

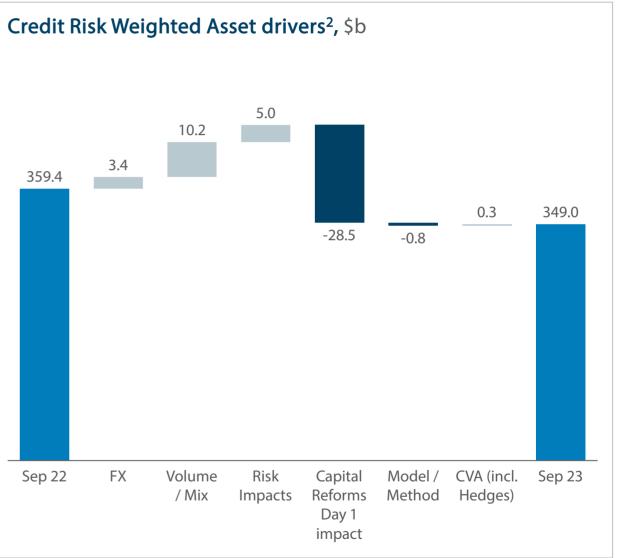


- 1. Specialised Lending
- . Historical loss rates represent IPC /EAD over the period 2008 to 2019
- B. Based on Internal Expected Loss (IEL)
- 4. Security coverage at market value / rates



# RISK WEIGHTED ASSETS (RWA)



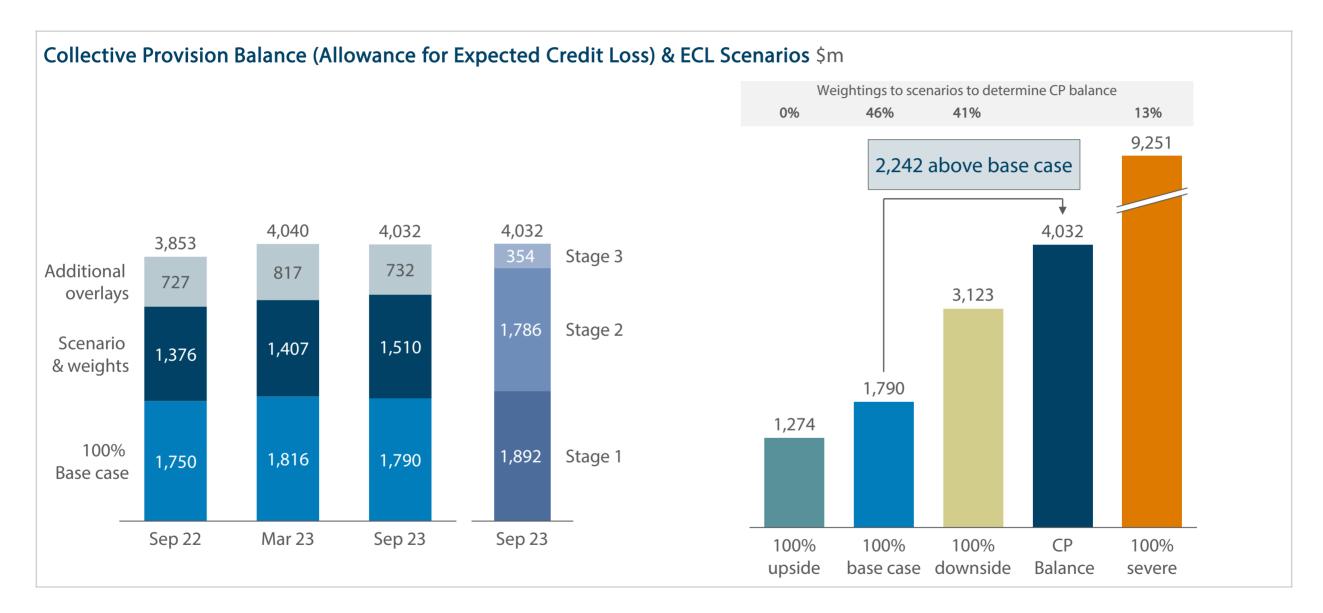


<sup>1.</sup> Operational Risk RWA decreased by \$6 billion due to adoption APS 115 Capital Adequacy: Standardised Measurement Approach (SMA) to Operational Risk in December 2022

The attribution of CRWA movements requires assumptions and judgement; different assumptions could lead to different attributions



# **COLLECTIVE PROVISION BALANCE**



Basis: Cash Profit continuing operations



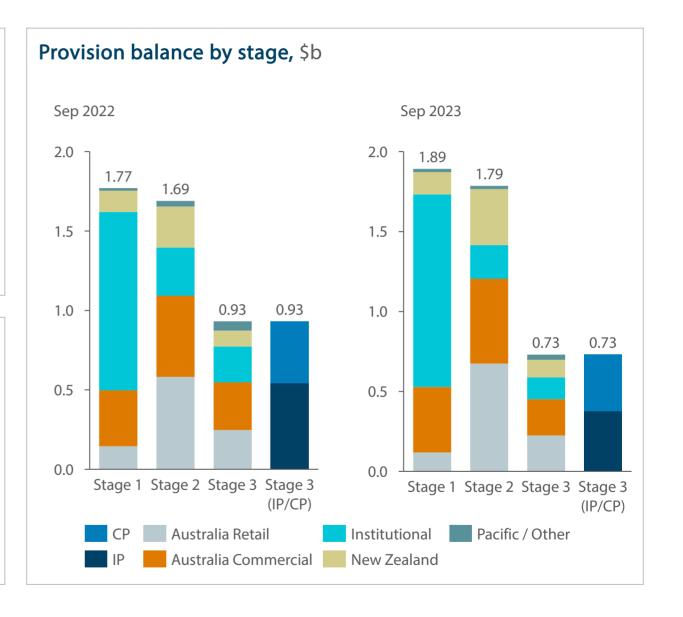
# **COLLECTIVE PROVISION (CP) BALANCE**

# Collective Provision balance by division, \$b

	Sep 19	Mar 20	Sep 20	Mar 21	Sep 21	Mar 22	Sep 22	Mar 23	Sep 23
Aus. Retail	0.91	1.18	1.42	1.11	1.07	0.91	0.90	0.95	0.95
Aus. Commercial	0.89	1.14	1.43	1.22	1.16	0.98	0.98	1.03	1.04
Institutional	1.17	1.59	1.51	1.36	1.35	1.28	1.38	1.45	1.43
New Zealand	0.37	0.54	0.57	0.51	0.53	0.50	0.52	0.54	0.56
Pacific & Other	0.04	0.05	0.08	0.08	0.10	0.09	0.08	0.07	0.05
Total	3.38	4.50	5.01	4.29	4.20	3.76	3.85	4.04	4.03

