



**Australia and New Zealand
Banking Group Limited**

ABN 11 005 357 522

***Financial Results
Dividend Announcement and
Appendix 4E***

**Full Year
30 September 2004**

CONSOLIDATED RESULTS, DIVIDEND ANNOUNCEMENT and APPENDIX 4E

Full year ended 30 September 2004

| CONTENTS | PAGE |
|--|-------------|
| HIGHLIGHTS | 1 |
| FINANCIAL HIGHLIGHTS | 5 |
| Net Profit | 5 |
| Significant items in the profit and loss | 5 |
| Profit excluding significant items in the profit and loss | 5 |
| Statement of Financial Position | 8 |
| Financial Ratios | 9 |
| RESULTS COMMENTARY | 11 |
| Full year result | 11 |
| Comparison with March 2004 half | 12 |
| Significant items in the profit and loss | 12 |
| Income and expenses | 12 |
| Earnings per share | 20 |
| EVA Reconciliation | 21 |
| Dividends | 21 |
| Credit Risk | 22 |
| Market Risk | 24 |
| Statement of Financial Position | 25 |
| Capital Management | 27 |
| Major Acquisitions | 28 |
| Critical Accounting Policies | 30 |
| International Financial Reporting Standards | 33 |
| BUSINESS PERFORMANCE REVIEW | 35 |
| GEOGRAPHIC SEGMENT PERFORMANCE | 49 |
| FIVE YEAR SUMMARY | 57 |
| CONSOLIDATED FINANCIAL STATEMENTS – TABLE OF CONTENTS | 60 |
| APPENDIX 4E STATEMENT | 92 |
| DEFINITIONS | 93 |
| ALPHABETICAL INDEX | 95 |

All amounts are in Australian dollars unless otherwise stated. The information on which this announcement is based is in the process of being audited by the Group's auditors, KPMG. The Company has a formally constituted Audit Committee of the Board of Directors. This report was approved by resolution of a Committee of the Board of Directors on 25 October, 2004.

This Consolidated Results and Dividend Announcement constitutes the Appendix 4E required by the Australian Stock Exchange, and should be read in conjunction with the September 2004 Annual and Financial Reports.

Media Release

For Release: 26 October 2004

ANZ cash earnings per share up 10.1%

Profit after tax

- \$2,815 million - up 19.9%
- Excluding significant items \$2,731 million - up 16.3%

Earnings per share

- EPS 153.1 cents - up 7.5%
- Cash EPS 161.1 cents - up 10.1% (*excluding significant items*)
- Total Shareholder Return 17%
- NBNZ acquisition 2.3 cents cash EPS accretive

Dividend

- Full year 101 cents fully franked - up 10.8% (*adjusted for rights*)
- Final 54 cents fully franked

Capital

- Adjusted Common Equity ratio 5.1%
- Sale announced of international Project Finance business
- Planned on-market share buyback of at least \$350 million

Ratios

- Cost-income ratio 45.3% (from 45.1%) (*excluding significant items*)
- Return on equity 18.1% (from 20.6%)

Risk

- Net specific provisions \$443 million - down 16%
- Net non-accrual loans \$451 million - down 14%
- Offshore exposure now 4.6% of total lending
- NBNZ integration risk substantially reduced

Media Release

For Release: 26 October 2004

ANZ cash earnings per share up 10.1%

ANZ today announced a record operating profit after tax of \$2,815 million for the year ended 30 September 2004, up 19.9%. Cash earnings per share were 161.1 cents, up 10.1% (excluding significant items).

ANZ announced it has signed a Memorandum of Understanding for the transfer of the majority of ANZ's London-headquartered Project Finance business to Standard Chartered Bank.

ANZ also announced a planned on-market share buyback of at least \$350 million.

Total Shareholder Return over the financial year was 17%, which exceeded that of other major Australian banks over the same period. ANZ has delivered similar relative out-performance over both five and ten years.

ANZ's 2004 earnings include 10 months' contribution from the acquisition of The National Bank of New Zealand (NBNZ), which was 2.3 cents accretive to cash earnings per share in the year.

The final dividend is 54 cents fully franked, bringing the full year dividend to 101 cents. This is an increase of 10.8% on the previous year, adjusted for the recent discounted rights issue, and is comparable to the increase in cash earnings per share.

ANZ Chief Executive Officer Mr John McFarlane said: "ANZ has come a long way in 2004 while at the same time delivering another good financial performance.

"The benefit to shareholders is reflected in strong Total Shareholder Return of 17% despite a significant capital raising during the year.

"Our results were assisted by good economic conditions in Australia and New Zealand and the momentum that has developed in our Personal and Corporate businesses in Australia through increased investment and management focus.

"The acquisition of The National Bank of New Zealand has now made us the leading bank in New Zealand. We are now focused on organic expansion in Australia, selective investments in Asia-Pacific and on consolidating our position in New Zealand.

"The sale of our international Project Finance business largely completes the withdrawal from non-core activities that previously included the sale of Grindlays and the refocusing of our Asian business around our core strengths," he said.

Business Performance

Despite intense competition throughout the year, underlying asset growth was particularly strong, with advances growing by 13%, excluding the effect of consolidating NBNZ. The funding of this asset growth was the major contributor to a decline in net interest margins of 18 basis points over the year and 8 basis points in the second half.

As previously announced, ANZ continued to increase the rate of organic investment in its Australian franchise to increase market share, particularly in Personal Banking and Corporate Banking. As a consequence of investing for growth and increased compliance requirements, Australian expenses rose by 8% in 2004. Despite this the Group cost-income ratio remained broadly stable at 45.3%.

Commenting on each of the business divisions, Mr McFarlane said:

"Personal was one of the highlights, with better than expected results in Consumer Finance where changes to credit card programs following Reserve Bank reforms were well-managed, and in Personal Banking Distribution and Banking Products, which benefited from the rising interest rate environment and 11% deposit growth. Mortgages had strong volumes with asset growth up 18%, offset by continued margin squeeze mainly associated with increased funding costs.

HIGHLIGHTS (continued)

"Institutional was subdued, reflecting a softer overall market, adverse exchange rate movements and a strategic decision to reduce risk and sacrifice earnings. Nevertheless, we have now established a more sustainable foundation for Institutional, having increased economic value added through more efficient use of capital and lower risk. This positions Institutional to build sustainable shareholder value in future years.

"Corporate produced a good performance with earnings up 11%, driven by strong lending and deposit growth in both the Corporate and Business Banking segments. For 2005, we have created three new managing director positions, to give greater weight and focus to the three specialised businesses of Corporate Banking, Business Banking and Small Business.

"Financial performance in the New Zealand business was acceptable in the face of significant competitive attack and the uncertainties associated with a major acquisition.

"Esanda has also performed well and ING Australia has continued to show improvement. Our Pacific businesses performed well but Asia was subdued," he said.

New Zealand Integration

With respect to New Zealand, ANZ recently decided to reduce the scope of integration and to accelerate its completion. This substantially reduces the risk and complexity of the program and enables greater management emphasis to be placed on stabilisation of market share, future growth and financial performance.

ANZ now expects to complete the formal integration by the end of calendar 2005. This will consist of integrating head office activities, operational and functional support areas and the Institutional, Corporate and Rural businesses. International systems are part of ANZ's global Institutional franchise and will continue to be run from Australia, with disaster recovery capability in New Zealand. ANZ is well advanced with this program.

ANZ no longer plans to integrate the retail banking platforms as the payback is not compelling. This avoids the cost and risk of combining very different legacy platforms that will not advance the business strategically. The personal and small business segments in New Zealand now operate under two brands, ANZ and NBNZ. These are under separate management to enhance active competition in the market place and are headquartered in different cities. At some time in the future, ANZ may merge the technology and operational support for these segments, however the costs and benefits of this will be taken as business as usual and the development costs of any new platform will be spread across both Australia and New Zealand.

"The revised plans for New Zealand integration substantially reduce the management challenge and integration risk and allow management to focus on customer retention, growth and financial performance," Mr McFarlane said.

"Legal amalgamation and non-systems integration is largely completed, and we are confident that integration and systems transfers to New Zealand to meet regulatory requirements, will all be completed in 2005. We therefore expect to see the benefits of integration beginning in 2006, with the first full year benefit in 2007," he said.

ANZ now expects the core cost of integration to be NZ\$175 million, including NZ\$49 million taken in 2004. Synergies expected in 2007 consist of cost savings of NZ\$75 million and revenue benefits of NZ\$47 million, offset by revenue attrition of NZ\$34 million.

Over and above the core integration costs, there have been some unanticipated additional costs in New Zealand, mainly associated with regulatory changes. The conditions of registration from the Reserve Bank of New Zealand require ANZ to move certain systems and operations, which support the ANZ retail brand, enterprise systems, and disaster recovery facilities from Australia to New Zealand. This will result in restructuring investment in 2005 of NZ\$31 million, and ongoing running costs of NZ\$12 million. Additionally an investment of NZ\$14 million is anticipated in 2005 for essential infrastructure including Basel II and payments.

Taking all of these costs into account, the total cost of integration is expected to be NZ\$220 million, with net synergies of NZ\$76 million, consisting of cost savings of NZ\$63 million and revenue benefits of NZ\$47 million, offset by revenue attrition of NZ\$34 million. This compares with original estimates of NZ\$265 million integration costs, and net synergies of NZ\$69 million, consisting of cost savings of NZ\$126 million and revenue benefits of NZ\$31 million, offset by revenue attrition of NZ\$88 million.

"As anticipated, we have experienced some revenue attrition with the consequent loss of market share, particularly in Institutional, as large customers rebalance their lines with the merged entity, and where substantial price competition has taken place. Notwithstanding this, the overall level of revenue attrition is less than half of that anticipated at the time of acquisition," Mr McFarlane said.

HIGHLIGHTS (continued)

Strategic Risk Reduction

During the past seven years ANZ has been actively reducing the overall risk profile of the Group and the effects of this were particularly evident this year. Net specific provisions of \$443 million were down 16%. This was well below the amount accrued for doubtful debts in the income statement of \$632 million. Net non-accruals of \$451 million are now down to the lowest level in recent years at 2.5% of ordinary shareholders' equity.

"ANZ is comfortable with its overall risk profile, which is now comparable with other major Australian banks," Mr McFarlane said.

Capital Position

ANZ's capital position with an adjusted common equity ratio of 5.1% is above the Group's target range. ANZ has also submitted an application for a new offshore hybrid equity transaction, which, together with the planned sale of around US\$1.5 billion of international project finance assets would increase its capital position.

ANZ therefore intends to undertake an on-market share buyback of at least \$350 million, subject to regulatory approvals for the hybrid.

Community and Staff initiatives

"We have also taken further steps this year to advance our community programs through the expansion of our matched savings program, Saver Plus, and in expanding financial literacy through the launch of MoneyMinded," Mr McFarlane said.

"Staff satisfaction is now at a record 85% across the group. How people feel about working in the organisation and how passionate and engaged they are with our agenda, is what makes the difference between a good and a great company. Over the past few years, we have been transforming ANZ from a traditional banking type culture into a modern, vibrant organisation through a range of initiatives which emphasise leadership, diversity, coaching and development and creates a shared vision of an exciting organisation. Our achievements in this area have received recognition both here and internationally.

Outlook

"Over the next few years we will have a greater emphasis on superior revenue growth and increased investment to achieve this. While we recognise that cost reduction opportunities are becoming more limited, we intend to continue reducing our cost-income ratio but more moderately than in previous years.

"For 2005, we believe the external environment will remain favourable and expect continued good underlying business performance. We intend to continue with higher expense growth to build our core franchise in Australia, particularly in Personal Banking, which is now gaining momentum after some years of nurturing.

"A number of one-off factors in the year will however impact earnings, which on balance will have a negative impact. These include the loss of earnings arising from the sale of London-headquartered project finance activities, reduced earnings from Panin Bank and Group Treasury, more subdued investment earnings at ING Australia, and measures in New Zealand to arrest customer attrition in ANZ's retail arm, together with the roll-off of historical tax structured transactions.

"For 2005, we have adopted an internal stretch target of 8% cash earnings per share, however taking into account these one-off factors, a guidance level of 7% cash earnings per share would be more realistic," Mr McFarlane said.

For media enquiries contact:

Paul Edwards
Head of Media Relations
Tel: 03-92736955 or 0409-655 550
Email: paul.edwards@anz.com

For analyst enquiries contact:

Simon Fraser
Head of Investor Relations
Tel: 03-9273 4185 or 0412-823 721
Email: simon.fraser@anz.com

FINANCIAL HIGHLIGHTS

Net Profit

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 2,745 | 2,509 | 9% | 5,254 | 4,311 | 22% |
| Other operating income | 1,708 | 1,683 | 1% | 3,391 | 2,808 | 21% |
| Operating income | 4,453 | 4,192 | 6% | 8,645 | 7,119 | 21% |
| Operating expenses | (2,124) | (1,902) | 12% | (4,026) | (3,228) | 25% |
| Profit before debt provision | 2,329 | 2,290 | 2% | 4,619 | 3,891 | 19% |
| Provision for doubtful debts | (319) | (313) | 2% | (632) | (614) | 3% |
| Profit before income tax | 2,010 | 1,977 | 2% | 3,987 | 3,277 | 22% |
| Income tax expense | (590) | (578) | 2% | (1,168) | (926) | 26% |
| Outside equity interests | (1) | (3) | -67% | (4) | (3) | 33% |
| Net profit attributable to shareholders of the Company | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |

Significant items in the profit and loss¹

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| TrUEPrS | | | | | | |
| Swap income | - | 110 | -100% | 110 | - | n/a |
| Interest | - | 2 | -100% | 2 | - | n/a |
| Income tax expense | - | (28) | -100% | (28) | - | n/a |
| Cash dividends ² | - | - | n/a | - | - | n/a |
| Gain on finalising INGA completion accounts after tax ³ | 14 | - | n/a | 14 | - | n/a |
| Incremental NBNZ integration costs after tax ³ | (14) | - | n/a | (14) | - | n/a |
| Net profit attributable to shareholders of the Company | - | 84 | -100% | 84 | - | n/a |

Profit excluding significant items in the profit and loss¹

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 2,745 | 2,507 | 9% | 5,252 | 4,311 | 22% |
| Other operating income | 1,694 | 1,573 | 8% | 3,267 | 2,808 | 16% |
| Operating income | 4,439 | 4,080 | 9% | 8,519 | 7,119 | 20% |
| Operating expenses | (2,103) | (1,902) | 11% | (4,005) | (3,228) | 24% |
| Profit before debt provision | 2,336 | 2,178 | 7% | 4,514 | 3,891 | 16% |
| Provision for doubtful debts | (319) | (313) | 2% | (632) | (614) | 3% |
| Profit before income tax | 2,017 | 1,865 | 8% | 3,882 | 3,277 | 18% |
| Income tax expense | (597) | (550) | 9% | (1,147) | (926) | 24% |
| Outside equity interests | (1) | (3) | -67% | (4) | (3) | 33% |
| Net profit excluding significant items | 1,419 | 1,312 | 8% | 2,731 | 2,348 | 16% |

¹ See page 12 for an explanation of significant items

² Dividends on TrUEPrS preference shares (\$36 million) do not impact net profit

³ Tax on gain on INGA completion accounts: nil. Tax on incremental NBNZ integration costs: \$7 million

FINANCIAL HIGHLIGHTS (continued)

Profit and Loss (including effect of movements in foreign currencies)

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit after income tax | | | | | | |
| Personal Banking Australia | 417 | 385 | 8% | 802 | 693 | 16% |
| Institutional | 392 | 396 | -1% | 788 | 802 | -2% |
| New Zealand Business | 336 | 248 | 35% | 584 | 211 | large |
| Corporate Australia | 176 | 168 | 5% | 344 | 311 | 11% |
| Esanda and UDC | 74 | 69 | 7% | 143 | 129 | 11% |
| Asia Pacific | 60 | 51 | 18% | 111 | 100 | 11% |
| ING Australia | 61 | 47 | 30% | 108 | 82 | 32% |
| Group Centre ¹ | (97) | (52) | 87% | (149) | 20 | large |
| Net profit (excl Significant items) | 1,419 | 1,312 | 8% | 2,731 | 2,348 | 16% |
| Significant items ² | - | 84 | -100% | 84 | - | n/a |
| Net profit | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |

^{1.} Group Centre includes the operations of Treasury.

^{2.} ANZ has classified the \$14 million profit after tax on final settlement of the INGA completion accounts, \$14 million after tax incremental integration costs, \$84 million net profit after tax and \$36 million dividends arising from the TrUEPrS transaction as significant items (refer page 12). ANZ excludes significant items to eliminate the distorting effect of one-off transactions on the results of its core business

Net loans and advances including acceptances

| | As at Sep 04 \$M | As at Mar 04 \$M | As at Sep 03 \$M | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|---|------------------------|------------------------|------------------------|----------------------------------|----------------------------------|
| Net advances | | | | | |
| Personal Banking Australia | 91,767 | 85,378 | 77,991 | 7% | 18% |
| Institutional | 40,990 | 39,285 | 40,911 | 4% | 0% |
| New Zealand Business | 50,385 | 45,232 | 13,926 | 11% | large |
| Corporate Australia | 18,940 | 17,635 | 15,937 | 7% | 19% |
| Esanda and UDC | 13,588 | 13,043 | 12,579 | 4% | 8% |
| Asia Pacific | 1,528 | 1,340 | 1,336 | 14% | 14% |
| ING Australia | 24 | 24 | 24 | 0% | 0% |
| Group Centre | 206 | 279 | (61) | -26% | large |
| Net advances | 217,428 | 202,216 | 162,643 | 8% | 34% |
| less Customers' liabilities for acceptances | (12,466) | (13,358) | (13,178) | -7% | -5% |
| Net loans and advances | 204,962 | 188,858 | 149,465 | 9% | 37% |

FINANCIAL HIGHLIGHTS (continued)

Impact of National Bank of New Zealand acquisition (excluding significant items)

Full Year September 2004

| | Group ex significant items \$M | NBNZ ¹ \$M | Acquisition & funding ² \$M | Group ex NBNZ & sig items \$M |
|---------------------------------|---|--------------------------|--|--|
| Net interest income | 5,252 | 786 | (78) | 4,544 |
| Other operating income | 3,267 | 259 | - | 3,008 |
| Operating income | 8,519 | 1,045 | (78) | 7,552 |
| Operating expenses | (4,005) | (443) | (129) | (3,433) |
| Profit before debt provision | 4,514 | 602 | (207) | 4,119 |
| Provision for doubtful debts | (632) | (62) | - | (570) |
| Profit before income tax | 3,882 | 540 | (207) | 3,549 |
| Income tax expense | (1,147) | (164) | 27 | (1,010) |
| Outside equity interests | (4) | (1) | - | (3) |
| Net profit | 2,731 | 375 | (180) | 2,536 |

The internal funding of the NBNZ acquisition was provided to New Zealand by way of equity and interest bearing debt from Australia and interest bearing debt from the UK. The following table shows the geographic distribution of the acquisition and funding costs shown above.

| | Acquisition & funding ³ \$M | Goodwill \$M | Tax \$M | Profit \$M |
|----------------|--|-----------------|------------|---------------|
| New Zealand | (146) | (129) | 48 | (227) |
| Australia | 19 | - | (6) | 13 |
| United Kingdom | 49 | - | (15) | 34 |
| | (78) | (129) | 27 | (180) |

Group excluding NBNZ and significant items⁴

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---------------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 2,310 | 2,234 | 3% | 4,544 | 4,311 | 5% |
| Other operating income | 1,541 | 1,467 | 5% | 3,008 | 2,808 | 7% |
| Operating income | 3,851 | 3,701 | 4% | 7,552 | 7,119 | 6% |
| Operating expenses | (1,753) | (1,680) | 4% | (3,433) | (3,228) | 6% |
| Profit before debt provision | 2,098 | 2,021 | 4% | 4,119 | 3,891 | 6% |
| Provision for doubtful debts | (284) | (286) | -1% | (570) | (614) | -7% |
| Profit before income tax | 1,814 | 1,735 | 5% | 3,549 | 3,277 | 8% |
| Income tax expense | (513) | (497) | 3% | (1,010) | (926) | 9% |
| Outside equity interests | (1) | (2) | -50% | (3) | (3) | 0% |
| Net profit | 1,300 | 1,236 | 5% | 2,536 | 2,348 | 8% |

^{1.} Ten months profit since acquisition on 1 December 2003

^{2.} Includes goodwill amortisation of \$129 million

^{3.} Includes employee share acquisition scheme costs of \$4 million in New Zealand offset in Australia

^{4.} Refer page 12 for discussion of significant items

FINANCIAL HIGHLIGHTS (continued)

Statement of Financial Position

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 | Movt Sep 04 v. Sep 03 |
|--|-----------------|-----------------|-----------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | % | % |
| Assets | | | | | |
| Liquid assets | 6,363 | 5,732 | 6,592 | 11% | -3% |
| Due from other financial institutions | 4,781 | 7,093 | 2,427 | -33% | 97% |
| Trading and investment securities | 13,224 | 13,062 | 8,980 | 1% | 47% |
| Net loans and advances including acceptances | 217,428 | 202,216 | 162,643 | 8% | 34% |
| Other | 17,549 | 19,185 | 14,949 | -9% | 17% |
| Total assets | 259,345 | 247,288 | 195,591 | 5% | 33% |
| Liabilities | | | | | |
| Due to other financial institutions | 7,349 | 7,143 | 6,467 | 3% | 14% |
| Deposits and other borrowings | 168,557 | 163,208 | 124,494 | 3% | 35% |
| Liability for acceptances | 12,466 | 13,358 | 13,178 | -7% | -5% |
| Bonds and notes | 27,602 | 21,245 | 16,572 | 30% | 67% |
| Other | 25,446 | 25,586 | 21,093 | -1% | 21% |
| Total liabilities | 241,420 | 230,540 | 181,804 | 5% | 33% |
| Total shareholders' equity | 17,925 | 16,748 | 13,787 | 7% | 30% |

As at September 2004

| | Group \$M | NBNZ \$M |
|--|----------------|---------------|
| Assets | | |
| Liquid assets | 6,363 | 603 |
| Due from other financial institutions | 4,781 | 1,818 |
| Trading and investment securities | 13,224 | 659 |
| Net loans and advances including acceptances | 217,428 | 34,151 |
| Other | 17,549 | 1,846 |
| Total assets | 259,345 | 39,077 |
| Liabilities | | |
| Due to other financial institutions | 7,349 | 1,152 |
| Deposits and other borrowings ¹ | 168,557 | 28,399 |
| Liability for acceptances | 12,466 | - |
| Bonds and notes | 27,602 | 2,149 |
| Other ² | 25,446 | 4,687 |
| Total liabilities | 241,420 | 36,387 |
| Total shareholders' equity | 17,925 | 2,690 |

¹ NBNZ includes wholesale funding of \$9.3 billion

² NBNZ includes balances with related entities of \$2.4 billion

FINANCIAL HIGHLIGHTS (continued)

Financial Ratios

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Full year Sep 04 \$M | Full year Sep 03 \$M |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| EVA™¹ | 880 | 870 | 1,750 | 1,572 |
| Profitability ratios | | | | |
| Return on: | | | | |
| Average ordinary shareholders' equity ² | 17.3% | 19.1% | 18.1% | 20.6% |
| Average ordinary shareholders' equity ² (excluding significant items) ³ | 17.3% | 18.4% | 17.8% | 20.6% |
| Average ordinary shareholders' equity ² (excluding significant items and goodwill amortisation) ³ | 18.3% | 19.3% | 18.8% | 20.7% |
| Average assets | 1.11% | 1.21% | 1.16% | 1.23% |
| Average risk weighted assets | 1.48% | 1.60% | 1.54% | 1.59% |
| Total income | 14.9% | 16.2% | 15.5% | 17.2% |
| Net interest average margin | 2.45% | 2.53% | 2.49% | 2.67% |
| Profit per average FTE (\$) | 51,887 | 53,226 | 102,933 | 103,779 |
| Efficiency ratios⁴ | | | | |
| Operating expenses to operating income (excluding significant items ³) | 45.5% | 45.1% | 45.3% | 45.1% |
| Operating expenses to operating income | 45.8% | 43.9% | 44.9% | 45.1% |
| Operating expenses (excluding significant items ³) to average assets | 1.6% | 1.6% | 1.6% | 1.7% |
| Operating expenses to average assets | 1.6% | 1.6% | 1.6% | 1.7% |
| Debt provisioning | | | | |
| Economic loss provisioning (\$M) | 319 | 313 | 632 | 614 |
| Net specific provisions (\$M) | 247 | 196 | 443 | 527 |
| Earnings per ordinary share (cents)⁵ | | | | |
| Earnings per ordinary share (basic) | 76.4 | 76.8 | 153.1 | 142.4 |
| Earnings per ordinary share (diluted) | 74.4 | 75.3 | 149.7 | 141.7 |
| Earnings per ordinary share (basic) excluding significant items ³ | 76.4 | 74.0 | 150.4 | 142.4 |
| Earnings per ordinary share (basic) excluding significant items and goodwill amortisation ⁶ | 82.1 | 78.9 | 161.1 | 146.3 |
| Ordinary share dividends (cents) | | | | |
| Interim - 100% franked (Mar 03: 100% franked) | n/a | 47 | 47 | 44 |
| Final - 100% franked (Sep 03: 100% franked) | 54 | n/a | 54 | 51 |
| Dividend payout ratio ⁷ | 71.0% | 63.8% | 67.5% | 64.2% |
| Preference share dividend | | | | |
| Dividend paid (\$M) ⁸ | 34 | 64 | 98 | 102 |

^{1.} EVA™ refers to Economic Value Added, a measure of shareholder value. See page 21 for a reconciliation of EVA™ to reported net profit and a discussion of EVA™ and an explanation of its usefulness as a performance measure

^{2.} Average ordinary shareholders' equity excludes outside equity interests

^{3.} Refer footnote 2 on page 6 for an explanation of the usefulness of adjusting profit to remove the impact of significant items. For a reconciliation to net profit, see page 5

^{4.} Excludes goodwill amortisation

^{5.} Prior period EPS measures have been adjusted for the rights issue in November 2003. Refer page 70 for details

^{6.} Earnings used in ratio of \$2,858 million (full year 2003: \$2,308 million; Sep 2004 half: \$1,490 million; Mar 2004 half: \$1,368 million; excludes significant items \$nil (full year 2003: \$nil; Sep 2004 half: \$nil; Mar 2004 half: \$84 million) and goodwill and notional goodwill amortisation \$189 million (full year 2003: \$62 million; Sep 2004 half: \$104 million; Mar 2004 half: \$85 million) and deducts \$36 million (full year 2003: \$nil; Sep 2004 half: \$1 million; Mar 2004 half: \$35 million) of preference share dividends

^{7.} Dividend payout ratio is calculated using the proposed dividend as at 30 September 2004, 31 March 2004 and 30 September 2003

^{8.} Includes \$36 million treated as significant items (Sep 2004 half: \$1 million; Mar 2004 half: \$35 million)

FINANCIAL HIGHLIGHTS (continued)

Financial Ratios, cont'd

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|--|-----------------|-----------------|-----------------|----------------------------------|----------------------------------|
| Net Assets | | | | | |
| Net tangible assets ¹ per ordinary share (\$) | 7.51 | 6.94 | 7.49 | 8% | 0% |
| Net tangible assets ¹ attributable to ordinary shareholders (\$M) | 13,651 | 12,542 | 11,398 | 9% | 20% |
| Total number of ordinary shares (M) | 1,818.4 | 1,808.2 | 1,521.7 | 1% | 19% |
| Capital adequacy ratio (%) | | | | | |
| Tier 1 | 6.9% | 7.0% | 7.7% | | |
| Tier 2 | 4.0% | 3.7% | 4.0% | | |
| Total capital ratio | 10.4% | 10.2% | 11.1% | | |
| Adjusted common equity ratio ² | 5.1% | 5.2% | 5.7% | | |
| Impaired assets | | | | | |
| General provision (\$M) | 1,992 | 1,828 | 1,534 | 9% | 30% |
| General provision as a % of risk weighted assets | 1.01% | 0.98% | 1.01% | 3% | 0% |
| Gross non-accrual loans (\$M) | 829 | 931 | 1,007 | -11% | -18% |
| Specific provisions (\$M) | (378) | (414) | (482) | -9% | -22% |
| Net non-accrual loans | 451 | 517 | 525 | -13% | -14% |
| Specific provision as a % of total non-accrual loans | 45.6% | 44.5% | 47.9% | 2% | -5% |
| Total provisions ³ as a % of non-accrual loans | 285.9% | 240.8% | 200.2% | 19% | 43% |
| Gross non-accrual loans as % of net advances | 0.4% | 0.5% | 0.6% | -20% | -33% |
| Net non-accrual loans as a % of net advances | 0.2% | 0.3% | 0.3% | -33% | -33% |
| Net non-accrual loans as a % of shareholders' equity ⁴ | 2.5% | 3.1% | 3.8% | -19% | -34% |
| Other information | | | | | |
| Full time equivalent staff (FTE's) | 28,755 | 27,971 | 23,137 | 3% | 24% |
| Assets per FTE (\$M) | 9.0 | 8.8 | 8.5 | 2% | 6% |
| Market capitalisation of ordinary shares (\$M) | 34,586 | 34,284 | 27,314 | 1% | 27% |

^{1.} Equals Shareholders equity less preference share capital and unamortised goodwill

^{2.} Adjusted common equity is calculated as Tier 1 capital less preference shares at current rates and deductions from total capital. This measure is commonly used to assess the adequacy of common equity held. See page 77 for a reconciliation to Tier 1 capital

^{3.} General provision plus specific provision on non-accrual loans

^{4.} Includes outside equity interest

RESULTS COMMENTARY

Full year result

Australia and New Zealand Banking Group Limited (ANZ, or the Group) recorded a profit after tax of \$2,815 million for the full year ended 30 September 2004, an increase of 20% over the September 2003 full year. However, excluding the significant items referred to on page 12, profit increased 16% to \$2,731 million. Basic earnings per share increased 8% (10.7 cents) to 153.1 cents.

EPS excluding significant items and goodwill amortisation increased 10.1% to 161.1 cents affected by:

- Growth in existing ANZ businesses (+14.3 cents).
- Accretion from the NBNZ purchase, and its capital funding (+2.3 cents). Refer page 52 for commentary on NBNZ results.
- The issuance of shares under the dividend reinvestment and bonus option plans and employee share option schemes (-1.8 cents).

The result was driven by strong performances across most business segments with:

- New Zealand Businesses up \$373 million after tax following the acquisition of the NBNZ.
- Personal Banking Australia up 16% as a result of growth in consumer deposits, lending growth, an increased proportion of card balances paying interest and 2003 being impacted by the \$27 million after tax under-accrual of Card loyalty points. The contribution from mortgages reduced 2% with lending growth offset by reduced net interest margin.
- Corporate up 11% driven by strong lending and deposit growth in both the Corporate and Business Banking segments.
- Esanda and UDC up 11% with continued strong new business writings and increased fleet management fee revenues.
- Asia Pacific up 11% with significant growth in the Indonesian cards business and increased trade flows.
- ING Australia (INGA) up 32% with improved equity market performances and growth in funds under management.
- Institutional reduced 2% reflecting the de-risking of the offshore portfolio and the impact of an appreciating AUD on offshore USD denominated earnings.
- Group Centre profit reduced with lower Treasury earnings following an extended period of low and flat yield curves, a reduction in profit associated with the TrUEPrS transaction and the additional funding and goodwill amortisation costs associated with the acquisition of NBNZ.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Less Significant items | - | 84 | -100% | 84 | - | n/a |
| Net profit excluding significant items | 1,419 | 1,312 | 8% | 2,731 | 2,348 | 16% |
| Less NBNZ, Acquisition & Funding | 119 | 76 | 57% | 195 | - | n/a |
| Net profit excluding significant items & NBNZ¹ | 1,300 | 1,236 | 5% | 2,536 | 2,348 | 8% |

¹: Refer pages 5 and 7 for reconciliation

Profit excluding significant items and NBNZ increased by 8% to \$2,536 million:

- Net interest increased by 5% with solid lending growth particularly in Mortgages and deposit growth in Personal Banking Australia and Corporate. This growth was suppressed by reduced asset margins.
- Other income increased 7% driven by growth in non-lending fees based on higher business volumes, the under-accrual of card loyalty points in 2003 and an increased contribution from INGA. The reduction in swap income from TrUEPrS is offset in EPS by lower dividends but has reduced reported profit by 1%.
- Operating expenses increased 6% driven by a 4% increase in staff numbers as the focus turns to income growth.
- The combined effect of the replacement of TrUEPrS with StEPS is a reduction in net profit after tax of \$35 million or 1% of reported profit.
- Asset quality continued to improve with the ELP rate down 6 basis points. This has largely been driven by the growth in Personal Banking Australia and continued de-risking which has also enabled the additional charge taken in the corporate centre for unexpected offshore losses to be reduced.
- The appreciation of the AUD over 2003 has resulted in a \$32 million (1%) reduction in the contribution from earnings denominated in foreign currencies (net of an \$18 million increase in profit after tax income on contracts put in place to hedge USD and NZD revenues).

RESULTS COMMENTARY (continued)

Comparison with March 2004 half

Australia and New Zealand Banking Group Limited recorded a profit after tax of \$1,419 million for the half year ended 30 September 2004, an increase of 2% over the March half.

Profit excluding significant items and NBNZ increased 5% to \$1,300 million:

- Net interest increased by 3% with solid lending growth particularly in Mortgages and deposit growth in Personal Banking Australia and Corporate. This growth was suppressed by reduced asset margins.
- Other income increased 5% driven by increased fee income from higher business volumes in Personal Banking and Corporate.
- Operating expenses increased 4% driven by a 3% increase in staff numbers.
- Asset quality was stable with gross non-accrual loans reducing and ELP reducing 3 basis points to 30 basis points.

