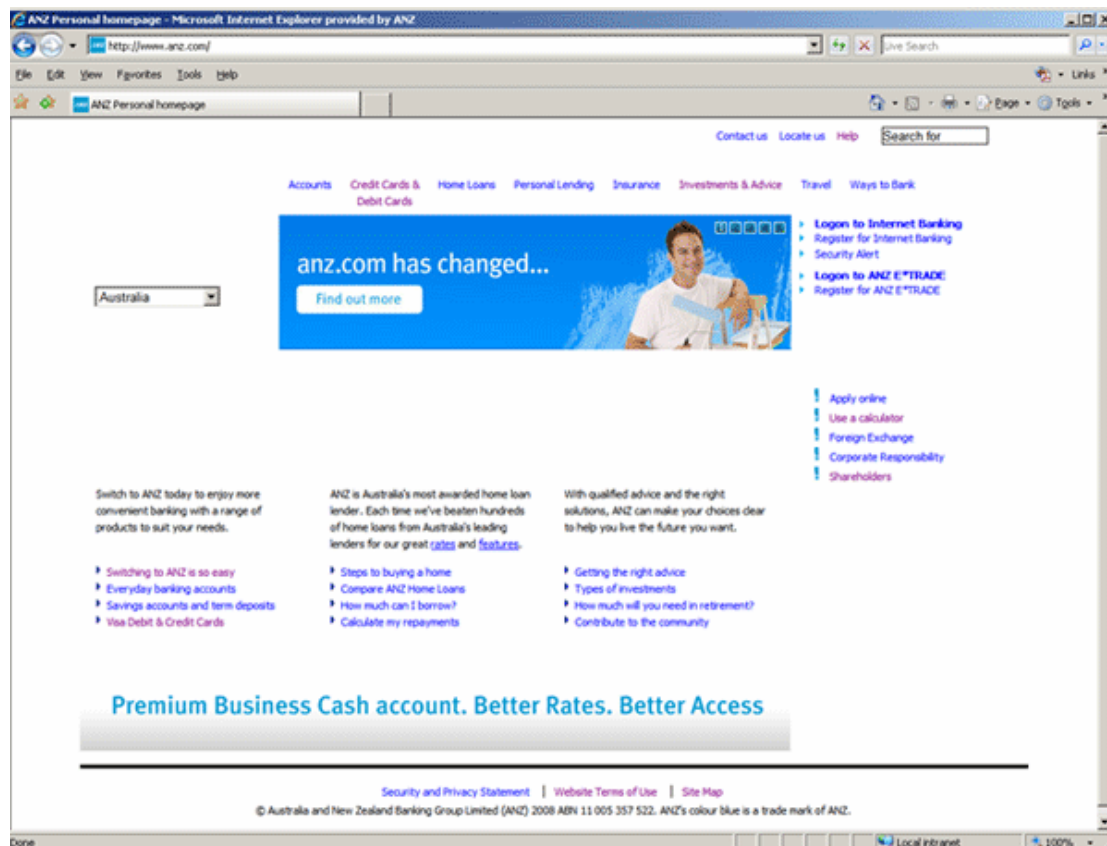


# ANZ Web Accessibility

## Supporting customer transition into the new anz.com

**Please note:** There is an accessibility setting which is impacting some anz.com users. If your screen looks like this, you can change your settings by following the instructions below.



**Please follow the instructions below:**

On some browsers you can change your settings to ignore colours, font styles, and font sizes specified on web pages to make the pages easier to see. These settings assist users who are vision impaired or choose to not see all images.