# Collective Provision balance by portfolio, \$b

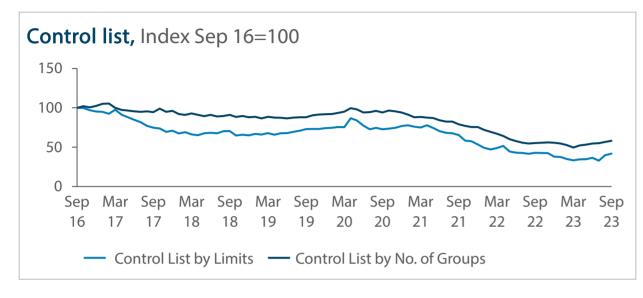
	Sep 19	Mar 20	Sep 20	Mar 21	Sep 21	Mar 22	Sep 22	Mar 23	Sep 23
Corporate	1.62	2.22	2.30	2.13	2.09	1.87	1.96	1.84	1.87
Specialised Lending	0.19	0.29	0.32	0.28	0.27	0.23	0.26	0.28	0.27
Residential Mortgage	0.52	0.81	1.06	0.78	0.79	0.71	0.73	0.82	0.79
Retail (ex Mortgages)	0.97	1.10	1.25	1.04	0.96	0.87	0.81	0.84	0.82
Sovereign / Financial Institution <sup>1</sup>	0.08	0.08	0.08	0.06	0.09	0.08	0.09	0.26	0.28
Total	3.38	4.50	5.01	4.29	4.20	3.76	3.85	4.04	4.03



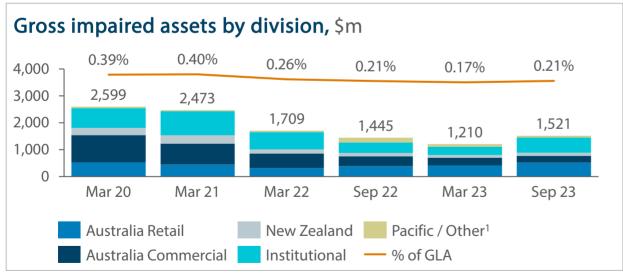
<sup>1.</sup> Due to the implementation of APRA's new capital framework the exposure reported in the Sovereign and Financial Institution (incl Banks) includes non-bank Financial Institutions. Prior to March 2023, non-bank FIs were reported as Corporate

# •

# **IMPAIRED ASSETS**







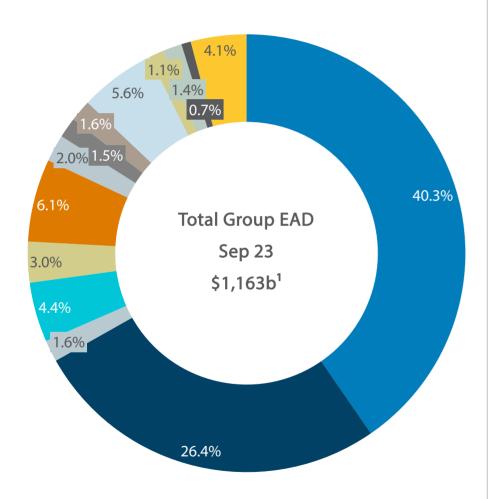


<sup>1.</sup> Pacific Division customers that rolled off COVID-19 relief packages during 2H22 have subsequently been classified as restructured



# TOTAL PORTFOLIO COMPOSITION

# **Exposure at Default (EAD) distribution**



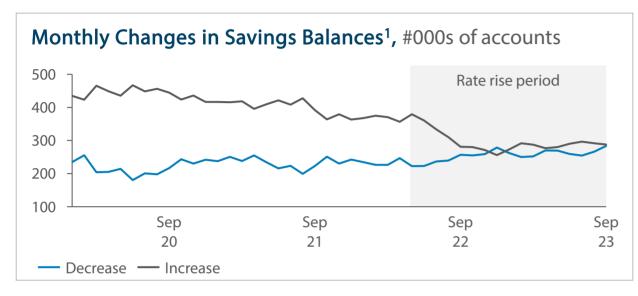
Category	% of Gro	% of Group EAD <sup>1</sup>		% of Impaired Assets to EAD <sup>1</sup>		
	Sep 22	Sep 23	Sep 22	Sep 23	Sep 23	
Consumer Lending	37.8%	40.3%	0.1%	0.1%	\$567m	
Finance, Investment & Insurance	28.9%	26.4%	0.0%	0.0%	\$7m	
Business & Property Services	1.8%	1.6%	0.1%	0.2%	\$36m	
Manufacturing	4.3%	4.4%	0.1%	0.1%	\$42m	
Agriculture, Forestry, Fishing	2.9%	3.0%	0.4%	0.3%	\$87m	
Government & Official Institutions	5.6%	6.1%	0.0%	0.0%	\$0m	
Wholesale Trade	2.5%	2.0%	0.9%	0.1%	\$35m	
Retail Trade	1.5%	1.5%	0.3%	0.5%	\$80m	
Transport & Storage	1.7%	1.6%	0.4%	0.1%	\$27m	
Commercial Property	5.7%	5.6%	0.3%	0.4%	\$241m	
Resources (Mining)	1.2%	1.1%	0.1%	0.1%	\$11m	
Electricity, Gas & Water Supply	1.5%	1.4%	0.0%	0.0%	\$2m	
Construction	0.8%	0.7%	0.7%	0.5%	\$44m	
Other	3.8%	4.1%	0.5%	0.7%	\$342m	
Total	100%	100%				
Total Group EAD <sup>1</sup>	\$1,152b	\$1,163b			\$1,521m	

<sup>1.</sup> EAD excludes amounts for 'Securitisation', and for 'Other assets' prior to March 2023 (included from March 2023 due to the implementation of APRA's new capital framework), whereas CRWA is inclusive of these asset classes, as per APS 330 EAD data provided is on a Post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral

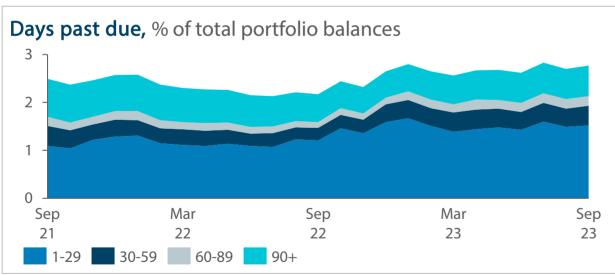
<sup>2.</sup> Excludes unsecured retail products which are 90+ DPD and treated as Impaired for APS330 reporting

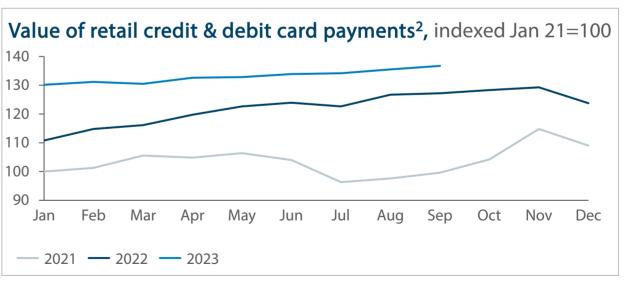


# **AUSTRALIAN HOUSING - LEADING INDICATORS**









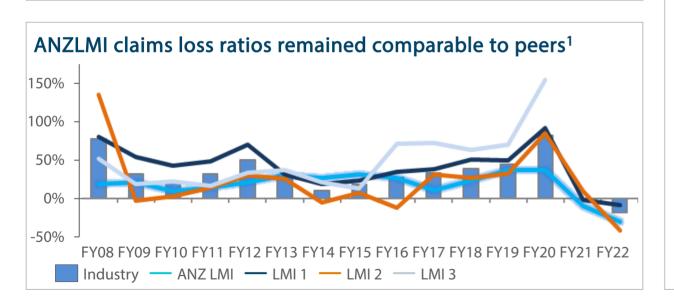
<sup>1.</sup> Includes Offset and Redraw balances (combined) and shows any month-on-month movement with no minimum threshold. Chart will not show accounts where savings balances are stable month-on-month