Significant items in the profit and loss

Significant items in the profit and loss are those items that management believe do not form part of the core business, and as such, should be removed from profit when analysing the core business performance. The following are considered significant items in 2004:

- **TrUEPrS**
During the March half, the Group bought back TrUEPrS, a hybrid Tier 1 instrument. Previously deferred income that was earned on close out of interest rate swaps that had been hedging the TrUEPrS distributions was recognised in profit. The impact of TrUEPrS on the current year, being the release of deferred swap income of \$108 million before tax, \$2 million other swap income, the periodic and final cash dividends paid to holders of TrUEPrS (\$36 million), and the funding benefit from holding TrUEPrS for part of the year, have been classified as significant items.
- **INGA completion account profit**
In the September half ANZ finalised the completion accounts on the sale of ANZ funds management and insurance businesses to INGA. This sale occurred in 2002. The final settlement of this transaction resulted in a \$14 million after tax profit.
- **Incremental NBNZ integration costs**
Expenditure on the integration of NBNZ includes both the reallocation of existing resources and incurring incremental costs. Incremental costs are those costs that will not recur once integration is complete, and thus do not form part of the core ongoing cost base. During 2004 \$14 million after tax of incremental integration costs were incurred.

Income and expenses

Net Interest

| | Half year Sep 04 | Half year Mar 04 | Movt Sep 04 v. Mar 04 % | Full year Sep 04 | Full year Sep 03 | Movt Sep 04 v. Sep 03 % |
|--|------------------------|------------------------|----------------------------------|------------------------|------------------------|----------------------------------|
| Net interest income (\$M) ¹ | 2,745 | 2,509 | 9% | 5,254 | 4,311 | 22% |
| Net interest average margin (%) | 2.45 | 2.53 | n/a | 2.49 | 2.67 | n/a |
| Average interest earning assets (\$M) | 225,220 | 199,086 | 13% | 212,153 | 162,154 | 31% |

¹ Includes \$2 million significant items in March 2004 half

- 2004 result

Net interest income at \$5,254 million was 22% (\$943 million) higher than the September 2003 year. Excluding significant items and NBNZ, net interest increased 5% (\$233 million) to \$4,544 million.

Volume

Average net loans and advances grew by \$44.8 billion (32%) overall with growth attributable to the acquisition of NBNZ (\$26.4 billion), Personal Banking Australia (\$14.4 billion or 22% with \$13.0 billion in Mortgages), Corporate (\$2.3 billion or 22%) and Institutional Australia (\$1.8 billion or 10%). Average net loans and advances reduced by \$2.4 billion (20%) in overseas markets as a result of the strategy to reduce higher risk exposures (\$1.1 billion) and the exchange rate impact of a stronger Australian dollar (\$1.3 billion).

Average deposits and other borrowings grew \$37.2 billion (31%), with growth from the NBNZ acquisition (\$25.3 billion), Treasury (\$3.4 billion) to fund asset growth, Personal Banking Australia (\$3.4 billion or 10%), and Corporate (\$1.7 billion or 13%). Average deposits and other borrowings were flat in overseas markets, with increases resulting from greater commercial paper issuance in the US offset by a \$2.6 billion reduction resulting from exchange rate movements.

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

Net Interest, cont'd

Margin

Net interest average margin contracted by 18 basis points for the full year:

- Changes in the composition of the portfolio negatively impacted the net interest margin by 6 basis points, with a higher proportion of mortgages (1 basis point), and changes in the funding mix, from substitution of wholesale funding for customer deposits, together with transfer from higher margin retail deposits to lower margin retail deposits such as cash management, term deposits and V2 plus (3.5 basis points) and a reduction in net non-bearing interest items (1.5 basis points).
- Competitive pressures reduced margins by 3 basis points with this impact arising mainly in mortgages and institutional.
- Wholesale rate movements had a significant impact, reducing the net interest margin by 6 basis points. Variable rate mortgages, funded by short term liabilities, cost 3 basis points as the yield curve steepened following the RBA's move to a tightening bias, plus the relatively low level of term interest rates during 2004, as interest rates reached the bottom of the cycle, reduced mismatch earnings (3 basis points).
- Other items include increases in retail broker payments (-2 basis points), offset by increased earnings from foreign exchange revenue hedging (+2 basis points), higher levels of credit card balances becoming interest earning in the 2004 year (+1 basis point), falling levels of interest foregone (+1 basis point), together with impacts from the replacement of TrUEPrS (+2 basis points)
- Funding costs associated with unrealised trading gains increased as a result of the appreciation in the AUD. Whilst this 4 basis point decline is reflected in the net interest margin, it is directly offset by an equivalent gain in trading income.
- The acquisition of NBNZ resulted in a 3 basis point decline in the Group's interest margin as a result of the partial funding of the transaction with term wholesale issuances.

| | 2004 | 2003 | 2002 | 2001 | 2000 | 1999 | 1998 |
|---------------------------------|------|------|------|------|------|------|------|
| Net interest average margin (%) | 2.49 | 2.67 | 2.77 | 2.77 | 2.87 | 3.05 | 2.97 |

- Comparison with March 2004 half

Net interest increased \$236 million (9%).

Volume

Average net loans and advances grew by \$22.8 billion (13%) overall with growth attributable to the acquisition of NBNZ (\$12.3 billion), Personal Banking Australia (\$6.8 billion with Mortgages contributing \$5.9 billion), Corporate (\$1.2 billion) and Institutional (\$1.0 billion). Average net loans and advances increased by \$0.4 billion (4%) in overseas markets with this growth attributable to exchange rate movements.

Average deposits and other borrowings grew \$18.6 billion (13%), with growth from NBNZ (\$10.6 billion), Treasury (\$3.0 billion) due to increases in time deposits and commercial paper, ANZ New Zealand (\$1.5 billion) and Personal Banking (\$1.7 billion). Average deposits and other borrowings decreased \$0.5 billion (2%) in overseas markets as a result of reductions in UK and Europe and Americas (\$1.7 billion) offset by favourable exchange rate variances.

Margin

Net interest average margin contracted by 8 basis points:

- Higher proportions of more expensive wholesale and retail liabilities within the portfolio reduced the net interest margin (2 basis points).
- Wholesale rate impacts from the funding of variable rate mortgages were unchanged during the half to September 2004 due to a constant official cash rate and a relatively stable short end of the yield curve.
- Lower mismatch earnings, from a flatter yield curve and limited investment opportunities in the current interest rate environment, impacted margins (4 basis points).
- The acquisition of NBNZ resulted in a further 2 basis point decline in the Group's interest margin.

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

Other Operating Income

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Other operating income | | | | | | |
| Total fee income | 1,260 | 1,161 | 9% | 2,421 | 2,048 | 18% |
| Foreign exchange earnings | 213 | 198 | 8% | 411 | 348 | 18% |
| Profit on trading instruments | 71 | 80 | -11% | 151 | 110 | 37% |
| Other | 150 | 134 | 12% | 284 | 302 | -6% |
| Total other income excluding significant items | 1,694 | 1,573 | 8% | 3,267 | 2,808 | 16% |
| Significant items ¹ | 14 | 110 | -87% | 124 | - | n/a |
| Total other income | 1,708 | 1,683 | 1% | 3,391 | 2,808 | 21% |

¹ Refer page 12

- 2004 result

Other operating income, at \$3,391 million, was \$583 million (21%) higher than the September 2003 year. Excluding \$124 million significant items (refer page 12 for details), other operating income increased \$459 million (16%).

Other operating income excluding significant items and NBNZ increased 7% (\$200 million). The following explanations exclude NBNZ and significant items:

- Fee income increased \$183 million (9%)

Lending fee income increased \$18 million (2%):

- Corporate Banking Australia increased \$15 million (8%) with \$4 million higher loan approval fees with increased lending volumes arising from an increased investment in front line staff and \$7 million additional commercial bill fees.
- Personal Banking Australia increased \$9 million (5%) with Banking Products up \$5 million (9%) driven by growth in "Breakfree" package fees (banking products package for home buyers and residential property investors) with stronger marketing of this offer in 2004. There was also an increase in Cards and Merchant Services (\$3 million) due to the popularity of the Premier Select product (packaged fee for mortgage and card products).
- Esanda and UDC increased \$8 million (23%) due primarily to changes in the fee structure for business lending and higher new business writings.
- Institutional reduced \$16 million (3%) due to a \$17 million (25%) reduction in Corporate and Structured Financing reflecting our offshore risk reduction strategy but offset with increased non-lending fees (\$21 million).

Non-lending fee income increased \$165 million (15%):

- Personal Banking Australia increased \$112 million (23%) due largely to the \$38 million under-accrual of loyalty points on co-branded cards which reduced income in 2003, higher merchant revenue and improved business conditions generally. In addition there was a \$13 million increase in Banking Products, with growth in fees from core deposit transaction products, higher volume related non-ANZ ATM fees and Executor and Trustee management fees, \$3 million increase in insurance commissions and \$6 million increase from financial planners driven by an improving Funds Management industry outlook and changes to the pension rules.
- Institutional increased \$39 million (14%) largely due to Corporate and Structured Financing increasing \$21 million (39%) reflecting strong performance in the leasing business and a shift in revenue mix away from net interest and lending fee income with a reduction in balance sheet risk. Trade and Transaction Services increased \$16 million (9%) due to strong performance in structured commodity trade transactions and improved revenue from international payments.
- Esanda and UDC grew \$9 million (27%) with an emphasis on generating revenue through the provision of value-added fleet management services.

The appreciation of the AUD over 2003 suppressed fee income growth by 2%.

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

Other Operating Income - 2004 result, cont'd

- Foreign exchange earnings increased \$16 million (4%)
 - Earnings in Markets increased \$12 million (5%) with increased commodity and structured product sales and a book structured to take advantage of the strengthening USD.
 - Trade and Transaction Services increased \$6 million (14%) reflecting improved foreign exchange spreads and volumes.
 - A strengthening of the AUD against the NZD and USD since 2003 suppressed foreign exchange earnings growth by \$12 million (3%).
- Profit on trading instruments increased \$31 million (28%)
 - Markets increased \$46 million (38%) where a lower proportion of revenue was booked as interest due to funding of cash flows. Total income in Markets was up \$11 million (5%) despite difficult market conditions with reduced corporate hedging activity and tightening credit spreads.
 - Treasury increased \$5 million with 2003 impacted by the downward revaluation of the liquidity portfolio (trading securities and allocated hedges).
 - Income on the hedge of capital investment earnings in INGA reduced \$10 million, reflecting stronger equity markets in 2004.
 - Corporate and Structured Financing decreased \$5 million as profit on sale of available for sale securities in 2003 was not repeated.
- Other operating income decreased \$30 million (10%)
 - A reduction in swap income on the TrUEPrS transaction that contributed \$71 million in 2003. This reduction has suppressed growth in profit after tax by 2% with the offset being lower preference share coupons.
 - Equity accounted income increased \$39 million. ANZ's share of the joint venture profit from INGA increased by \$42 million (76%) driven by stronger investment markets with the first half of 2003 impacted by global uncertainty.
 - Mortgages contributed an additional \$12 million (37%) with an increase in Lenders Mortgage Insurance (LMI) sales driven by strong lending volume growth and the favourable impact of a change in recognition of LMI insurance revenues in March 2004.
 - In the Group Centre the release of ING warranty provisions was largely offset by a provision for loss on sale of the Martin Place property.
 - Institutional Banking reduced with a \$27 million profit before tax on the sale of development properties in 2003.
- **Comparison with March 2004 half**

Other operating income increased \$25 million (1%), or \$121 million (8%) after excluding significant items (refer page 12).

Excluding significant items and NBNZ (which together reduced other income by a net \$47 million) other operating income increased \$74 million (5%) as a result of the following factors:

- Fee income increased \$58 million (5%)
 - Lending fee income was flat:
 - Institutional reduced \$8 million (3%) with Corporate and Structured Financing reducing \$8 million.
 - There were offsetting increases of \$5 million in Corporate and \$2 million in both New Zealand and Esanda.
 - Non-lending fee income increased \$58 million (9%):
 - Personal Banking Australia increased \$28 million (10%) with Cards and Merchant Services up \$12 million (6%) driven by a 4% growth in card outstandings, a decreased proportion of "transactor" volumes and increased Merchant activity. Personal Distribution increased \$8 million (20%) and Banking Products \$5 million (9%) due to higher insurance product sales and increased deposit volumes reflecting the success of the flat fee account and higher volumes of non-ANZ ATM fees.
 - Institutional increased \$18 million (12%) with Corporate and Structured Financing up \$9 million (28%) reflecting strong performance in the leasing business and Trade and Transaction Services up \$6 million (6%) with increased trade flows through Asia and increased international payments.

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

Other Operating Income - Comparison with March 2004 half, cont'd

- Foreign exchange earnings increased \$14 million (8%). Markets increased \$10 million (7%) with increased customer activity and a book structured to take advantage of the strengthening USD, partly offset by reduced profit on trading securities (refer below). Total revenue in Markets increased \$3 million (1%). Trade and Transaction Services increased \$4 million (20%) reflecting improved foreign exchange spreads.
- Profit on trading instruments decreased \$14 million (18%), impacted by reduced corporate demand for interest rate products and tightening credit spreads.
- Other operating income increased \$15 million (12%):
 - The release of ING warranty provisions in the Group Centre was largely offset by a provision for loss on sale of the Martin Place Property.
 - Equity accounted income increased \$11 million (16%) with increased profit from INGA (\$17 million) and \$2 million higher equity accounted income in Corporate and Structured Financing offset by lower equity accounted profits from PT Panin Bank (\$7 million) due to the one off withholding tax credit in the March half of \$11 million.
 - Mortgage insurance premiums reduced largely as a result of the change in recognition of LMI insurance revenues which increased income in the March 2004 half by \$6 million.
 - Institutional Banking increased \$6 million due to the release of income from the sale of development properties relating to the 2003 year previously held back to cover outstanding issues which were recognised in tax expense.
- A weakening of the AUD against the NZD and USD over the half contributed an additional \$8 million (1%) to total other income.

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

Expenses

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|------------------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Operating expenses | | | | | | |
| Personnel expenses | 1,110 | 1,012 | 10% | 2,122 | 1,750 | 21% |
| Premises expenses | 186 | 167 | 11% | 353 | 295 | 20% |
| Computer expenses | 278 | 274 | 1% | 552 | 465 | 19% |
| Goodwill amortisation | 83 | 63 | 32% | 146 | 18 | large |
| Other expenses | 417 | 355 | 17% | 772 | 640 | 21% |
| Restructuring costs | 29 | 31 | -6% | 60 | 60 | 0% |
| NBNZ incremental integration costs | 21 | - | n/a | 21 | - | n/a |
| Total operating expenses | 2,124 | 1,902 | 12% | 4,026 | 3,228 | 25% |
| Total employees | 28,755 | 27,971 | 3% | 28,755 | 23,137 | 24% |

- 2004 result

Operating expenses increased \$798 million (25%) with a \$572 million increase (including \$128 million goodwill amortisation) largely as a result of the NBNZ acquisition and \$21 million NBNZ incremental integration costs. Excluding these factors operating costs increased \$205 million (6%) driven by:

- Personnel expenses increased \$110 million (6%) as a result of annual salary increases together with an increase in staff of 775 (3%) mainly in the following business units:
 - New Zealand Businesses staff increased by 205 (7%) largely in New Zealand Banking with increased front line staff to cope with increased business volumes and improving service standards.
 - Institutional staff increased by 131 (5%) with further investment in Foreign Exchange capability in London and Asia, together with an increased Capital Markets and Trade Finance presence in Asia.
 - Personal Banking Australia increased by 138 (2%) with an increased number of financial planners in Personal Distribution, front line staff in Rural Banking, and operations staff in Mortgages to service continued high levels of customer activity offset by a reduction in Cards and Merchant Services following the wind down of temporary staff in the customer service team to handle a higher level of calls associated with the RBA interchange reform project has reduced.
 - Group Centre up 155 (4%) with Central Functions staff numbers increasing by 96 driven principally by the escalating focus on compliance and an additional 54 staff in Operations, Technology and Shared Services largely due to technology resources and project related activity.
- Premises costs increased \$17 million (6%):
 - Personal Banking Australia increased \$10 million (6%) with an increased investment in the branch network including 3 new branches, 9 branch relocations and associated refurbishments and 37 completed branch refurbishments.
 - Operations, Technology and Shared Services increased \$6 million (17%) reflecting the impact of a change in the method of accounting for rental costs in 2003.
- Computer costs increased \$44 million (9%):
 - Personal Banking Australia increased \$37 million (23%) largely due to costs associated with the rollout of the new telling platform and increased depreciation associated with investments in technology.
 - Operations, Technology and Shared Services increased \$5 million (3%) as a result of lower capitalisation of project work.
- Other expenses increased by \$36 million (6%):
 - Marketing expenses increased \$14 million (15%) mainly in Personal Banking Australia due to expenditure on campaigns including the "ANZ Now", "ANZ Bank of the Year" and the low rate MasterCard campaigns.
 - Travel costs increased \$10 million across business units.
 - Insurance costs increased \$10 million as a result of a market wide increase in insurance premiums and the renewal of ANZ's long term insurance contract.
- Restructuring expenses were flat. The main components were the write-off of capitalised software on the Next Generation Switching project following the decision to consolidate the ATM and EFTPOS networks for ANZ and NBNZ on the Tandem platform and the write-down of hardware and software developed to significantly increase the functionality of ATM's.
- The appreciation of the AUD suppressed cost growth by \$39 million (1%).

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

- Comparison with March 2004 half

Operating expenses increased \$222 million (12%) primarily due to the additional costs and goodwill amortisation of \$128 million from NBNZ for the full six months compared to the four month impact in the first half and \$21 million NBNZ incremental integration costs booked in the second half (these are treated as significant items).

Excluding NBNZ and significant items operating expenses increased \$73 million (4%) with:

- Personnel costs up \$35 million (4%) reflecting an approximately 4% increase in most salaries in July 2004 and a 720 (3%) increase in staff numbers mainly in the following business units:
 - Personal Banking Australia increased 232 (3%) with an increased number of financial planners in Personal Distribution, front line staff in Rural Banking, and operations staff in Mortgages to service continued high levels of customer activity.
 - New Zealand Businesses staff increased by 140 (5%) largely in New Zealand Banking with increased front line staff to cope with increased business volumes and raise service standards.
 - Group Centre up 133 (3%) with an additional 82 (2%) staff in Operations, Technology and Shared Services, largely due to technology resources and project related activity. Central Functions staff numbers increased by 51 (9%) driven by the escalating focus on compliance.
- Premises costs increased \$9 million (6%) as a result of higher repairs and maintenance costs and increased security costs and our branch expansion and refurbishment program.
- Computer costs reduced \$2 million (1%) as a result of lower repairs, data communication costs and software purchases offset by increases in depreciation and computer contractors.
- Other expenses were \$38 million (12%) higher mainly due to a higher advertising spend (\$12 million) on marketing campaigns including the "ANZ Now" and "ANZ Bank of the Year" campaigns, increased travel (\$5 million) and increased use of consultants on compliance activities including Sarbanes Oxley, GST and APRA compliance.
- The depreciation of the AUD against the USD and NZD over the half increased overseas cost growth by \$19 million.

RESULTS COMMENTARY (continued)

Income and expenses, cont'd

Income Tax Expense

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|------------------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Total income tax expense on profit | 590 | 578 | 2% | 1,168 | 926 | 26% |
| Effective tax rate | 29.4% | 29.2% | 1% | 29.3% | 28.3% | 4% |

- 2004 result

The Group's income tax expense increased by \$242 million to \$1,168 million resulting in an effective tax rate of 29.3%, an increase of 1.0% from 30 September 2003. The increase in the effective tax rate was largely due to an increase in goodwill amortisation expense, which is non-deductible, and a higher overseas tax rate differential due to higher earnings in New Zealand, where the statutory tax rate is 33%, partly offset by an increase in non assessable equity accounted income.

- Comparison with March 2004 half

The Group's effective tax rate for the half year ending 30 September 2004 increased 0.2% from March 2004. The increase was due to a \$20 million increase in goodwill amortisation expense, which is non-deductible, whilst the March half included a \$4 million tax benefit from the issue of shares under the employee share scheme. These transactions were partially offset by a \$6 million tax benefit, booked in the September half, which arose from the repayment of foreign currency loans upon the exercise of options in PT Panin Bank.

RESULTS COMMENTARY (continued)

Earnings per share

EPS excluding goodwill and significant items for the Group ("Cash EPS") increased to 161.1 cents, up 10.1% or 14.8 cents on the September 2003 year. EPS excluding goodwill and significant items for the September 2004 half at 82.1 cents increased 3.2 cents (4%) on the March 2004 half. Prior period EPS measures have been recalculated for the rights issue in November 2003 (refer below).

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Earnings per share | | | | | | |
| Basic | 76.4 | 76.8 | -1% | 153.1 | 142.4 | 8% |
| Cash (excluding goodwill and significant items) | 82.1 | 78.9 | 4% | 161.1 | 146.3 | 10% |

Growth in Cash EPS was affected by:

- Increased earnings in the existing ANZ businesses increasing EPS by 14.3 cents.
- Impact of NBNZ purchase, and its capital funding structure resulted in an accretion in EPS by 2.3 cents
- The issuance of shares under the dividend reinvestment and bonus option plans and employee share option schemes reducing EPS by 1.8 cents.

The EPS figures in the above table are different to those published at September 2003, having been adjusted for the bonus element of the two for eleven rights issue. AASB 1027 "Earnings per Share" requires restatement of prior period Basic EPS and Diluted EPS for the bonus element included in the rights issue. In a rights issue, if the exercise price is less than the market price of the shares, the rights issue includes a bonus element. EPS for all reporting periods have been adjusted by the following factor:

$$\frac{\text{Theoretical ex-rights value per share}}{\text{Market price per share immediately prior to exercise of rights}}$$

The theoretical ex-rights value per share is:

$$\frac{\text{Aggregate market price per share immediately prior to exercise of rights} + \text{proceeds from exercise of rights}}{\text{Number of shares outstanding after exercise of rights}}$$

Calculation of discount factors is as follows:

- The last date existing shares traded cum rights prior to rights issue: 28 October 2003
- The date rights shares allotted: 28 November 2003
- Eleven existing shares received two rights share

| | | Calculation |
|---|---------|---|
| Market price (ex dividend) on 28 October 2003 | \$17.63 | |
| Theoretical ex rights price | \$16.92 | $(\$17.63 \times 5.5 + \$13.00) / 6.5$ |
| Discount factor for prior years | 0.9597 | $\$16.92 / \17.63 |
| Discount factor for current year | 0.9933 | 1 |
| | | $(1 / 0.9597) (59 / 366) + (307 / 366)$ |

Dilution effect of US stapled Trust Security Issue

The US Stapled Trust securities issued on 27 November 2003 mandatorily convert to ordinary shares in 2053 unless redeemed or bought back prior to that date. The US Stapled Trust Security issue can be de-stapled and the investor left with coupon paying preference shares at ANZ's discretion at any time, or at the investor's discretion under certain circumstances.

AASB 1027 requires that potential ordinary shares for which conversion to ordinary share capital is mandatory must be included in the calculation of diluted EPS. The inclusion of this issue in EPS increased the diluted number of shares by 64.5 million and reduced diluted EPS by 3 cents.

RESULTS COMMENTARY (continued)

EVA Reconciliation

One measure of shareholder value is EVA™ (Economic Value Added) growth relative to prior periods. EVA™ for the year ended 30 September 2004 at \$1,750 million was up from \$1,572 million in the prior year. EVA™ for the September half was \$880 million, up from \$870 million in the first half.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| EVA™ | | | | | | |
| Net profit after tax | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Goodwill amortisation - NBNZ | 75 | 54 | 39% | 129 | - | n/a |
| Goodwill amortisation (excluding NBNZ) ¹ | 29 | 31 | -6% | 60 | 62 | large |
| Significant items ² | - | (84) | -100% | (84) | - | n/a |
| Imputation credits | 271 | 269 | 1% | 540 | 464 | 16% |
| Risk adjusted profit | 1,794 | 1,666 | 8% | 3,460 | 2,874 | 22% |
| Cost of ordinary capital | (881) | (767) | 15% | (1,648) | (1,200) | 43% |
| Cost of preference share capital | (33) | (29) | 14% | (62) | (102) | -39% |
| EVA™ | 880 | 870 | 1% | 1,750 | 1,572 | 11% |

^{1.} Includes notional amortisation on INGA

^{2.} Refer page 12

EVA™ is a measure of risk adjusted accounting profit. It is based on operating profit after tax, adjusted for significant items, the cost of capital, and imputation credits (measured at 70% of Australian tax). Of these, the major component is the cost of capital, which is calculated on the risk adjusted or economic capital at a rate of 11%. At the Group level, total capital is used so the cost of capital reflects the full resources provided by shareholders.

At ANZ, economic capital is the equity allocated according to a business unit's inherent risk profile. It is allocated for several risk categories including: credit risk, operating risk, interest rate risk, basis risk, mismatch risk, investment risk, trading risk and other risk. The methodology used to allocate capital to business units for risk is designed to help drive appropriate risk management and business strategies.

At ANZ, EVA™ is a key measure for evaluating business unit performance and correspondingly is a key factor in determining the variable component of remuneration packages. Business unit results are equity standardised, by eliminating the impact of earnings on each business unit's book capital and attributing earnings on the business unit's risk adjusted or economic capital.

Dividends

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Dividend per ordinary share (cents) | | | | | | |
| Interim (fully franked) | n/a | 47 | n/a | 47 | 44 | 7% |
| Final (fully franked) | 54 | n/a | n/a | 54 | 51 | 6% |
| Ordinary share dividend payout ratio (%) | 71.0% | 63.8% | 11% | 67.5% | 64.2% | 5% |
| Cash earnings dividend payout ratio (%) | 66.0% | 62.1% | 6% | 64.1% | 62.5% | 3% |

The Directors propose that a final dividend of 54 cents be paid on each ordinary share. The dividend will be fully franked.

The Group has a dividend reinvestment plan and a bonus option plan. Participation in these plans is limited to 50,000 shares in each plan. Election notices for these plans must be received by 12 November 2004. The final dividend will be payable on 17 December 2004. Dividends payable to shareholders resident in the United Kingdom and New Zealand will be converted to their local currency at ANZ's daily forward exchange rate at the close of business on the record date for value on the payment date.

The proposed fully franked final dividend of 54 cents is up 6% from 51 cents in 2003, however, after adjusting for the bonus element of the rights issue, this represents a 10% increase. The Annual dividends of \$1.01 are up 6% from 2003, or 11% after adjusting for the bonus element of the rights issue.

The dividend payout ratio for the September 2004 half increased to 71.0% from 63.8% in the March 2004 half, with the annual payout ratio increasing to 67.5% in 2004 compared to 64.2% in 2003.

RESULTS COMMENTARY (continued)

Dividends, cont'd

Proposed amendments to New Zealand thin capitalisation rules from July 2005 will require some internal debt funding to that country being replaced with equity funding. This will have a marginal adverse impact on the Group's franking capacity. In addition, the change in the geographic mix of the Group's earnings following the acquisition of the National Bank of New Zealand Group further limits the Group's franking capacity. However, the Group expects timing differences will generate future franking credits and therefore it will be able to maintain full franking for the foreseeable future.

Credit Risk

Economic loss provisions (ELP)

The Group economic loss provision charge (ELP) was \$632 million, an increase of \$18 million (3%). ELP excluding NBNZ reduced \$44 million (7%) to \$570 million due largely to a lower Group Centre charge for unexpected offshore losses. The ELP charge to operating segments (excluding NBNZ) increased \$16 million (3%) with volume growth partly offset by lower risk.

The ELP rate decreased 8 basis points over the year in line with the Group's improving risk profile. This is a result of sound growth in low risk domestic assets (principally mortgages), the acquisition of the low risk NBNZ franchise, the continued de-risking of offshore and high-risk assets, and a lower Group Centre charge reflecting lower unexpected offshore losses.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Full year Sep 04 \$M | Full year Sep 03 \$M |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| ELP rates by segment¹ | | | | |
| Personal Banking Australia | 0.21% | 0.22% | 0.21% | 0.24% |
| Institutional | 0.35% | 0.41% | 0.38% | 0.38% |
| New Zealand Business | 0.22% | 0.26% | 0.24% | 0.27% |
| Corporate Australia | 0.34% | 0.32% | 0.33% | 0.37% |
| Esanda and UDC | 0.51% | 0.52% | 0.51% | 0.51% |
| Asia Pacific | 1.68% | 1.58% | 1.64% | 1.43% |
| Operating segments total | 0.28% | 0.31% | 0.29% | 0.33% |
| Group Centre | 0.02% | 0.02% | 0.02% | 0.06% |
| Total | 0.30% | 0.33% | 0.31% | 0.39% |
| ELP charge (\$million) | 319 | 313 | 632 | 614 |

¹ ELP rate = Annualised economic loss provisioning divided by average net lending assets.

Net specific provisions

Net specific provisions (NSP) were \$443 million, down \$84 million from the year to September 2003. The reduction in losses is principally in the international operations of Institutional, which fell \$121 million over the year. NSP in the Australian and NZ portfolios increased over the year by 11% and 56% respectively. The increase in Australia is primarily due to Reach (\$87 million), whilst in NZ the acquisition of NBNZ added an additional \$14 million over the year. As a percentage of average net lending assets, NSP reduced to 22 basis points, down from 34 basis points in September 2003.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--------------------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net specific provisions | | | | | | |
| Personal Banking Australia | 66 | 72 | -8% | 138 | 131 | 5% |
| Institutional | 109 | 62 | 76% | 171 | 217 | -21% |
| New Zealand Business | 19 | 11 | 73% | 30 | 20 | 50% |
| Corporate Australia | 23 | 20 | 15% | 43 | 63 | -32% |
| Esanda and UDC | 23 | 24 | -4% | 47 | 72 | -35% |
| Asia Pacific | 7 | 7 | 0% | 14 | 1 | large |
| Operating segments total | 247 | 196 | 26% | 443 | 504 | -12% |
| Group Centre | - | - | n/a | - | 23 | -100% |
| Total net specific provisions | 247 | 196 | 26% | 443 | 527 | -16% |

RESULTS COMMENTARY (continued)

Credit Risk, cont'd

General provision balance

The general provision balance at 30 September 2004 was \$1,992 million (1.01% of risk weighted assets) an increase of \$458 million from \$1,534 million (1.01% of risk weighted assets) at 30 September 2003. NBNZ contributed \$282 million of the increase and has a ratio of general provision to risk weighted assets of 0.98%. Excluding NBNZ the general provision balance increased \$176 million. This represents a surplus of \$532 million over the APRA minimum guideline.

Gross non-accrual loans

Gross non-accrual loans decreased to \$829 million, down from \$1,007 million as at September 2003 (notwithstanding the inclusion of \$81 million of NBNZ non-accruals). The overall reduction in non-accruals was primarily the result of realisations, upgrades and write-off's of a number of large outstanding balances in the Institutional portfolios.

The default rate (new non accruals/average gross lending assets) has decreased since September 2003 by 10 basis points, from 63 basis points to 53 basis points in the year to September 2004. The principal sources of new non-accrual loans in 2004 were four "legacy" customers in the power and telecommunication sectors, two in Australia and two in the USA, and two resource customers one in the Australia and one in the UK.

The Group has a specific provision coverage ratio of 46%.

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 | Movt Sep 04 v. Sep 03 |
|--------------------------------------|-----------------|-----------------|-----------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | % | % |
| Gross non-accrual loans | | | | | |
| Personal Banking Australia | 40 | 43 | 50 | -7% | -20% |
| Institutional | 478 | 571 | 670 | -16% | -29% |
| New Zealand Business | 87 | 84 | 14 | 4% | large |
| Corporate Australia | 112 | 94 | 148 | 19% | -24% |
| Esanda and UDC | 73 | 93 | 74 | -22% | -1% |
| Asia Pacific | 39 | 44 | 41 | -11% | -5% |
| Operating segments total | 829 | 929 | 997 | -11% | -17% |
| Group Centre | - | 2 | 10 | -100% | -100% |
| Total gross non-accrual loans | 829 | 931 | 1,007 | -11% | -18% |

Net non-accrual loans

Net non-accruals are \$451 million (September 2003: \$525 million) representing 2.5% of shareholders' equity as at September 2004.

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 | Movt Sep 04 v. Sep 03 |
|------------------------------------|-----------------|-----------------|-----------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | % | % |
| Net non-accrual loans | | | | | |
| Personal Banking Australia | 17 | 14 | 23 | 21% | -26% |
| Institutional | 299 | 360 | 352 | -17% | -15% |
| New Zealand Business | 30 | 25 | 8 | 20% | large |
| Corporate Australia | 51 | 42 | 77 | 21% | -34% |
| Esanda and UDC | 37 | 59 | 49 | -37% | -24% |
| Asia Pacific | 17 | 17 | 17 | 0% | 0% |
| Operating segments total | 451 | 517 | 526 | -13% | -14% |
| Group Centre | - | - | (1) | n/a | -100% |
| Total net non-accrual loans | 451 | 517 | 525 | -13% | -14% |
| Specific provision coverage | 46% | 44% | 48% | 5% | -4% |

RESULTS COMMENTARY (continued)

Market Risk

Below are aggregate VaR exposures at 97.5% and 99% confidence levels covering both physical and derivatives trading positions for the Bank's principal trading centres. Figures are converted from USD at closing exchange rates.