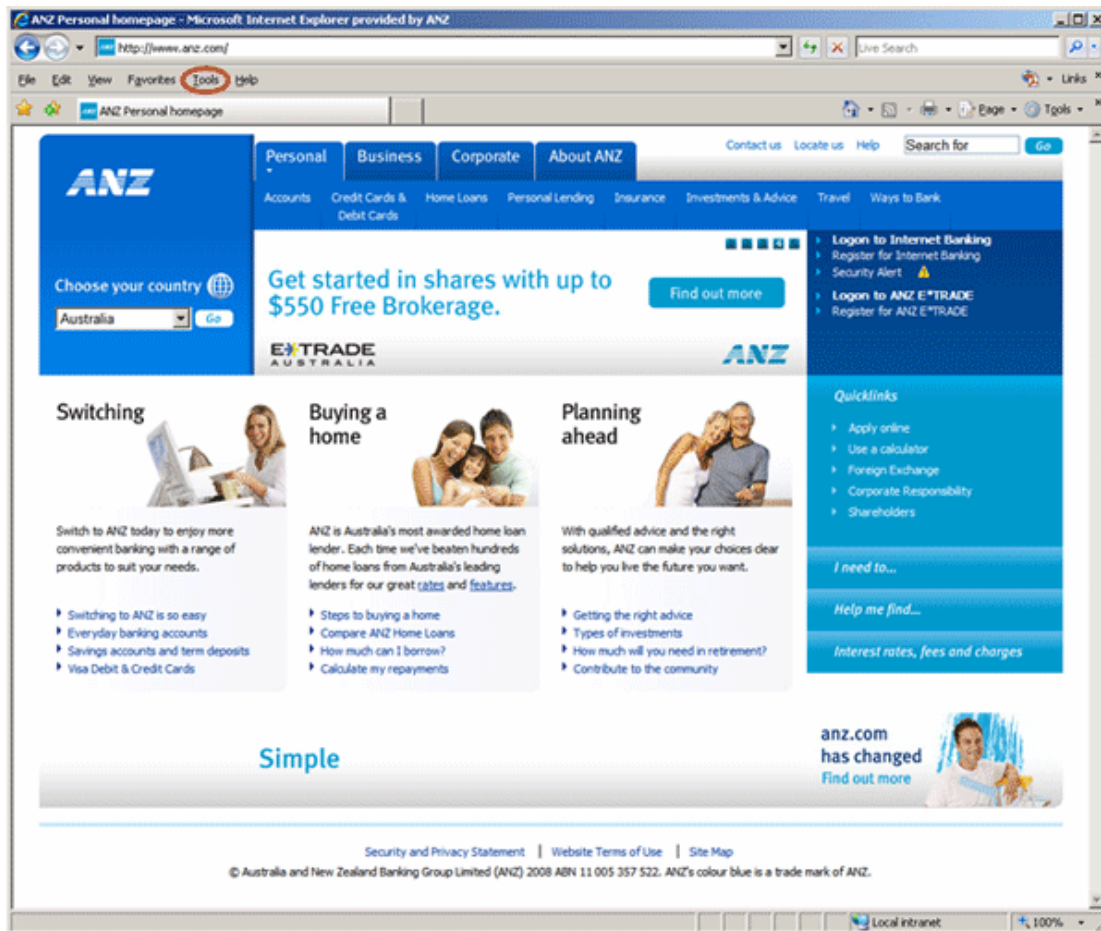
If however, you do not want/need to ignore colours, font styles and font sizes you can turn this functionality off to view all colours, font styles on anz.com.

Please select a link to which browser you use and follow the easy instructions:

Choose your Browser: [Internet Explorer](#) or [Firefox](#)