Total purchases on Australian-issued credit and debit cards Source: RBA



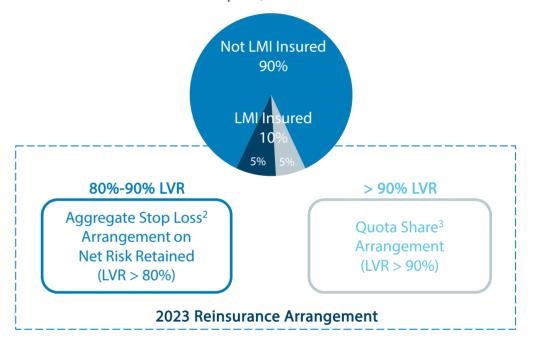
# LENDERS MORTGAGE INSURANCE

# September Full Year 2023 results Gross Written Premium (\$m) \$83.1m Net Claims Paid (\$m) \$4.0m Loss Rate (of Loan Exposure - annualised) 1.4bps



#### LMI & Reinsurance structure

Australian Home Loan portfolio LMI and Reinsurance structure at 30 Sep 23 (% New Business FUM Oct 22 to Sep 23)



ANZLMI uses a **diversified panel of reinsurers** (10+) comprising a mix of APRA authorised reinsurers and reinsurers with highly rated security

Reinsurance is comprised of a **Quota Share arrangement** with reinsurers for mortgages 90% LVR and above and in addition an **Aggregate Stop Loss arrangement** for policies over 80% LVR

Source: APRA general insurance statistics (loss ratio net of reinsurance)



# **NEW ZEALAND HOME LOANS - PORTFOLIO OVERVIEW**

		Portfolio		Flo	ow
	FY21	FY22	FY23	FY22	FY23
Number of Home Loan Accounts	535k	538k	545k	56k	50k
Total FUM	NZD99b	NZD104b	NZD107b	NZD24b	NZD19b
Average Loan Size	NZD185k	NZD194k	NZD197k	NZD434k	NZD371k
% Owner Occupied	75%	76%	77%	79%	81%
% Investor	25%	24%	23%	21%	19%
% Paying Variable Rate Loan <sup>1</sup>	10%	11%	11%	25%	19%
% Paying Fixed Rate Loan <sup>1</sup>	90%	89%	89%	75%	81%
% Paying Interest Only	15%	13%	11%	20%	17%
% Paying Principal & Interest	85%	87%	89%	80%	83%
% Broker Originated	43%	47%	50%	56%	60%

		Portfolio	
	FY21	FY22	FY23
Average LVR at Origination	57%	56%	55%
Average Dynamic LVR	35%	37%	40%
Market Share <sup>2</sup>	30.4%	30.4%	30.4%
% Low Doc <sup>3</sup>	0.26%	0.22%	0.20%
Home Loan Loss Rates	0.00%	0.00%	0.00%
% of NZ Geography Lending	70%	71%	72%

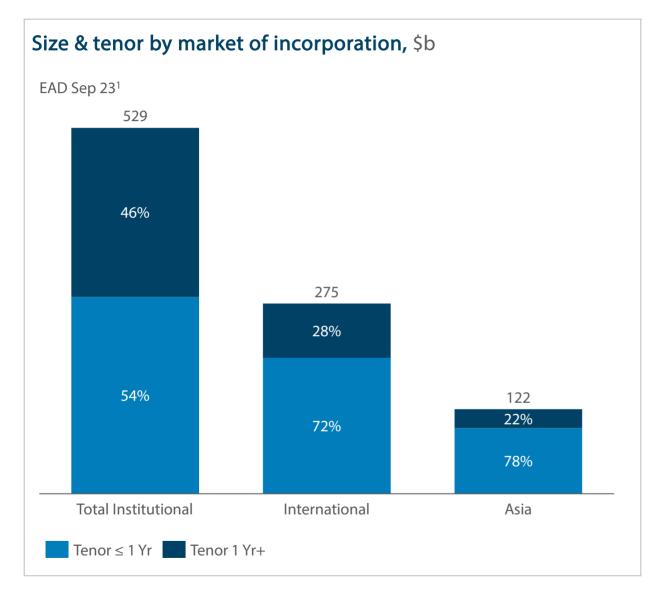
<sup>1.</sup> Flow excludes revolving credit facilities

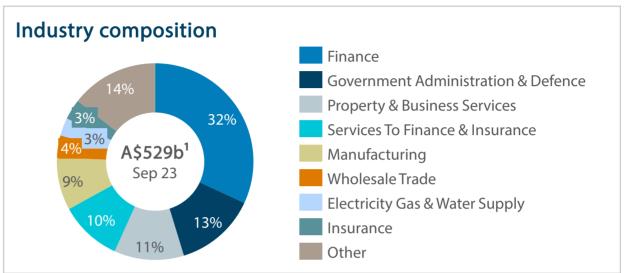
<sup>2.</sup> Source: RBNZ, market share at NZ Geography level

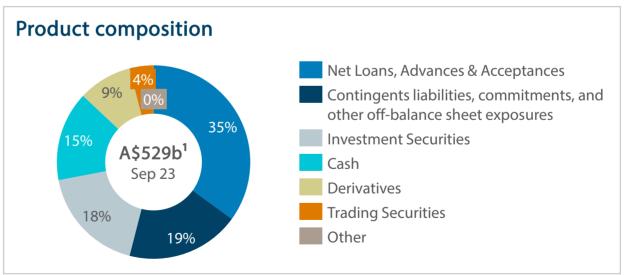
<sup>3.</sup> Low documentation (Low Doc) lending allowed customers who met certain criteria to apply for a mortgage with reduced income confirmation requirements. New Low Doc lending ceased in 2007

# ?

# **ANZ INSTITUTIONAL PORTFOLIO**





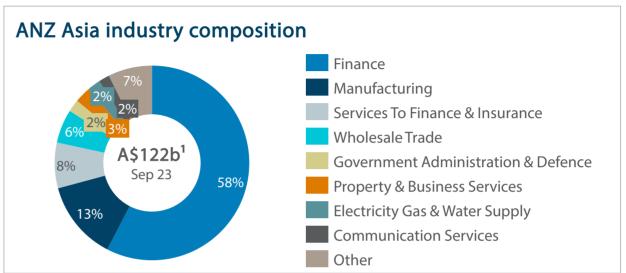


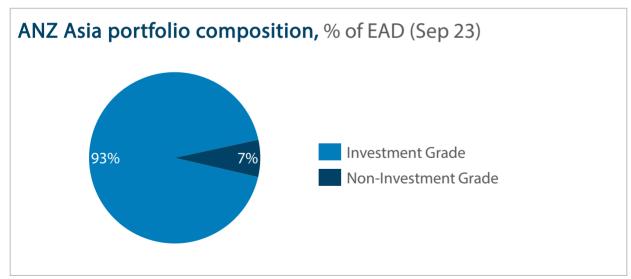
<sup>1.</sup> EAD excludes amounts for the 'Securitisation' Basel class, as per APS330. Data provided is on a Post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral

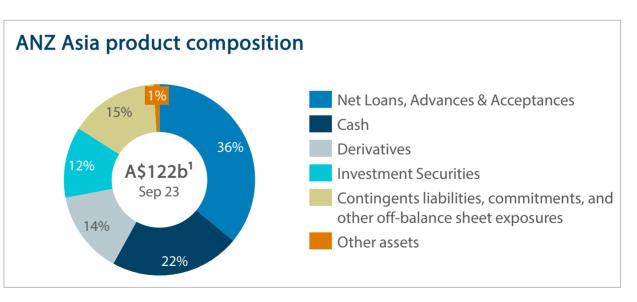


# ANZ ASIA INSTITUTIONAL PORTFOLIO









<sup>1.</sup> EAD excludes amounts for the 'Securitisation' Basel class, as per APS330. Data provided is on a Post CRM basis, net of credit risk mitigation such as guarantees, credit derivatives, netting and financial collateral



# 2023 FULL YEAR RESULTS

**DEBT INVESTOR PRESENTATION** 

**ENVIRONMENT, SOCIAL & GOVERNANCE (ESG)** 



# **OUR APPROACH TO CLIMATE**

#### **ANZ's Climate Ambition**

To be the leading Australia and New Zealand-based bank in supporting customers to transition to net zero by 2050

#### The opportunity

The pathway to net zero emissions presents significant financing opportunities. ANZ has an opportunity to assist customers as they invest in new capabilities, technologies and assets, provide lower emissions energy and power, nature positive solutions or adapt to a less carbon intensive economy.

#### Our climate change commitment

Provides the framework to achieve our strategy of transitioning our lending in line with the goals of the Paris Agreement.

#### Our key focus areas to achieve our net zero ambition



Support our customers to transition



Transition our lending in line with the goals of the Paris Agreement



Engage constructively and transparently with stakeholders



Reduce emissions from our operations

		Facilitated by	•		
Our Environmental	Our risk management	Our sensitive sector	Industry and product		

Our Environmental Sustainability Strategy Our risk management approach

Our sensitive sector requirements

Industry and product expertise

Progressively deepening our staff's understanding of climate risks and opportunities

Developing the right internal culture and mindset

Target and pathways

Customer engagement

Strategic partnerships



# **2023 ESG - PERFORMANCE SNAPSHOT**

#### **Environmental** sustainability

~\$8.8<sub>B</sub>

funded and facilitated<sup>1</sup> in social and environmental outcomes

80%

reduction in combined Scope 1 and 2 greenhouse gas emissions against a 2015 baseline

#### **Financial** wellbeing

36%

of ANZ Plus customers have set up a savings goal since October 2022 More than

87,000

participants in our financial education programs<sup>2</sup>

#### Housing

Over

\$5.3<sub>B</sub>

funded and facilitated to deliver more affordable. accessible and sustainable homes to buy and rent since 2018

Supported more than

8,000

customers into healthier homes in New Zealand<sup>4</sup>

#### Ethics, conduct and culture

Spent

\$11.7<sub>M</sub>

with 46 Indigenous businesses in Australia

#### **Employee wellbeing and Information** inclusion

87%

employee engagement

37.3%

of women in leadership<sup>5</sup>

# security

Stopped more than

\$100 M

going to criminals<sup>6</sup>



<sup>1.</sup> Target to fund and facilitate at least \$100 billion by end 2030 in social and environmental outcomes through customer activities and direct investments by ANZ, commenced 1 April 2023. 2. Includes individuals who have participated in more than one program (for example, people who have participated in MoneyMinded as part of Saver Plus are counted twice as they are included in both the MoneyMinded and New Zealand. 4. Cumulative, includes the following products that have been provided since 1 October 2020: Healthy Home Loan Package and Good Energy Home Loan. 5. Measures representation at the Senior Executive levels. Includes all employees regardless of leave status but not contractors (who are included in Full Time Equivalents (FTE)). 6. Via our people and systems, in reference to scams protection.

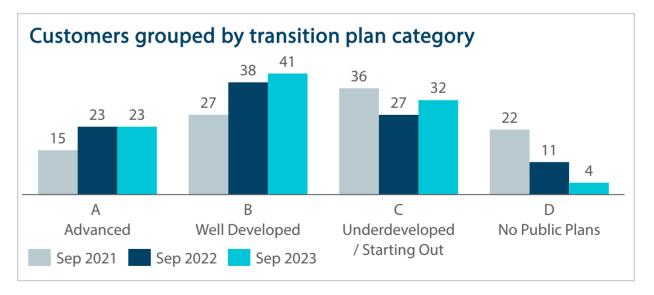


# 100 OF OUR LARGEST EMITTING BUSINESS CUSTOMERS

# We have four transition plan categories under our upgraded assessment framework to be applied from 2024

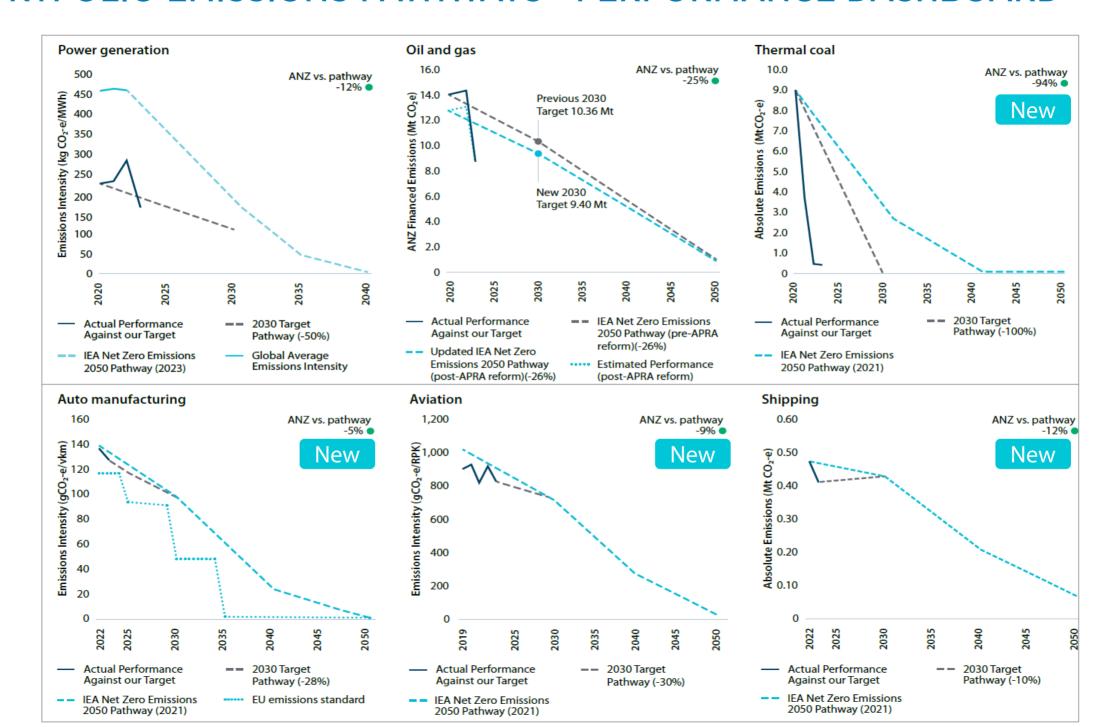
Trainlework to be applied from 2024										
	Category A 'Advanced'	Category B 'Well Developed'	Category C 'Underdeveloped'	Category D 'No public plans'						
Governance	Strong governance in place to manage climate risk Acknowledges climate risk is a material risk and opportunity	Public climate change commitment	Sustainability and climate risk discussed with senior leaders	Acknowledges the need to develop a transition plan						
	Decarbonisation trajectory is on track for scope 1 & 2 "Paris- aligned" targets	#Paris alima d# 2020	Has targets to reduce	No public targets or other plans to reduce emissions  Developing						
Targets & Policies	Discloses material scope 3 emissions	"Paris-aligned" 2030 emissions reductions targets for scope 1 &	'emissions intensity' across some of its operations	sustainability projects						
	Incorporates climate change performance into executive remuneration	2		Developing sustainability framework						
Disclosures	TCFD-aligned reporting	TCFD-aligned reporting	Moving towards TCFD-aligned reporting	Has not reported against TCFD						
In place/ met	In Progress									