97.5% confidence level 1 day holding period

| | As at Sep 04 | High for period Sep 04 | Low for period Sep 04 | Ave for period Sep 04 | As at Sep 03 | High for period Sep 03 | Low for period Sep 03 | Ave for period Sep 03 |
|-----------------------------------|-----------------|------------------------------|-----------------------------|-----------------------------|-----------------|------------------------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Value at risk at 97.5% confidence | | | | | | | | |
| Foreign exchange | 0.5 | 2.0 | 0.3 | 0.7 | 1.4 | 2.0 | 0.3 | 0.8 |
| Interest rate | 1.5 | 2.1 | 0.6 | 1.1 | 1.1 | 2.1 | 0.5 | 1.0 |
| Diversification benefit | (0.7) | (1.6) | (0.1) | (0.4) | (0.8) | (1.5) | (0.1) | (0.5) |
| Total VaR | 1.3 | 2.5 | 0.8 | 1.4 | 1.7 | 2.6 | 0.7 | 1.3 |

99% confidence level 1 day holding period

| | As at Sep 04 | High for period Sep 04 | Low for period Sep 04 | Ave for period Sep 04 | As at Sep 03 | High for period Sep 03 | Low for period Sep 03 | Ave for period Sep 03 |
|---------------------------------|-----------------|------------------------------|-----------------------------|-----------------------------|-----------------|------------------------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Value at risk at 99% confidence | | | | | | | | |
| Foreign exchange | 0.9 | 2.8 | 0.4 | 1.0 | 1.6 | 3.2 | 0.5 | 1.3 |
| Interest rate | 1.8 | 2.8 | 0.8 | 1.5 | 1.4 | 3.0 | 0.9 | 1.7 |
| Diversification benefit | (0.9) | (2.2) | (0.2) | (0.6) | (0.8) | (2.6) | (0.4) | (0.9) |
| Total VaR | 1.8 | 3.4 | 1.0 | 1.9 | 2.2 | 3.6 | 1.0 | 2.1 |

The table below shows all outstanding revenue hedges, interest income earned and fair value of these hedges.

Revenue related hedges

| | 30 September 2004 | | | 30 September 2003 | | |
|--------------------------|------------------------------|---------------------------|------------------------------|------------------------------|---------------------------|------------------------------|
| | Notional Principal Amount | Amount taken to Income | Unrealised Gains/(Losses) | Notional Principal Amount | Amount taken to Income | Unrealised Gains/(Losses) |
| | \$M | \$M | \$M | \$M | \$M | \$M |
| USD & GBP Revenue Hedges | 36 | 31 | 14 | 151 | 12 | 37 |
| NZD Revenue Hedges | 3,450 | 14 | (58) | 1,126 | 8 | 53 |
| Total | 3,486 | 45 | (44) | 1,277 | 20 | 90 |

The Group uses a variety of derivative instruments to hedge against the adverse impact on future offshore revenue streams from exchange rate movements. As at 30 September 2004 ANZ had \$3.5 billion (Sep 2003: \$1.3 billion) NZD and USD contracts in place. This amount is hedging approximately \$1.1 billion of NZD revenue in each of the 2005, 2006 and 2007 years.

During the year the AUD strengthened against the NZD, USD and GBP, which together constitute the majority of offshore earnings. This appreciation resulted in a reduction of 2% (\$50 million) in the Group's profit after tax. Earnings from revenue hedges increased \$25 million over 2004 to \$45 million to partly offset this reduction. Hedge revenue is booked in the Group Centre as interest income.

RESULTS COMMENTARY (continued)

Statement of Financial Position

Total assets increased by \$63.8 billion since 30 September 2003, with National Bank of New Zealand contributing \$47.1 billion. Exchange rate movements accounted for a net increase of \$1.3 billion consisting of an increase of \$1.8 billion in New Zealand and a reduction of \$0.5 billion in overseas markets.

The explanations in the table below describe movements in the major asset classes.

| | |
|---|---|
| <p>Liquid assets ↓3% Excl NBNZ & Exchange Rates ↓14%</p> | <p>Liquid assets reduced by \$0.2 billion (3%) to \$6.4 billion at 30 September 2004. Excluding NBNZ (\$0.6 billion) and the impact of exchange rate movements (\$0.1 billion) liquid assets decreased by \$0.9 billion (14%) due largely to a reduction in liquidity levels in New Zealand where the 2003 balance had been built up in expectation of the purchase of NBNZ and also included holdings of NBNZ certificates of deposit, which have been eliminated on consolidation following the acquisition.</p> |
| <p>Due from other financial institutions ↑97% Excl NBNZ & Exchange Rates ↑25%</p> | <p>Due from other financial institutions increased by \$2.4 billion to \$4.8 billion at September 2004. The increase was driven by an additional \$1.8 billion resulting from the acquisition of NBNZ and the investment of surplus liquidity in the interbank market in New Zealand and Asia. This was partly offset by customer driven reductions in vostro balances in Australia. The appreciation of the AUD resulted in a 2% reduction in Due from other financial institutions.</p> |
| <p>Trading securities ↑30% Excl NBNZ & Exchange Rates ↑19%</p> | <p>Trading security volumes increased \$1.3 billion (30%) to \$5.5 billion at September 2004. Excluding NBNZ (\$0.4 billion) and exchange rate movements trading securities increased by \$0.8 billion due to:</p> <ul style="list-style-type: none"> - Treasury increasing the minimum level of assets held in the liquidity portfolio following the acquisition of NBNZ (\$0.3 billion) - An increase in the volume of securities held for trading purposes in Institutional Financial Services (\$0.7 billion) |
| <p>Investment securities ↑64% Excl NBNZ & Exchange Rates ↑56%</p> | <p>Investment security volumes increased \$3.0 billion to \$7.7 billion at September 2004. Excluding NBNZ (\$0.3 billion) and exchange rate movements investment securities increased by \$2.7 billion (56%) due largely to Treasury increasing liquidity levels following the acquisition of NBNZ leading to higher volumes in Australia (\$2.0 billion), New Zealand (\$0.2 billion) and Overseas (\$0.5 billion).</p> |
| <p>Net loans and advances ↑37% Excl NBNZ & Exchange Rates ↑13%</p> | <p>Net loans and advances increased 37% (\$55.5 billion) since September 2003. Excluding the acquisition of NBNZ, growth was 14% (\$21.3 billion).</p> <p>Growth in Australia of 16% (\$19.0 billion) was largely the result of increases in the following businesses:</p> <ul style="list-style-type: none"> - Personal Banking Australia (\$13.6 billion or 18%), predominantly in Mortgages (\$12.0 billion) as a result of growth in housing and equity loans, Rural Banking (\$0.9 billion) and Banking Products (\$0.3 billion) with growth in margin lending. <p>During the second half of 2004, the Group issued \$1.5 billion of notes backed by mortgage loans. Including the value of the securitised loans as at 30 September 2004, growth in Personal Banking was \$14.9 billion.</p> <ul style="list-style-type: none"> - Corporate (\$2.5 billion or 23%) mainly in Business Banking (\$1.8 billion) from increased activity with existing customers and new customer acquisition through a very competitive customer service proposition and footprint growth. - Institutional (\$2.1 billion) largely in Institutional Banking. - Esanda (\$0.9 billion) with strong growth in equipment financing. <p>Excluding NBNZ, New Zealand increased by \$2.7 billion largely in Mortgages (\$0.8 billion), ANZ New Zealand Banking (\$0.5 billion) and the impact of a stronger New Zealand dollar (\$1.4 billion).</p> <p>Overseas Markets declined by \$0.4 billion largely due to reduction in exposures of the US and UK markets (-\$0.3 billion) and exchange rate movements (-\$0.2 billion).</p> |
| <p>Customers liability for acceptance ↓5%</p> | <p>Customers liability for acceptance reduced \$0.7 billion to \$12.5 billion at 30 September 2004 with growth in Corporate (\$0.5 billion) being offset by a \$1.1 billion increase in bills held in the trading portfolio (which are reported as trading securities).</p> |
| <p>Other Assets ↓10% Excl NBNZ & Exchange Rates ↓25%</p> | <p>Other assets decreased \$1.1 billion (10%) to \$9.2 billion as at September 2004. Excluding \$1.5 billion in NBNZ other assets decreased by \$2.5 billion (25%) due largely to a reduction in the gross revaluation gains on derivative instruments assisted by increased use of collateral arrangements.</p> |

RESULTS COMMENTARY (continued)

Statement of Financial Position, cont'd

Total Group liabilities increased by \$59.6 billion (33%) from September 2003 with NBNZ contributing \$34.0 billion of this growth. Exchange rate movement accounted for a net increase of \$0.7 billion consisting of a \$1.5 billion increase in New Zealand and a \$0.8 billion reduction in overseas markets.

The explanations in the table below describe movements in the major asset classes.

| | |
|---|---|
| <p>Due to other financial institutions \uparrow14% Excl NBNZ & Exchange Rates \downarrow 4%</p> | <p>Due to other financial institutions increased \$0.9 billion (14%) to \$7.3 billion at September 2004. An increase of \$1.2 billion resulting from the acquisition of NBNZ and increased interbank funding in Asia, largely due to changes to thin capitalisation rules in Korea, were offset by reduced call funding in ANZ New Zealand.</p> <p>The exchange rate impact was negligible.</p> |
| <p>Deposits and other borrowings \uparrow35% Excl NBNZ & Exchange Rates \uparrow 12%</p> | <p>Deposits and other borrowings increased \$44.1 billion (35%) to \$168.6 billion, at September 2004 including \$28 billion resulting from the acquisition of the NBNZ. Exchange rate movements contributed \$0.5 billion to the increase with an increase of \$1.2 billion due the strengthening of the NZD partly offset by appreciation of the AUD against other currencies.</p> <p>Excluding NBNZ and exchange rate movements deposits and other borrowings increased by \$15.2 billion (12%) due to:</p> <ul style="list-style-type: none"> - Treasury funding increasing \$5.4 billion with higher certificates of deposit (\$6.7 billion) offset by lower commercial paper issuance (\$1.3 billion) to meet the Group's increased short term funding requirements - Institutional volumes increasing \$2.0 billion with an increase in Trade related deposits and higher cash management account volumes with the acquisition of a number of new large customer accounts during 2004 - Personal Banking Australia volumes increasing \$4.0 billion. Term deposit volumes increased \$1.4 billion with increased marketing and competitive pricing. Other interest bearing deposit volumes increased \$1.7 billion reflecting strong growth in the V2 Plus, Access, Mortgage offset, E*Trade and business transaction products account products - Corporate increasing \$1.4 billion with increased interest rates and competitive pricing on term deposits. - Esanda and UDC volumes increasing \$1.4 billion with increased commercial paper (\$0.9 billion) and debentures (\$0.5 billion) to fund asset growth and reduce the reliance on internal funding. |
| <p>Payables and other liabilities \uparrow4% Excl NBNZ & Exchange Rates \downarrow 10%</p> | <p>Payables and other liabilities increased \$0.6 billion (4%) to \$14.2 billion as at September 2004. Excluding \$1.9 billion in NBNZ and a 1% increase from exchange rate movements, payables and other liabilities decreased by \$1.4 billion (10%) with a reduction in the revaluation of derivative instruments (\$3.0 billion) partly offset by growth in securities lending cash collateral (\$1.5 billion)</p> |
| <p>Bonds and Notes \uparrow67% Excl NBNZ & Exchange Rates \uparrow55%</p> | <p>Bonds and notes increased \$11 billion (67%) to \$27.6 billion, at September 2004. Excluding the \$2.1 billion in NBNZ, bonds and notes increased by \$9.1 billion (55%) in response to increased funding requirements.</p> |
| <p>Loan Capital \uparrow51% Excl NBNZ & Exchange Rates \uparrow45%</p> | <p>Loan capital increased \$2.8 billion (51%) to \$8.5 billion, at September 2004 including \$0.3 billion in NBNZ. The main drivers for the increase were:</p> <ul style="list-style-type: none"> - The US\$1.1 billion stapled securities issued in November 2003 to support the capital and funding base of the Group following the decision to acquire NBNZ. The issue was made in two tranches: <ul style="list-style-type: none"> ▪ USD750 million tranche with a coupon of 5.36% ▪ USD350 million tranche with a coupon of 4.484% <p>If the Trust Securities are not redeemed or bought back prior to 15 December 2053 they will convert into preference shares, which in turn will mandatorily convert into a number of ordinary shares, based on the formula in the offering memorandum.</p> <p>The US Stapled Trust Securities qualify as Tier 1 capital as defined by the Australian Prudential Regulation Authority, however, the securities are reported as debt under Australian International and US Accounting Standards, with the coupon payments classified as interest expense</p> <ul style="list-style-type: none"> - New issues of \$1.2 billion to meet funding and capital adequacy requirements |

RESULTS COMMENTARY (continued)

Capital Management

The Group's capital ratios declined during the year principally due to the acquisition of NBNZ and the buy back of the TrUEPrS hybrid. Adjusted Common Equity (ACE) reduced from 5.7% to 5.1%, Tier 1 from 7.7% to 6.9% and Total Capital from 11.1% to 10.4%

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|------------|-----------------|-----------------|-----------------|----------------------------------|----------------------------------|
| Tier 1 | 6.9% | 7.0% | 7.7% | -1% | -10% |
| Tier 2 | 4.0% | 3.7% | 4.0% | 8% | 0% |
| Deductions | (0.5%) | (0.5%) | (0.6%) | 0% | -17% |
| Total | 10.4% | 10.2% | 11.1% | 2% | -6% |
| ACE | 5.1% | 5.2% | 5.7% | -2% | -11% |
| RWA \$m | 196,664 | 186,157 | 152,164 | 6% | 29% |

ACE Ratio

The ACE ratio remains the Group's principal capital benchmark. During the year the following significant events affected the ACE ratio:

- NBNZ acquisition resulted in a reduction of 58 basis points due to the net of:
 - Rights Issue of ordinary equity in November 2003, which raised \$3,562 million (net of issue costs).
 - Goodwill deductions increasing by \$3.1 billion
 - Risk weighted assets increasing by \$28 billion
- Capitalised Expenses – From 1 July 2004 APRA required the deduction of capitalised costs from Tier 1, and consequently from ACE. Capitalised costs include loan origination fees, commissions paid to originators and brokers, securitisation establishment costs, and costs associated with debt and capital raisings. At 30 September 2004 the Group's deduction was \$0.5 billion.

The APRA changes requiring the deduction of capitalised expenses from Tier 1 have reduced our capital ratios by 23 basis points, however, there has been no change to the substance of the Group's financial position. As a result, and after consultation with the rating agencies, the target ACE range has been reduced by 25 basis points to a range of 4.5%-5.0%. This reduction was in addition to a lowering of the target range by 25 basis points in December 2003 in recognition of the Group's reduced risk profile following the acquisition of NBNZ.

At 5.1%, the ratio is above the Group's target range and provides capacity to pursue capital management initiatives in the next half, including a share buyback of at least \$350 million, whilst providing a buffer against potential adverse impacts on the Group's capital base arising out of the implementation of International Accounting Standards on 1 October 2005. This buyback is conditional upon APRA approval of this and an offshore hybrid equity raising.

The Group generated 68 basis points of capital from earnings (net of dividend payments) and share issues to employees and shareholders through established share issue plans (19 basis points). This capital growth supported risk weighted asset growth of 11% excluding the initial risk weighted assets of NBNZ and increases in capital deployed in the Group's Funds Management, Securitisation and Insurance businesses.

Hybrid Capital

The Group raises hybrid capital to supplement the Group's ACE capital base to ensure that the Group complies with APRA's prudential capital requirements.

In addition to the items noted above, the Group's Tier 1 capital ratio was affected by the following hybrid capital issues during the year:

- On 27 November 2003 ANZ raised USD1.1 billion via the issue of 1.1 million stapled securities comprising an interest paying note issued by a wholly owned subsidiary of ANZ and a preference share on which dividends will not be paid whilst it is stapled to a note. The notes are due on 15 December 2053 at which date the issue will mandatorily convert to ordinary shares unless redeemed or bought back prior to that date. The hybrid loan capital is classified as debt on ANZ's balance sheet under Australian and US GAAP with distributions on the stapled securities classified as interest expense.
- On 12 December 2003, the Group bought back its TrUEPrS preference shares that were issued for USD775 million in 1998. Income, expenses and dividends relating to the TrUEPrS transaction including \$77 million profit after tax from the close out of interest rate swaps have been recorded as significant items.

RESULTS COMMENTARY (continued)

Major Acquisitions

National Bank of New Zealand

| Price ¹ | Actual | Prospectus |
|-------------------------------------|--------------|--------------|
| Price paid AUD million ² | 5,112 | 4,940 |
| Less NTA purchased | 2,037 | 1,790 |
| Add Net fair value adjustments | 191 | 133 |
| Goodwill | 3,266 | 3,283 |

¹ Price converted to AUD at 30 September 2004 exchange rates; subject to finalisation of completion accounts
² Includes acquisition costs and the impact of the NZD/AUD exchange rate moving to 1.0700

Since the half year, there has been a \$68 million refund received on the price paid to Lloyds. However, due to strengthening of the New Zealand Dollar, the values for purchase price, and NTA when translated into Australian dollars have increased from the amounts disclosed in the half year results release. The purchase price at the original exchange rates on date of acquisition was \$4,842 million. With the strengthening of the New Zealand dollar, the purchase price at the 30 September 2004 exchange rate increased by \$270 million to \$5,112 million.

Integration

Integration of the two New Zealand registered banks has successfully progressed through a number of key milestones. The most important of these was completion of legal amalgamation on 26 June 2004. This involved an extensive logistical exercise and a widespread internal and external communication program. On 28 June 2004, the amalgamated registered bank in New Zealand changed its name from ANZ Banking Group (New Zealand) Limited to ANZ National Bank Limited ('ANZ National').

Amalgamation provided the essential platform to initiate the achievement of the overall integration objectives. To date, the integration program has delivered the following major successes:

- The completion of merged organisation structures for all the business segments
- Alignment of People Capital policy and processes
- Implementation of the Rural Integration Plan
- Integration programs completed for most central support areas
- The merging of Institutional Markets operations, including the restructuring of dealing rooms

Integration costs incurred to 30 September 2004 totalled NZD49 million. Of this, NZD24 million is incremental to the Group, with the remainder being non-incremental as they relate to existing resources that will continue after completion of the integration. There have also been initial cost synergies and revenue benefits from the amalgamation and integration activities completed to date. As expected, there has been minimal loss of revenue and customer growth, with these losses primarily caused by lending and transaction concentration in the merged Institutional and Markets businesses.

Over the last six months, there has been a continuation of effort to finalise plans for an integrated technology systems solutions for the combined entity. As a result of this work, a revised retail systems strategy has been defined which will support the separate New Zealand Retail businesses over the longer term. The two-brand retail strategy will be supported by the two existing technology systems and by retaining separate Retail Banking head offices for ANZ (Auckland) and National Bank (Wellington). The establishment of the two retail banking teams emphasises our commitment to each brand particularly in respect of customer retention and the development of each franchise. The retention of the two existing technology systems for each respective brand whilst reducing potential cost synergies, removes technology risk from the success of the retail strategy, lowers integration cost as well as reducing risk for the overall process of integration.

As part of the Reserve Bank of New Zealand ('RBNZ') approval for amalgamation, additional requirements for the location and ownership of key technology systems were imposed. These additional requirements increase integration costs (NZD31 million) and result in additional operating costs (NZD12 million) which have not been included in previously reported integration financials.

The combined impact of the above is a reduction in the overall cost of integration by NZD45 million to NZD220 million. These costs relate primarily to property co-location, restructuring and non-retail systems integration, with the majority of integration cost investment expected to occur in 2005. By 2007, the integration cost synergies are forecast to be NZD75 million and revenue synergies are forecast to be NZD47 million, excluding the RBNZ impact described above. Customer attrition of NZD34 million has been estimated, mainly in the Institutional and Capital Markets businesses.

RESULTS COMMENTARY (continued)

Major Acquisitions, cont'd

Comparison with October 2003 Pro-forma result

| | NBNZ ¹ 10 months | NBNZ Proforma ² | Movt Sep 04 v. Proforma |
|--|--------------------------------|-------------------------------|----------------------------|
| | NZ\$M | NZ\$M | % |
| Net interest income | 885 | 841 | 5% |
| Other operating income | 291 | 290 | 0% |
| Operating income | 1,176 | 1,131 | 4% |
| Operating expenses | (498) | (487) | 2% |
| Profit before debt provision | 678 | 644 | 5% |
| Provision for doubtful debts | (70) | (74) | -5% |
| Profit before income tax | 608 | 570 | 7% |
| Income tax expense & Outside equity interest | (186) | (163) | 14% |
| Net profit | 422 | 407 | 4% |

¹ NBNZ result for ten months to 30 September 2004

² Proforma results for the year to 30 June 2003 as published in the Renounceable Rights issue prospectus: converted from AUD to NZD at 1.1139 representing the average exchange rate for the year ended 30 September 2003 and converted to ten month equivalent result. Excludes goodwill amortisation.

Profit after tax for the 10 months to 30 September 2004 was 4% higher than the pro-forma results published in the rights issue prospectus. Several one-off items impact the comparison of the NBNZ business after acquisition with results of that business in the year prior to acquisition. These one-off items include:

- Two significant one-off structured finance transactions increased 2003 pro-forma net profit after tax by NZD18 million compared to 2004.
- Adoption of ANZ accounting policies, including the capitalisation of mortgage brokerage costs, improved the NBNZ 2004 result by NZD9 million after tax.
- The amalgamation and integration of NBNZ has resulted in cost savings, revenue benefits and revenue attrition. Taken together these impacts have reduced NBNZ 2004 net profit by approximately NZD7 million after tax compared to 2003. In addition, since amalgamation, approximately NZD3 million of NBNZ markets transactions have been booked in ANZ.

Adjusting for these one-off items, the underlying growth in NBNZ during the 10 months since acquisition is 8%, compared to the June 2003 pro-forma.

Specific influences on the result include:

- Net interest income increased 5% with 8% growth in lending and 3% growth in deposit volumes. The lending growth was mainly in home loans (8%), although there has been some market share erosion; and in Rural (8%), supported by the positive industry performance and outlook. The impact of volume growth has been partly offset by lower net interest margins in the lending-based businesses, and the increased switching to fixed rate loan products as customers respond to increases in the official cash rate during 2004. During the year Institutional lending volumes reduced, with an increased number of new deals being booked under the ANZ brand.
- Other operating income was in line with the pro-forma adjusted for the one-off impacts mentioned above.
- Operating expenses have increased 2%, reflecting higher personnel and related costs, including the cost of salary rate rises effective 1 April 2004 for non-managerial staff.
- The provision for doubtful debts charge reduced, with ELP factors revised following a detailed post acquisition review and increased repayments.
- The effective tax rate increased due to the impact of the roll-off of corporate structured finance transactions.

Goodwill

On 26 June 2004, The National Bank of New Zealand Limited was amalgamated with ANZ Banking Group (New Zealand) Limited (the Bank), and the Bank changed its name to ANZ National Bank Limited with effect from 28 June 2004. The directors obtained an assessment of the carrying value of NBNZ from an external investment bank prior to amalgamation. Based on this valuation, and management's assessment of the activities of the bank to determine if there were any subsequent impairment indicators, the directors have determined that the carrying value of goodwill is supported.

RESULTS COMMENTARY (continued)

Critical Accounting Policies

The Group prepares its consolidated financial statements in accordance with Australian Accounting Standards and other authoritative accounting pronouncements. However, notwithstanding the existence of relevant accounting standards, there are a number of critical accounting treatments, which include complex or subjective decisions or assessments. The Group requires all such applications of judgement to be reviewed and agreed by Group Finance, and where the impact is material, the accounting treatment be reviewed during the audit process by the Group's external auditors. All material changes to accounting policy are approved by the Audit Committee of the Board.

No change has been made to any of the critical accounting policies or their related methodologies over the last 3 years.

A brief discussion of critical accounting policies, and their impact on the Group, follows:

a) Economic Loss Provisioning

Each month the Group recognises an expense for credit losses (provision for doubtful debts) based on the average one year loss expected to be incurred if the same loan portfolio was held over an economic cycle. The provision for doubtful debts is booked to the General Provision which is maintained to cover the losses inherent in the Group's existing loan portfolio. The method used by the Group for determining the expense charge is referred to as Economic Loss Provisioning (ELP).

The average charge to profit for ELP was 0.31% of average net lending assets or \$632 million (Sep 2003: 0.39% or \$614 million). During the same period, specifically identified credit losses net of recoveries during the year were \$443 million (Sep 2003: \$527 million).

As at September 2004, the balance of the General Provision of \$1,992 million (Sep 2003: \$1,534 million) represents 1.01% (Sep 2003: 1.01%) of risk weighted assets.

b) Specific provisioning

The Group maintains a specific provision for doubtful debts arising from its exposure to organisations and credit counterparties.

Once a specific doubtful debt loss is identified as being probable, its value is transferred from the General Provision to the Specific Provision.

The recognition of losses has an impact on the size of the General Provision rather than directly impacting profit. However, to the extent that the General Provision is drawn down beyond a prudent amount it will be restored through a transfer from the current year's earnings. The amount of net transfer from the General Provision to the Specific Provision, net of recoveries, during the year was \$443 million (Sep 2003: \$527 million).

c) Deferred acquisition costs and deferred income

Deferred acquisition costs - at 30 September, the Group's assets included \$465 million (Sep 2003: \$360 million) in relation to costs incurred in acquiring interest earning assets. During the year, amortisation of \$218 million (Sep 2003: \$178 million) was recognised as an adjustment to the yield earned on interest earning assets.

The deferred acquisition costs at 30 September were:

| | 2004 | | | 2003 | | |
|----------------------------|---------------------|-----------------------------|----------------------|---------------------|-----------------------------|----------------------|
| | Brokerage amortised | Brokerage paid ¹ | Balance ² | Brokerage amortised | Brokerage paid ¹ | Balance ² |
| | \$m | \$m | \$m | \$m | \$m | \$m |
| Personal Banking Australia | 64 | 89 | 145 | 41 | 70 | 109 |
| Esanda and UDC | 147 | 177 | 250 | 133 | 175 | 227 |
| New Zealand Business | 7 | 11 | 36 | 4 | 8 | 15 |
| Institutional | n/a | n/a | 10 | n/a | n/a | 9 |
| Other ³ | n/a | n/a | 24 | n/a | n/a | - |
| Total | 218 | 277 | 465 | 178 | 253 | 360 |

¹ Brokerage paid includes brokerage trailer commissions paid relating to the acquisition of mortgages assets that are not capitalised

² Includes capitalised debt raising expenses

³ Includes INGA, Group Centre, Treasury, Corporate Australia, Asia Pacific and Operations, Technology and Shared Services

Deferred income - at 30 September, the Group's liabilities included \$149 million (Sep 2003: \$280 million) in relation to income received in advance.

RESULTS COMMENTARY (continued)

Critical Accounting Policies, cont'd

d) Derivatives and Hedging

The Group buys and sells derivatives as part of its trading operations and to hedge its interest rate risk, foreign exchange risk and the equity risk in INGA. Derivative instruments entered into for the purpose of hedging are accounted for on the same basis as the underlying exposures or risks. The Group classifies derivatives into two types according to the purpose they are entered into: trading or hedging.

Income and loss relating to trading derivatives is reported in the statement of financial performance as other operating income. The fair value of trading derivatives is recorded on a gross basis as other assets or other liabilities as appropriate unless there is a legal right of set off. The fair value of a derivative financial instrument is the net present value of future expected cash flows arising from that instrument.

In order to be classified as a hedging derivative the hedging relationship must be expected to be effective. Hedging derivatives are accounted for in the same manner as the underlying asset or liability they are hedging. For example, if the hedged instrument is accounted for using the accrual method, the hedging instrument will also be accounted for using the accrual method.

Movements in the value of foreign exchange contracts that are hedging overseas operations are not recognised as income or expenses. Instead these movements are recognised in the Foreign Currency Translation Reserve together with the net difference arising from the translation of the overseas operation.

Derivatives entered into as part of the Group's trading operations are carried at their fair values with any change in fair value being immediately recognised as part of trading income.

e) Special purpose and off balance sheet vehicles

The Group may invest in or establish special purpose companies, or vehicles (SPVs), to enable it to undertake specific types of transactions. Where the Group has established certain special purpose companies or vehicles which are controlled by the Group in order to facilitate transactions undertaken for Group purposes, these are consolidated into the Group's financial statements. These special purpose companies or vehicles have been established as part of the Group's funding activities, for example, the StEPS structure, and as part of lending activities undertaken in the normal course of business, where assets of the vehicles are recorded as part of the Group's Net Loans and Advances.

The main type of SPVs that are not consolidated into the Group can be summarised as follows:

- Securitisation vehicles - Assets are transferred to a SPV which funds the purchase by issuing securities. ANZ can provide specific services to the SPV, including management and servicing of assets and/or providing liquidity support, swaps, credit guarantees. ANZ earns fees at a commercial rate for providing these services.
- Structured finance entities - These entities are set up to assist with the structuring of client financing. ANZ may provide liquidity support to the vehicle and may also manage these vehicles.
- Managed funds - These funds invest in specified investments on behalf of clients. INGA and ANZ National Bank Limited, as managers of the funds expose ANZ to operational risk and reputational risk.

f) Valuation of investment in INGA

The Group adopts the equity method of accounting for its 49% interest in INGA. As of 30 September 2004, the Group's carrying value is \$1,697 million (Sep 2003: \$1,648 million).

The carrying value is subject to a recoverable amount test, to ensure that this does not exceed its recoverable amount at the reporting date. The Group obtained an independent valuation at 31 March 2004 and at that time the carrying value did not exceed the recoverable amount. At 30 September 2004 a management review was conducted to determine whether there were any indicators of impairment of the value of the investment. This assessment did not indicate the existence of impairment indicators, and accordingly no writedown was made.

g) Valuation of goodwill in ANZ National Bank Ltd

On 26 June 2004, The National Bank of New Zealand Limited was amalgamated with ANZ Banking Group (New Zealand) Limited (the Bank), and the Bank changed its name to ANZ National Bank Limited with effect from 28 June 2004. The directors obtained an assessment of the carrying value of NBNZ from an external investment bank prior to amalgamation. Based on this valuation, and management's assessment of the activities of the bank to determine if there were any subsequent impairment indicators, the directors have determined that the carrying value of goodwill is supported.

RESULTS COMMENTARY (continued)

Critical Accounting Policies, cont'd

h) Tax Consolidations

The Company, Australia and New Zealand Banking Group Limited, is the head entity in the tax-consolidated group comprising all the Australian wholly-owned subsidiaries, trusts and partnerships. The implementation date for the tax-consolidated group is 1 October 2003. Under tax consolidations, the head entity recognises all of the current and deferred tax assets and liabilities of the tax-consolidated group, adjusted for the impact of arrangements made with other members of the tax-consolidated group.

Members of the tax-consolidated group have entered into a tax sharing agreement which provides for the allocation of income tax liabilities between the entities should the head entity default on its income tax payment obligations.

The tax-consolidated group has also entered into a tax funding agreement that requires wholly-owned subsidiaries to receive/make contributions from/to the head entity for:

- deferred tax balances recognised by the head entity on implementation date, including the impact of any relevant reset tax cost bases; and
- current tax assets and liabilities and deferred tax balances which have been calculated as if the wholly-owned subsidiaries were taxed on a "stand-alone" basis.

The contributions are payable as set out in the tax funding agreement and reflect the timing of the head entity's obligations to make payments for tax liabilities to the relevant tax authorities. The assets and liabilities arising under the tax funding agreement are recognised as intercompany assets and liabilities which are equivalent to deferred tax balances.

Calculations at 30 September 2004 have been based on legislation enacted to that date. These calculations have resulted in no material adjustment to the consolidated tax expense or consolidated deferred tax balances for the year ended 30 September 2004.

i) Software capitalisation

At 30 September 2004, the Group's fixed assets included \$430 million (Sep 2003: \$465 million) in relation to costs incurred in acquiring and developing software. During the year, amortisation expense of \$129 million (Sep 2003: \$83 million) was recognised.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Balance at start of period | 447 | 465 | -4% | 465 | 419 | 11% |
| Software capitalised during the period | 55 | 59 | -7% | 114 | 116 | -2% |
| Amortisation during the period | (66) | (63) | 5% | (129) | (83) | 55% |
| Software written-off | (10) | (31) | -68% | (41) | (10) | large |
| Acquisitions | 2 | 15 | -87% | 17 | 25 | -32% |
| Other | 2 | 2 | 0% | 4 | (2) | large |
| Total software capitalisation | 430 | 447 | -4% | 430 | 465 | -8% |

RESULTS COMMENTARY (continued)

International Financial Reporting Standards

For reporting periods beginning on or after 1 January 2005, the Group will be required to prepare financial statements using Australian Standards that have been revised to satisfy the requirements of International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board. The Group will report for the first time in compliance with Australian equivalents to IFRS when the results for the half-year ended 31 March 2006 and the year ended 30 September 2006 are released.

The Group is required to prepare an opening balance sheet in accordance with Australian equivalents to IFRS as at 1 October 2004. Most accounting policy adjustments to retrospectively apply Australian equivalents to IFRS will be made against retained earnings in this opening balance sheet. However, transitional adjustments relating to those standards for which comparatives are not required will only be made on 1 October 2005. Comparatives are not required for AASB 132: Financial Instruments: Disclosure and Presentation, AASB 139: Financial Instruments: Recognition and Measurement and AASB 4: Insurance Contracts.

A Steering Committee is monitoring the adoption of IFRS as per the Group's implementation plan. This Committee has been following developments in IFRS and the likely impact that these standards will have on our products and our customers, and on our own financial reports and accounting policies. Dedicated workstreams are responsible for evaluating the impact of a specific group of accounting changes. Each workstream is progressing through multiple phases of work: technical evaluation, design, development and implementation. The Group has largely completed the technical evaluation phases of each work-stream, and is moving into design, development and implementation. The program is achieving scheduled milestones.

The following areas have been identified as significant for the Group:

Credit Loss Provisioning

Initial impact on retained earnings at 1 October 2005
Volatility in future earnings
Lower general provision

IFRS adopts an approach known as 'incurred losses' for credit loss provisioning and provides guidance on measurement of incurred losses. Provisions are raised for losses that have already been incurred for exposures that are known to be impaired. The estimated losses on these impaired exposures are then discounted to their present value. As this discount unwinds, there is a resulting recognition of interest in the statement of financial performance during the period between recognition of impairment and recovery of the written down amount.

Exposures found not to be impaired are placed into pools of similar assets with similar risk characteristics to be collectively assessed for losses that have been incurred, but not identified yet. The required provision is estimated on the basis of historical loss experience for assets with credit risk characteristics similar to those in the collective pool. The historical loss experience is adjusted based on current observable data.