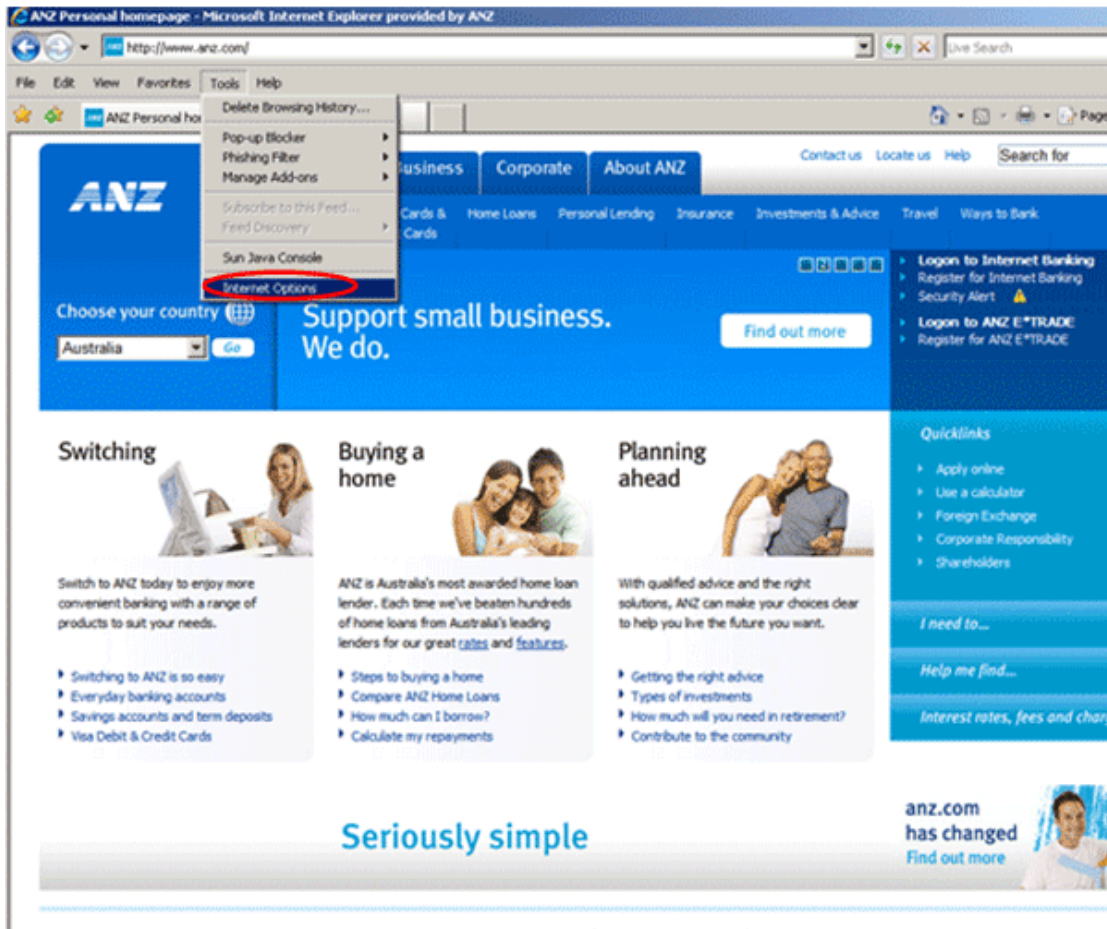
## Internet Explorer

1. On the start menu:
  - Select **Internet Explorer**
2. In Internet Explorer:
  - Select the **Tools** menu.



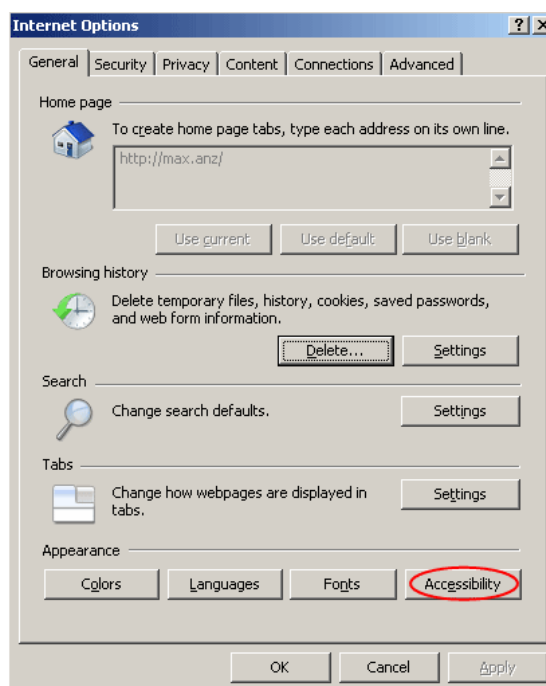


- Select **Internet Options**.

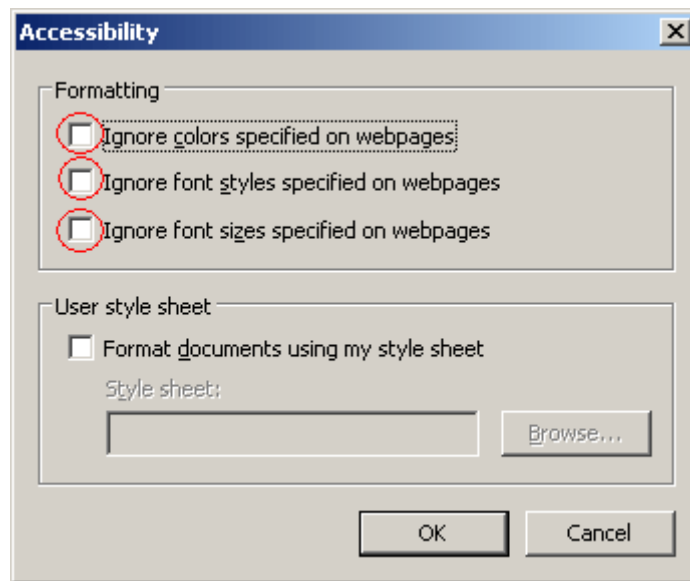


3. On the **General** tab:

- Select the **Accessibility** button.



