ANZ TRANSACTIVE – GLOBAL
RECOMMENDED SYSTEM REQUIREMENTS

Operating System	Windows 7, Windows 8, Windows 10[1]
Browser Types	Microsoft Internet Explorer 9 -11[2], Google Chrome[3], Mozilla Firefox[3], Apple Safari[3]
Browser Settings	> Javascript enabled > HTTPS communications required
Display Settings	A minimum of 1366x768 is recommended
Internet Connection	Internet access with 256kbps speed or higher
Firewall and Antivirus Settings	Ensure the appropriate permissions are configured for both firewall and antivirus software to allow users to access ANZ Transactive.
Software	> Software drivers[4] supplied by ANZ (required for Smartcard or Smart USB key) > Java Runtime Environment (JRE) 6 & 7. Only required for ANZ Transactive – Cash Asia and ANZ Transactive – Trade/APEA > Adobe Acrobat Reader 10+ or equivalent PDF reader > Microsoft Excel 2010 or later, or any other spreadsheet program
Hardware	> Security device (Smartcard, Smart USB key or Pin-Pad token) supplied by ANZ > Available USB port (required for Smartcard or Smart USB key)
Access Requirements	> Token users: No specific access requirements > Password users: No specific access requirements > Smartcard users: A smartcard device and smartcard device reader (if required) provided by ANZ, and available USB port > Smart USB key users: A smartcard device provided by ANZ and available USB port

[1] Window Operating Systems can be 32-bit or 64-bit. When Microsoft ends support for a version of Internet Explorer, we recommend that you upgrade to the latest release currently available to you in order to receive security updates and technical support.

[2] 32-bit Internet Explorer versions should be used.
Internet Explorer 11 or higher should be used with Windows 7.

[3] For ANZ Transactive – AU & NZ users, Google Chrome, Mozilla Firefox and Apple Safari can be used for viewing account information using password or token credentials in ANZ Transactive – Global.

[4] Supported with Microsoft Internet Explorer 11.

Need Help?

For further assistance, please contact your local Customer Service Centre. Details can be found at www.anz.com/servicecentres.