The current ELP charge to profit will be replaced, on adoption of IFRS, by a charge for specific provisions on impaired exposures, plus a charge for movements in the provision that is held for exposures that are being collectively assessed for impairment.

It is anticipated that the proposed changes will result in a reduction in the level of provisioning which the bank holds against its credit exposures.

Debt v Equity classification

Initial impact on statement of financial position at 1 October 2005
New liabilities recognised

The Group has issued a number of hybrid tier one instruments. The ANZ StEPS issue, which is currently treated as equity, will be reclassified as debt. Distributions on ANZ StEPS will be treated as interest rather than dividends.

Fee Revenue

Initial impact on retained earnings at 1 October 2005 for yield adjusted fees and 1 October 2004 for other financial service fees
Increased deferral of fee income

Revised rules governing the accounting for fee income will result in more fees being deferred on initial payment, and recognised either as an adjustment to yield or over the period of service. Fees required to be treated as an adjustment to yield will be recognised in interest income rather than fee income. On initial application, certain fees that have previously been recognised in the statement of financial performance will be recognised in the statement of financial position, with a corresponding reduction to retained earnings. The annual impact on net profit from this change is not expected to be material.

RESULTS COMMENTARY (continued)

International Financial Reporting Standards, cont'd

| | |
|--|--|
| Goodwill <i>Initial impact on retained earnings at 1 October 2004</i> <i>Volatility in future earnings</i> | The current Group policy of amortising goodwill over the expected period of benefit will cease. Instead, goodwill will be subject to impairment testing annually, or more frequently if events or circumstances indicate that it might be impaired. This change in policy may result in increased volatility of future earnings where impairment losses may occur. |
| Hedging <i>Initial impact on retained earnings at 1 October 2005</i> <i>Volatility in future earnings</i> <i>New assets/liabilities recognised</i> | <p>All derivatives contracts, whether used as hedging instruments or otherwise, will be carried at fair value on the Group's statement of financial position. IFRS recognise fair value hedge accounting, cash flow hedge accounting, and hedges of investments in foreign operations. Fair value and cash flow hedge accounting can only be considered where effectiveness tests are met.</p> <p>Ineffectiveness outside the prescribed range precludes the use of hedge accounting and can result in significant volatility in the statement of financial performance. The Group expects to predominantly use cash flow hedging in respect of its interest rate risk hedges, which will create volatility in equity reserve balances.</p> <p>The hedging rules will impact the way the Group accounts for hedges of its funding and for hedges of its statement of financial position. Customer trading, where all derivatives are currently marked to market, will not be impacted.</p> |
| Post Employment Benefits <i>Initial impact on retained earnings at 1 October 2004</i> <i>Volatility in future earnings</i> | The Group does not currently recognise an asset or liability for the net position of the defined benefit superannuation schemes including those which operate in Australia, New Zealand and the United Kingdom. On adoption of AASB 119: Employee Benefits, the Group will recognise the net position of each scheme on the statement of financial position, with a corresponding entry to the statement of financial performance. The initial adjustment will be made, retrospectively, against opening retained earnings as at 1 October 2004, and will be based on actuarially determined valuations of each scheme made at that date in accordance with AASB 119. After the transitional adjustment, further movements in the net position of each scheme will be recognised in the statement of financial performance. |
| Securitisation <i>Initial impact on retained earnings at 1 October 2004</i> <i>New assets/liabilities recognised</i> | IFRS introduces new requirements for the recognition of financial assets, including those transferred to a special purpose vehicle for securitisation. Existing securitisations, both of our own assets and of our customers' assets, require an assessment of the accounting treatment that will be required under IFRS. Further, a different interpretation of the consolidation rules applicable to special purpose vehicles may result in some vehicles, which were previously not consolidated, being consolidated by the Group. Securitisations commenced on or after 1 January 2004 have been assessed in accordance with IFRS and current Australian GAAP. |
| Share-Based Payments <i>Initial impact on retained earnings at 1 October 2004</i> <i>Higher expenses</i> | The Group currently recognises immediately an expense equal to the full fair value of all deferred shares issued as part of the short and long term incentive arrangements. The deferred shares vest over one to three years, and may be forfeited under certain conditions. The Group does not currently recognise an expense for options issued to staff, shares issued under the \$1,000 employee share plan, nor for the 5% discount applicable to the ANZ Share Save Scheme. On adoption of AASB 2: Share-based Payment, the Group will recognise an expense for all share-based remuneration, including deferred shares and options, and will amortise those expenses over the relevant vesting periods. The Group will also recognise an expense for shares issued under the \$1,000 employee share plan, and for the 5% discount on shares granted under the ANZ Share Save Scheme. On transition, this change in accounting policy will result in a reduction in retained earnings at 1 October 2004. |
| Taxation <i>Initial impact on retained earnings at 1 October 2004</i> <i>New assets/liabilities recognised</i> | Under AASB 112: Income Taxes, a "balance sheet" approach will be adopted, replacing the "statement of financial performance" approach currently used. This method recognises deferred tax balances when there is a difference between the carrying value of an asset or liability, and its tax base. It is expected that the standard may require the Group to carry a slightly higher level of deferred tax assets and liabilities. |

Capital measurement - The Australian Prudential Regulation Authority (APRA) has announced that it intends to revise its capital adequacy requirements to take account of the impact of IFRS. This will be achieved through the progressive release of a series of discussion papers. Priority areas for review by APRA include the treatment of innovative capital instruments for capital adequacy purposes and the treatment of superannuation fund surpluses and deficits. APRA has stated that it will not make any IFRS-related changes to the existing prudential framework until it has completed relevant consultations, and not before 1 July 2005 at the earliest. In the interim, existing prudential standards will continue to apply.

BUSINESS PERFORMANCE REVIEW

Profit and Loss (including effect of movements in foreign currencies)

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit after income tax | | | | | | |
| Personal Banking Australia | 417 | 385 | 8% | 802 | 693 | 16% |
| Institutional | 392 | 396 | -1% | 788 | 802 | -2% |
| New Zealand Business | 336 | 248 | 35% | 584 | 211 | large |
| Corporate Australia | 176 | 168 | 5% | 344 | 311 | 11% |
| Esanda and UDC | 74 | 69 | 7% | 143 | 129 | 11% |
| Asia Pacific | 60 | 51 | 18% | 111 | 100 | 11% |
| ING Australia | 61 | 47 | 30% | 108 | 82 | 32% |
| Group Centre ¹ | (97) | (52) | 87% | (149) | 20 | large |
| Net profit (excl Significant items) | 1,419 | 1,312 | 8% | 2,731 | 2,348 | 16% |
| Significant items ² | - | 84 | -100% | 84 | - | n/a |
| Net profit | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |

Profit and Loss (prior period figures adjusted to remove the impact of exchange rate movements³)

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit after income tax | | | | | | |
| Personal Banking Australia | 417 | 385 | 8% | 802 | 693 | 16% |
| Institutional | 392 | 399 | -2% | 788 | 785 | 0% |
| New Zealand Business | 336 | 254 | 32% | 584 | 209 | large |
| Corporate Australia | 176 | 169 | 4% | 344 | 311 | 11% |
| Esanda and UDC | 74 | 70 | 6% | 143 | 129 | 11% |
| Asia Pacific | 60 | 52 | 15% | 111 | 97 | 14% |
| ING Australia | 61 | 47 | 30% | 108 | 82 | 32% |
| Group Centre ¹ | (97) | (62) | 56% | (149) | 10 | large |
| Net profit (excl Significant items) | 1,419 | 1,314 | 8% | 2,731 | 2,316 | 18% |
| Significant items ² | - | 84 | -100% | 84 | - | n/a |
| Net profit | 1,419 | 1,398 | 2% | 2,815 | 2,316 | 22% |
| FX impact on reported Net Profit | - | (2) | -100% | - | 32 | -100% |
| Reported net profit | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |

¹ Group Centre includes the operations of Treasury.

² ANZ has classified the \$14 million profit after tax on final settlement of the INGA completion accounts, \$14 million after tax incremental integration costs, \$84 million net profit after tax and \$36 million dividends arising from the TrUEPrS transaction as significant items (refer page 12). ANZ excludes significant items to eliminate the distorting effect of one-off transactions on the results of its core business

³ ANZ has removed the impact of exchange rate movements to provide investors with a better indication of the business unit performance in local currency terms. Retranslation is net of revenue hedge earnings

The Group from time to time modifies the organisation of its businesses to enhance the focus on delivery of specialised products or services to customers. Prior period numbers are adjusted for such organisational changes to allow comparability. During the half ended 30 September 2004 the significant changes were:

- Personal Banking Australia. Mr Brian Hartzler has become Group Managing Director Personal Banking, to head a new division, which clusters all of ANZ's specialised businesses primarily serving personal customers in Australia.
- Corporate comprises Corporate Banking, Business Banking, and now includes Small Business Banking which was previously part of Personal Banking Australia.
- Institutional. Mr Steve Targett has become Group Managing Director Institutional. Pacific Foreign Exchange which was previously reported in Asia Pacific is now reported in Institutional.
- New Zealand Businesses now includes New Zealand Consumer Finance which was previously reported in Cards and Merchant Services.
- Asia Pacific. Mr Elmer Funke Kupper has become Group Managing Director Asia-Pacific.

BUSINESS PERFORMANCE REVIEW (continued)

Personal Banking Australia

Brian Hartzler

- ◆ Personal Banking Distribution (incl. Rural and Private Banking)
- ◆ Banking Products
- ◆ Cards and Merchant Services
- ◆ Mortgages

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 982 | 933 | 5% | 1,915 | 1,771 | 8% |
| Other external operating income | 427 | 405 | 5% | 832 | 701 | 19% |
| Net inter business unit fees | 66 | 66 | 0% | 132 | 121 | 9% |
| Operating income | 1,475 | 1,404 | 5% | 2,879 | 2,593 | 11% |
| External operating expenses | (641) | (622) | 3% | (1,263) | (1,144) | 10% |
| Net inter business unit expenses | (145) | (143) | 1% | (288) | (295) | -2% |
| Operating expenses | (786) | (765) | 3% | (1,551) | (1,439) | 8% |
| Profit before debt provision | 689 | 639 | 8% | 1,328 | 1,154 | 15% |
| Provision for doubtful debts | (94) | (89) | 6% | (183) | (169) | 8% |
| Profit before income tax | 595 | 550 | 8% | 1,145 | 985 | 16% |
| Income tax expense and outside equity interests | (178) | (165) | 8% | (343) | (292) | 17% |
| Net profit attributable to members of the Company | 417 | 385 | 8% | 802 | 693 | 16% |
| Consisting of: | | | | | | |
| Personal Banking Distribution (including Private Bank) | 106 | 105 | 1% | 211 | 199 | 6% |
| Banking Products | 92 | 82 | 12% | 174 | 143 | 22% |
| Mortgages | 113 | 111 | 2% | 224 | 229 | -2% |
| Cards and Merchant Services | 106 | 87 | 22% | 193 | 122 | 58% |
| | 417 | 385 | 8% | 802 | 693 | 16% |
| Balance Sheet | | | | | | |
| Net loans & advances including acceptances | 91,767 | 85,378 | 7% | 91,767 | 77,991 | 18% |
| Other external assets | 1,971 | 2,067 | -5% | 1,971 | 1,838 | 7% |
| External assets | 93,738 | 87,445 | 7% | 93,738 | 79,829 | 17% |
| Deposits and other borrowings | 38,004 | 35,818 | 6% | 38,004 | 33,980 | 12% |
| Other external liabilities | 2,032 | 1,940 | 5% | 2,032 | 1,680 | 21% |
| External liabilities | 40,036 | 37,758 | 6% | 40,036 | 35,660 | 12% |
| Ratios | | | | | | |
| Net interest average margin | 2.22% | 2.29% | -3% | 2.26% | 2.52% | -10% |
| Return on assets | 0.92% | 0.92% | 0% | 0.92% | 0.96% | -4% |
| Return on risk weighted assets | 1.67% | 1.66% | 1% | 1.67% | 1.74% | -4% |
| Operating expenses to operating income | 53.3% | 54.5% | -2% | 53.9% | 55.5% | -3% |
| Operating expenses to average assets | 1.74% | 1.83% | -5% | 1.78% | 1.98% | -10% |
| Net specific provisions | (66) | (72) | -8% | (138) | (131) | 5% |
| Net specific provision as a % of average net advances | 0.15% | 0.18% | -17% | 0.16% | 0.19% | -16% |
| Net non-accrual loans | 17 | 14 | 21% | 17 | 23 | -26% |
| Net non-accrual loans as a % of net advances | 0.02% | 0.02% | 0% | 0.02% | 0.03% | -33% |
| Total employees | 8,934 | 8,701 | 3% | 8,934 | 8,795 | 2% |

2004 result

Profit after tax increased by 16% with strong momentum in each of the core businesses. Mortgage lending increased 18% and deposits grew 12% delivering increases in market share. Staff satisfaction was at record levels and customer satisfaction was up 7 points to 73.6%, the highest of the major Australian banks. After adjusting for the \$27 million after tax effect of the under-accrual of card loyalty points in the March 2003 half year, which is not indicative of the core business performance, profit after tax increased 11% in Personal Banking and by 30% in Cards and Merchant Services.

Significant factors affecting the result were:

- Net interest income increased 8%.
Mortgage lending grew 18% over the year (or 19% excluding the impact of securitisation). Rural Banking volumes increased 18% reflecting ANZ's focus on this market and increased investment by rural businesses. Cards and Merchant Services lending grew 6%.
Deposit volumes increased 12% as a result of successful campaigns throughout the year targeted at growing V2 Plus and term deposits. Mortgage offset deposit volumes increased 16%.
Average net interest margin reduced by 26 basis points. Mortgages margin was down 14 basis points mainly due to higher funding costs following increases in the cash rate and market rates rising in anticipation of further cash rate rises which did not eventuate. The average net interest margin was also adversely impacted by the mix effect of relatively higher growth in the Mortgage business than in higher margin Cards and Merchant Services and Banking Products businesses. Margin in Cards and Merchant Services increased 16 basis points due to a reduction in the proportion of "transactor" volumes following product changes consequent to the Reserve Bank of Australia's (RBA) interchange reforms. Banking Products margin was 2 basis points higher with the benefit of increases in the cash rate on deposit margins largely offset by higher growth in lower margin cash management and term deposits.
- Other external operating income increased \$131 million (19%). Of this, \$38 million related to the under-accrual of card loyalty points in 2003. Excluding this amount other income increased 13%.
Mortgages contributed \$14 million of the increase driven by a strong performance from the mortgage insurance business and lending volume growth.
Banking Products fees were up 12%, mainly due to growth in account numbers, while sales and retention payments from INGA were up 7%, reflecting a strong sales performance and improvement in the equity markets.
- Operating costs increased \$112 million (8%). Personnel costs were up \$44 million due to annual salary increases together with a 3% increase in staff in Mortgages to service continued high levels of customer activity, a temporary increase in Cards and Merchant Services staff in the first quarter to handle the higher level of calls associated with the RBA interchange reform project, increased financial planners and increased staffing in Rural Banking. Computer expenses increased \$37 million following the rollout of the new telling platform in Personal Banking Distribution and increased depreciation associated with investments in technology. Premises and other cost increases reflect investment in the branch network, growth in the business and an increased marketing spend.
- Provision for doubtful debts increased 8%, driven by lending volume growth. Non-accrual loans and net specific provisions remained low reflecting sound credit quality.

Comparison with March 2004 half

Profit after tax increased 8%. Cards and Merchant Services grew 23% reflecting 8% revenue growth and flat costs. Banking Products profit increased 12% driven by deposit growth. Mortgages grew 2% with strong volume growth offset by further margin contraction.

Operating income increased 5% driven by 8% growth in Cards and Merchant Services resulting from a 4% growth in card outstandings, a decreased proportion of "transactor" volumes and increased merchant activity. Mortgages revenue grew 3% with volume growth partly offset by margin contraction. Revenue in Banking Products grew 5% with increased deposit volumes following successful campaigns to grow V2 Plus and term deposits.

Operating costs increased by 3%, driven by the impact of approximately 4% salary increases and increased staff in Mortgages and Personal Banking Distribution to service increased customer activity levels and continuing investment in our branch network, including additional financial planners. Cards and Merchant Services costs were flat - volume related increases offset the first half impact of increased FTEs and marketing spend relating to the RBA interchange reform project.

Provision for doubtful debts increased 6% due largely to the 7% increase in lending volumes. Credit quality was stable across all businesses.

BUSINESS PERFORMANCE REVIEW (continued)

Institutional

Steve Targett

- ◆ Institutional Banking
- ◆ Markets (formerly Foreign Exchange and Capital Markets)
- ◆ Trade and Transaction Services
- ◆ Corporate and Structured Financing

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 330 | 322 | 2% | 652 | 703 | -7% |
| Other external operating income | 658 | 641 | 3% | 1,299 | 1,245 | 4% |
| Net inter business unit fees | (14) | (10) | 40% | (24) | (26) | -8% |
| Operating income | 974 | 953 | 2% | 1,927 | 1,922 | 0% |
| External operating expenses | (300) | (278) | 8% | (578) | (551) | 5% |
| Net inter business unit expenses | (61) | (62) | -2% | (123) | (124) | -1% |
| Operating expenses | (361) | (340) | 6% | (701) | (675) | 4% |
| Profit before debt provision | 613 | 613 | - | 1,226 | 1,247 | -2% |
| Provision for doubtful debts | (73) | (86) | -15% | (159) | (165) | -4% |
| Profit before income tax | 540 | 527 | 2% | 1,067 | 1,082 | -1% |
| Income tax expense and outside equity interests | (148) | (131) | 13% | (279) | (280) | 0% |
| Net profit attributable to members of the Company | 392 | 396 | -1% | 788 | 802 | -2% |
| Consisting of: | | | | | | |
| Institutional Banking | 145 | 151 | -4% | 296 | 302 | -2% |
| Transaction Services | 94 | 87 | 8% | 181 | 164 | 10% |
| Markets | 91 | 94 | -3% | 185 | 189 | -2% |
| Corporate and Structured Financing | 62 | 64 | -3% | 126 | 147 | -14% |
| | 392 | 396 | -1% | 788 | 802 | -2% |
| Balance Sheet | | | | | | |
| Net loans & advances including acceptances | 40,990 | 39,285 | 4% | 40,990 | 40,911 | 0% |
| Other external assets | 14,746 | 15,821 | -7% | 14,746 | 16,066 | -8% |
| External assets | 55,736 | 55,106 | 1% | 55,736 | 56,977 | -2% |
| Deposits and other borrowings | 29,183 | 28,583 | 2% | 29,183 | 27,170 | 7% |
| Other external liabilities | 19,877 | 20,188 | -2% | 19,877 | 20,835 | -5% |
| External liabilities | 49,060 | 48,771 | 1% | 49,060 | 48,005 | 2% |
| Ratios | | | | | | |
| Net interest average margin | 1.59% | 1.62% | -2% | 1.60% | 1.68% | -5% |
| Return on assets | 1.33% | 1.40% | -5% | 1.36% | 1.34% | 2% |
| Return on risk weighted assets | 1.19% | 1.21% | -2% | 1.20% | 1.22% | -2% |
| Operating expenses to operating income | 37.1% | 35.6% | 4% | 36.4% | 35.1% | 4% |
| Operating expenses to average assets | 1.22% | 1.20% | 2% | 1.21% | 1.13% | 7% |
| Net specific provisions | (109) | (62) | 76% | (171) | (217) | -21% |
| Net specific provision as a % of average net advances | 0.54% | 0.31% | 74% | 0.43% | 0.52% | -17% |
| Net non-accrual loans | 299 | 360 | -17% | 299 | 352 | -15% |
| Net non-accrual loans as a % of net advances | 0.73% | 0.92% | -21% | 0.73% | 0.86% | -15% |
| Total employees | 2,926 | 2,872 | 2% | 2,926 | 2,795 | 5% |

2004 result

Profit after tax reduced by 2%. After adjusting for the impact of the appreciating AUD on translation of offshore earnings, profit after tax was flat.

This result was also affected by the substantial progress made in refocusing the business to lower risk sectors. This strategy has contributed to reduced earnings in Institutional Banking (-2%), Corporate and Structured Financing (-14%) and Markets (-2%) through the exit of higher risk offshore assets and non-core complex structured transactions, and through the flow on impact to the Markets business of lower levels of structured finance activity. Profit increased 10% in Trade and Transaction Services where focus has been given to investing in growth initiatives.

Significant factors affecting the result were:

- Net interest income decreased 7% due to a \$52 million reduction in Markets, where a lower proportion of revenue was booked as interest due to funding costs associated with unrealised trading gains, largely as a consequence of the appreciation of the AUD during the period. This is offset by an equivalent gain in Other Operating Income. Adjusted for this, net interest income was flat. Trade and Transaction Services increased 12%, driven by increased custody and cash management deposit volumes. Institutional Banking decreased 1% due to asset reductions offshore, partly offset by loan volumes being 3% higher in Australia. Corporate and Structured Financing reduced 13%, where offshore lending assets have been substantially reduced as part of the strategy to lower risk.
- Overall loan volumes were flat, deposit volumes increased 7% and net interest margin was 8 basis points lower largely reflecting mix changes in deposits and competitive pressures.
- Other operating income increased 4%. Excluding a \$27 million profit before tax on the final sale of development properties in 2003, and the \$52 million increase described above, other operating income increased 2%. Non-interest income increased 8% in Trade and Transaction Services, reflecting improved trade volumes, higher revenue from international payments, and strong growth in Custody and Cash management revenue. Corporate and Structured Financing increased 2%, reflecting continued progress in shifting the revenue mix away from net interest income. Fee revenue in Institutional Banking was flat. Total revenue in Markets increased 1%, reflecting difficult market conditions, with lower levels of corporate hedging activity and tightening credit spreads.
- Operating expenses were 4% higher due to increased pension funding costs in the United Kingdom (\$8 million), the impact of a full years cost related to the consolidation of the TradeCentrix processing hub in the September 2003 half, increased technology investments in Markets and Transaction Services, and higher staff costs, with further investment in Markets capability in London and Asia, growth in Custody, Commodity Trade Finance in Asia, and International Payments.
- Provision for doubtful debts (economic loss provision) was 4% lower reflecting lower offshore exposures and modest asset growth in Australia. Net specific provisions were 21% lower, with new specific provisions of \$171 million relating largely to further provisioning against the power, telecommunications and mining sectors in Australia and offshore.

Comparison with March 2004 half

Profit after tax was 1% lower. After adjusting for the impact on translation of offshore earnings, profit after tax was 2% lower.

Profit increased in Trade and Transaction Services (8%), offset by lower profits in Institutional Banking (-4%), Corporate and Structured Financing (-3%) and Markets (-3%).

Operating income increased 2%. Trade and Transaction Services revenue increased 8% with increased trade flows through Asia, strong growth in Custody and increased international payments revenue. Markets increased 1% with stronger foreign exchange customer activity offset by weaker corporate demand for interest rate products, tightening credit spreads and lower margins on derivatives products. Institutional Banking reduced 1% with lower net interest and fee income and flat margins. Corporate and Structured Financing revenue increased 1% reflecting the continuing impact of refocusing the business to lower risk sectors.

Operating expenses increased 6%. The weaker average AUD through the September half increased costs by 2%. Staff costs were higher due to investment in growth in Trade and Transaction Services, and an increase in costs related to delivering critical compliance initiatives. Technology costs were 13% higher for the half, reflecting investment in a new core processing system in Markets, and technology investment in the Transaction Services business.

Provision for doubtful debts (economic loss provision) reduced 15% due to a reduction in credit exposures offshore. Net specific provisions increased \$47 million largely reflecting provisioning for Reach. Net non-accrual loans decreased by 17% reflecting lower new non-accruals and net write-offs.

BUSINESS PERFORMANCE REVIEW (continued)

New Zealand Business¹

Sir John Anderson

- | | |
|-----------------------------|------------------------------------|
| ◆ ANZ New Zealand Banking | ◆ National Bank of New Zealand |
| ◆ ANZ New Zealand Mortgages | ◆ ANZ New Zealand Consumer Finance |

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 746 | 548 | 36% | 1,294 | 497 | large |
| Other external operating income | 286 | 232 | 23% | 518 | 254 | large |
| Net inter business unit fees | 2 | 3 | -33% | 5 | 5 | 0% |
| Operating income | 1,034 | 783 | 32% | 1,817 | 756 | large |
| External operating expenses | (420) | (316) | 33% | (736) | (280) | large |
| Net inter business unit expenses | (69) | (61) | 13% | (130) | (122) | 7% |
| Operating expenses | (489) | (377) | 30% | (866) | (402) | large |
| Profit before debt provision | 545 | 406 | 34% | 951 | 354 | large |
| Provision for doubtful debts | (54) | (45) | 20% | (99) | (37) | large |
| Profit before income tax | 491 | 361 | 36% | 852 | 317 | large |
| Income tax expense and outside equity interests | (155) | (113) | 37% | (268) | (106) | large |
| Net profit attributable to members of the Company | 336 | 248 | 35% | 584 | 211 | large |
| Balance Sheet | | | | | | |
| Net loans & advances including acceptances | 50,385 | 45,232 | 11% | 50,385 | 13,926 | large |
| Other external assets | 5,485 | 8,823 | -38% | 5,485 | 453 | large |
| External assets | 55,870 | 54,055 | 3% | 55,870 | 14,379 | large |
| Deposits and other borrowings | 41,343 | 43,322 | -5% | 41,343 | 11,708 | large |
| Other external liabilities | 5,932 | 4,765 | 24% | 5,932 | 308 | large |
| External liabilities | 47,275 | 48,087 | -2% | 47,275 | 12,016 | large |
| Ratios | | | | | | |
| Net interest average margin | 2.81% | 2.85% | -1% | 2.83% | 3.57% | -21% |
| Return on assets | 1.27% | 1.23% | 3% | 1.25% | 1.49% | -16% |
| Return on risk weighted assets | 1.69% | 1.74% | -3% | 1.71% | 2.15% | -20% |
| Operating expenses to operating income | 47.3% | 48.2% | -2% | 47.7% | 53.2% | -10% |
| Operating expenses to average assets | 1.84% | 1.87% | -2% | 1.85% | 2.84% | -35% |
| Net specific provisions | (19) | (11) | 73% | (30) | (20) | 50% |
| Net specific provision as a % of average net advances | 0.08% | 0.06% | 33% | 0.07% | 0.15% | -53% |
| Net non-accrual loans | 30 | 25 | 20% | 30 | 8 | large |
| Net non-accrual loans as a % of net advances | 0.06% | 0.06% | - | 0.06% | 0.06% | 0% |
| Total employees | 7,988 | 7,784 | 3% | 7,988 | 2,939 | large |

¹ For a reconciliation of the New Zealand Business results to the New Zealand Geographic results refer pages 51 to 54

2004 result

Profit after tax increased \$373 million, with the National Bank of New Zealand (NBNZ) contributing \$375 million (excluding incremental integration costs) since acquisition on 1 December 2003 (refer page 29 for a discussion of the performance of NBNZ compared to the proforma results published in the Rights Issue prospectus). Profit after tax in ANZ New Zealand businesses increased \$9 million (4%), despite a \$3 million reduction resulting from the depreciation in the average NZD exchange rate. Integration and other costs for the year were \$11 million. Of this result, the Cards business increased \$9 million, ANZ New Zealand Banking increased \$3 million, whilst Mortgages reduced \$4 million.

Key influences on the result include the following:

- Net interest income increased \$797 million. Excluding the contribution of NBNZ of \$789 million and the effect of the depreciation in the New Zealand dollar, net interest income increased \$17 million. Lending volumes increased 9% in the ANZ businesses driven by growth in Mortgages (8%), Cards (8%), Corporate (12%) and Business and Rural (11%). Lending in NBNZ has increased 8% since acquisition, including an 8% increase in both home loans and rural lending. These were partly offset by repayments in Corporate and Institutional lending which were expected at the time of acquisition.

Both ANZ New Zealand Banking and NBNZ retail deposits increased 3%.

Net interest margins have reduced in asset based businesses, particularly in Mortgages as a result of the rises in wholesale market rates, partly offsetting the growth in lending, deposit volumes and deposit margins.

- The NBNZ contribution to other operating income was \$259 million in the 10 months to September 2004. Other operating income in the ANZ New Zealand businesses increased 4% with a 10% increase in Cards and flat fees in Mortgages with competitor driven fee discounting offsetting volume growth. Fee growth in ANZ New Zealand Banking was flat. The ANZ result also benefited from NBNZ capital markets customers transacting through ANZ systems.
- Operating expenses increased \$464 million, of which \$443 million related to the inclusion of NBNZ. Non-incremental integration costs of \$9 million have been incurred to date. Cost growth in ANZ New Zealand businesses have been contained to \$4 million (1%) despite increases in staff numbers in ANZ New Zealand Banking (frontline) and Mortgages (support) to cope with increased business volumes, and increased brand spend and sales training.
- Credit quality remains sound with the increase in the provision for doubtful debts charge in ANZ New Zealand being driven by lending volumes. Economic loss provisioning methodologies have been implemented in NBNZ and a \$62 million charge recognised in the ten months to September 2004. The NBNZ businesses added \$81 million to non-accrual loan volumes with non-accruals in the ANZ New Zealand businesses reducing.

Comparison with March 2004 half

Profit after tax increased \$88 million with NBNZ contributing growth of \$75 million in the six months to 30 September 2004 compared with the four months to 31 March 2004. The ANZ businesses' profit increased \$13 million in the half, which included \$3 million as a result of the strengthening New Zealand dollar. After adjusting for the additional two months contribution, profit in NBNZ was flat with a 4% increase in net interest income that is mainly volume-driven (lending growth of 4%). Reduced asset margins have been largely offset by increased deposit margins. Profit in the ANZ businesses was driven by a 12% increase in ANZ New Zealand Banking with increased deposit margins and modest deposit growth (2% in NZD terms); and a 14% increase in Cards. Excluding the favourable impact of an accounting policy change, profit in Mortgages was flat with 3% lending growth (in NZD terms) offset by reduced margins. Operating costs were well contained.

BUSINESS PERFORMANCE REVIEW (continued)

Corporate Australia

Graham Hodges

- ◆ Corporate Banking Australia
- ◆ Business Banking Australia
- ◆ Small Business Banking

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 325 | 313 | 4% | 638 | 574 | 11% |
| Other external operating income | 138 | 132 | 5% | 270 | 251 | 8% |
| Net inter business unit fees | (49) | (49) | - | (98) | (92) | 7% |
| Operating income | 414 | 396 | 5% | 810 | 733 | 11% |
| External operating expenses | (103) | (98) | 5% | (201) | (180) | 12% |
| Net inter business unit expenses | (29) | (29) | - | (58) | (54) | 7% |
| Operating expenses | (132) | (127) | 4% | (259) | (234) | 11% |
| Profit before debt provision | 282 | 269 | 5% | 551 | 499 | 10% |
| Provision for doubtful debts | (31) | (28) | 11% | (59) | (55) | 7% |
| Profit before income tax | 251 | 241 | 4% | 492 | 444 | 11% |
| Income tax expense and outside equity interests | (75) | (73) | 3% | (148) | (133) | 11% |
| Net profit attributable to members of the Company | 176 | 168 | 5% | 344 | 311 | 11% |
| Consisting of: | | | | | | |
| Business Banking Australia | 91 | 86 | 6% | 177 | 159 | 11% |
| Corporate Banking Australia | 61 | 57 | 7% | 118 | 106 | 11% |
| Small Business Banking | 24 | 25 | -4% | 49 | 46 | 7% |
| | 176 | 168 | 5% | 344 | 311 | 11% |
| Balance Sheet | | | | | | |
| Net loans & advances including acceptances | 18,940 | 17,635 | 7% | 18,940 | 15,937 | 19% |
| Other external assets | 52 | 63 | -17% | 52 | 56 | -7% |
| External assets | 18,992 | 17,698 | 7% | 18,992 | 15,993 | 19% |
| Deposits and other borrowings | 15,791 | 15,080 | 5% | 15,791 | 14,408 | 10% |
| Other external liabilities | 5,606 | 5,397 | 4% | 5,606 | 5,100 | 10% |
| External liabilities | 21,397 | 20,477 | 4% | 21,397 | 19,508 | 10% |
| Ratios | | | | | | |
| Net interest average margin | 4.00% | 4.01% | -0% | 4.00% | 4.05% | -1% |
| Return on assets | 1.68% | 1.67% | 1% | 1.67% | 1.72% | -3% |
| Return on risk weighted assets | 1.95% | 1.97% | -1% | 1.96% | 2.09% | -6% |
| Operating expenses to operating income | 31.9% | 32.1% | -1% | 32.0% | 31.9% | 0% |
| Operating expenses to average assets | 1.26% | 1.26% | - | 1.26% | 1.29% | -2% |
| Net specific provisions | (23) | (20) | 15% | (43) | (63) | -32% |
| Net specific provision as a % of average net advances | 0.25% | 0.24% | 4% | 0.24% | 0.43% | -44% |
| Net non-accrual loans | 51 | 42 | 21% | 51 | 77 | -34% |
| Net non-accrual loans as a % of net advances | 0.27% | 0.24% | 13% | 0.27% | 0.48% | -44% |
| Total employees | 1,671 | 1,635 | 2% | 1,671 | 1,596 | 5% |

2004 result

Profit after tax increased by 11%. Significant influences on the result were:

- Net interest income increased 11% driven largely by growth in both average lending (21%) and average deposits (13%).

The strong growth in average lending (Corporate Banking +17%, Business Banking +27%) and average deposit (Corporate Banking +13%, Business Banking +13%) volumes resulted from increased activity with existing customers and new customer acquisition. Key factors in achieving growth were our very competitive customer service proposition, expansion of our geographic footprint and success in specialised business segments.