3. Under **Formatting**, deselect (un-tick) the three fields:



- **Ignore colours specified on webpages** if you want your browser to ignore colours specified on Web pages.

- **Ignore font styles specified on webpages** if you want your browser to ignore font styles specified on Web pages.

- **Ignore font sizes specified on webpages** if you want ignore font sizes specified on Web pages.

This will now allow you to view all available colours, images and font styles on anz.com.

If you still have any issues you may need to change your [Windows Settings](#).



## Firefox

1. On the start menu:

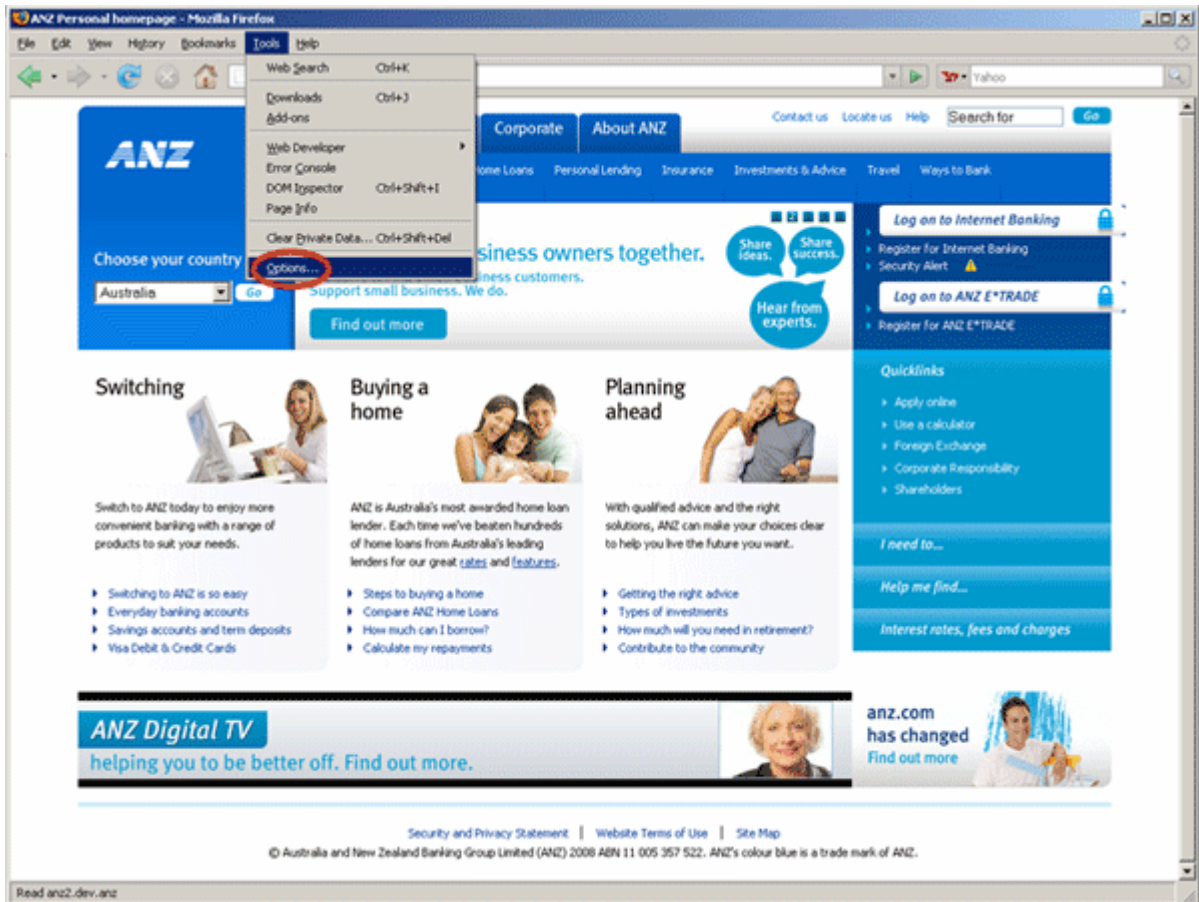
- Select **Firefox**

2. In **Firefox**:

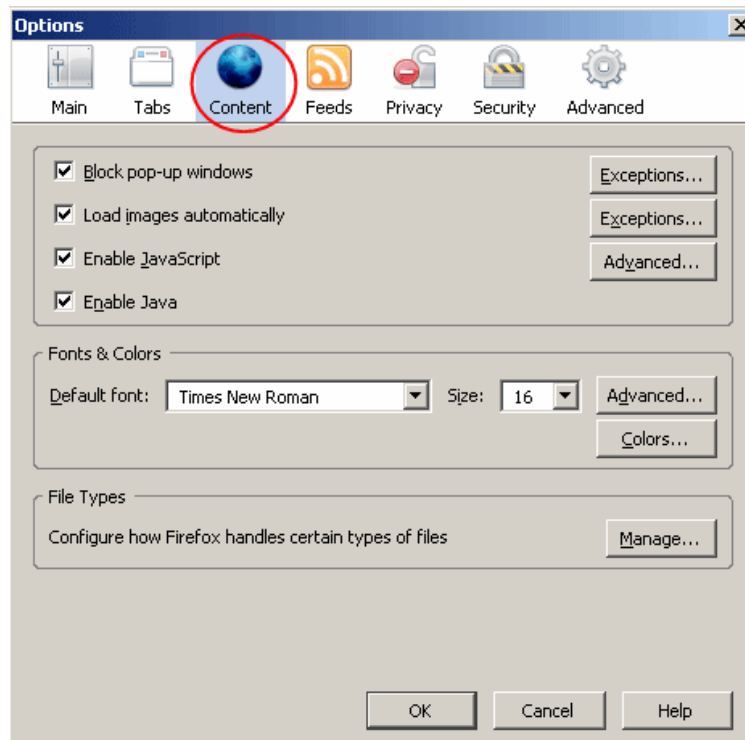
- Select the **Tools** menu.



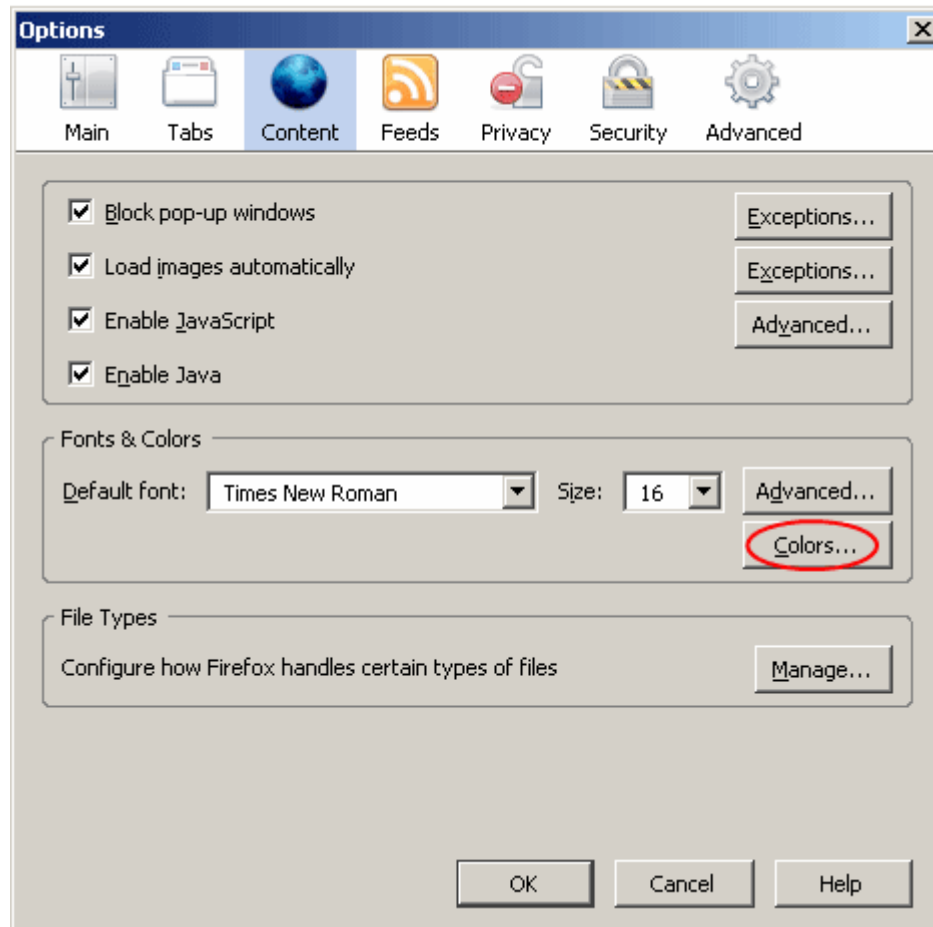
- Select **Options**.