We consider a robust low carbon transition plan has three key elements								
we consider a ro	bust low carbon transition plan has timee key elements							
Governance	A framework outlining Board and senior management accountability and oversight of management of climate change risks and opportunities.							
Targets & Policies	Public greenhouse gas emission reduction targets which typically run up to 2030 that are "Paris-aligned" and cover the highest emitting parts of their business.							
	Company policies or statements setting out long-term goals, including whether they support or commit to achieving net zero emissions by 2050.							
Public Disclosures	Public reporting aligned with the Task Force on Climate-related Financial Disclosures (TCFD) recommendations, or comparable framework(s).							



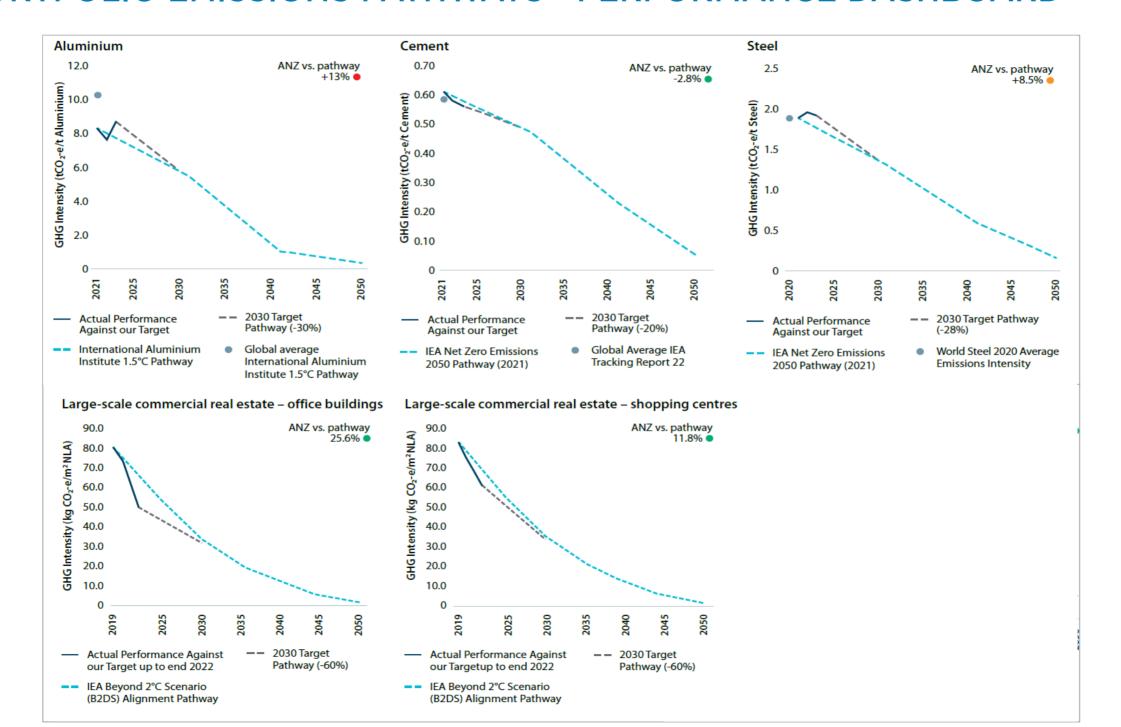


# PORTFOLIO EMISSIONS PATHWAYS - PERFORMANCE DASHBOARD

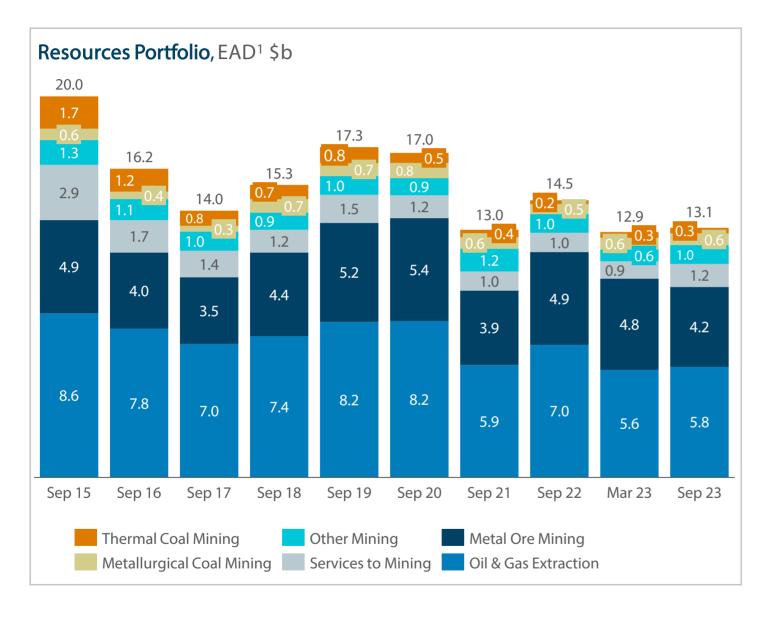


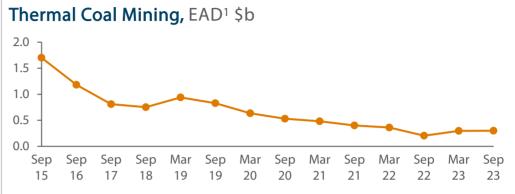


# PORTFOLIO EMISSIONS PATHWAYS - PERFORMANCE DASHBOARD



# **OUR RESOURCES PORTFOLIO**





Since 2015 our exposure to thermal coal mining has reduced by  ${\sim}85\%$ 

ANZ's exposure to thermal coal mining is a small portion of our overall lending (now comprising  $\sim\!\!0.02\%$  of Group EAD)

#### Movements in Oil and Gas and Thermal Coal Mining exposures

Some of the movements in our exposures this year can be attributed to APRA's capital reforms<sup>2</sup>, which changed the factors applied to loan amounts used to determine our EAD, requiring more capital to be held for certain types of lending and other banking facilities, and less for others.