Net interest margins reduced by 5 basis points. Margins in both Corporate and Business Banking declined primarily due to changes in product mix reflecting a combination of faster growth in lending than deposits in Business Banking and also higher growth rates in lower margin products in both businesses. Underlying product margins remained relatively stable, albeit slightly down.

- Other external operating income increased 8%, driven by higher lending and bill fees from growth in business volumes.
- Net inter-business unit fees, which represents net payments made to the branch network, were 7% higher with increased commissions paid on Small Business Banking deposits, increased investment in the branch network and increased transaction volumes associated with customer growth.
- Operating expenses increased 11% as a result of business growth. Personnel costs accounted for the largest part of this increase with annual salary increases and the investment in around 70 new frontline staff. Non-lending losses increased from a low base in 2003. Cost to income ratio remained low at 32.0%.
- Provision for doubtful debts has increased \$4 million (7%). Credit quality in both the Business Banking and Corporate segments remains sound with the portfolio quality reviewed regularly to detect any early adverse trends.
- Net specific provisions, at \$43 million, are down 32%. Provision levels in 2003 were inflated by charges against two large corporate customer exposures. The reduction in net non-accrual loans has predominantly been driven by the successful management of the non-accrual loan portfolio.

Comparison with March 2004 half

Profit after tax increased 5%, with growth in Corporate Banking of 7% and Business Banking of 6%. Net interest income increased 4% from growth in both average lending and average deposit volumes (8% and 5% respectively). Net interest margins remained flat for the half. Net specific provisions increased slightly to remain low relative to the size of the asset book. The net interest margin position for the second half was consistent with that for the full year - refer above for further discussion.

Operating costs increased by 4% driven by a 2% increase in staff numbers. Non-lending losses also increased with higher levels of internet phishing and cheque fraud in the half. Cost to income ratio remained low at 31.9%. Provision for doubtful debts increased by 11% in the half reflecting growth in lending volumes.

BUSINESS PERFORMANCE REVIEW (continued)

Esanda and UDC

Elizabeth Proust

Provides vehicle and equipment finance and rental services. Operates in Australia as Esanda and Esanda FleetPartners and in New Zealand as UDC and Esanda FleetPartners

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 182 | 179 | 2% | 361 | 350 | 3% |
| Other external operating income | 56 | 48 | 17% | 104 | 86 | 21% |
| Net inter business unit fees | (5) | (5) | - | (10) | (8) | 25% |
| Operating income | 233 | 222 | 5% | 455 | 428 | 6% |
| External operating expenses | (83) | (75) | 11% | (158) | (155) | 2% |
| Net inter business unit expenses | (14) | (14) | - | (28) | (24) | 17% |
| Operating expenses | (97) | (89) | 9% | (186) | (179) | 4% |
| Profit before debt provision | 136 | 133 | 2% | 269 | 249 | 8% |
| Provision for doubtful debts | (34) | (33) | 3% | (67) | (63) | 6% |
| Profit before income tax | 102 | 100 | 2% | 202 | 186 | 9% |
| Income tax expense and outside equity interests | (28) | (31) | -10% | (59) | (57) | 4% |
| Net profit attributable to members of the Company | 74 | 69 | 7% | 143 | 129 | 11% |
| Operating expenses to operating income | 41.6% | 40.1% | 4% | 40.9% | 41.8% | -2% |
| Net specific provisions | (23) | (24) | -4% | (47) | (72) | -35% |
| Net non-accrual loans | 37 | 59 | -37% | 37 | 49 | -24% |
| Total employees | 1,292 | 1,247 | 4% | 1,292 | 1,311 | -1% |

2004 result

Profit after tax increased by 11%. Significant influences on the result were:

- Net interest income grew by 3% with an 8% increase in lending volumes reflecting continued strong new business writings. This was partly offset by a 12 basis point decline in margins brought about by the run off of higher yielding loans during the year and increasing new business from better credit quality, high growth segments that are lower margin.
- Other operating income increased by 21% due primarily to changes in the fee structure for business lending, fees on higher new business writings and increased fees from value-added fleet management services.
- External operating expenses increased by 2% as a result of annual salary increases and increased indirect taxes, partly offset by back office efficiency gains. Internal charges increased 17% reflecting growth in the business and increasing compliance costs. The continued control of expenses and growth in income has resulted in the cost to income ratio falling to 40.9% from 41.8% in 2003.
- Provision for doubtful debts increased by 6% driven by an 8% increase in lending volumes. Net specific provisions were \$25 million lower than last year, reflecting the \$20 million write-down associated with residual value losses on aircraft in the 2003 year and continued improvement in the underlying credit quality of the loan book.

Comparison with March 2004 half

Profit after tax grew by 7%. New business writings continued to be strong, which flowed through to a 4% increase in both lending volumes and a 17% improvement in other operating income. Operating expenses increased by 9% as a result of higher staff numbers, the impact of the 4% Enterprise bargaining agreement in July and increased indirect taxes. Provision for doubtful debts were slightly higher than last half as a result of growth in the Lending book however net specific provisions declined by 4% reflecting the overall improvement in credit quality.

BUSINESS PERFORMANCE REVIEW (continued)

Asia Pacific

Elmer Funke Kupper

Provision of primarily retail banking services in the Pacific Region and Asia, including ANZ's share of PT Panin Bank in Indonesia; this business unit excludes Institutional and Corporate transactions included in the geographic results for Asia Pacific which are included in Institutional results

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 78 | 72 | 8% | 150 | 140 | 7% |
| Other external operating income | 73 | 72 | 1% | 145 | 149 | -3% |
| Net inter business unit fees | - | - | n/a | - | - | n/a |
| Operating income | 151 | 144 | 5% | 295 | 289 | 2% |
| External operating expenses | (56) | (53) | 6% | (109) | (111) | -2% |
| Net inter business unit expenses | (15) | (14) | 7% | (29) | (31) | -6% |
| Operating expenses | (71) | (67) | 6% | (138) | (142) | -3% |
| Profit before debt provision | 80 | 77 | 4% | 157 | 147 | 7% |
| Provision for doubtful debts | (12) | (11) | 9% | (23) | (19) | 21% |
| Profit before income tax | 68 | 66 | 3% | 134 | 128 | 5% |
| Income tax expense and outside equity interests | (8) | (15) | -47% | (23) | (28) | -18% |
| Net profit attributable to members of the Company | 60 | 51 | 18% | 111 | 100 | 11% |
| Operating expenses to operating income | 47.0% | 46.5% | 1% | 46.8% | 49.1% | -5% |
| Net specific provisions | (7) | (7) | 0% | (14) | (1) | large |
| Net non-accrual loans | 17 | 17 | 0% | 17 | 17 | 0% |
| Total employees | 1,711 | 1,632 | 5% | 1,711 | 1,624 | 5% |

2004 result

Profit after tax increased by 11%. Excluding the impact of exchange rate movements, profit increased 15%. Significant influences on the result, excluding exchange rate movements, were:

- Net interest income increased 16% as external assets increased 18%. Lending volumes in Fiji increased 13% due to continued economic growth, particularly in the tourism industry. Net interest income increased 76% in the Indonesian Cards business reflecting strong volume growth.
- Other operating income increased 3% with fee income increasing 20% driven by a 16% increase in loan volumes and higher transaction volumes in the Indonesian Cards business. Foreign exchange earnings increased 4%, however these were offset by lower profits from PT Panin Bank predominantly as a result of a \$16 million reduction in bond sales, partly offset by an \$11 million withholding tax credit in 2004.
- Operating expenses increased 5% as capability building in Quest continued to increase the level of support to the Pacific operations.
- Credit quality remains sound with the provision for doubtful debts increasing due to growth in credit card volumes in Indonesia. The increase in net specific provision results from a number of recoveries and provision reassessments in 2003.
- Income tax expense decreased \$5 million largely due to a tax credit, arising from the repayment of foreign currency loans upon the exercise of options in PT Panin.

Comparison with March 2004 half

Profit after tax increased 18%. Excluding the impact of exchange rates profit increased by 16%. Operating income increased 2% driven by net interest income increasing 6% on a 8% increase in lending volumes, offset by a decline of \$12 million in equity accounted profit from PT Panin due to one-off withholding tax credit in the previous half. Operating expenses decreased 1% as previous half accounted for a one-off VAT catch up for PNG. Income tax expense decreased \$7 million mainly due to a tax credit, arising from the repayment of foreign currency loans upon the exercise of options in PT Panin.

BUSINESS PERFORMANCE REVIEW (continued)

ING Australia

Paul Bedbrook

INGA, the joint venture between ANZ and ING Group, provides integrated manufacture and distribution of wealth creation, management and protection products and services aligned to ANZ distribution and the open market

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Funds management income | 237 | 206 | 15% | 443 | 392 | 13% |
| Risk income | 101 | 80 | 26% | 181 | 158 | 15% |
| | 338 | 286 | 18% | 624 | 550 | 13% |
| Costs (excl goodwill on purchase of ANZ business) | (251) | (198) | 27% | (449) | (403) | 11% |
| | 87 | 88 | -1% | 175 | 147 | 19% |
| Capital investment earnings | 99 | 65 | 52% | 164 | 85 | 93% |
| Net income | 186 | 153 | 22% | 339 | 232 | 46% |
| Income tax expense | (30) | (27) | 11% | (57) | (29) | 97% |
| Profit after tax | 156 | 126 | 24% | 282 | 203 | 39% |
| ANZ share | | | | | | |
| ANZ share of INGA earnings @ 49% | 76 | 62 | 23% | 138 | 99 | 39% |
| ANZ capital hedges | (7) | (6) | 17% | (13) | (6) | large |
| Net funding cost | (8) | (9) | -11% | (17) | (11) | 55% |
| Net return to ANZ¹ | 61 | 47 | 30% | 108 | 82 | 32% |

¹ Notional Goodwill amortisation of \$19 million (Mar 04: \$22 million; Sep 03: \$22 million) is reported in the Group Centre. Lower amortisation reflects goodwill reduction of \$25 million from finalisation of completion accounts

2004 result

Profit after tax increased by 39%. Significant influences on the result were:

- Funds management income increased 13%, driven by strong investment markets. INGA maintained its number 4 position in Retail Funds under Management as measured by ASSIRT, with total net inflows in the top 10.
- Risk income increased by 15% with increased sales of life insurance products through the ANZ network and continued favourable claims experience being the major contributors.
- Capital investment earnings increased by 93% due to strong investment markets, with the first half of 2003 impacted by the global uncertainty at that time. ANZ continues to partially hedge against volatility in this income stream; as a result, gains in capital investment earnings were partially offset by hedge losses.
- Costs increased 11% due to insourcing of investment management services, the costs of which were previously classified in net income. In addition, increased investment was made in product systems and process improvements - the majority of these costs are non-recurring.
- Tax expense increased due to the increased capital investment earnings and operating profit.

Comparison with March 2004 half

Profit after tax increased 24%. Funds management income increased by 15% due to strong investment markets and higher Funds under Management. Life risk income increased driven by favourable claims experience and increased insurance sales. Costs increased by 27% due to the insourcing of investment management services, increased investment in product systems and process improvements, and restructuring expense. Capital investment earnings have increased over the March 2004 half with higher fixed interest and equity returns. These gains were partly offset by losses on ANZ's hedges. Tax expense increased due to the higher operating profit and capital investment earnings.

BUSINESS PERFORMANCE REVIEW (continued)

Group Centre

- ◆ Group People Capital
- ◆ Group Risk Management
- ◆ Treasury
- ◆ Group Strategic Development
- ◆ Group Financial Management
- ◆ Operations, Technology and Shared Services

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 113 | 152 | -26% | 265 | 292 | -9% |
| Other external operating income | (8) | (10) | -20% | (18) | 32 | large |
| Net inter business unit fees | - | (5) | -100% | (5) | - | n/a |
| Operating income | 105 | 137 | -23% | 242 | 324 | -25% |
| External operating expenses | (500) | (461) | 8% | (961) | (809) | 19% |
| Net inter business unit expenses | 334 | 324 | 3% | 658 | 652 | 1% |
| Operating expenses | (166) | (137) | 21% | (303) | (157) | 93% |
| Profit before debt provision | (61) | - | n/a | (61) | 167 | large |
| Provision for doubtful debts | (21) | (21) | - | (42) | (106) | -60% |
| Profit before income tax | (82) | (21) | large | (103) | 61 | large |
| Income tax expense and outside equity interests | (15) | (31) | -52% | (46) | (41) | 12% |
| Net profit attributable to members of the Company | (97) | (52) | 87% | (149) | 20 | large |
| Including: | | | | | | |
| Treasury | 19 | 45 | -58% | 64 | 95 | -33% |
| Total employees | 4,232 | 4,100 | 3% | 4,232 | 4,077 | 4% |

2004 result

The result for the Group Centre was a loss of \$149 million compared with a profit of \$20 million in 2003. Significant influences on the result were:

- The level of the Group's surplus capital reduced as a result of the acquisition of NBNZ partly offset by growth in retained earnings and further de-risking of offshore credit portfolios.
- Income in 2003 benefited from \$71 million earnings on an interest rate swap that hedged the distributions to TrUEPrS investors.
- The combined effect of the replacement of TrUEPrS with StEPS is a reduction in net profit after tax of \$35 million or 1% of reported profit.
- The strengthening of the AUD over the year resulted in gains on contracts put in place to hedge NZD and USD denominated offshore earnings.
- Group Treasury mismatch profit reduced \$31 million following an extended period of low and flat interest rates as higher yielding investments matured.
- Settlement of the INGA warranties enabled the release of provisions held against potential claims; this was largely offset by a provision for loss on the proposed sale of ANZ's Sydney headquarters in Martin Place.
- Goodwill amortisation increased \$128 million largely as a result of the NBNZ acquisition - all goodwill amortisation is booked in the Group Centre. Other external operating expenses increased as a result of a higher technology spend, and additional spend on compliance requirements including: Basel II, GST, International Accounting Standards and the US Sarbanes Oxley legislation.
- Provision for doubtful debts reduced \$64 million. De-risking of the offshore lending portfolio and reduced defaults have allowed a reduction in the charge that was taken in the last two years. This charge is based on uncertainty in offshore portfolios.

Comparison with March 2004 half

The half year loss of \$97 million compared with a loss of \$52 million in the March 2004 half. Revenue reduced 23% as a result of lower earnings on surplus capital following the acquisition of NBNZ and lower mismatch earnings in Treasury (\$18 million). Operating costs increased largely as a result of an additional \$21 million goodwill amortisation on the NBNZ acquisition.

This page has been left blank intentionally

GEOGRAPHIC SEGMENT PERFORMANCE

Geographic performance

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit attributable to shareholders of the company | | | | | | |
| Australia | 984 | 1,000 | -2% | 1,984 | 1,699 | 17% |
| New Zealand | 268 | 227 | 18% | 495 | 348 | 42% |
| Asia Pacific | 99 | 92 | 8% | 191 | 184 | 4% |
| Other | 68 | 77 | -12% | 145 | 117 | 24% |
| | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |

Excluding significant items

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit attributable to shareholders of the company | | | | | | |
| Australia | 970 | 916 | 6% | 1,886 | 1,699 | 11% |
| New Zealand | 282 | 227 | 24% | 509 | 348 | 46% |
| Asia Pacific | 99 | 92 | 8% | 191 | 184 | 4% |
| Other | 68 | 77 | -12% | 145 | 117 | 24% |
| | 1,419 | 1,312 | 8% | 2,731 | 2,348 | 16% |

Full year 2004

| | Australia | New Zealand ¹ | Asia Pacific | Other | Total |
|------------------------------------|--------------|-----------------------------|--------------|------------|--------------|
| Net profit after income tax | | | | | |
| Personal | 802 | 350 | 87 | - | 1,239 |
| Institutional | 520 | 123 | 53 | 77 | 773 |
| Corporate | 344 | 217 | 49 | - | 610 |
| Esanda and UDC | 106 | 37 | - | - | 143 |
| ING Australia | 108 | - | - | - | 108 |
| Group Centre | 104 | (232) | 2 | 68 | (58) |
| | 1,984 | 495 | 191 | 145 | 2,815 |

Full year 2003

| | Australia | New Zealand ² | Asia Pacific | Other | Total |
|------------------------------------|--------------|-----------------------------|--------------|------------|--------------|
| Net profit after income tax | | | | | |
| Personal | 693 | 172 | 74 | - | 939 |
| Institutional | 526 | 113 | 54 | 79 | 772 |
| Corporate | 311 | 39 | 56 | - | 406 |
| Esanda and UDC | 93 | 36 | - | - | 129 |
| ING Australia | 82 | - | - | - | 82 |
| Group Centre | (6) | (12) | - | 38 | 20 |
| | 1,699 | 348 | 184 | 117 | 2,348 |

^{1.} The results of NBNZ are for the 10 months since acquisition

^{2.} The results in New Zealand in 2003 exclude the operations on NBNZ which was acquired on 1 December 2003.

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

Australia

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 1,749 | 1,701 | 3% | 3,450 | 3,211 | 7% |
| Fee income | 862 | 818 | 5% | 1,680 | 1,497 | 12% |
| Other operating income | 293 | 357 | -18% | 650 | 486 | 34% |
| Operating income | 2,904 | 2,876 | 1% | 5,780 | 5,194 | 11% |
| Operating expenses | (1,305) | (1,246) | 5% | (2,551) | (2,352) | 8% |
| Profit before debt provision | 1,599 | 1,630 | -2% | 3,229 | 2,842 | 14% |
| Provision for doubtful debts | (224) | (220) | 2% | (444) | (471) | -6% |
| Income tax expense | (392) | (410) | -4% | (802) | (672) | 19% |
| Outside equity interest | 1 | - | n/a | 1 | - | n/a |
| Net profit attributable to members of the Company | 984 | 1,000 | -2% | 1,984 | 1,699 | 17% |
| Net interest average margin | 2.43% | 2.54% | -4% | 2.48% | 2.71% | -8% |
| Return on risk weighted assets | 1.56% | 1.65% | -5% | 1.61% | 1.54% | 5% |
| Operating expenses ¹ to operating income | 44.8% | 43.2% | 4% | 44.0% | 45.1% | -2% |
| Operating expenses ¹ to average assets | 1.54% | 1.58% | -3% | 1.56% | 1.64% | -5% |
| Net specific provision | (196) | (165) | 19% | (361) | (324) | 11% |
| Net specific provision as a % of average net advances | 0.27% | 0.24% | 13% | 0.26% | 0.27% | -4% |
| Net non-accrual loans | 213 | 275 | -23% | 213 | 256 | -17% |
| Net non-accrual loans as a % of net advances | 0.14% | 0.19% | -26% | 0.14% | 0.19% | -26% |
| Total employees | 16,815 | 16,411 | 2% | 16,815 | 16,400 | 3% |
| Lending growth | 6.2% | 7.2% | -14% | 13.8% | 14.8% | -7% |
| External assets | 170,455 | 161,542 | 6% | 170,455 | 151,538 | 12% |
| Risk weighted assets | 129,764 | 122,982 | 6% | 129,764 | 117,018 | 11% |

¹ This excludes goodwill amortisation of \$8 million (full year 2003: \$8 million; Sep 2004 half: \$4 million; Mar 2004 half: \$4 million)

2004 result

Profit after tax increased by 17%. Significant influences on the result were:

- Net interest income increased by 7% as higher lending volumes offset a decline in net interest margin of 23 basis points including a \$72 million reduction from Capital Markets where a lower proportion of revenue was booked as interest. The growth in net interest income was mainly due to Corporate Banking (\$60 million), Mortgages (\$32 million) and Consumer Finance (\$26 million).
- Fee income increased by 12%. Lending fee income increased 4% driven by Corporate Banking (\$14 million) and Personal Banking (\$11 million) on higher lending volumes. Non lending fees increased 13% driven by Cards and Merchant Services with the \$38 million under accrual of loyalty points that reduced income in 2003, reduced loyalty costs and increased merchant revenues, and by Trade and Transaction Services from increased international payments revenue.
- Other operating income increased largely as a result of the TrUEPrS swap income, and in Capital Markets where a \$72 million increase was offset by an increased cost of funding cash flows booked in net interest. This was partly offset by a reduction in Institutional Banking where \$27 million profit on the final sale of development properties was booked in 2003.
- Operating expenses increased by 8% mainly due to higher personnel expenses (\$112 million) from annual salary increases and increased staff numbers, an increase in computer expenses (\$56 million) with the rollout of the new telling platform and increased premises costs (\$20 million) from investment in the branch network.
- Provision for doubtful debts decreased by 6% reflecting the stable credit quality of the portfolio and the de-risking of the offshore portfolios allowing a reduction in the charge taken in prior periods. Net specific provisions increased \$37 million as a result of an \$87 million provision on Reach exposure.

Excluding the Australian component of significant items (\$98 million profit in 2004) profit increased by 12%.

Comparison with March 2004 half

Profit after tax decreased 2%. Net interest income increased 3% due to higher lending volumes offset by 11 basis point margin contraction. Fee income increased 5% mainly due to a \$12 million increase in Cards and Merchant Services. Operating expenses increased 5% mainly due to a \$30 million increase in personnel costs.

Excluding the Australian component of significant items, (\$84 million profit in March half and \$14 million in September half) profit increased by 6%.

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

New Zealand

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 771 | 600 | 29% | 1,371 | 675 | large |
| Fee income | 277 | 230 | 20% | 507 | 314 | 61% |
| Other operating income | 70 | 61 | 15% | 131 | 80 | 64% |
| Operating income | 1,118 | 891 | 25% | 2,009 | 1,069 | 88% |
| Operating expenses | (640) | (488) | 31% | (1,128) | (519) | large |
| Profit before debt provision | 478 | 403 | 19% | 881 | 550 | 60% |
| Provision for doubtful debts | (63) | (55) | 15% | (118) | (55) | large |
| Income tax expense | (147) | (119) | 24% | (266) | (147) | 81% |
| Outside equity interests | - | (2) | -100% | (2) | - | n/a |
| Net profit attributable to members of the Company | 268 | 227 | 18% | 495 | 348 | 42% |
| Net interest average margin | 2.49% | 2.52% | -1% | 2.50% | 2.92% | -14% |
| Return on risk weighted assets | 1.11% | 1.22% | -9% | 1.15% | 1.94% | -41% |
| Operating expenses ¹ to operating income | 50.4% | 48.4% | 4% | 49.4% | 48.0% | 3% |
| Operating expenses ¹ to average assets | 1.66% | 1.59% | 4% | 1.63% | 2.03% | -20% |
| Net specific provision | (25) | (19) | 32% | (44) | (28) | 57% |
| Net specific provision as a % of average net advances | 0.09% | 0.09% | 0% | 0.09% | 0.14% | -36% |
| Net non-accrual loans | 47 | 41 | 15% | 47 | 13 | large |
| Net non-accrual loans as a % of net advances | 0.08% | 0.08% | 0% | 0.08% | 0.06% | 33% |
| Total employees | 8,816 | 8,596 | 3% | 8,816 | 3,822 | large |
| Lending growth (including FX impact) | 10.7% | 162.4% | -93% | 180.3% | 7.7% | large |
| Lending growth (excluding FX impact) | 3.2% | 163.3% | -98% | 162.4% | 6.3% | large |
| External assets | 69,801 | 67,921 | 3% | 69,801 | 25,696 | large |
| Risk weighted assets | 49,863 | 46,900 | 6% | 49,863 | 18,605 | large |

¹ This excludes goodwill amortisation of \$135 million (full year 2003: \$6 million; Sep 2004 half: \$77 million; Mar 2004 half: \$58 million)

The following table represents the New Zealand geography in local currency (NZD).

| | Half year Sep 04 NZ\$M | Half year Mar 04 NZ\$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 NZ\$M | Full year Sep 03 NZ\$M | Movt Sep 04 v. Sep 03 % |
|--|---------------------------------|---------------------------------|----------------------------------|---------------------------------|---------------------------------|----------------------------------|
| Net interest income | 859 | 684 | 26% | 1,543 | 752 | large |
| Fee income | 308 | 263 | 17% | 571 | 350 | 63% |
| Other operating income | 78 | 69 | 13% | 147 | 89 | 65% |
| Operating income | 1,245 | 1,016 | 23% | 2,261 | 1,191 | 90% |
| Operating expenses | (713) | (557) | 28% | (1,270) | (578) | large |
| Profit before debt provision | 532 | 459 | 16% | 991 | 613 | 62% |
| Provision for doubtful debts | (71) | (62) | 15% | (133) | (61) | large |
| Income tax expense | (163) | (136) | 20% | (299) | (164) | 82% |
| Outside equity interests | - | (2) | -100% | (2) | - | n/a |
| Net profit attributable to members of the Company | 298 | 259 | 15% | 557 | 388 | 44% |
| External assets | 74,687 | 77,885 | -4% | 74,687 | 29,373 | large |
| Risk weighted assets | 53,353 | 53,781 | -1% | 53,353 | 21,267 | large |

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

New Zealand, cont'd

National Bank of New Zealand (NBNZ)

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| NBNZ | | | | | | |
| Personal | 74 | 48 | 54% | 122 | - | n/a |
| Rural | 33 | 21 | 57% | 54 | - | n/a |
| Business Banking | 50 | 28 | 79% | 78 | - | n/a |
| Corporate and Commercial | 60 | 38 | 58% | 98 | - | n/a |
| Financial Markets | 8 | 7 | 14% | 15 | - | n/a |
| Infrastructure | - | 8 | -100% | 8 | - | n/a |
| | 225 | 150 | 50% | 375 | - | n/a |

• 2004 result

NBNZ contributed \$375 million profit (excluding goodwill amortisation, incremental integration costs and employee share plan costs) in the ten months since acquisition on 1 December 2003 (refer page 29 for comparison with proforma results published in the rights issue prospectus).

- The National Bank has experienced 8% annualised growth in lending volumes since 1 December 2003 with strong growth in the residential housing market and in rural lending partly offset by institutional repayments. Retail deposits have grown 3% since acquisition.
- Other operating income for the 10 months reflects a slightly lower trend than prior to acquisition, with lower fee income from the corporate and capital markets businesses and certain structured finance transactions.
- Operating expenses were well contained with continued focus on integration activities.
- Economic loss provisioning methodologies have been implemented in NBNZ with a \$62 million charge in the ten months to 30 September 2004 representing an annualised charge of 0.23% of net lending assets.

• Comparison with the four months to 31 March 2004

NBNZ contributed \$225 million in the six months to 30 September 2004 compared with \$150 million in the four months to 31 March 2004. After adjusting for the additional two months in the second half, NBNZ profit was flat. Net interest income increased 6% driven by 4% lending growth, particularly home and rural lending and 4% deposit growth. Reduced asset margins have been largely offset by increased deposit margins. Other income, in NZD terms, was 5% lower reflecting reduced Financial Markets earnings. Costs increased 7% primarily in personnel and other staff-related costs, in particular, as a result of the annual salary increases for award staff on 1 April 2004. This was partly offset by a lower ELP charge following a detailed post acquisition review of ELP factors.

Acquisition and funding costs

The National Bank of New Zealand was purchased by ANZ Banking Group (New Zealand) Limited on 1 December 2003. The acquisition was internally funded by three main sources: \$1.0 billion ordinary shares, \$1.3 billion redeemable preference shares and \$2.6 billion intra-group interest bearing debt. The pre-tax cost of this funding was \$140 million for the ten months (\$58 million in the four months to 31 March 2004).

The purchase price of \$5,112 million differed from the \$4,940 million published in the prospectus due to exchange rate movements, the impact of hedging and reduced acquisition costs. The resulting goodwill of \$3,266 million is being amortised in accordance with Australian Accounting Standards over 20 years with a charge of \$129 million in the ten months since acquisition (\$54 million in the four months to 31 March 2004).

Integration costs

Incremental integration costs of \$22 million after tax have been incurred by New Zealand. Of this, \$14 million was incremental to the Group. Non-incremental integration costs are \$14 million after tax, of which \$2 million after tax is in NBNZ. Following integration these resources will be allocated to other projects. Further details on integration are provided on page 28 of the results commentary.

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

New Zealand, cont'd

ANZ New Zealand results

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| ANZ NZ businesses | | | | | | |
| ANZ NZ Banking | 77 | 68 | 13% | 145 | 141 | 3% |
| ANZ Mortgages | 17 | 15 | 13% | 32 | 36 | -11% |
| ANZ Consumer Finance | 23 | 20 | 15% | 43 | 34 | 26% |
| Institutional | 56 | 55 | 2% | 111 | 113 | -2% |
| UDC | 19 | 18 | 6% | 37 | 36 | 3% |
| Group Treasury, other and integration costs | 5 | (1) | large | 4 | (13) | large |
| | 197 | 175 | 13% | 372 | 347 | 7% |

• 2004 result

Profit after tax increased 7% in ANZ New Zealand, or 9% after allowing for the negative impact of a weaker New Zealand Dollar. Profit growth was driven mainly by the retail businesses with deposit margins widening as interest rates rose. There was a lower contribution from Institutional with lower lending volumes and higher repayments. This result also includes \$12 million (post tax) of non-incremental integration costs. Following completion of integration, these resources will be dedicated to other Group projects. Key influences on the result include:

- Net interest income increased 7% with lending volumes increasing 3% driven by growth in Mortgages (5%) and Business and Rural (5%). Deposit volumes increased 5%, assisted by strong growth in Trade and Transaction Services. The result was also assisted by a reduction in the cost of term funding. Reduced asset margins, including a 5 basis point reduction in mortgage margins as a result of a reduction in spread between the cash rate and 90 day funding rates, have been offset by increased deposit margins.
- Other operating income reduced 4% with volume related lending fee growth in Consumer Finance (10%) and Corporate (12%) offset by reduced revenue in Institutional with lower trading revenue in Financial Markets, reduced activity in the private equity business, and run off of certain structured financing activities.
- Operating expenses were flat with annual salary increases, an increased number of frontline staff, and an increased spend on brand image and sales training being offset by cost savings in support areas.
- Credit quality remains sound with economic loss provisions well in excess of net specific provisions.

• Comparison with March 2004 half

Profit after tax at \$197 million was up 13% on the March 2004 half, or 10% after allowing for the favourable impact of a stronger New Zealand dollar in the second half. The strong profit growth was driven by the retail businesses with strong volume growth and margins particularly from retail deposits offset by lower contributions from institutional businesses due to lower lending volumes, transactional activity and higher repayments. This result has been driven by revenue growth and cost containment. Revenue increased 3% with growth in Consumer Finance (4%), ANZ New Zealand Banking (7%), and Trade and Transaction Services (9%). Revenue in Institutional was flat while Treasury revenues reduced as a result of the rising rate environment. The revenue result was also assisted by the reduced cost of term funding, and benefits from capital growth in the second half (impact of paying dividends annually). Costs in NZD were 3% lower, with savings in support areas more than offsetting the cost of investment in initiatives.

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

New Zealand, cont'd

ANZ New Zealand results

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|-----------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| NZ Business | | | | | | |
| ANZ NZ Banking | 77 | 68 | 13% | 145 | 142 | 2% |
| ANZ Mortgages | 17 | 15 | 13% | 32 | 36 | -11% |
| ANZ Consumer Finance | 23 | 20 | 15% | 43 | 34 | 26% |
| NBNZ | 225 | 150 | 50% | 375 | - | n/a |
| Integration costs and other | (6) | (5) | 20% | (11) | - | n/a |
| | 336 | 248 | 35% | 584 | 212 | large |

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--------------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Total NZ Geography | | | | | | |
| NZ Business | 336 | 248 | 35% | 584 | 212 | large |
| Other previous ANZ NZ business | 80 | 72 | 11% | 152 | 136 | 12% |
| Acquisition and funding | (134) | (93) | 44% | (227) | - | n/a |
| Incremental integration costs | (14) | - | n/a | (14) | - | n/a |
| | 268 | 227 | 18% | 495 | 348 | 42% |

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

Asia Pacific

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 115 | 109 | 6% | 224 | 220 | 2% |
| Fee income | 59 | 51 | 16% | 110 | 106 | 4% |
| Other operating income | 70 | 80 | -13% | 150 | 161 | -7% |
| Operating income | 244 | 240 | 2% | 484 | 487 | -1% |
| Operating expenses | (107) | (102) | 5% | (209) | (217) | -4% |
| Profit before debt provision | 137 | 138 | -1% | 275 | 270 | 2% |
| Provision for doubtful debts | (16) | (18) | -11% | (34) | (35) | -3% |
| Income tax expense | (20) | (27) | -26% | (47) | (49) | -4% |
| Outside equity interests | (2) | (1) | 100% | (3) | (2) | 50% |
| Net profit attributable to members of the Company | 99 | 92 | 8% | 191 | 184 | 4% |
| Operating expenses ¹ to operating income | 43.0% | 42.1% | 2% | 42.6% | 43.7% | -3% |
| Net specific provision | (9) | (10) | -10% | (19) | (8) | large |
| Net non-accrual loans | 22 | 24 | -8% | 22 | 31 | -29% |
| Total employees | 2,221 | 2,131 | 4% | 2,221 | 2,096 | 6% |

¹ This excludes goodwill amortisation of \$3 million (full year 2003: \$4 million; Sep 2004 half: \$2 million; Mar 2004 half: \$1 million)

2004 result

Profit after tax increased 4% despite the impact of an appreciation in the AUD. Excluding the impact of exchange rate movements, profit increased by 11% as a result of:

- Net interest income increased 14% driven by continued growth in the Indonesian Cards business, increased mortgage lending by Personal Banking in Singapore and a 13% increase in Fiji lending volumes as economic conditions, particularly in the tourism industry, continued to improve.
- Fee income increased 16%, driven by the growth in Indonesian Cards business, and growth in lending fees in Fiji with the draw-down of several large corporate deals. The Trade Finance focus on trade flows between Australia and Asia also contributed to this improvement.
- Other operating income reduced 18% as a result of a \$12 million reduction in equity-accounted profit from PT Panin. This was partially offset by a withholding tax credit in PT Panin in the current year, a \$2 million contribution from the newly-acquired stake in Metrobank Card Corporation in Philippines, increased foreign exchange earnings and a \$2 million gain on surplus property sales in Fiji, Vanuatu and Papua New Guinea.
- Operating expenses increased by 6% as the Institutional business invested in frontline staff in Asia, capacity was built in Quest to support the centralisation of regional operations in Fiji and promotional spend was increased in the Indonesian Cards business. These cost increases were partially offset by lower technology expenditure due to the rationalisation of non-core projects.
- Provision for doubtful debts increased by 15%, largely due to the growth in the volume of Cards business. The overall quality of the Asian corporate loan book continues to improve, reflecting a much more focused approach to the regional Asian strategy.