4. Select **Content** tab:

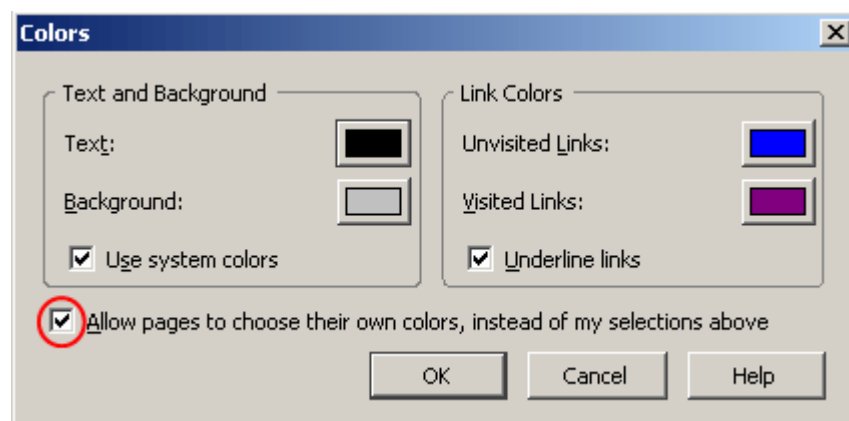


- Go to **Fonts & Colors** section.
- Select **colors**



4. Within colors, select (tick):

- Allow pages to choose their own colors, instead of my selections above.



This will now allow you to view all available colours, images and font styles on anz.com.

If you still have any issues you may need to change your [Windows Settings](#).

