ANZ TRANSACTIVE CUSTOMER SYSTEM REQUIREMENTS

MINIMUM SPECIFICATIONS

Below is the list of specifications required to access ANZ Transactive.

FIREWALL AND ANTIVIRUS SETTINGS

Please ensure the appropriate permissions are configured for both firewall and antivirus software to allow users to access ANZ Transactive.

OPERATING SYSTEM AND BROWSER VERSION

ANZ Transactive requires Internet Explorer and a Microsoft Windows environment to operate. No other operating systems or internet browsers are currently supported.

BROWSER TYPE & VERSION[1]	OPERATING SYSTEM[2]	PASSWORD	VASCO TOKEN	Smartcard and Smart USB Drivers	
				GEMSAFE (VG6.2.0.1)	GEMSAFE (VG6.3.0.1)[4]
Microsoft Internet Explorer 8	Windows[3]	Yes	Yes	Yes	Yes
Microsoft Internet Explorer 9	Windows[3]	Yes	Yes	Yes	Yes
Microsoft Internet Explorer 10	Windows[3]	Yes	Yes	No	Yes
Microsoft Internet Explorer 11	Windows[3]	Yes	Yes	No	Yes

1. In all cases, 32 bit Internet Explorer versions should be used.
2. 32-bit or 64-bit Operating Systems can be used.
3. Compatible Windows Operating Systems include: Windows Vista, Windows 7, Windows 8.1 and Windows 10
4. Available from February 2016

INTERNET CONNECTION

Broadband access of 256k or higher

VIDEO RESOLUTION

A minimum of 1024x768 is recommended

SECURITY REQUIREMENTS

Security device drivers supplied by ANZ if a Smartcard or Smart USB is utilised.

HARDWARE REQUIREMENTS

• Security device supplied by ANZ (Smartcard, Smart USB key or Pin-pad Token)

• Available USB port (only required for Smartcard or Smart USB key)