Comparison with March 2004 half

Profit after tax increased 8% including a 3% benefit from exchange rate movements. Revenue was stable with increased lending fees in Fiji and growth in Cards and Trade Finance businesses offsetting the reduction in equity-accounted profits from PT Panin. Operating expenses increased 5% due to the investment in front line resources and increased marketing activity by Indonesian Cards. Income tax expense decreased by \$7 million largely due to a tax credit, arising from the repayment of foreign currency loans upon the exercise of options in PT Panin, an over provision of regional tax in prior periods and a one off tax credit, for the current period, in Fiji.

GEOGRAPHIC SEGMENT PERFORMANCE (continued)

Other

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net interest income | 110 | 99 | 11% | 209 | 205 | 2% |
| Fee income | 62 | 62 | 0% | 124 | 131 | -5% |
| Other operating income | 15 | 24 | -38% | 39 | 33 | 18% |
| Operating income | 187 | 185 | 1% | 372 | 369 | 1% |
| Operating expenses | (72) | (66) | 9% | (138) | (140) | -1% |
| Profit before debt provision | 115 | 119 | -3% | 234 | 229 | 2% |
| Provision for doubtful debts | (16) | (20) | -20% | (36) | (53) | -32% |
| Income tax expense | (31) | (22) | 41% | (53) | (58) | -9% |
| Outside equity interests | - | - | n/a | - | (1) | -100% |
| Net profit attributable to members of the Company | 68 | 77 | -12% | 145 | 117 | 24% |
| Operating expenses to operating income | 38.5% | 35.7% | 8% | 37.1% | 37.9% | -2% |
| Net specific provision | (17) | (2) | large | (19) | (162) | -88% |
| Net non-accrual loans | 169 | 177 | -5% | 169 | 223 | -24% |
| Total employees | 903 | 833 | 8% | 903 | 821 | 10% |

2004 result

Profit after tax increased by 24%. Excluding the impact of exchange rates profit increased by 42%. Significant influences on the result excluding the impact of exchange rates were:

- Net interest income increased 18% driven by an additional \$49 million of interest earnings in the UK on increased capital levels associated with funding of the acquisition of NBNZ. This increase was partly offset by a reduction in Corporate and Structured Financing in the UK and US, reflecting the strategy to de-risk offshore portfolios and a reduction in Treasury mismatch earnings with the run-off of higher yielding assets following an extended period of low and flat USD and GBP interest rates.
- Fee income increased 9% with increases in non-lending fees in Corporate and Structured Finance and Institutional Banking in the UK partly offset by a reduction in lending fee income reflecting the impact of the de-risking strategy on lending volumes and the push for non-lending income.
- Other operating income increased by 15% mainly due to a \$12 million increase in foreign exchange earnings in the UK driven by higher customer demand.
- Operating expenses increased 8% driven by a 14% increase in personnel expenses (which constitute approximately 75% of expenses) with an additional 67 technology staff and an additional \$8 million funding for the UK defined benefit pension plan.
- Provision for doubtful debts decreased 17% reflecting the reduction in lending volumes, particularly the US and UK Power and Telecommunications sectors. Net specific provisions decreased 86% due to a reduction in large provisions required against the remaining US and UK Power and Telecommunications exposures.

Comparison with March 2004 half

Profit after tax decreased 12%. After adjusting for the impact of exchange rate movements, profit decreased 18%. A 2% increase in net interest income with an additional \$11 million contribution from the capital earnings relating to the NBNZ acquisition was offset by a 4% decrease in fee income and a \$4 million decrease in foreign exchange earnings. Operating expenses increased 3% with an increased number of technology staff in India. Provision for doubtful debts decreased 22% as a result of the strategy to de-risk offshore portfolios. Income tax expense increased \$9 million from the March half which included the release of a \$7 million tax provision relating to prior year tax expense in the US.

FIVE YEAR SUMMARY

| | 2004 \$M | 2003 \$M | 2002 \$M | 2001 \$M | 2000 \$M |
|---|---------------|---------------|---------------|---------------|---------------|
| Statement of Financial Performance | | | | | |
| Net interest income | 5,254 | 4,311 | 4,018 | 3,833 | 3,801 |
| Other operating income | 3,391 | 2,808 | 2,970 | 2,573 | 3,790 |
| Operating expense | (4,026) | (3,228) | (2,905) | (3,092) | (4,300) |
| Provision for doubtful debts | (632) | (614) | (860) | (531) | (502) |
| Profit before income tax | 3,987 | 3,277 | 3,223 | 2,783 | 2,789 |
| Income tax expense | (1,168) | (926) | (898) | (911) | (1,040) |
| Outside equity interest | (4) | (3) | (3) | (2) | (2) |
| Net profit attributable to members of the Company | 2,815 | 2,348 | 2,322 | 1,870 | 1,747 |
| Statement of Financial Position | | | | | |
| Assets | 259,345 | 195,591 | 183,105 | 185,493 | 172,467 |
| Net assets | 17,925 | 13,787 | 11,465 | 10,551 | 9,807 |
| Ratios | | | | | |
| Return on average ordinary equity ¹ | 18.1% | 20.6% | 23.2% | 20.2% | 19.3% |
| Return on average assets | 1.2% | 1.2% | 1.3% | 1.1% | 1.1% |
| Tier 1 capital ratio | 6.9% | 7.7% | 7.9% | 7.5% | 7.4% |
| Operating expenses ² to operating income | 45.3% | 45.1% | 46.0% | 48.0% | 56.5% |
| Shareholder value - ordinary shares | | | | | |
| Total return to shareholders (share price movement plus dividends) | 17.0% | 6.7% | 15.3% | 26.2% | 36.3% |
| Market capitalisation | 34,586 | 27,314 | 26,544 | 23,783 | 20,002 |
| Dividend | 101 cents | 95 cents | 85 cents | 73 cents | 64 cents |
| Franked portion | | | | | |
| - interim | 100% | 100% | 100% | 100% | 100% |
| - final | 100% | 100% | 100% | 100% | 100% |
| Share price ³ | | | | | |
| - high | \$19.44 | \$18.45 | \$19.70 | \$16.71 | \$12.87 |
| - low | \$15.94 | \$15.01 | \$15.23 | \$12.63 | \$9.18 |
| - closing | \$19.02 | \$17.17 | \$16.88 | \$15.28 | \$12.70 |
| Share information (per fully paid ordinary share) | | | | | |
| Earnings per share - basic ³ | 153.1c | 142.4c | 141.4c | 112.7c | 102.5c |
| Dividend payout ratio | 67.5% | 64.2% | 57.8% | 62.0% | 59.1% |
| Net tangible assets | \$7.51 | \$7.49 | \$6.58 | \$5.96 | \$5.49 |
| Number of fully paid ordinary shares on issue (millions) | | | | | |
| | 1,818.4 | 1,521.7 | 1,503.9 | 1,488.3 | 1,506.2 |
| Other information | | | | | |
| Permanent employees (FTE's) | 27,383 | 21,586 | 21,380 | 21,403 | 21,774 |
| Temporary employees (FTE's) | 1,372 | 1,551 | 1,102 | 1,098 | 1,360 |
| Total employees | 28,755 | 23,137 | 22,482 | 22,501 | 23,134 |
| Point of representation | 1,190 | 1,019 | 1,018 | 1,056 | 1,087 |
| Number of shareholders ⁴ | 257,072 | 223,545 | 198,716 | 181,667 | 179,829 |

^{1.} Average ordinary shareholders' equity excludes outside equity interests

^{2.} Operating expenses \$3,859 million (2003: \$3,210 million; 2002: \$3,133 million; 2001: \$3,075 million; 2000: \$4,288 million) excludes goodwill amortisation of \$146 million (2003: \$18 million; 2002: \$20 million; 2001: \$17 million; 2000: \$12 million) and significant items in 2004 and 2002.

^{3.} Prior periods adjusted for the bonus element of the rights issue

^{4.} Excludes employees whose only ANZ shares are held in trust under ANZ employee share schemes

This page has been left blank intentionally

Australia and New Zealand Banking Group Limited

CONSOLIDATED FINANCIAL STATEMENTS AND OTHER DISCLOSURES

**Full year ended
30 September 2004**

| | PAGE |
|--|-------------|
| Consolidated Statement of Financial Performance | 61 |
| Consolidated Statement of Financial Position | 62 |
| Statement of Changes in Equity | 63 |
| Consolidated Statement of Cash Flows | 64 |
| Notes to the Financial Statements | 65 |
| 1. Accounting policies | 65 |
| 2. Income | 66 |
| 3. Operating Expenses | 67 |
| 4. Income tax expense | 68 |
| 5. Dividends | 69 |
| 6. Earnings per share | 70 |
| 7. Net loans and advances | 71 |
| 8. Impaired assets | 72 |
| 9. Provision for doubtful debts | 75 |
| 10. Loan capital | 76 |
| 11. Share Capital | 76 |
| 12. Capital adequacy | 77 |
| 13. Average Balance Sheet and related interest | 79 |
| 14. Interest spreads and net interest average margins | 82 |
| 15. Derivative financial instruments | 83 |
| 16. Contingent liabilities and contingent assets | 85 |
| 17. Note to the Statement of Cash Flows | 87 |
| 18. Changes in composition of the Group | 89 |
| 19. Associates, joint venture entities and investments | 89 |
| 20. US GAAP reconciliation | 90 |
| 21. Exchange rates | 91 |
| 22. Significant events since balance date | 91 |
| Appendix 4E Statement | 92 |
| Definitions | 93 |
| Alphabetical Index | 95 |

CONSOLIDATED STATEMENT OF FINANCIAL PERFORMANCE

| | Note | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Total income | 2 | 9,282 | 8,226 | 13% | 17,508 | 13,023 | 34% |
| Interest income | | 7,574 | 6,543 | 16% | 14,117 | 10,215 | 38% |
| Interest expense | | (4,829) | (4,034) | 20% | (8,863) | (5,904) | 50% |
| Net interest income | | 2,745 | 2,509 | 9% | 5,254 | 4,311 | 22% |
| Other operating income | 2 | 1,708 | 1,683 | 1% | 3,391 | 2,808 | 21% |
| Operating income | | 4,453 | 4,192 | 6% | 8,645 | 7,119 | 21% |
| Operating expenses | 3 | (2,124) | (1,902) | 12% | (4,026) | (3,228) | 25% |
| Profit before debt provision | | 2,329 | 2,290 | 2% | 4,619 | 3,891 | 19% |
| Provision for doubtful debts | 9 | (319) | (313) | 2% | (632) | (614) | 3% |
| Profit before income tax | | 2,010 | 1,977 | 2% | 3,987 | 3,277 | 22% |
| Income tax expense | 4 | (590) | (578) | 2% | (1,168) | (926) | 26% |
| Profit after income tax | | 1,420 | 1,399 | 2% | 2,819 | 2,351 | 20% |
| Net profit attributable to outside equity interest | | (1) | (3) | -67% | (4) | (3) | 33% |
| Net profit attributable to shareholders of the Company | | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Currency translation adjustments, net of hedges after tax | | 487 | (254) | large | 233 | (356) | large |
| Total adjustments attributable to shareholders of the company recognised directly into equity | | 487 | (254) | large | 233 | (356) | large |
| Total changes in equity other than those resulting from transactions with shareholders as owners | | 1,906 | 1,142 | 67% | 3,048 | 1,992 | 53% |
| Earnings per ordinary share (cents) | | | | | | | |
| Basic | 6 | 76.4 | 76.8 | -1% | 153.1 | 142.4 | 8% |
| Diluted | | 74.4 | 75.3 | -1% | 149.7 | 141.7 | 6% |
| Dividend per ordinary share (cents) | 5 | 54 | 47 | 15% | 101 | 95 | 6% |
| Net tangible assets per ordinary share (\$) | | 7.51 | 6.94 | 8% | 7.51 | 7.49 | 0% |

The notes appearing on pages 65 to 91 form an integral part of these financial statements

Equity instruments issued to employees

Under existing Australian Accounting Standards, certain equity instruments issued to employees are not required to be expensed. The impact of expensing options, and shares issued under the \$1,000 employee share plan, has been calculated and is disclosed below.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit attributable to shareholders of the Company | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Expenses attributable to: | | | | | | |
| Options issued to Group Heads ¹ | (4) | (4) | 0% | (8) | (8) | 0% |
| Options issued to general management ¹ | (11) | (12) | -8% | (23) | (24) | -4% |
| Shares issued under \$1,000 employee share plan | - | (22) | -100% | (22) | (18) | 22% |
| Total | 1,404 | 1,358 | 3% | 2,762 | 2,298 | 20% |

¹ Based on fair values estimated at grant date in accordance with the fair value measurement provisions of AASB 1046. Value of options amortised on a straight line basis over the vesting period.

CONSOLIDATED STATEMENT OF FINANCIAL POSITION

| | Note | As at Sep 04 \$M | As at Mar 04 \$M | As at Sep 03 \$M | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|---|------|------------------------|------------------------|------------------------|----------------------------------|----------------------------------|
| Assets | | | | | | |
| Liquid assets | | 6,363 | 5,732 | 6,592 | 11% | -3% |
| Due from other financial institutions | | 4,781 | 7,093 | 2,427 | -33% | 97% |
| Trading securities ¹ | | 5,478 | 6,393 | 4,213 | -14% | 30% |
| Investment securities | | 7,746 | 6,669 | 4,767 | 16% | 62% |
| Net loans and advances | 7 | 204,962 | 188,858 | 149,465 | 9% | 37% |
| Customer's liability for acceptances | | 12,466 | 13,358 | 13,178 | -7% | -5% |
| Regulatory deposits | | 176 | 107 | 101 | 64% | 74% |
| Shares in associates and joint venture entities | | 1,960 | 1,905 | 1,814 | 3% | 8% |
| Deferred tax assets | | 1,454 | 1,319 | 1,165 | 10% | 25% |
| Goodwill ² | | 3,269 | 3,202 | 160 | 2% | large |
| Other assets ^{3, 4} | | 9,158 | 11,117 | 10,224 | -18% | -10% |
| Premises and equipment | | 1,532 | 1,535 | 1,485 | 0% | 3% |
| Total assets | | 259,345 | 247,288 | 195,591 | 5% | 33% |
| Liabilities | | | | | | |
| Due to other financial institutions | | 7,349 | 7,143 | 6,467 | 3% | 14% |
| Deposits and other borrowings | | 168,557 | 163,208 | 124,494 | 3% | 35% |
| Liability for acceptances | | 12,466 | 13,358 | 13,178 | -7% | -5% |
| Income tax liabilities | | 1,914 | 1,454 | 1,083 | 32% | 77% |
| Payables and other liabilities ⁴ | | 14,212 | 15,918 | 13,611 | -11% | 4% |
| Provisions | | 845 | 857 | 769 | -1% | 10% |
| Bonds and notes | | 27,602 | 21,245 | 16,572 | 30% | 67% |
| Loan capital ⁵ | 10 | 8,475 | 7,357 | 5,630 | 15% | 51% |
| Total liabilities | | 241,420 | 230,540 | 181,804 | 5% | 33% |
| Net assets | | 17,925 | 16,748 | 13,787 | 7% | 30% |
| Shareholders' equity | | | | | | |
| Ordinary share capital | | 8,005 | 7,865 | 4,175 | 2% | 92% |
| Preference share capital | | 987 | 987 | 2,212 | 0% | -55% |
| Reserves | | 579 | 106 | 180 | large | large |
| Retained profits | | 8,336 | 7,773 | 7,203 | 7% | 16% |
| Share capital and reserves attributable to shareholders of the Company | | 17,907 | 16,731 | 13,770 | 7% | 30% |
| Outside equity interests | | 18 | 17 | 17 | 6% | 6% |
| Total shareholders' equity | | 17,925 | 16,748 | 13,787 | 7% | 30% |
| Derivative financial instruments | 15 | | | | | |
| Contingent liabilities and contingent assets | 16 | | | | | |

¹ Includes bills held in portfolio \$1,875 million (Mar 2004: \$1,387 million; Sep 2003: \$820 million) which are part of net advances

² Excludes notional goodwill in equity accounted entities, mainly \$754 million included in the net carrying value of INGA (Mar 2004: \$799 million; Sep 2003: \$821 million)

³ Includes interest revenue receivable \$1,568 million (Mar 2004: \$1,310 million; Sep 2003: \$1,085 million)

⁴ Other assets includes life insurance assets of \$65 million (Mar 2004: \$52 million; Sep 2003: nil). Payables and other liabilities includes policy holder liabilities of \$30 million (Mar 2004: \$25 million; Sep 2003: nil)

⁵ Includes \$1,535 million (Mar 2004: \$1,450 million; 2003: nil) hybrid loan capital that qualifies for Tier 1 capital as defined by the Australian Prudential Regulation Authority

The notes appearing on pages 65 to 91 form an integral part of these financial statements

STATEMENT OF CHANGES IN EQUITY

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Share capital | | | | | | |
| Balance at start of period | 8,852 | 6,387 | 39% | 6,387 | 5,314 | 20% |
| Ordinary shares | | | | | | |
| Rights issue | (10) | 3,572 | large | 3,562 | - | n/a |
| Dividend reinvestment plan ¹ | 70 | 65 | 8% | 135 | 115 | 17% |
| Group employee share acquisition scheme | 23 | 24 | -4% | 47 | 48 | -2% |
| Group share option scheme | 57 | 29 | 97% | 86 | 73 | 18% |
| Preference shares | | | | | | |
| New preference share issues | - | - | n/a | - | 987 | -100% |
| Redemption of preference shares | - | (1,225) | -100% | (1,225) | - | n/a |
| Retranslation of preference shares | - | - | n/a | - | (150) | -100% |
| Total share capital | 8,992 | 8,852 | 2% | 8,992 | 6,387 | 41% |
| Foreign currency translation reserve | | | | | | |
| Balance at start of period | (269) | (239) | 13% | (239) | 117 | large |
| Currency translation adjustments | | | | | | |
| net of hedges after tax | 487 | (254) | large | 233 | (356) | large |
| Transfer from general reserve | - | 224 | -100% | 224 | - | n/a |
| | 218 | (269) | large | 218 | (239) | large |
| General reserve | | | | | | |
| Balance at start of period | 195 | 239 | -18% | 239 | 237 | 1% |
| TrUEPrs preference share gain on buy back | - | 180 | -100% | 180 | - | n/a |
| Transfer (to) from retained profits/FCTR | (14) | (224) | -94% | (238) | 2 | large |
| | 181 | 195 | -7% | 181 | 239 | -24% |
| Asset revaluation reserve | 31 | 31 | 0% | 31 | 31 | 0% |
| Capital reserve | 149 | 149 | 0% | 149 | 149 | 0% |
| Total reserves | 579 | 106 | large | 579 | 180 | large |
| Retained profits | | | | | | |
| Balance at start of period | 7,773 | 7,203 | 8% | 7,203 | 5,600 | 29% |
| Net profit attributable | | | | | | |
| to shareholders of the Company | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Total available for appropriation | 9,192 | 8,599 | 7% | 10,018 | 7,948 | 26% |
| Transfers from (to) reserves | 14 | - | n/a | 14 | (2) | large |
| Ordinary share dividends provided for or paid | (836) | (762) | 10% | (1,598) | (641) | large |
| Preference share dividends paid | (34) | (64) | -47% | (98) | (102) | -4% |
| Retained profits at end of period | 8,336 | 7,773 | 7% | 8,336 | 7,203 | 16% |
| Total shareholders' equity attributable to shareholders of the Company | 17,907 | 16,731 | 7% | 17,907 | 13,770 | 30% |

¹ Ordinary shares are also issued under the ANZ Bonus Option Plan

The notes appearing on pages 65 to 91 form an integral part of these financial statements

CONSOLIDATED STATEMENT OF CASH FLOWS

| | | Half year Sep 04 Inflows (Outflows) \$M | Half year Mar 04 Inflows (Outflows) \$M | Full year Sep 04 Inflows (Outflows) \$M | Full year Sep 03 Inflows (Outflows) \$M |
|---|-------------|--|--|--|--|
| Cash flows from operating activities | Note | | | | |
| Interest received | | 7,783 | 6,732 | 14,515 | 10,887 |
| Dividends received | | 2 | 1 | 3 | 7 |
| Fees and other income received | | 2,022 | 1,235 | 3,257 | 3,170 |
| Interest paid | | (4,529) | (3,729) | (8,258) | (5,724) |
| Personnel expenses paid | | (1,120) | (990) | (2,110) | (1,848) |
| Premises expenses paid | | (156) | (156) | (312) | (279) |
| Other operating expenses paid | | (1,141) | (952) | (2,093) | (1,952) |
| Income taxes paid | | | | | |
| Australia | | (50) | 79 | 29 | (1,146) |
| Overseas | | (164) | (112) | (276) | (166) |
| Net GST paid | | (8) | (11) | (19) | 1 |
| Net (increase) decrease in trading securities | | 1,070 | (556) | 514 | 1,669 |
| Net cash provided by operating activities | 17 | 3,709 | 1,541 | 5,250 | 4,619 |
| Cash flows from investing activities | | | | | |
| Net decrease(increase) | | | | | |
| Liquid assets - greater than three months | | (7) | (318) | (325) | 1,113 |
| Due from other financial institutions | | 1,151 | (629) | 522 | (44) |
| Regulatory deposits | | (63) | (13) | (76) | 52 |
| Loans and advances | | (12,201) | (10,556) | (22,757) | (19,944) |
| Shares in controlled entities and associates | | (14) | (21) | (35) | (2) |
| Investment securities | | | | | |
| Purchases | | (3,382) | (4,178) | (7,560) | (3,871) |
| Proceeds from sale or maturity | | 2,495 | 2,355 | 4,850 | 2,445 |
| Controlled entities and associates | | | | | |
| Purchased (net of cash acquired) | | 68 | (3,292) | (3,224) | - |
| Premises and equipment | | | | | |
| Purchases | | (155) | (145) | (300) | (368) |
| Proceeds from sale | | 23 | 30 | 53 | 51 |
| Other | | 593 | 1,142 | 1,735 | 1,401 |
| Net cash (used in) investing activities | | (11,492) | (15,625) | (27,117) | (19,167) |
| Cash flows from financing activities | | | | | |
| Net (decrease)increase | | | | | |
| Due to other financial institutions | | (1,257) | 985 | (272) | (2,946) |
| Deposits and other borrowings | | 3,167 | 8,049 | 11,216 | 13,995 |
| Payables and other liabilities | | (431) | (630) | (1,061) | 1,000 |
| Bonds and notes | | | | | |
| Issue proceeds | | 6,550 | 7,631 | 14,181 | 8,255 |
| Redemptions | | (2,408) | (1,692) | (4,100) | (4,095) |
| Loan capital | | | | | |
| Issue proceeds | | 685 | 2,009 | 2,694 | 3,380 |
| Redemptions | | - | (368) | (368) | (437) |
| Decrease in outside equity interests | | - | (1) | (1) | (1) |
| Dividends paid | | (800) | (761) | (1,561) | (1,322) |
| Share capital issues | | 70 | 3,625 | 3,695 | 120 |
| StEPs preference share issue | | - | - | - | 1,000 |
| StEPs issues costs | | - | - | - | (13) |
| Preference share buyback | | - | (1,045) | (1,045) | - |
| Net cash provided by financing activities | | 5,576 | 17,802 | 23,378 | 18,936 |
| Net cash provided by operating activities | | 3,709 | 1,541 | 5,250 | 4,619 |
| Net cash (used in) investing activities | | (11,492) | (15,625) | (27,117) | (19,167) |
| Net cash provided by financing activities | | 5,576 | 17,802 | 23,378 | 18,936 |
| Net (decrease)increase in cash and cash equivalents | | (2,207) | 3,718 | 1,511 | 4,388 |
| Cash and cash equivalents at beginning of period | | 8,454 | 7,315 | 7,315 | 7,925 |
| Foreign currency translation on opening balances | | 1,607 | (2,579) | (972) | (4,998) |
| Cash and cash equivalents at end of period | 17 | 7,854 | 8,454 | 7,854 | 7,315 |

The notes appearing on pages 65 to 91 form an integral part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS

1. Accounting policies

These consolidated financial statements:

- should be read in conjunction with any public announcements made by the Parent Entity and its controlled entities (the Group) for the year ended 30 September 2004 in accordance with the continuous disclosure obligations under the Corporations Act 2001.
- are made out in accordance with the Corporations Act 2001, ASX listing rules, applicable Accounting Standards, Urgent Issues Group Consensus Views and other mandatory reporting requirements.
- do not include all notes of the type normally included in the annual financial report.
- have been prepared in accordance with the historical cost convention, as modified by the revaluation of trading instruments and the deemed cost of properties.

Where necessary, amounts shown for previous periods have been reclassified to facilitate comparison.

The accounting policies followed in preparing these consolidated financial statements are the same as those to be applied in the 30 September 2004 Annual and Financial Reports. The accounting policies are consistent with those of the previous financial year.

Details of critical accounting policies are shown on pages 30 to 32.

NOTES TO THE FINANCIAL STATEMENTS (continued)

2. Income

Net interest income

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|----------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Interest income | 7,574 | 6,543 | 16% | 14,117 | 10,215 | 38% |
| Interest expense | (4,829) | (4,034) | 20% | (8,863) | (5,904) | 50% |
| Net interest income | 2,745 | 2,509 | 9% | 5,254 | 4,311 | 22% |

Other Operating Income

| | | | | | | |
|--|--------------|--------------|-------------|---------------|---------------|------------|
| Fee income | | | | | | |
| Lending | 506 | 496 | 2% | 1,002 | 933 | 7% |
| Other | 754 | 665 | 13% | 1,419 | 1,115 | 27% |
| Total fee income | 1,260 | 1,161 | 9% | 2,421 | 2,048 | 18% |
| Other income | | | | | | |
| Foreign exchange earnings | 213 | 198 | 8% | 411 | 348 | 18% |
| Profit on trading instruments | 71 | 80 | -11% | 151 | 110 | 37% |
| Net profit before tax from the close out of the | | | | | | |
| TrUEPrs swap ¹ | - | 108 | -100% | 108 | - | n/a |
| Hedge of TrUEPrs cash flows | - | 2 | -100% | 2 | 71 | -97% |
| INGA completion account profit ¹ | 14 | - | n/a | 14 | - | n/a |
| Share of joint venture: Profit from INGA joint venture | 57 | 40 | 43% | 97 | 55 | 76% |
| Share of associates profit (net of writeoffs) | 21 | 27 | -22% | 48 | 51 | -6% |
| Other | 72 | 67 | 7% | 139 | 125 | 11% |
| Total other income | 448 | 522 | -14% | 970 | 760 | 28% |
| Total other operating income | 1,708 | 1,683 | 1% | 3,391 | 2,808 | 21% |
| Total income | 9,282 | 8,226 | 13% | 17,508 | 13,023 | 34% |
| Profit before income tax as a % of total income | 21.7% | 24.0% | -10% | 22.8% | 25.2% | -10% |

¹: Significant transaction, refer page 12

Interest spread and net interest average margin (%)

| | | | | | | |
|---|-------------|-------------|------------|-------------|-------------|------------|
| Gross interest spread | 2.02 | 2.14 | n/a | 2.08 | 2.28 | n/a |
| Interest forgone on impaired assets | (0.02) | (0.03) | n/a | (0.02) | (0.03) | n/a |
| Net interest spread | 2.00 | 2.11 | n/a | 2.06 | 2.25 | n/a |
| Interest attributable to net non-interest bearing items | 0.45 | 0.42 | n/a | 0.43 | 0.42 | n/a |
| Net interest average margin | 2.45 | 2.53 | n/a | 2.49 | 2.67 | n/a |
| Average interest earning assets (\$M) | 225,220 | 199,086 | 13% | 212,153 | 162,154 | 31% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

3. Operating Expenses

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Personnel | | | | | | |
| Pension fund | 76 | 69 | 10% | 145 | 109 | 33% |
| Employee entitlements & taxes | 73 | 71 | 3% | 144 | 122 | 18% |
| Salaries and wages | 747 | 684 | 9% | 1,431 | 1,177 | 22% |
| Other | 223 | 188 | 19% | 411 | 342 | 20% |
| Total personnel expenses | 1,119 | 1,012 | 11% | 2,131 | 1,750 | 22% |
| Premises | | | | | | |
| Amortisation & depreciation | 13 | 12 | 8% | 25 | 31 | -19% |
| Rent | 101 | 96 | 5% | 197 | 154 | 28% |
| Utilities and other outgoings | 59 | 50 | 18% | 109 | 88 | 24% |
| Other | 13 | 9 | 44% | 22 | 22 | 0% |
| Total premises expenses | 186 | 167 | 11% | 353 | 295 | 20% |
| Computer | | | | | | |
| Computer contractors | 15 | 10 | 50% | 25 | 18 | 39% |
| Data communications | 41 | 42 | -2% | 83 | 61 | 36% |
| Depreciation and amortisation | 123 | 117 | 5% | 240 | 183 | 31% |
| Rentals and repairs | 27 | 32 | -16% | 59 | 70 | -16% |
| Software purchased | 46 | 55 | -16% | 101 | 103 | -2% |
| Other | 27 | 18 | 50% | 45 | 30 | 50% |
| Total computer expenses | 279 | 274 | 2% | 553 | 465 | 19% |
| Other | | | | | | |
| Advertising and public relations | 73 | 57 | 28% | 130 | 91 | 43% |
| Amortisation of goodwill | 83 | 63 | 32% | 146 | 18 | large |
| Audit fees | 2 | 2 | 0% | 4 | 3 | 33% |
| Depreciation of furniture and equipment | 25 | 19 | 32% | 44 | 33 | 33% |
| Freight and cartage | 21 | 20 | 5% | 41 | 35 | 17% |
| Loss on disposal of premises and equipment | 5 | 1 | large | 6 | 7 | -14% |
| Non-lending losses, frauds and forgeries | 25 | 24 | 4% | 49 | 48 | 2% |
| Postage & stationery | 61 | 50 | 22% | 111 | 92 | 21% |
| Professional fees | 63 | 50 | 26% | 113 | 102 | 11% |
| Telephone | 29 | 28 | 4% | 57 | 49 | 16% |
| Travel | 56 | 44 | 27% | 100 | 78 | 28% |
| Other | 68 | 60 | 13% | 128 | 102 | 25% |
| Total other expenses | 511 | 418 | 22% | 929 | 658 | 41% |
| Restructuring | 29 | 31 | -6% | 60 | 60 | 0% |
| Operating expenses | 2,124 | 1,902 | 12% | 4,026 | 3,228 | 25% |
| Employees | | | | | | |
| Employees (FTE) - Permanent | 27,383 | 26,585 | 3% | 27,383 | 21,586 | 27% |
| Employees (FTE) - Temporary | 1,372 | 1,386 | -1% | 1,372 | 1,551 | -12% |
| Total employees | 28,755 | 27,971 | 3% | 28,755 | 23,137 | 24% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

4. Income tax expense

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Operating profit before income tax | 2,010 | 1,977 | 2% | 3,987 | 3,277 | 22% |
| Prima facie income tax at 30% | 603 | 593 | 2% | 1,196 | 983 | 22% |
| Tax effect of permanent differences | | | | | | |
| Overseas tax rate differential | 11 | 9 | 22% | 20 | 15 | 33% |
| Rebateable and non-assessable dividends | (10) | (10) | 0% | (20) | (16) | 25% |
| Other non-assessable income | (17) | (15) | 13% | (32) | (31) | 3% |
| Profit from associated entities and joint venture entities | (23) | (20) | 15% | (43) | (32) | 34% |
| Life insurance accounting | (2) | (2) | 0% | (4) | - | n/a |
| Goodwill amortisation | 27 | 19 | 42% | 46 | 5 | large |
| Other | 2 | 5 | -60% | 7 | 5 | 40% |
| | 591 | 579 | 2% | 1,170 | 929 | 26% |
| Income tax (over) under provided in prior years | (1) | (1) | 0% | (2) | (3) | -33% |
| Total income tax expense on profit | 590 | 578 | 2% | 1,168 | 926 | 26% |
| Australia | 392 | 410 | -4% | 802 | 672 | 19% |
| Overseas | 198 | 168 | 18% | 366 | 254 | 44% |
| | 590 | 578 | 2% | 1,168 | 926 | 26% |
| Effective tax rate | 29.4% | 29.2% | 1% | 29.3% | 28.3% | 4% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

5. Dividends

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Dividend per ordinary share¹ (cents) | | | | | | |
| Interim (fully franked) | n/a | 47 | n/a | 47 | 44 | 7% |
| Final (fully franked) | 54 | n/a | n/a | 54 | 51 | 6% |

Ordinary share dividend^{1, 2}

| | | | | | | |
|---|------------|------------|------------|--------------|------------|--------------|
| Interim dividend paid | 850 | - | n/a | 850 | 666 | 28% |
| Final dividend paid | - | 777 | -100% | 777 | - | n/a |
| Bonus option plan adjustment ³ | (14) | (15) | -7% | (29) | (25) | 16% |
| Total | 836 | 762 | 10% | 1,598 | 641 | large |

Ordinary share dividend payout ratio (%)⁴

| | | | | | |
|-------|-------|-----|--------------|-------|----|
| 71.0% | 63.8% | 11% | 67.5% | 64.2% | 5% |
|-------|-------|-----|--------------|-------|----|

^{1.} Excludes preference share dividend

^{2.} Change in accounting standard in 2003. Dividends no longer accrued and recorded when declared.

