

# INTERNET BANKING

## INTRODUCTION

Simple and convenient – that’s what ANZ Internet Banking is all about. Providing you with useful tools to securely manage your accounts when and where you choose. Whether it’s something as simple as checking an up-to-the-minute account balance, changing your contact details or something more sophisticated like transferring funds overseas, ANZ Internet Banking puts you in control and makes it easy.



## LEADING SECURITY

At ANZ, we understand that you want to bank with confidence. That’s why ANZ takes online security seriously, so you can be free to bank when and where you want.

When you log on and transact via ANZ Internet Banking all the data is encrypted which means your personal information remains just that – yours. ANZ also uses sophisticated monitoring technology that will monitor your transactions for suspicious activity and we will contact you if there is anything out of the ordinary.

On top of all this, in the unlikely event that you are a victim of fraud, ANZ guarantees that you will be reimbursed for any unauthorised transactions, in accordance with the terms and conditions of the Internet Banking Guarantee.

All this means is that with ANZ Internet Banking you can bank with confidence knowing that your money and your personal details are safe and secure.

## FIND OUT MORE

- [Data encryption](#)
- [ANZ Internet Banking monitoring technology](#)
- [The ANZ Internet Banking guarantee](#)

# INTERNET BANKING

## ANYTIME/ANYWHERE

ANZ Internet Banking is available 24 hours a day, seven days a week anywhere in the world. In fact, ANZ is so confident about Internet Banking's availability, the requirement of it being accessible 99% of the time is included in the ANZ Customer Charter. And even if you can't get to a computer we have several mobile banking options available. Whether it be accessing ANZ Internet Banking via an Internet enabled mobile device or text banking, there is an option to suit you.

Plus, if you ever need assistance with Internet or Mobile Banking, you can call our friendly Call Centre 24 hours a day, seven days a week... how convenient is that!



## FIND OUT MORE

- [ANZ Internet Banking availability](#)
- [The ANZ Customer Charter](#)
- [ANZ Mobile Banking](#)

## INSTANT BALANCES & TRANSACTIONS

Managing your money should be easy. That's why ANZ Internet Banking gives you two choices to view your transaction history. 'Recent Transactions' provides up-to-the-minute records of your transactions and balances. 'Transaction History' allows you to view up to 120 days of transaction history, depending on the account. To make this even more convenient, your transaction history can be exported to a range of software packages – such as MYOB, Phoenix Gateway, Agrimaster, Quicken and Microsoft Excel - in just a few clicks

## FIND OUT MORE

- [Viewing your transaction history](#)
- [Downloading your transaction history](#)



# INTERNET BANKING

## CONVENIENT TRANSACTIONS

Need to pay some bills, transfer money to a friend or organise traveller's cheques for your next big trip? With ANZ Internet Banking you can do all that online. Pay bills using BPAY® to over 15,000 registered billers. Transfer money to other bank account using Pay Anyone. Plus you can set up scheduled payments so all the hard work is done for you.

Within Internet Banking you can view foreign exchange rates, Transfer Funds overseas, Purchase International Drafts, Order Travellers Cheques and Foreign Cash, all from your computer.



## FIND OUT MORE

- Paying BPAY bills
- Pay Anyone
- Scheduling future payments/transfers
- Transferring funds overseas
- Transferring between my accounts



## EASY ACCOUNT MANAGEMENT

Have you ever needed to change the personal or contact details ANZ has on file? Or maybe send a cheque, order a chequebook, or replacement statement? Well within ANZ Internet Banking you can do all those things plus lots more. To keep on top of your money, try ANZ MoneyManager.

If you have an E\*TRADE account, you can connect directly to the E\*TRADE website to access your share portfolio and buy and sell shares online.

Plus you can also link other ANZ accounts that aren't currently part of ANZ Internet Banking. And now, for selected accounts, you can register to receive eStatements, which are online versions of your account statements. Once registered these statements will remain available within ANZ Internet Banking for up to seven years.

And if you have a question you need answered, you can simply send a "SecureMail" which is simply an email that is sent securely to our specialist Internet Banking help desk via ANZ Internet Banking. Alternatively you can contact our Internet Banking help desk 24 hours a day, seven days a week.

## FIND OUT MORE

- Managing your ANZ Internet Banking
- ANZ Money manager
- Online statements
- ANZ E\*TRADE

\* BPAY is registered to BPAY Pty Ltd ABN 69 079 137 518.