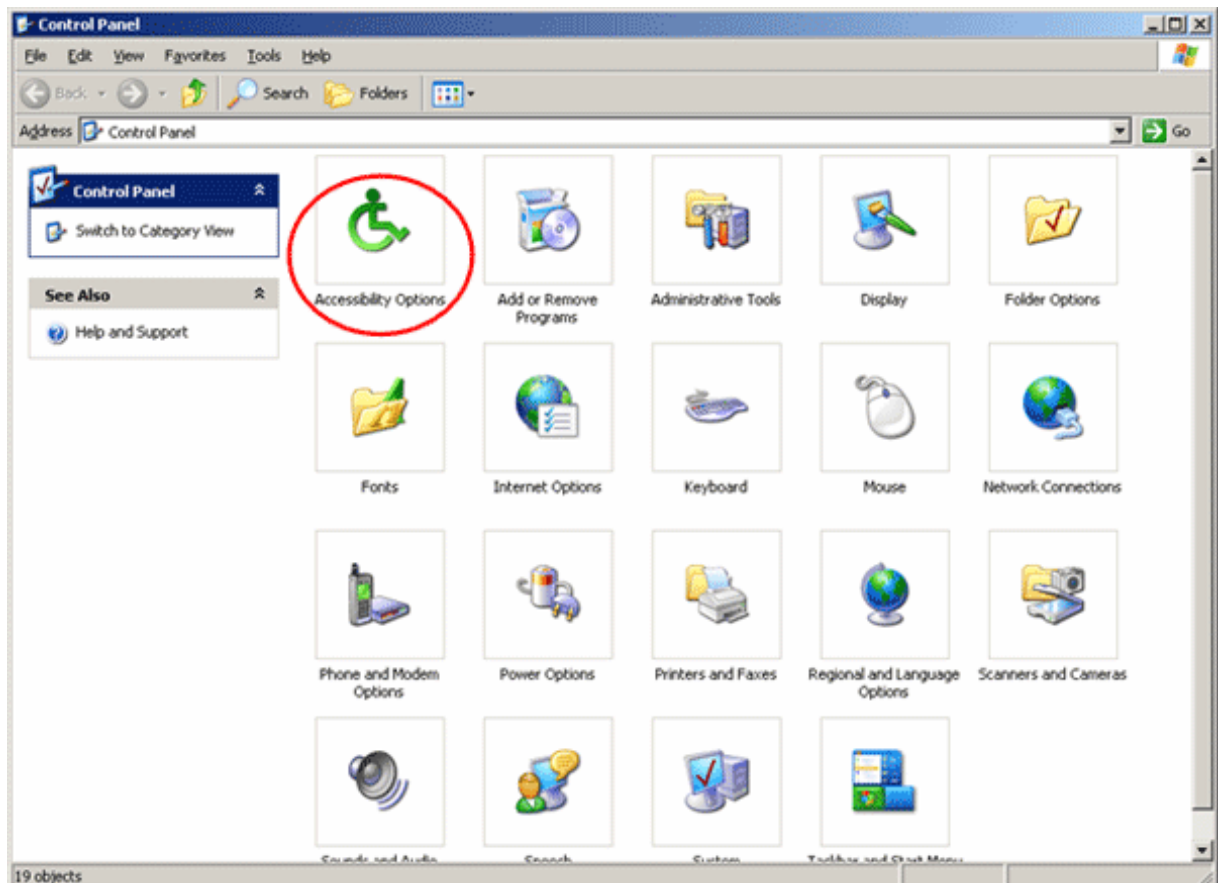
## Windows Settings

1. On the start menu:

- Select **Control Panel**

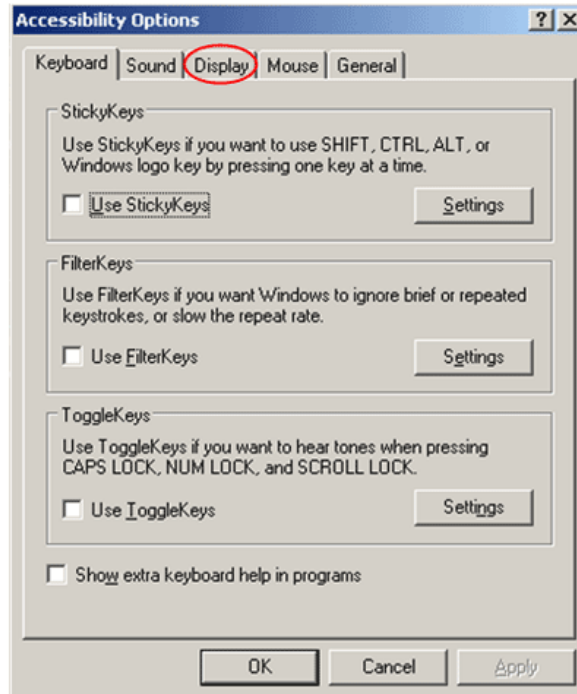
2. In **Control Panel**:

- Select **Accessibility Options**.



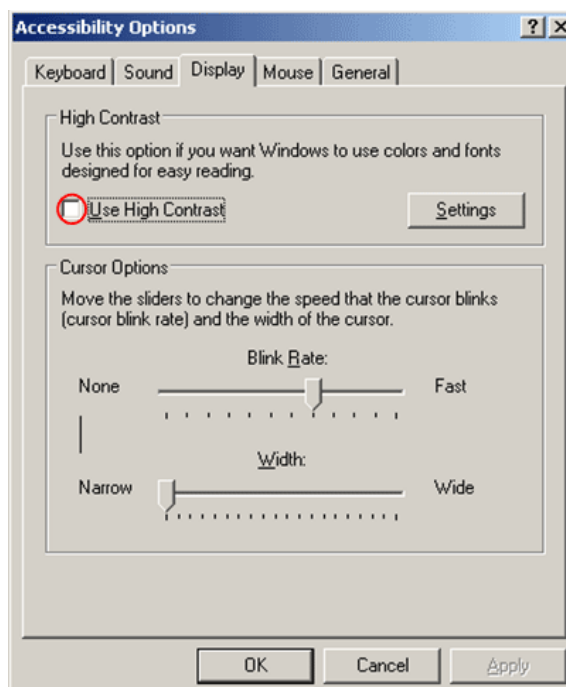
### 3. In Accessibility Options.

- Select **Display** Tab.



### 4. Under **Display** Tab within the High Contrast section.

- Deselect (un-tick) the 'Use High Contrast' field.



This will now allow you to view all available colours, images and font styles on anz.com.

\*A shortcut key to complete this function without needing to open the control panel is to press: <Left Shift><Alt><Print Screen> to turn High Contrast on or off.