^{3.} This relates to prior period and interim dividend payment

^{4.} Dividend payout ratio calculated using proposed full year dividend of \$983 million not included in the above table. Dividend payout ratio for March 2004 calculated using \$850 million dividends paid in the September 2004 half. Dividend payout ratio for September 2003 calculated using \$777 million dividends paid in the March 2004 half

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|----------------------------------|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Preference share dividend | | | | | | |
| TrUEPrS ¹ | 1 | 35 | -97% | 36 | 102 | -65% |
| ANZ STEPS | 33 | 29 | 14% | 62 | - | n/a |
| | 34 | 64 | -47% | 98 | 102 | -4% |

Dividend per preference share

| | | | | | | |
|---------------------|--------|--------|-------|---------------|--------|------|
| TrUEPrS (USD cents) | 0 | 20.7 | -100% | 20.7 | 50.2 | -59% |
| ANZ STEPS (AUD) | \$3.46 | \$2.94 | 18% | \$6.40 | \$0.00 | n/a |

^{1.} The 2004 dividend on TrUEPrS is included in significant items. Refer page 12. The \$1 million impact in the September half results from the retranslation of the TrUEPrS dividend at the closing exchange rate.

NOTES TO THE FINANCIAL STATEMENTS (continued)

6. Earnings per share

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Number of fully paid ordinary shares on issue (\$) | 1,818.4 | 1,808.2 | 1% | 1,818.4 | 1,521.7 | 19% |
| Basic | | | | | | |
| Net profit attributable to members of the Company ¹ (\$M) | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Preference Share dividends | 34 | 64 | -47% | 98 | 102 | -4% |
| Net profit excluding preference share dividends | 1,385 | 1,332 | 4% | 2,717 | 2,246 | 21% |
| Weighted average number of ordinary shares prior to rights issue (M) | 1,813.9 | 1,521.8 | 19% | 1,521.8 | 1,514.2 | 1% |
| Weighted average number of ordinary shares issued post rights issue (M) | - | 4.7 | -100% | 10.0 | - | n/a |
| Weighted average number of ordinary shares issued under rights issue (M) | - | 187.1 | -100% | 232.0 | - | n/a |
| Weighted average number of shares prior to dilution for rights issue (M) | 1,813.9 | 1,713.6 | 6% | 1,763.8 | 1,514.2 | 16% |
| Discount factor based on Theoretical Rights ² | - | 0.9866 | | 0.9933 | 0.9597 | |
| Adjustment for the impact of rights issue (M) | - | 20.7 | | 10.3 | 63.6 | |
| Adjusted weighted average number of shares (M) | 1,813.9 | 1,734.3 | | 1,774.1 | 1,577.8 | |
| Basic earnings per share (cents)³ | 76.4 | 76.8 | -1% | 153.1 | 142.4 | 8% |
| Diluted | | | | | | |
| Net profit attributable to members of the company excluding interest on Hybrid securities ⁴ (\$M) | 1,411 | 1,350 | 5% | 2,761 | 2,246 | 23% |
| Adjusted weighted average number of shares on issue (M) | 1,813.9 | 1,734.3 | 5% | 1,774.1 | 1,577.8 | 12% |
| Weighted average number of Options outstanding (M) | 5.4 | 6.6 | -18% | 6.2 | 7.2 | -14% |
| Weighted average number of convertible US Hybrid securities at current market price ⁴ (M) | 76.1 | 52.2 | 46% | 64.5 | - | n/a |
| Adjusted weighted average number of shares - diluted (M) | 1,895.4 | 1,793.1 | 6% | 1,844.8 | 1,585.0 | 16% |
| Diluted earnings per share (cents) | 74.4 | 75.3 | -1% | 149.7 | 141.7 | 6% |
| Adjusted Basic | | | | | | |
| Net profit attributable to members of the company ¹ (\$M) | 1,385 | 1,332 | 4% | 2,717 | 2,246 | 21% |
| Significant items - included in profit after tax ⁵ | - | (84) | -100% | (84) | - | n/a |
| - preference dividend ⁶ for TrUEPrS | 1 | 35 | -97% | 36 | - | n/a |
| Earnings excluding significant items | 1,386 | 1,283 | 8% | 2,669 | 2,246 | 19% |
| Earnings per share (cents) excluding significant items | 76.4 | 74.0 | 3% | 150.4 | 142.4 | 6% |
| Net profit attributable to members of the Company ¹ (\$M) | 1,385 | 1,332 | 4% | 2,717 | 2,246 | 21% |
| Significant items - included in profit after tax | - | (84) | -100% | (84) | - | n/a |
| - preference dividend ⁶ for TrUEPrS | 1 | 35 | -97% | 36 | - | n/a |
| Goodwill amortisation (excluding NBNZ) ⁶ | 29 | 31 | -6% | 60 | 62 | -3% |
| Goodwill amortisation - NBNZ | 75 | 54 | 39% | 129 | - | n/a |
| Earnings excluding significant items and goodwill amortisation | 1,490 | 1,368 | 9% | 2,858 | 2,308 | 24% |
| Earnings per share (cents) excluding significant items and goodwill amortisation³ | 82.1 | 78.9 | 4% | 161.1 | 146.3 | 10% |

^{1.} Adjusted for preference share dividend

^{2.} Refer page 20 for calculation details

^{3.} Discounted for rights issue

^{4.} Interest expense on US Hybrid securities was \$37 million (Mar 2004: \$26 million). Share price \$20.07 at 30 September 2004. Refer Note 10 for details on US Hybrid

^{5.} Refer page 12 for an explanation

^{6.} Includes INGA notional goodwill amortisation

NOTES TO THE FINANCIAL STATEMENTS (continued)

7. Net loans and advances

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 | Movt Sep 04 v. Sep 03 |
|--|-----------------|-----------------|-----------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | % | % |
| Australia | | | | | |
| Term loans - housing ³ | 71,499 | 67,745 | 62,482 | 6% | 14% |
| Term loans - non housing ¹ | 49,217 | 44,186 | 41,133 | 11% | 20% |
| Lease finance / hire purchase | 9,760 | 9,178 | 8,740 | 6% | 12% |
| Overdrafts | 4,390 | 4,149 | 3,915 | 6% | 12% |
| Credit cards outstanding | 4,523 | 4,348 | 4,265 | 4% | 6% |
| Other | 1,091 | 1,018 | 785 | 7% | 39% |
| | 140,480 | 130,624 | 121,320 | 8% | 16% |
| New Zealand | | | | | |
| Term loans - housing | 31,519 | 28,243 | 10,551 | 12% | large |
| Term loans - non housing ¹ | 22,472 | 20,143 | 7,425 | 12% | large |
| Lease finance / hire purchase | 1,010 | 872 | 866 | 16% | 17% |
| Overdrafts | 1,604 | 1,540 | 611 | 4% | large |
| Credit cards outstanding | 1,032 | 983 | 491 | 5% | large |
| Other | 584 | 827 | 985 | -29% | -41% |
| | 58,221 | 52,608 | 20,929 | 11% | large |
| Overseas markets | | | | | |
| Term loans - housing | 464 | 385 | 361 | 21% | 29% |
| Term loans - non housing ¹ | 8,730 | 7,986 | 8,984 | 9% | -3% |
| Lease finance / hire purchase | 111 | 87 | 239 | 28% | -54% |
| Overdrafts | 558 | 554 | 740 | 1% | -25% |
| Credit cards outstanding | 128 | 117 | 134 | 9% | -4% |
| Other | 122 | 109 | 80 | 12% | 53% |
| | 10,113 | 9,238 | 10,538 | 9% | -4% |
| Total gross loans and advances^{2, 3} | 208,814 | 192,470 | 152,787 | 8% | 37% |
| Less: | | | | | |
| Provision for doubtful debts | (2,376) | (2,247) | (2,018) | 6% | 18% |
| Income yet to mature | (1,476) | (1,365) | (1,304) | 8% | 13% |
| Total net loans and advances^{2, 3} | 204,962 | 188,858 | 149,465 | 9% | 37% |

^{1.} Includes Equity Loans which are reported in Mortgages

^{2.} Bills held in portfolio, \$1,875 million (Mar 2004: \$1,387 million; Sep 2003: \$820 million) are included in trading securities

^{3.} Securitised mortgages outstanding \$2,272 million (Mar 2004: \$1,066 million; Sep 2003: \$1,295 million) not included in net loans and advances

NOTES TO THE FINANCIAL STATEMENTS (continued)

8. Impaired assets

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 | Movt Sep 04 v. Sep 03 |
|-----------------------------------|-----------------|-----------------|-----------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | % | % |
| Summary of impaired assets | | | | | |
| Non-accrual loans | 829 | 931 | 1,007 | -11% | -18% |
| Restructured loans | 32 | - | - | n/a | n/a |
| Unproductive facilities | 29 | 44 | 39 | -34% | -26% |
| Gross impaired assets | 890 | 975 | 1,046 | -9% | -15% |
| Less specific provisions: | | | | | |
| Non-accrual loans | (378) | (414) | (482) | -9% | -22% |
| Unproductive facilities | (6) | (5) | (2) | 20% | large |
| Net impaired assets | 506 | 556 | 562 | -9% | -10% |

Non-accrual loans

| | | | | | |
|------------------------------------|------------|------------|------------|-------------|-------------|
| Non-accrual loans | 829 | 931 | 1,007 | -11% | -18% |
| Specific provisions | (378) | (414) | (482) | -9% | -22% |
| Total net non-accrual loans | 451 | 517 | 525 | -13% | -14% |

Before specific provisions

| | | | | | |
|--------------------------------|------------|------------|--------------|-------------|-------------|
| Australia | 422 | 516 | 522 | -18% | -19% |
| New Zealand | 115 | 109 | 22 | 6% | large |
| Overseas markets | 292 | 306 | 463 | -5% | -37% |
| Total non-accrual loans | 829 | 931 | 1,007 | -11% | -18% |

After specific provisions

| | | | | | |
|------------------------------------|------------|------------|------------|-------------|-------------|
| Australia | 213 | 275 | 256 | -23% | -17% |
| New Zealand | 47 | 41 | 13 | 15% | large |
| Overseas markets | 191 | 201 | 256 | -5% | -25% |
| Total net non-accrual loans | 451 | 517 | 525 | -13% | -14% |

| | Half year Sep 04 | Half year Mar 04 | Movt Sep 04 v. Mar 04 | Full year Sep 04 | Full year Sep 03 | Movt Sep 04 v. Sep 03 |
|--|------------------------|------------------------|-----------------------------|------------------------|------------------------|-----------------------------|
| | \$M | \$M | % | \$M | \$M | % |
| New and increased non accrual loans | | | | | | |
| Australia | 323 | 329 | -2% | 652 | 538 | 21% |
| New Zealand | 101 | 73 | 38% | 174 | 98 | 78% |
| Overseas markets | 55 | 194 | -72% | 249 | 352 | -29% |
| Total new non accrual loans | 479 | 596 | -20% | 1,075 | 988 | 9% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

8. Impaired Assets, cont'd

Further analysis on non-accrual loans at 30 September 2004 and interest and/or other income received during the period is as follows:

| | Gross balance outstanding \$M | Specific Provision \$M | Interest and / or other income received \$M |
|--|-------------------------------------|------------------------------|---|
| Non-accrual loans | | | |
| Without provisions | | | |
| Australia | 82 | - | 3 |
| New Zealand | 6 | - | - |
| Overseas markets | 27 | - | 7 |
| | 115 | - | 10 |
| With provisions and no, or partial, performance ¹ | | | |
| Australia | 338 | 208 | 3 |
| New Zealand | 109 | 69 | 1 |
| Overseas markets | 265 | 100 | 5 |
| | 712 | 377 | 9 |
| With provisions and full performance ¹ | | | |
| Australia | 1 | 1 | - |
| Overseas markets | 1 | - | - |
| | 2 | 1 | - |
| Total non-accrual loans | 829 | 378 | 19 |
| Unproductive facilities | 29 | 6 | - |
| Total | 858 | 384 | 19 |

¹ A loan's performance is assessed against its contractual repayment schedule

| | As at Sep 04 \$M | As at Mar 04 \$M | As at Sep 03 \$M | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|--------------------------------------|------------------------|------------------------|------------------------|----------------------------------|----------------------------------|
| Unproductive facilities | | | | | |
| Australia | 22 | 27 | 23 | -19% | -4% |
| Overseas markets | 7 | 17 | 16 | -59% | -56% |
| Gross unproductive facilities | 29 | 44 | 39 | -34% | -26% |
| Specific provision | | | | | |
| Australia | - | - | 1 | n/a | -100% |
| Overseas markets | 6 | 5 | 1 | 20% | large |
| Specific provision | 6 | 5 | 2 | 20% | large |
| Net unproductive facilities | 23 | 39 | 37 | -41% | -38% |

The following amounts are not classified as impaired assets and therefore are not included within the summary on page 72.

| | As at Sep 04 \$M | As at Mar 04 \$M | As at Sep 03 \$M | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|--|------------------------|------------------------|------------------------|----------------------------------|----------------------------------|
| Accruing loans past due 90 days or more | | | | | |
| Australia | 188 | 170 | 175 | 11% | 7% |
| New Zealand | 77 | 65 | 18 | 18% | large |
| Overseas markets | 28 | 21 | 20 | 33% | 40% |
| | 293 | 256 | 213 | 14% | 38% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

8. Impaired Assets, cont'd

Interest and other income forgone on impaired assets

The following table shows the estimated amount of interest and other income forgone, net of interest recoveries, on average impaired assets during the period.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Gross interest and other income receivable on non-accrual | | | | | | |
| loans, restructured loans and unproductive facilities | | | | | | |
| Australia | 12 | 17 | -29% | 29 | 36 | -19% |
| New Zealand | 4 | 4 | 0% | 8 | 2 | large |
| Overseas markets | 11 | 14 | -21% | 25 | 31 | -19% |
| <hr/> | | | | | | |
| Total gross interest and other income receivable on impaired assets | 27 | 35 | -23% | 62 | 69 | -10% |
| <hr/> | | | | | | |
| Interest and other income received | | | | | | |
| Australia | (3) | (3) | 0% | (6) | (10) | -40% |
| New Zealand | (1) | - | n/a | (1) | (1) | 0% |
| Overseas markets | (4) | (8) | -50% | (12) | (12) | 0% |
| <hr/> | | | | | | |
| Total interest income and other income received | (8) | (11) | -27% | (19) | (23) | -17% |
| <hr/> | | | | | | |
| Net interest and other income forgone | | | | | | |
| Australia | 9 | 14 | -36% | 23 | 26 | -12% |
| New Zealand | 3 | 4 | -25% | 7 | 1 | large |
| Overseas markets | 7 | 6 | 17% | 13 | 19 | -32% |
| <hr/> | | | | | | |
| Total net interest and other income forgone | 19 | 24 | -21% | 43 | 46 | -7% |

In the event of customer default, any loan security is held as mortgagee in possession and therefore the Group does not hold any other real estate owned assets.

NOTES TO THE FINANCIAL STATEMENTS (continued)

9. Provision for doubtful debts

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| General provision | | | | | | |
| Balance at start of period | 1,828 | 1,534 | 19% | 1,534 | 1,496 | 3% |
| Acquisition of provisions | - | 216 | -100% | 216 | - | n/a |
| Adjustment for exchange rate fluctuations | 92 | (39) | large | 53 | (49) | large |
| Charge to statement of financial performance | 319 | 313 | 2% | 632 | 614 | 3% |
| Transfer to specific provision | (297) | (228) | 30% | (525) | (588) | -11% |
| Recoveries | 50 | 32 | 56% | 82 | 61 | 34% |
| Total general provision | 1,992 | 1,828 | 9% | 1,992 | 1,534 | 30% |
| Specific provision | | | | | | |
| Balance at start of period | 419 | 484 | -13% | 484 | 585 | -17% |
| Acquisition of provisions | - | 57 | -100% | 57 | - | n/a |
| Adjustment for exchange rate fluctuations | 9 | (11) | large | (2) | (49) | -96% |
| Bad debts written off | (341) | (339) | 1% | (680) | (640) | 6% |
| Transfer from general provision | 297 | 228 | 30% | 525 | 588 | -11% |
| Total specific provision | 384 | 419 | -8% | 384 | 484 | -21% |
| Total provisions for doubtful debts | 2,376 | 2,247 | 6% | 2,376 | 2,018 | 18% |

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Provision movement analysis | | | | | | |
| New and increased provisions | | | | | | |
| Australia | 247 | 212 | 17% | 459 | 418 | 10% |
| New Zealand | 40 | 40 | 0% | 80 | 45 | 78% |
| Overseas markets | 51 | 35 | 46% | 86 | 212 | -59% |
| | 338 | 287 | 18% | 625 | 675 | -7% |
| Provision releases | (41) | (59) | -31% | (100) | (87) | 15% |
| | 297 | 228 | 30% | 525 | 588 | -11% |
| Recoveries of amounts previously written off | (50) | (32) | 56% | (82) | (61) | 34% |
| Net specific provisions | 247 | 196 | 26% | 443 | 527 | -16% |
| Net credit to general provision | 72 | 117 | -38% | 189 | 87 | large |
| Charge to statement of financial performance | 319 | 313 | 2% | 632 | 614 | 3% |

| | As at Sep 04 \$M | As at Mar 04 \$M | As at Sep 03 \$M | Movt Sep 04 v. Mar 04 % | Movt Sep 04 v. Sep 03 % |
|--|------------------------|------------------------|------------------------|----------------------------------|----------------------------------|
| Specific provision balance | | | | | |
| Australia | 209 | 243 | 267 | -14% | -22% |
| New Zealand | 68 | 68 | 9 | 0% | large |
| Domestic markets | 277 | 311 | 276 | -11% | 0% |
| Overseas markets | 107 | 108 | 208 | -1% | -49% |
| Total specific provision | 384 | 419 | 484 | -8% | -21% |
| General provision | 1,992 | 1,828 | 1,534 | 9% | 30% |
| Total provisions for doubtful debts | 2,376 | 2,247 | 2,018 | 6% | 18% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

10. Loan capital

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Hybrid loan capital | | | | | | |
| US stapled trust security issue ¹ | 1,535 | 1,450 | 6% | 1,535 | - | n/a |
| Perpetual subordinated notes | 419 | 396 | 6% | 419 | 442 | -5% |
| Subordinated notes | 6,521 | 5,511 | 18% | 6,521 | 5,188 | 26% |
| Total Loan Capital | 8,475 | 7,357 | 15% | 8,475 | 5,630 | 51% |

¹ Loan capital of USD1.1 billion is subordinated in right of payment to the claims of depositors and all other creditors of the parent entity and its controlled entities which have issued the notes. Hybrid loan capital constitutes Tier 1 capital as defined by the Australian Prudential Regulation Authority for capital adequacy purposes. For discussion of major movements refer page 27

11. Share Capital

Issued and quoted securities

| | Number quoted | Issue price per share | Amount paid up per share |
|--|---------------|--------------------------|-----------------------------|
| Ordinary shares | | | |
| As at 30 September 2004 | 1,818,401,807 | | |
| Issued during year | | | |
| Rights Issue ¹ | 276,847,766 | | |
| Other | 19,867,481 | | |
| Preference shares | | | |
| As at 30 September 2004 | | | |
| ANZ StEPS ¹ | 10,000,000 | \$100 | \$100 |
| Bought back during year TrUEPrS ¹ | 124,032,000 | US\$6.25 | US\$6.25 |

¹ Refer page 27

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Net profit as a % of shareholders' equity | | | | | | |
| including preference shares at end of period | 15.8% | 16.7% | -5% | 15.7% | 17.1% | -8% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

12. Capital adequacy

| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Movt Sep 04 v. Mar 04 | Movt Sep 04 v. Sep 03 |
|---|-----------------|-----------------|-----------------|-----------------------------|-----------------------------|
| | \$M | \$M | \$M | % | % |
| Qualifying capital | | | | | |
| Tier 1 | | | | | |
| Total shareholders' equity and outside equity interests | 17,925 | 16,748 | 13,787 | 7% | 30% |
| Hybrid loan capital ¹ | 1,535 | 1,450 | - | 6% | n/a |
| Less: Asset revaluation reserve | (31) | (31) | (31) | 0% | 0% |
| Dividend | (983) | (850) | (777) | 16% | 27% |
| Accumulated retained profits and reserves of insurance, funds management and securitisation entities | (218) | (169) | (168) | 29% | 30% |
| Unamortised goodwill and other intangibles ² | (4,170) | (4,096) | (1,044) | 2% | large |
| Capitalised expenses ³ | (465) | - | - | n/a | n/a |
| Investment in ANZ Lenders Mortgage Insurance | (27) | (27) | (27) | 0% | 0% |
| Tier 1 capital | 13,566 | 13,025 | 11,740 | 4% | 16% |
| Tier 2 | | | | | |
| Asset revaluation reserve | 31 | 31 | 31 | 0% | 0% |
| Perpetual subordinated notes | 419 | 396 | 442 | 6% | -5% |
| General provision for doubtful debts | 1,342 | 1,232 | 1,029 | 9% | 30% |
| | 1,792 | 1,659 | 1,502 | 8% | 19% |
| Subordinated notes | 6,052 | 5,198 | 4,563 | 16% | 33% |
| Tier 2 capital | 7,844 | 6,857 | 6,065 | 14% | 29% |
| Deductions | | | | | |
| Investment in funds management and securitisation entities | 107 | 78 | 56 | 37% | 91% |
| Investment in joint venture with INGA | 708 | 708 | 708 | 0% | 0% |
| Other | 204 | 190 | 156 | 7% | 31% |
| Total deductions | 1,019 | 976 | 920 | 4% | 11% |
| Total qualifying capital | 20,391 | 18,906 | 16,885 | 8% | 21% |
| Adjusted common equity | | | | | |
| Tier 1 capital | 13,566 | 13,025 | 11,740 | 4% | 16% |
| Less: Preference share capital | 2,535 | 2,450 | 2,141 | 3% | 18% |
| Deductions | 1,019 | 976 | 920 | 4% | 11% |
| Adjusted common equity | 10,012 | 9,599 | 8,679 | 4% | 15% |
| Ratios (%) | | | | | |
| Tier 1 | 6.9% | 7.0% | 7.7% | -1% | -10% |
| Tier 2 | 4.0% | 3.7% | 4.0% | 8% | 0% |
| | 10.9% | 10.7% | 11.7% | 2% | -7% |
| Less: Deductions | (0.5%) | (0.5%) | (0.6%) | 0% | -17% |
| Total | 10.4% | 10.2% | 11.1% | 2% | -6% |
| Adjusted common equity | 5.1% | 5.2% | 5.7% | -2% | -11% |
| Risk weighted assets | 196,664 | 186,157 | 152,164 | 6% | 29% |

¹ Represents the US Stapled Trust Security Issue approved by APRA as qualifying for Tier 1 status. Refer Note 10

² From 1 July 2003 the intangible component of investments is deducted from Tier 1 Capital, prior to this the deduction was from total capital

³ From 1 July 2004, APRA requires certain capitalised expenses to be deducted from Tier 1 Capital.

NOTES TO THE FINANCIAL STATEMENTS (continued)

12. Capital adequacy, cont'd

| | Assets | | Risk Weighted Assets | |
|---|----------------|----------------|----------------------|----------------|
| | Sep | Sep | Sep | Sep |
| | 2004 | 2003 | 2004 | 2003 |
| | \$M | \$M | \$M | \$M |
| Statement of financial position | | | | |
| Zero risk weighted assets | 24,467 | 19,817 | - | - |
| Claims on approved banks and local governments | 12,593 | 8,350 | 2,519 | 1,670 |
| Advances secured by mortgages eligible for 50% risk weighting | 106,013 | 76,711 | 53,007 | 38,355 |
| Other assets - credit risk | 113,218 | 88,042 | 113,218 | 88,042 |
| Total statement of financial position assets - credit risk | 256,291 | 192,920 | 168,744 | 128,067 |
| Trading assets - market risk | 3,054 | 2,671 | n/a | n/a |
| Total statement of financial position assets | 259,345 | 195,591 | 168,744 | 128,067 |

| | Notional Amount | | Credit Equivalent | | Risk Weighted Assets | |
|---|-----------------|----------------|-------------------|---------------|----------------------|----------------|
| | Sep | Sep | Sep | Sep | Sep | Sep |
| | 2004 | 2003 | 2004 | 2003 | 2004 | 2003 |
| | \$M | \$M | \$M | \$M | \$M | \$M |
| Off-balance sheet exposures | | | | | | |
| Direct credit substitutes | 10,262 | 9,771 | 10,262 | 9,771 | 8,173 | 8,115 |
| Trade and performance related items | 11,887 | 10,782 | 5,265 | 4,864 | 4,728 | 4,502 |
| Commitments | 78,914 | 65,396 | 12,385 | 7,632 | 10,239 | 7,422 |
| Foreign exchange, interest rate and other market related transactions | 672,500 | 516,773 | 11,692 | 11,469 | 3,790 | 3,387 |
| Total off balance sheet exposures - credit risk | 773,563 | 602,722 | 39,604 | 33,736 | 26,930 | 23,426 |
| Total risk weighted assets - credit risk | | | | | 195,674 | 151,493 |
| Risk weighted assets - market risk | | | | | 990 | 671 |
| Total risk weighted assets - credit risk | | | | | 196,664 | 152,164 |

NOTES TO THE FINANCIAL STATEMENTS (continued)

13. Average Balance Sheet and related interest

Averages used in the following tables are predominantly daily averages. Interest income figures are presented on a tax-equivalent basis. Non-accrual loans are included under the interest earning asset category, "loans, advances and bills discounted". Intragroup interest earning assets and interest bearing liabilities are treated as external assets and liabilities for the geographic segments.

| | Full year Sep 04 | | | Full year Sep 03 | | |
|---------------------------------------|------------------|------------|-----------|------------------|------------|-----------|
| | Ave bal \$M | Int \$M | Rate % | Ave bal \$M | Int \$M | Rate % |
| Interest earning assets | | | | | | |
| Due from other financial institutions | | | | | | |
| Australia | 578 | 29 | 5.0% | 432 | 21 | 4.9% |
| New Zealand | 2,728 | 137 | 5.0% | 582 | 23 | 4.0% |
| Overseas markets | 2,322 | 43 | 1.9% | 2,046 | 48 | 2.3% |
| Investments in public securities | | | | | | |
| Australia | 7,231 | 389 | 5.4% | 6,390 | 301 | 4.7% |
| New Zealand | 3,038 | 150 | 4.9% | 1,642 | 73 | 4.4% |
| Overseas markets | 3,175 | 95 | 3.0% | 1,870 | 78 | 4.2% |
| Loans, advances and bills discounted | | | | | | |
| Australia | 129,658 | 8,893 | 6.9% | 110,260 | 7,263 | 6.6% |
| New Zealand | 48,346 | 3,701 | 7.7% | 20,365 | 1,637 | 8.0% |
| Overseas markets | 9,810 | 421 | 4.3% | 12,213 | 503 | 4.1% |
| Other assets | | | | | | |
| Australia | 1,524 | 127 | 8.3% | 1,606 | 105 | 6.5% |
| New Zealand | 1,808 | 36 | 2.0% | 1,353 | 46 | 3.4% |
| Overseas markets | 1,935 | 127 | 6.6% | 3,395 | 140 | 4.1% |
| Intragroup assets | | | | | | |
| Overseas markets | 10,670 | 225 | 2.1% | 9,858 | 200 | 2.0% |
| | 222,823 | 14,373 | | 172,012 | 10,438 | |
| Intragroup elimination | (10,670) | (225) | | (9,858) | (200) | |
| | 212,153 | 14,148 | 6.7% | 162,154 | 10,238 | 6.3% |
| Non-interest earning assets | | | | | | |
| Acceptances | | | | | | |
| Australia | 13,398 | | | 13,492 | | |
| Overseas markets | 54 | | | 88 | | |
| Premises and equipment | 1,460 | | | 1,436 | | |
| Other assets | 18,224 | | | 15,781 | | |
| Provisions for doubtful debts | | | | | | |
| Australia | (1,762) | | | (1,838) | | |
| New Zealand | (481) | | | (211) | | |
| Overseas markets | (66) | | | (75) | | |
| | 30,827 | | | 28,673 | | |
| Average assets total | 242,980 | | | 190,827 | | |

NOTES TO THE FINANCIAL STATEMENTS (continued)

13. Average Balance Sheet and related interest, cont'd

| | Full year Sep 04 | | | Full year Sep 03 | | |
|---|------------------|------------|-----------|------------------|------------|-----------|
| | Ave bal \$M | Int \$M | Rate % | Ave bal \$M | Int \$M | Rate % |
| Interest bearing liabilities | | | | | | |
| Time deposits | | | | | | |
| Australia | 30,839 | 1,589 | 5.2% | 25,171 | 1,165 | 4.6% |
| New Zealand | 20,910 | 1,138 | 5.4% | 10,666 | 570 | 5.3% |
| Overseas markets | 12,772 | 296 | 2.3% | 14,738 | 336 | 2.3% |
| Savings deposits | | | | | | |
| Australia | 13,017 | 352 | 2.7% | 11,959 | 279 | 2.3% |
| New Zealand | 6,463 | 212 | 3.3% | 3,285 | 79 | 2.4% |
| Overseas markets | 386 | 3 | 0.8% | 405 | 3 | 0.7% |
| Other demand deposits | | | | | | |
| Australia | 29,737 | 1,182 | 4.0% | 26,718 | 963 | 3.6% |
| New Zealand | 6,428 | 256 | 4.0% | 2,108 | 98 | 4.6% |
| Overseas markets | 662 | 9 | 1.4% | 642 | 9 | 1.4% |
| Due to other financial institutions | | | | | | |
| Australia | 1,452 | 85 | 5.9% | 957 | 49 | 5.1% |
| New Zealand | 1,608 | 76 | 4.7% | 631 | 23 | 3.6% |
| Overseas markets | 3,736 | 77 | 2.1% | 6,446 | 111 | 1.7% |
| Commercial paper | | | | | | |
| Australia | 5,824 | 308 | 5.3% | 5,216 | 252 | 4.8% |
| New Zealand | 6,764 | 383 | 5.7% | - | - | 0.0% |
| Overseas markets | 6,485 | 74 | 1.1% | 4,740 | 58 | 1.2% |
| Borrowing corporations' debt | | | | | | |
| Australia | 7,092 | 371 | 5.2% | 6,626 | 337 | 5.1% |
| New Zealand | 1,925 | 110 | 5.7% | 1,824 | 108 | 5.9% |
| Loan capital, bonds and notes | | | | | | |
| Australia | 29,631 | 1,575 | 5.3% | 19,783 | 1,011 | 5.1% |
| New Zealand | 2,009 | 121 | 6.0% | 521 | 37 | 7.1% |
| Overseas markets | 150 | 3 | 2.0% | 184 | 4 | 2.2% |
| Other liabilities ¹ | | | | | | |
| Australia | 4,232 | 543 | n/a | 2,714 | 292 | n/a |
| New Zealand | 40 | 83 | n/a | 96 | 97 | n/a |
| Overseas markets | 82 | 17 | n/a | 33 | 23 | n/a |
| Intragroup liabilities | | | | | | |
| Australia | 5,644 | (19) | -0.3% | 7,926 | 134 | 1.7% |
| New Zealand | 5,026 | 244 | 4.9% | 1,932 | 66 | 3.4% |
| | 202,914 | 9,088 | | 155,321 | 6,104 | |
| Intragroup elimination | (10,670) | (225) | | (9,858) | (200) | |
| | 192,244 | 8,863 | 4.6% | 145,463 | 5,904 | 4.1% |
| Non-interest bearing liabilities | | | | | | |
| Deposits | | | | | | |
| Australia | 3,958 | | | 3,656 | | |
| New Zealand | 2,619 | | | 1,159 | | |
| Overseas markets | 867 | | | 683 | | |
| Acceptances | - | | | - | | |
| Australia | 13,398 | | | 13,492 | | |
| Overseas markets | 54 | | | 88 | | |
| Other liabilities | 13,611 | | | 14,113 | | |
| | 34,507 | | | 33,191 | | |
| Average total liabilities | 226,751 | | | 178,654 | | |

¹ Includes foreign exchange swap costs

NOTES TO THE FINANCIAL STATEMENTS (continued)

13. Average Balance Sheet and related interest, cont'd

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Full year Sep 04 \$M | Full year Sep 03 \$M |
|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------|
| Total average assets | | | | |
| Australia | 168,841 | 157,048 | 162,944 | 142,491 |
| New Zealand | 67,964 | 54,089 | 61,027 | 25,333 |
| Overseas markets | 29,535 | 29,822 | 29,679 | 32,861 |
| less intragroup elimination | (10,281) | (11,059) | (10,670) | (9,858) |
| | 256,059 | 229,900 | 242,980 | 190,827 |
| % of total average assets attributable to overseas activities | 34.1% | 31.7% | 32.9% | 25.3% |
| Total average liabilities | | | | |
| Australia | 159,956 | 147,897 | 153,927 | 134,462 |
| New Zealand | 63,886 | 51,216 | 57,550 | 24,071 |
| Overseas markets | 25,478 | 26,410 | 25,944 | 29,979 |
| less intragroup elimination | (10,281) | (11,059) | (10,670) | (9,858) |
| | 239,039 | 214,464 | 226,751 | 178,654 |
| Total average shareholders' equity | | | | |
| Ordinary share capital | 16,033 | 13,966 | 15,000 | 10,929 |
| Preference share capital | 987 | 1,470 | 1,229 | 1,244 |
| | 17,020 | 15,436 | 16,229 | 12,173 |
| Total average liabilities and shareholders' equity | 256,059 | 229,900 | 242,980 | 190,827 |
| % of total average liabilities attributable to overseas activities | 35.1% | 34.1% | 34.6% | 29.2% |
| Average interest earning assets | | | | |
| Australia | 144,305 | 133,679 | 138,991 | 118,688 |
| New Zealand | 63,016 | 48,825 | 55,920 | 23,942 |
| Overseas markets | 28,180 | 27,641 | 27,912 | 29,382 |
| less intragroup elimination | (10,281) | (11,059) | (10,670) | (9,858) |
| | 225,220 | 199,086 | 212,153 | 162,154 |

NOTES TO THE FINANCIAL STATEMENTS (continued)

14. Interest spreads and net interest average margins

Intragroup interest earning assets and interest bearing liabilities are treated as external assets and liabilities for the geographic segments.

| | Half year Sep 04 % | Half year Mar 04 % | Full year Sep 04 % | Full year Sep 03 % |
|--|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| Gross earnings rate¹ | | | | |
| Australia | 6.83 | 6.74 | 6.79 | 6.48 |
| New Zealand | 7.33 | 7.03 | 7.20 | 7.43 |
| Overseas markets | 3.32 | 3.21 | 3.27 | 3.30 |
| Total Group | 6.74 | 6.59 | 6.67 | 6.31 |

Interest spread and net interest average margin may be analysed as follows:

Australia

| | | | | |
|---|-------------|-------------|---------------|-------------|
| Gross interest spread | 2.06 | 2.16 | 2.11 | 2.31 |
| Interest forgone on impaired assets | (0.01) | (0.02) | (0.02) | (0.02) |
| Net interest spread | 2.05 | 2.14 | 2.09 | 2.29 |
| Interest attributable to net non-interest bearing items | 0.38 | 0.40 | 0.39 | 0.41 |
| Net interest average margin - Australia | 2.43 | 2.54 | 2.48 | 2.70 |

New Zealand

| | | | | |
|---|-------------|-------------|---------------|-------------|
| Gross interest spread | 2.05 | 2.12 | 2.08 | 2.30 |
| Interest forgone on impaired assets | (0.01) | (0.01) | (0.01) | (0.00) |
| Net interest spread | 2.04 | 2.11 | 2.07 | 2.30 |
| Interest attributable to net non-interest bearing items | 0.45 | 0.41 | 0.43 | 0.62 |
| Net interest average margin - New Zealand | 2.49 | 2.52 | 2.50 | 2.92 |

Overseas markets

| | | | | |
|---|-------------|-------------|---------------|-------------|
| Gross interest spread | 1.32 | 1.36 | 1.34 | 1.37 |
| Interest forgone on impaired assets | (0.04) | (0.05) | (0.04) | (0.07) |
| Net interest spread | 1.28 | 1.31 | 1.30 | 1.30 |
| Interest attributable to net non-interest bearing items | 0.32 | 0.19 | 0.25 | 0.15 |
| Net interest average margin - Overseas markets | 1.60 | 1.50 | 1.55 | 1.45 |

Group

| | | | | |
|---|-------------|-------------|---------------|-------------|
| Gross interest spread | 2.02 | 2.14 | 2.08 | 2.28 |
| Interest forgone on impaired assets | (0.02) | (0.03) | (0.02) | (0.03) |
| Net interest spread | 2.00 | 2.11 | 2.06 | 2.25 |
| Interest attributable to net non-interest bearing items | 0.45 | 0.42 | 0.43 | 0.42 |
| Net interest average margin | 2.45 | 2.53 | 2.49 | 2.67 |

¹ Average interest rate received on interest earning assets

NOTES TO THE FINANCIAL STATEMENTS (continued)

15. Derivative financial instruments

Derivatives

Derivative instruments are contracts whose value is derived from one or more underlying financial instruments or indices. They include swaps, forward rate agreements, futures, options and combinations of these instruments. The use of derivatives and their sale to customers as risk management products is an integral part of the Group's trading activities. Derivatives are also used to manage the Group's own exposure to fluctuations in exchange and interest rates as part of its asset and liability management activities. Derivatives are subject to the same types of credit and market risk as other financial instruments, and the Group manages these risks in a consistent manner.