The impact on two sectors is outlined below:

- Our thermal coal mining exposure<sup>3</sup> increased this year, almost entirely related to the impact of the capital reforms. The majority of our exposures to the thermal coal mining sector are made up of mining rehabilitation guarantees, which requires increased capital under the reforms. The increase was not due to new lending to the sector.
- Our upstream oil and gas exposures decreased in FY23, driven by the capital reforms, lower lending balances, and decreases in trade and markets exposures

<sup>1.</sup> Exposure at Default

<sup>2.</sup> APRA release minor amendments to capital frameworks for ADIs: https://www.apra.gov.au/news-and-publications/apra-releases-minor-amendments-to-capital-framework-for-adis

this exposure is to the ANZSIC code 1102, ie those customers for whom thermal coal mining is their predominant activity. It does not include other thermal coal mining exposure to diversified miners, which will be captured under other ANZSIC codes



# IMPORTANT INFORMATION - CLIMATE-RELATED INFORMATION

This presentation may contain climate-related statements, including in relation to climate-related risks and opportunities, climate-related goals and ambitions, climate scenarios, emissions reduction pathways and climate projections. While the Group has prepared the statements in good faith, climate-related statements are subject to significant uncertainty, challenges and risks that may affect their usefulness, accuracy and completeness, including:

- 1. Availability and reliability of data emissions and climate-related data may be incomplete, inconsistent, unreliable or unavailable (including information from the Group's clients), and it may be necessary to rely on assumptions, estimates or proxies where that is the case.
- 2. Uncertain methodologies and modelling methodologies, frameworks and standards used for calculations of climate-related metrics, modelling and climate data are not universally applied, are rapidly evolving and subject to change. This may impact the data modelling, approaches, and targets used in preparation of this presentation.
- 3. Complexity of calculations and estimates Estimating financed emissions (including allocating emissions to financing activities) and emissions reduction is complex and relies on assumptions and judgments, often made in respect of long periods of time. For facilitated emissions, suitable standards to allow financial institutions to calculate facilitated emissions are still under development as at October 2023.
- 4. Changes to climate-related governing frameworks changes to climate-related policy, laws, regulations and market practices, standards and developments, including those resulting from legal proceedings and regulatory investigations.
- 5. Lack of consistency in definitions and climate-science terminology subject to changes definitions and standards for climate-related data and assessment frameworks used across industries and jurisdictions may vary, and terminology and concepts relating to climate science and decarbonisation pathways may evolve and change over time.

  These inconsistencies and changes can also make comparisons between different organisations' climate targets and achievements difficult or inappropriate.
- 6. Reliance on third parties for data or involvement the Group may need to rely on assistance, data or other information from external data and methodology providers or other third parties, which may also be subject to change and uncertainty. Additionally, action and continuing participation of third parties, such as stakeholders, may be required (including financial institutions and governmental and non-governmental organisations).

Due to these uncertainties, challenges and risks, statements, assumptions, judgments, calculations, estimates or proxies made or used by the Group may turn out to be incorrect, inaccurate or incomplete. You should conduct your own independent analysis and not rely on the information for investment decision-making. The information in this notice should be read with the qualifications, limitations and guidance included throughout this presentation, as well as the:

- ANZ Financed Emissions Calculation Methodology available anz.com/esgreport
- ANZ Greenhouse Gas Reporting and Carbon Offset Guidelines available anz.com/esgreport
- ANZ Social and Environmental Sustainability Target Methodology available <u>anz.com/esgreport</u>



# 2023 FULL YEAR RESULTS

**DEBT INVESTOR PRESENTATION** 

**ECONOMICS** 



# **GLOBAL TRENDS**

#### **Major trends**

- Greater demands on government, more government debt
- Resilient corporate balance sheets
- Changing political structures
- More complex domestic and global politics
- Advances in technology and the advent of Al
- Acceleration of climate change, biodiversity and sustainability
- Ageing population
- Housing affordability

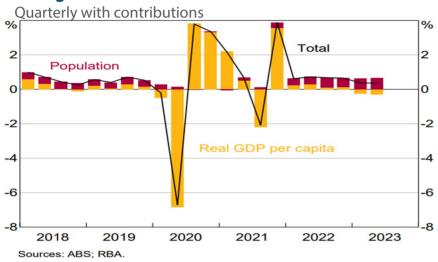
#### **Challenges arising**

- Heightened community expectations of business and government
- Government fiscal prioritisation
- Funding requirements (energy transition, infrastructure, defense)
- Competition for resources keeping asset prices and inflation high
- Rapid changes to workforce composition
- Intergenerational wealth transfers
- Higher interest rates for longer
- Hyper connectivity leads to faster and amplified reactions to events

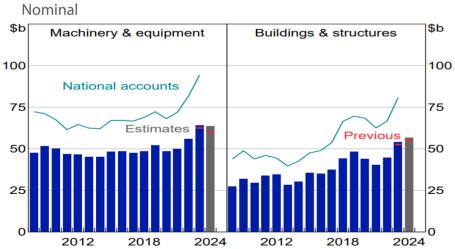


# **AUSTRALIAN ECONOMY - ECONOMIC GROWTH**

#### GDP growth<sup>1</sup>



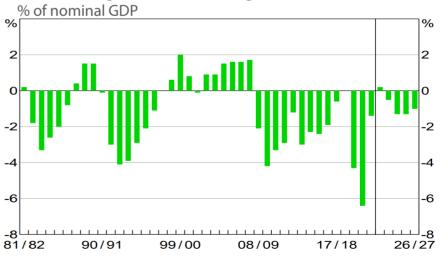
#### Non-mining capital expenditure intentions<sup>1</sup>



#### Nominal Australian retail sales<sup>2</sup> and Consumer Confidence<sup>3</sup>



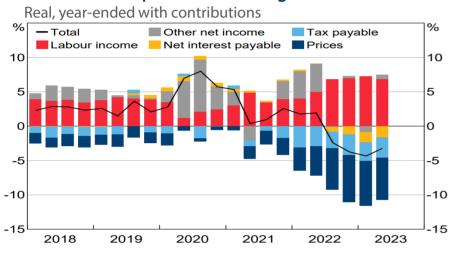
#### Australian government budget balance<sup>4</sup>





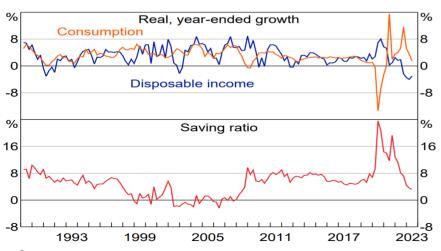
# **AUSTRALIAN ECONOMY - INCOME AND SAVINGS**

#### Household disposable income growth<sup>1</sup>



#### Sources: ABS: RBA

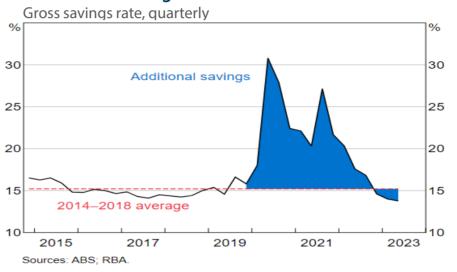
#### Household income and consumption<sup>2</sup>



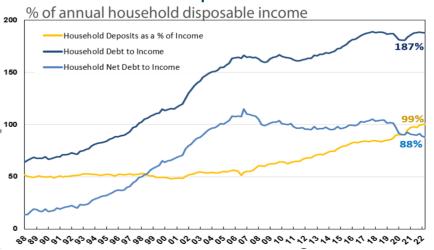
Household sector includes unincorporated enterprises; disposable income is after tax and interest payments; saving ratio is net of depreciation.

Sources: ABS; RBA.