The following table provides an overview of the Group's exchange rate and interest rate derivatives. It includes all contracts, both trading and other than trading.

| | 30 September 2004 | | | 30 September 2003 | | |
|---|--|---------------------------------------|----------------------|--|---------------------------------------|----------------------|
| | Notional Principal Amount \$M | Credit Equivalent Amount \$M | Fair Value \$M | Notional Principal Amount \$M | Credit Equivalent Amount \$M | Fair Value \$M |
| Foreign exchange and commodities contracts | | | | | | |
| Spot and forward contracts | 183,825 | 3,216 | (1,411) | 144,687 | 3,717 | (683) |
| Swap agreements ⁴ | 51,437 | 3,095 | (25) | 42,528 | 3,124 | (121) |
| Futures contracts ¹ | 251 | n/a | 2 | 353 | n/a | - |
| Options purchased | 13,288 | 398 | 224 | 10,971 | 433 | 395 |
| Options sold ² | 18,852 | n/a | (226) | 15,889 | n/a | (451) |
| Other contracts | 2,686 | 436 | 115 | 3,818 | 408 | 112 |
| | 270,339 | 7,145 | (1,321) | 218,246 | 7,682 | (748) |
| Interest rate agreements | | | | | | |
| Forward rate agreements | 39,572 | 9 | 5 | 47,617 | 10 | 11 |
| Swap agreements | 321,585 | 3,682 | 424 | 236,083 | 3,232 | 487 |
| Futures contracts ¹ | 38,270 | n/a | 4 | 13,458 | n/a | 3 |
| Options purchased | 12,810 | 111 | 64 | 11,961 | 117 | 61 |
| Options sold ² | 15,214 | n/a | (35) | 13,987 | n/a | (23) |
| | 427,451 | 3,802 | 462 | 323,106 | 3,359 | 539 |
| Credit contracts | | | | | | |
| Credit default swaps ³ | 11,743 | 3,381 | 31 | 8,520 | 2,836 | 73 |
| | 709,533 | 14,328 | (828) | 549,872 | 13,877 | (136) |

¹ Credit equivalent amounts have not been included as there is minimal credit risk associated with the exchange traded futures, where the clearing house is the counterparty

² Options sold have no credit exposures as they represent obligations rather than assets

³ Credit default swaps include structured transactions that expose the Group to the performance of certain assets. The total investment of the Group in these transactions is USD 750 million (Sep 2003: USD 750 million)

⁴ The fair value of foreign exchange swap agreements has been reduced by \$519 million in respect of cash collateral received under credit support agreements

Notional principal amount is the face value of the contract and represents the volume of outstanding transactions. Credit equivalent amount is calculated in accordance with the APRA capital adequacy guidelines and combines the aggregate value of all contracts in a positive market position plus an allowance for the potential increase in value over the remaining term of the transaction. Fair value is the net position of contracts with positive market values and negative market values.

NOTES TO THE FINANCIAL STATEMENTS (continued)

15. Derivative financial instruments, cont'd

Hedging

In addition to customer and trading activities, the Group uses, inter alia, derivatives to manage the risk associated with its balance sheet and future revenue streams. Revenue related hedges are separately listed in the table below.

The table below shows the notional principal amount, credit equivalent amount and fair value of derivatives held by the Group, split between those entered into for customer-related and trading purposes and those entered into for other than trading purposes.

| | 30 September 2004 | | | 30 September 2003 | | |
|---|--|---------------------------------------|----------------------|--|---------------------------------------|----------------------|
| | Notional Principal Amount \$M | Credit Equivalent Amount \$M | Fair Value \$M | Notional Principal Amount \$M | Credit Equivalent Amount \$M | Fair Value \$M |
| External | | | | | | |
| Foreign exchange and commodities contracts | | | | | | |
| Customer-related and trading purposes | 210,814 | 4,511 | 94 | 179,609 | 5,795 | 1,019 |
| Balance sheet hedging purposes | 56,039 | 2,585 | (1,371) | 37,360 | 1,784 | (1,857) |
| Revenue related hedging | 3,486 | 49 | (44) | 1,277 | 103 | 90 |
| | 270,339 | 7,145 | (1,321) | 218,246 | 7,682 | (748) |
| Interest rate contracts | | | | | | |
| Customer-related and trading purposes | 340,108 | 3,163 | 166 | 268,930 | 2,931 | 365 |
| Balance sheet hedging purposes | 87,343 | 639 | 296 | 54,176 | 428 | 174 |
| | 427,451 | 3,802 | 462 | 323,106 | 3,359 | 539 |
| Credit derivatives | | | | | | |
| Customer-related and trading purposes | 8,775 | 745 | (5) | 5,298 | 427 | (1) |
| Balance sheet hedging purposes | 2,968 | 2,636 | 36 | 3,222 | 2,409 | 74 |
| | 11,743 | 3,381 | 31 | 8,520 | 2,836 | 73 |
| Total | 709,533 | 14,328 | (828) | 549,872 | 13,877 | (136) |

NOTES TO THE FINANCIAL STATEMENTS (continued)

16. Contingent liabilities and contingent assets

General

There are outstanding court proceedings, claims and possible claims against the Group, the aggregate amount of which cannot readily be quantified. Appropriate legal advice has been obtained and, in the light of such advice, provisions as deemed necessary have been made.

Sale of Grindlays businesses

On 31 July 2000, ANZ completed the sale to Standard Chartered Bank (SCB) of ANZ Grindlays Bank Limited and the private banking business of ANZ in the United Kingdom and Jersey, together with ANZ Grindlays (Jersey) Holdings Limited and its subsidiaries, for USD1.3 billion in cash. ANZ provided warranties and certain indemnities relating to those businesses and, where it anticipated that payments would be likely under the warranties or indemnities, made provisions to cover the anticipated liability. The issues below have not impacted our reported results. All settlements and costs have been covered within the provisions established at the time. ANZ remains liable in relation to the Foreign Exchange Regulation Act and differential cheques matters described below.

▪ National Housing Bank

In 1992, Grindlays received a claim aggregating approximately Indian Rupees 5.06 billion from the National Housing Bank (NHB) in India. The claim arose out of cheques drawn by NHB in favour of Grindlays, the proceeds of which were credited to the account of a Grindlays customer.

Grindlays won an arbitration award in March 1997, under which NHB paid Grindlays an award of Indian Rupees 9.12 billion. NHB subsequently won an appeal to the special court of Mumbai, after which Grindlays filed an appeal with the Supreme Court of India. While that appeal was pending, the parties settled the matter, with Grindlays receiving Indian Rupees 6.20 billion of disputed monies that Grindlays had lodged with the court, and NHB receiving the balance. ANZ in turn received a payment of USD124 million from Standard Chartered Bank under the terms of the Indian Indemnity, and is separately pursuing a \$130 million claim against its insurers in respect of the loss Grindlays suffered in the dispute. ANZ's claim against its insurers is being litigated in the Victorian Supreme Court, with a trial unlikely to be held until early 2006. No amounts receivable under this action have been recognised in these accounts.

▪ FERA

In 1991 certain amounts were transferred from non-convertible Indian Rupee accounts maintained with Grindlays in India. These transactions may not have complied with the provisions of the Foreign Exchange Regulation Act, 1973. Grindlays, on its own initiative, brought these transactions to the attention of the Reserve Bank of India. The Indian authorities have served notices on Grindlays and certain of its officers in India that could lead to possible penalties. Grindlays has commenced proceedings in the court contesting the validity of these notices.

▪ Differential Cheques

In June 2003, Grindlays was successful in its appeal against orders to repay, with interest, two payments it received from a stockbroker in 1991 in connection with securities transactions. These orders had directed repayment of Indian Rupees 24 million (plus interest accruing at 24% since 1991). Since the appeal decision was handed down, no further action has been taken against Grindlays in relation to a further twelve proceedings received by it in 1991 in similar circumstances totalling Indian Rupees 277 million.

In addition, ANZ provided an indemnity relating to tax liabilities of Grindlays (and its subsidiaries) and the Jersey Sub-Group to the extent to which such liabilities were not provided for in the Grindlays accounts as at 31 July 2000. A claim has been made under this indemnity also, with no material impact on the Group expected.

Contingent tax liability

The Group in Australia is being audited by the Australian Taxation Office (ATO) as part of normal ATO procedures. The Group has received various assessments that are being disputed and may receive further assessments.

At the Company's request the ATO is reviewing the taxation treatment of the sale of Grindlays in 2000.

During the year the Company and the ATO settled the dispute over the taxation treatment of lease assignments undertaken in 1991 and 1992. The settlement was within existing provisions.

NOTES TO THE FINANCIAL STATEMENTS (continued)

16. Contingent liabilities and contingent assets, cont'd

Contingent tax liability, cont'd

The Group in New Zealand is being audited by local revenue authorities as part of normal revenue authority procedures, with a particular focus on certain kinds of structured finance transactions. On 30 September 2004, the Group in New Zealand received Notices of Proposed Adjustment (the 'Notice') in respect of one of those structured finance transactions undertaken in the 2000 financial year. The Notice is formal advice that the New Zealand Inland Revenue Department (IRD) is proposing to amend tax assessments. The Notice is not a tax assessment and does not establish a tax liability, but it is the first step in a formal disputes process. Should the same position be adopted by the IRD on the remaining transactions of that kind, the maximum potential tax liability would be approximately NZD348 million (including interest tax effected) for the period to 30 September 2004. Of that maximum potential liability, approximately NZD116 million is subject to tax indemnities provided by Lloyds TSB Bank PLC under the agreement by which ANZ acquired the National Bank of New Zealand and which relate to transactions undertaken by National Bank of New Zealand before December 2003.

Based on external advice, the Company has assessed the likely progress of these and other issues, and believes that it holds appropriate provisions.

Interbank Deposit Agreement

ANZ has entered into an Interbank Deposit Agreement with the major banks in the payments system. This agreement is a payment system support facility certified by the Australian Prudential Regulation Authority, where the terms are such that if any bank is experiencing liquidity problems, the other participants are required to deposit equal amounts of up to \$2 billion for a period of 30 days. At the end of 30 days the deposit holder has the option to repay the deposit in cash or by way of assignment of mortgages to the value of the deposit.

Clearing and Settlement Obligations

In accordance with the clearing and settlement arrangements set out:

- in the Australian Payments Clearing Association Limited (APCA) Regulations for the Australian Paper Clearing System, the Bulk Electronic Clearing System, the Consumer Electronic Clearing System and the High Value Clearing System (HVCS), the Company has a commitment to rules which could result in a bilateral exposure and loss in the event of a failure to settle by a member institution; and
- in the Austraclear System Regulations, the Company has a commitment to participate in loss-sharing arrangements in the event of a failure to settle by a member institution.

For both the APCA HVCS and Austraclear, the obligation arises only in limited circumstances.

Contingent Asset matters

On 14 October 2003, ANZ issued proceedings in the Victorian Supreme Court against its captive insurance company ANZcover Insurance Pty. Ltd regarding its \$130 million insurance claim consequent upon settlement of its former subsidiary ANZ Grindlays Bank Limited's 1992 dispute with India's National Housing Bank (NHB). ANZcover is an authorised general insurer restricted to insuring the interests of ANZ and its subsidiaries. ANZcover in turn purchases reinsurance from global reinsurers, primarily in the London reinsurance market. ANZcover has no retained exposure to the NHB claim, which is fully reinsured.

The January 2002 settlement of the NHB litigation saw Grindlays recover Rupees 6.2 billion (\$248 million at 19 January 2002 rates) of the disputed monies that Grindlays Bank had lodged with the Court, which by that time totalled Rupees 16.45 billion (\$661 million at 19 January 2002 rates), including interest, with NHB receiving the balance. ANZ in turn received a payment of USD 124 million from SCB under the terms of the Indian Indemnity. The claim of \$130 million is for the balance of the limit of indemnity under ANZcover's reinsurance arrangements for the 1991-92 policy year. The proceedings remain on foot.

NOTES TO THE FINANCIAL STATEMENTS (continued)

17. Note to the Statement of Cash Flows

(a) Reconciliation of profit after income tax to net cash provided by operating activities

| | Half year Sep 04 Inflows (Outflows) \$M | Half year Mar 04 Inflows (Outflows) \$M | Full year Sep 04 Inflows (Outflows) \$M | Full year Sep 03 Inflows (Outflows) \$M |
|--|--|--|--|--|
| Profit after income tax | 1,419 | 1,396 | 2,815 | 2,348 |
| Adjustments to reconcile to net cash provided by operating activities | | | | |
| Provision for doubtful debts | 319 | 313 | 632 | 614 |
| Depreciation and amortisation | 244 | 211 | 455 | 265 |
| Expense provisions | 221 | 208 | 429 | 219 |
| Payments from provisions | (245) | (150) | (395) | (349) |
| Provision for surplus lease space | 7 | - | 7 | (11) |
| (Profit) loss on property disposals | 15 | (10) | 5 | 5 |
| Decrease (increase) in interest receivable | (233) | (245) | (478) | (189) |
| (Decrease) increase in interest payable | 301 | 304 | 605 | 180 |
| (Increase) decrease in trading securities | 1,070 | (556) | 514 | 1,669 |
| (Increase) decrease in net tax assets | 376 | 545 | 921 | (386) |
| Unrealised (gain) loss on revaluation of treasury instruments | 261 | (430) | (169) | 262 |
| Other | (46) | (45) | (91) | (8) |
| Net cash provided by operating activities | 3,709 | 1,541 | 5,250 | 4,619 |
| Reconciliation of cash and cash equivalents | | | | |
| Cash at the end of the period as shown in the statement of cash flows is reconciled to the related items in the balance sheet as follows | | | | |
| Liquid assets - less than 3 months | 4,998 | 4,427 | 4,998 | 5,508 |
| Due from other financial institutions - less than 3 months | 2,856 | 4,027 | 2,856 | 1,807 |
| | 7,854 | 8,454 | 7,854 | 7,315 |
| Non-cash financing and investment activities | | | | |
| Share capital issues | | | | |
| Dividend reinvestment plan | 70 | 65 | 135 | 115 |

NOTES TO THE FINANCIAL STATEMENTS (continued)

17. Note to the Statement of Cash Flows, cont'd

(b) Acquisition of National Bank of New Zealand

| | Sep 04 |
|--|---------------|
| | \$M |
| Consideration paid | |
| Cash paid at 1 December 2003 | 4,842 |
| Foreign exchange movement | 270 |
| Consideration including acquisition costs at 30 September 2004 rates | 5,112 |
| Fair value of net assets acquired | |
| Assets | |
| Liquid assets | 842 |
| Due from other financial institutions | 2,737 |
| Trading securities | 1,742 |
| Investment securities | 225 |
| Net loans and advances | 32,215 |
| Other assets | 1,815 |
| Premises and equipment | 169 |
| Total assets | 39,745 |
| Liabilities | |
| Due to other financial institutions | 1,151 |
| Deposits and borrowings | 32,352 |
| Provisions | 115 |
| Creditor and other liabilities | 2,588 |
| Unsubordinated Debt | 1,179 |
| Loan capital | 514 |
| Total liabilities | 37,899 |
| Net assets acquired at fair value | 1,846 |
| Goodwill on acquisition | 3,266 |
| | |
| Cash paid | 4,842 |
| Cash acquired | 1,618 |
| Cash outflow on acquisition | 3,224 |

NOTES TO THE FINANCIAL STATEMENTS (continued)

18. Changes in composition of the Group

Acquisition of controlled entities

On 1 December 2003, the Company acquired NBNZ Holdings Limited and its controlled entities (NBNZ). The contribution of these entities (excluding integration costs) to the Group's profit after tax for the 10 months to 30 September 2004 was NZD422 million (AUD375 million). The NBNZ profit after tax for the 12 months to September 2003 was NZD528 million (AUD475 million). The two periods are not comparable due to pre-acquisition dividends, and upon acquisition NBNZ adopted ANZ's accounting policies. Legal amalgamation of NBNZ into ANZ Banking Group (New Zealand) Limited was completed on 26 June 2004. ANZ Banking Group (New Zealand) Limited changed its name to ANZ National Bank Limited on 28 June 2004.

Disposal of controlled entities

There were no material controlled entities disposed of during the year to 30 September 2004. Refer Note 22 Significant events since balance date.

19. Associates, joint venture entities and investments

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|--|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Aggregate associates and joint venture entities | | | | | | |
| Operating profit | 78 | 67 | 16% | 145 | 106 | 37% |
| Profit after income tax | 78 | 67 | 16% | 145 | 106 | 37% |

Material contributions to profit

| | Contribution to Group pre-tax profit | | | | Ownership interest held by Group | | |
|--------------------------------------|---|-------------------------------|-------------------------------|-------------------------------|-------------------------------------|----------------------|----------------------|
| | Half year Sep 04 \$M | Half year Mar 04 \$M | Full year Sep 04 \$M | Full year Sep 03 \$M | As at Sep 04 % | As at Mar 04 % | As at Sep 03 % |
| Associates | | | | | | | |
| PT Panin Indonesia Bank ¹ | 18 | 25 | 43 | 55 | 29 | 29 | 11 |
| E*Trade ² | 1 | 1 | 2 | (6) | 35 | 35 | 35 |
| Joint ventures | | | | | | | |
| ING Australia Limited ³ | 57 | 40 | 97 | 55 | 49 | 49 | 49 |

^{1.} The Group exercised options over 18% of PT Panin in 2004

^{2.} The value of the investment in E*Trade was written down by \$6 million in 2003

^{3.} After charging notional goodwill of \$41 million (full year 2003: \$44 million; Sep 2004 half: \$19 million; Mar 2004 half: \$22 million). Lower amortisation reflects goodwill reduction of \$25 million from finalisation of completion accounts.

NOTES TO THE FINANCIAL STATEMENTS (continued)

20. US GAAP reconciliation

The consolidated financial statements of the Group are prepared in accordance with Generally Accepted Accounting Principles applicable in Australia (Australian GAAP) which differ in some respects from Generally Accepted Accounting Principles in the United States (US GAAP).

The following is a reconciliation of the profit from ordinary activities after income tax applying US GAAP instead of Australian GAAP.

| | Half year Sep 04 \$M | Half year Mar 04 \$M | Movt Sep 04 v. Mar 04 % | Full year Sep 04 \$M | Full year Sep 03 \$M | Movt Sep 04 v. Sep 03 % |
|---|-------------------------------|-------------------------------|----------------------------------|-------------------------------|-------------------------------|----------------------------------|
| Operating profit after income tax according to | | | | | | |
| Australian GAAP | 1,419 | 1,396 | 2% | 2,815 | 2,348 | 20% |
| Items having the effect of increasing(decreasing) reported income: | | | | | | |
| Employee share issue and options | 3 | (46) | large | (43) | (21) | large |
| Depreciation charged on the difference between revaluation amount and historical cost of buildings | 1 | 1 | - | 2 | 2 | - |
| Difference in gain or loss on disposal of properties revalued under historical cost | 8 | 4 | 100% | 12 | 2 | large |
| Deferred profit on sale and leaseback transactions | (9) | (1) | large | (10) | (4) | large |
| Amortisation of sale and leaseback gain over lease term | 13 | 13 | - | 26 | 25 | 4% |
| Amortisation of goodwill | 104 | 85 | 22% | 189 | 62 | large |
| Pension expense adjustment | - | (5) | -100% | (5) | 2 | large |
| Mark to market of non compliant derivative hedges (under SFAS 133) | 62 | (151) | large | (89) | (47) | 89% |
| Interest on reclassified preference shares and amortisation of costs | (34) | (30) | 13% | (64) | (1) | large |
| Guarantee fee obligation | (12) | (11) | 9% | (23) | - | n/a |
| Pension plan deficit amortisation | (6) | (5) | 20% | (11) | - | n/a |
| Acquisition cost of NBNZ purchase adjustment | - | (37) | -100% | (37) | - | n/a |
| Adjustment on entering INGA | (14) | - | n/a | (14) | - | n/a |
| Taxation on the above adjustments | (12) | 52 | large | 40 | 12 | large |
| Net income according to US GAAP | 1,523 | 1,265 | 20% | 2,788 | 2,380 | 17% |
| Other comprehensive income | | | | | | |
| Currency translation adjustments, net of hedges after tax. Tax is: (HY Sep 2004: -\$12m; HY Mar 2004:\$21m; FY Sep 2003:\$54m) | 487 | (254) | large | 233 | (356) | large |
| Unrealised profit(loss) on available for sale securities net of tax. Tax is: (HY Sep 2004:\$1m; HY Mar 2004:\$2m; FY Sep 2003:-\$1m) | 2 | 5 | -60% | 7 | (2) | large |
| Mark to market of cash flow hedges net of tax. Tax is: (HY Sep 2004: -\$39m; HY Mar 2004: -\$1m; FY Sep 2003:\$33m) | (91) | (3) | large | (94) | 76 | large |
| Pension plan deficit net of tax. Tax is: (HY Sep 2004: -\$7m; HY Mar 2004:\$1m; FY Sep 2003: -\$42m) | (17) | 3 | large | (14) | (99) | -86% |
| Total comprehensive income according to US GAAP | 1,904 | 1,016 | 87% | 2,920 | 1,999 | 46% |

NOTES TO THE FINANCIAL STATEMENTS (continued)

21. Exchange rates

Major exchange rates used in translation of results of offshore controlled entities and branches into the Group accounts for each reporting period were as follows:

| | Balance Sheet | | | Profit and Loss Average | | | |
|----------------------|-----------------|-----------------|-----------------|-------------------------|------------------------|------------------------|------------------------|
| | As at Sep 04 | As at Mar 04 | As at Sep 03 | Half year Sep 04 | Half year Mar 04 | Full year Sep 04 | Full year Sep 03 |
| Great British pound | 0.3983 | 0.4137 | 0.4070 | 0.3927 | 0.4179 | 0.4054 | 0.3822 |
| United States dollar | 0.7165 | 0.7585 | 0.6795 | 0.7125 | 0.7403 | 0.7263 | 0.6124 |
| New Zealand dollar | 1.0700 | 1.1467 | 1.1431 | 1.1125 | 1.1401 | 1.1254 | 1.1139 |

22. Significant events since balance date

ANZ Trustees merger with Equity Trustees Limited

On 12 October 2004, the Company announced it had signed an agreement with Equity Trustees Limited, to merge the Group's trustee business with Equity Trustees Limited. The merged business will create Australia's third largest trustee company and the leading manager of charitable foundations.

In consideration, the Company will become the major shareholder in Equity Trustees Limited with a 37.5% share of the expanded issued capital, and receive \$3 million in cash.

Completion of the merger is expected early in 2005 subject to the outcomes of due diligence, regulatory and government approvals and approval by Equity Trustees' shareholders. The Company will equity account for its investment in Equity Trustees Limited and recognise a small profit from the transfer of the Group's trustee business.

The financial effect of this merger has not been recognised in these financial statements.

Share buyback

On 26 October 2004, the Company will announce the intention to undertake an on-market share buyback of at least \$350 million. The buyback is contingent on regulatory approval for a new offshore hybrid equity transaction.

The financial effect of this buyback has not been reflected in these financial statements.

Sale of London-headquartered project finance activities

On 26 October 2004, the Company will announce the sale, subject to due diligence, of the majority of its London-headquartered project finance activities to Standard Chartered Bank. The amount of the loans and commitments is approximately \$2 billion. The premium from the sale above book value is not expected to be significant.

APPENDIX 4E STATEMENT

The directors of Australia and New Zealand Banking Group Limited confirm that the financial statements and notes of the consolidated entity set out on pages 61 to 91 are in the process of being audited.



Charles Goode
Chairman



John McFarlane
Director

25 October 2004

DEFINITIONS

Adjusted common equity is Tier 1 capital less preference shares at current rates and deductions from total capital.

Business Unit description:

- **Banking Products** manufactures deposit, transaction account and margin lending products.
- **Cards and Merchant Services** provides consumer and commercial credit cards, ePayment products, personal loans, and merchant payment and ATM facilities.
- **Mortgages** provides mortgage finance secured by residential real estate.
- **Personal Banking Distribution** provides a full range of banking and financial planning services to personal customers across Australia, and to small business and agricultural customers in rural Australia.
- **Corporate and Structured Financing** provides complex financing and advisory services, structured financial products, leasing, private equity, project and leveraged finance and infrastructure investment to ANZ's Institutional, Corporate and Small Business customers.
- **Institutional Banking** manages customer relationships and develops financial services solutions and strategies for large businesses with a turnover greater than \$100 million in Australia and New Zealand and, through corporate clients where the Group has an existing customer relationship, in the United Kingdom, United States and Asia.
- **Markets** provides origination, underwriting, structuring, risk management, advice and sale of credit and derivative products, foreign exchange and commodity trading and sales-related services globally.
- **Trade and Transaction Services** provides cash management, trade finance, international payments, clearing and custodian services principally to institutional and corporate customers.
- **NBNZ** refers to the operations of the National Bank of New Zealand Limited purchased on 1 December 2003. These operations were amalgamated with ANZ Banking Group (New Zealand) Limited on 26 June 2004 to form ANZ National Bank Limited. NBNZ will be reported as a separate business unit until 30 September 2004.
- **Business Banking** in Australia provides a full range of banking services to metropolitan-based small to medium businesses, with turnover up to \$10 million and business banking funds under management of more than \$50,000.
- **Corporate Banking** Australia manages customer relationships and develops financial solutions for medium-sized businesses with a turnover of \$10 million to \$150 million.
- **Small Business Banking** in Australia provides business banking services to metropolitan-based small businesses, with business banking funds under management of up to \$50,000.
- **Treasury** is the banker to all ANZ businesses charged with providing cashflow support, ensuring liquidity, managing interest rate risk and providing capital to the businesses.

Economic loss provisioning (ELP) charge is determined based on the expected average annual loss of principal over the economic cycle for the current risk profile of the lending portfolio.

Equity standardisation Economic Value Added (EVATM) principles are in use throughout the Group, whereby risk adjusted capital is allocated and charged against business units. Equity standardised profit is determined by eliminating the impact of earnings on each business unit's book capital and attributing earnings on the business unit's risk adjusted capital. This enhances comparability of business unit performance. The results of the National Bank of New Zealand have not been equity standardised. Geographic results are not equity standardised.

Impaired assets are loans or other credit facilities where there is reasonable doubt about the collectability of interest, fees (past and future) or principal outstanding, or where concessional terms have been provided because of the financial difficulties of the customer.

Income includes external interest income, other external operating income, and if positive, net inter business unit fee and net intersegment interest income.

Net advances include gross loans and advances and acceptances less income yet to mature and provisions (for both as at and average volumes).

Net interest average margin is net interest income as a percentage of average interest earning assets. Non-assessable interest income is grossed up to the equivalent before tax amount for the purpose of these calculations.

DEFINITIONS (continued)

Net interest spread is the average interest rate received on interest earning assets less the average interest rate paid on interest bearing liabilities. Non-assessable interest income is grossed up to the equivalent before tax amount for the purpose of these calculations.

Net non-interest bearing items, referred to in the analysis of interest spread and net interest average margin, includes shareholders' equity, provisions for doubtful debts, and deposits not bearing interest and other liabilities not bearing interest, offset by premises and equipment and other non-interest earning assets. Non-accrual loans are included within interest bearing loans, advances and bills discounted.

Net specific provision is the transfer from the general provision to the specific provision (representing new and increased specific provisions less specific provision releases) less recoveries.

Operating expenses exclude charge for doubtful debts

Service Transfer Pricing is used to allocate services that are provided by central areas to each of its business units. The objective of service transfer pricing is to remove cross-subsidies between business units, and ensure each business accounts for the costs of the services it uses. Transfer pricing arrangements are reviewed periodically. The basis of pricing for internal services varies from cost recovery, to market equivalent. Changes in transfer pricing arrangements in current periods are, to the extent possible, reflected in prior period comparatives to assist comparability. NBNZ has not yet adopted full transfer pricing.

The profit and loss statement of each business unit includes net inter business unit fees and net inter business unit expenses. This treatment is consistent with the Group's strategy of managing along specialist business lines. Net inter business unit fees includes intra-group receipts or payments for sales commissions. A product business (for example, Mortgages) will pay a distribution channel (for example, Personal Banking) for product sales. Both the payment and receipt are shown as net inter business unit fees. Net inter business unit expenses consist of the charges made to business units for the provision of support services. Examples of services provided include technology and payments, risk management, finance and human resources management. Both payments by business units and receipts by service providers are shown as net inter business unit expenses.

The results of segments may include business units and a support unit. The services provided by the support unit are allocated to the business units. As a result of this allocation, the sum of individual profit and loss line items of the business units may not equal the corresponding line item in the profit and loss statement of the segment.

Return on asset ratios include net intra group assets which are risk weighted at 0% for return on risk weighted assets calculations.

Revenue in business segments includes equity standardised net interest, other operating income and net inter business unit fees.

Total advances include gross loans and advances and acceptances less income yet to mature (for both as at and average volumes).

Unproductive facilities comprise facilities (such as standby letters of credit, bill endorsements, documentary letters of credit, guarantees to third parties, undrawn facilities to which the Group is irrevocably committed and market related exposures) where the customer status is non-accrual.

ALPHABETICAL INDEX

| | PAGE |
|---|-------------|
| Accounting policies | 65 |
| Appendix 4E Statement | 92 |
| Associates, joint venture entities and investments..... | 89 |
| Average Balance Sheet and related interest..... | 79 |
| Business Performance Review | 35 |
| Capital adequacy..... | 77 |
| Changes in the composition of the Group | 89 |
| Contingent liabilities and contingent assets..... | 85 |
| Consolidated Statement of Cash Flows | 64 |
| Consolidated Statement of Financial Performance..... | 61 |
| Consolidated Statement of Financial Position | 62 |
| Definitions..... | 93 |
| Derivative Financial Instruments | 83 |
| Dividends | 69 |
| Earnings per share | 70 |
| Exchange rates | 91 |
| Financial Highlights | 5 |
| Five year summary..... | 57 |
| Geographic Segment Performance..... | 49 |
| Highlights..... | 1 |
| Impaired assets | 72 |
| Income | 66 |
| Income tax expense | 68 |
| Interest spreads and net interest average margins | 82 |
| Loan capital..... | 76 |
| Net loans and advances | 71 |
| Notes to the Statement of Cash Flows..... | 87 |
| Operating expenses | 67 |
| Provisions for doubtful debts..... | 75 |
| Results Commentary | 11 |
| Share Capital..... | 76 |
| Significant events since balance date | 91 |
| Statement of Changes in Equity | 63 |
| US GAAP reconciliation..... | 90 |

This page has been left blank intentionally