#### Household Savings<sup>1</sup>



#### Household debt & deposits<sup>3</sup>

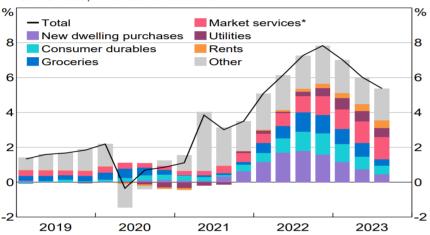




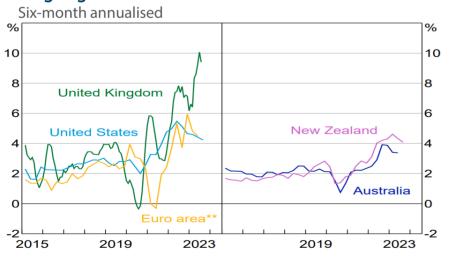
# **AUSTRALIAN ECONOMY - INFLATION**

#### CPI inflation<sup>1</sup>

Year-ended, with contributions

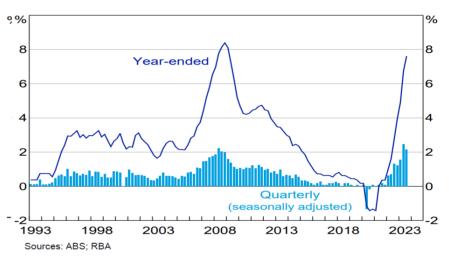


#### Wages growth<sup>1</sup>



#### Sources: BoE; RBA; Refinitiv

#### Rent inflation<sup>1</sup>



#### Global inflation comparisons<sup>2</sup>

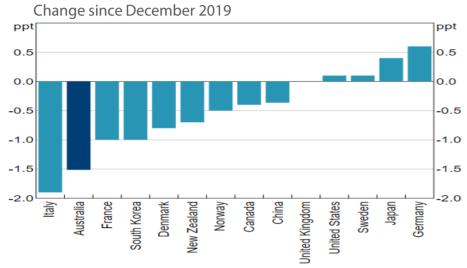


Source: ABS, BLS, Eurostat, Stats NZ, Macrobond, ANZ Research



# **AUSTRALIAN LABOUR MARKET**

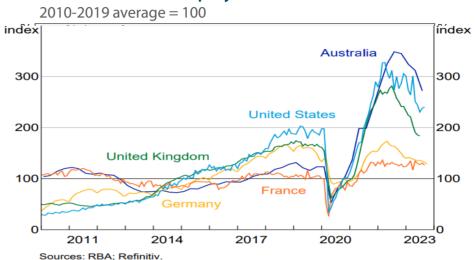
#### **Unemployment Rates**<sup>1</sup>



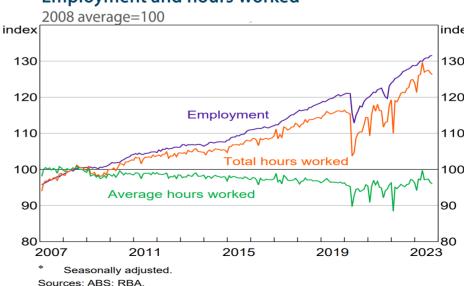
#### Real labour income<sup>3</sup>



#### Vacancies-to-unemployment<sup>2</sup>



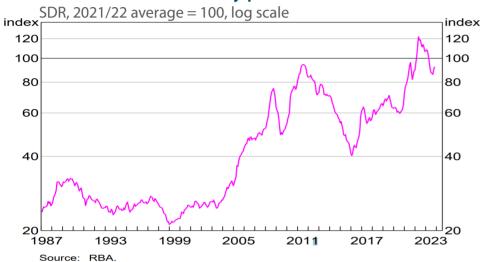
#### Employment and hours worked\*,4



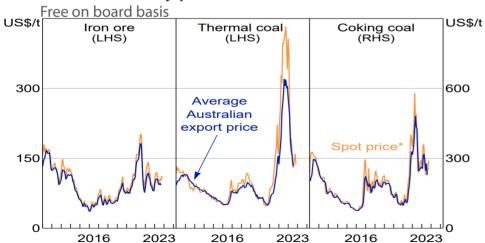
# **COMMODITIES**



#### RBA index of commodity prices<sup>1</sup>



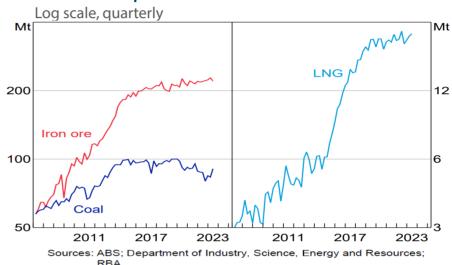
#### Bulk commodity prices<sup>1</sup>



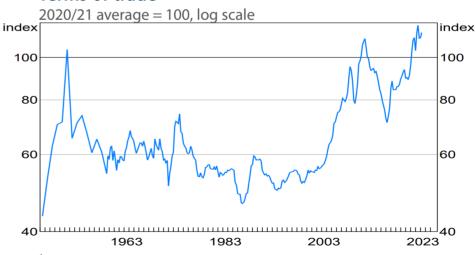
full Iron ore 62% Fe fines index; Newcastle thermal coal and premium hard coking coal.

Sources: ABS; Bloomberg; McCloskey by OPIS; RBA.

#### Resource exports<sup>1</sup>



Terms of trade\*,1



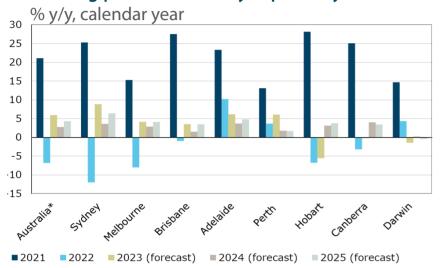
\* Annual data are used prior to 1960. Sources: ABS; RBA.

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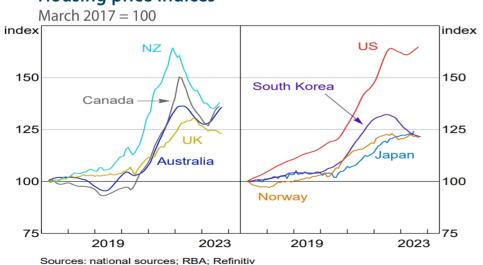


# **AUSTRALIAN HOUSING DYNAMICS**

#### Housing price forecasts by capital city<sup>1</sup>



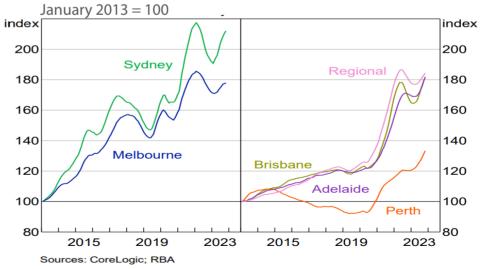
#### Housing price indices<sup>3</sup>



#### House price growth<sup>2</sup>

Oct-23	6 Month Change			Year on Year Change			5 Year Cumulative Change			Fall from peak		
	Total	Houses	Units	Total	Houses	Units	Total	Houses	Units	Total	Houses	Units
Sydney	7.2	8	5.2	9	10	6.3	35.2	45.9	13.1	-2.2	-2.2	-2.3
Melbourne	3.3	3.1	3.8	2.4	2.2	2.8	18.7	23.6	8.8	-3.7	-4.6	-1.9
Brisbane	8.6	8.8	7.5	7.8	7.5	9.6	49.9	53.1	36.1	0	-0.8	0
Adelaide	7.3	7.5	5.7	6.5	6.3	8	50.9	52.6	41.1	0	0	0
Perth	7.8	7.9	6.9	10.8	11.1	8.8	41.2	44	22.1	0	0	-2.8
Hobart	-0.3	-0.1	-1.5	-4.9	-5.1	-3.7	36.1	37.3	32.1	-11.6	-12	-9.8
Darwin	1.7	2.3	0.6	-1.7	-1.3	-2.5	15.8	15.2	16.6	-7.1	-3.9	-15.3
Canberra	1.2	1.9	-0.9	-1.6	-1.7	-0.9	38.2	41.2	28.1	-6.7	-7.9	-2.9
Australia	5.4	5.6	4.6	5.6	5.7	5.1	37.3	43.5	19.1	-0.5	-0.8	0

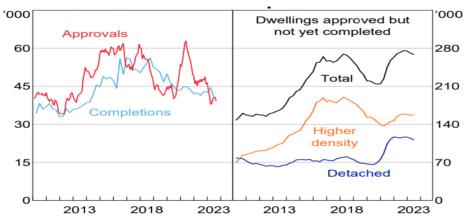
#### Housing prices<sup>4</sup>





# **AUSTRALIAN PROPERTY DYNAMICS**

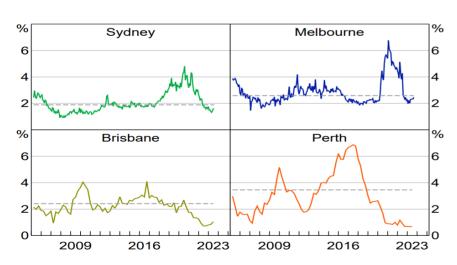
#### Residential pipeline<sup>1</sup>



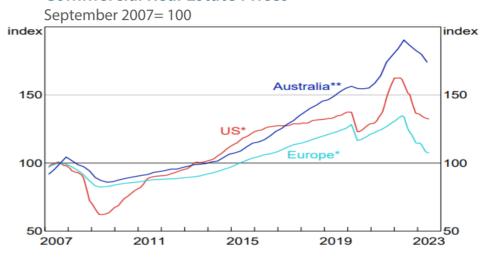
 Quarterly data except building approvals, which sum the three latest monthly observations.

Sources: ABS; RBA.

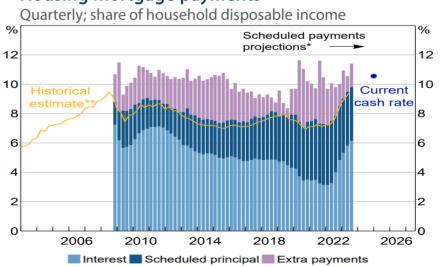
#### Rental vacancies<sup>1</sup>



#### Commercial Real Estate Prices<sup>2</sup>



#### Housing mortgage payments<sup>1</sup>



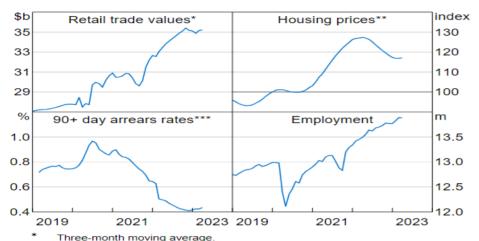
Sources: ABS; APRA; RBA

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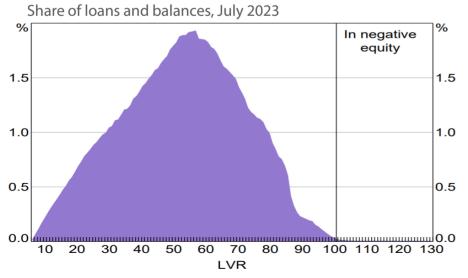
# **AUSTRALIAN HOUSING DYNAMICS - HOUSEHOLD RESILIENCE**

#### Household indicators<sup>1</sup>



#### January 2020 = 100.

#### Outstanding LVR distribution<sup>2</sup>

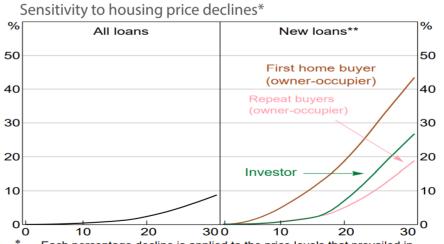


Sources: ABS; CoreLogic; RBA; Securitisation System

#### Liquid assets of mortgage holders<sup>2</sup>



Sources: DBM Atlas; RBA Share of loans in negative equity<sup>2</sup>



Each percentage decline is applied to the price levels that prevailed in each GCCSA region during July 2023, separately for houses and

Sources: ABS; CoreLogic; RBA; Securitisation System.

New loans are those originated since January 2021. These are somewhat under-represented in the Securitisation data as new loans

can take some time to be securitised.

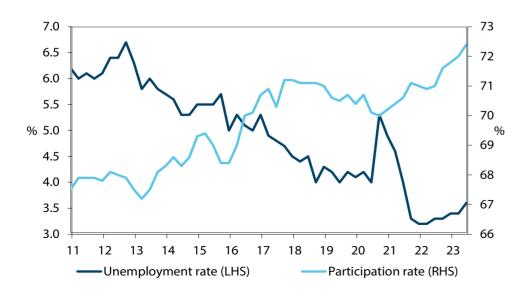


# **NEW ZEALAND HOUSING MARKET**

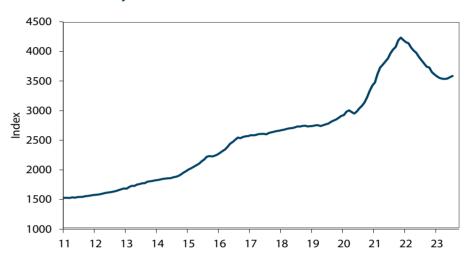
#### **NZ Residential Mortgage Rate**



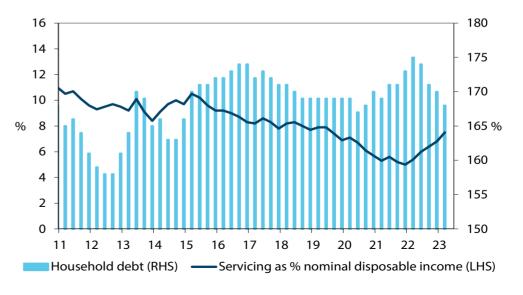
#### **NZ Unemployment Rate**



#### **Monthly House Price Index**



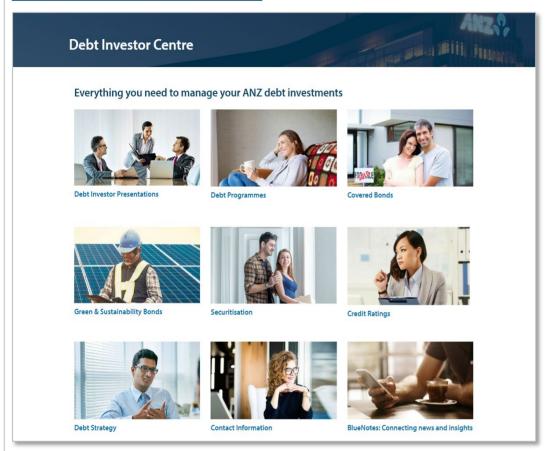
#### **NZ Household Debt**





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### **ANZ Debt Investors Centre**



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